



**CPSLD**

Council of Post Secondary Library Directors BC

**November 1-2, 2012 – Thompson Rivers University – Kamloops**

**Present:**

<b>BCIT</b>	<b>David Pepper</b>
<b>Camosun</b>	<b>Sybil Harrison</b>
<b>College of the Rockies</b>	<b>Shahida Rashid</b>
<b>Douglas</b>	<b>Debbie Schachter</b>
<b>Fraser Valley U</b>	<b>Kim Isaac</b>
<b>Justice Institute</b>	<b>April Haddad</b>
<b>Kwantlen</b>	<b>Todd Mundle</b>
<b>Langara</b>	<b>Patricia Cia (telephone)</b>
<b>Vancouver Island U</b>	<b>Bob Foley</b>
<b>New Caledonia</b>	<b>Kathy Plett</b>
<b>Nicola Valley</b>	<b>Linda Epps</b>
<b>North Island</b>	<b>Mary Anne Guenther</b>
<b>Northern Lights</b>	<b>Janet Beavers</b>
<b>Northwest</b>	<b>Melanie Wilke</b>
<b>Okanagan</b>	<b>Ross Tyner</b>
<b>Quest</b>	<b>Vanessa Wallsten</b>
<b>Royal Roads</b>	<b>Rosie Croft</b>
<b>Simon Fraser</b>	<b>Natalie Gick</b>
<b>Thompson Rivers</b>	<b>Kathy Gaynor</b>
<b>Trinity Western</b>	<b>Ted Goshulak</b>
<b>UBC</b>	<b>Simon Neame (telephone)</b>
<b>UNBC</b>	<b>N/A</b>
<b>UVIC</b>	<b>Jonathan Bengtson</b>
<b>VCC</b>	<b>Virginia Adams</b>

**Regrets:** **James Rout (Emily Carr)**  
**Greg Currie (Selkirk)**

**Guests (telephone)**

**Martin Young, Senior Policy Advisor, Governance & Policy Assurance  
Branch, AVED**  
**Susan Weber, MEC**  
**Annette De Faveri, BCLA**

**In Attendance:**

**Jacqueline Van Dyk, Libraries and Literacy**

**Introduction of new member: Jonathan Bengtson, University Librarian, UVic.**

**Thursday November 1**

**Welcome from Katherine Sutherland**, Interim Associate Vice President Academic, Student Relations, TRU

**Introduction of new members:**

Jonathan Bengtson, University Librarian, University of Victoria

**PD Session – Copyright and ARES Demonstration**

Scott Blackford, Thompson Rivers University

(Inba Kehoe, University of Victoria returned to Victoria after morning flight cancelled). Inba's virtual ARES presentation was rescheduled to Friday).

**Tour of Brown Family House of Learning including the Irving K. Barber British Columbia Centre**

**1:30 pm Meeting start** (late start due to weather related flight cancellation)

**1.0 Approval of the Agenda**

Imba asked to send ppt. or contact via phone.

Martin Young will join the meeting by phone tomorrow.

**2.0 Approval of Minutes of May 10, 2012**

**Approved.**

**3.0 Treasurer's Report – Venessa Wallsten**

22 out of 27 institutions have paid membership fees. 5 are in arrears.

Vanessa asked that fees be sent to her promptly.

**4.0 Business arising from the Minutes of May 10, 2012**

**4.1 Website Update – Sybil Harrison**

Sybil requested that someone else take over responsibility for updating the website. Ross Tyner agreed to be web editor. Ross will contact Jeff Conaster at Mindlink to ask him to re-direct the old website to the new. Ross will also look into who owns cpsld.ca and will try and secure the address. All of us can contribute and upload documents.

## **5.0 New Business, Reports and Updates**

### **5.1 CPSLD Copyright Committee and further general Copyright discussion – Ross Tyner and all**

Discussion about possible copyright shared services, with UBC in role as clearinghouse.

This approach would offset future costs. A draft proposal is being reviewed by ministry, so no further action until we hear how ministry responds to the proposal.

UBC is currently customizing the ARES software, whether or not they become a clearinghouse.

David Pepper noted that the copyright working group has accomplished improved inter-institutional communication and tapping into expertise.

Bob Foley noted that some copyright issues have been resolved (new legislation, SCC decision), but still need for a shared services initiative.

### **5.2 CPSLD Statistics Review – Chair, Kim Isaac**

Kim provided an update on CPSLD 2011-2012 statistical report. One library still needs to submit, and several need to send updates.

Next steps: Corrina Luk has entered and compiled all data and sent the package to Kim, who is in middle of reviewing the data. Special thanks to Corrina for her willingness to enter and compile the report. Kim will shortly send out to each of us our submissions and will ask us to look at our library's information, and compare to last year so that errors are detected.

After that, Kim will check the notes to try and identify and understand anomalies.

The PDF and Excel versions will then be sent out, with the print version mailed at later date.

Kim found it challenging to capture new information about e-collections. She confirmed that definitions used are aligned with those used by other consortia. Special thanks to Deidre Lowe from BCIT who provided the expertise to amend the spreadsheet in line with the new definitions. The spreadsheet is very complex so we are very appreciative of Deidre's assistance.

Kim outlined the issue with Sec. 6 – presentations to groups – non face-to-face instruction that is not delivered 'live'. (For example, online tutorials.) Tackling this question will be set aside and considered next year, but we must identify our current practice so that we achieve consistency for next year's compilation.

Natalie Gick mentioned that SFU is using online tutorials and wants to track them. However, if the online tutorial is embedded in a course's CMS, the question is how to identify the number of

students who completed the tutorial.

Kathy suggested that we find out how COPPUL, (who contract with CARL for stats), handles online instructional statistics. Rosie Croft also confirmed that online instruction can be difficult to count, whether embedded in LMS, live, or asynchronous delivery.

Sybil Harrison suggested that initially we focus less on a quantitative approach, and start by simply charting what members are doing so that we can get a picture of practices among the post-secondary institutions.

Justice Institute is interested in capturing self-graded Blackboard instructional instances, but hasn't done it yet.

Kim concluded that she won't include these numbers in this year's report, but the statistics committee will discuss how to best capture these types of activities in the future, perhaps with less emphasis on the quantitative measure.

Todd Mundle suggested use of the CARL model, which employs more usage of notes fields, and more examination of anomalies.

Section 7 – expenditures – PD expense – Bob Foley emphasized that we should track these expenses, as we need to compare our staff development expenditures. He noted that the industry standard is about 3% of total budget.

David asked for clarification as to whether or not we intend to consider only external training and conferences, or also include training that occurs within our organizations.

Also, it is not easy to assign dollar values to PD expense, as there are a number of ways that it is paid for. Bob suggested we might want to consider forming a task group to look at this issue.

Bob noted that this was the first year that he could pass the statistical survey over to someone else, and thanked Kim for making it easy to complete.

Mary Anne acknowledged Lila for her role in building a relationship with Randy at BCcampus, resulting in the pre-population of AVED data.

Kathy also thanked Kim for taking us into the e-world!

Deidre will create a new 10 year trend analysis that will be issued in electronic format only.

The cost of the print CPSLD Statistical Report is covered by VCC each year. Although Tim is willing to allow Corinne to continue to compile the statistics and is willing to produce print versions, he suggested that cost of printing be a CPSLD expense.

VIU would to pick up the cost this year. Going forward, Bob put a motion forward that we budget for the printing in our operational expenses after this year.

Kim seconded.

Notice of motion – will come forward for voting next meeting.

### **5.3 CPSLD Statistics Committee Chair Selection**

Kim starts a sabbatical in January so must be replaced as Chair.

Nomination – Tim Atkinson has let his name stand as Chair.

Kathy, Maryanne and Ross will stay on the committee.

Patricia Cia will consider joining the committee and will follow-up with Tim.

### **5.4 MEC relationship and proposal**

Susan Weber (via telephone)

Lending fees: Since 2002, lending fees have been reduced to \$5 each media item.

At the May 2012 MEC AGM, it was noted that a significant amount of money is not at stake so may be time to discontinue collecting the lending fee.

MEC recommends that we drop \$5 fee for media and asks CPSLD to approve the recommendation.

Streaming has had an impact on DVD lending.

Susan discussed media pricing models. For example, the cost of a CBC single site use is \$110. Previously, cost of a DVD that included lending rights was prohibitively high so most libraries did not purchase these rights.

NFB documentaries will have restrictive lending pricing that impedes borrowing.

Susan noted that streaming has not been adopted by smaller institutions. Cost and infrastructure are factors.

There has been a major shift in last year – more vendors are selling streaming rights, but at a cost higher than purchasing the DVD. As a result libraries are waiting for level pricing and holding back on acquiring streaming rights.

Streamed Hollywood feature films will be priced the same as what was charged for PPR, so saving will not be realized.

Susan's opinion is that media lending will continue to decrease because of availability of streamed collections.

In response to the question about the future of MEC, Susan responded that media specialists are looking for PD, sharing news and events and an articulation group of those who work in same field. Also MEC is the group to recommend policies and procedures around media.

MEC is no longer an exchange cooperative so it is– time to change it.

Motion: that fees be dropped –

Ross motion – Ted seconded motion.

Carried.

Bob noted that MEC made a tremendous contribution in the past, but times have changed, and perhaps could just be a

listserv.

Ross reminded us that- ELN was a media resource team with 72 members.

Various members agreed that there should be an unwinding process, as some employees may identify with MEC.

We agreed that MEC could evolve to be a BCLA interest group, on the model of BCCATS. and that the functions could be done within ELN structure.

MEC processes, such as moving media around and advance booking, will continue.

Ended for the day.

Friday

**5.5 e-HLBC**

Grace Makarewicz gave a brief verbal status report.

**5.6 CILS**

Patricia Cia sent out report to cpsld list.

Tara Robertson on one year contract to replace Ryan Vernon.

Planning meeting in November.

1262 requests – 862 already this year.

**5.7 COPPUL**

Bob Foley attended a videoconference strategy meeting in June.

COPPUL to take on R&D function.

Worked on task groups – Terms of Reference for scholarly communications group.

Shared print archives – can weed with assurance!

Because Alison Nussbaumer has a new position, Jonathan is incoming chair of COPPUL.

Governance – new non-profits legislation – new by-laws and structure. Will be Jonathan's job! CKRN just finished this task.

**5.8 Write Away Update**

Debbie Schachter

Last summer the group planned a live pilot. However, problems with authentication and sharing student records so instead, had a training session.

Documentation has been created.

Intended to go live in fall, but revised FOI legislation had implications for the project. BCcampus sent information to Privacy office. Hope to hear back November.

Now plan to go live Jan. 2013.

UBC thinking of joining – (Simon says yes!)

Write Away will be Asynchronous live first, then synchronous later.

Jan-April – phased implementation.

Software – e-tutoring s.w platform. Consortia product only, hosted locally at BCcampus.

In the longer term, Simon envisions adding other tutoring services – perhaps math or subject specific.

Shahida shared positive feedback from students. Her college uploaded all student records, but not sure this is necessary; perhaps students just log in themselves, or create a login like in Moodle.

SFU, Douglas, KW, and College of Rockies are testing WriteAway.

Consortia activities by public organizations sharing private information must have protection statements. The document has gone to the Privacy Commissioner. They have 30 days to respond.

- 5.9** BC ELN and AskAway – Sybil Harrison and Todd Mundle  
Todd is AskAway Chair to Oct. 2013.  
Deborah Flewelling will stay on technologies software committee.  
SMS text reference survey will be done by ELN.  
Strong interest in collaborative approach – consortia licensing.  
Question Point – RFQ gone out. QP license done August. Early 2013 – SC ELN recommendation.  
SMS won't be requirement but desirable.  
Recommendations will go to ELN Steering Committee to explore consortia SMS licensing.

## **6.0 Other Business/External Reports**

- 6.1** BCLA Relationship – Annette DeFaveri (via telephone Friday 9:30 am)

Annette is the new BCLA Executive Director.

Annette asked us how CPSLD might want to be involved in BCLA's future and asked how BCLA can support CPSLD's goals. She would like to change that BCLA is viewed as primarily an organization for public libraries...

Annette outlined BCLA's new framework, consisting of following – 4 pillars – 1. Advocacy; 2. Training 3. Education, and 4. Sustainability.

1. Advocacy – involves working with PL groups and library directors, and trustees (created toolkit for understanding landscape of provincial government.) Annette asked if there is equivalent work to be done for AVED. How can

BCLA advocate for academic libs. Relationship building.  
2. Training & Education – re-thinking role. Don't duplicate courses that others offer. Move towards soft skills for library staff. Decision making, conflict resolution, etc. What do we need? Would we be interested in presenting courses?

3. Communications – how BCLA can talk to us. Fast surveys? Eg. Sessions at 2013 BCLA and CLA. Determine criteria for session selection. Todd, Debbie, and Sybil are not involved.

Bob asked if BCLA was in contact with CLA. Have they considered a federation of library associations?

Todd – struggle with our relationship with Ministry. Would be worth exploring.

Next steps: Todd and Annette will meet re steps forward. Todd will canvass group to find out if anyone else interested – a sub group.

4 Sustainability – moving to a cost recovery model for courses and opportunities to raise money, get grants, internal piece, not planning to download.

Huge changes – processes to work at a cost recovery model – more accountability.

## **6.2 Membership in CPSLD: For Profit Institutions**

Todd Mundle

Adam Farrell, University Canada West (Harbour Centre).

Institution has been operating for some time. They are affiliate members of ELN.

Discussion regarding our bi-laws and where we want to draw the line on membership. UCW has gone through D-QUAB and are credible.

The issue of competition was raised; that we should be cautious before opening our door to for profits.

Agreed that as UCW is an affiliate member of ELN, we would invite them to a portion of the spring meeting – PD session and lunch.

Bob noted that she should review membership by-law.

## **6.3 General FOIPP discussion**

Debbie Schachter

On agenda for Dec. 3 all partners meeting ELN is the impact of FOIPP for consortia. The issue that needs addressing is sharing personal student data across various institutions.



#### **6.4 Ministry of Advanced Education Report** (via telephone)

Martin talked about the Open Textbook Initiative – 40 most popular post-sec. courses. Washington State & California already doing this.

Cost will be \$30 – print to order. If just e-file, cost is zero.

Advantages for instructors – can be adapted and modified. Can use, re-use, adapt and modify.

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BCcampus taking lead on implementation. The first open textbooks may be ready for Fall 2013.

Other initiatives:

1. August – part 2 jobs plan – skills and trades training.

Develop better access for apprenticeship training.

Leadership Council next Tuesday – all presidents – shared services on the agenda.

Direction is from Treasury Board to find savings.

Savings over a 2 year time frame. Libraries are viewed as place where savings could happen. ELN viewed as great example.

#### **6.5 Library Services Branch Update**

Jacqueline van Dyk explained that her job has changed dramatically in past few years. They are not called Libraries and Literacy now. Her focus is the interconnection of PLs, school and post sec libraries, and advocating for all libraries.

She is launching new website, where libraries can connect to get information from peers. Social media, FAQ.s. It will be called The Commons.

ILL stats going down because of direct patron requesting.

No longer do audio books. Connecting with counterparts across country. Nat'l Network Equitable Libraries.

Virtual learning commons is a concept that her department is developing. It requires a large investment.

She is partnering with AVED to develop the concept.

There will be a Summit early December that will focus on how we connect with communities. It will include all library sectors. All k-12 principals, all vs. academic, student services, local government, elected officials.

Ken Roberts – Hamilton PL –will be keynote speaker and will share his thoughts on where libraries are headed.

**6.6 Roundtable** – ALL (item is not recorded)

**7.0** Next Newsletter due date – *send to Kathy Plett*  
*November 26 deadline.*

**8.0 Future meeting dates/places/topics**

**8.1 Spring 2013**

Past interest to host from Okanagan College and Quest University Canada.

New library at VIU (Duncan Campus) could be explored.

BCLA Conference is May 9-11, 2013.

Tag onto BCLA – likely Thursday meeting.

Ross – Fall 2013 maybe at Okanagan College.

UBC – Simon – will look into it. Hopefully can be at UBC.

**8.2 Review of PD Suggestions:**

Possible suggestions included a session on learning and teaching commons

Don't need PD for spring.

**3:00 pm Meeting Adjourn**