

**CPSLD Newsletter**

**Fall 2016**

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[www.cpsld.ca](http://www.cpsld.ca)



**CPSLD**

Council of Post Secondary Library Directors

CPSLD Newsletter contains articles and photos submitted by members.

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### **CPSLD Fall Meeting at Camosun College**

Many thanks to Sybil Harrison, Director of Camosun College's Learning Services, for hosting the fall meeting of CPSLD in Victoria on Oct. 3-4. On the first day we gathered at the scenic Songhese Wellness Centre (pictured above) to review and discuss indigenization, and library and institutional responses to the Truth and Reconciliation Process. Special thanks to Dianne Biin, BC Campus Project Manager and Content Developer for the Indigenization Project, for bringing her expertise to the discussion.

On the second day we held our regular meeting at Camosun College's Interurban Campus. Agenda items included the ARCA digital archives project, Open Textbooks, Copyright, and library systems developments, with presentations from Sitka, BC Libraries Co-op, Ex Libris and OCLC. It was a full two days, thanks again to Sybil and her group for providing all the extra touches (and food of course!). See Camosun's newsletter entry below for more photos. And thanks to all who submitted entries for this edition of the newsletter. Season's greetings, everyone!

## Reports

### BC Institute of Technology

*submitted by James Rout, Associate Vice-President, Education Support and Innovation*

#### Highlights

**Microsoft HoloLens, the future of education has arrived.**

A Microsoft HoloLens headset (with 20 more on the way) has been added to our MediaWorks makerspace, and can be borrowed by both instructors and students. The HoloLens allows students to interact with high-definition holograms and can be applied to various programs across the Institute.



*"The HoloLens will provide our students with state-of-the-art virtual reality technology that is set to revolutionize education,"* Rob Kruger, Critical Care Nursing instructor

*"The way we teach is changing. BCIT is at the forefront of a pedagogical shift. I'm so excited about what technologies like the HoloLens will do for education."* James Rout, Associate Vice-President, Education Support and Innovation

#### Sleep Pods

Who knew installing a couple of sleep pods purchased with vending machine revenue would draw so much attention? After installing the pods in June, news of the pods became one of the biggest media events ever for BCIT. These pods were installed as part of a pilot program for

students to have a quick 30-minute power nap in a comfortable, safe and secure environment in the Library.



#### Scanners

Two new touchscreen digital scanners have been purchased. The Click and Click Mini face-up scanners allow users to capture multiple pages more easily and up to ten times faster. In addition, the large scanner captures up to 22 x 16 inch books and materials at a resolution of 300dpi.

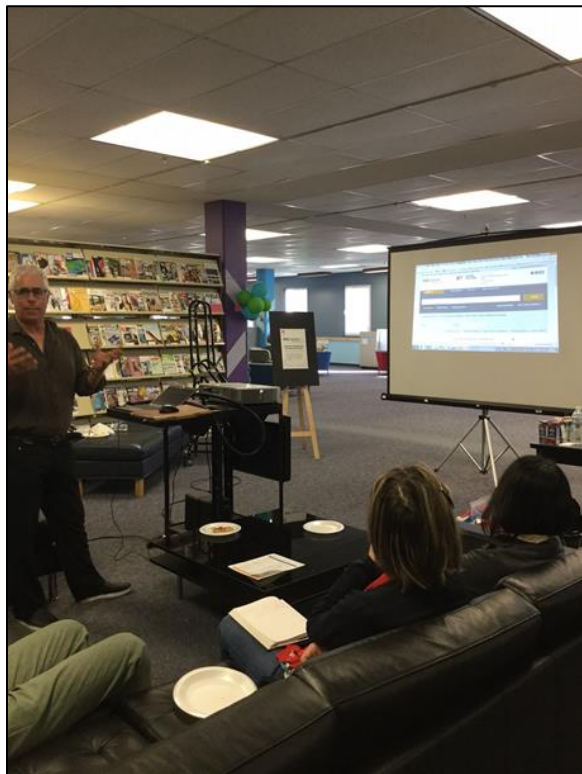
#### On the Move

Summer projects included weeding, removing of shelving, weeding, shifting and more weeding! The plan is to convert the second floor into a collaborative space to support active student learning.

In August, Peer Tutoring was moved from the third to the second floor of the Library, to be in close proximity to the Writing Centre. Since then, the Learning Commons has seen a year over year 60% increase in visits to peer tutoring for course content and learning skills support, and a 100% increase in visits from International students. In addition, the Learning Commons received significant funding to grow our services: a new full time position, the Learning Commons Administrative Coordinator as well as a 30% increase in budget for hiring peer and writing tutors.

New lounge furniture has been added to the space which allows students to work in a comfortable

group setting and doubles as a great space for guest speakers and demos. MediaWorks will also be moving to the second floor, and an Entrepreneurship Centre is being established in partnership with the BCIT Student Association.



*Michael Shapiro from IEEE*

## Events

### ***For a Good Cause***

16 co-workers spent a Friday night in June cooking, eating and socializing as a fundraising effort to support one of our BCIT students in bringing her extended family from war-torn Syria. For a small donation, Mhaya and her mother showed us how to cook a traditional Syrian meal as they shared their heartwarming story of their struggle and how they are trying to raise money to bring their family from a refugee camp to Canada.



*Update: Funds have been raised and the process to bring Mhaya's family to Canada has begun.*

### ***Walk Amongst the Trees***

As a professional development activity, members of the Library team met up at the University Golf Club for breakfast at the Westward Ho. From there, we proceeded to the UBC Botanical Gardens for a guided tour of the different gardens. The morning ended with the Greenheart TreeWalk, a canopy walkway that takes you amongst the trees above ground.



### ***International Orientation Day***

International Orientation Day brought 400 new international students through the Library. Groups of 25 were guided through the Library as we introduced our available resources. As a final destination, they participated in a round of Sleep Pod Tag for a chance to win a prize.

## Science Literacy Week

In celebration of SLW, the Library showcased events, contests and displays throughout the week. Student involvement was encouraged by entering our Periodical Table Writer, “Geeky” Photo Booth and Wikipedia edit-a-thon contests for some great prizes. Mechanical student projects and science related books were on display. We hosted our first event in the new lounge space with pizza, refreshments, giveaways and a demo on IEEE Explore, all compliments of Michael Shapiro from IEEE. We also hosted a guided tour of BCIT’s SMART MicroGrid project.



## Staffing Update

Richard Te was hired as the new Media Specialist in MediaWorks in October, 2017. James Rout was promoted to Associate Vice-President, Education Support and Innovation in November, 2017.

## Camosun College

*a few more photos from the CPSLD Fall meeting at the Songhese Wellness Centre on Admirals Road in Victoria*

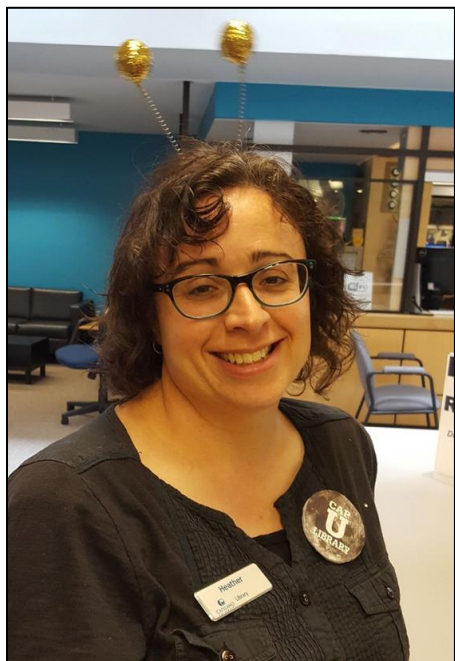


## Capilano University

*contributed by Tania Alekson, Library Coordinator,  
for Grace Makarewicz, University Librarian*

### **New Faces on Campus**

CapU Library continues to evolve, and 2016 was another year of change for us. Maryann Kempthorne (Discovery and Access Librarian) and Sabrina Wong (Teaching and Outreach Librarian) joined us in August and are already busy bringing fresh ideas to two reimagined faculty librarian roles for our library. We were also happy to welcome Heather Bourne on board to assist with cataloguing as well as joining Library Assistants Chelsea Merkl, Jeremy Curry and Kathleen Mann as friendly faces at our library services desk. With fond memories and warm wishes, we said good-bye to long-time Technical Services Supervisor, Ruth Siemens; cataloguing technician, Karen Nelson and evening technician, Connie Grant. These departures created new opportunities for some existing CapU staff: Janine Hodgson (formerly Circulation Supervisor) has taken over as TS Supervisor while Dalene Samborski (formerly Media Technician) has become Library Services Supervisor.



*Heather Bourne, Cataloguing Technician*

On campus, our university welcomed incoming President Paul Dangerfield this October with a series of events including a surprise mass greeting and a more formal investiture ceremony. Change

is the operative word at CapU as we also brought Cyndi Banks on board as the institution's first Associate Vice-President, Student Success and reinstated our faculty support centre with the addition of Laurie Prange-Martin as Manager of Teaching and Learning.

### **Library Makeover: 2016 version**

Shifting personnel was matched by shifting physical space as we continued our progression towards a smaller print periodicals collection and an increased number and variety of student spaces. This year's shelf removals meant the addition of a new project workspace, equipped with large, high-top worktables and an array of cutting and collating tools. We also expanded the number of seats in our popular rotunda area, adding a combination of four-top group tables and soft seating, with screens and whiteboards to divide each work space. The demand for more silent study areas was met with two additions to our Silent Zone, including a beautiful garden-adjacent space that a new glass door and window have transformed into a blissful calm.



*Students love the new work space!*

We also undertook to spruce up our Library website home page this fall, opting for a cleaner, brighter and more usable first-look search environment. Goals for the project were:

- Updated look
- Streamlined searching, giving users the ability to pre-limit Discovery search results to our catalogue

- Improved navigation via an easy-access menu bar across the top of the main content block
- Improved accessibility for assisted viewing with html-coded buttons

After gathering student and library staff input, we rolled out our new online look in October. Initial feedback is positive!

### **Expanding Information Literacy at CapU**

When the CapU English Department decided to overhaul their cornerstone English 100 course, Teaching and Learning Librarian, Jocelyn Hallman, saw an opportunity to bump up the Library's role in building foundational skills in information literacy. She successfully pitched an ambitious embedded program to English, expanding the library's traditional one class drop-in session to three classes with targeted learning outcomes built on the ALA Framework for Information Literacy. Incorporated into the pilot program of 8 sections, the Library modules cover many of the same aspects of the traditional one-shot class but allow more time for student activities, questions, and discussion as well as student-librarian interaction. So far, the experience has been a rewarding one which has allowed Librarians to collaborate more closely with teaching faculty and students.

### **Upgraded!**

On the systems front, we had a flurry of activity with an upgrade to Sierra 2.4 and virtualization of library servers. We're primed to take advantage of the suite of tools Innovative has made available through our new subscription model. We're also still working full steam ahead to implement Single Sign-on, in conjunction with the institute-wide move to provide a more seamless online experience for students.

### **Out of This World**

We kicked off the 2016/17 academic year with a new theme devised by the Library Communications Team. **Explore the Information Universe: Your Library Is Everywhere** not only anchors our marketing efforts around campus for the year but gave us a fun opportunity for orientation this September. Pop Rocks, Rockets and Starburst candies were in plentiful supply. We encouraged students to fill out a "Where in the Library" personality quiz to determine which of our zones (Collaboration, Quiet or Silent) best fit their study style, and we built a selfie station where they could capture themselves as part of giant space-

themed movie and TV posters. The event coincided nicely with the build up to national Science Literacy week.



## **College of New Caledonia**

*submitted by Kathy Plett, Director, Resource Centres*

It has been a busy fall, with increases in reference, reserve circulation, use of study rooms, more regional trips for our instructional librarian, and so on!

As part of CNC's strategic planning process, we have identified a number of initiatives for the coming year for our area. These relate to: updating our library website; involving International Education student leaders in a number of projects (e.g. translating bookmarks, handouts); promoting First Nations culture and traditions; and expanding the reach of our already very active facebook page.

### **Systems**

Over the summer we upgraded our SIRS system to Symphony 3.5.1.1 on a new server. Thanks to IT Services and the vendor upgrade team for helping with the platform migration and related support.

## Displays

In the fall the CNC Students' Union was featured in our weekly word search contests, and contributed some great prizes. Other displays included: "Pin on the Map"; Remembrance Day; CNC Applied Research with drones, a "name the bug" contest, and the library's new GrowBox designed for research experiments; Student Art Show; Web and Graphic Design Student Panels display; Human Rights and Health exhibit; Our Satya Kits for New Mothers promotion; Food for Fines; CNC Daycare "Book Nook" book drive; and Professional Cook Student Gingerbread Houses.



*Putting pins in "Where are you from" map; refreshed every start-of-term*



*Applied Research with Drones and a GrowBox designed by a CNC library staff member who is also a BC Master Gardener!*



*"Barkley Boris Bugsley the Beetle!"  
A clever combo-name selected from winning entries in our "Name the Bug" contest*



*"2B or Not 2B" Student Art Show*



*Web Graphics and Design Show*

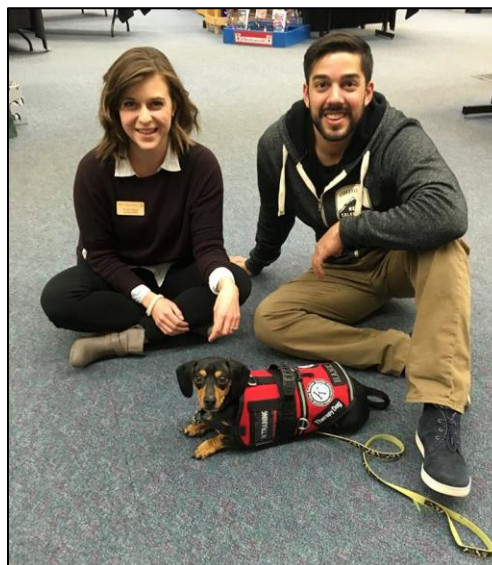


*Gingerbread Houses. The Flatiron building was a favourite with many visitors*

### **Media Services special events**

Aug.5-Sept.18 was exciting as we aired the Olympics and Paralympics on the big screen in Media Services, with daily scores being posted and a focus on the Canadian teams.

During exam time in December, for the first time we had Therapy Dogs visiting, in morning and afternoon shifts. Very popular with students, staff and daycare children who dropped by (more than once!).



*A visit from Hank, one of the Therapy Dogs from the Caring K9 Institute in Prince George*

### **100 Years of the Prince George Citizen**

On Dec.1, we celebrated the completion of the Prince George Citizen digitization project. The newspaper is now freely available online from 1916-present (with an embargo on current issues still to be decided). See [Prince George Newspapers database](#) and prepare to be amazed!

Partners in this project were the Prince George Public Library, University of Northern BC Library, College of New Caledonia Library, and Prince George Citizen - with much-appreciated funding from the Irving K. Barber Learning Centre, Prince George Community Foundation and Friends of the Prince George Public Library.

### **College of the Rockies**

*submitted by Shahida Rashid, Manager of College Library Services*

#### **New Logo**



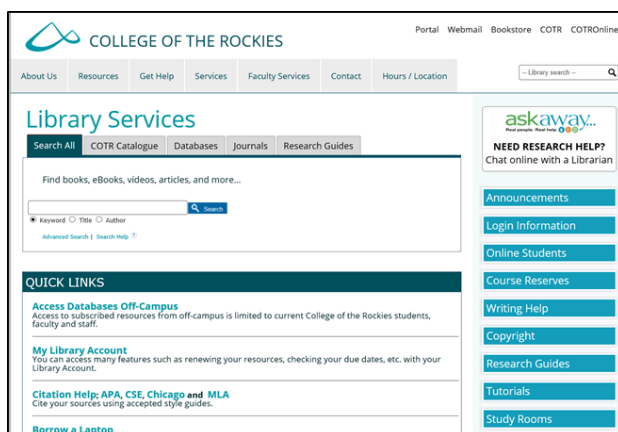
College of the Rockies implemented the new college logo

over the summer months. This meant changes to all library materials, documentation, signage and the library website. The new college brand strategy represents the colleges' four core values: action, aspiration, invention and participation, which makes us "Rocky Mountain Inspired, Small College Proud".



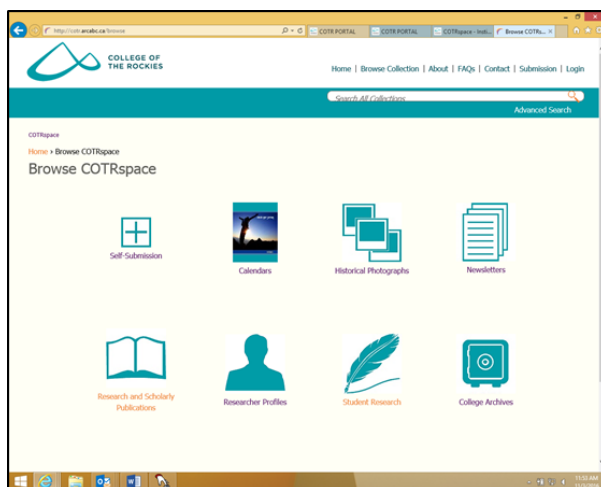
## Library Services' Website

The library's website has an updated look and feel to comply with the new College branding which includes the new College logo and colours. Along with the new branding, the website has improved navigation with a clean menu interface, mobile optimization and better browsing.



## Institutional Repository - COTR Space

Our Institutional Repository: COTRSpace is now live. COTRSpace is a subset of Arca, a provincially shared platform, which provides post-secondary institutions with open-access repositories for research, theses, and any other digital assets they wish to make available to the wider community. So far, we have uploaded students Capstones, Historical photographs, College Calendars, current Newsletters and are in the process of digitizing our archival collection, which will be accessible in near future through password protection.



## New Furniture

The library is currently in the process of getting new furniture on the main floor of the library. This new furniture will hopefully provide a more comfortable as well as usable space for the students to study both in groups and as an individual. Library staff have already started to notice more students coming into the library to use the space!



## Welcome New Librarian

The library is excited to welcome a new librarian Shane Neifer to our team. Shane started at the College of the Rockies in September and quickly filled up his calendar with library information sessions.

## Curio.ca

In response to faculty inquiry, the Library added Curio.ca to our complement of databases. Curio.ca gives students and faculty access to educational videos and audio from CBC and Radio-Canada.

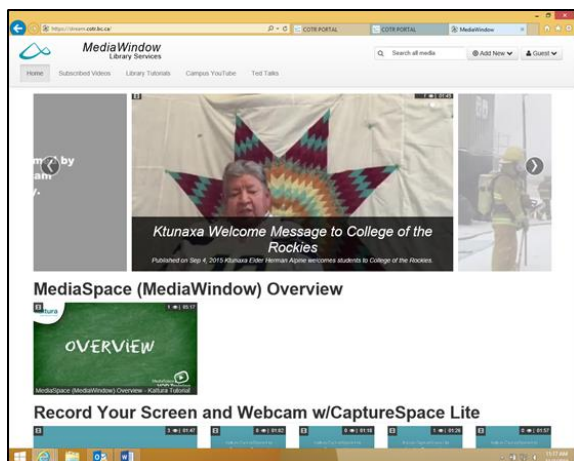
## Kaltura

Kaltura, our Open Source Online Video Platform, has been updated to a newer version.

The College Library has uploaded almost 500 of its licensed streaming videos to the new Kaltura platform. All College of the Rockies students, faculty and staff have password protected online access to library's streaming videos through MediaWindow, our video portal and library's catalogue.

The Kaltura application is integrated with our learning management system (COTROnline) and allows users to create, upload, and edit videos and lectures, as well as view and/or link to the streaming videos in the library collection.

We are also in a process of implementing a new feature, **Interactive Video Quizzing**, which seamlessly embeds multiple choice questions at any point in a video. These questions are attached to the video and 'travel' with it wherever it is embedded or presented.



## Displays

Auxiliary staff at the library are charged with the task of keeping our two display cases engaging and diverse. Displays are changed out bi-weekly or as the theme requires.

## Douglas College

*submitted by Debbie Schachter, Director of Learning Resources*

### **Anniversary celebrations – Coquitlam Campus**



*Library Staff summer 1996 on a 'shelving bee' break from preparing for the Coquitlam campus library's grand opening*

### **Projects – eTextbooks and Open Textbooks update**

In partnership with Academic Technology Services Manager, Tim Paul, Bookstore Manager, Linda Valecourt, and other willing volunteer faculty members, Debbie Schachter has been leading an eTextbook pilot using the Texidium platform, at the College. This Fall we have been conducting a fee-based pilot with two courses that will be compared against two sections of the same course outside of the pilot. We hope to have some interesting data from our surveys and review of student outcomes to determine what might be our next steps.

### **Open Access Week**



Debbie Schachter, Brian Chappel, Dean of Science & Tech, and Lori Townsend, Associate Dean, Health Sciences, attended the Open Education Strategy Forum, held at BCIT Downtown Campus on October 6<sup>th</sup>. This information was shared with the VP Academic Council and generated discussion about how Douglas College can better support Open Education initiatives through the existing Open Education Working Group and other means. Another Open Access Week activity was our formal launch of the Douglas College Open

Repository (DOOR) to the Douglas College community on October 27, 2016.

### **RIM update**



We welcomed our new Records Manager Maureen Cusack in September, as Siân Madsen bid us farewell in late July after completing our initial RIM ground work. Maureen is a Certified Records Manager (CRM) with 11 years' experience directing records management programs. She earned her Masters of

Information Studies from University of Toronto, a B.A. Honours in English from Queens, and a TESL diploma from UBC. Originally from Ottawa, Maureen joined us from work in California. She has been meeting with stakeholder groups and Subject Matter experts to help all Faculties, Departments and Committees at Douglas College to adopt formal RIM practices in their daily activities.

### **Employee updates**

Harmony Croft has joined us as a new Library Technician – Technical services, replacing Carly Diab who earned her ILS at Western University. In the Learning Centre, Holly Salmon returned at the end of summer as the Faculty Coordinator, Dana McKee has left the half time Services Coordinator position for a position at the Justice Institute, and Gemma Walsh joined us in the half time position in late October.

### **Twitter followers**



Douglas College Library conducted a Twitter Contest this fall to encourage new Twitter followers. Our contest winner, Charlene, proudly displays her bookstore \$50 gift card.

### **KUDOS from our teaching faculty**

*"...over the years, I have been a very frequent user of Interlibrary Loan. Usually caught up on the busy treadmill of teaching, I have found it an indispensable tool for enabling me to continue the scholarly activity of research and writing... I have requested rather obscure German texts, sometimes even dating back to the 1930s. In*

*more cases than not, the dedicated staff at the ILL office has been able to locate and obtain such items -- and I am able to simply pick them up at the check-out counter between classes. I am very grateful for their work, and see the service they provide as a key bulwark in maintaining Douglas College's academic standing".*

Jeff Schutts (Faculty, History & Director, Institute for Ethics and Global Justice)

*"I have nothing but good things to say about the ILL service ... I find it supportive for both my own research, my role as Chair of the Research Ethics Board, and in teaching ...on another occasion ILL staff correctly noticed that the book I was requesting would be better off in the DC collection and encouraged me to ask that it be ordered rather than borrowed through ILL... Response to ILL requests is always friendly and helpful, I couldn't do without you".*

Edrie Sobstyl, (Faculty, Philosophy & Chair, Research Ethics Board)

## **Emily Carr**

*submitted by Danuta Zwierciadlowski, Acting University Librarian*

### **People News**

We are happy to announce our new University Librarian, Suzanne Rackover. She will be joining our team on November 7, 2016. She comes to us from the Banff Centre where she has been Manager of Library + Archives. She has a MLIS from McGill and a Master of Arts, Art History from Concordia.

We were sad to lose Larissa Beringer our Art + Design Librarian this summer but we are happy for her move to the sunny Okanagan to join her husband who teaches at UBC OK. Ken Laing is replacing Larissa temporarily until we have a chance to post the permanent position. Emma Somers is replacing Ken Laing as the Coordinator of Library Operations.

Hillary Webb our Technical Services + Systems Librarian delivered a beautiful baby boy, Oscar, recently and is off on leave until December 2017. Carly Diab is replacing her for the leave.



*Halloween shenanigans at ECU Library 2016. Everyone dressed up as characters in the game Clue*

### Archives



*From the archives, our Granville Island campus under construction circa 1979*

We are transferring our Graduation Show slide sets from 1982 to 2002 into archival sleeves and containers. Thanks to Monica Duguid, one of our library technicians, for initiating the preservation of 1000s of slides. Our plan is to digitize this collection one day.

The testing of our 16 mm films for vinegar syndrome will happen this winter. We still want to keep some of the 16 mm films but need to withdraw the infected films before the big move. A number of our films came from Douglas College in the 1990s.

### ARCA

Currently we have four collections in ARCA: Wosk Image Collection, ECUAD Theses, Archival Photographs, and Academic Calendars from 1925 – 2010. We will be adding another digital collection in 2017, Student Publications from 1926 – 2014. We also have a lot of video content that could eventually be made available on ARCA but storage issues have to be addressed.



*An assortment of student publications from 1926 - 2014*

### Digital Initiatives

This year we were fortunate to receive a BC History Digitization Grant to digitize our student publications that date back to *The Paint Box* published in 1926. Our amazing library technician and digitization assistant Angela Evans has scanned over 4000 pages and will be done by the time you read this. We turned the vacant University Librarian office into our digitization headquarters this summer and fall. Metadata enhancement will continue over the fall and winter. It will eventually be accessible in ARCA by spring of 2017.

### Artists' Book Artist in Residence

For the past 3 years, the library has hosted an Artist-In-Residence program that was initiated by librarian Larissa Beringer. This year we were able to host our 4th residency in collaboration with Kathy Slade of Read Books (our university book store and publisher). Jo Cook spent the month of October working on a project that links female poets to artists' books produced by male artists.

Jo Cook is an artist publisher living on Mayne Island, BC. In 2005, she founded Perro Verlag Books by Artists, "a press that recognizes the importance of unstable thoughts and impractical, possibly visionary intentions." Since then she's published 110 titles ranging from stapled photocopied zines to full colour perfect bound

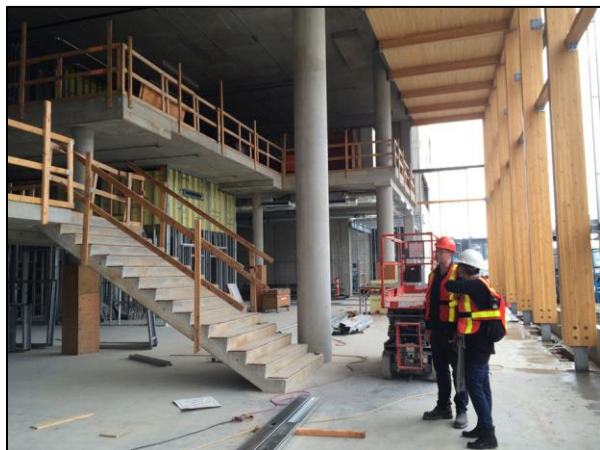
books. During her residency, Jo gave presentations and workshops to the Emily Carr community.



*Hell Passport published by Perro Verlag [2007-2009]*

### **New Campus**

New campus on Great Northern Way is under construction and plans are to move in over the summer of 2017. We still have lots of decisions to make about millwork and furniture but it looks like all is on schedule. There will be an opening event next fall.



*Inside the new library, September 16, 2016, hard hats and boots were required*

### **Art + Feminism Wikipedia-a-thon**

Creating and editing entries in Wikipedia for Art + Feminism is for the purpose of increasing content about women artists and for encouraging women to become Wikipedia editors. Librarians Danuta, Hillary and Larissa have led these events.

The Library has hosted a daylong event for the past two years and will be hosting again in March 2017. During this event new Wikipedia entries were created and many were improved. More information is available at the 2016 Meetup pages [https://en.wikipedia.org/wiki/Wikipedia:Meetup/Vancouver/ArtAndFeminism\\_2016](https://en.wikipedia.org/wiki/Wikipedia:Meetup/Vancouver/ArtAndFeminism_2016) [https://en.wikipedia.org/wiki/Wikipedia:Meetup/Vancouver/ArtAndFeminism\\_2016/EmilyCarrLibrary](https://en.wikipedia.org/wiki/Wikipedia:Meetup/Vancouver/ArtAndFeminism_2016/EmilyCarrLibrary)



*Buttons created for the event*

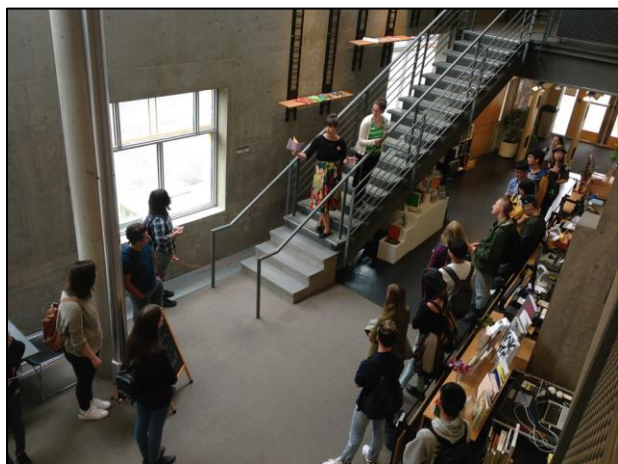
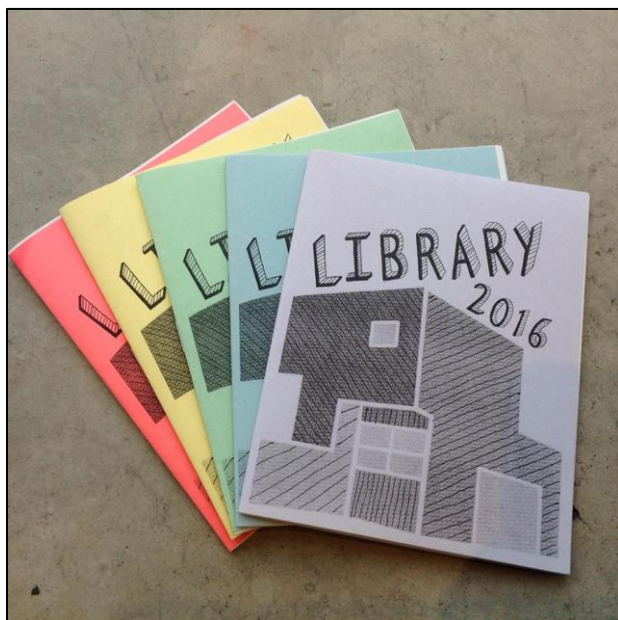


*Editors busy at work creating new entries for Wikipedia, not as easy as one might think. Some of our entries were initially rejected*

### **Foundation First Year Library Orientation September 2016**

Students arrived in groups and were given a treasure hunt type game to help them discover the

wonders of our library. They received colourful zines with instructions and were encouraged to take photos of themselves with library materials.



## Justice Institute of BC

*submitted by April Haddad, Institute Librarian*

### ***JIBC Library at Donor Appreciation event***

The Library showcased more than 70 books related to fire science and fire fighting at the JIBC's annual donor appreciation event held in the JIBC atrium on October 26<sup>th</sup>. These books are part of a large donation from the BC Fire Training Officers Association (BCFTOA). Since 2001, BCFTOA has donated \$16,000 to the Library. According to the BCFTOA, "This partnership, and the way the donation is applied, provides valued information for the safety and training of our fire service. The JIBC Library is a tremendous resource ..."



**Local titles now on Kanopy**



The JIBC Library has worked with Kanopy, an on-demand streaming video service, requesting that they add specific new videos to their collection. As a result, a local producer, Odd Squad Productions, a recognized leader in the field of drug and gang education for youth, now has many of their productions available on Kanopy (more to come). So, if there are any titles you would like added to the Kanopy collection, local or not, just let them know.

### **Welcome back to school!**



The Library participated in a new welcome back to school event. Every September, JIBC holds a welcome back barbecue for students, faculty and staff. All student support groups felt that this would be a great opportunity to showcase in one place (our atrium) how we can help students and instructors

achieve academic success. Participants included the Library, Financial Aid, Writing Support, Centre for Teaching, Learning and Innovation, a student group and the Office of Development. Also, one of our elders ran a mini canoe-making workshop in the Aboriginal Gathering Place. We lured students to our displays with free dessert!

### **Be the One**

JIBC's new fall marketing campaign launched late September and features six incredible JIBC students. You can check out their stories on our [blog](#) (need to scroll down). The campaign will be

seen across the Lower Mainland with interior bus, SkyTrain and Canada Line ads, transit shelters and SkyTrain platform posters. It will also be broadcast through our social media channels and website. JIBC Library staff (and a Halloween friend) participated in the campaign by getting photographed by the "Be the One" cut-out.



## **Kwantlen Polytechnic University**

*submitted by Todd M. Mundle, University Librarian*

### **Open Studies Working Group**

Caroline Daniels, Karen Meijer-Kline and Todd Mundle sit on the Open Studies Working Group at KPU. This informal group includes Stephanie Chu (VP, Teaching and Learning), Diane Purvey (Dean, Arts), faculty members Farhad Dastur and Rajiv Jhangiani, Meg Goodine (Manager, Learning Technology) and Tanvir Singh (Services Member Officer, Kwantlen Students Association). It has charged itself with sponsoring events surrounding the many aspects of open: OERs, OA Week, grants for OER development, etc.

Caroline and Meg attended BCcampus' Open Education Strategy Forum on October 6 where they discussed with key decision makers from BC Postsecondary Institutions, and leading experts in the field of Open Policy to explore frameworks to support sustainable, open approaches to teaching and learning.

For OA week in October the group organized two faculty focused sessions on the use of OERs in geography, physics and trades. The Working Group also adjudicated several grants put together to develop teaching OER materials. The group will be arranging further workshop sessions in 2017 during Reading Week, Open Education Week in March and in early May.

## GIS Day @KPU

KPU Library was proud to present the first GIS Day @ KPU event on November 16, 2016. [GIS Day](#) is an annual worldwide celebration for users of Geographic Information Systems (GIS) technology.

GIS Day @ KPU brought together a group of 25 GIS users and enthusiasts – including KPU faculty, students, staff, GIS professionals, and software vendors – who discussed the many benefits and impacts of this amazing technology. A wide range of KPU departments were represented including Geography, Criminology, Horticulture, Environmental Protection, Business, Biology, Anthropology, and History.

GIS Day began with a keynote presentation by Bill McKay, GIS Manager for the City of Surrey's GIS Section. Bill's insightful presentation gave participants an overall sense of the type of work done by the City of Surrey's GIS Department, and highlighted some recent key projects including COSMOS (City of Surrey Mapping Online System), and the City of Surrey Open Data Portal. Bill also offered helpful advice and tips to students interested in pursuing a career in GIS.

The keynote presentation was followed by a Meet and Greet networking session where KPU faculty, staff, and students with an interest in GIS had the opportunity to share ideas, and to chat with GIS professionals like Bill McKay, as well as Keith MacLachlan – Account Manager at ESRI Canada, and Aaron Koenig – Manager at Safe Software Inc. GIS Day @ KPU was a great example of 'the town meeting the gown.'

GIS Day concluded with an Introduction to ArcGIS Online workshop. KPU Librarians Andre Iwanchuk and Chris Burns taught this hands-on workshop aimed at participants who are new to GIS. Participants learned about the many features of the freely-available web-based ArcGIS Online system, and then created a map to share on the web.

Selected highlights from the GIS Day @ KPU 2016 Participant Survey:

What did you enjoy most about GIS Day?

*"Everything from the opportunities to hear from people working in the field & the demo, from the instructors & students and the hands on experience."*

*"The presentation and opportunity to meet likeminded people."*

*"Listening to Bill's presentation to get a better feel of what GIS jobs are out there"*

*"Meeting and hearing from industry professionals."*

*"Great job!"*

## Provincial Digital Library

Caroline Daniels (Systems Librarian) has been assigned as KPU's in kind support for the development of the Provincial Digital Library (PDL). The PDL is conceptualized as a phased, multi-year project to establish context-rich access to the intellectual, historical, geographical and cultural record of the Province, together with tools that will support citizens in constructing meaning and community from its resources.

The outcomes of the PDL include enhancing the intellectual and leisure life of citizens, showcasing contributions of individuals, organizations, and government, and promoting the social and economic vitality of the province by connecting citizens with information about our places, past, and people.

The PDL will rely on a collaboratively-developed, open platform for discovery and access. Depending on particular needs of participants, future phases may offer content hosting, preservation services, and support for working with standards, metadata, linked open data, and creative commons licensing. You can find more about the project at <https://bclaconnect.ca/provincial-digital-library-pdl/>

## History of Costume presentation keeps on rolling

Denise Dale jointly presented in May 2016 with Wilson School of Design Faculty member Shirley Calla on their History of Costume course collaboration using students to research and describe historical garments from the Society for the Museum of Original Costume. They spoke at the Canadian Association of Professional Academic Librarians (CAPAL) Conference that was held as part of the Congress of the Humanities and Social Sciences 2016 at the University of Calgary.

A participant at the conference suggested that they present at the "Fashion Now & Then 6<sup>th</sup> Annual Conference" at LIM College in New York. So they applied and were successful presenting



there in October 2016. Denise and Shirley obtained .6 PD grants to offset their costs.

### **New Librarian Hires**

Andre Iwanchuk has been hired as Business Liaison Librarian and Karen Meijer-Kline as Scholarly Communications Librarian.

Andre obtained his MLIS from UBC in 2011, and has strengths in both business research and data services. Andre professes a passion for business information and has considerable experience in this area, having written over fifty industry-specific research guides for the Small Business Accelerator Program through the Irving K. Barber Learning Centre at UBC.

Andre's library experience includes SFU, Douglas College, BC ELN (as an AskAway contract librarian), and North Vancouver City Library. He has attended numerous instructional and data-related workshops and conferences and has a keen interest in both teaching and data management. He has also actively contributed to BCLA, winning the BCLA Academic Librarians Section Award for Outstanding Service in 2014 and serving as the Continuing Education Director for the Academic Librarians Section from 2014–2016. Prior to obtaining his MLIS, he worked for ten years as a small business owner of a sound editing company and his direct experience in running a small business will enhance his ability to assist business students. He has over sixty professional film, television, and video game credits through his work with companies such as Western Post Productions, Sharpe Sound Studios, and Electronic Arts.

Karen obtained her MLIS from SLAIS in 2012 and also holds a MA from the Universiteit van Amsterdam in Mysticism & Western Esotericism. She became passionate about open access while at library school and has focused much of her subsequent professional activity in this area. After graduating from SLAIS, she worked at SFU as the Public Knowledge Project's Communications and Member Services Officer for three years. Karen gained experience in copyright while at PKP and also developed strengths in building relationships with diverse stakeholders, outreach, and community engagement.

Since January 2016, she has been working at Douglas College Library providing in person and AskAway reference and instruction to students. Karen is active in OA research as well as presenting at workshops and conferences. Most

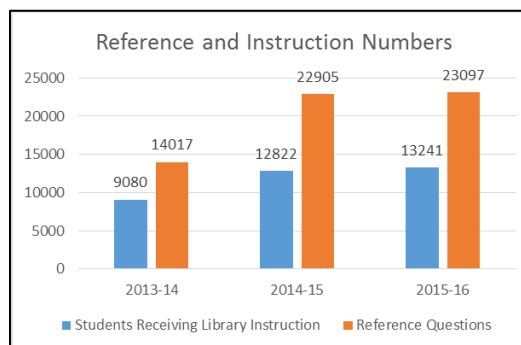
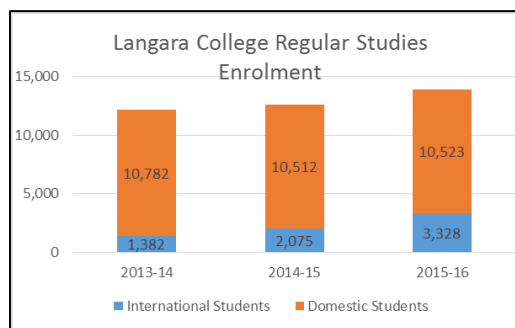
recently, in 2015, she was the co-investigator for the grant-funded research project, "What's in a name? Self-identification practices of academic libraries supporting journal publishing activities" [What's in a name?](https://selfidentify.wordpress.com/) (<https://selfidentify.wordpress.com/>). Also in 2015, she was a co-director of the 5th PKP Scholarly Publishing Conference in Vancouver.

## **Langara College**

*submitted by Dan Slessor, Communications Librarian, for Patricia Cia, Director, Academic Innovation*

### **Instruction and Reference Numbers Reflect Changes in Student Body**

Langara College is in a time of growth with the number of students enrolled in regular studies increasing annually. In addition to increasing numbers of students on campus, the makeup of the student body is also rapidly changing. Since 2013-14, the number of international students has risen by 140%. As the number of international students enrolled in regular studies at the college has risen, so too have the number of instructional sessions delivered by the Library and the number of reference questions answered by Library staff. Over these three years, the Library has received significantly more demand for in-person instruction, online tutorials, and assistance at the reference desk.



## 2015-16 Annual Report

The Library's 2015-16 Annual Report is available and can be accessed [via the website](http://langara.ca/library/about/pdf/2015-16_LibraryAnnualReport.pdf) [langara.ca/library/about/pdf/2015-16\_LibraryAnnualReport.pdf].

### Highlights of this report:

- Launch of a Library service review, to be completed in 2017.
- Library delivered a record number of visitors, reference transactions, and information literacy classes.
- Launch of a new online library tutorial, "Can I Use This?" Evaluating Your Sources.
- Learning Commons joined WriteAway in October 2015 and is already second highest user.

### Open Langara

Langara College is one of the heaviest users of open textbooks in the province, second only to Kwantlen Polytechnic University. As of the spring 2017 semester, 15 Langara instructors have adopted 57 open textbooks, saving 1,868 students a total of \$309,500.

Building on this trend, the Library and Langara's Education Technology department have partnered to form Open Langara, an institutional open education advisory committee. Open Langara will bring together interested parties from across campus to cultivate in-house expertise, network with the OER community, and steer the College's participation in the open movement. The committee will advocate for low-barrier post-secondary education by supporting the adoption of OER, open textbooks, and open access at Langara.

### Langara joins Arca

Langara has joined Arca, BC ELN's digital repository consortia. Currently, the Library is connecting with Langara departments and faculty to identify the inaugural objects to be included in the repository. The Library hopes to use the institutional repository to not only house the College's research output, but also showcase the digital objects produced by programs within the Creative Arts division, including but not limited to Design Formation, Fine Arts, and Professional Photography.

## New "My Student Success" Course

The My Student Success Course (MSSC) is an online course to prepare all students for academic life in higher education at Langara. The MSSC is a collaborative effort among the Teaching and Curriculum Development Centre, International Education, the Library, and various subject matter experts. Phase one includes five units from classroom expectations to time management skills and succeeding on tests. The tutorial includes interview videos with students and instructors, quizzes, and other dynamic content. The Library contributed a large part to the plagiarism unit, finding and adapting Open Education Resources, and creating learning objects in the form of infographics and animated videos. This fall, Biology piloted the course within 10 sections of their first year classes. Additional units are planned and will be rolled out over the spring and summer semesters.

### Langara Makerspace Receives Go-Ahead

In summer 2015, an exploratory team consisting of two librarians (Joyce Wong & Dan Slessor) and a faculty member from the Creative Arts department, began drafting a business plan to establish a makerspace at Langara. The makerspace proposal was successful and the team has hired a makerspace coordinator to oversee the pilot stage of this project. Currently, the team is purchasing equipment, looking at possible locations for the makerspace on campus, and has formed an Advisory Committee comprising of representatives from across disciplines and departments. The Learning Commons will remain a partner in this initiative throughout the pilot stage and beyond.

## Nicola Valley Institute of Technology

*submitted by Linda Epps, Librarian*

### Staff News

In April, Joe Abernethy, Library Co-ordinator resigned his position. Long-time employee Sherry Garcia agreed to stay out of retirement to help the library until a library technician can be hired. Sherry will re-retire in April. Sherry's expertise and calmness has brought serenity not only to me but also to NVIT staff and more importantly students. We also have a new library half-time library co-ordinator in Burnaby. Tijash Ruiz

Ramirez was an NVIT student who worked as a student assistant in the library for two years. After graduation, he was hired by NVIT.



*Tijash Ruiz Ramirez, Burnaby*



*Sherry Garcia, Merritt*

### **New Student Workers**

With so many students graduating, we needed to hire students at both Burnaby and Merritt. In Burnaby, we have Carlos Mejia-Blano, Ashley Robinson and Tanya Boulton. With a half-time co-

ordinator in Burnaby, we really rely on our student assistants.



*Tijash, Library Co-ordinator with Carlos and Tanya, new student assistants*



### **AskAway CELEBRATION**

Students enjoyed our 10 Year AskAway celebration. I hope this is reflected in our year-end statistics. The students especially enjoyed the cake! We participated with our welcoming students back event.

### **ASETS Grant for Summer Student**

We were fortunate this year to acquire a wage-subsidy for an aboriginal student for ASETS. The student, Lorna Shuter, not only learned about the rudiments of libraries and general office practices, she also was given an opportunity to pursue her passion: Traditional Plant medicines. Lorna was a student in our office practice admin program. She also took a course in N'tlakapmx traditional medicines. She learned how to identify, preserve plants, and make medicinal ointments from Dr. Julia Paul, First Nations Naturopath. In collaboration with our NVIT elder Amelia Washington, Lorna created an N'tlakapmx traditional foods and medicine display which is at entrance to our library.





*Amelia Washington,  
Elder*



*Lorna Shuter,  
Student Worker*



*Sherry Garcia and Robin, student assistant,  
handing out goodies*



*Pine needle basket*

### **Annual Halloween Parade for our NVIT Day Care**

One of the most exciting things that happens in the library every year is the annual parade of superheroes, princesses, animal figures from our Daycare on Halloween. It begins early in the week with staff and students decorating the library.



*Julie, student assistant, admiring fuzzy cat – the  
biggest decoration attraction – only tail showing*



*Grayson, student worker, decorating*



*Group photo of all our little trick or treaters*



*Sue, S.W. instructor as superwoman heroine,  
Sherry, library Co-ordinator and Robin, student  
assistant*

## North Island College

*submitted by Mary Anne Guenther, Coordinator,  
Library Services*

With approval to implement a Learning Commons in the fall of 2016, space and service planning commenced in January and renovations at the Comox Valley campus library took place over the summer. Peer-tutoring, Writing and IT joined the library to centralize academic supports for students. Along with these services, the Library introduced Ebsco Discovery Service (EDS) and online room bookings through the Springshare platform, re-branded to Library & Learning Commons, re-vitalized the LLC website, added group study rooms and re-named Circulation to Lending Services, and along with corresponding signage, has almost completed Phase 1 (carpet and the co-function service desk, accommodating Lending Services, Research help and Student Technical Services are being installed within the next few days). The official launch will take place in early November. Phase 2 planning (space re-allocation to create additional group study rooms and re-locate the library classroom) will commence in early 2017.



*2016 renovations*

We are very happy to welcome Jeff Schofield, formerly at Grant MacEwan University who started in Acquisitions/Public Services October 11<sup>th</sup>.

BC ELN is shepherding us in the implementation of patron requesting within OLOL, which we hope to have live within a few weeks.

The fall semester has been especially hectic, with library staff working at temporary desks, amid the last of the renovations (electrical, painting, etc.). Library classes are gearing up and several bookings per week are now scheduled.

Next newsletter will include photos of the completed Phase 1.

## Northern Lights College

*submitted by Dawna Turcotte, Regional Librarian*

### **Staff Changes**

Laurie Youb, Library Assistant, left NLC this summer to work full-time on the Interior displays & the Circulation Desk at the Dawson Creek Public Library.

Hannah Anderson, formerly a Senior Library Assistant at the Dawson Creek Public Library, replaced Laurie at the Dawson Creek Campus Library at the end of August.

L. Chen joined the Fort St. John Campus Library as our Library Assistant in June. She brings work experience from a variety of postsecondary education and public library settings.

The transition to the Sitka Evergreen ILS from the SirsiDynix ILS went more smoothly than anticipated. Sitka is also handling our EZ-Proxy program, instead of our College IT Department.

### **College News**

The official ground breaking ceremony in Dawson Creek for a new \$33-million trades training facility took place on October 26th. The Dawson Creek campus is located on a former military base and many of its inadequate WWII era buildings presently house the trades programs and classrooms. The new facility will consolidate, modernize, and enhance the facilities, and it is expected to be ready for occupancy in early 2018.

## **Northwest Community College**

*submitted by Melanie Wilke, Library Coordinator*

Our partnership with the Freda Diesing School of Northwest Coast Art to digitize student art is continuing along. We have been cataloguing the student art and hope to have our ARCA site up and running in the spring. Many thanks to the folks at BC ELN for their assistance.

We have welcomed a new Dean, Laurie Waye, to the Library. Laurie comes to us from University of Victoria's Learning and Teaching Centre. Laurie's experience in learning and teaching will prove helpful as we continue to work towards a library and learning commons at NWCC.

This past year, the Leadership group at NWCC explored ideas to improve the student experience at college. They approached the Library about loaning out bikes and helmets to the students, and the bike loan programme was born! We are currently loaning out bikes on the Terrace Campus and it has been so successful, that we will be bringing the programme to both the Prince Rupert and Smithers Campuses in 2017. We are happy to see the students out getting some exercise, as well as providing an alternate form of transportation.



This summer saw the Library participating in the thirteenth annual NorthWords Creative Writing Session. We decided to change things up this year and instead of writing workshops, we sponsored a writing contest. It was hard work choosing a winning essay from the applications, but we did and our winner was published in last month's *NorthWord Magazine*. Congratulations to our winner, Josephine Boxwell for her story, *Life in Dead Places* <http://northword.ca/features/life-in-dead-places>.

## **Okanagan College**

*submitted by Jennifer Heppner, Assistant to the Director, Library Services*

### **Learning Centre Employee News**

We are happy to announce that Elke Pritchard has returned to the Learning Centre team as the Trades Success Centre Coordinator. Hers is a new two-year position, funded by a generous donation from local Rotary Clubs. Elke is located in our new Trades facility, and her focus is on helping our Trades students with math, study skills and writing; all the way from the Foundation programs through to fourth-year apprenticeships.

## Library Employee News

After 25 years with Okanagan College, Debra Idzan, one of our Salmon Arm staff, is retiring in December. We wish her all the best in her retirement. Lauren Bossler has joined our Vernon Library team, filling the Sunday/Monday position.

Eva Gavaris is our new Penticton campus librarian. Eva comes to us from UBC-O, where she worked as the Community Innovation librarian. She also brings to OC her extensive experience as a collections development manager, from her previous work with YBP. She is originally from New Brunswick, and earned her Master of Library and Information Science degree at Western University in London, Ontario. After spending a few years in Ontario and visiting the Okanagan only once, she decided that the Okanagan lifestyle was for her and moved here to enjoy the hot summers and skiing in the winter.

Gilbert Bede has returned from his extended study leave, having completed his Certificate in Advanced Geographical Information Systems (GIS). In mid-August, we also welcomed back Jillian Sinotte, who will continue for the upcoming year in the position of term Reference and Instruction Librarian at the Kelowna Campus. Finally, with Roen Janyk going on maternity leave in December, the search is on for a new Web Services Librarian.

## Library News and Events

### Indigenous Concepts of Knowledge Symposium

**INDIGENOUS  
CONCEPTS OF  
KNOWLEDGE  
SYMPOSIUM**

**SPEAKERS INCLUDE:**

- Dr. Ann Doyle, Head, Xwi7xwa Library, UBC (Vancouver)
- Dr. Gregory Younging, Publisher at Theytus Books, En'owkin Centre Faculty
- Dr. Melissa Adams, Librarian and Archivist, Union of BC Indian Chiefs
- Dr. Bill Cohen, College Professor, Indigenous Studies, and Project Manager, Indigenization Task Force, Okanagan College (Moderator)

**WEDNESDAY, JUNE 15**  
**1 p.m.**  
Centre for Learning, Okanagan College  
1000 KLO Road, Kelowna

This event is free and open to everyone.  
Please register in advance at  
[www.okanagan.bc.ca/IKS](http://www.okanagan.bc.ca/IKS)

Presented by:  
Okanagan College Library, Aboriginal Services,  
and the Okanagan College Faculty Association

[okanagan.bc.ca/IKS](http://www.okanagan.bc.ca/IKS)

On June 15, visiting scholars and attendees from throughout the region and across the province participated in the Indigenous Concepts of Knowledge Symposium at Okanagan College, designed to foster dialogue and celebrate Indigenous ways of learning, knowing, and understanding.

Dr. Bill Cohen, Professor of Indigenous Studies at Okanagan College, and Project Manager of the College's Indigenization Task Force moderated the event, which included speakers from across B.C., including Dr. Ann Doyle, Head, Xwi7xwa Library, UBC Vancouver; Dr. Melissa Adams, Librarian and Archivist at the Union of BC Indian Chiefs; and Dr. Gregory Younging, Publisher at Theytus Books and Faculty, En'owkin Centre.

"The interest and attendance was remarkable," says Cohen. "People from the Okanagan-Sylix, B.C. First Nations, scholars, students, professionals and community members participated. This indicates a real interest in Indigenous knowledge ways as well as access to, and methods of documenting, using, protecting and sharing Indigenous knowledge and research."

"Indigenous knowledge has much potential to further contribute to and complement more conventional forms of knowledge and research. I believe this respectful convergence and continuing dialogue will be very useful in Indigenous and world educational contexts."

Participants discussed the connections between orality and literacy, Indigenous concepts of ownership and intellectual property, traditional ecology-based systems of knowledge, ethics of the use and curation of Indigenous knowledge, and research methods that respect Indigenous ways of knowing. The event was co-sponsored by Okanagan College Library, Aboriginal Services, and the Okanagan College Faculty Association.





### One Book Kelowna

Okanagan College Library partnered with UBC Okanagan and Okanagan Regional Library to present One Book Kelowna, promoting the reading and discussion of a common book in the Kelowna community. The book selected for 2016 is Alix Hawley's novel on frontiersman Daniel Boone, *All True Not a Lie In It*. On October 20, 2016, we hosted a One Book Kelowna event featuring a talk on the historical context of the novel by Howard Hisdal, chair of the Okanagan College History Department, followed by "Historical Friction: The Pleasures and Perils of Historical Fiction," a panel discussion by Alix Hawley and four local authors, Hannah Calder, Francie Greenslade, Melanie Murray and Laisha Rosnau, all of whom teach or have taught at Okanagan College.



From top left: Melanie Murray, Francie Greenslade, Hannah Calder, Alix Hawley, and Laisha Rosnau

One Book Kelowna

**All True Not a Lie In It**  
by Alix Hawley

Thursday, Oct. 20, 6 p.m.  
Centre for Dialogue (Room E202)  
Okanagan College  
1000 K.L.O. Road, Kelowna  
This event is free and open to everyone

Historical Friction: The Pleasures and Perils of Writing about the Past

Alix Hawley  
Hannah Calder  
Francie Greenslade  
Melanie Murray  
Laisha Rosnau

The Historical Context of  
*All True Not a Lie In It*  
Howard Hisdal, CD  
Chair of History  
Okanagan College

Presented by Okanagan College Library

1BOOK  
Kelowna

okanagan college

For more information see [libguides.okanagan.bc.ca/1book](http://libguides.okanagan.bc.ca/1book)

### Selkirk College Library

*submitted by Gregg Currie, College Librarian*

2016 marks the 50<sup>th</sup> anniversary of the opening of Selkirk College, and the Library has been busy mining the archives for historical photos and artifacts. The challenge of course being the expectation that our local history archives room is a sort of magic hat, out of which any object from the past can be miraculously materialized. And while we haven't been able to meet all the requests, a number of important documents and photos were unearthed, including a silent film of the Great Trek from the temporary work-camp campus where classes started to the new campus at the confluence of the Columbia and Kootenay rivers. <http://selkirk.ca/about-us/50-years/celebrating-50-years>

And while the 50<sup>th</sup> anniversary is certainly exciting, even more exciting for the Library has been our expansion into animal husbandry – therapy dogs & cats, and an observation bee hive in one of our group study rooms! Last spring as part of a Community & Classroom Support Worker student project for Luminosity Day, the Library hosted two border collie therapy dogs, and three (unofficial) therapy cats, which served to put a smile on everyone's face.



The Library is now also home to an observation hive of honey bees, who are temporarily visiting while their elementary school home undergoes renovation.

By next year we hope to dramatically increase foot traffic by having cats and dogs as permanent staff members, and supplement our materials budget by selling honey.



*Honeybee observation hive*



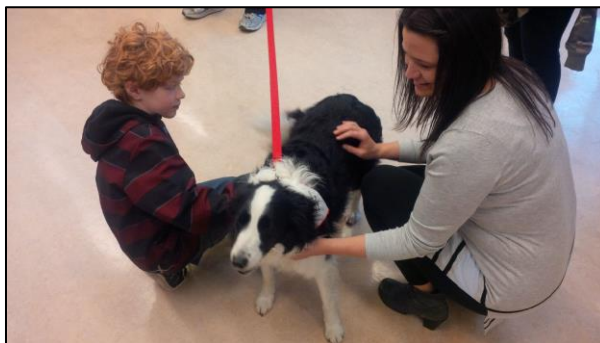
*Study like it's 1966!*



*Therapy cat*



*Therapy dog in the library*



*Therapy dog*

## Simon Fraser University

*submitted by Baharak Yousefi, Head, Library Communications*

SFU Library's new Strategic Plan was finalized and approved by Senate Library Committee in November and is available to view on the [Library website](#). In sharing the plan with the SFU community beyond the Library, we have received positive feedback about the Plan overall and about the Vision it articulates for the SFU Library: Open for research. Open for learning. Open for collaboration. Work on implementation will begin in January 2017.



Ten years ago this Fall, the SFU Library opened the Student Learning Commons (SLC), to offer services and programs supporting SFU students' writing, learning strategies, and English-language learning. To celebrate their 10th anniversary, the SLC hosted an afternoon reception on October 4th in their main Burnaby-campus location and welcomed colleagues from across the library and university. Gwen Bird, SFU University Librarian and Dean of Libraries, offered congratulations to the SLC team, and Elaine Fairey, Associate University Librarian for Learning & Research Services, and the first Director of the SLC, spoke about the original mandate of the SLC to support the WQB (Writing, Quantitative, and Breadth) requirements introduced into the undergraduate curriculum at the university in the Fall 2006 term. Donna McGee Thompson, SLC Head, thanked the SLC team for their ongoing commitment to delivering excellent services and programs over the years.



Associate University Librarian, Elaine Fairey, was co-chair of Burnaby Festival of Learning which took place in May 2016. Inspired by the Cork (Ireland) Lifelong Learning Festival, initiated by the Simon Fraser University Office of External Relations and approved by the Burnaby City Council, the Burnaby Festival of Learning was a week-long celebration of learning with 68 free events intended to inform, engage and spark creative conversations between diverse audiences.

Capping SFU's 50th Anniversary celebrations, the Festival showcased performances, lectures, discussions and debates joining the University's strong history of research and dialogue with the City's diversity in community programming. All events were free and audiences included children, families, young adults and seniors. In its inaugural year, the Festival offered a strong program celebrating learning and community engagement in Burnaby and strengthened the partnership between SFU and the City of Burnaby. A strong foundation has been laid for future Festivals.



Penny Swanson retired as the Head, Cataloguing Division at Simon Fraser University Library. In September, a celebration was held to mark

Penny's retirement. With friends and colleagues from the Library and the wider technical services community in attendance, we wished Penny a joyous and long retirement. She will be missed!

The SFU Library has completed negotiations and signed a contract with Ex Libris to provide their Alma/Primo platform as our next integrated library system. Ex Libris was the number 1 ranked vendor from our RFP evaluation of the shortlisted vendors. The contract with SFU Library also required a major commitment on the part of Ex Libris -- the establishment of a new data centre in Canada to ensure the system would comply with B.C.'s Freedom of Information and Privacy Protection Act (FIPPA). In September, we commenced implementation activities for the new ILS with the intent of going live on Alma/Primo in the second half of May 2017.

As part of the SFU Library's implementation of Alma/Primo in the coming year, we will no longer use the reSearcher software when we "go live" on the Ex Libris software in May, 2017. All services, including the CUFTS Resource Comparison Tool and the CUFTS Journal Search, plus reSearcher hosting, provided by the SFU Library will cease operation. The SFU Library appreciates the support from the very committed and enthusiastic user community that coalesced around the reSearcher software during the past 20 years.

## Trinity Western University

*submitted by Ted Goshulak, University Librarian*

### **Trinity Western House opens in Fort Langley**



Trinity Western House, previously known as The Bedford House, is located at 9272 Glover Road, adjacent to the Fraser River and opposite the Fort Pub and Grill. Both TWU students and Fort Langley residents are invited to come and enjoy this public space to study, bring a coffee and visit

with friends, watch TWU sporting events on big screen TVs, or learn more about TWU.

"This is a new concept for Canadian universities and the first university community house of its kind in the Lower Mainland," says Scott Fehrenbacher, Senior Vice President of External Relations for TWU. "We have worked closely with the Township on the development of this space and are excited for this new strengthened partnership with our community."

Trinity Western House will be open 12:00 p.m.– 8:00 p.m. on Tuesday to Sunday and will have staff and volunteers on site each day. It includes a large room with a capacity for up to 30 people and a smaller community room, the Spartan Faithful Lounge, with space for up to 16 people to meet or watch livestreaming of TWU sports events. In addition, there are patio tables to extend the seating outside. Food and drinks are not sold on site, but visitors are welcome to bring food and drinks with them to enjoy at Trinity Western House.

The future vision for Trinity Western House includes plans for this space to help foster a bigger live local music scene with outdoor concerts facing the river or indoor coffee house style concerts to showcase local talent.

P.S. Bedford House was my wife's family home before it was sold to the restaurateur who ran it for many years. About five years ago the Township of Langley purchased it and it has been used as a set for a number of movie/TV shoots.

### **TWU graduate creates nanomaterial that could help repair spinal cord injuries**

A doctoral student from Langley has created a nanomaterial that could be life-changing for people with spinal cord injuries. The discovery was recently published in [Surgical Neurology International](#).

William Sikkema graduated from Trinity Western University in 2014 and is currently completing a PhD at Rice University in Texas. He has synthesized a material called Texas-PEG, which is a functionalized type of graphene nanoribbons meant for medical use.

The customized nanoribbons have succeeded in restoring function in rat models whose spinal cords were severed in a procedure performed at Konkuk University in South Korea. Only 24 hours after

their spinal cords were severed, rats showed some electrical connection between the brain and body. Almost full motor movement—90 per cent—was restored after only two weeks of recovery, and 95 per cent after three weeks. Previous experiments, without the nanoribbons, saw only about 10 per cent recovery of motor control after four weeks.

“Most scientific research is very incremental,” said Sikkema. “Having 95 per cent mobility recovery is night and day.”

The PEGylated graphene nanoribbons are soluble in both water and [polyethylene glycole](#) (the original PEG), a biocompatible polymer used in surgeries, pharmaceutical products, and other biological applications.

The project began when Sikkema read about work by an Italian neurosurgeon, Sergio Canavero, who hopes to perform the world's first full-body transplant. Sikkema thought water-soluble graphene nanoribbons might enhance Canavero's [GEMINI protocol](#), which depended on PEG's ability to promote the [fusion of cell membranes](#) by adding electrical conductivity and directional control for neurons as they spanned the gap between sections of the spinal cord.

The challenge with Canavero's original protocol was connectivity for the neurons. Sikkema's Texas-PEG solves the problem:

“Neurons grow on graphene nanoribbons very nicely because they're electrically conductive,” said Sikkema. “But people who have grown neurons on patterns of graphene nanoribbons have done this only in petri dishes. So we took that graphene nanoribbon and then polymerized water soluble groups off the sides. We started with this straw-like structure that was not water soluble, but once the straw was split lengthwise into a ribbon, it gained edges that polymers could be grown from, making it water soluble. Then we put that into a three-dimensional tissue setting, and the neurons grew on that.”

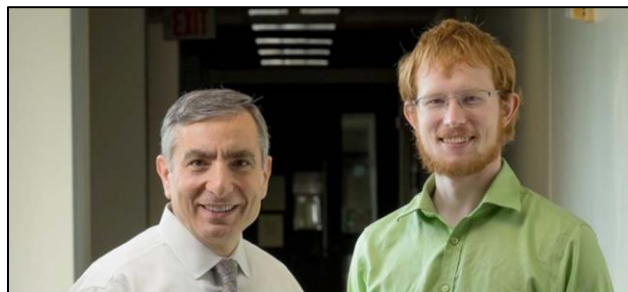
Sikkema has a hockey analogy to describe the phenomenon of Texas PEG in layman's terms: “We think electrical conductivity across the gap is really important for the growth of neurons, so we needed a conductive path. Imagine the gap in the spinal cord as a hockey rink, and the electrons are miniature people trying to cross the rink without touching the ice. Normal conductive materials are like hockey pucks, and you'd need to cover a lot of the surface by throwing pucks down at random to get a path for the person to cross. Graphene

nanoribbons are long and thin, like hockey sticks lined up across the rink so the person can cross from one side of the rink to the other. You don't need to cover a lot of the ice with sticks to be able to bridge the gap.”

Now that his Texas-PEG has proven successful in rats, Sikkema's team, including his supervisor at Rice, James Tour, will soon create the materials for use in an experiment involving dogs, and later monkeys. If they are successful, Sikkema hopes surgeons will be able to use the materials in humans soon afterward.

“I don't want to give any false hope for people with spinal cord injuries,” he said. “Rodents are a little more robust than humans with regards to their nervous system. They can regenerate a little more easily than humans. If the monkey trial works, I'm cautiously optimistic for this in humans.”

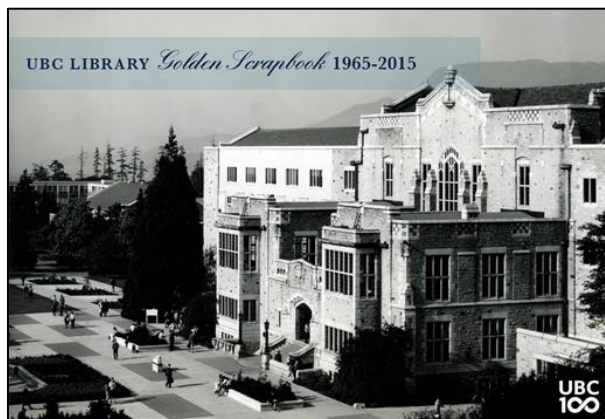
P.S. He is the son of our Physics prof, Dr. Arnold Sikkema.



## University of British Columbia

*submitted by Becky Potvin, Director,  
Communications and Marketing*

**UBC Library Golden scrapbook published in  
celebration of centennial year**

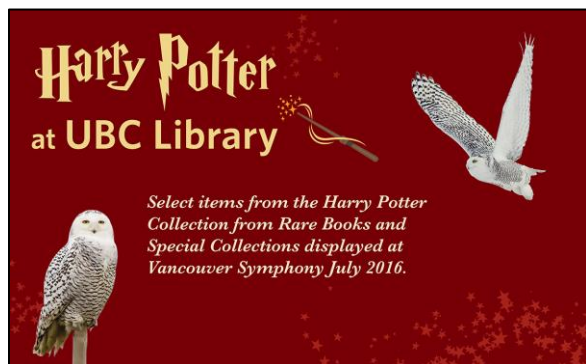


*The Golden Scrapbook maps 50 years at UBC Library, highlighting personal accounts from University Librarians, milestones in the library's history, and anecdotes from library employees past and present.*

In recognition of UBC's Centennial year, UBC Library and emeritus Tom Shorthouse have released *Golden Scrapbook: The Centennial Update 1965-2015*. Complimented by colour photographs of library employees, library spaces and events from the past 50 years, the scrapbook profiles the growth and development of the library, and follows the *Scrapbook for a Golden Anniversary* produced in 1966, also compiled by Tom Shorthouse, and published by the Morris Printing Company.

[Access the scrapbook online](#)

### **UBC Library partners with VSO to bring Harry Potter book collection to the community**

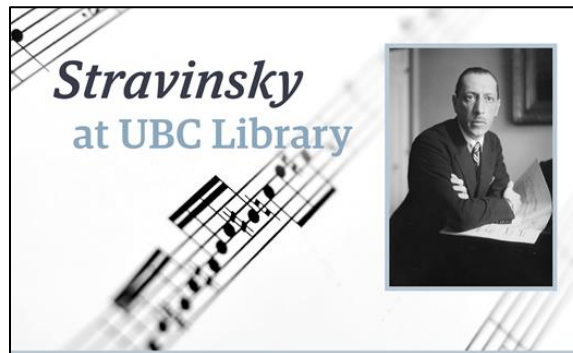


*UBC Library's Harry Potter Collection displayed at Vancouver Symphony Orchestra, complementing the fall performance of Harry Potter and the Philosopher's Stone*

As part of its film concert series, the Vancouver Symphony Orchestra (VSO) presented [a screening of Harry Potter and the Philosopher's Stone](#) on the Orpheum stage. In honour of this Canadian premiere performance, UBC Library's Rare Books and Special Collections (RBSC) partnered with the VSO and displayed some unique and remarkable editions of Harry Potter and the Philosopher's Stone from its Arkley Collection of Early and Historical Children's Literature at the Orpheum. The exhibit included limited edition copies, illustrated versions and foreign translations.

[Learn more about UBC Library's Harry Potter Collection](#)

### **UBC Library's Stravinsky Collection at Vancouver Symphony Orchestra**



UBC Library partnered with the [Vancouver Symphony Orchestra](#) in September. In tandem with the VSO's The Rite of Spring performance, UBC Library created an exhibition of selected items from the H. Colin Slim Stravinsky Collection and Music collection. The library communications team also created a Stravinsky 'selfie' frame for guests to pose with, certainly the first of its kind! The exhibition received considerable foot traffic and was a strong success. The four case exhibition included photographs, letters and memorabilia from Stravinsky's extraordinary life.

[See photos from the exhibition and learn more about the H. Colin Slim Stravinsky Collection.](#)

### **UBC Library has acquired one of the world's most extraordinary books**



Printed in a limited edition of only 438 copies, the Works of Geoffrey Chaucer was published by William Morris's Kelmscott Press in 1896. Morris, a pivotal figure in the arts and crafts movement, spent four years designing what he believed to be the ideal book. Celebrated for its unique type, lavish decorative borders and remarkable

illustrations, the poet William Butler Yeats later described it as the “most beautiful of all printed books.”

“The acquisition of this copy of the Kelmscott *Chaucer* is a significant coup for UBC,” said Gregory Mackie, assistant professor in UBC’s department of English. “Books like this one almost never come onto the international market, and only 48 copies exist in the world with this particular binding.”

With the acquisition of the Kelmscott *Chaucer*, UBC joins the likes of Oxford, Stanford, Cambridge, Princeton and other top ranking universities.

“The acquisition of a book like this is an example of the Library and the department of English striving for a new level of excellence,” said Katherine Kalsbeek, Head Rare Books and Special Collections. “The fact that we were able to acquire this copy, in this condition, in this binding is astounding.”

Purchased for \$202,000 USD, the book is one of UBC’s most valuable holdings within Rare Books and Special Collections (RBSC). It joins other famous books at RBSC, such as the Second Folio of Shakespeare, donated by Walter Koerner in 1960, and bolsters the library’s world-renowned Colbeck Collection of 19th-century literature, which includes several extremely rare Kelmscott Press books.

A joint acquisition by UBC Library and the faculty of arts, the Kelmscott *Chaucer* was purchased after two years of fundraising efforts, which included a substantial donation from the B.H. Breslauer Foundation of New York. “There was an amazing show of support for bringing this book to UBC,” said Kalsbeek, noting that UBC faculty, community members and UBC’s Centennial Initiatives Fund also made contributions toward the acquisition.

Perhaps most exciting is what this acquisition means for UBC students. “Our faculty has expressed real interest in incorporating the book into their course material, whether they’re teaching Chaucer or teaching book design,” said Kalsbeek.

Professor Mackie, for one, looks forward to using the book in his teaching and watching his students respond. “I think one of the things that is most magical about this book is that you open it and immediately get a sense of wonder. I think we tend to undervalue that nowadays,” he said. “That’s a

great experience for students, especially undergraduates, when they are coming to university and learning about new things, to be really wowed by something. And this book has that wow factor in spades.”

### Science Literacy Week 2016



From September 19-25, 2016 Canada celebrated [Science Literacy Week](#). UBC Library, in partnership with SFU and BCIT, provided [a range of free events](#).

Science Literacy events included:

- **Great Reads** – participants could borrow a book that inspired a UBC Faculty member.
- **“Why I Love Science!” visual display** – a science appreciation felt board and ‘Dress Like a Scientist’ photobooth.
- **Wikipedia Edit-a-thon** – participants could help to contribute to Wikipedia entries on notable women in science.
- **Science Expo** – an afternoon of science hosted by the Open Science Network DIVBio, UBC Rapid, Beaty Biodiversity Museum and more. Included robots, button-making, and book preservation.
- **Living Library** – an event in which people stand in for books. Borrow a living book and learn about each ‘book’s’ inspiring research.

[Find more recaps of Science Literacy Week](#)

## University of Northern British Columbia

*prepared by Geoffrey Boyd for Allan Wilson, University Librarian*

### Research Data Centre

The Research Data Center at UNBC is back underway and will be opening soon, after some delays due to issues between Statistics Canada and Shared Services that have been in the news. Thanks to the efforts of staff, the facility is physically near completion and new Academic Director Cindy Hardy is busy recruiting

researchers. The branch RDC is connected to UBC so that researchers may access it 2 days a week, and hiring is currently underway for a statistical assistant to monitor the room when in use. It is located on the main floor of the Geoffrey Weller library. The Research Data Center is a boon to UNBC researchers as they can access the rich datasets of Canada and was made possible by funding from NMP, NH, UNBC, and the support of faculty.



### ***Inventory***

Over the summer the Geoffrey R. Weller Library tackled a complete collection inventory. This is the first full scale inventory we've attempted in our 25-year history. We took the opportunity to involve every level of staff. The library director could even be occasionally found in the stacks doing a little shelf reading or scanning items. Librarians and staff all got to know the collection and one another a little better. While we don't quite have final numbers to share we are pleasantly surprised by what appears to be a rather low loss rate.



In conjunction with the inventory we undertook a complete shift of the stacks and cleaning of the shelves. Facilities staff also brought in a picker to install new LED lighting in the library's reading room and clean 25 years of dust off the walls and windows. Our library has never looked this good.



### Self-Guided Tour

In partnership with our local radio station we rolled out a new self-guided tour for library visitors and patrons. QR codes on 18" vinyl stickers are strategically placed throughout the library directing visitors to point-of-need information on their smart phones. Visitors can read or listen to insights on the library's collections and services. You can also visit the tour virtually by visiting: <http://library.unbc.ca/tour/home>

We soft launched this new service in the fall and are watching the organic traffic. Eventually we hope to imbed the tour in orientation days, secondary school visits, and other instruction. In the mean-time we've found it helpful as a library orientation for new student assistants.



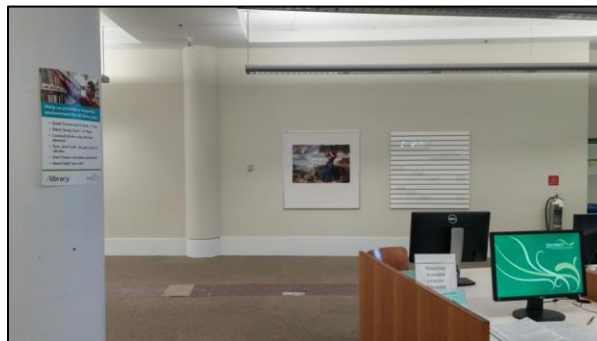
## University of the Fraser Valley

submitted by Kim Isaac, University Librarian

### Bad News and Good News: Delayed Renos Provide Opportunities

In spring 2016, the UFV Library waited to hear an announcement about funding for a planned renovation of the main floor of the Abbotsford campus library. We waited...and we waited...until finally it was too late for the work to be done within the summertime window of opportunity. A tremendous amount of planning and work had already gone into the project, including weeding and shifting the collections on that floor to open up space that could be repurposed. We succeeded in getting institutional support to go ahead with the non-construction part of the renovation, so empty shelves were removed, the carpet underneath them was repaired, and new, people-oriented spaces were created. Eventually, these spaces

will become group study rooms, re-designed service points, a print/copy centre, a makerspace, and individual student study spaces. But for this year we've just added some additional (old) furniture, and now have some time to work with the space before putting up walls and purchasing new furniture.



Former shelf space in Abbotsford

In one corner of the library, we've set aside some space for events and future makerspace activities. In September we held our first library program in this area. In honour of the visit of William and Catherine, the Duke and Duchess of Cambridge, History faculty member Dr. Molly Ungar presented her paper: "I Have to Be Seen to Be Believed"-- Queen Elizabeth II in Portraiture." Dr. Ungar's talk and corresponding slides were fascinating, and everyone was very happy with how well the open space worked for this event. The next event is scheduled for November 17<sup>th</sup>, when English faculty member Dr. Carl Peters will present his recently published book on Gertrude Stein's *Tender Buttons*.

**What is Creative Writing?  
Studies in Description**  
A conversation with Carl Peters

Please join us for a close reading of Gertrude Stein's *Tender Buttons* and a discussion of her poetry and poetics in the light of contemporary developments in painting, theatre and cinema.

1pm  
Thursday  
Nov 17<sup>th</sup>  
Abbotsford  
campus library

Dr. Carl Peters is a scholar, curator and professor at the University of the Fraser Valley. He is the author of *Applique? Games* (Falconbooks, 2012) and *Formal vs. Informal: Image and Text in the work of Bill Inoué* (Falconbooks, 2013). His most recent book-length critical work is *Studies in Description*, an annotated study of the entire text of Gertrude Stein's *Tender Buttons* (Falconbooks, 2016).

**/library**

UNIVERSITY OF THE FRASER VALLEY LIBRARY



Stay tuned for updates on next summer's renovations. Perhaps our most daunting task is to come up with a plan to offer library services with the entire main floor closed off for the summer.

### ***Library Wins Bragging Rights as Best Station at UFV's New Student Amazing Race***

Library staff on both the Chilliwack and Abbotsford campuses have actively supported UFV's efforts to help new students, whether domestic or international, become familiar with the services available to help them succeed. In August, all new students were invited to participate in the Amazing Race, where they were assigned to teams led by student guides. Teams competed for prizes by visiting departments and completing various tasks. We kept our task simple: teams were given a clue to one of a number of specific locations in the library. Once they found the right place, students entered their names in a prize draw. We provided water stations and candy, and staff members were located throughout the library to chat with the students and make them feel welcome. We were delighted when the Library won the student vote for best Amazing Race station! The prize was bragging rights, so we are making sure that everyone knows we won.

The Library also participated in a special orientation day for incoming international students. Students came in groups and spent an hour in the Abbotsford library. They met library staff stationed at various locations to find out some basic need-to-know information and, we hope, learn that we are here to help them. Although we aren't able to measure this in any objective way, staff report anecdotally that we are seeing more international students using library facilities and asking for assistance this fall.



*Amazing Race participants*



*Library refreshment table*

### ***Staff Changes***

Long-time library technician Betty Wierda retired at the end of August. Betty began her career as a library technician at UFV in 1995 and during her early years worked in the Abbotsford, Chilliwack and Mission campus libraries. In 2001 she was appointed to a full-time position in Chilliwack, which she held until her retirement. Betty was an integral part of the close-knit Chilliwack library team, and will be missed by her colleagues and the many students and faculty she assisted over the years.

### ***Betty Harris First UFV Librarian Emerita***

At Convocation ceremonies in June, Betty Harris was awarded UFV's first Librarian Emerita designation. Betty was the founding library director at Fraser Valley College, and served in that role from 1974 until 1998, when she retired from what had by then become the University College of the Fraser Valley. Very few academic librarians have the experience of developing a library from an idea to reality, and in some ways Betty did this twice: first by establishing the FVC Library, and then by leading the transformation from a college library to one that would support undergraduate education at the degree-granting UCFV. To accomplish all this, Betty led the planning of at least five new library facilities (three in various locations in Abbotsford, and one each in Chilliwack and Mission), grew the library's collection from nothing to a respectable undergraduate library collection, and hired and mentored many librarians and library technicians. Although years have now passed since Betty's retirement and many current UFV faculty, staff and administrators did not have the opportunity to know her, employees and students are still benefitting from the extraordinary work she did in laying the foundations for academic library services at UFV.

In addition to her work within FVC/UCFV, Betty Harris was also a respected leader in the library profession provincially and nationally. She held elected positions with the BC Library Association, the Canadian Library Association, and the CPSLD. She served as a member of the advisory board of the National Library of Canada. Her active commitment to cross-institutional collaboration and shared services was instrumental in the establishment of some of the underpinnings of library services today, such as interlibrary loans and consortial purchasing and licensing.

Betty's commitment to the library profession did not end with her retirement from our university. She has shared her knowledge and expertise through private consulting as well as through a number of international volunteer experiences.

Betty was unable to attend Convocation, so I had the honour of accepting the award on her behalf. Later I was able to meet Betty for lunch, and presented her with the award.



## Vancouver Island University

*submitted by Luke McLeod, Reference and Instruction Librarian*

### **Provincial Digital Library project (PDL)**

In partnership with other institutions, VIU is supporting ongoing development of the PDL by contributing professional resources to the PDL

Admin team. The goal of PDL is to expand public access to academic research and openly licensed library resources, particularly those that focus on the intellectual, historical and cultural record of British Columbia. Library faculty Daniel Sifton and Dana McFarland are currently dedicating one-two days a week to the project. Dana works on administrative policy and strategy, while Dan is exploring and testing platform technologies, standards, and configuration. They comprise the PDL Admin team, together with Anita Cocchia from ELN and Caroline Daniels from Kwantlen Polytechnic University. The team is currently partnering with Our Digital World to acquire a grant-funded intern to assist on the technical side, as well as drafting communication and foundation documents for consideration and use of the PDL Steering Committee. For more information, see <https://bclaconnect.ca/provincial-digital-library-pdl>

### **ILS Changes**

Like many peer institutions in BC and beyond, VIU is looking for a sustainable, well-functioning alternative to our current, proprietary ILS and related technologies. We are exploring Evergreen, as implemented by the SITKA consortium. Ongoing areas of exploration include management of patron data so as to maintain necessary privacy. Together with a group of interested peer libraries in BC, we will continue to explore possibilities of SITKA in the New Year.

### **New Equipment & Upgrades**

Our Nanaimo campus library is always a bustling hub of student activity. As such, there is high demand for study space. In the New Year, we will be adding more tables and chairs to the library, and we will be purchasing Surface Tablets for equipment loan. Additionally, we are upgrading our six study rooms with new furniture, displays, and more. Some of our study spaces are open 24/7, so we will also be adding some comforts, such as device charging stations.

### **Special Collections**

VIU Library recently received a donation from the Thomas Fleming Collection. It contains a range of titles relating to Canadian exploration, the quest for the Northwest Passage, and settlement in Western Canada (e.g. the voyages of Captain Meares and Captain Dixon). We are very excited about this acquisition and look forward to making it available to researchers once it has been processed. Our Special Collections Coordinator, Faith Takishita, is using photos from rare books to

create all-occasion cards to generate funds and to promote our collections. These cards are being used by VIU administrators and are also available for sale in the campus bookstore.

### **Staff Changes**

Learning Commons Librarian, Meg Ecclestone, is now on maternity leave and expecting twins any day. We are happy to welcome Luke McLeod, who will be filling-in for Meg while she is away.

## **Special Reports**



### **CAPER-BC (Centre for Accessible Post-secondary Education Resources)**

*by Tara Robertson, Accessibility Librarian*

#### ***A busier fall***

August and September is CAPER-BC's busiest time of year as we convert print textbooks into digital formats that students with print disabilities can use with assistive technology. This year the number of productions (185) were up 13% from last year. Since August 1st, we've had 873 requests for alternate formats, many of which were filled from our existing collection or by borrowing from our alternate format partners across Canada.

#### ***Outreach***

Supporting disability services' staff at [20 institutions](#) is a challenge. Meeting people face-to-face is key for us in developing strong relationships and since the spring we've held new staff orientations for the Justice Institute of BC, Douglas College and Northwest Community College (by phone). We've scheduled visits with Capilano University, Camosun College, North

Island College, and are hoping to also visit Thompson Rivers University and Vancouver Community College.

#### ***K-12 transition to post-secondary***

CAPER-BC has been working more closely with [PRCVI \(Provincial Resource Centre for the Visually Impaired\)](#), our K-12 partner. We were invited to present at a workshop for Teachers of the Visually Impaired on accessible math. In K-12 there is full print Braille support for students who are blind or visually impaired; however, CAPER-BC is not funded to produce Braille and so most students in post-secondary institutions in BC need to use etext and a screenreader, like JAWS, or a refreshable Braille display. CAPER-BC attended the PRCVI Advisory Committee meeting.

#### ***Marrakesh Treaty***

The [Marrakesh Treaty to Facilitate Access to Published Works for Persons Who Are Blind, Visually Impaired or Otherwise Print Disabled](#) came into force on September 30, 2016. The biggest change means that large print is treated like other alternate formats--we can now produce large print books without needing to get the publisher's permission. The Marrakesh Treaty also reduces restrictions on sharing alternate format files across international borders; however, as the US and UK are not yet signatories and there is no mechanism for searching or sharing these files, this won't change things for alternate format files for textbooks for a while.

#### ***Federal Accessibility legislation***

The [Government of Canada](#) is currently undergoing a series of national discussions on the first national accessibility legislation. CAPER-BC will be submitting a letter highlighting issues around access to publisher's digital files, alternate format production, and access to education and employment.

**List of embedded links:**

- List of mandated institutions:  
<http://caperbc.ca/about-us/schools-we-serve/>
- PRCVI's website: <https://www.prcvi.org/>
- Industry Canada's FAQ on Marrakesh:  
<https://www.ic.gc.ca/eic/site/icgc.nsf/eng/07522.html>
- More information on this consultation process:  
<https://www.canada.ca/en/employment-social-development/programs/disability/consultations/accessibility-legislation.html>

**BC Electronic Library Network (ELN)**

*submitted by Cristen Polley, BC ELN Librarian*

**Licensing**

This fall, BC ELN launched its first eBook Bonanza. The eBook Bonanza provides multiple eBook offers to align with a period of intense monographic purchasing at Partner Libraries. By putting out offers from multiple vendors, BC ELN creates a competitive environment that encourages discounted pricing. A variety of offers allows all sizes and types of institutions to participate.

A review of the Undergraduate Foundation Collection (common suite) is underway. The first step was a Mandate Survey issued to all Partner Libraries in late summer, which received a 100% participation rate. The results of the survey were distributed before BC ELN's All Partner Meeting on November 21st, providing the foundation for a fruitful discussion.

**Arca Collaborative Digital Repository**

Arca, BC's Collaborative Digital Repository, keeps growing. With 13 participating sites, visitors can now explore over 11,000 digital assets such as theses, images, and videos in more than 200 collections. The newly launched [Arca Support website](#) provides access to a wealth of Arca administrator resources, including recorded training sessions, documentation, marketing materials, metadata guidelines, and FAQs.

This conference season, Arca travelled far and wide. Sunni Nishimura, Arca Coordinator, attended the Open Repositories Conference in Dublin, Ireland. Brandon Weigel, Arca Technical Lead, presented at the inaugural Northwest Institutional Repository User Group meeting in Portland, Oregon and at Access 2016 in Fredericton, New Brunswick. Sunni and Brandon learned that Arca's provincial-scale collaborative model is unique in the repository community, which speaks to the impressive collaboration and trust among BC ELN Partner Libraries. They made meaningful connections in the library technology community and brought back new knowledge to inform the development of Arca.

BC ELN hosted this year's Islandora Camp BC (iCampBC) July 18th-20th at SFU's Harbour Centre. iCampBC offered opportunities for hands-on experience as well as information sessions from local and international Islandora users. iCampBC was an exceptional opportunity to affirm, train, and strengthen the blossoming Islandora community in BC. At iCampBC, work began on the Islandora Badges module, which [displays citation counts](#) from Web of Science and Scopus on any object with a DOI, alongside an Altmetrics badge. Soon after, the Islandora Twitter Cards module was developed. This module enables [attractive previews](#) to appear when items from Islandora collections are tweeted. In the spirit of open source development, both modules were released back to the Islandora community.

**OutLook OnLine (OLOL)**

After a year of hard work by the OLOL Administrative Centre and the vendor, libraries can now offer their patrons privacy compliant Patron-Initiated Interlibrary Loans (PI-ILLs). PI-ILLs ensure that the OLOL system handles patron data in compliance with BC FOIPPA legislation and enables more efficient requesting. More information on PI-ILLs is available on the [OLOL Admin Site](#).

Live Shelf Status (LSS) is also now available for any interested libraries. LSS displays real-time shelf status for items, allowing patrons to make a decision to request or visit a nearby library. Potential lenders are skipped in the requesting process when the item is not currently available, reducing patron wait times.

Libraries are invited to contact the [OLOL Admin Centre](#) to get started with privacy compliant PI-ILLs or Live Shelf Status.

### AskAway

*"It is great to be able to get help with research on a Sunday evening. Just in time help to find the materials I need for research is very important for me. ... The help I received tonight will save me time tomorrow, which is important when trying to keep up with research while maintaining a heavy teaching load. Thanks for the service."* Thompson Rivers University Faculty or Staff

AskAway saw its busiest summer ever, with a 17% increase in chats compared to last summer. AskAway is humming along after a smooth start to the fall term as it enters its 10th year of service. Institutional coordinators have more control than ever over service provider accounts on the AskAway staff website. This independence streamlines their work and ensures mailing lists stay up to date.

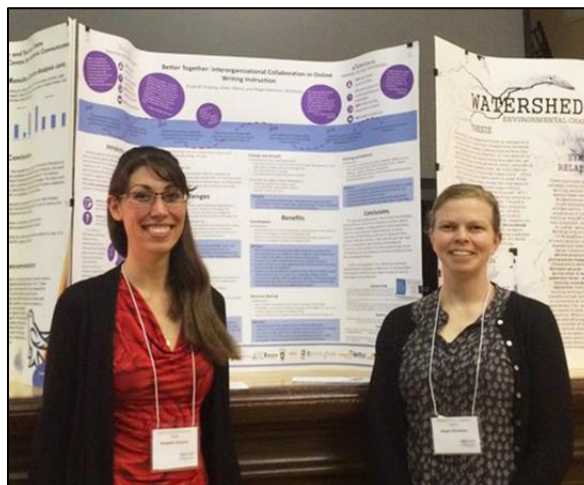
### WriteAway

*"When I received a response from my tutor, I did not expect an in-depth review, as well as specific feedback, on my assignment. ... I appreciate the constructive criticism she provided; it helped me understand new concepts that I can use to enhance my paper immensely. Her advice also applied to other assignments in the works, so I will put them to good use and continue to improve my papers. Thank you for your diligent services as a tutor. It encouraged me to better myself as an academic writer."* Douglas College learner

This September to December semester is shaping up to be the busiest yet with submissions up more than 30% in the first two weeks after WriteAway opened on September 19th. Students are making WriteAway a regular part of their practice when completing writing assignments. October 3rd-9th, WriteAway celebrated International Tutor Appreciation Week to recognize the outstanding work of WriteAway tutors year round.

In May, WriteAway Coordinator Megan Robertson

presented a poster "[Better Together: Interorganizational Collaboration in Online Writing Instruction](#)" with Elizabeth Gripping, eTutor Alberta's program coordinator, at the 2016 Canadian Writing Centres Association Conference. The poster explores the benefits and challenges of offering online writing tutoring through collaborative consortia.



Elizabeth and Megan with their poster. Photo by Tricia Donovan

A newly launched [WriteAway](#) website brings together information for students, tutors, and coordinators on a more accessible and responsive platform. The website includes new tutor resources, such as a response library where tutors can review examples of their colleagues' work and learn from each other.

### Electronic Health Library of BC (e-HLbc)

This summer, e-HLbc released its annual [Year in Review 2015](#). e-HLbc recently welcomed two new affiliate members: the Canadian Association of Occupational Therapists – BC Chapter and the Michael Smith Foundation for Health Research. e-HLbc is looking forward to kicking off strategic planning and celebrating their 10th anniversary this December.