# CPSLD Statistics Report 2014-2015

Created by: Northwest Community College Library



#### **ACKNOWLEDGEMENTS**

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# CPSLD STATISTICS REPORT 2014/2015

# COUNCIL OF POST-SECONDARY LIBRARY DIRECTORS OF B.C. LIBRARY/LEARNING RESOURCES CENTRE SURVEY

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## COUNCIL OF POST-SECONDARY LIBRARY DIRECTORS B.C. LIBRARY/LEARNING RESOURCE CENTRE SURVEY DEFINITIONS (Revised June 21, 2013)

#### INTRODUCTION

This annual statistical survey is intended to provide a picture of the holdings and activities of Libraries in colleges, university/colleges, institutes, and universities of British Columbia for the fiscal year (**April 1 - March 31**). All information is based on the total count for one year.

The following activity, although under library jurisdiction in many institutions, is **excluded** from this report:

- audio-visual equipment distribution to classrooms
- audio-visual equipment maintenance
- Media production or instructional media services.

#### A word of caution:

Comparison among institutions should be made with the understanding that each library operates somewhat differently and counts activities within a context unique to the institution. In addition, as access to electronic information becomes more important, holdings information is not always readily quantifiable or entirely meaningful and expenditure information is not found within the same budget categories in each institutional library.

**Note: Do not add text into any field that will be totaled automatically** as this will prevent the system from performing this addition.

**Note:** use the "Explanatory Notes" section at the bottom of the survey to provide additional information or any variations from the norm.

#### 1. TYPE OF LIBRARY

Self explanatory.

#### 2. NUMBER OF CAMPUSES

Differentiate between those centres which have library staffing from those which are characterized as reading rooms and/or learning centres which have no staff or may have staff paid for by other parts of the institution.

- a. Number of campuses with library staff
- b. Number of campuses without library staff

#### 3. USERS

FTE students: for sections a - f, this data will be completed for you based on data supplied by the Ministry of Advanced Education

g. FTE faculty:

• Provide FTE (not head count) of faculty employees (include librarians if applicable); approximate if actual number is not available.

#### **Community Borrower Fee:**

• do not include the number of community borrowers as this figure does not represent active users for many institutions; provide only the annual fee if applicable.

#### h. Is there a community borrowers fee?

#### i. \$\$ amount

#### 4. LIBRARY PERSONNEL

• count all personnel in FTE terms (not head-counts).

#### a. FTE librarians:

- include all part-time and contract librarian hours;
- include Library Director whether this is an administrative position or not;
- include any positions funded by special grants.

#### b. FTE library staff:

• exclude personnel who are entirely devoted to AV equipment and media production/IMS activities.

#### c. FTE other professionals:

• include staff members who are not librarians in the strict sense of the terms such as computer experts, systems analysts or budget officers.

#### d. Subtotal – FTE Library Personnel: (system will total automatically)

• provide subtotal of personnel before counting student aides and work-study employees.

#### e. FTE student aides:

• include student aides and work-study employees.

#### f. Total FTE Library Personnel: (system will total automatically)

#### 5.1. COLLECTIONS - PHYSICAL

• **Volumes:** items that are barcoded separately or intended to be circulated as one unit, (e.g.

a 20-volume set of encyclopedias = 20 units, 2 CDs plus booklet in one package = 1 unit; book plus CD = 1 unit; set of slides in a binder or a folio = 1 unit).

#### a. Monographs:

 a volume is a physical unit of any printed or processed work contained in one binding, encasement or other clear distinction, which has been catalogued as part of the collection and given an individual barcode;

- **include** titles in microform or CD (not individual cards of fiche except when 1 card = 1 title);
- include annuals;
- exclude periodicals;
- use explanatory notes for any unusual inclusions (e.g. documents, technical reports, individually catalogued maps).

#### b. Videos & Films:

- count all physical video & film formats;
- count physical items (e.g. 2 film reels = 2 units, series of 24 videos = 24 units).

#### c. Other Audio formats:

- count all physical sound recordings (e.g. LP records, cassette tapes, compact disks);
- count items intended to be used together as one unit (e.g. opera on 2 CDs = 1 unit);
- if two or more media are included (e.g. print and cassette tape), count as a single unit all items to be used in conjunction with each other.

#### d. Other Visual formats:

- count all physical visual formats (e.g. slides, snapshots);
- do not count individual slides unless they do not form part of a set (i.e. 1 slide set = 1 unit);
- if two or more media are included (e.g. print & slides), count as a single unit all items meant to be used in conjunction with each other.

#### e. Back Issues Periodicals:

- **include** journals, magazines, and newspapers received in print, microform, or CD formats;
- count volumes if they are known, otherwise 1 year = 1 volume;
- **include** annual index volumes.

#### f. Total Volumes in Library Collection: (system will total automatically)

• add a + b + c + d + e = f

#### **Periodicals:**

#### g. Total Current Print Subscriptions:

- count titles of journals, magazines, and newspapers currently received in print, microform, or CD formats (e.g. Canadian Newsdisc = 8 titles);
- **exclude** annuals (counted in **a**) above);
- **include** gift subscriptions and those being received on exchange;
- **include** departmental subscriptions only if they are accessible to the college community (i.e. listed in library catalogue and available for use);
- count duplicate subscriptions (i.e. if the library subscribes to two copies of a title count 2);
- **include** Statistics Canada periodicals if they are treated like a periodical;
- **exclude** subscriptions to electronic periodical indexes and abstracts.

#### 5.2 COLLECTIONS - ELECTRONIC

#### a. Electronic Monographs:

• count the titles that would be monographs if issued in print format, i.e, non-serial publications of any length issued in electronic format instead of or in addition to, print format. Include books owned or leased by the library. Government publications are included as are free monographs on the Web catalogued in the OPAC or specifically linked to the library's web site.

#### **b.** Streaming Media:

• count streaming videos or other media listed in the library catalogue or linked to the library's web site, whether purchased, leased or free on the Web.

#### c. Electronic Serial Titles:

- report the total number of unique electronic serial titles that you currently acquire and to which you provide access;
- include both purchased and non-purchased titles;
- do not include duplicate counts of serial titles; report each title once, regardless of how
  many subscriptions or means of access you provide for that title i.e. if a title is
  accessible through multiple databases, count it only once;
- include titles from aggregated packages;
- Electronic serials acquired as part of a bundle or an aggregated package should be counted at the title level, even if they are not catalogued, as long as the title is made accessible directly by the library (e.g. through a finding aid)

#### d. Total Electronic Titles in Collection: (system will total automatically)

• add a + b + c = d

#### 6. USE

#### a. Reference transactions:

An information contact that involves the knowledge, use, recommendations, interpretation or instruction in the use of one or more information sources by a member of the library staff. Information sources include printed and non-printed materials, machine-readable databases (including computer-assisted instruction), catalogues and other holdings, records and, through communication or referral, other libraries and institution, and persons both inside and outside the library. Include information and referral services. If a contact includes both reference and directional services, it should be reported as one reference transaction. When a staff member utilizes information gained from a previous use of information sources to answer a question, report as a reference transaction, even if the source is not consulted again during this transaction. Duration should not be an element in determining whether a transaction is a reference transaction. Sampling of a typical week may be used to extrapolate for a full year. (CARL definition).

- count all questions handled (i.e. regular, and extended reference questions);
- **include** questions associated with electronic searching;
- **include** electronic reference questions;
- **include** real-time-reference interactions (i.e. virtual reference, AskAway);
- **exclude** questions associated specifically with a bibliographic instruction class;
- **exclude** directional questions as these will be counted separately.

This is the way this question will appear on the stats collection form

- 6a (i) Reference questions
- 6a (ii) Directional questions
- 6a (iii) Total

#### **Library Instruction**

#### b. Number of participants at group presentations:

- report total number of participants in the presentations count all students receiving bibliographic instruction whether in tutorial groups, tours, or library skills classes;
- personal one-on-one instruction in the use of sources should be counted as a reference transaction.

#### c. Number of presentations to groups:

- report the total number of library instruction sessions during
  the year. Count sessions presented as part of formal
  bibliographic instruction programs including class
  presentations, orientation sessions and tours. If the library
  sponsors multi-session credit courses that meet several times
  over the course of a semester, each session should be counted.
  Presentations both on and off the premises should be included
  when they are sponsored by the library. If you are using
  sampling, please include a footnote;
- **include** internet research or database searching classes;
- include classes taught to faculty and other employee groups.

#### **Circulation:**

#### d. Direct:

- count all items which are charged out for use, whether the use is inside (e.g. reserve) or outside the library;
- **include** self/online renewals;
- **exclude** items charged out to other libraries on interlibrary loan (included in **g** below).

#### e. In-library use:

• count those items being used in the library and re-shelved by library employees, but that have not been charged out for use in the direct circulation transaction.

#### f. Gate Count:

• count all traffic upon exit from the library (usually provided via an electric eye on the library security system).

#### **Interlibrary loan:**

- count all items actually received and sent via interlibrary loan;
- **include** items received or sent via any delivery method and from or to any type of library (including agencies with library holdings) in any part of the world;
- all NET, MEC, OJAC, and fileserver project figures are supplied by the ELN office;
- **exclude** intercampus loans within your institution.

#### **g.** Interlibrary loans received (include all formats)

- h. Interlibrary loans sent (include all formats)
- **7. LIBRARY EXPENSES (capital & operating)** For purposes of consistency "expenditures" means actual expenditures vs budgeted expenditures.

#### a. Personnel (salaries & benefits):

- count all salary & benefit expenditures for library personnel as listed in 4 above;
- **exclude** personnel not covered by this survey (e.g. AV equipment distribution, Media Production or IMS);
- **include** personnel working under special grant funding.

#### **Collections - Physical:**

#### b. Monographs:

• count all expenditures on items listed as monographs in 5.1a above.

#### c. Audio-Visual:

• count all expenditures on items listed in 5.1b +5.1c + 5.1d above.

#### d. Current Print Periodicals:

• count all expenditures on current subscriptions to print periodicals and indexes as included in 5.1g above.

#### e. Subtotal Physical Collections: (system will total automatically)

• add b + c + d = e

#### **Collections – Electronic:**

#### f. Electronic Monographs

• count all expenditures on items listed in 5.2a above.

#### g. Streaming Media:

• count all expenditures on items listed in 5.2b above.

#### h. Electronic Serial Titles:

• count all expenditures on items listed in 5.2c above.

#### i. Other Electronic Resources:

• we have included an Other Category to capture electronic resources not captured elsewhere. These would include, but may not be limited to: statistics, A&I, databases of art works etc.

#### j. Subtotal Electronic Collections: (system will total automatically)

• add f + g + h + i = j

#### k. Special Funding Envelopes for Collections:

• include all expenditures from special funding sources e.g. one time capital grants.

#### 1. Total Collections Expenditures: (system will total automatically)

add e + j + k = 1

#### m. Other:

- count all other library expenditures (i.e. those expenditures that are not related to personnel and collections);
- **include** only those other costs (e.g. printing, postage, interlibrary loans, mileage, conferences, supplies, etc.) if they are paid by the library's budget;
- use explanatory notes to indicate any variations from the norm.

#### n. Total Library Expenditures: (system will total automatically)

• **add** a + 1 + m = n

#### 8. INSTITUTIONAL BUDGET

a. **Base ministry grant:** as outlined in the grant allocation sent by the ministry to each institution in March (usually) for the next fiscal year.

# b. Other operating revenues as reported from Audited Financial Statement for institution:

- include all items that are considered in calculating your institution's operating budget;
- **exclude** institutional capital (i.e. new building funds, upgrading of present buildings, roads etc.);
- use explanatory notes to provide details on any exceptions or variations from the norm.

#### c. Total Institutional Budget: (system will total automatically)

• a+b

#### 9. FACILITIES & HOURS (system will tally automatically for all sections)

#### a. Total library area in square meters:

- for each campus with library personnel provide library area in square meters ( to convert from square ft. to square meters multiply sq. ft. by .0920, e.g. 30,000 sq. ft. x .0929 = 2787 sq. meters);
- **include** space for books and other library materials, space for storage of AV equipment if control of this equipment is the library's responsibility, library classrooms, study stations, seminar and study rooms, and workspace for library personnel;
- **exclude** areas used solely for janitorial, custodial and mechanical storage or services, lobbies, vestibules, building corridors, and other general access areas; add figures for each library to provide total for e.

#### b. Total number of seats:

- for each campus with library personnel count all study spaces for library users;
- include seats at computer workstations, equipment carrels, etc. exclude seats in staff
  areas, offices, meeting rooms, and other areas not normally occupied by users of
  library materials;
- add figures for each library to provide total for f.

#### c. Total hours open per week: (September – April)

- for each campus with library personnel count total operating hours per week;
- add figures for each library to provide total for g.

#### d. Total reference hours per week: (September – April)

- for each campus with library personnel count total hours of reference service provided;
- add figures for each library to provide total for h.

#### 10. COMPUTING INFRASTRUCTURE

#### a. Number of public workstations:

• for each campus library, count all public workstations that have Internet access (these are also counted in 9b above as part of the seat count).

#### 11. LIBRARY AUTOMATED SYSTEMS

- self explanatory;
- use explanatory notes for any variations.
- Discovery Service (e.g. Summon, Ebsco Discovery Service, Primo); ERM: Electronic Resource Management (e.g. CUFTS);
- Link Resolver (e.g. SFX, CUFTS/Godot).
- Does Library pay for ILS?

## COUNCIL OF POST-SECONDARY LIBRARY DIRECTORS B.C. LIBRARY/LEARNING RESOURCES CENTRE SURVEY **WORKSHEET FOR 2014/2015**

1. TYPE OF LIBRARY
2. NUMBER OF CAMPUSES a. Number of Campuses with library staff: b. Number of campuses without library staff:
3. USERS
FTE students: for sections $a-f$ , this data will be completed for you based on data supplied by the Ministry of Advanced Education $g$ . FTE faculty:
Community Borrower Fee: h. Is there a community borrowers fee?
i. \$\$ amount:
4. LIBRARY PERSONNEL
a. FTE librarians:
b. FTE library staff:
c. FTE other professionals:
d. Subtotal – FTE Library Personnel: (system will total automatically)
e. FTE student aides:
f. Total FTE Library Personnel: (system will total automatically)
5.1 COLLECTIONS – PHYSICAL a. Monographs:
b. Videos & Films:
c. Other Audio formats:
d. Other Visual formats:

e. Back Issues Periodicals:

f. Total Volumes in Library Collection: (system will total automatically)
Periodicals: g. Total Current Print Subscriptions:
5.2 COLLECTIONS – ELECTRONIC
a. Electronic Monographs:
b. Streaming Media:
c. Electronic Serial Titles:
d. Total Electronic Titles in Collection: (system will total automatically)
6. USE a. Reference transactions:
6a (i) Reference questions: 6a (ii) Directional questions: 6a (iii) Total: Library Instruction: b. Number of participants at group presentations:
Presentations to groups: c. Number of presentations to groups:
Circulation: d. Direct:
e. In-library use:
f. Gate Count:
Interlibrary loan: g. Interlibrary loans received:
h. Interlibrary loans sent:
7. LIBRARY EXPENSES (capital & operating)
a. Personnel (salaries & benefits):
Collections – Physical: b. Monographs:
c. Audio-Visual:

- d. Current Print Periodicals: e. Subtotal Physical Collections: (system will total automatically) f. Electronic Monographs: g. Streaming Media: h. Electronics Serial Titles: i. Other Electronic Resources: j. Subtotal Electronic Collections: (system will total automatically) k. Special Funding Envelopes for Collections: 1. Total Collections Expenditures: (system will total automatically) m. Other: n. Total Library Expenditures: (system will total automatically) 8. INSTITUTIONAL BUDGET a. Base ministry grant: b. Other operating revenues as reported from Audited Financial Statement for institution: c. Total Institutional Budget: (system will total automatically) 9. FACILITIES & HOURS (system will tally automatically for all sections) a. Total library area in square meters: b. Total number of seats: c. Total hours open per week: (September – April) d. Total reference hours per week: (September – April) 10. COMPUTING INFRASTRUCTURE a. Number of public workstations: 11. LIBRARY AUTOMATED SYSTEMS Cataloguing: • Primary source of bibliographic records:
- Periodicals Check In:

• OPAC:

• Secondary source of bibliographic records:

- Acquisitions:
- Interlibrary Loans:
- Discovery Service (e.g. Summon, Ebsco Discovery Service, Primo):
- ERM: Electronic Resource Management (e.g. CUFTS):
- Link Resolver (e.g. SFX, CUFTS/Godot):
- $\bullet$  Is ILS Paid For From Library Budget? Y/N

# LEGEND

BCIT	BRITISH COLUMBIA INSTITUTE OF TECHNOLOGY
CAM	CAMOSUN COLLEGE
CAPU	CAPILANO UNIVERSITY
CNC	COLLEGE OF NEW CALEDONIA
COTR	COLLEGE OF THE ROCKIES
DOUG	DOUGLAS COLLEGE
ECUAD	EMILY CARR UNIVERSITY OF ART AND DESIGN
JI	JUSTICE INSTITUTE OF B.C.
KPU	KWANTLEN POLYTECHNIC UNIVERSITY
LC	LANGARA COLLEGE
NVIT	NICOLA VALLEY INSTITUTE OF TECHNOLOGY
NI	NORTH ISLAND COLLEGE
NL	NORTHERN LIGHTS COLLEGE
NW	NORTHWEST COMMUNITY COLLEGE
ос	OKANAGAN COLLEGE
QUC	QUEST UNIVERSITY CANADA
RR	ROYAL ROADS UNIVERSITY
SEL	SELKIRK COLLEGE
SFU	SIMON FRASER UNIVERSITY
TRU	THOMPSON RIVERS UNIVERSITY
TWU	TRINITY WESTERN UNIVERSITY
UBC	UNIVERSITY OF BRITISH COLUMBIA
UFV	UNIVERSITY OF THE FRASER VALLEY
UNBC	UNIVERSITY OF NORTHERN BRITISH COLUMBIA
UVIC	UNIVERSITY OF VICTORIA
vcc	VANCOUVER COMMUNITY COLLEGE
VIU	VANCOUVER ISLAND UNIVERSITY

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		1. LIBRARY			2. NUMBER OF CAMPUSES		
					а	b	
	Name of Library	Name of Library Director	Statistics contact	Library Type	No. of Campuses <b>with</b> Library Staff	No. of Campuses without Library Staff	
BCIT	BCIT	David Pepper	David Pepper	Institute	3	2	
CAM	Camosun College	Sybil Harrison	Sybil Harrison	College	2		
CAPU	Capilano University	Grace Makarewicz	Dianne Cottrell	University	1	2	
CNC	College of New Caledonia	Katherine Plett	Katherine Plett	College	4	2	
COTR	College of the Rockies	Shahida Rashid	Shahida Rashid	College	1	5	
DOUG	Douglas College	Debbie Schachter	Shelley Waldie	Academic	2		
ECUAD	Emily Carr University of Art & Design	James Rout	James Rout	Academic	1	0	
JI	Justice Institute of B.C.	April Haddad	April Haddad	Institute	1	5	
KPU	Kwantlen Polytechnic University	Todd Mundle	Ann McBurnie	University	4	0	
LC	Langara College	Patricia Cia	Patricia Cia	College	1	0	
NVIT	Nicola Valley Institute of Technology	Linda Epps		Institute			
NI	North Island College	Mary Anne Guenther	Mary Anne Guenther	College	4		
NL	Northern Lights College	Dawna Turcotte	Dawna Turcotte	College	3	4	
NW	Northwest Community College	Melanie Wilke	Melanie Wilke	College	3	3	

		1. LIBRARY			2. NUMBER OF CAMPUSES		
					а	b	
	Name of Library	Name of Library Director	Statistics contact	Library Type	No. of Campuses with Library Staff	No. of Campuses without Library Staff	
ос	Okanagan College	Ross Tyner	Ross Tyner	College	4	0	
QUC	Quest University Canada	Venessa Wallsten	Venessa Wallsten	University	1		
RR	Royal Roads University	University Rosie Croft		University	1	0	
SEL	Selkirk College	Gregg Currie	Gregg Currie	College	3	5	
SFU	imon Fraser University Gwen Bird		Natalie Gick	University	3	0	
TRU	Thompson Rivers University	Brenda Mathenia		University			
TWU	Trinity Western University	Ted Goshulak	Ted Goshulak	University	1	0	
UBC	University of British Columbia	Ingrid Parent	Jeremy Buhler	University	2	0	
UFV	University of the Fraser Valley	Kim Issac		University			
UNBC	University of Northern British Columbia	Allan Wilson	Heather Empey	Academic	1	4	
uvic	University of Victoria	Jonathan Bengtson	In-In Po	University	1	0	
vcc	Vancouver Community College	Shirley Lew	Shirley Lew	College	2	0	
VIU	Vancouver Island University	Tim Atkinson	Kathleen Reed	University	3	1	

	3. USERS											
	а	b	С	d	a+c=e	b+d=f	g	h	i			
	FTE Students	: NOTE - for sec	tions a - f, this data ha the Ministry of A	as been completed f dvanced Education	or you based on the	data supplied by	Faculty	Community B	Community Borrowers			
	FTE AVED Ministry funded	FTE Students (audited)	ITA (Foundation + Apprenticeship) Funded	ITA (Foundation + Apprenticeship) Actual	Service plan total funded	Service plan total Actual	FTE faculty	Is there a Community Borrowers fee?	Fee \$\$ amount			
BCIT	11,785	13,279	5,480	6,444	17,265	19,723	1,100.00	Y	52			
САМ	7,049	6,469	1,718	2,080	8,767	8,549		N				
CAPU	5,449	4,789			5,449	4,789	374.91	Y	25			
CNC	3,159	1,871	1,315	1,385	4,474	3,257	225.00	N				
COTR	1,722	1,526	481	483	2,203	2,009	116.50	N				
DOUG	8,354	8,501			8,354	8,501	528.00	Y	25			
ECUAD	1,391	1,475			1,391	1,475	97.83	Y	60			
JI	2,393	2,963			2,393	2,963	110.00	N				
KPU	9,109	8,935	1,135	1,199	10,244	10,134	688.18	N				
LC	7,056	7,054			7,056	7,054	437.58	semi-annual	15			
NVIT	538	522			538	522						
NI	2,208	1,732	630	686	2,838	2,418	160.00	N				
NL	1,481	697	522	564	2,003	1,261	86.50	N				
NW	1,664	970	480	442	2,144	1,412	114.36	N				

	3. USERS										
	а	b	С	d	a+c=e	b+d=f	g	h	i		
	FTE Students	s: NOTE - for sec	tions a - f, this data ha the Ministry of A	as been completed f dvanced Education	or you based on the	data supplied by	Faculty	Community B	orrowers		
	FTE AVED Ministry funded	FTE Students (audited)	ITA (Foundation + Apprenticeship) Funded	ITA (Foundation + Apprenticeship) Actual	Service plan total funded	Service plan total Actual		Is there a Community Borrowers fee?	Fee \$\$ amount		
ос	4,751	5,004	2,018	2,116	6,769	7,120	379.00	Y	20		
QUC	N/A	N/A	N/A	N/A	N/A	650	48.00	N			
RR	1,980	2,089			1,980	2,089	56.00	N			
SEL	2,312	1,813	399	477	2,711	2,290	173.00	N			
SFU	20,102	22,329			20,102	22,329	953.30	Y	100		
TRU	8,029	8,283	1,218	1,392	9,247	9,675					
TWU	N/A	N/A	N/A	N/A	N/A	2,036	125.00	Υ	60		
UBC	42,375	45,351			42,375	45,351	4,558.00	Y	120		
UFV	6,678	6,675	429	491	7,107	7,166					
UNBC	3,455	2,653			3,455	2,653	190.00	Υ	50		
UVIC	16,463	16,594			16,463	16,594	809.0	N			
vcc	6,521	5,196	1,535	1,349	8,056	6,545	417.00	Y	25		
VIU	6,555	5,874	1,075	1,141	7,630	7,015	513.00	N	0		

			4. LIBRAI	RY PERSONNEL		
	а	b	С	a+b+c=d	е	d + e = f
	FTE Librarians	FTE Library Staff	FTE Other Professionals	FTE Personnel (system will total automatically)	FTE Student Aides	Total Personnel in FTE (system will total automatically)
BCIT	9.70	19.61	2.00	31.31	0.00	31.31
CAM	5.50	12.50	4.00	22.00	0.25	22.25
CAPU	7.13	11.74		18.87		18.87
CNC	4.00	8.20		12.20		12.20
COTR	1.80	5.25		7.05		7.05
DOUG	10.80	26.00		36.80		36.80
ECUAD	3.60	7.16		36.80	0.27	37.07
JI	4.00	3.50		7.50		7.50
KPU	16.34	36.75	1.79	54.88	0.97	55.85
LC	10.31	14.33	1.00	25.64	0.61	26.25
NVIT				0.00		0.00
NI	2.00	7.50		9.50	1.00	10.50
NL	1.00	4.79		5.79		5.79
NW	2.90	3.00		5.90		5.90

			4. LIBRAI	RY PERSONNEL		
	а	b	С	a+b+c=d	е	d + e = f
	FTE Librarians	FTE Library Staff	FTE Other Professionals	FTE Personnel (system will total automatically)	FTE Student Aides	Total Personnel in FTE (system will total automatically)
ос	9.00	18.00		27.00	1.00	28.00
QUC	3.00	2.00		5.00	2.00	7.00
RR	4.88	6.44	3.80	15.12		15.12
SEL	3.00	5.20		8.20		8.20
SFU	50.55	73.71	21.90	146.16	10.98	157.14
TRU				0.00		0.00
TWU	5.00	3.50		8.50	4.00	12.50
UBC	83.50	134.60	44.70	262.80	46.20	309.00
UFV				0.00		0.00
UNBC	5.00	12.30	3.00	20.30	1.80	22.10
UVIC	31.00	88.00	10.00	129.00	8.76	137.76
vcc	8.50	19.64		28.14	0.55	28.69
VIU	8.00	12.53		20.53		20.53

					ONS						
	а	b	С	d	е	a+b+c+d+e = f	g	а	b	С	a+b+c=d
			5.1	COLLECTION	ONS - PHYS	ICAL		5.2 COLLECTIONS - ELECTRONIC			
	Monographs	Videos & Films	Other Audio Formats	Other Visual Formats	Back Issues Periodicals	Total Volumes in Library Collection (system will total automatically)	Total Current Print Subscriptions	Electronic Monographs	Streaming Media	Electronic Serial Titles	Total Electronic Titles in Collection (system will
BCIT	108,310	6,179	90	273	12,543	127,395	314	38,354	5,121	34,815	78,290
CAM	50,384	3,298	81	276	41,065	95,104	210	36,225	2,562	88,709	127,496
CAPU	123,284	2,632	3,100		4,783	133,799	195	161,114	166,092	54,206	381,412
CNC	146,000	10,056	133	262	20,907	177,358	358	9,979	19	52,570	62,568
COTR	38,550	3,038	128	129	4,201	46,046	29	299,106	5144	157,995	462,245
DOUG	159,136	13,206	7,061	755	11,784	191,942	758	22,137	17,479	53,078	92,694
ECUAD	36,704	4,312	666	110,094	6,100	157,876	225	32,843	10,138	57,164	100,145
JI	19,873	2,451	159	12	4,906	27,401	117	132,873	9,129	29,026	171,028
KPU	208,232	5,410	2,792	48	17,449	233,931	438	195,075	28,862	52,914	276,851
LC	80,412	5,836	755			87,003	181	57,578	8,188	32,260	98,026
NVIT						-					-
NI	30,729	2,295	43	369	949	34,385	188	133,154	18,384	58,986	210,524
NL	20,717	1,771			360	22,848	40	159,283	16,922	42,881	219,086
NW	56,425	5,065	246	1,235	3,336	66,307	163	2,415	587	41,277	44,279

					ONS						
	а	b	С	d	е	a+b+c+d+e = f	g	а	b	С	a+b+c=d
			5.1	5.2 (	COLLECTION	IS - ELECTF					
	Monographs	Videos & Films	Other Audio Formats	Other Visual Formats	Back Issues Periodicals	Total Volumes in Library Collection (system will total automatically)	Total Current Print Subscriptions	Electronic Monographs	Streaming Media	Electronic Serial Titles	Total Electronic Titles in Collection (system will
ос	144,984	9,778	630			155,392	235	70,004	10,387	61,184	141,575
QUC	13,562	1,051			5,620	20,233	61	158,774			158,774
RR	46,771	537			12,362	59,670	84	397949	9,378	57,924	465,251
SEL	58,627	1,770	649	50	5,000	66,096	242	14,564	21,852	20,353	56,769
SFU	2,463,813	18,195	17,119	217,992	300,206	3,017,325	2,596	1,190,411	1,919,059	98,351	3,207,821
TRU						-					-
TWU	227,266	4,829	1,085		87,500	320,680	147	207,992	6,268	14,822	229,082
UBC	4,543,214	51,300	63,443	216,635	750,692	5,625,284	2,500	2,185,326		371,752	2,557,078
UFV						-					-
UNBC	494,028	4,776	193	477	242,899	742,373	71	173,865	17,063	58,415	249,343
UVIC	2,283,401	16,292	53,346		415,631	2,768,670	9,339	759,222	22,789	60,709	842,720
vcc	48,061	5,638	5,580		5,659	64,938	145	139,274	24,129	44,716	208,119
VIU	302,385	8,384	5,735	188		316,692	80	661,909	37,227	83,385	782,521

						6. USE				
	a (i)	a (ii)	a(i)+a(ii)=a (iii)	b	С	d	е	f	g	h
	Ref	erence Trans	actions	Library Ir	struction			Circulati	on	
	Reference Questions	Directional questions	Total Reference Transactions (will total automatically)	Number of Participants at group presentations	Number of Presentations to groups	Circulation: Direct	Circulation: In-Library Use	Gate Count	Interlibrary loans received (include all formats)	Interlibrary loans sent (include all formats)
ВСІТ	8,533	20,029	28,562	4,699	224	49,306	12,937	773,055	861	763
CAM	8,378	10,669	19,047	5,837	230	33,825	2,186	525,475	953	446
CAPU	2,637	4,281	6,918	5,005	210	19,294	1,376	393,856	391	481
CNC	14,668		14,668	1,559	99	16,067	14,460	153,032	359	504
COTR	2,793	2,197	4,990	1,033	58	8,343	6,237	114,008	66	79
DOUG	12,373	21,058	33,431	7,863	273	180,701	6,659	793,349	1,368	635
ECUAD	1,003	4,097	5,100	1,159	30	22,626		143,645	159	250
JI	2,174	1,682	3,856	1,204	59	3,760	554	42,562	67	360
KPU	6,460	9,866	16,326	8,837	327	48,553	8,908	944,423	1,188	932
LC	22,905	16,888	39,793	12,901	549	35,247	17,462	601,617	2,773	459
NVIT			-							
NI	2,268		2,268	1,131		11,319	2,332	122,028	1,302	249
NL	369	4,775	5,144	265	30	2,880	232	57,879	154	139
NW	1,326	1,561	2,887	670	55	8,303		47,391	404	248

						6. USE				
	a (i)	a (ii)	a(i)+a(ii)=a (iii)	b	С	d	е	f	g	h
	Ref	erence Trans	actions	Library Ir	struction			Circulati	on	
	Reference Questions	Directional questions	Total Reference Transactions (will total automatically)	Number of Participants at group presentations	Number of Presentations to groups	Circulation: Direct	Circulation: In-Library Use	Gate Count	Interlibrary loans received (include all formats)	Interlibrary loans sent (include all formats)
ос	7,851	3,102	10,953	6,196	308	45,128		299,363	574	921
QUC	418	1,261	1,679	800	73	4,828	1,400	175,128	905	
RR	2,785	3,103	5,888	962	26	13,887	656	19,132	430	231
SEL	1,725		1,725	639	44	12,830	2,090	110,520	409	417
SFU	63,119	36,151	99,270	29,423	1,327	522,150	116,137	1,748,217	7,059	11,028
TRU			-							
TWU	3,551		3,551	3,600	60	63,006		155,706	643	453
UBC	51,640	61,878	113,518	32,744	1,335	1,387,375	80,016	3,877,811	7,609	22,115
UFV			-							
UNBC	1,768	339	2,107	2,390	116	18,821		5,380	2,062	1,107
UVIC	23,736	17,100	40,836	8,812	415	218,712	85,682	1,412,601	13,200	8,018
vcc	17,485	9,182	26,667	5,413	265	55,642	16,113	265,348	395	442
VIU	6,077	2,420	8,497	5,115	212	34,003	2,506	341,836	1,377	926

	7. LIBRARY EXPEN	ISES (CAPITAL AN	ID OPERATING	)				
	a	b	С	d	b + c + d = e	f	g	h
			Collection	s - Physical				Collections - Elec
	Personnel (Salaries and benefits)	Monographs	Audio-Visual	Current Print Periodicals	Subtotal Physical Collections (system will total automatically)	Electronic Monographs	Streaming Media	Electronic Serial Titles
BCIT	2,530,743.00	243,892.00	-	88,805.00	332,697.00	500,807.00		
CAM	1,292,273.76	156,639.85	20,837.32	64,352.21	241,829.38			
CAPU	1,118,668.58	48,185.72	7,733.57	23,046.72	78,966.01	32,971.59	16,557.24	176,494.31
CNC	820,233.00	57,332.00		74,129.00	131,461.00		1,857.00	46,563.00
COTR	428,685.00	18,699	772	1794	21,265.00	3,445.00	4,628.00	33,194.00
DOUG	2,582,209.00	100,968.00	55,747.00	98,445.00	255,160.00	89,962.00	20,895.00	193,448.00
ECUAD	776,867.00	55,039.00		24,207.00	79,246.00	12,341.00	1,943.00	69,489.00
JI	525,129.00	43,801.00	22,620.00	44,243.00	110,664.00	19,526.00	3,089.00	55,486.00
KPU	3,869,797	248,542	19,920	106,706	375,168.00	115,653.00	28,538.00	515,276.00
LC	1,997,123.23	46,345.29	14,923.30	28,379.07	89,647.66	29,060.71	34,985.56	137,506.80
NVIT					-			
NI	500,545.00	21,875.00	3,789.00	15,315.00	40,979.00	6,678.00	12,858.00	48,990.00
NL	326,745.43	11,658.31	5,948.79	2,587.56	20,194.66	6,884.61	5,565.19	36,959.19
NW	544,869.00	51,840.00	16,768.00	14,180.00	82,788.00		450.00	33,832.00

	7. LIBRARY EXPEN	BRARY EXPENSES (CAPITAL AND OPERATING)												
	а	b	С	d	b + c + d = e	f	g	h						
			Collection	ıs - Physical				Collections - Elec						
	Personnel (Salaries and benefits)	Monographs	Audio-Visual	Current Print Periodicals	Subtotal Physical Collections (system will total automatically)	Electronic Monographs	Streaming Media	Electronic Serial Titles						
ос	1,851,513.37	94,302.16	33,014.08	30,525.95	157,842.19	42,715.21	5,314.01	98,992.23						
QUC	303,498.00	35,000.00	2,000.00	12,500.00	49,500.00	6,500.00								
RR	1,030,061.00	16,360.00	761	12730	29,851.00	85,929.00	3,387.00	422,837.0						
SEL	592,353.00	28,536.00	658.00	45,228.00	74,422.00	1,180.00	12,459.00	50,682.00						
SFU	11,574,966.00	1,084,450.00	62,073.00	384,504.11	1,531,027.11	982,231.70	165,560.30	4,905,918.04						
TRU					-									
TWU	592,000.00	69,000.00		5,000.00	74,000.00		1,000.00	15,000.00						
UBC	20,698,268.00	3,120,401.52		1,583,956.11	4,704,357.63	935,372.49		12,317,466.08						
UFV					-									
UNBC	1,332,292.00	195,341.00	10,583.00	19,412.00	225,336.00	74,528.00	10,952.00	1,172,123.00						
UVIC	7,401,122.00	1,741,297		1,219,796	2,961,093.00	818,530.00		4,744,277.00						
vcc	2,308,349.00	125,313		39,032.00	164,345.00	15,776.00	26,969.00	91,061.00						
VIU	1,468,970.00			6,446.00	6,446.00		17,497.00	700,443.00						

						8. INSTITUTIONAL B	UDGET	
	i	f + g + h + l = j	k	e+j+ k=l	m	a + l + m = n	a	b
	tronic							
	Other Electronic Resources	Subtotal Electronic Collections (system will total automatically)	Special Funding Envelopes for Collections	Total Collection Expenditures (system will total automatically)	Other	Total Library Expenditures (system will total automatically)	Base Grant from Ministry	Other operating revenues as reported from Audited Financial Statement for institution
BCIT		500,807.00	11,975.82	845,479.82		3,376,222.82	130,943,618.00	153,320,985.00
CAM		0.00		241,829.38	28,013.09	1,562,116.23	57,140,069.00	58,787,813.00
CAPU	31,606.15	257,629.29		336,595.30	123,293.34	1,578,557.22	36,712,844.00	47,719,447.00
CNC	600.00	49,020.00		180,481.00	58,402.00	1,059,116.00	24,972,537.00	4,145,805.00
COTR	19,556.00	60,823.00		82,088.00		510,773.00	20,801,257.00	14,249,980.00
DOUG		304,305.00		559,465.00	77,799.00	3,219,473.00	55,822,000.00	56,758,000.00
ECUAD	12,526.00	96,299.00		175,545.00	28,327.00	980,739.00	13,165,140.00	14,086,883.00
JI	13,710.00	91,811.00		202,475.00	50,864.00	778,468.00	11,548,543.00	31,600,615.00
KPU	4,883.00	664,350.00	21,159.00	1,060,677.00	171,687.00	5,102,161.00	65,230,521.00	76,665,188.00
LC	21,185.80	222,738.87		312,386.53	87,219.51	2,396,729.27	45,226,115.00	59,779,907.00
NVIT		-		-		-		
NI		68,526.00		109,505.00	43,308.00	653,358.00	24,297,866.00	15,721,551.00
NL	14,139.45	63,548.44		83,743.10	9,531.32	420,019.85	17,278,528.00	14,483,538.00
NW	1,494.00	35,776.00		118,564.00		663,433.00	17,200,000	16,200,000

							8. INSTITUTIONAL B	UDGET
	i	f + g + h + l = j	k	e+j+ k=l	m	a + l + m = n	a	b
	tronic							
	Other Electronic Resources	Subtotal Electronic Collections (system will total automatically)	Special Funding Envelopes for Collections	Total Collection Expenditures (system will total automatically)	Other	Total Library Expenditures (system will total automatically)	Base Grant from Ministry	Other operating revenues as reported from Audited Financial Statement for institution
ос	191,595.10	338,616.55		496,458.74	128,472.62	2,476,444.73	48,864,103.00	45,820,506.00
QUC	85,500.00	92,000.00		141,500.00		444,998.00		
RR		512,153.00		542,004.00		1,572,065.00	16,995,695	40,562,058
SEL	3,100.00	67,421.00		141,843.00	37,772.00	771,968.00	25,974,917.00	17,122,826.00
SFU	2,222,114.64	8,275,824.68	62,335.25	9,869,187.04	1,956,493.27	23,400,646.31	226,484,000.00	426,817,000.00
TRU		-		-		-		
TWU	180,693.00	196,693.00		270,693.00		862,693.00	N/A	
UBC		13,252,838.57		17,957,196.20	4,540,568.00	43,196,032.20	585,616,000.00	398,535,000
UFV		-		-		-		
UNBC	407,833.00	1,665,436.00		1,890,772.00		3,223,064.00	46,750,000.00	29,034,000.00
UVIC		5,562,807.00		8,523,900.00		15,925,022.00	187,714,000.00	140,401,000
vcc	17,482.00	151,288.00		315,633.00		2,623,982.00	63,969,896.00	37,924,968.00
VIU		717,940.00		724,386.00	279,117.00	2,472,473.00	60,025,356.00	74,776,402.00

	a + b = c		а	b	С	d		а	b
	Total Institutional Budget	Campus Name	Total area in square meters	Total number of seats	Total hours open per week (Sept April)	Total reference hours per week (Sept April)	Campus Name	Total area in square meters	Total number of seats
BCIT	284,264,603.00	Burnaby	1,722.00	890.00	168.00	65.50	ВМС	232.00	53.00
CAM	115,927,882.00	Lansdowne	2,250.00	398.00	73.00	60.00	Interurban	1,139.00	191.00
CAPU	84,432,291.00	North Vancouver	2,388.70	498.00	73.00	45.00			
CNC	29,118,342.00	Prince George	2,300.00	257.00	72.00	35.00			
COTR	35,051,237.00	Cranbrook	1,207.73	146.00	67.00	45.00			
DOUG	112,580,000.00	Coquitlam	2,116.00	393.00	73.00	69.00	New Westminster	2,836.00	466.00
ECUAD	27,252,023.00	Emily Carr University Library	992.00	101.00	70.00	62.00			
JI	43,149,158.00	New Westminster	654.00	80.00	64.00	64.00			
KPU	141,895,709.00	Cloverdale	546.00	86.00	60.00	12.00	Langley	1,190.00	224.00
LC	105,006,022.00	Langara College	4,791.00	899.00	76.00	67.00			
NVIT	-								
NI	40,019,417.00	Comox Valley	591.00	124.00	60.00	60.00	Campbell River	280.00	69.00
NL	31,762,066.00	Dawson Creek	392.13	62.00	50.00	35.00	Fort St. John	350.00	62.00
NW	33,400,000.00	Terrace	903.00	80.00	69.00	69.00	Prince Rupert	389.00	59.00

	a + b = c		а	b	С	d		а	b
	Total Institutional Budget	Campus Name	Total area in square meters	Total number of seats	Total hours open per week (Sept April)	Total reference hours per week (Sept April)	Campus Name	Total area in square meters	Total number of seats
ос	94,684,609.00	Kelowna	2,383.00	356.00	83.25	49.00	Penticton	416.00	85.00
QUC	-	Quest University Canada	855.00	136.00	89.00	65.00			
RR	57,557,753.00	Royal Roads University	1,900.00	160.00	81.50	62.00			
SEL	43,097,743.00	Castlegar	1,250.00	124.00	57.50	51.00	Silver King	155.00	15.00
SFU	653,301,000.00	Bennett	16,503.00	1,490.00	101.00	65.00	Belzberg	782.00	152.00
TRU	-								
TWU	-	Alloway Library	3,344.50	398.00	83.00	70.00			
UBC	984,151,000.00	Vancouver	32,247.00	4,353.00	93.00	53.00	Okanagan	2,756.00	524.00
UFV	-								
UNBC	75,784,000.00	Geoffrey R. Weller Library	4,248.70	612.00	92.00	36.00			
UVIC	328,115,000.00	Main	30,687.18	2,326.00	99.5	174			
vcc	101,894,864.00	Broadway	1,659.77	239.00	56.00	56.00	Downtown	910.19	172.00
VIU	134,801,758.00	Nanaimo	6,812.00	810.00	119.00	77.00	Cowichan	378.30	84.00

	9. FACILITIES & HOURS												
	С	d		а	b	С	d		а	b			
	Total hours open per week (Sept April)	Total reference hours per week (Sept April)	Campus Name	Total area in square meters	Total number of seats	Total hours open per week (Sept April)	Total reference hours per week (Sept April)	Campus Name	Total area in square meters	Total number of seats			
BCIT	40.00	7.00	ATC	257.90	86.00	57.50	7.00						
CAM	59.00	25.00											
CAPU													
CNC													
COTR													
DOUG	73.00	63.00											
ECUAD													
JI													
KPU	76.50	38.00	Richmond	1,718.00	216.00	88.50	38.00	Surrey	5,547.00	821.00			
LC													
NVIT													
NI	48.00	48.00	Port Alberni	274.00	63.00	40.00	40.00	Mt Waddingte	66.00	19.00			
NL	52.00	35.00	Fort Nelson	103.00	12.00	30.00							
NW	56.00	56.00	Smithers	133.00	20.00	28.00	28.00						

	9. FACILITIES & HOURS											
	С	d		а	b	С	d		а	b		
	Total hours open per week (Sept April)	Total reference hours per week (Sept April)		Total area in square meters	Total number of seats	Total hours open per week (Sept April)	Total reference hours per week (Sept April)	Campus Name	Total area in square meters	Total number of seats		
ос	74.75	20.00	Salmon Arm	383.00	70.00	72.00	20.00	Vernon	648.00	97.00		
QUC												
RR												
SEL	20.00		Tenth St	40.00	6.00	20.00						
SFU	76.00	66.00	Surrey	2,137.00	362.00	69.00	46.00					
TRU												
TWU												
UBC	110.00	35.00										
UFV												
UNBC												
UVIC												
vcc	60.50											
VIU	60.00	60.00	Powell River	161.00	20.00	27.00	27.00					

							10. COMPUTING INFRASTRUCTURE
	С	d	е	f	g	h	а
				System will to	al automatically		
	Total hours open per week (Sept April)	Total reference hours per week (Sept April)	Total square meters all campuses	Total seats all campuses	Total open hours per week all campuses (SeptApril)	Total reference hours per week all campuses (Sept April)	Number of public workstations
BCIT			2,211.90	1,029.00	265.50	79.50	116
CAM			3,389.00	589.00	132.00	85.00	138
CAPU			2,388.70	498.00	73.00	45.00	68
CNC			2,300.00	257.00	72.00	35.00	43
COTR			1,207.73	146.00	67.00	45.00	8
DOUG			4,952.00	859.00	146.00	132.00	171
ECUAD			992.00	101.00	70.00	62.00	20
JI			654.00	80.00	64.00	64.00	22
KPU	88.50	59.00	9,001.00	1,347.00	313.50	147.00	364
LC			4,791.00	899.00	76.00	67.00	140
NVIT			-	-	-	-	
NI	17.50	2.50	1,211.00	275.00	165.50	150.50	57
NL			845.13	136.00	132.00	70.00	37
NW			1,425.00	159.00	153.00	153.00	30

							10. COMPUTING INFRASTRUCTURE
	С	d	е	f	g	h	а
				System will to	tal automatically		
	Total hours open per week (Sept April)	Total reference hours per week (Sept April)	Total square meters all campuses	Total seats all campuses	Total open hours per week all campuses (SeptApril)	Total reference hours per week all campuses (Sept April)	Number of public workstations
ос	75.50	23.00	3,830.00	608.00	305.50	112.00	150
QUC			855.00	136.00	89.00	65.00	18
RR			1,900.00	160.00	81.50	62.00	50
SEL			1,445.00	145.00	97.50	51.00	26
SFU			19,422.00	2,004.00	246.00	177.00	410
TRU			-	-	-	-	
TWU			3,344.50	398.00	83.00	70.00	40
UBC			35,003.00	4,877.00	203.00	88.00	598
UFV			<u>-</u>	-	-	-	
UNBC			4,248.70	612.00	92.00	36.00	83
UVIC			30,687.18	2,326.00	99.50	174.00	261
vcc			2,569.96	411.00	116.50	56.00	71
VIU			7,351.30	914.00	206.00	164.00	199

		11.	LIBRARY AUTOMATED	SYSTEMS		
				O TO TELINO		
	Cataloguing	Primary source of bibliographic records	Secondary source of bibliographic records	OPAC	Periodicals Check In	Acquisitions
BCIT	Innovative Interfaces - Sierra	OCLC	Amicus	Innovative Interfaces	Innovative Interfaces Sierra	Innovative Interfaces - Sierra
CAM	Symphony Sirsi Dynix	Coutts	Amicus	Symphony Sirsi Dynix	Symphony Sirsi Dynix	Symphony Sirsi Dynix
CAPU	Sierra (Innovative)	LC, NLC via AutoGraphics (AG)	Amicus	Sierra (Innovative)	Sierra (Innovative)	Sierra (Innovative)
CNC	Sirsi	LC	Amicus	SirsiDynix Symphony		
COTR	Evergreen	LC/Amicus/Outlook	OCLC/Original Catalouging	Evergreen	MS Excel	Evergreen
DOUG	Innovative (Sierra)	OCLC, AG Canada, Amicus, LC	other Z39.50 sites	Innovative (Sierra)	Innovative (Sierra)	Innovative (Sierra)
ECUAD	Evergreen	Book Where	Book Vendors	Evergreen	Evergreen	Evergreen
JI	SIRSIDynix	OCLC	AMICUS	SIRSIDynix	SIRSIDynix	SIRSIDynix
KPU	SirsiDynix Symphony	LC, LAC, Z39.50	OCLC	SirsiDynix Symphony	SirsiDynix Symphony	SirsiDynix Symphony
LC	Innovative Interfaces Sierra	vendor provided	Z39.50	Innovative Interfaces Sierra	Innovative Interfaces Sierra	Innovative Interfaces Sierra
NVIT						
NI	Sirsi/Dynix	LC	z39.50 targets	Sirsi		Sirsi
NL	Symphony - Sirsi Dynix	Outlook	Vendors	Symphony - Sirsi Dynix	Symphony - Sirsi Dynix	
NW	Sirsi/Symphony	Outlook	Amicus	Sirsi eLibrary	Sirsi	Sirsi

	11. LIBRARY AUTOMATED SYSTEMS							
				01012m0				
	Cataloguing	Primary source of bibliographic records	Secondary source of bibliographic records	OPAC	Periodicals Check In	Acquisitions		
ос	Voyager (Ex Libris) / YBP	OCLC		Voyager (Ex Libris)	Voyager (Ex Libris)	Voyager (Ex Libris)		
QUC	Voyager (Endeavor)	Library of Congress	Library & Archives Canada	Voyager (Endeavor)	Voyager (Endeavor)	Voyager (Endeavor)		
RR	Voyager (Endevour)	Library of Congress	bna	Voyager (Endevour)	Voyager (Endevour)	Voyager (Endevour)		
SEL	Sirsi Symphony	LC, Outlook, NLC	Z39.50	Sirsi	Sirsi	Sirsi		
SFU	III Millennium	OCLC	Z39.50	III Millennium	III Millennium	III Millennium		
TRU								
TWU	SirsiDynix Symphony	OCLC	Amicus	Symphony		Symphony		
UBC	Voyager/ExLibris	LC	OCLC	Voyager	Voyager	Voyager		
UFV								
UNBC	Sierra	OCLC	NLC	Sierra	Sierra	Sierra		
UVIC	Voyager/ExLibris	OCLC; Vendor records; Serials Solutions		Voyager/ExLibris	Voyager/ExLibris	Voyager/ExLibris		
vcc	Sierra	BookWhere	Coutts	Sierra	Sierra	Sierra		
VIU	Sirsi	OCLC, Vendors	Bookwhere	Sirsi	Sirsi	Sirsi		

	Interlibrary Loans	Discovery Service	ERM	Link Resolver	Is the ILS paid for from the Library budget? Y/N
BCIT	Innovative Interfaces - Sierra & Ariel (Borrowing module)	Innovative Interfaces - Encore		Innovative Interfaces - WebBridge	Υ
CAM	Outlook	EDS (Ebsco)	CUFTS	CUFTS/GODOT	N
CAPU	Outlook Online	EBSCO Discovery Service	CUFTS	CUFTS/Godot	Υ
CNC	Outlook Online, email		CUFTS	CUFTS/Godot	Υ
COTR	Outlook	Ebsco Discovery Service		EBSCO Linksource	Y
DOUG	Outlook Online	Ebsco Discovery Service	n/a	EBSCO linksource	N
ECUAD	Manual		CUFTS		Υ
JI	Outlook, Docline, AMICUS	EBSCO EDS	EBSCO A-Z	EBSCO LinkSource and CUFTS/GODOT	Υ
KPU	Relais	Summon	Researcher (CUFTS tool)	GODOT	Υ
LC	Outlook, Amicus, Titanfile	Innovative Interfaces Encore Duet	Innovative Interfaces Sierra/CASE	CUFTS/GODOT, EBSCO LINKSOURCE	Y
NVIT					
NI	Outlook Online			GODOT	Υ
NL	Outlook		CUFTS	GODOT	
NW	Manual/Outlook		CUFTS	GODOT	Y

	Interlibrary Loans	Discovery Service	ERM	Link Resolver	Is the ILS paid for from the Library budget? Y/N
ос	GODOT / Outlook / In-house database	EBSCO Discovery Service	CUFTS	GODOT	Υ
QUC	Manual				Υ
RR	VDX	Summon		Serials Solutions 360	N/A
SEL	Outlook		CUFTS	CUFTS/GODOT	
SFU	Relias	Summon	CUFTS ERM	CUFTS/GODOT	
TRU					
TWU	Relais		CUFTS	CUFTS/GODOT	Υ
UBC	Relais	Summon (SerialsSolutions)	SerialsSolutions	360 Link (SerialsSolutions)	Υ
UFV					
UNBC	Manual	Summon	Sierra	Serials Solutions	Υ
UVIC	OCLC; Relais	Summon	Serials Solutions, 360 Resource Manager	Serials Solutions, 360 Link	Υ
vcc	Outlook, Email	Encore	CUFTS	CUFTS/GODOT	Υ
VIU	Relais	Summon	Serial Solutions 360 Core & RM	Serial Solutions 360 Link	Υ

	a) Volumes/FTE Student: 5.1(f)/3(f)	b) Physical Subscriptions/FTE Student: 5.1(g)/3(f)	c) Collection Expenditures/FTE Student: 7(I)/3(f)	d) Library Expenditures/FTE Student: 7(n)/3(f)	e) Collection Expenditures as % of Library Expenditures: 7(I)/7(n)	f) Physical Periodicals as % of Library Expenditures: 7(d)/7(n)	g) Electronic Services as % of Library Expenditures: 7(j)/7(n)	h) Library Expenditures as % of Institutional Budget: 7(n)/8(c )	i) FTE Students/FTE Library Personnel: 3(f)/4(f)	j) Direct Circulation/FTE Student: 6(d)/3(f)	k) Direct Circulation/Total Volumes: 6(d)/5.1(f)	l) Total Library Expenditure/Circulation: 7(n)/6(d)	m) Reference Transactions/FTE Student: 6a(iii)/3(f)	n) Number of Students Instructed/FTE Students: 6(b)/3(f)	o) Total Library Area/FTE Student: 9(e)/3(f)	p) Number of Seats/FTE Student: 9(f)/3(f)	q) Hours Open/FTE Personnel: 9(g)/4(f)	r) Reference Hours/Total Open Hours: 9(h)/9(g)	s) Electronic Titles per FTE Student 5.2(d)/3(f)	t) Electronic Expenditures/per FTE Student 7(j)/3(f)
Library		- 22		0	<b>W</b> 14	<b>—</b>	O,		Rat						l		l			
BCIT	6.46	0.02	42.87	171.18	25.04%	2.63%	14.83%	1.19%	629.93	2.50	0.39	68.47	1.45	0.24	0.11	0.05	8.48	0.30	3.97	25.39
CAM	11.12	0.02	28.29	182.72	15.48%	4.12%	0.00%	1.35%	384.24	3.96	0.36	46.18	2.23	0.68	0.40	0.07	5.93	0.64	14.91	0.00
CAPU	27.94	0.04	70.29	329.65	21.32%	1.46%	16.32%	1.87%	253.83	4.03	0.14	81.82	1.44	1.05	0.50	0.10	3.87	0.62	79.65	53.80
CNC	54.46	0.11	55.42	325.22	17.04%	7.00%	4.63%	3.64%	266.93	4.93	0.09	65.92	4.50	0.48	0.71	0.08	5.90	0.49	19.21	15.05
COTR	22.92	0.01	40.86	254.26	16.07%	0.35%	11.91%	1.46%	284.95	4.15	0.18	61.22	2.48	0.51	0.60	0.07	9.50	0.67	230.10	30.28
DOUG	22.58	0.09	65.81	378.72	17.38%	3.06%	9.45%	2.86%	231.01	21.26	0.94	17.82	3.93	0.92	0.58	0.10	3.97	0.90	10.90	35.80
ECUAD	107.02	0.15	119.00	664.81	17.90%	2.47%	9.82%	3.60%	39.80	15.34	0.14	43.35	3.46	0.79	0.67	0.07	1.89	0.89	67.88	65.28
JI	9.25	0.04	68.34	262.76	26.01%	5.68%	11.79%	1.80%	395.03	1.27	0.14	207.04	1.30	0.41	0.22	0.03	8.53	1.00	57.73	30.99
KPU	23.08	0.04	104.67	503.49	20.79%	2.09%	13.02%	3.60%	181.44	4.79	0.21	105.08	1.61	0.87	0.89	0.13	5.61	0.47	27.32	65.56
LC	12.33	0.03	44.29	339.77	13.03%	1.18%	9.29%	2.28%	268.72	5.00	0.41	68.00	5.64	1.83	0.68	0.13	2.90	0.88	13.90	31.58
NVIT	0.00	0.00	0.00	0.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	0.00	####	#DIV/0!	0.00	0.00	0.00	0.00	#####	####	0.00	0.00
NI	14.22	0.08	45.28	270.18	16.76%	2.34%	10.49%	1.63%	230.31	4.68	0.33	57.72	0.94	0.47	0.50	0.11	15.76	0.91	87.06	28.34
NL	18.13	0.03	66.44	333.21	19.94%	0.62%	15.13%	1.32%	217.71	2.28	0.13	145.84	4.08	0.21	0.67	0.11	22.80	0.53	173.81	50.41
NW OC	46.97 21.82	0.12	83.98 69.73	469.91 347.81	17.87% 20.05%	2.14% 1.23%	5.39% 13.67%	1.99% 2.62%	239.29	5.88 6.34	0.13	79.90 54.88	2.04 1.54	0.47	0.54	0.11	25.93	0.37	31.36 19.88	25.34 47.56
QUC	31.13	0.03	217.69	684.61	31.80%	2.81%	20.67%	#REF!	92.86	7.43	0.29	92.17	2.58	1.23	1.32	0.09	12.71	0.73	244.27	141.54
RR	28.57	0.03	259.49	752.65	34.48%	0.81%	32.58%	2.73%	138.14	6.65	0.24	113.20	2.82	0.46	0.91	0.21	5.39	0.76	222.75	245.20
SEL	28.86	0.11	61.93	337.07	18.37%	5.86%	8.73%	1.79%	279.29	5.60	0.19	60.17	0.75	0.28	0.63	0.06	11.89	0.52	24.79	29.44
SFU				1047.98																
TRU	0.00	0.00	0.00	0.00			#DIV/0!					#DIV/0!		0.00			#####		0.00	0.00
TWU	157.50	0.07	132.95	423.72	31.38%	0.58%	22.80%	#DIV/0!	162.88	30.95	0.20	13.69	1.74	1.77	1.64	0.20	6.64	0.84	112.52	96.61
UBC	124.04	0.06	395.96	952.49	41.57%	3.67%	30.68%	4.39%	146.77	30.59	0.25	31.14	2.50	0.72	0.77	0.11	0.66	0.43	56.38	292.23
UFV	0.00	0.00	0.00	0.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	0.00	####	#DIV/0!	0.00	0.00	0.00	0.00	#####	####	0.00	0.00
UNBC	279.79	0.03	712.60	1214.72	58.66%	0.60%	51.67%	4.25%	120.06	7.09	0.03	171.25	0.79	0.90	1.60	0.23	4.16	0.39	93.97	627.68
UVIC	166.85	0.56	513.67	959.69	53.53%	7.66%	34.93%	4.85%	120.46	13.18	0.08	72.81	2.46	0.53	1.85	0.14	0.72	1.75	50.78	335.23
vcc	9.92	0.02	48.23	400.94	12.03%	1.49%	5.77%	2.58%	228.11	8.50	0.86	47.16	4.07	0.83	0.39	0.06	4.06	0.48	31.80	23.12
VIU	45.14	0.01	103.26	352.43	29.30%	0.26%	29.04%	1.83%	341.72	4.85	0.11	72.71	1.21	0.73	1.05	0.13	10.03	0.80	111.54	102.34

## CPSLD LIBRARY SURVEY 2014-2015 EXPLANATORY NOTES

Library	Notes Notes
CAPU	7(h) Borrower Fee until December 14
NIC	Figure reported for Other budget reduced from 2013-14 due to calculation error previously.  Overall library budget increased by approximately \$8000.00.
VIU	As physical and electronic monographs, and physical A/V are purchased from the same fund, budget for each format of physical A/V is not easily available. Total spending for electronic monographs, and physical A/V is approx \$100,000. Physical monograph spend in previous years was significantly over-reported. The Nanaimo library is divided into two sections: the Commons and the stacks/service area. Total library hours are based on the Commons, which has 24/7 hours. Reference is based on the stacks/service area.
NVIT	Due to renovations, NVIT is unable to supply statistics for the 2014/15 year
NLC	9A - DC Campus Library was reduced in size as its computer lab is now a regular non-library classroom. 6Aii - Directional Questions include all questions that are not Reference 7I - Other Electronic = Licenses. Eg. Annual Sirsi-Dynix expense Gate Count Statistics, Facilities & Hours are for the staffed DC, FSJ & FN Libraries only. FN gate count is estimated
LC	LC - Reviewing and discussing definitions resulted in more notes:  4a. Director back in place, but role focus also beyond Library. Reduced FTE accordingly  6a. Borrower Services contributions have been vastly under-reported in previous years. Library has also seen an increase in questions due to changing needs (International, more continuing studies students using library)  6b/c. Includes in-person and online tutorials accessed via D2L (reported since 2011/2012)  7l. Collection expenses include core and other funding contributions  9a. Library acquired part of the non-library study space to create a Silent Study Room  9f. Traditionally had not included computer labs accessed within library (1 Library, 1 IT). Included this year Library lab  10a. Computer workstations increased last 2 years, amending number  11. Vendor provided YBP and batch records from vendors associated with subscriptions
KPU	7(f): There was a change in 2014-15 in how we coded some of our electronic collections (it may have been considered a database the year before) and we also simply bought more e-books.
DC	ai = all formats reference (desk, appointments, virtual, email and text) aii = all other from all service points (ask me desk and circulation counter) 9c both campuses - added Friday nights this past year

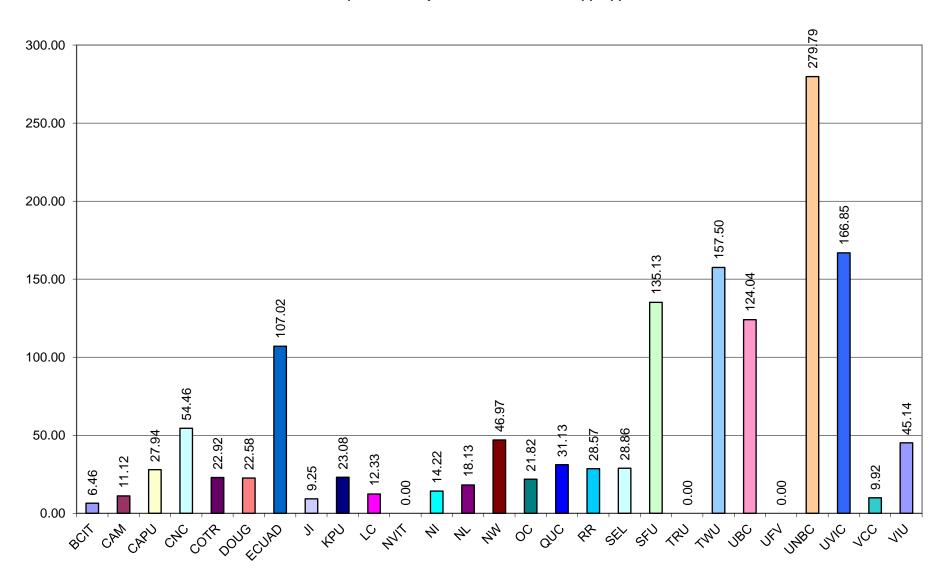
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## CPSLD LIBRARY SURVEY 2014-2015 EXPLANATORY NOTES

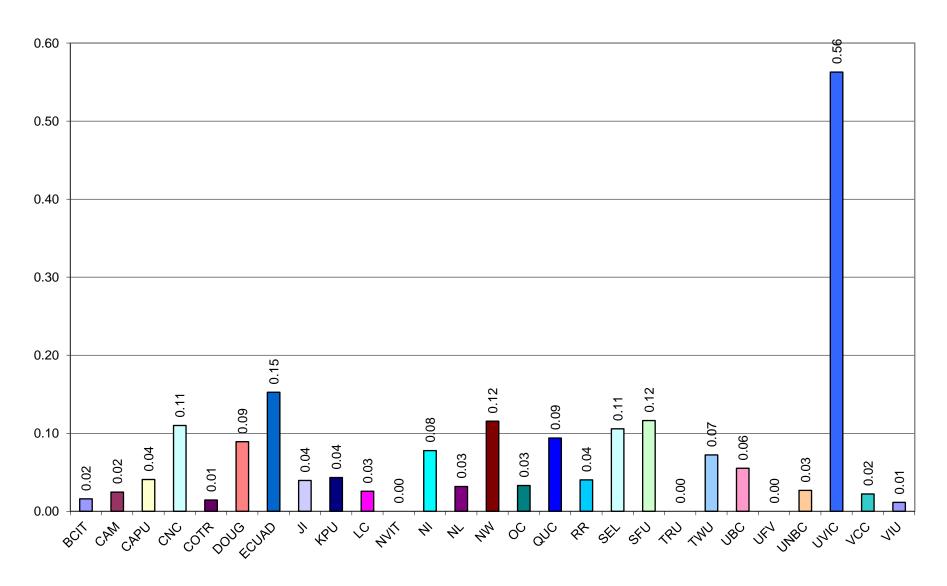
Library	Notes Notes
	m = other - all other expenditures up to the operating total of the year - this will enable more exact year over year comparisons moving forward
SFU	<ul><li>5.2b Streaming Media - Artstor overcounted by 1 million plus in prior years</li><li>7m Library expenditures - Other - last year included substantial renovation expenditures</li></ul>
UBC	Figures include UBC Vancouver and UBC Okanagan campuses 5.2. Includes open access and free titles when accessible through UBC Library discovery layers (ILS, Summon) 6.e. Partial count; in-library use is only recorded at selected branches 7.a. Excludes wage subsidy for student employees (Work Learn program) 7.b. Includes \$964,305 for collections gifts in kind 9.c. Vancouver campus: weekly open hours are for the Chapman Learning Commons (branch open the most hours/wk) 9.d. Vancouver campus: weekly ref hours are for the Woodward Library (branch with most ref hours/wk)
UNBC	4.f Gate count this number is a representational day count

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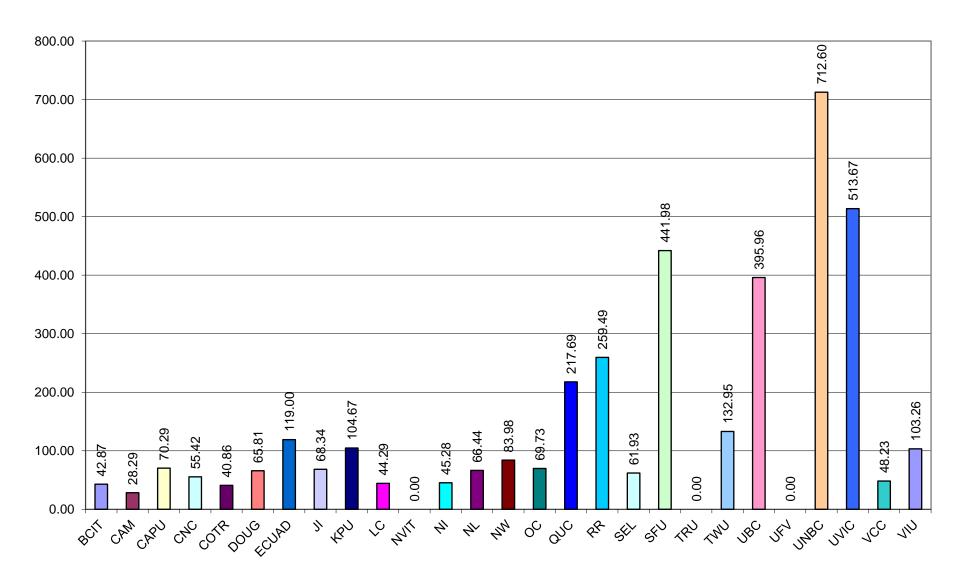
## a) Volumes per FTE Student: 5.1(f)/3(f)



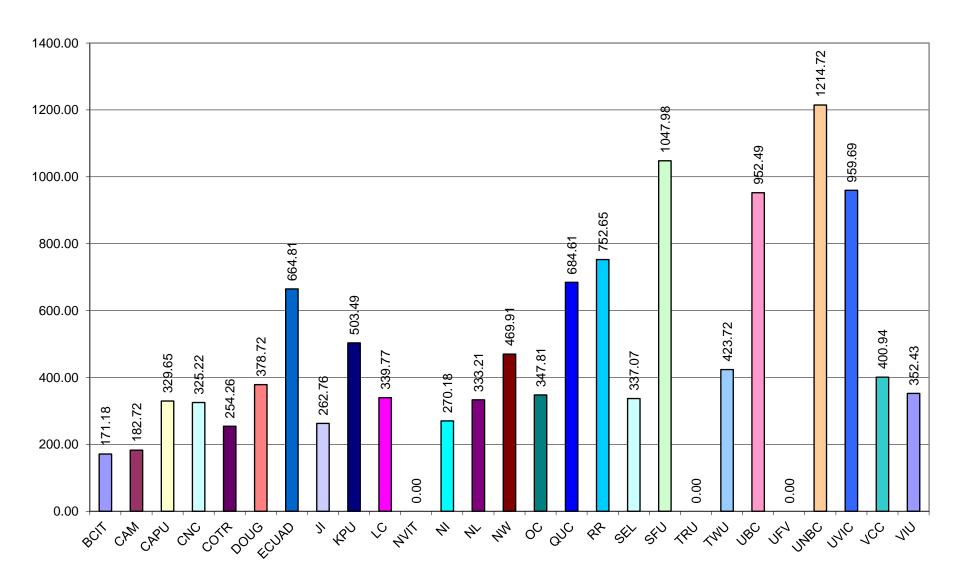
# b) Physical Subscriptions per FTE Student: 5.1(g)/3(f)



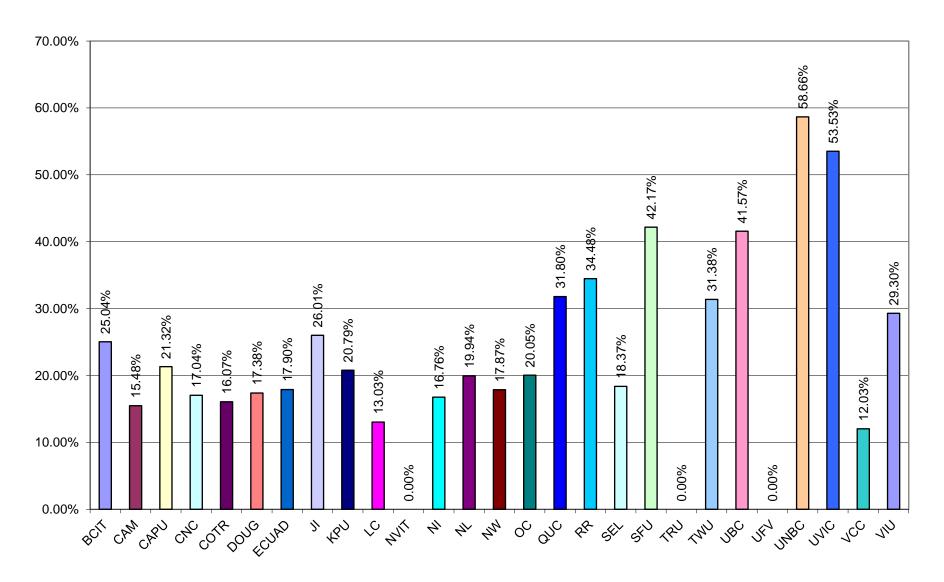
## c) Collection Expenditures per FTE Student: 7(I)/3(f)



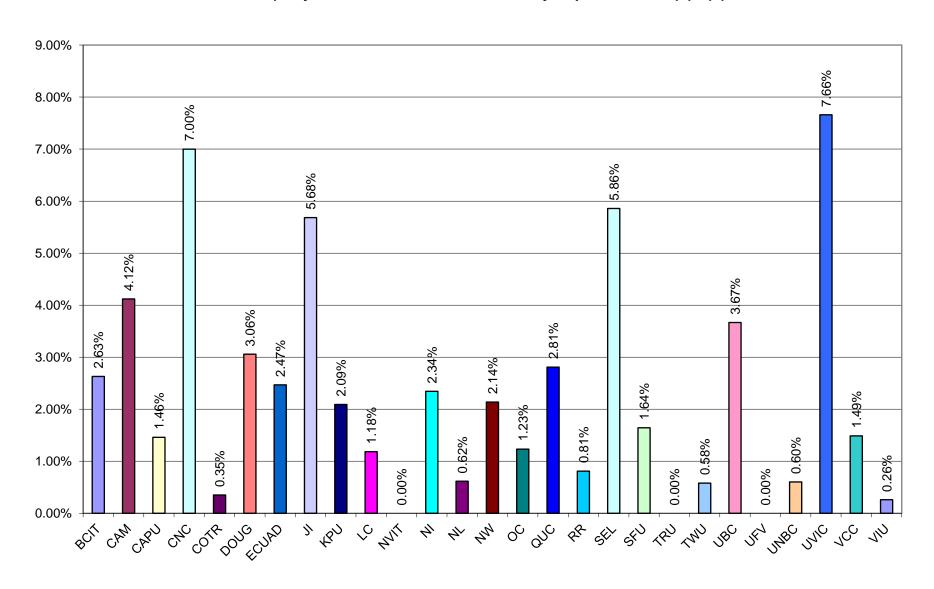
## d) Library Expenditures per FTE Student: 7(n)/3(f)



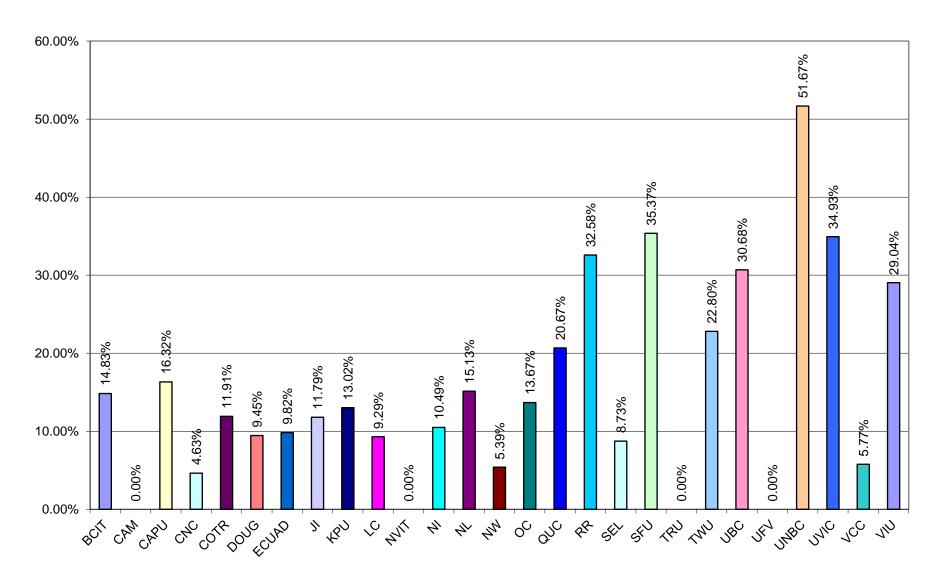
## e) Collection Expenditures as % of Library Expenditures: 7(I)/7(n)



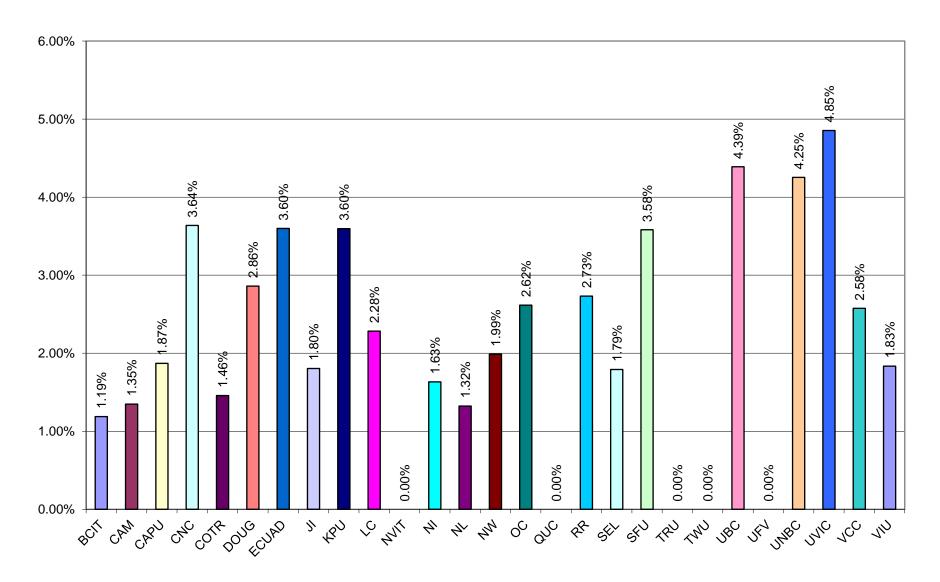
## f) Physical Periodicals as % of Library Expenditures: 7(d)/7(n)



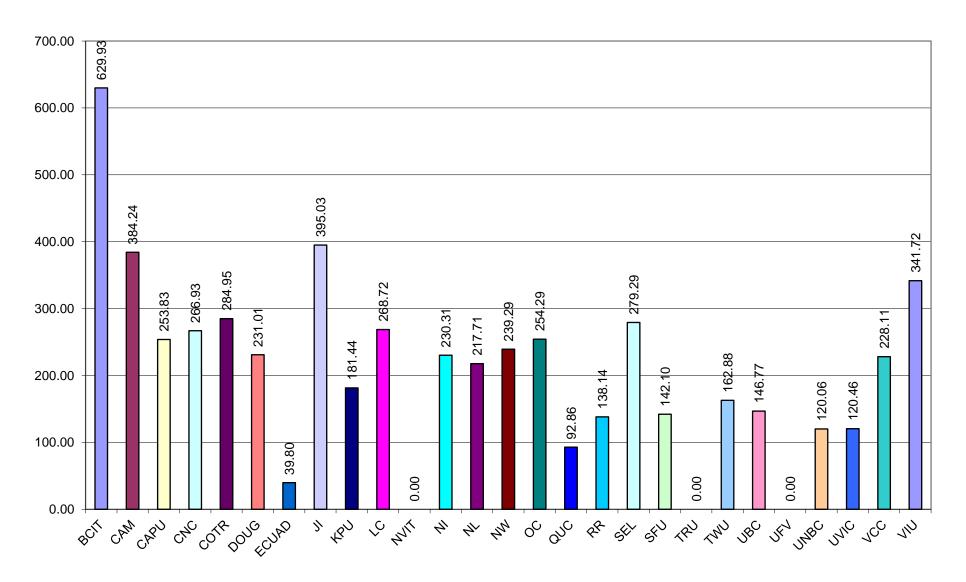
## g) Electronic Services as % of Library Expenditures: 7(j)/7(n)



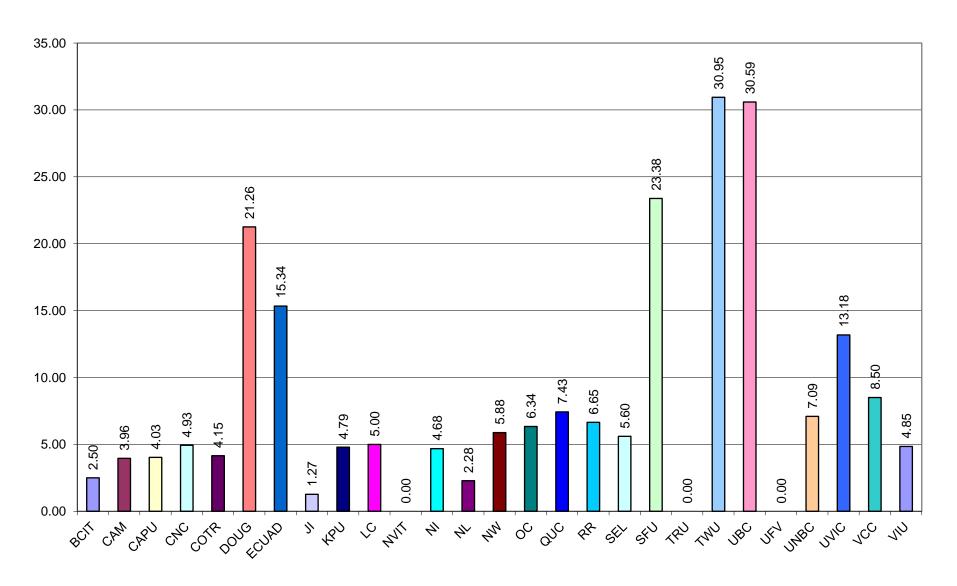
# h) Library Expenditures as % of Institutional Budget: 7(n)/8(c)



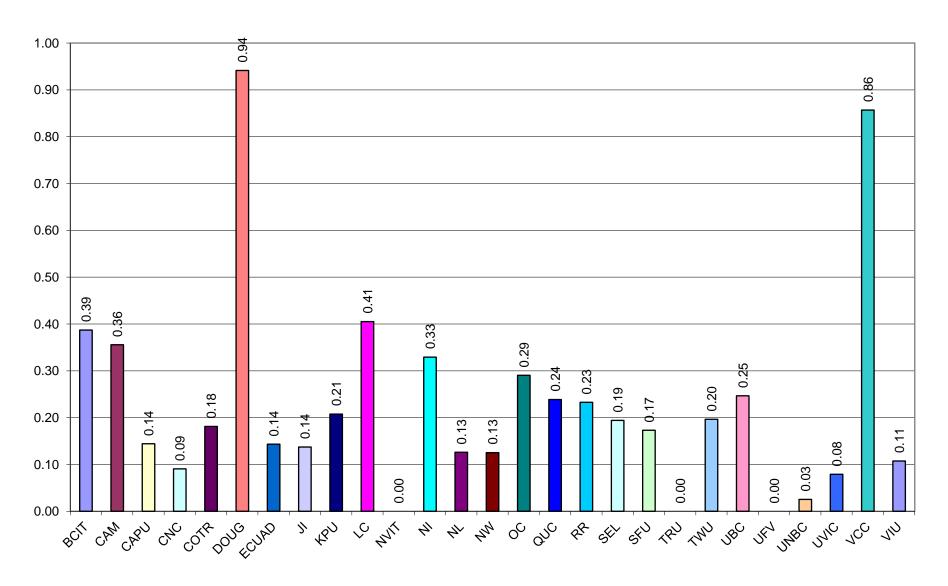
## i) FTE Students per FTE Library Personnel: 3(f)/4(f)



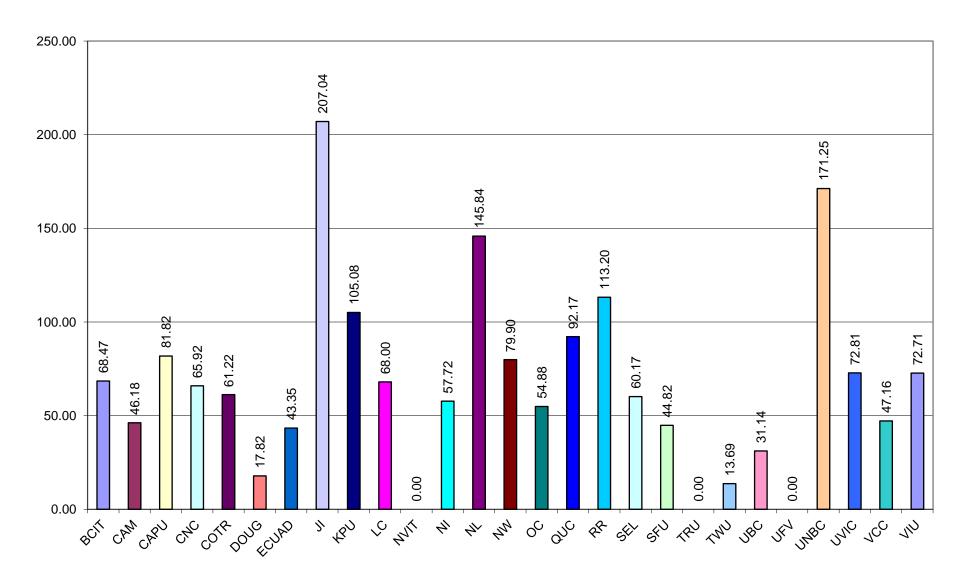
## j) Direct Circulation per FTE Student: 6(d)/3(f)



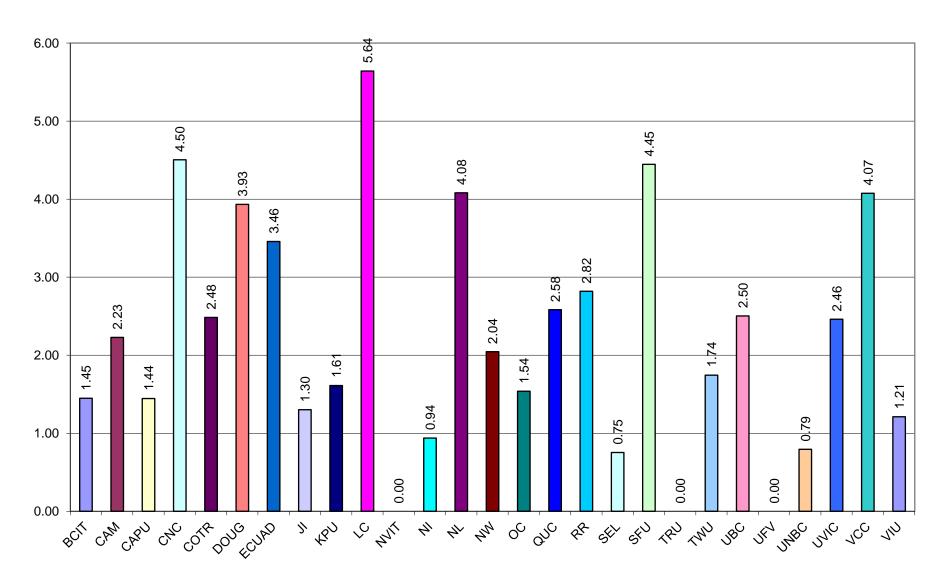
# k) Direct Circulation per Total Volumes: 6(d)/5.1(f)



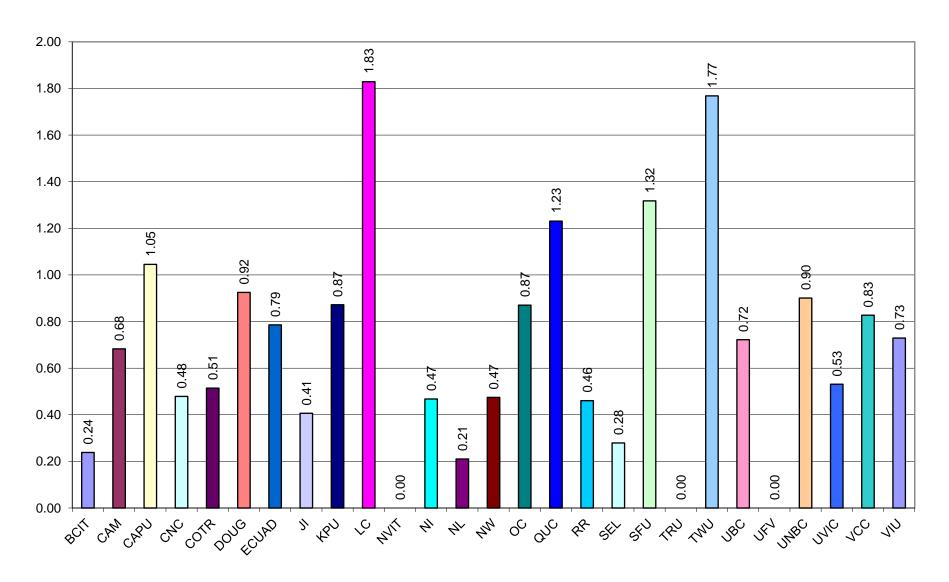
## I) Total Library Expenditures per Circulation: 7(n)/6(d)



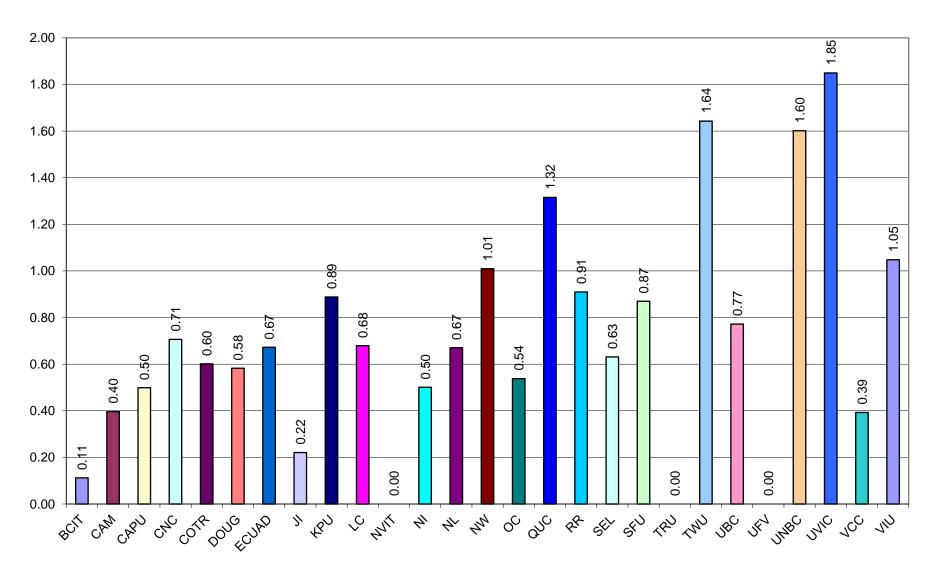
## m) Reference Transactions per FTE Student: 6a(iii)/3(f)



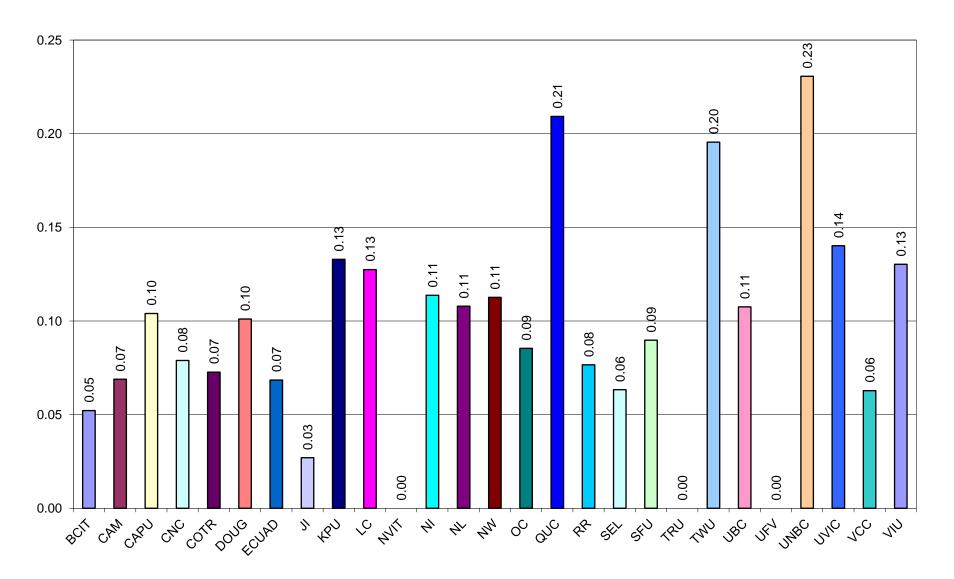
#### n) Number of Students Instructed per FTE Student: 6(b)/3(f)



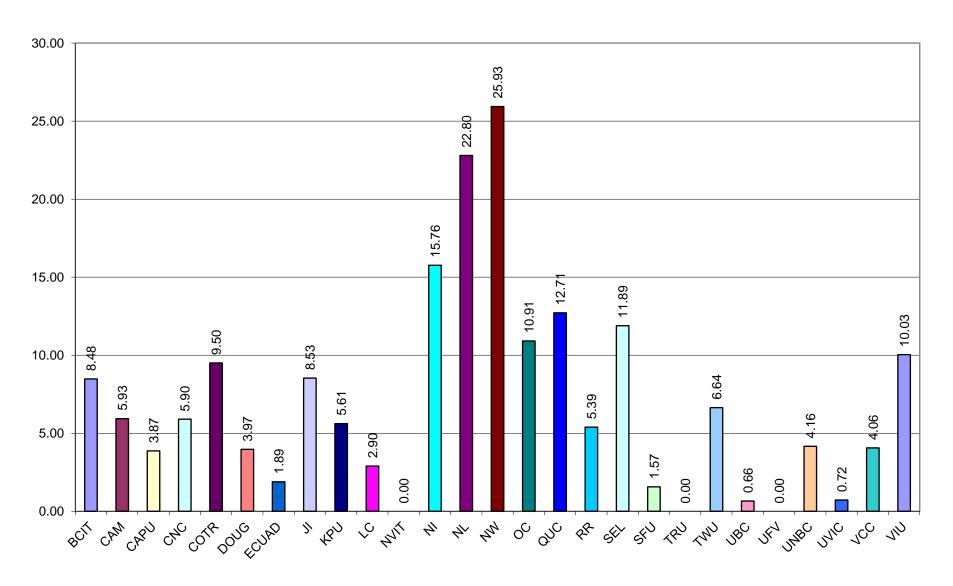
## o) Total Library Area per FTE Student: 9(e)/3(f)



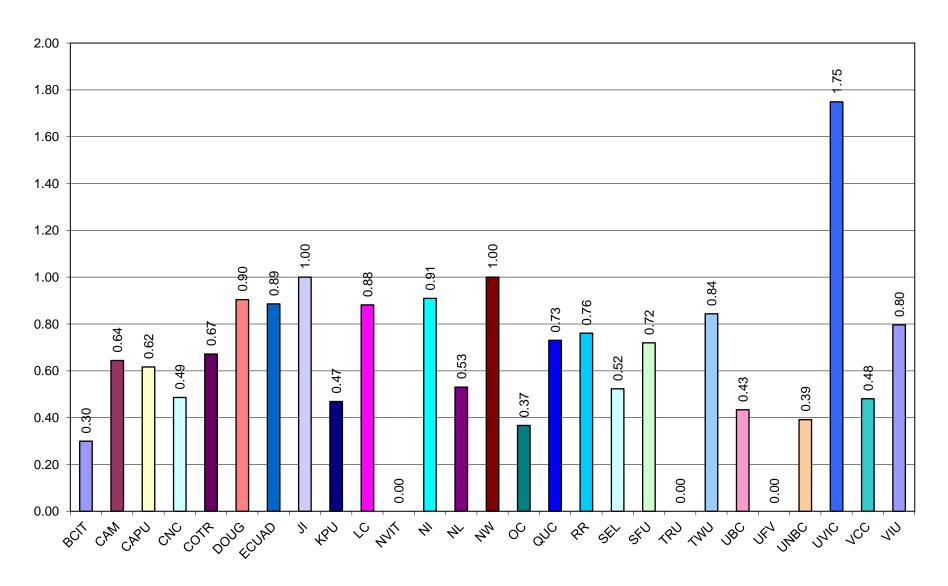
# p) Number of Seats per FTE Student: 9(f)/3(f)



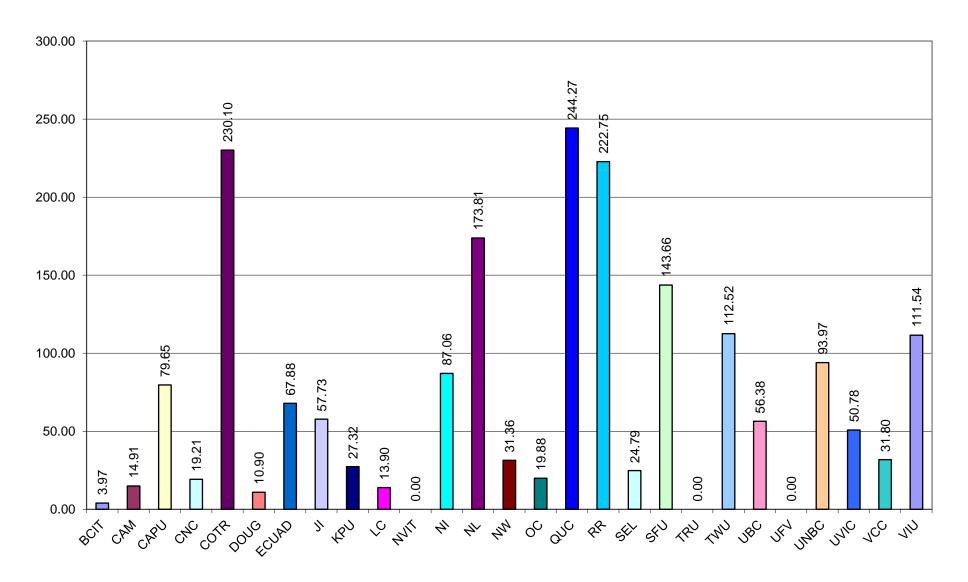
## q) Hours Open per FTE Personnel: 9(g)/4(f)



## r) Reference Hours per Total Open Hours: 9(h)/9(g)



## s) Electronic Titles per FTE Student : 5.2(d) /3(f)



## t) Electronic Expenditures per FTE Student: 7(j)/3(f)

