



CPSLD Meeting

November 2, 2018

Langara College

110 West 49th Ave., Vancouver, BC

In attendance:

Capilano University-Debbie Schachter
Coast Mountain College-Melanie Wilke
College of New Caledonia-Kathy Plett
Douglas College-Trish Rossel
Emily Carr University of Art & Design-Suzanne Rackover
Justice Institute of B.C.-April Haddad
Kwantlen Polytechnic University-Todd Mundle
Langara College-Patricia Cia
Nicola Valley Institute of Technology-Linda Epps
North Island College-Mary-Anne Guenther
Northern Lights College-Dawna Turcotte
Okanagan College-Ross Tyner
Quest University Canada-Venessa Wallsten
Royal Roads University-Rosie Croft
Selkirk College-Gregg Currie
Thompson Rivers University-Kathy Gaynor
Trinity Western University- Qinqin Zhang (del)

University of the Fraser Valley-Kim Isaac
University of Victoria- Lisa Petrachenko (del)
University of British Columbia-Lea Starr (del)
Vancouver Community College-Shirley Lew
Vancouver Island University-Ben Hyman

By phone:

University of Northern B.C.-Heather Empey
Andrei Bondoreff-AEST

Regrets:

B.C. Institute of Technology - Alison Nussbaumer
Camosun College-Sybil Harrison
College of the Rockies
Simon Fraser University-Gwen Bird

(del) = Delegate for insitution

Minutes

Welcome and Acknowledgement

We acknowledge that today's events are being held on the unceded traditional territory of the Musqueam First Nation

1. Agenda
Adjusted numbering and added 4.4
Moved by Dawna Turcotte, Seconded by Ben Hyman, Approved

2. Minutes from May 9, 2018
Moved by Venessa Wallsten, Seconded by Kathy Plett
Approved with minor correction

3. Business arising from Minutes of May 9, 2018

- 3.1. Statistics automation – BC Libraries Cooperative (Shirley)

Shirley had talked to BC Libraries Cooperative regarding the automating the gathering and distribution of CPSLD annual statistics. They could do the work but would have to hire a student to create the webform and database or repository. Patricia had not yet contacted BC ELN about this item.

ACTION: Shirley will follow up with BC Libraries Cooperative regarding a quote for this work

Patricia will follow up with BC ELN to see if they can do the work and, if possible, get a quote.

- 3.2. Copyright submission to the INDU committee (Suzanne)

A draft of the submission was circulated earlier to CPSLD. UVic noted that the brief was strong but had some suggestions for amendments. Suzanne noted that being able to represent student voices and perspectives, especially in relation to work of libraries can be stronger. Other feedback during the meeting was noted along with many thanks to the work of Suzanne Rackover, Jennifer Zerkee, Patricia Cia, and Debbie Schachter.

ACTION: By November 8, 2018, Lisa will send recommended changes to Suzanne or Patricia. CPSLD members to submit any other recommended changes, especially to highlight student voices, on the brief.

Working group will circulate the final draft of the brief to CPSLD discussion list before submitting to INDU.

MOTION: CPSLD moves to send the brief, pending final amendments, to the INDU committee before the December 10, 2018 deadline.

Moved by Patricia Cia, seconded by Ross Tyner. Approved

4.0 Reports (revised sequence to accommodate AEST call-in)

4.1. BC ELN Initiatives (Patricia, Chair BC ELN Steering Committee)

Arca Collaborative Digital Repository (Debbie Schacter Advisory Chair)

- Because of an agreement between BC ELN and the Irving K. Barber Learning Centre at UBC, BC History Digitization Program (BCHDP) funding recipients are eligible for no-cost, fully supported hosting of those materials in Arca. Collections being brought into Arca include: Terrace Public Library, Northern Pacific Cannery, Barkerville Historic Site, Peace Region Paleontological Research Centre
- Partnerships such as that with BCHDP and COPPUL continue to grow. All participating Arca sites, including those with special agreement pay a service support fee
- Arca Administrators in-person unconference is on Nov. 27, 2018.
Arca Advisory Committee meeting is on Nov 26, 2018
- More information on Arca and contact information (Sunni) is at <https://arcabc.ca/>

Outlook OnLine (OLOL) - The software supporting Outlook OnLine migrated in late August to SFU's cloud servers. Software upgrade and rebranding planned for late spring 2019.

AskAway Chat reference (Gregg Currie, Advisory Committee Chair) - As QuestionPoint expires in September 2019, a software review is underway (testing now) with aim to bring software recommendation by end of January 2019 and implementation (if new software is selected) for start of May 2019 semester (tentatively).

WriteAway Online Writing Assistance - WriteAway moved to BC ELN's suite of online learning services in December 2017. After an extensive software review process, the WriteAway Advisory Committee chose Springshare's LibAnswers as new platform, to be implemented in January 2019. Service fees will not change and WriteAway Admin Centre will provide support at all levels during transition.

BC Digital Library (several CPSLD members involved) - A cross-sector Start Up Planning facilitated meeting, held on November 1, 2018, focused on findings from phase 1 business analysis. Those attending the session noted that there were some surprises in the conversation but none were opposed to proceeding. Future work on moving forward will include discussions on potential scalability to a national level.

International Coalition of Library Consortia (ICOLC) - BC ELN, member of ICOLC, will be hosting the next North American meeting for approximately 125 attendees is scheduled for April 7-10, 2019.

BC ELN All Partner Meeting - November 30, 2018 – All Partner meeting to be held downtown Vancouver. The theme of the meeting is “from information to inspiration”. System partner, BCNET will also be presenting.

4.2. BCCampus Initiatives

Open Education initiatives (Zero Textbook programs are being developed at TRU, KPU, and JIBC with funding from BCCampus as are other projects. Report from BCCampus will be circulated to CPSLD discussion list.

4.3. CAPER-BC

This year CAPER-BC received additional one-time funding from the Ministry. Projects include a program/service review being led by SPARC-BC and investigating opportunities for an Arca implementation which may result in a more accessible version of Arca for all instances.

Interest from CPSLD to have CAPER-BC present to the group at a future meeting.

4.4. Ministry Report (Andrei Bondoreff, AEST)

NDP priorities – making life more meaningful, improving services, good jobs, and true and lasting relationship with the land.

Indigenization – Government doing a lot of work around indigenization. In response to TRC and UN Declaration, developed 10 draft principals developed based on work done by federal government in 2017. More information

<https://www2.gov.bc.ca/gov/content/governments/indigenous-people/new-relationship/about-the-ten-principles> and

https://news.gov.bc.ca/files/6118_Reconciliation_Ten_Principles_Final_Draft.pdf

Aboriginal Service Plans – evaluation in August 2018. 19 recommendations to consider including extending the ASP to all post-secondary institutions

Q-There are currently 25 native librarians, which are not enough. Following up from May meeting, just letting him know that we are still planning to write a letter in January to propose free school tuition or something similar.

A-Good time to do this will all the initiatives. Email Andrei.Bondoreff@gov.bc.ca

Sexual Violence & Prevention – started with previous government, one year anniversary this spring. Online survey conducted with almost 400 respondents. Feedback noted need for more awareness, more education, and better accountability. Information campaign was conducted August to October 2018. Online input via open survey with students and faculty encouraged to respond.

Student Housing – Province-wide strategy for 2018 with desire for 118 new ___ over 10 years.

- 8000 new beds for public post secondary of which 5000 beds funded (over the next 5 years) with \$450 million by government and another 3000 new beds funded by PSE resources.
- Increase in new student housing will benefit students, housing availability for the community, and benefit economy as it will free up housing for workers.

Open Education Resources and Open textbooks - Announced in June 2018, funding of \$250,000 to develop open textbooks and ancillary resources of ABE / Dogwood certified courses (see also BCCampus report). Accepting expressions of interest to develop new resources to be distributed through open online. Choice of classroom material is still up to individual instructors.

International Education – number of international students has increased by 31% with public post-secondary increasing by 67%. There are 60,000 students in PSE (15% of the PSE population). There are benefits and challenges for schools and communities. Government is in “listening mode” (consultations).

Q – Impact on domestic students, is a policy or standard being developed regarding maximum number of students and/or around financial risk if international ceases.

A – Have done risk assessments on institutions who have grown reliant on international students as a source of funding. Have not seen any displacements of domestic students “personally”. A lot of work underway with Risk if international disappear. NDP focus is on domestic access to PSE

Note: We asked that Andrei share any reports or information from the Ministry as made available.

Ministry Re-Organization – Dean Goodman is the new Executive Director responsible for libraries. He comes from Ministry of Education. They have separated policy from oversight. Andrei Bondoreff is still responsible for policy areas but the oversight director has seen many changes with no one in place at the moment.

Q-Accessibility – question regarding the government deadline of 2024 to make public sector services accessible – from a disability standpoint. [Question not understood/answered but can check report updated in 2017 and more information including link to proposed Accessible Canada Act (federal) at <https://www2.gov.bc.ca/gov/content/governments/about-the-bc-government/accessibility>

ACTION: Suzanne to ask that in future we would like to get the prepared Ministry report ahead of time so that we can better provide input and ask relevant questions.

5.0. CPSLD Business

5.1. Treasurer's Report (Venessa)

Accepted as presented by Venessa Wallsten

Still working on ability to have one signatory for cheques as approved at the last meeting. Membership fees are due soon and notices will be coming out shortly.

5.2. Statistics (Patricia)

With Langara new to taking on the annual CPSLD Statistics collection and with new people gathering statistics, several questions and observations arose.

Timing of collection and distribution - Most would like the statistics to be available earlier to inform budget submissions. Challenge with collecting over the summer or early fall semesters (vacation, busy). Some data may not be available until later in the fall.

- Make the data gathering tools (documents or online submission form) available starting early April so libraries can determine their best schedule
- Even if automated, will need someone to mediate or answer questions
- Distribute a (clearly marked) draft version to CPSLD in late summer/early fall with data available
- Distribute the final version as early as feasible; realizing this might not be until early November.

Community Borrower Card - pointed out that we are just asking if there is a fee or not and how much, not if we have a community card or not. – Changed to “Is there a Community Borrowers Card?” and “... what is the fee”?

Digital Resource Usage - Not all are willing or able to share noting that there are challenges with gathering the stats (time, consistency, etc.). Some institutions reporting on an annual as opposed to fiscal basis which is fine, just add note – Discuss further with Committee for future use.

Special Funding - In the past we had considered this as part of the collections expenses but since moved it out of the collections section with all collections spending in the collection column – Input needed and discuss with Committee; clarify instructions

Additional charts – In reviewing the reasoning for the charts, Patricia added some new charts trying to make sense of what we are saying

- d2) Personnel Exp per FTE Student 7(a)/3(f)
- f2) Collection Exp as % of Institution Exp: 7(b)/8
- f3) Personnel Exp as % of Institution Exp: 7(a)/8
- l2) Collections Exp per Circulation: 7(b)/6(g)
- p2) Number of Workstations per FTE Student: 10/3(f)

Institutional Expenditures - most but not all submitted data, which is available on all public post-secondary institution's websites.

ACTION: Patricia will distribute details of her review and comments as well as snapshots of the possible new charts to CPSLD

Anyone with concerns about data reported should advise Patricia by November 10, 2018

Student numbers used in charts are based on total actual columns, which should include international.

Discovery layers – who pays? We now ask whether the Library budget pays for library system (ILS/LSP), question if we should ask same question re: Discovery layers. Discuss with Committee

Tracking investment in Open Access - SPARC-BC notes expenditures of 2.5% of institutional expenditures toward open access.

- Could be complicated for CPSLD members to report as many areas of the institution may be funding this... from release time to honoraria to direct budget
- OCLC is conducting an open access investment survey, which is coming out in early November. This might inform future discussions

Retention indicators (Ben) - What and how do we measure library's contribution to student retention? A preference not to measure if we don't have to but perhaps refer to other evidence or borrow from literature. Perhaps potential for a research study?

6.0. Updates/Issues/Events

6.1. CPSLD Website Update (Ross)

The CPSLD website has some outdated documents and sections. To ensure information is relevant, members agreed with the recommendations to:

- Delete the copyright group section (last updated 2013)
- Remove the Reports Tab that contains outdated provincial reports pending review.
 - CHRC Chart of Competencies (2002) - http://cpsld.ca/ld.php?content_id=2711514
 - List of independent appraisers - http://cpsld.ca/ld.php?content_id=2711513
 - Data Definitions and Standards - http://cpsld.ca/ld.php?content_id=2711515 (FTE and other definitions relevant for Post Secondary Institutions)
 - Library 2020 (2006) - <http://cpsld.ca/c.php?g=76805&p=495109>
 - Library Standards (links to ACRL) - <http://cpsld.ca/c.php?g=76805&p=495106>
 - Government and member reports - <http://cpsld.ca/home/reports>
- The Reciprocal Borrowers agreement pdf has already been moved to its own tab.

ACTION: CPSLD members to review the directory information and let Ross know if there are any changes to your institution's contact information (person, title, phone, email etc.)

By November 16, review the Reports tab and advise Ross if you feel any reports should be retained (perhaps listed under Surveys?). The remaining documents and tab will be deleted.

6.2. Copyright Group (Mary Anne, Gregg)

BC copyright librarians and staff are starting to meet regularly in person to network and share informally their experiences. An outcome of a recent meeting was to collaborate on fair dealing week activities. Feedback from the group has been positive. They plan to meet two times a year, rotating locations. The hosting institution will chair the meetings. The next is planned for April at SFU downtown.

CPSLD members have been able to serendipitously discuss crown copyright challenges with the AEST at an informal level. They were encouraged to submit concerns and recommendations more formally.

ACTION: Ben and Shirley will work together in consultation with the Copyright group on a letter to the Ministry addressing concerns around access using inconsistent access to BC Building Codes as an example.

6.3 CPSLD Newsletter Deadline

ACTION: All to submit reports for the fall CPSLD newsletter to Kathy Plett by November 23, 2018

7.0. Future meeting dates and locations

The spring CPSLD meetings are typically just before the BCLA conference for convenience. The 2019 BCLA conference “Future by Design” is: May 8-10 at the Sheraton Vancouver Guildford Hotel in Surrey, BC.

ACTION: Todd to confirm if his schedule and space at Kwantlen (Surrey) is possible for May 8th. Other times or locations? Send to expressions of availability to Sybil and Suzanne.