CPSLD Fall Meeting at Langara College

Many thanks to Patricia Cia, Director of Academic Innovation at Langara College, for hosting the fall meeting of CPSLD in Vancouver. We appreciated the hospitality and the surroundings. The campus was showing off its spectacular fall foliage.

At the meeting we reviewed the draft CPSLD Copyright Submission to the Standing Committee on Industry, Science and Technology, as part of the 5-year review of the Copyright Act, with special thanks to those who worked on the submission. Andrei Bondoreff from the Ministry provided an update on government priorities and projects. Other topics included ELN and BCCampus initiatives and CPSLD statistics reports.

In the afternoon, Jessie Loyer from Mount Royal University provided us with an engaging session on working with indigenous students, titled “Research is both trauma and medicine: how libraries can provide an ethic of care.”

Thanks again to everyone to submitted news and stories and photos to this edition of the newsletter. Happy reading and happy holidays!
Reports

BC Institute of Technology

submitted by Alison Nussbaumer, Director, Library Services

Highlights

Entrepreneurship Centre

After much anticipation, the new Entrepreneurship Centre has opened. So far, two BCITSA Entrepreneurship Specialists have moved in, the classroom has been put to good use, and the extra study space has been welcomed by students.

Learning Commons

The Learning Commons is now using TutorTrac™ for subject and writing tutor appointment booking and tracking. We have deployed three iPad™ kiosks throughout our open concept tutoring space to easily allow students to check-in to their appointment.

The Writing Centre tutor training program is now accredited by the College Reading and Learning Association (CRLA) to provide tutor certification at level 1 (basic) to eligible tutors.

BCIT Archives

Thanks to Shannon Holland, in her role as Archives Assistant, the digitized photos in the BCIT Archives database have hit 2% 6000+ of ~300,000. Our moving image collection is also growing with a recent project to digitize over 100 VHS cassettes and preserve the content on this obsolete format digitally. The videos consist mainly of BCIT-produced teaching and promotional materials. The BCIT Archives will soon be testing Archivematica and creating Archival Information Packages (AIPs) preserving digital materials of long term value. Since the BCIT Archives started using Archive-It in March of 2017 our website collections have continued to grow and have proved useful to researchers. In November the Archivist, Cindy McLellan, was interviewed by President Kathy Kinloch for the video series Inside BCIT, a monthly feature where Kinloch recognizes and celebrates BCIT faculty and staff.

Events

Staff Appreciation

This year’s event started with a guided tour of the Haida Now Exhibit at the Museum of Vancouver. Staff members were then left to explore “Neon
Vancouver“ which gave us a glimpse of the city from the 1950’s through to the 1970’s. Lunch was then enjoyed by all at Nuba.

**Science Literacy Week**

SLW was celebrated with daily “Tech Talks” hosted in MediaWorks. Topics included everything from Human Centred Design to Backyard Seed Harvesting.

**Thai Corner**

On September 22nd, the Royal Thai Consulate-General and his wife visited the Library bearing gifts, samples of their art and culture and a generous donation of a collection of Thai books. The Consulate-General also brought along his personal chef who prepared authentic treats for everyone in attendance.

**Speak Up Speak Out**

This year’s theme was “Don’t let mental health be the elephant in the room.” Between October 16th and 18th, the Library hosted a Wall of Kindness, Postcard Painting and a theme related storytime.
Author Talks

Alex Huntley, co-author of “The Beaverton Presents Glorious and/or Free” spoke on satire writing, fake news, and his book for our very first Author Talks. Alex is also editor and television writer with The Beaverton.

Exam Jam

The end of November brought on another successful Exam Jam. The Library was buzzing all week long with Study Skills workshops, Doggie-Destress, a Paint Party, the Escape Room, Stretching and EFT Tapping.

Staffing Update

In August, Carol Cordeiro joined the Learning Commons Team as the Learning Commons Admin. Assistant while covering for Casey Wallace’s maternity leave. Peter Walsh also accepted the appointment as our new Writing Centre Coordinator. And finally, after much anticipation, Alison Nussbaumer has taken on the role of Director of Library Services as of August 31st. Congratulations to all!

Capilano University

submited by Debbie Schachter, University Librarian

New Faces in the Library

CapU Library welcomed new team members this summer and fall. On August 1, Fiacre O'Duinn joined us as the Metadata & Systems Librarian. A new resident of the Sunshine Coast, Fiacre was most recently teaching coding to teens, after working as a cataloguing librarian at Hamilton Public Library in Ontario. David Gill (a recent SLAIS grad) and Sara Oremland (lately a teacher-librarian in Oakland, California) have provided some crucial assistance in supporting our Teaching and Learning program this fall. In the library office, we are very happy to welcome our new Assistant to the University Librarian, Emilia Arsici, who comes to us with over 10 years’ experience working as a public library technician in Romania, as well as a Library Technician diploma from UFV and management experience in financial services. In addition, Blaze Capdecoume and Haidee Kowal have joined the team on the Library Services desk.
Learning Commons and New Library Entrance

After a summer filled with the hum (and occasional din) of power tools, CapU Library has a new neighbour - and a modified look. The Learning Commons opened across the hall from the Library, a multi-use space that includes new homes for academic support services (Writing Centre, Math Learning Centre and ELS) as well as a presentation room, and student work areas. It has enjoyed immediate popularity with the students, who fill it every day both seeking help and studying. And we’re loving our new entryway! We’re now even more welcoming and connected to the busy wider campus.

CapFest - Deborah Hodge Reading and CapU’s History

Capilano University is celebrating a milestone in 2018/19 - begun in 1968 in a handful of portables and church basements across the North Shore, the University has reached its 50th anniversary as a post-secondary institution. The party got started on September 22 with CapFest, a community event that featured a wide variety of activities and exhibits. The Library hosted award-winning children’s author, Deborah Hodge, for an author reading and talk in our Aspen Room. Families came by to hear about her creative process and listen to a few of her stories.

In anticipation of CapU's 50th and with funds made available for the anniversary, the Library has been undertaking a project to digitize portions of our off-site archive. CapFest was the perfect launch pad for the new online archive, CapU's History (https://capu.arcabc.ca/islandora/object/capu%3Ahistorical-archive). As part of the festivities, the Library mounted an exhibit in the "Then and Now" gallery. 35mm slides from the archive were displayed with an old-school carousel projector and retractable screen, side-by-side with a digital slideshow of archive offerings on a 60-inch TV monitor. The images of our institution's past definitely struck a chord with the older event attendees who stopped by to chat, some of them students from those first days of Capilano College.

Record Number of Classes

Teaching and Learning at CapU Library is always active, but this term we’ve gone into overdrive with the full implementation of our English 100 program. With more ENGL 100 sections this term, and two library sessions per section, plus a growing number of classes booked in our liaison areas, it’s been a non-stop teaching in Fall 2018 - our busiest ever. We’re proud to have achieved our departmental goal of creating lesson plans, including clearly stated learning objectives, for all library classes this term.
Workshop on the Framework

On October 25, Capilano University hosted 36 librarians from across BC at a full-day workshop on the ACRL Framework for Information Literacy for Higher Education, where we drew inspiration from the Framework to consider how we might revitalize our classroom practices and expand the range of information literacy skills we can teach students. Led by Jocelyn Hallman, Teaching and Learning Librarian, the workshop gave participants the opportunity to experience Framework-based information literacy activities first hand, to reflect on their practice, and to share ideas with librarians from other institutions. Other presenters included Cameron Hoffman-McGaw from VIU, Alicia Copp Mokkonen from VCC, Deirdre Grace from BCIT, and Shawnna Parlongo from Douglas College.

Coast Mountain College

submitted by Melanie Wilke, Coordinator, Library Services

August began with our Terrace Campus Library flooding. While there was minimal damage to our resources, there was damage to furniture, drywall and carpet. The Library staff started boxing and moving items out of the space to avoid additional damage from the humidity and the restoration company moved it quickly, but despite everyone’s efforts, there was substantial damage.

College of New Caledonia

submitted by Kathy Plett, Director, Resource Centres

We are coping with high volumes of activity on all fronts and expect this to continue as we add extra post-diploma programs, more Intersession classes and new programs like Sonography (ultrasound technology) which starts in January.
Displays and events

Summer/fall displays featured: Chess; Canada Day; Fall Weekly Word Contests with CNC Students’ Union swag prizes; Welcome Wall; Orange Shirt Day; Remembrance Day with a tribute to WWI and First Nations veterans; Study Abroad; Student Art display; Web and Graphic Design Student Projects; Winter Safety and Sports; Christmas villages; Gingerbread houses created by Professional Cook Training students.

We have two Holiday trees this year: at the “Big Brothers-Big Sisters” tree we are collecting donations of arts and crafts for their after-school programs; and in the Gathering Place tree where we collect Food Bank donations, we have the “Season’s Readings” tree decorated with book covers!
Other highlights

- We now have collections of HCAP Health Care Assistant resources, which can be signed out to various campuses as they offer the program; thanks to the School of Health Sciences for supporting this initiative
- The BC Campus Open Textbook collection has been activated in our Ebsco Discovery service, 244+ titles with full text access
- Our security gates are working again; the Knogo rep had to install a new circuit board
- We are a pilot group at CNC, testing online leave forms
- The Instructional Librarian has been doing more orientations in DDI Digital Delivery

classes; this system is set up in all campuses, and is increasingly being used for instruction
- Aboriginal Children’s Literature is a new course starting this spring and we have enjoyed gathering relevant books for the collection
- Media Services has added a second computer laptop cart (20 units) for borrowing
- Plans for a new building in Vanderhoof are in the works and we will be providing input into the library/resource centre space.

Douglas College

submitted by Trish Rosseel, Director of Learning Resources and Records Management

Outreach & Engagement

Our new Outreach and Engagement librarian, Alex Dobre, has been busy raising our profile by partnering with various college units on a range of activities this fall.

Pride Month: In collaboration with the Marketing and Communications Office and the Douglas Students’ Union, the Library promoted relevant resources and collections to celebrate Pride during the month of August. We showcased our LGBTQ2+ resources with various displays and promoted other activities happening on campus during this month.
Library Orientation for all user groups: The start of Fall term was busy with various Library orientation sessions. Many were geared towards helping students get to know us and the types of resources and services we provide them. We also offered tailored orientation sessions to international and new students, Aboriginal students, and student athletes.

These activities wrapped up with new employee welcome events, where we introduce incoming faculty and staff to Library services which support their needs as well as those of their students.

Science Literacy Week: We partnered with colleagues from Science and Technology - Will Gunton, Physics & Astronomy Instructor, and Jared Cloutier, Engineering and Fabrication Lab Facilitator - to celebrate science and space. Our New Westminster Library entrance way became a pop-up lab, offering a range of opportunities to learn about the mysteries of gravity and curved space-time and see 3D printing in action.

Throughout the week, students at both campuses also worked on piecing together a solar system puzzle.

Relaxation Stations - Beyond the Blues: Along with Student Life and the Douglas College Students’ Union, we supported this Beyond the Blues event which aimed to help students feeling home sick or stressed from midterms and upcoming assignments. Some of the services offered during this week from Student Life and DSU included mental health screenings and therapy dogs, while the Library provided a relaxation station, with games, puzzles, colouring pages and a make your own button session! Similar de-stressing activities are being planned for December’s “Exam Jam.”
Open Access Week

This year we held three events to celebrate Open Access Week, two of which were presented by former Douglas contract librarians. Kevin Stranack, Head of Digital Publishing at the Simon Fraser University Library and the Associate Director for Community Engagement & Learning at the Public Knowledge Project, kicked off the week with an Introduction to Open Journal Systems where he provided an overview of OJS and the impact it is having globally.

Karen Meijer Kline of Kwantlen Polytechnic University spoke about Implementing OPUS, KPU’s Open Publishing Suite. Karen shared her experience with getting the system up and running, including the pitfalls to avoid and how it has been used by KPU staff and faculty over the past year.

Our own scholarly communications librarian, Gretchen Goertz, provided an Overview of DOOR - our Douglas Open Repository - explaining how to get a scholar page and the process for depositing faculty scholarly work.

Much Needed Weeding

The New Westminster Campus Library is slated for a renovation in Summer 2019 which will result in increased student space and improved natural light on the third floor. It will also require the temporary relocation and/or storage of parts of our current print collection. In preparation, we’ve begun a large-scale review and weed of our collection, focusing on weeding duplicates and non-circulating items in the past ten years. This weed will also give us necessary room for the ongoing growth of our print collection when we reopen in late 2019!

Equipment Demand

Every second item borrowed from the library this past year has been a piece of equipment. Our overall equipment holdings increased by 12%, and even though we added more laptops at our New Westminster campus, we have not been able to satisfy the increasing demand. Laptop circulation has increased by 65%!

Hellos, Goodbyes

This September we welcomed Shawnna Parlongo, who came to us from Capilano University where she had been their Teaching & Learning Librarian for the past year. Shawnna is acting as our Information Literacy & Educational Technology Librarian until Alicia Arding returns from her maternity leave in August 2019.

At the end of November, we will bid a sad farewell to Lisa Sim, who leaves her role with us as Library Operations Supervisor, Public Services at our New Westminster campus to embark on a new career at WorkSafe BC. We wish Lisa all the best in her new role.
Justice Institute of BC

submitted by April Haddad, Institute Librarian

After working at JIBC for 26 years, Rob Hooft, responsible for media and equipment bookings and interlibrary loans, has left JIBC for Prince Rupert. Michael Caparas, a recent grad from the Langara Library Technician program replaces Rob, and Jarrett Seto, in second year at Langara, is our new library assistant who works in circulation on weekday evenings.

New equipment LibGuide at JIBC

Inspired by KPU’s Equipment & Media Services LibGuide, we created a brand new guide to help our instructors and students find the laptops, iPads and classroom equipment they need. Have a look: http://libguides.jibc.ca/c.php?g=705668

In March of next year, JIBC will be launching a new website. You will see lots more LibGuides in the Library section!

Preserving Our History
by Viktor Simon, Media Producer, CTLI

Remember VHS? Betacam? Hi8 and MiniDV? All of these video formats, some analog, some digital, are obsolete. How can we preserve these memories when nobody has a tape machine anymore? What’s the best way to future proof this media?

At JIBC we have decided to archive all of our old video tapes by converting them to digital formats. For viewing we use MP4 and for preservation we went with uncompressed AVI, which creates huge files but the resolution is better than the original source tapes.

These old tapes show who we were and where we come from. There are award winning education
and training videos, how-to videos, graduation ceremonies, and the techniques, training methods and fashion choices of JIBC’s 40 year history. Yes, JIBC is celebrating 40 years in 2018. What better time than now to preserve our memories. With funding from JIBC’s CTLI (Centre for Teaching, Learning and Innovation) and a lot of hard work from our library’s staff, who watches and sorts every video, we are outsourcing our precious videos to a duplication company and getting back high resolution digital video files that we plan to upload into our institutional repository called The Vault – https://jibc.arcabc.ca

I’ll let the library tell you about The Vault –

“Our newest creation, The Vault, is an online institutional repository which showcases JIBC scholarly output, including faculty publications and a selection of student capstone research projects. It also provides access to hundreds of institutional documents, including decades of annual reports and newsletters as well as two books published by JIBC. Eventually it will also become a home for videos and archival photos. The Vault is a result of the JIBC Library collaboration with Arca, a province-wide network of institutional repositories, made possible by a partnership with the BC Electronic Library Network.”

So far we have converted 40 videos, with another 20 currently being digitized and another 100 to be done in the near future. That’s the easy ones on VHS and Betacam SP. The real fun will start when we get into the old 1 inch video reels and 8mm film footage.

Kwantlen Polytechnic University
submitted by Todd M. Mundle, University Librarian

Increased Access to the Library

Since June, Coast Capital Savings Library at KPU has made changes to some policies and infrastructure to improve access and usability for students. We’ve:

- Implemented new software for our study room booking system, which enables students to continue to self-book study rooms for their use.
- Enabled a wireless options for payment, which means that it is more accessible for our users in wheelchairs.
- Updated our website alongside the rest of the institution. Users are treated to an updated look that is easier to navigate.
- Transitioned to a new catalogue interface, which includes an updated design and increases usability for searchers.

- Finally, we’ve changed the student loan period for general collection items from 3 weeks to 4 weeks to better help accommodate student needs and to help reduce the amount of overdue fines.
New Resources for Students

This year, the library has added new electronic resources to better support our students’ research needs. We’ve added Statista and SimplyAnalytics, two business databases that help students collect, visualize, and map data; Credo, an online reference tool; and Anatomy.tv, an anatomy and physiology resource.

The library at our Tech campus in Cloverdale has updated their collection to support the new Mechatronics program and its students. In addition to books, our Mechatronics and Advanced Manufacturing libguide features resources like streamed videos, websites and a list of key sources of interest to students.

Staff News

This year, we have had a number of staff awarded some impressive KPU Long Service Awards! 10 Years: Edna Kalfon and Linda Woodcock, 20 years: Margaret Giacomello and Ann McBurnie, 25 years: Jacinta Sterling and Monica Wyllie, and 30 years: Geraldine Wesley.

We welcome Jen Adams into her new role replacing Linda as the Acquisitions and Collections Assessment Librarian and Liaison to our Journalism and Fine Arts departments. Jen brings with her ample experience from the University of King’s College in Nova Scotia, Dalhousie and Acadia libraries.

Library Activity

It’s been a busy fall: KPU Librarians taught over 230 information literacy classes! Taught topics range from subject specific research to search strategies and citations. They are arranged by instructors with our librarians to come during their class time.

Librarian Linda Rogers

We also had a retirement of our beloved, longtime, Collection Development and Acquisitions Librarian, Linda Rogers. Linda was also the liaison to our History Department, served on numerous committees and was known for her love of turquoise and her equal love of late hours.

Farmers’ Market display

The Library interacted with members of the community at the July 1 Langley Community Farmers’ Market. We promoted our seed library and horticulture book collection and reminded visitors about our Community Borrowers Card, which is free to any member of the community and can be used to access the library’s collections.
On August 21, Student Engagement and Community Outreach Librarian **Kelsey Chaban** visited the Brighouse Branch of Richmond Public Library and led a program called ‘Your First University Paper: Tips and Tricks from a KPU Librarian.’ Participants were given 13 tips to help be successful in their first assignments. All participants indicated they were glad they came to the session and learned something new!

Fall orientation week is always a busy one for the Library! During the week of August 28-31, we greeted new students at our Library booths during the Orientation Info Fairs at Langley, Richmond, and Surrey campuses. It’s a chance for us to meet and greet our first year students, welcome them to KPU and let them know what support and services the library provides students. This year, we asked students to give advice to their fellow students on how to have a successful year, and what goals they wanted to achieve.

The Library also participated in KPU’s inaugural First Year Friday with three sessions for students: two library tours called ‘Library Hacks’ where a librarian led a tour of the Library, giving tips and tricks on where to study, what resources are available, and where they can ask for help, and we co-hosted a session with the Bookstore called ‘Textbooks, and Libraries, and Bookstores, oh my!’ Students were instructed how to find their textbook list, what options they have at the Library, information about Open Textbooks, and much more.

**Science Literacy Week**

Science Literacy Week took place between September 17 and 23, and the library hosted two events to celebrate. Librarians **Lisa Hubick** and **Celia Brinkerhoff** organized a workshop on health statistics, inviting a speaker from Statistics Canada to come and speak about accessing and navigating information on health, and a movie screening for KPU staff and students of the documentary, ‘A Plastic Ocean: We Need a Wave of Change.’

**Richmond Open House**

The University opened its doors for its annual Open House at our Richmond Campus this fall, welcoming the public and prospective students to explore the campus and its offerings. Visitors to the library booth were invited to contribute to our word wall, which asked the question: What do you love about the library? Visitor’s submissions were posted on a wall to form a heart, and we chatted with students about the library and the support it offers students.

---

**Welcome booth**

Student Engagement and Community Outreach Librarian, **Kelsey Chaban**, greeted new students to Surrey campus library on September 5 in a new ‘Welcome Booth’ initiative to help students orient themselves on campus and in the library. We wanted to welcome students with a smile, let them know what they can do at the library, and provide a check point to ask questions to ease them into campus life!
Open Access Week

Librarians Caroline Daniels and Karen Meijer-Kline helped KPU celebrate Open Access Week (October 22-28). Throughout the week, Caroline and Karen led numerous workshops over multiple campuses! They led sessions teaching participants about the software that enables users to create open textbooks and journals, as well as an overview of library resources that are suitable to adopt in the classroom, encouraging instructors to develop courses with zero textbook costs.

The library soft-launched a new service this fall called Open Publishing Suite (OPuS), where trained library employees support instructors and faculty and enable them to publish their work in an Open platform. The goal is to support open education and open resource creation within KPU, and compliments KPU’s growing initiatives in the Open Education arena.

On October 26, Karen was also invited to speak at Douglas College Library. She shared information to librarians about our launch of OPuS and spoke about our open journal publishing services.


During our research parties, students were invited into our computer lab to work on their own assignments with a Librarian and a Learning Centre Writing Tutor in the room; students could ask many questions or ask none, the goal of the program was to provide a supportive environment for students get started on their final assignments.

November 14th is this year’s GIS day, and librarian Andre Iwanchuk organized a full day of events to mark the day! We had lightning talks and presentations on GIS (Geographic Information Systems) technology, a meet-and-greet with other GIS enthusiasts, and a workshop on using SimplyAnalytics, a data visualization and mapping tool.

GIS day

Appointments

University Librarian Todd Mundle was named as the Canadian Research Knowledge Network (CRKN) representative to the Coalition Publi.ca Stakeholder Advisory Committee.
Langara College

submitted by Patricia Cia, Director, Academic Innovation, and Dan Slessor, Communications Librarian

Open Champions at Langara College

The Library is currently running a promotional campaign highlighting open textbook usage at Langara. Each month, an instructor or support staff member is recognized as an “Open Champion” for their contribution and commitment to the open movement. The campaign promotes the champion to faculty through a campus-wide newsletter and students through social media. The posts on each channel cover slightly different content, such as amount of money saved for students or the perceived benefits of choosing open resources as an instructor. By using different channels and tailoring the information shared to each one, the Library aims to raise interest and awareness among both students and faculty.

Langara’s Chemistry department completed the College’s first in-house adaptation of an open textbook over the summer. Instructors are now using the new textbook to teach all seven sections of the first year Introduction to Chemistry course. Once the textbook has been tried and vetted, instructors will make the resource openly available.

During Open Access week, the Open Langara Advisory Committee co-sponsored the ‘Open but Not Free: Invisible Labour in Open Scholarship’ panel, held at SFU waterfront.

Textbook Budget Addition Funding

As the number of international students at Langara dramatically increased in recent years, so too has the demand for Langara Library to circulate textbooks. In 2016/17, the Library’s course reserves, which comprises its textbook collection, accounted for 48% of total book circulation. In 2017/18, textbook usage grew to more than 54% of total circulation.

The Library has successfully advocated for a collection budget addition of $14,000 to support the purchase of textbooks for the fall 2018 and spring 2019 semesters. In the early months of this pilot, usage of the course reserve collection and the collection overall has increased. The Library’s collection team will continue to monitor and evaluate this project over the next year.

Library & Learning Commons Annual Report

The 2017/18 Library & Learning Commons Annual Report is now available. The Library continues to be more active and dynamic than ever, shattering records in many areas, including:

- number of information literacy classes taught, students instructed, and teaching hours logged
- number of questions answered by library staff
- number of visitors to the Library and bookings of library spaces
- Writing & Subject Tutoring visits and WriteAway submissions
The Library also tackled many collaborative initiatives and launched new and exciting projects in 2017/18.


Read it in its entirety to catch up on these highlights and more.

**Food for Fines**

This semester, the Library is trialing its first-ever Food for Fines campaign. The campaign will run during the first week of exams and all food items will be donated to the Greater Vancouver Food Bank (GVFB).

**Mini-Makerspace @ Science Literacy Week**

The Library celebrated Science Literacy Week (September 17 – 23) with a Mini-Makerspace. Representatives from the newly established Langara Makerspace dropped by the library lobby for two days of makerspace fun. Students engaged with a selection of gadgets, tools, and technologies, including 3D printers, plastic recyclers, laser cutters, and more.

**LibGuides Project**

The Library recently received project funding to transition its assignment, research, and citation guides to the LibGuides platform. The Library is now in the process of transferring content from its content management system to LibGuides with the help of UBC iSchool co-op student, Mitchell Wynkoop. User testing will continue through the spring semester with an eye towards a summer 2019 launch of the new platform.

**College Events**

This fall has been particularly busy on campus, as the College has begun “Beyond 49” celebrations, commemorating 49 years on 49th Avenue. The Beyond 49 campaign will celebrate the College’s milestones and achievements, engage alumni and community, and raise funds to support students and future initiatives at the College. Library staff participated in several events this semester, including the Beyond 49 launch and pep rally, as well as the Great Trek along Cambie Street between 41st and 49th Avenue.

On September 26th, the College unveiled a new house post on campus, located in front of the library entrance. Carved by Musqueam artist Brent Sparrow Jr., the post welcomes all visitors to the College, which is located on the traditional unceded territory of the Musqueam people.

On September 30th, Orange Shirt Day, members of the library team wore orange to raise awareness of the legacy of the residential school system and promote the reconciliation process.

**Staff Updates**

Briana Fraser has transitioned from her position at the Library to a role as Instructional Materials Designer with the College’s Educational Technology department. As Briana’s replacement, Meaghan Rafferty, as Copyright and Reference Library Technician, joins both the Library’s reference and copyright teams. Meaghan had previously been a member of the Library’s Borrower Services group.
Brie McMillan and Robert MacGregor, both graduates of the Langara Library & Information Technology Program with a wide range of public service work experience in libraries, joined the Library’s Borrower Services team in September.

Nicola Valley Institute of Technology

Submitted by Linda Epps, Librarian

Staff News

Kathryne Brattland, our library coordinator, was offered a position at TRU and she accepted it. Once again, we have to thank Sherry Garcia, long time employee and now truly retired, for being here to help welcome and train Kathryne. Kathryne was such an asset; she, along with students, completed our inventory for both Merritt and Burnaby.

New Library Coordinator and Student Workers

In October, David Leggett, was hired. David comes to NVIT from Northern Lights College. In addition to David we hired new student library assistants.

New Building and Commemoration

Gordon Antoine was one of NVIT’s five founding chiefs and when the new Centre of Excellence in Sustainability was opened, an honoring was held for Grand Chief Gordon Antoine. An endearing story is that in the early days of NVIT’s inception, Gordon sold his truck to make payroll. This commemorative bench sits at the entrance of the building and is a fantastic reminder of the resilience of our Ntlakapmx leadership to ensure that indigenous students from the Nicola Valley and points beyond have the opportunity to achieve higher education.
The Center of Excellence for Sustainability includes a new gymnasium, greenhouse, and culinary arts kitchen and fitness center.

As an Indigenous Librarian, I like to provide ASET student assistants with a varied experience including cultural activities – so we went mushroom gathering. Students were taught protocols around food gathering, learned how to clean the mushrooms and of course enjoyed sharing them with their family.

ASETS Grant for Summer Student

We applied for three ASET students this past summer. The students worked throughout the institution although I was their primary supervisor. This provided the students an opportunity to learn about how different departments work and gave them a more varied experience. They were also given the opportunity to job shadow and to explore the careers offered in their discipline.

Another summer activity that we had in the library was a living library day. We had two speakers, one spoke about language and the other gave an extensive local aboriginal fishery history. Approximately 12 people attended, students and community members.
Fall Activities

Welcome Back

At the beginning of the semester our theatre was being renovated to allow for a walkway to the new building so our welcome back gathering was held in the library.

Financial Literacy

It is important for our students to not only learn academics but to acquire some life skills. At our recent club information day, I had a table asking for library club members. Monica Scheianu, our Manager of Budgets and Financial Reporting, volunteered to join the club. We had a meeting brainstorming about activities that we could do in the library and Monica volunteered to do Financial Literacy presentations. To date we have had three. The first one was about Credit and Debt and since our staff could not attend during lunch, we offered a second one in the evenings. They have proved to be quite popular. Our final one for the semester will be on "Fraud". Many students have expressed an interest in this presentation. To indigenize the presentation, we had an elder, David Antoine, come and open it with his words of wisdom. One of his questions was "How many of you are saving for your funeral" Much to my surprise; one young female student raised her hand. Awesome!

North Island College

submitted by Mary Anne Guenther, Coordinator, Library Services

Fall 2018 has been busy – comparing stats from September 2017 to September 2018, gate count increased 10%; room bookings increased 36% and circulation of headphones, chargers and laptops increased from 34 to 267 loans.

The Campbell River campus library was re-located into two classrooms in June in preparation for construction of the new student corridor which will be the home of the new Library & Learning Commons, Student Commons, Food Services and more. New staffing appointments at Campbell River and Comox Valley have been made possible with funding from Office of Global Engagement to support the delivery of library services and include 1.3 FTE Library Technicians and 1 FTE Librarian, until April 30, 2019.

The Comox Valley campus library was open for extended hours during May – August, including evenings and week-ends.

The Library & Learning Commons faculty and staff visited several classes in September and October to talk about the various academic supports available (research, writing, math, technical and peer-tutoring). Workshops on Study Skills, Academic Integrity and APA citation were offered throughout the fall and were well attended.

The three librarians are again embedded in a number of courses this fall, ranging from Nursing to English to Aboriginal Leadership to Fine Arts. Librarians are currently serving on the AskAway
Steering Committee and the eHLbc Management Committee.

Library staff have been enrolled in/completed professional development courses on Mental Health First Aid, Indigenous Cultural Safety and Embedded Librarianship in Online Courses.

The Comox Valley campus library recently introduced a laptop lending service for students, which has been very popular. The intention is to roll out the service in Campbell River and Port Alberni in 2019.

Northern Lights College

submitted by Dawna Turcotte, Librarian

Library News

Lily Chen, Part-time Library Assistant at the Fort St. John Campus, left NLC in August. We are sorry to lose her, but wish her well in her new endeavours.

Christine Callihoe has replaced Lily. She has work experience from 2 public libraries in Alberta and has transferable skills with her postsecondary background.

David Leggett, Library Assistant/Copyright, left NLC for NVIT in late August. He is the new Library Coordinator at the Merritt Campus. We are still seeking a Library Technician to fill David’s position.

College News

The College logo has undergone another change since spring 2018. This is the new logo. It is on a soft launch, i.e. It is being gradually introduced to the NLC community.

Northern Lights College

The new $34.4 million Trades Building in Dawson Creek opened for classes in September. From our News & Events page: “The project includes construction of a 3,995 square metre (43,000 square feet) trades facility that connects via an indoor walkway to the main building of the Dawson Creek campus. It replaces several old structures previously used by the college for trades training. The new building also provides physical capacity for up to 96 new full-time-equivalent spaces - a 33% increase.”

https://www.nlc.bc.ca/News-Events/Latest-News/new-trades-facility-gives-nlc-students-skills-to-build-a-strong-future

Okanagan College

submitted by Ross Tyner, Director of Library Services

Comings and Goings

Two long-term Library Services employees, and one long-term Learning Centre employee, have recently departed from, or will soon depart from, Okanagan College: Paul Stephenson, Learning Centre Coordinator for English and Writing, retired after 17 years with OC; Joel Sajna, Library Technician, also said farewell after 17 years; and Debra Turner, who originally joined OC in 1981, will be retiring early in the new year from her position as Campus Library Coordinator in Salmon Arm.

Lynn Sinclair has joined the Learning Centre as Paul’s replacement, while the two Library Services positions are expected to be filled soon. Also joining the Learning Centre this past fall, as a second Math/Science Coordinator, is Alex Hanna.
Technical Services Review

The Library has begun a review of its Technical Services department with stated goals of empowering employees to work to their potential, improving organizational efficiency and effectiveness, and creating an environment in which staff turnover can occur with the least possible amount of upheaval. The department has not undertaken a comprehensive review during the 13 years since the transition from OUC to OC, a period during which library and institutional priorities and practices have undergone significant change. All librarians and library technicians in the area are participating in the review, which is expected to be completed in spring 2019. Thanks to other CPSL libraries that have generously shared job descriptions, organizational charts and advice to support this process.

E-text Pilot Project

With financial support from the College’s Innovation Fund, Web Services Librarian Roën Janyk is leading a year-long pilot project that aims to save students money on textbooks with the use of library-licensed ebooks. After obtaining course textbook lists from the Bookstore, Roën identified which texts were available as unlimited-use ebooks from our normal library vendors and then licensed those ebooks. Students are able to identify courses with texts that can be replaced by library-licensed ebooks thanks to notes in the timetable app, as well as through direct communication from their instructors and the Library. The first term of the pilot is estimated to have saved students more than $51,000.

Social Media Campaign Update
contributed by Elise Tung, Learning Services Librarian

As noted in the Spring 2018 Newsletter, the Library launched its #LibraryWin social media campaign in Fall 2018 with the goal of kicking off our Instagram account and increasing the number of followers and online engagement with students (comments, likes and shares) on both Facebook and Instagram. The campaign ran from September 4 to October 12 with weekly contests and draws for winning participants and a final draw for the grand prize of a $50 gift certificate to our Campus Stores.

We created promotional activities to encourage participation, including using a #LibraryWin frame for pictures at events and fairs, incorporating social media in library tours and scavenger hunts, and generating content using eye-catching graphics and experimenting with videos and gifs. Student influencers and cross-promotion with other departments also helped generate buzz and increase visibility.
While we had actual short-term targets for participation, our long-term goal is to create a sense of community by reaching outside of the physical space of the Library and connecting with students in a space where they spend a lot of time engaging with people and information. In terms of numbers, we more than tripled our targets for followers, and while it’s not as easy to quantify ‘a sense of community,’ our tracked numbers on comments and likes showed that posts about staff and students (i.e., posts with human faces) generated the most interactions and reactions. Much like the physical space, the online space is also about the people, namely, our community. While there were challenges, it was overall a successful campaign, and with more experience, we expect to manage social media more efficiently going forward.

Instagram: https://www.instagram.com/okanagancollegelibrary/
Facebook: https://www.facebook.com/OkanaganCollegeLibrary/

A Taste of India

For the 13th year, Penticton campus Library Technician Surandar Dasanjh, with a little help from her friends, co-workers, and former co-workers, planned, organized and cooked all the food for the Taste of India lunch event, which raises funds for student emergency bursaries. This year’s event raised more than $1,300, a record high, and left students, employees and community members with satisfied stomachs. In line with the fundraising record, this year’s dancing was also the most impressive ever.

Library Year-at-a-Glance

In 2018, the Library issued the first of what is expected to be an annual publication, Okanagan College Library Year-at-a-Glance: https://www.okanagan.bc.ca/Assets/Departments+-+(Administration)/Library/PDFs/LibraryAtaGlance17_18.pdf
Replacing the former Library Profile, which had been in existence for longer than any living person could recall, the new publication features stories about support for international learners, a renovation/weeding project in the Vernon library, and statistics presented in graphic format. The plan is for each year’s issue to focus on different initiatives, while retaining some core features.

**Quest University Canada**

submitted by Venessa Wallsten, University Librarian

Of carousels and search boxes. Summer 2018 saw Quest University Canada Library reveal its brand new website, one which was quite a while in the making. It’s simple, it’s WordPress, it’s got lovely shots of the library, and, of course, it’s got the AskAway widget. The homepage search box development confirmed Quest Library’s decision to keep the OPAC physical (“Print Books + DVDs”) and the EDS a portal into the entirety of “Our Collections.” The inclusion of a carousel of rotating images prompted Quest librarians to seek input from Library Interns for content; they will, once a block, create a new display and have their poster, choices, and description posted to the website (conveniently also introducing said Interns to Creative Commons photos!)

We have had a lot of contact with our incoming first-year students, having seen each of them in both of their first two blocks on campus. After meeting them in Cornerstone this September we also had the pleasure of discussing the research skills they will need as new undergraduates. The October Rhetoric block workshop is taught together by faculty and librarians, and over the course of a morning students experience different “research stations” before putting their experiences into practice.

October in the Quest Library also always means a group Halloween costume! It was almost surprising that we had not yet tackled Harry Potter, so this year we went all out and re-created Hogwarts under the reign of Dolores Umbridge.
We had more than one student who seemed stupefied to see such a life-like villain in their library!

A posting for this position should be coming out soon.

The Library’s Writing Centre welcomes Kate Plyley. Kate comes to us from UVic, most recently from the Faculty of Law, and she had previously worked for some years at the UVic writing centre. RRU Library is also in the competition process for a User-Experience, Outreach, and Assessment Librarian. We are looking forward to returning to fuller staffing levels and welcoming new colleagues to our team.

In other staffing news, Sarah Cook returned from maternity leave and is now permanently in the position of Information Services Coordinator, and Billi Jo Cavanaugh will be remaining with us in the position of Administrative Coordinator. Colleen McGonigal is now Bookstore and Library Front Desk Manager, and Theresa Bell is now Manager, Blended Learning Services. Jenny Seeman is now Archives Manager and we have reposted for the position of Records Analyst as the Library begins to strategize its approach to absorbing records management into its catalogue of services.

Finally, as campus infrastructure improvements continue, the wireless network in the Library is being upgraded. As the inventory of unassigned computers (such as in the computer lab in the library) is being reassessed in parallel with this project, we are hoping for better access control of our OPAC computers as the frequency of members of the public on campus increases with the explosion of development in the surrounding Colwood community.

Royal Roads University

submitted by Rosie Croft, University Librarian

RRU is looking forward to Phillip Steenkamp start as its fourth president and vice-chancellor on January 1, 2019. Steenkamp brings to RRU more than two decades of senior leadership experience in the post-secondary and public sectors. He joins Royal Roads University from the University of British Columbia, where he has served as vice-president, external relations since 2015.

The staff of RRU Library were all saddened when Copyright Officer of 22 years, Melanie Wrobel, announced that she was leaving the Library in October. Melanie was one of the original staff of RRU and worked previously at the military college from which the university was born. We are daunted at the prospect of replacing such a competent professional and wonderful colleague.

Simon Fraser University

submitted by Baharak Yousefi, Library Communications, for Gwen Bird, Dean of Libraries

Celebrating Turtle Press of Vancouver’s generous gift to the SFU Library

SFU Library held a celebration in honour of the generous gift of The Works of Geoffrey Chaucer Now Newly Imprinted to the Library. This donation is a welcomed addition to our holdings for three reasons. First, it nicely complements our extant strength in William Morris and Kelmscott Press material. Our Robert Coupe Collection is the leading collection in Canada of works by and about William Morris. The Coupe Collection features books, periodicals, broadsides, and related ephemera. Second, given that Morris
based his book design in Renaissance standards for proportions of page margins and type-spacing, this title pairs nicely with the workmanship and artistry revealed in our Wosk-McDonald Aldine Collection. Third, given that the Kelmscott Chaucer is considered one of the finest books ever produced, it provides a wonderful exemplar alongside our other fine holdings in publishing and book arts.

**Bran Schaffer 2018–2019 Digital and Inclusive Excellence Fellow**

SFU Library is pleased to be hosting Bran Schaffer, a senior undergraduate student in the Library this year as part of the Fellowship for Digital and Inclusive Excellence from the Association of Research Libraries. This part-time paid fellowship (fully funded by ARL) helps to introduce careers in libraries and archives to outstanding undergrad students who are members of underrepresented groups. Bran is working in Special Collections, assisting with external communications for the Community Scholars program, and gaining exposure to as many areas of the library as possible throughout the year. Bran is a linguistics student in their final year of undergraduate studies at Simon Fraser University.

**talk:library**

Dean of Libraries Gwen Bird hosted SFU Library’s first “talk:library” event for students in July, issuing an open invitation for students to provide direct feedback about the library to her and a small number of other library staff over an informal lunch. The event was well attended and students responded enthusiastically. Several said it was the first time they had ever had casual conversation with other SFU students outside of class. They provided comments about opening hours, time management challenges, social isolation, library furniture, and had generous praise for library staff. The initial event in July was held in Burnaby; similar sessions were held at SFU’s Surrey and Vancouver campus locations in the fall term.

**Archives Unleashed at Simon Fraser University**

In November, the Archives Unleashed Team partnered with Simon Fraser University Library, and KEY, SFU’s Big Data initiative, to host the next Archives Unleashed datathon. This event brought together participants to experiment with the newest release of the Archives Unleashed Toolkit and the Archives Unleashed Cloud, and to kick-off collaboratively inspired research projects. The project team invited archivists, researchers (from the humanities, social sciences, and beyond), librarians, computer scientists, and web archiving enthusiasts to come together over the course of two days to collaboratively work with web collections and explore cutting-edge research tools through hands-on experience. Organizers included: Ian Milligan (University of Waterloo), Rebecca Dowson (Simon Fraser University), Nick Ruest (York University), Jimmy Lin (University of Waterloo), and Samantha Fritz (University of Waterloo).
**Staff updates**

Congratulations to Brian Owen, Associate Dean of Libraries for Library Technology Services & Special Collections, on his retirement. Brian will have his last work day in November before retiring at the end of 2018, and recruitment is underway for the position.

We said goodbye and happy retirement to Scott Mackenzie and welcomed our new Head of Access Services, Mark Christensen, in July. Mark had previously worked as a reference librarian at SFU, and comes to us most recently from the Okanagan Regional (Public) Library System.

**SFU Library 2016/17 Annual Report**

Thompson Rivers University

submitted by Kathy Gaynor, University Librarian (Interim)

Library Staff Changes

Hellos

- **Erin May** – Erin May, a graduate of TRU and the University of Alberta, was previously employed as a Public Services Librarian at Okanagan College. This year Erin will be providing research support and instruction for the Education, Social Work & Human Service, and Sociology & Anthropology departments.

- **Shane Neifer** - Shane Neifer joins us as a Reference and Instruction Librarian, and will provide research support and instruction to the Biology, Natural Resource Science, and University & Employment Preparation departments. Shane has previously worked as a librarian at the College of the Rockies, North Island College, and TRU. Welcome back, Shane!

Strategic Planning

TRU Library has been engaged in a full and comprehensive strategic planning process. Multiple open forums were held for students, faculty and staff at both the Kamloops and Williams Lake campuses, as well as a meeting with the Thompson Rivers University Student Union. Following the open forums, a series of online surveys were sent to the entire university community that gathered additional feedback. The library strategic planning steering committee will be reviewing the feedback and crafting the new strategic plan that will guide decision-making and priorities for the next several years. TRU Library’s new strategic plan is expected in the New Year.

Research consultations successes

- **Research Consultations**: Librarian research consultations continue to skyrocket at TRU, with over 200 consultations held in September and October alone. TRU Library has also recently launched a service where Indigenous students can book consultations at Cplul'kw'ten - the Gathering Place for Indigenous students.

Events

- **Women’s History Month Wiki-Edit-athon**: The TRU Library partnered with the Kamloops Museum and Archives for a Wikipedia Edit-athon, celebrating historical women from Kamloops and the Thompson Nicola region. Multiple new entries were added to Wikipedia,
and the team had a great time learning about how to contribute our expertise to this popular knowledge resource.

- **Open Library for Open Access Week**: The TRU Library kicked off Open Access Week 2018 with an Open Library celebration. Students, staff, and faculty were invited to the House of Learning Library for a chance to eat cupcakes, win prizes, and learn about how TRU Library is supporting Open resources.

- **Routley Collection of WWI Aerial Photography**: The TRU Library is proud to present the Routley World War I Photograph Collection. Percival Charles Routley, born in 1890, served as a Lieutenant in the Welsh Regiment for the British Royal Flying Corps and the Royal Air Force during World War I from 1915-1919. He served as a pilot and photographer, flying over sensitive areas and providing the Allies intelligence about enemy artillery fortification, troop locations, and areas that were bombarded. The photos in the collection were taken during his time in the service. After serving in the war, Percy became a teacher and died in Victoria in 1976. Percy’s photos were shared to Thompson Rivers University by his grandson, Dr. Ian Routley of Lillooet, who hopes that they will provide a rich source of primary documentation for current and future students and researchers. Thank you to BC-ELN’s Arca project for making this project possible.

- **Open Education Resource Writing Sprint**: TRU Library and TRU’s Open Learning Division hosted a textbook writing “Sprint” as part of the ongoing support for recipients of the Open Education Resource Development grant. The Sprint’s goals were not to have a textbook completely written, but to support faculty who were collaboratively writing an open textbook. The Sprint helped the authors develop a shared sense of ownership and responsibility in the project by establishing a framework to guide the book’s structure.

- **Naloxolone Training**: the opioid addiction crisis crosses all socio-economic categories and no one is immune. Breaking down the stigma of substance abuse and education is paramount to helping individuals in a life threatening situation. Chelsea Corsi, TRU’s Wellness Centre Coordinator, came to TRU Library to train staff in using Naloxone kits. After training, each staff member received a free Naloxone kit that can replaced with no questions asked.

- **Long Night Against Procrastination**: By far this is the Library’s most successful event. Partnering with the Writing Centre, we see over 300 students coming to the library from 8pm to 8am to participate in 20 minute workshops (academic and wellness oriented), work on assignments, meet with tutors (Writing Centre and Math Help Centre) and be nourished with healthy snacks and coffee all night long. Over 80 students were in
attendance at 6:30am for “Survivors’ Breakfast”. The popular biannual event offers students alternative and academic and wellness support at a time of year when they need it the most.

- **Orange Shirt Day:** Phyllis Webstad, Residential school survivor and author of “The Orange Shirt Story”, was at the Kamloops campus for the Orange shirt day ceremony. Following the Kamloops event Ms. Webstad gave an Orange Shirt Day Story presentation, organized by the Williams Lake Campus Library, at the Williams Lake Campus. Events at both the campuses were well attended by students, faculty, staff and member of the community.

**Trinity Western University**

*submitted by Shawn Brouwer, Circulation Services*

The summer and fall have been very busy at Alloway Library.

In June, 41 scholars and members of the public from across Canada gathered in Alloway Library’s GlassRoom to share perspectives and insights at the Academic Integrity Colloquim organized by the library’s Qinqin Zhang and TWU Professor in the Faculty of Natural & Applied Sciences, Dr. Herbert Tsang. The discussion was lively, provocative and left the participants eager to gather again next year.

Over the summer, we hosted the Writing Centre in one of our study rooms. It provided an easy-to-access location for a well-used service. Following the success of the summer pilot project, the Writing Centre now sets up an “Evening Satellite Writing Centre” in our Orientation Room to serve students an extra 6 hours per week.

We said a fond good-bye to several long-serving colleagues. University Librarian Ted Goshulak, Circulation Assistant Becky McKinley, Systems Administrator Shirley Lee and Circulation support staff Margaret Huang all retired or left to focus on other pursuits. We also mourned the passing of retired librarian Stan Olson. In the fall, we welcomed Elizabeth Krieter at the Research Help Desk, Lori Penner to Circulation and we look forward to the arrival in January of Darcy Gullacher as our new University Librarian as well as Tracey Krause in the Archives in February. A search for a systems administrator continues at this time.

Our August Library Staff Day was a great time of planning, sharing and connecting that helped create a strong sense of cooperation as we faced the fall term without a senior leader in place.
We kicked off the academic year with *The Amazing Race* in collaboration with the TWU Learning Commons. It was an amazing success with over 40 first-year students exploring the library and Learning Commons (as fast as they could.) The students loved it and they learned more about the library and the commons.

We are taking the first steps toward a major weed of print journals and media collections as part of our goal of creating space for the TWU Learning Commons to join us in the library.

TWU’s first Long Night Against Procrastination (LNAP) held on Monday, October 15 from 6:30 to midnight was a monstrous success. LNAP was a collaborative effort on the part of Alloway Library, TWU Learning Commons and supported by the Office of the Vice-Provost. It included workshops or participation from departments across campus including Wellness, IT, and the TWU Learning Commons as well as library staff.

In addition to academic support, two gentle dogs and an abundance of snack food and 25 pizzas delivered at 9:30PM were major hits with students. The typical pedestrian count for Monday nights in the library are 150-200 visits; by the end of the event, 592 people had passed through the library’s main entry.
Visits from gentle dogs were a de-stressing "hit" with students during our special late night events.

The library gratefully received a valuable collection of books from the estate of Ken Tyler, a Vancouver lawyer who specialized in First Nations’ treaty rights and issues. The gift of some 2600 books is a rich and diverse collection that will be an asset for a broad spectrum of scholars.

For the last weekend before finals we invited students to Pack your bags for an Alloway weekend and created for ourselves an airport code: LOA. We added 10 extra hours to our usual schedule and rearranged shifts to provide research and writing support. A Relaxation Station with puzzles, colouring, origami, coffee and Ozzie the Library Dog helped to make the get-way complete.

We also speculate on the curator of Norma’s best books (https://www.instagram.com/normas.best.books/) who posts on Instagram some of our more, shall we say, provocative titles.

University of British Columbia

submitted by Becky Potvin, Director of Communications and Marketing, for Susan Parker, University Librarian

UBC Library Awarded Canarie Research Data Management Funding

UBC Library has been named as a successful recipient for the Research Data Management (RDM) funding call from CANARIE, a non-profit corporation that supports research, education and innovation in Canada. Announced in May 2018, the funding call requested projects that focused on the development of tools to support Canadian researchers in following data management best practices, according to priorities identified by CANARIE through consultation with RDM stakeholders. Nine recipients from institutions across Canada were awarded a total of 3.2M dollars in funding.

With this funding, UBC Library will lead a project to build the Federated Geospatial Data Discovery for Canada, with collaborative support from UBC IT, UBC VPRI ARC, Scholars Portal, University of Toronto, CARL Portage, Compute Canada, McMaster University, and the Canadian Historical Geographic Information Systems Partnership. Eugene Barsky, Research Data Services Librarian, Evan Thornberry, GIS Librarian, and
Paul Lesack, GIS Analyst, are co-primary investigators on the project.

There is a growing interest in spatial research across disciplines, but the data repositories most commonly used in Canada right now often lack a map-based interface through which researchers can search through data for location-based components. The goal of the Federated Geospatial Data Discovery for Canada is to create an extensible software method to find and display location-aware data in a search interface that would be both map- and text-based. The project is currently on track to be completed before April 2020.

Read the CANARIE press release: https://www.canarie.ca/rdm-funding-call-recipients/

New partnership brings original documents from the French Revolution to UBC

A new partnership between UBC Library and the Department of French, Hispanic and Italian Studies (FHIS) brings original documents from the French Revolution to UBC. Notable pieces in the collection include La semaine memorable (The Week to Remember) and Constitution de la République Française: proposée au peuple français par la Convention nationale (Constitution of the French Republic: proposed to the French People by the National Convention). Public lectures, exhibits, and opportunities for collaboration among researchers across the globe are expected to arise from this long-term project. A new research seminar offered this January will allow students to work directly with the primary sources.

Read the full announcement: https://this.ubc.ca/new-partnership-brings-original-documents-from-the-french-revolution-to-ubc/

UBC Library Offers Access to LGBT2SQIA History

UBC Library users now have access to more than 1.5 million pages of rare and unique primary source content that offers an expansive and detailed look at LGBT2SQIA history. LGBTQ History and Culture Since 1940, Part II is a fully searchable archive that includes periodicals, newsletters, manuscripts, government records, organizational papers, correspondence, posters, and other primary source materials primarily from Canada and the United States.

Much of the content, selected by an advisory board of leading scholars and librarians in sexuality and gender studies, has never been available to the public.

“It is quite an impressive resource,” says Keith Bunnell, Reference and Collections Librarian, Humanities & Social Sciences Division, “The Library saw the potential for this archive to be useful to scholars in all kinds of fields.”

Explore LGBTQ History and Culture since 1940 (Part II): http://resources.library.ubc.ca/page.php?details=lgbtq-history-and-culture-since-1940&id=2396

Celebrating Geographic Information Systems (GIS) Day 2018

DISCOVERING THE WORLD THROUGH GIS
GIS Day is an annual worldwide celebration of Geographic Information Systems (GIS) technology and the GIS community.

This year, UBC Library and the Faculty of Forestry partnered with SFU Library to plan a full day of free talks and presentations at the SFU Vancouver Campus on November 14. The day included a speaker list that showcases experts in the field along with speed presentations on current geospatial research projects.

Learn more about Geo Awareness Week and GIS Day: [http://gis.ubc.ca/2018/10/geoawareness-gis-day-2018/](http://gis.ubc.ca/2018/10/geoawareness-gis-day-2018/)

Science Literacy Week September 17-23, 2018

This year, UBC Library celebrated Science Literacy Week with a Science Expo, which was held in the main entrance area of Woodward Library on Tuesday, September 18. Everyone, including students, faculty, families with young learners, and the wider UBC community, were encouraged to drop by the event to visit the booths. There were several UBC Library partners at the event, including:

- Beaty Biodiversity Museum
- Canadian Blood Services
- Engineering Physics
- Geering Up UBC Engineering & Science for Kids
- Open Science Network DIYBio
- UBC Biomedical Engineering Student Team (BEST)
- UBC iSchool’s chapter of the Association for Information Science and Technology (ASIS&T)

At UBC Library’s booth, visitors got hands-on experiences with Arduino coding and electronics kits, interactive demos with AnatomyTV and Birds of North America, and more. We also talked about our Seed Lending Library, which allows anyone to pick up seeds free of charge, while providing opportunities to learn about gardening, seed saving, and agricultural research at UBC.

Read the Library Guide to Science Literacy Week: [http://guides.library.ubc.ca/scilit18](http://guides.library.ubc.ca/scilit18)

Irving K. Barber Learning Centre 10th Anniversary Exhibitions

Ten years ago, the Irving K. Barber Learning Centre (IKBLC) celebrated its grand opening on UBC’s Vancouver campus. As a technology-forward place of learning, the four-story building is a focal point of education for students and researchers and has become an innovative fixture on campus.

Dr. Irving K. Barber, who as the principal donor ([https://ikblc.ubc.ca/aboutus/irving-k-barber/](https://ikblc.ubc.ca/aboutus/irving-k-barber/)) gave $20 million towards the building’s development and construction in 2012, was a leader within B.C.’s forestry industry for much of his career. IKBLC’s unique design—blending old stone and modern glass—incorporates one of the three original, permanent Point Grey campus buildings into its core, the 1925 Library building, which was refurbished as part of the construction process.

While key Library units have found a permanent home within IKBLC—including Rare Books and Special Collections, University Archives, and the Chapman Learning Commons—many more programs ([https://ikblc.ubc.ca/resources/](https://ikblc.ubc.ca/resources/)) have come to enrich the space in the intervening years.

In celebration of this 10-year milestone, UBC Library presented two temporary exhibitions on Levels 1 and 2 of IKBLC.

A Place of Learning: The Evolution of the Library and the Irving K. Barber Learning Centre, explores the construction and physical evolution of the 1925
Library building and its transition to the Irving K. Barber Learning Centre.

150 Years of Forestry in British Columbia takes a broad view of the forestry industry in British Columbia from 1861 to 2016. Items on display are drawn from key collections with strong ties to forestry.

University of Northern British Columbia

submitted by Geoffrey Boyd, Web Services, for Heather Empey, Acting University Librarian

Comings and Goings

The Geoffrey R. Weller Library has returned to full staffing levels after a year of flux.

We are thrilled that Annelise Dowd, first hired in 2017 on a term contract to cover Research & Learning Services Librarian Kealin McCabe’s leave, will remain with us until summer 2019 on a term contract. Annelise has transitioned into our Access Services Librarian position and is leading several key projects that will affect service to our patrons. Research & Learning Services Librarian, Kealin McCabe is back in the Library after a year-long leave during which she furthered her studies towards a Doctor of Education degree from the University of British Columbia.

In July, Library Technical Assistant – Copyright, Dave Layton moved into the Acquisitions Librarian position on a term contract to replace Heather Empey who is currently serving as the Interim University Librarian. Austin Matheson joined the Library in the Library Technical Assistant – Copyright position vacated by Dave. Austin made the transition from public to academic library in October 2018 and is quickly acclimating to the new environment.

Years of Service

Three Library employees reached major milestones for years of service this year.

- Valerie Cantin (Library Assistant - Technical Services [3 years in current role]): 10 years total
- Vaunda Dumont (Supervisor, Circulation Services [4 years in current role]): 15 years total
- Kari Veninsky (Library Assistant - Circulation [12 years in current role]): 20 years total

Thank you for your years of service to the Geoffrey R. Weller Library and we look forward to many more!

Accessibility Study Room

Following an accessibility review and feedback from our students, the Library converted a study room into our first accessibility study room. The accessibility study room is open to any student and comes equipped with various accessible equipment and software, including speech recognition software, text-to-speech-software, and screen reader software.

LibCal

The Library is preparing to launch a new system replacing our current study room bookings, hours, and events. The new system will also introduce a new feature - online appointment booking for librarians. We believe this new system will improve our interactions with patrons in the Library.

Charging Lockers

Earlier this year the Library installed charging lockers on the first floor. The bank of ten lockers allow students to charge phones, tablets, laptops, or other electronic devices in a secure location while they head to lunch, go to class, or study in the Library. With universal charging adaptors available from the Library, there is no reason to run out of battery power on campus again!
New Space

In September the Library opened its second- and third-floor balconies to students for the first time since the building opened. Now closed for the winter, the balconies will re-open in the spring and remain open throughout the year. Though only open for a few months before the snow flew, the balconies were popular spots to get some fresh air, study, and take in the beautiful fall views. They were also the scene of a map cleaning project during the summer with Library staff assisting the Archives in cleaning material from a large donation.

Regional Services + Library

The Library welcomed the Regional Operations department onto the fourth floor staff area in September. We hope to provide improved service to our regional patrons through this new working relationship.

University of the Fraser Valley

submitted by Kim Isaac, University Librarian, with contributions from Mary-Anne MacDougall, Lisa Morry and Colleen Bell

Art of the Book 2018

The UFV Library was very proud to host the 2018 Art of the Book exhibition from September 10th to December 7th. We were the sole host site in the Lower Mainland. The Art of the Book (http://artofthebook18.ca/) is an international juried exhibition of the Canadian Bookbinders and Book Artists Guild (CBBAG), with categories that include papermaking, fine printing, restoration, and artists’ books. The exhibit opened in Victoria in August, and will be traveling for two years across Canada. Next stop is Edmonton and the Fine Arts Building Gallery at the University of Alberta.

We held a number of events in conjunction with the Art of the Book. Helen O’Connor, whose work is included in the exhibition, led a papermaking workshop. Helen is a Yukon visual artist who makes paper by hand using oriental and local fibres to create sculpture, artist books, assemblage and installation.

Jan Elsted, Art of the Book juror and co-founder of Barbarian Press in Mission, spoke about the
private press movement from the late 19th century to now. She gave participants a guided, hands-on look at a selection of books from Barbarian Press's title list and some of the Art of the Book exhibits.

**Reconciliation through the Legend of Sugar Girl and 1000 Paper Ravens**

Throughout 2018, Chilliwack Library staff engaged the campus in folding 1000 origami paper ravens to earn our wish for Reconciliation to live in everyone’s heart. Staff, students, faculty and administrators all participated. The initiative was a partnership with UFV’s Indigenous Student Centre and the Indigenous Affairs Office, and was linked to events, displays, and a research guide on Joseph Boyden’s short story, *The Legend of Sugar Girl.*

*Zipper,* by Lise Melhorn-Boe

*The Irish Donkey,* by Helen O'Connor
New UFV Library web site

The library’s web site has a fresh new look, launched just in time for the fall semester: https://library.ufv.ca/

Our primary goal for the web site was to make the pages and resources students need and want easy to find. Some of the features of our new site include:

- a simple navigation bar to help with the most common library tasks
- alternate home pages for faculty (https://library.ufv.ca/faculty/) and graduate students (https://library.ufv.ca/services/services-for-graduate-students/), featuring resources and services they need
- easily accessible help from every page (just look for the grey question mark button)
- easy access to library hours, booking a group study room, and more from the home page

Wireless printing

UFV’s IT department did a soft launch of wifi printing this fall, making it possible for students to print documents directly from their phones, tablets or laptops. This means that students no longer need to log in to a computer in the library or a computer lab in order to print their documents. The Library’s printers are the busiest student printers on campus, so of course library staff were very interested in what this new service would mean. It hasn’t been heavily promoted, but students are slowly catching on, and with a few minor problems it seems to be going very smoothly. But our student computers are still heavily used!

New to the Collection

A SENĆOŦEN Dictionary

Learning & Research Librarian Pia Russell is the librarian for Education, Children’s Literature, Gender Studies and Indigenous Studies, and has recently purchased several copies of the first SENĆOŦEN dictionary for UVic Libraries. Part of the Salishan language family, SENĆOŦEN is a Northern Straits dialect along with Songhees, T’Sou-ke, and Lummi. Due to Indigenous language suppression, particularly in the 20th century, there are currently only a handful of first language SENĆOŦEN speakers. However, the extensive language revitalization efforts by WSÁNEĆ teachers and Elders, most notably the late Dave Elliot Sr., are ensuring that younger generations know their language. This past September, SENĆOŦEN language revitalization efforts achieved a remarkable milestone with the publication of the first SENĆOTEN dictionary.

Along with linguistics professor Timothy Montler, WSÁNEĆ Elders utilized oral histories, audio recordings, and transcriptions to compile a comprehensive dictionary with over 3,000 words and detailed etymologies. The significance of this incredible PUȻ (book) cannot be overstated. Its

**Making History Tangible**

UVic Libraries recently purchased an extremely rare 15th century medieval manuscript of historical miscellany in Latin and Middle English produced in Germany. This acquisition would not have been possible without the generous endowments established to support UVic Libraries, such as the Jim and Doreen Rainer Library Endowment Fund, the Gwladys Downes Endowment, and the John & Irene Dorn Memorial Endowment Fund, along with the B.H. Breslauer Foundation, and The Medieval Manuscript Fund supported by Brian Pollick and Heather Lindstedt.


**David Day Archives**

On June 4, Victoria-born internationally bestselling author and UVic alumnus David Day spoke about fantasy literature, focusing on the works of J.R.R. Tolkien. In partnership with the Greater Victoria Public Library, the sold-out lecture at the Belfry Theatre was a hit with Tolkien and Day fans alike. Day examined how Tolkien and other writers' works have transformed our world, from Utopia and Lilliput to Narnia, Oz and Middle-Earth. Day is the author of *A Tolkien Bestiary* and *Alice's Adventures in Wonderland Decoded* among his many distinguished works across many genres. At the end of the lecture, Day signed a memorandum declaring his intentions to donate his papers to UVic Libraries.

Guest speaker and UVic alumnus David Day (left) with University Librarian Jonathan Bengtson
Playstation 4

UVic's Dean of Humanities, Chris Goto-Jones, generously donated two PlayStation 4 consoles and games to our Digital Scholarship Commons (http://onlineacademiccommunity.uvic.ca/dsc/ps4/). The donation followed the Virtual Ninja Project event, which was hosted in the library. More information about that exciting event and the research connected to it can be found at UVic News: https://www.uvic.ca/news/topics/2018+streetfighter-virtual-ninja-tournament+ring

All Things Digital

Digitization of British Colonist Newspaper

UVic Libraries just completed the last batch of digitization of this historic newspaper that now covers the time period up to and including 1970. We will now be focused on scanning the issues from 1970-1980 and anticipate the work to be done within the year. The digitization of the British Colonist (http://www.britishcolonist.ca/index.html) by UVic Libraries would not be possible without the support of the BC History Digitization Program (http://ikblc.ubc.ca/initiatives/bcdigitinfo/) at the Irving K. Barber Learning Centre at UBC. The British Columbia History Digitization Program promotes increased access to British Columbia’s historical resources by providing matching funds to undertake digitization projects that will result in free online access to unique historical material from around the province.

Digital Collections

UVic Libraries is continually adding to its on-line collections of rare and unique materials held by Special Collections and University Archives. A growing collection of digitized photograph albums includes the 17 page, black paper album of pioneering teacher and writer, Agnes Deans Cameron. Born in Victoria, Cameron became the first woman high school teacher in BC, and in 1894 she was appointed the first woman principal in BC, at South Park School in Victoria, a position she held until 1905. In 1908, she travelled up the Mackenzie River to the Arctic Circle, an account of which was published in her book The New North: Being Some Account of a Woman’s Journey Through Canada to the Arctic (1910). In 1909, Cameron went to Britain, where she wrote a daily column on Canadian affairs for the London Daily Mail and lectured about Canada to encourage emigration. She returned to Victoria in 1911, and died of pneumonia in 1912. The album consists of photographs taken during Cameron’s travels up the Mackenzie River with her niece, Jessie Cameron Brown, and photographs taken during Cameron’s trip to Britain. Cameron is the subject of a new biography by Cathy Converse: Against the Current: The Remarkable Life of Agnes Deans Cameron (Touchwood Editions, 2018).
View the digitized collection:
http://contentdm.library.uvic.ca/cdm/ref/collection/collection53/id/122

New e-Publishing Title

Announcing our latest ePublishing Services title: Web of Performance: An Ensemble Workbook, edited by Monica Prendergast and Will Weigler. The project was funded by a SSHRC grant, with additional funding from the Office of Research Services and in-kind assistance provided by UVic Libraries’ ePublishing Service. This workbook has been designed and written for students in high school and university who may be interested in how performance works. The chapters cover broad topics drawn from the field of performance studies, which is an academic field developed out of theatre studies, anthropology, sociology and cultural studies in the 1980s and 1990s.

More information:
https://onlineacademiccommunity.uvic.ca/scholarly
communications/2018/06/08/web-of-performance/

Digital Initiatives Fund

Technology is changing at a rapid pace, and higher levels of digital literacy are necessary to navigate the world in which we live. UVic Libraries has taken steps over the past decade to accommodate the new demands of our community in the digital era. Last year, we opened the Digital Scholarship Commons at the Mearns Centre for Learning – McPherson Library. This innovative facility provides students with access to cutting-edge software, hardware, and expert instruction in support of digital scholarship. The Digital Scholarship Commons is a place where students come together from across disciplines to collaborate, share knowledge, develop new skills, and access technology and software to help them achieve their academic goals. Paige Whitehead, a fourth year UVic student, is majoring in environmental studies and microbiology. After connecting with researchers, testing out many materials, and attending workshops offered by the Digital Scholarship Commons on 3D design and printing, Paige developed her first prototype for a biodegradable, bioluminescent glow stick that not only dissolves harmlessly wherever it is discarded, but actually improves the soil. In her home departments of Microbiology and Environmental Studies, Paige would not have had access to a 3D printer or the technological training. The Digital Scholarship Commons opened a new avenue for her and helped fuel her creative process.

This term, UVic Libraries is launching its Digital Information Fluency program, whose aim is to facilitate and enhance students’ acquisition of digital skills required for study, research, and life beyond graduation. Workshops currently being offered and in development include topics such as BrowZine, Zotero, Fake News, Creating a Poster for your Research, and Predatory Journals.
New Staff

As Data Curation Librarian, Shahira Khair develops services and expertise to better manage and support faculty and graduate students with their research data management needs.

Read A Day in the Life of Shahira Khair in the Ring story: https://www.uvic.ca/news/topics/2018+day-in-the-life-shahira-khair+news

Orange Shirt Day

On September 28, UVic faculty, staff and students were encouraged to wear orange shirts to show respect for residential school survivors and their families (http://www.uvic.ca/info/orangeshirtday/). We partnered in the work of reconciliation by attending events, listening, learning and taking part in discussions that promote mutual understanding and respect. The design for the UVic orange shirt was contributed by artist Carey Newman (Coast Salish/Kwagiulth). Newman is the Audain Professor of Contemporary Art Practice of the Pacific Northwest with the Department of Visual Arts.

From The Ring: https://www.uvic.ca/news/topics/2018+chan-literary-bot-authorship+ring

UVic Libraries welcomes Tiffany Chan to the Mearns Centre for Learning - McPherson Library. Tiffany is the new Digital Scholarship Developer/Analyst in the Digital Scholarship Commons. She was recently featured in UVic News talking about lit-bots, Taylor Swift, and T.S. Eliot, and how she taught a web bot to write like a 19th century author for her English masters project, with amusing results.
**Events**

**FrankenWeek**

Mary Shelley’s novel *Frankenstein* sparked a legacy of horror and science fiction that can still be traced to popular culture today. The green monster brought to life in a laboratory and commonly referred to as “Frankenstein,” was inspired by The Creature in Shelley’s novel—despite having little actual resemblance. Students, faculty, staff and the community were able to learn more about this seminal work of art during FrankenWeek (https://onlineacademiccommunity.uvic.ca/frankenreads/) which ran from Oct. 28-31. FrankenWeek celebrated the history, text, themes and performance of Shelley’s *Frankenstein* on its 200th anniversary with a livestream of the novel from Washington, DC, a film at UVic’s Cinecenta, and a Special Collections exhibit: “Gothic Beginning and Monstrous Legacies: 200 Years of Mary Shelley’s Frankenstein.”

**International Games Week**

International Games Week is an initiative run by volunteers from around the world to reconnect communities through their libraries around the educational, recreational, and social value of all types of games. Can serious games help issues of global warming? On Nov. 9, Tina Bebbington (Learning and Research Librarian), David Leach (UVic Fine Arts), and Trevor Murdock (Pacific Climate Impacts Consortium) discussed serious games and global warming, followed by a chance for students to plan and create a board game with paper and crayons.

**Science Literacy Week**

From Sept 17-21, UVic Libraries participated in the Canada-wide Science Literacy Week with a lecture, a grad student social mixer, two exhibits and hands-on demonstrations. In his talk “Science & The Superhero in You,” UVic professor E. Paul Zehr explored the use of superheroes as metaphors for understanding human abilities, limits, and the potential for performance. Visitors to the library could also view a digital exhibit online (https://exhibits.library.uvic.ca/spotlight/ian-mctaggart-cowan) as UVic Libraries celebrated the life of former Chancellor and champion of Canadian ecology, Ian McTaggart Cowan. A companion exhibit took place in Special Collections that showcased visually appealing publications and archives about BC botany, and featured historical texts on botany and the social and medicinal uses of plants. Another highlight had UVic student Paige Whitehead, demonstrate her new compostable, carbon sequestering glow stick that is powered with bioluminescence. Inspired by courses she took in Permaculture Design and Biotechnology, the Nyoka Light Wand is an example of what can be achieved by mixing science with environmental care, along with using 3D design and printing in our Digital Scholarship Commons.

Guest speaker E. Paul Zehr with two superhero friends at the lecture
Scholarship Award Winners

The University of Victoria Libraries plays an integral part of the research life cycle at UVic. Our awards recognize and honor the contributions and achievements of all our students, enhancing the sense of personal growth and accomplishment in our academic community. Every year we award two scholarships: the David Harris Flaherty Undergraduate Student Library Scholarship and the William Petrie Graduate Student Library Scholarship. Due to an abundance of growth in both of these funds, this year was especially fruitful and we awarded two scholarships in each category: Paige Gelfer and Emma Gillespie for the David Harris Flaherty Scholarship; and Kailey Fukushima and Jodi Litvin for the William Petrie Scholarship. Read their award-winning essays here: https://www.uvic.ca/library/about/ul/grants%20and%20awards/award%20winners/index.php

United Way Book Drive

UVic Libraries' popular fundraiser for United Way kicked off on October 1 (http://www.uvic.ca/unitedway/events/booksale/). Donations of good quality used books are being accepted at the main loan desk until December 1. Last year we created a video (https://www.facebook.com/UVicLibraries/videos/10154274055007706/) to show how donated books eventually migrate over to the UVic Bookstore where they sell for under $5. Proceeds support the United Way of Greater Victoria and we anticipate surpassing last year’s goal.

Publications and Awards

UVic Learning and Research Librarians David Boudinot, Bill Blair, Justin Harrison, and Caron Rollins were recently published by Chandos Publishing in “Planning Academic Library Orientations: Case Studies From Around the World.” Their chapter, “Supporting Student Retention and Success: Personal Librarian Program at the University of Victoria,” can be read here: http://voyager.library.uvic.ca/vwebv/holdingsInfo?bibId=4147789

UVic Learning and Research Librarian Aditi Gupta (principal investigator) and her co-researchers UVic Learning and Research Librarian Rebecca Raworth, and Dr. Kumbar from the Indian Institute of Technology, Gandhinagar (India), are recipients of the Shastri Institutional Collaborative Research Grant (SICRG) for 2017-19 for their study titled: “Globalization of information literacy: Exploring the need for Information Literacy Programs in Canada and India.” This grant will allow for cross-cultural collaborations as well as capacity building at the University of Victoria Libraries and the IITGN library, and is sponsored by the Ministry of Human Resource Development (MHRD), Government of India.
Law Library

On October 3, the Law Library (https://www.uvic.ca/library/locations/home/law/index.php) opens its doors for first year law students and faculty for its Open House. This meet and greet allowed users of the law library to discover the wide variety of services and resources offered and to meet librarians and staff.

Strategic Directions

Our 2018-2023 UVic Libraries’ Strategic Directions process identified trends and developments that affect the university, the campus, the library and the community. Three guiding principles will guide UVic Libraries and align us with UVic’s Strategic Framework: Open. Engaged. Enduring. Read The Library as Partner brochure here: https://www.uvic.ca/library/about/ul/strategic/uvic_libraries_2018_strategic_directions_web.pdf

Vancouver Community College

submitted by Ella-Fay Zalezsak, Assessment and User Experience Coordinator, for Shirley Lew, Dean, Library, Teaching and Learning Services

VCC Library is moving to SITKA Evergreen

In partnership with three other institutions, VCC is scheduled to go live with SITKA Evergreen ILS in April 2019. A Privacy Impact Assessment has been completed on behalf of the partnership with VIU, Selkirk and Camosun.

Systems and Technical Services Coordinator, James Fournie, has been working with partner libraries on training materials, documentation, and to form a support team to enable as smooth a transition a possible in this migration.

A Rare Find in the Library

UVic Professor Emeritus Werner Israel recently donated a portion of his library to UVic Libraries, including a first-edition copy of The large scale structure of space-time (Cambridge, 1973) by S.W. Hawking and G.F.R Ellis. Included with the book donation, neatly tucked in the back dust jacket, was a signed letter dated February 6, 1981 from “Stephen” to Werner, along with two newspapers clippings about Hawking’s latest accomplishments. Informal and chatty in tone, the letter reveals a close friendship between the two men. Hawking and Israel collaborated on two titles: General Relativity: An Einstein Centenary Survey (Cambridge, 1979) and Three Hundred Years of Gravitation (Cambridge, 1987). This very special edition can be viewed in Special Collections (QC173.59 S65H38), where readers can experience another dimension of the prolific genius of Stephen Hawking; and by holding a first-edition, signed volume in their hands.
Through this initiative, VCC Library can now redirect funds to support other equally important initiatives in research, digitization, archives, and an institutional repository.

**Digital Graphic Design Art Work in Library**

In collaboration with the Digital Graphic Design program, VCC library staff selected 5 out of 30 graphic designs to go up for display on walls at BWY campus Library. Each design was uniquely creative demonstrating the talents of the students in the program.

After much deliberation, five were selected, mounted on canvas and are currently on display at the library.

**Student Survey Launched**

For two weeks in November, with the help of Institutional Research, VCC Library and Learning Centre (LLC) launched a 21 question survey to gain insights and student views on LLC facilities and services. The survey ran for two weeks with 7,358 students being contacted. There were 548 completed survey responses, with another 354 partially completed responses. From the total of 902 student responses, 73 were willing to participate in follow up focus groups.

Now begins the analysis of the information gained through the survey by LLC team members. Look for future updates in upcoming newsletters.

**Qmunity Queer Competency Training**

In April 2018, faculty in the Library and Learning Centre applied for funding to bring in a facilitator from Qmunity (BC’s Queer Trans and Two Spirit Resource Centre - [https://qmunity.ca/](https://qmunity.ca/)) to lead a queer competency training workshop for Learning Centre and Library employees. The initiative was driven by a desire to expand education and awareness to create a more inclusive learning environment for LGBTQ2S+ students. During the workshop, we explored spectrum models of gender identity, gender expression, biological sex and sexual orientation. We worked with LGBTQ2S+ terminology and practiced both respectfully asking about personal pronouns and use of non-binary pronouns in conversation.
Statistics on the intersectionality of marginalization and oppression were also shared in the workshop. The workshop finished with ideas toward building inclusive environments and continuing to develop allyship. A majority of both departments attended the training session and from the questions asked, and conversations, it was clearly a valuable, enriching experience.

**Indigenous Mask Carving**

As of late summer, this majestic mask resides at the BWY campus library. It is a red cedar carving by Ivan Hackett, a Kwakwaka’wakw artist and carver. Born in 1971, Campbell River, Ivan began carving in 2003 and graduated in 2008 from the Northwest Coast Jewellery Arts Program at the Native Education College in Vancouver.

**Open Textbooks**

As part of the Open Textbook initiatives at VCC, Librarians, Elena Kuzmina and Mari Paz Vera, held workshops in December on what is available and how to customize open textbooks to specific courses. There were over 15 registrations for the workshops and more are planned for the new year.

**Vancouver Island University**

 submissions by Ben Hyman, University Librarian

**VIU Library Staff Updates**

We are very pleased to share news of new Library staff members. In October we welcomed Andie Tomlinson into a permanent faculty librarian position as our new Coordinator, Special Collections Development & Digital Integrations. Andie, who was previously working with us on a temporary leave-coverage position, replaces Faith Takishita who retired at the end of September. This week saw Luke McLeod starting work as our new Learning Commons Librarian. Luke worked with us in a temporary position in 2016-2017 before taking a job at Vancouver Island Regional Library, and we are very pleased to have him back in the fold. Luke will be part of the Cowichan Librarian Team along with Jean Blackburn, Patricia Geddes and Dana McFarland. Also this week we welcomed Devon Mordell as our new Reference and Instruction Librarian; Devon will be covering leaves for the next six months to a year and will be helping Andie with our various digitization projects currently underway. On the staff side, the Library has welcomed Robbie Mattu, Michelle Hodgson and Ian Anderson to our Nanaimo Library Service Desk team.

**Library Strategic Plan updates**

- Our strategic plan has been approved by Senate and Board (November), and is now undergoing beautification before formal distribution in January. We continue to work toward our goals as articulated in the plan. This work includes:

- Digitization. Work advances on our various digitization projects. We are working hard on our grant-funded BC History Digitization Project to digitize out-of-copyright local newspapers and are pleased that the Cowichan Leader from 1905 to 1928 is now available online in VIUSpace! Recently, we were honoured to receive National Heritage Digitization Strategy (NHDS) funding to digitize selected works from our Special Collections. As well, we have secured funding from VanCity to digitize an interesting collection related to co-operative enterprise in BC.

- New ILS. Our planned migration to Evergreen and the Co-op’s Silka community is progressing on schedule. We are very excited to be participating in, and contributing to, the
development of the Evergreen open library platform for the benefit of the broader library community, along with VCC, Camosun and Selkirk.

- Wikipedia Edit-a-Thon. VIU Library was proud to collaborate with the Centre for Innovation & Excellence in Learning organize and host Nanaimo’s second Wikipedia Edit-a-thon & Community of Practice meet-up on November 15. A modest yet mighty group of 8 editors edited a broad range of topics, with many Vancouver Island articles improved.

- Code4LibBC. VIU Library again co-hosted Code4LibBC this year, in collaboration with Vancouver Island Regional Library. This participant-driven meeting brought together 60 library developers and non-developers to collaboratively envision technological solutions to library problems.

- Federated Identity Management. University Librarian Ben Hyman continues to work with Ancillary Services and Enterprise Systems on advancing this ambitious and transformation project, focusing in the near-term on changes to Photo ID – specifically, converting student ID cards to be compatible with door security systems. The new card system will be tested with students in residence in February 2019, along with an updated new web-based Photo ID system.

**Special Reports**

**CAPER-BC (Centre for Accessible Post-secondary Education Resources)**

submitted by Corrie Playford, Accessibility Librarian

---

**Another CAPER-BC Milestone Reached**

2018 has continued to be a busy year at CAPER-BC. In November we reached a new milestone with our 10,000th work order for production of an alternate format resource. Early statistics for 2018/19 indicate that it will be another record-breaking year in terms of students served and requests fulfilled. August and September are traditionally the busiest time of year at CAPER-BC, and that trend has continued in 2018. Since August 1st we have received 1,272 requests, producing 256 alternate format resources and fulfilling the remainder from our centralized collection.

**Update on Projects Enabled by One-Time Funding**

CAPER-BC received a one-time grant of $125,000 for this fiscal year. We are utilizing these funds to complete several projects that will improve technology, communication resources, and production efficiencies. These projects include:

**Needs Assessment and Cost Benefit Analysis**

In order to assess CAPER-BCs role in the larger context of the accessibility community in post-secondary education, we are undertaking an environmental scan conducted by an external agency (SPARC BC – [https://www.sparc.bc.ca/research-consulting](https://www.sparc.bc.ca/research-consulting)). During the summer and fall SPARC BC reached out to various stakeholders to conduct interviews about CAPER-BC services; including students, accessibility services offices at mandated institutions, CAPER-BC employees, and other related groups. Interview questions focused on how well CAPER-BC is currently meeting the needs of our users, and how we can potentially improve our services in the future. SPARC BC will deliver a report in the spring, reflecting interview findings and providing a cost-benefit analysis for any improvements or additions to current services.

**Online Repository**

CAPER-BC is currently collaborating with the BC Electronic Library Network to create a searchable online repository of all CAPER-BC alternate format materials, to be housed on the ARCA digital repository ([https://bceln.ca/services/shared-services/arca](https://bceln.ca/services/shared-services/arca)). This repository will allow authorized users to directly search and download accessible materials that are housed within the CAPER-BC collection, saving time and money on the part of both CAPER-BC and the individual
accessibility services offices we work with. It will also free up CAPER-BC staff time to focus on high quality production work by eliminating the time spent searching for and sending out materials that are in our collection. We are currently exploring the best ways to set up the online repository, as well as auditing the accessibility of the ARCA website to assess what accessibility upgrades may be needed to ensure the usability of the site for CAPER-BC users.

**Outreach and Professional Development**

In September Corrie Playford travelled to Vancouver Island to visit with accessibility services offices at several of our partner institutions. With visits to North Island College (Courtenay campus), Vancouver Island University (Cowichan, Nanaimo, and Powell River campuses), and Camosun College (Lansdowne campus), Corrie was able to meet with numerous staff members to answer questions and take suggestions about CAPER-BC services. Corrie also conducted staff orientations by phone for new hires at the University of the Fraser Valley and Kwantlen Polytechnic University. These visits and discussions are key to developing strong relationships between CAPER-BC and the student support services staff we work with.

In November, all CAPER-BC staff took part in virtual attendance of the Accessing Higher Ground: Accessible Media, Web, and Technology Conference (presented and hosted by AHEAD – the Association on Higher Education And Disability). Conference sessions covered a variety of topics including new tools to improve the accessibility of digital math, making the most of limited resources to foster a culture of accessibility, user-testing products and services with disabled users, new tactile graphics and tactile mapping tools, and improving the accessibility of PDF documents. Purchasing the team access option to the virtual conference was an affordable way for all staff to take part in this learning opportunity.

**Questions? Feel free to contact us at:**

**CAPER-BC**  
Tel: 604-323-5639  
Toll-Free: 1-855-729-2457  
Fax: 604-323-5544  
Email: caperbc@langara.ca
Two important upcoming events will further strengthen the Arca service: First, an “unconference” for Arca administrators in late November will provide a forum to share tips and tricks, receive training, learn about new developments, and work collaboratively to solve problems. Second, an upcoming facilitated Arca Advisory Committee meeting is scheduled to refine guiding principles and priorities for the service moving forward.

**OutLook OnLine**

The software that supports OutLook OnLine successfully migrated in late August to SFU’s new state-of-the-art cloud servers. This cost-saving move increases the sustainability of the service. Looking ahead to Spring of 2019, OutLook OnLine will be seeing a software upgrade and undergoing re-branding. SHAREit Version 6 will be updated with new behind-the-scenes code and a modular design that allows for easier additions of new features and faster bug fixes while maintaining a familiar staff workflow.

**AskAway Chat Reference**

Last year the AskAway Advisory Committee identified a number of priorities, one of which was a software review. A Software Evaluation Committee has been struck to steer this work. The group’s aim is to bring a software recommendation to the Advisory Committee by the end of January 2019, with implementation – if a new software is selected – tentatively scheduled for the start of the May 2019 term.

**WriteAway Online Writing Assistance**

In December 2017 the BC ELN Steering Committee welcomed WriteAway to BC ELN’s suite of online learning services. There has been a lot of exciting activity around the service this year, including a software review process. After an extensive investigation, the WriteAway Advisory Committee chose Springshare’s LibAnswers as WriteAway’s new platform, to be implemented in January 2019.

**International Coalition of Library Consortia Meeting**

BC ELN is proud to be hosting the 2019 North American meeting of the International Coalition of Library Consortia (ICOLC). The previous two meetings were held in Detroit and London, England. Planning for the approximate 125 attendee meeting – scheduled for April 2019 – is currently underway.

**BC ELN All Partner Meeting**

The annual BC ELN All Partner Meeting will be held in downtown Vancouver on November 30th. The meeting is themed “from information to inspiration”. Attendees will be discussing a number of innovative technology-based services that are being used at post-secondary libraries in BC, and also hear from system partner BCNET. The group will round out the day with a crowdsourcing activity designed to explore inspiring ideas in the sector.