Statistics are for all requests made to CILS for alternate formats from the period of April 2012 to Oct 22 2012 compared to the same period in 2011/12 and 2010/11.

	Requests Fulfilled 10/11[1]	Requests Fulfilled 11/12[1]	Requests Fulfilled 12/13[1]	Active Students Served (Over 2 Years)
BC Institute of Technology	64	98	155	70
Camosun College	114	111	30	75
Capilano University	5	21	13	10
College Of New Caledonia	23	31	7	20
College Of the Rockies	13	10	15	18
Douglas College	105	177	111	67
Emily Carr University of Art & Design	3	13	1	11
Justice Institute	0	18	8	5
Kwantlen Polytechnic University	110	77	128	50
Langara College	57	66	60	40
Nicola Valley IT	0	0	0	0
North Island College	76	37	26	66
Northern Lights College	49	21	21	38
Northwest Community College	17	29	7	17
Okanagan College	140	275	66	129
Selkirk College	2	42	23	36
Simon Fraser University*	11	26	2	10
Thompson Rivers University	61	46	67	66
University of the Fraser Valley	121	142	104	82
Vancouver Community College	32	16	9	34
Vancouver Island University	1	6	9	12
TOTAL	1004	1262	862	**856**

*Provides fee for service to CILS

1. Requests are fulfilled from the CILS collection or a loan from our partners or production of the material at CILS.

CILS is located at Langara College and funded by the B.C. Ministry of Advanced Education and Labour Market Development to provide information services in alternate formats for B.C. post-secondary students with print disabilities.

CILS provides accessible learning and teaching materials to students and instructors who cannot use conventional print because of disabilities in a centralized way thus saving Institutions the expense of producing or procuring the accessible materials themselves.

CILS serves those clients who cannot use conventional print due to:
- visual impairments (including blindness)
- learning disabilities
- physical limitations
- neurological impairments
- multiple disabilities

CILS can provide alternative formats for textbooks, coursepacks, journal articles, online sources, tests & syllabi and library material.

The following productions, range of costs and estimated turn around time range are for various alternative formats produced at CILS during the period from **April 2012 to Oct 22, 2012:**

Format	Produc-tions	Description	Estimated Cost	Estimated Turn Around Time Range
Text Readable PDF	165	Accessible PDF includes both a picture of the page as well as the page's complete computer readable text, and is therefore suitable for text-to-speech output.	$200 – $2000	1 to 7 days
E-Text	106	Any computer readable text file. E-text can be easily enlarged for students with low-vision; however, it is often most useful in that it can be converted to audio for visually impaired or learning disabled individuals. Not only does e-text serve as a source for digital audio (mp3), but it may be converted to audio on-the-fly on most computers using text-to-speech software such as Text Aloud or ReadPlease, or by a screen reader such as JAWS.	$200 – $3000	1 to 30 days
Kurzweil	10	Kurzweil is a proprietary format that requires the Kurzweil 3000 software package. Kurzweil 3000 enables a user to use scanned printed material outputed as displayed text synchronized with a synthesized voice.	$200 – $3000	1 to 30 days

Digital Audio (MP3)	124	An audio recording generated with a synthesized or computer voice. Encoded and distributed in the common MP3 digital audio format, and playable by any MP3 enabled device such as an iPod or computer.	$300 – $4,000	2 to 31 days
Full Text Synthesized Voice DAISY	0	This talking book format allows users to navigate the text by chapters, section and page number. DAISY talking books can be played on a computer or on a portable DAISY player. These types of book are useful when full navigation and full text is required such as in different types of manuals.	$300 – $5,000	2 to 45 days
Human Voice DAISY	2	This talking book format allows users to navigate the text by chapters, section and page number. DAISY talking books can be played on a computer or on a portable DAISY player. Human Voice DAISY produced at CILS does not include full text.	$500 – $10,000	3 to 90 days
E-book (Epub)	10	Epub is a E-book format that can be viewed on various E-book readers, tablets, phones and computers. Epub produced at CILS can be read out loud and viewed on various ebook readers (such as the nook) and tablets (such as the Apple IPad)	$200 – $2000	1 to 30 days
Total Productions	417			

CILS will provide an analysis of these statistics in our annual report. If you have questions feel free to contact us at:

CILS
Langara College
100 West 49th Avenue
Vancouver, BC
Canada, V5Y 2Z6
Email: cils@langara.bc.ca

Tara Roberston
MLIS

Tel: 604-323-5254
Fax: 604-323-5544
Email: trobertson@langara.bc.ca

Stephen Blaeser
MAS/MLIS

Tel: 604-323-5685
Fax: 604-323-5544
Email: sblaeser@langara.bc.ca