

**CPSLD Newsletter**

**Spring 2014**

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[www.cpsld.ca](http://www.cpsld.ca)



**CPSLD**

Council of Post Secondary Library Directors

CPSLD Newsletter contains articles and photos submitted by members.

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### **CPSLD Spring Meeting at the University of Victoria**

Many thanks to Jonathan Bengston (University Librarian) and Ken Cooley (Associate University Librarian) for making arrangements to host the spring meeting of CPSLD in the beautiful Campus View Room of the Cadboro Commons building at the University of Victoria. Great venue, great food, wonderful hospitality!

Thanks also to our guests. Allan Bell (UBC) updated us on the Copyright Shared Services and Licensing initiative. Kate Cotie and two other Ministry representatives were on hand to discuss aspects of the AVED Core Review, including ideas for a Provincial Digital Library and cross-sector Shared Services initiatives.

The meeting was held to coincide with the ABC Copyright Conference and the CLA Conference in Victoria, which a lot of us enjoyed attending.

Meantime, here's wishing you a pleasant and relaxing summer, reading the latest issue of the newsletter! Thanks to all for your contributions.

## Reports

### BC Institute of Technology

*submitted by David Pepper, Director, Library Services, with contributions from Deirdre Grace, Marketing Coordinator*

#### **A reason to celebrate**

In April, we held a Peer Tutor Appreciation event to celebrate the contributions of our (approx.) 60 student tutors who work in the Learning Commons and Writing Centre. From September 2013 - April 2014 tutors had worked with more than 900 students for over 3000 hours. Coffee and cake were served and certificates awarded. The event was attended by tutors, faculty, management and staff from across the Institute.



#### **Do you have a coloured parachute?**

At the end of April/beginning of May we hosted BCIT alumnus and Langara practicum student Ray Leung. He was here at the perfect time to create an impressive display about job search resources at BCIT Library and BCIT.



#### **Please borrow this book**

Our print collection is getting a boost with our new pyramids, and with our shelfie project where we photograph people (so far library staff, but we plan to expand to faculty and students) with intriguing books from the collection and feature them in our blog and social media channels.



### User experience and assessment

The 2014 Library Services Faculty & Staff Survey was conducted in April. The 500 responses are now being analyzed by Institutional Research.

Final results & the survey instrument will soon be posted on the BCIT Library website at <http://www.bcit.ca/library/about/>, where results of previous faculty/staff and student surveys are also available.



BCIT Shelfies  
on Facebook,  
Twitter,  
Pinterest and  
That's So  
Library!

### Boosting their spirits

Once again during exams our Public Services staff provided free coffee and tea to our hardworking students during our extended library hours

**2014 LIBRARY SERVICES SURVEY OF FACULTY AND STAFF**  
 \*Library Services includes the Library (Summit, ATC and BNC), Learning Commons, Archives, Records Management, FODOP (Privacy) and Copyright.

"Begin at the beginning," the King said, very gravely, "and go on till you come to the end; then stop."  
 Lewis Carroll, Alice in Wonderland

**Privacy Statement:**  
 The collection of any personal information you provide is permitted in accordance with section 28(c) of the Freedom of Information and Protection of Privacy Act (FIPPA) which allows BCIT to collect personal information for purposes related to and necessary for its ongoing programs and activities.

Any information that you provide by answering the survey questions will be used on an aggregated (not individually identifiable) basis for analysis and reporting, and will be provided anonymously.

If you have any questions about BCIT's privacy policies, contact the Associate Director, Privacy, Records Management and Copyright.

It will take you about 10-15 minutes to complete the survey.

If you would also like to participate in a draw for 1 of 2 Metrotown gift certificates (valued at \$50), please enter your name and email address at the end of the survey. We will use this information only to track your participation in the draw and to contact the winners to award their prize.

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**BCIT Libraries Use:**

1. Have you used any of the BCIT Libraries' collections, services or facilities within the past year (including visiting in person, accessing the Library website and online resources, and BCIT Archives, or asking questions via telephone or email)?

Yes  
 No

2. If you have NOT used any of the BCIT Libraries' collections, services or facilities within the past year, can you please tell us the reason?

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3. How often do you...

|  | Daily                 | Weekly                | Monthly               | Once a month          | Less than once a month |
|--|-----------------------|-----------------------|-----------------------|-----------------------|------------------------|
| access library resources in person                   | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>  |
| access library resources through the library website | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/>  |

### Presenting...

Tony O'Kelly, User Experience Coordinator, is presenting at the 43rd Annual LIBER Conference in Latvia in July. His paper is entitled, "Improving Library Experience for Patrons Through User Experience". Tony also co-presented at the BCNET Higher Education IT Conference in Vancouver in April, on the theme, "Virtual Classroom + Virtual Library - Online Student Team Success"

## Camosun College

*submitted by Sybil Harrison, Director of Learning Services*



Sybil Harrison, Director of Learning Services (left in photo), was presented with the Silver Leadership Award of Excellence on May 27 at the ACCC (Colleges and Institutes Canada) conference in Ottawa. Her nomination cited her work on the renovation of Camosun's libraries, her commitment to building a team environment where individuals' strengths are celebrated and her ability to build partnerships across campus and within

community. Sybil describes her leadership style as one based on an appreciative approach, where the library is a "mystery to unravel, not a problem to solve". Library assistant Annette Hansen and Dalyce Joslin (Library Technician) interviewed 15 people and prepared the detailed 8 page award submission. The award nomination details Sybil's passion for librarianship, how the values and principles of her chosen profession imbue all that she does. When interviewed about her leadership style Sybil shared a quote from Anne of Green Gables. Anne said "isn't it splendid to think of all the things there are to find out about? It just makes me feel glad to be alive--it's such an interesting world".

This spring Camosun Library hosted two college-wide celebrations. On March 30, the college community was welcomed to the library for the presentation of the 2014 staff and faculty awards of excellence. The evening also featured the launch of Camosun Creates, a library initiative that highlights Camosun authors and artists. The library was transformed into a stylish party venue with music, wine and hors d'oeuvres. After the award presentations guests enjoyed a display of Camosun created visual art and several author readings.

Later in the spring a wine-cheese reception was held in the library at the end of the annual Walls Optional conference. Walls Optional is an annual event, organized by the Teaching and Learning Centre and the Library, that focusses on teaching excellence. The Library presented three sessions – Copyright and images and media, Making use of journal alerts, and Exploring single-search (EDS). Keynote speaker was John Baker, CEO of Desire to Learn.

This spring was a very busy conference season. Camosun librarian, Margie Clarke was the co-chair of the CLA Conference local arrangements committee. She and Kate Pollock (GVPL) did an outstanding job in making the annual conference a huge success. One legacy of the conference is the Victoria libguide—  
<http://camosun.ca.libguides.com/CLA> - featuring the best of Victoria sights and restaurants. Camosun hosted a tour for CLA delegates and presented the session "15 minutes can change your life: a case-study in collaboration".

Camosun College and UVic jointly hosted the ABC Copyright Conference in late May. Sybil Harrison and Erynne Grant (Copyright Advisor) were members of the planning committee. The conference featured keynote speakers Greg

Younging from UBCO who spoke about copyright and traditional knowledge and Paul Stacey from Creative Commons.

In November Media Technician Ron Dredger celebrated his 30th anniversary with the college, and in February retired. Ron was well-known in the BC post-secondary media community. He served on the MEC board and was a regular attendee at the Fast Forward Media showcase. Karen Murray was hired to replace him. Karen previously worked in the Hamilton Health Services Library

Just before the college community drifted away for vacation, the library published a summer reading list, post at <http://tinyurl.com/pcb7tn7> In just one week the list had over 800 views.

## Capilano University

*contributors, Dalene Samborski, Tania Alekson, and Grace Makarewicz, University Librarian*

### **Dr. Ken Haycock incoming University Chancellor**



At our June 2nd Convocation, Dr. Ken Haycock, Canada's leading educator in Library and Information Science, became Capilano's second Chancellor. Dr. Haycock is research professor of management and organization at the Marshall School of Business, University of Southern California.

### **Marc Kielburger receives honorary doctorate**

Marc Kielburger received a honorary Doctorate at our June convocation. Marc Kielburger is an outstanding contributor to poverty alleviation and youth development around the world. He is the co-founder of Free the Children, an international charity and renowned educational partner that empowers youth to achieve their fullest potential as agents of change.

Marc has a special connection to Capilano University. In the first year of the Global Stewardship program ten years ago, he agreed to partner with the program and has made presentations to students on campus. In October 2013, Capilano University was the exclusive post-secondary education partner for We Day Vancouver.



### **EDS Discovery implemented**

After user testing indicated that EBSCO Discovery Service (EDS) was the best choice for Capilano University faculty and students, a team of Librarians including Leanna Jantzi, George Villavicencio, and Tania Alekson, implemented the popular search tool in January. Branded "Discovery" and given a place of primacy on the Library home page as well as in information literacy curricula, EDS was further tested during an implementation contest. User feedback demonstrated great support for Discovery among both students and faculty.

### **Capilano University's first Academic Plan**

Capilano has an approved academic plan (2014-2018) that will guide our future for the next few years. <http://www.capilanou.ca/about/academic-planning/>

The plan recognizes the important role of the library. “Central to this growth is the Capilano University Library, which serves as the conduit for knowledge and information in support of meaning making, and the organizational core of our intellectual community. The Library works closely with faculty on the integration of information literacy skills into our curriculum, providing “innovative, holistic options for library instruction.” As we build towards the planned Learning Commons, the Library will become more integrated with key student academic services, serving as a crossroads for research, creativity, and practice focused on learning scholarship.”

### ***Western Innovative Users’ Group (WIUG)***

We hosted our first Innovative Interfaces Western Canada Users Group meeting in April, welcoming participants from 10 Innovative libraries who spent the day discussing an array of issues both technical and user focused. Innovative’s Futurist Joe Murphy gave a presentation on how libraries can adapt and implement new technologies that advance the goal of creating integrated information access that is situated in the ‘life flow’ of our users.

### ***Self-Serve room bookings***

Just in time before a legacy server was due to crash, we went live with self-serve room bookings in January. Library Services Supervisor Janine Hodgson collaborated with IT to implement the self-serve functions of EnCampus Enterprise Web Portal and allow students to go online to book their own study rooms.

Students love the ability to secure a great study spot for their teams, rather than having to line up at the desk or make an extra phone call in their busy days.

### ***Library Instruction Program***

The number of sessions and students we reached via scheduled information literacy sessions grew in 2013/14 despite cuts to the overall numbers of courses and sessions offered on campus. A major contributing factor to this rise in library instruction was inroads made in liaison-specific courses, especially the fantastic work done by Leanna Jantzi to bring the Business faculty into our schedule in a big way. A few highlights from the year in Instruction were:

- Achieving 100% coverage for English 100 sections

- Implementing a very well-received “menu” style checklist which allows English 100 instructors to tailor library sessions to the specific needs of their assignments
- Establishing a two-tiered program for Psychology students in order to allow beginners and more experienced researchers specialized instruction both online or in face-to-face classroom sessions

### ***New Employees***

Jocelyn Hallman will join us in August as our Teaching & Learning Librarian. Jocelyn previously worked at BGC Engineering, and is an Instructional Skills Workshop facilitator at SFU. Her project management expertise and deep interest in engaging users are sure to be valuable assets to our Library.

Mike Haavisto joined us recently as a Library Services Technician and has been spearheading the new Staff Picks program as well as providing front line service and assisting with numerous projects such as LibGuides 2 migration. Mike previously worked as English tutor.

### ***Library Displays***

Since last summer, we have been making a special effort to focus on library communications projects. One aspect of this program has been to find ways to engage the greater campus community by providing them space to display their work. The communications team has also been working to brand the library to create a consistent professional look by creating communications templates used for physical signage and on the big screen TV... The Library website, Facebook and Twitter have also been incorporated with the library’s branding project.

In the last Newsletter we mentioned the IDEA student’s project. Since that time we had the CapBlues sports teams come and decorate the library in December. For some of the athletes who volunteered to “festivize” our space, it was their first visit inside the library doors – but hopefully not their last.. In February, the Textiles department displayed a class project on Hyperbolic Crochet. For May we had the Dedicated Drawing Club and June kicks off the “Secrets in the Library” campaign where students are encouraged to visit our Facebook or Twitter pages to discover useful information that they might not otherwise be aware of.



in the area of integrating research into the curriculum.

- Leanne Yearley is the new Library Technician (Technical Services) replacing Jill Wigmore who took on a position at the Public Library
- Susie Wilson is the new Library Technician (Circulation) replacing Leanne
- Jillian MacMillan is the new Library Assistant (Night Circulation) replacing Susie
- Cheryl Stephenson is the new Media Services Equipment Circulation Assistant, replacing Alika Rajput who moved to a position in IT Services

### **Collections and Services**

- Library use was up this year: circulation (+12%), reference (+11%), room bookings (+3%), and database use (+13%). E-books are gaining in popularity. The Instructional Librarian also reported a substantial increase in University Transfer orientations this year.
- Bound Periodicals was the focus of our latest weeding project. Kudos to librarians and the Library Technician for their work on this project and on related efforts to update current holdings as well.
- We are in the process of barcoding collections that have not yet been barcoded, using smart barcodes. Archives, Burns Lake, Fort St. James and Mackenzie are done, with Vanderhoof still to come.
- Inventories this year were carried out with new Microsoft Surface Pro tablets; we were happy to acquire 3 in a year-end purchase.
- We are now contributing donations to the Friends of the Public Library's "Better World Books" initiative.
- Library computer labs are busier than normal, as the main lab complex was closed for renovations from May 5-mid August. An added open access lab was set up to handle after-hours use.



## **College of New Caledonia**

*submitted by Kathy Plett, Library and Media Services Director*

### **Welcoming new people and people in new roles**

**Henry Reiser** is CNC's new President. He has served in many other post-secondary institutions, most recently as Dean of Trades and Technology at Kwantlen, and we look forward to taking advantage of the expertise he brings, particularly

### **Displays**

Displays continue to be a great way to promote CNC initiatives and events. This spring we featured: *Cinema CNC Film Festival* and *Celebrating CNC Authors* (January), *Black History Month*, with a special tribute to Nelson Mandela (February), *CNC Post Secret* and *She Wears Many Hats* displays by CNC Status of Women Committee (March), *CNC Fine Arts Student Show*, *Easter Eggs Collections*, and *Earth Day/Sustainability Showcase*, promoting CNC

Students' Union "green" events, a booth in the Showcase, contests and upcycled prizes (March-April), *Oral Health Week*, a dental student display (April), *New Media Design Show* (April-May), *David Douglas Botanical Society* (May-June), *CNC Research Projects* (July-Sept.), and *LGBTTQI Awareness*.



*She Wears Many Hats CNC Status of Women display*



*Black History Month display, with Mandela Inspiring Words Contest and T-Shirt prizes direct from South Africa*



*New Media Design Show, with the popular Dr. Who Tardis Machine*



*LGBTTQI Awareness Display. It includes a word search contest with the 50+ new words Facebook is offering users to identify gender*



### **Professional development events**

- We have all been participating in a series of Internationalization and Indigenization workshops hosted by Student Services
- People enjoyed the chance to travel to the Mackenzie campus this year for our annual May Days PD Event
- A special Library/Media Services Team Building day was held with Dr. Jason Cressey (U of Victoria) on May 15
- Anti-Harassment Training sessions with Connie Kilfoil continue, with some delivered in Fall 2013 and more coming in Fall 2014.

### **Google Online Campus Tour**

The Library was filmed recently as part of our CNC online campus tour. You can visit us at <http://tinyurl.com/poylh5l>



### **Media Services**

In addition to business as usual, we have hosted some pretty special events this spring. Broadcasts of the Sochi Olympics, Paralympics, and FIFA World Cup Soccer matches have been a big hit. This photo from a recent FIFA broadcast includes a number of International Education students from Brazil.



*Students attending FIFA matches*

## **College of the Rockies**

*submitted by Shahida Rashid, Manager of College Library Services*

### **Dr. Marilyn Petersen – Acting Vice President, Education at College of the Rockies**

In December 2013, Dr. Marilyn Petersen assumed her position as Acting Vice President - Education at College of the Rockies. She had previously held the positions of Dean of Instruction 2009 - 2013 and Campus Manager 2002 -2009.

### **We are Number 1!**

How does College of the Rockies improve on being the number one institution in Canada for International students? By becoming number one in the world!

The results of the 2013 International Student Barometer were recently released and, for the second year in a row, the College had reason to celebrate.

Feedback was gathered from almost 150,000 international students from 176 post-secondary institutions in 13 countries world-wide. Eighty-five percent of College of the Rockies' international students responded to the survey.

### **Staffing**

Julie Kent has just been hired as Instructional and Research Librarian. Julie comes to us following, most recently, a term as Branch Librarian at TRU Library - Williams Lake. Julie is succeeding Ben Harrison who has accepted a position as Librarian with Okanagan College.

Elizabeth Grasdal, presently enrolled in Langara's Library Technician program, has also joined us in an auxiliary capacity at the Circulation desk.

### **VHS Collection assessment and weeding**

With VHS format fading into the realm of obsolete technology, we have undertaken the task of assessing our VHS collection and developing a strategy to phase it out....weeding, replacing, upgrading, streaming or in some cases converting. Audio-visual services are no longer adding VHS players to classrooms nor maintaining players currently in place.

### ***There are a “minion” reasons to read!***

In April, some of the Library staff participated in the College of the Rockies Annual Egg Drop. We didn't win, but managed a very respectable 3rd place.



### ***Journal Collection***

We are in the midst of conducting a thorough evaluation and weeding of our journal print collection. As we identify those items for deletion, we are making them available for other libraries to fill gaps in their own collections. Despite more and more online subscriptions, we have actually received several requests for print copies.

### ***Kaltura - Video Collaborative Educational Service (Shared Service)***

COTR's MediaWindow is now live at <https://stream.cotr.bc.ca/>. Faculty, students & staff are able to upload their own video productions, create playlists and more. The website has galleries of public access videos such as COTR promotional videos, Ted Talks, etc., as well as channels with private, password protected access for COTR students and staff.

Kaltura is an Open Source Online Video Platform, and is being piloted at the following participating institutions: College of the Rockies, Douglas College, Langara College, University of Fraser Valley and University of Northern BC. UBC is providing the hosting services for the participating institutions.

### ***EDS – Ebsco Discovery Service***

Library staff recently met with Ebsco representatives to customize the look and feel of what we want for our new EDS Discovery Service, and are looking forward to showcasing it to COTR students in fall.

### ***Aboriginal Education Partnership***

In March, the library collaborated with Donna Beyer, Aboriginal Education Coordinator, to put together a display recognizing the works of Aboriginal authors Thomas King and Joseph

Boyden. Boyden's novel *"The Orenda"* won the Canada Reads 2014 literary competition.



## Douglas College

*submitted by Debbie Schacter, Director of Learning Resources*

### **Learning Resources Engages**



In November, library staff member, Shelley Waldie helped organized the Uganda Libraries Fundraiser Quiz Night, where funds are raised to support initiatives at rural Ugandan libraries. The library "info warriors" team comprised of Shelley, Carolyn, Rory, Sandra, Marilyn and Will Lethbridge won 2nd place.

### **Learning Resources Partners**



As always, the Douglas College Library requires all outstanding library fines to be cleared up by the end of the semester. During the week of December 2 – 7, the second annual collaboration with the Douglas Students' Union saw the Douglas College Library donating proceeds from fines (over \$560) to the DSU Food Bank



The Douglas College Learning Centre hosted the Learning Specialists Association of Canada Pacific Regional Conference on December 6 with representatives from Kwantlen Polytechnic University, Simon Fraser University, Capilano University, Trinity Western University, Camosun College, University of Victoria, Justice Institute of British Columbia, and Douglas College participating. The conference highlighted the academic and learning support services offered at Douglas College and participants shared and discussed how these services are structured at colleges and universities across the province.

The Learning Centre has also been busy hosting Exam Jam from April 14-25 to offer support to students during their finals. Services and events included study groups led by peer tutors, workshops facilitated by Douglas College counsellors, and, in collaboration with the Douglas Students' Union, a Puppy Room in the DSU building.



*Exam Jam Jenga Tower*



*Library prize wheel during exam jam*

### **Collection Review**

A comprehensive review of the reference collection has led to a project to remove the reference shelving and move references works into circulating collection, where possible. This frees up space at both campus libraries for additional student study space.

### **Library Renovations**

At both campuses, Library space is currently under review for renovations in 2015/16. In Coquitlam, we are looking to bring the Learning

Centre into the Library space, and for both locations, we are planning for including a new testing service space, into the libraries. The renovations in New Westminster are also specifically intended to refresh the space which has not seen significant work since its construction in 1972.

### **Professional Development Activities**



This spring, we held Learning Resources Professional Development days in conjunction with a College-wide PD morning. Our PD opportunities included an art therapy workshop that allowed participants a uniquely creative opportunity to create this mandala from items found in nature. Close to half the department participated in this exercise which was facilitated through Spark Art Therapy, and gave our diverse group a chance to understand each other from a new perspective.

### **Justice Institute of BC**

*submitted by April Haddad, Institute Librarian*

### **Marjory Jardine presents at U of T library school**

Marjory Jardine, JIBC Instruction Librarian, was a guest lecturer at the University of Toronto's Faculty of Information. She presented to 30 graduate students in the library and information studies program for a course entitled: Design & Evaluation of Information Literacy Programs. She was chosen for this lecture due to her extensive experience in delivering library research instruction to online students using Adobe Connect, and to showcase our online Information Literacy course. Marjory initially connected with

the instructor for this course at a recent conference on Library instruction (WILU) held in London, Ontario.



### ***JIBC hosts 10th annual Knowledge and Beyond Day***

Knowledge and Beyond Day (June 13th) is a day of workshops coordinated by JIBC employees for faculty and staff professional and personal development. The day begins with a keynote speaker (this year Dr. Kenford Nedd gave a presentation entitled “Find Your Happy”). The keynote is followed by a choice of several 2-hour sessions in the morning and afternoon. Topics include wealth management, weight lifting, your brain at work, growing herbs, emergency preparedness, yoga and meditation, and art therapy. The day wraps up with a fun event such as theatre sports or group drumming. This year we had a Family Feud session. The Library purchased books and DVDs recommended by several presenters and they have been flying off the shelves.

### ***Library coordinates academic boot camp for paramedic students***

The Library now coordinates and facilitates an Adobe Connect webinar for Primary Care Paramedic (PCP) students from around the province. Presenters for the webinar include the Instruction Librarian and representatives from Financial Aid & Awards, Technology Enhanced Learning and Teaching Centre (Digital Tools), Counselling Services, Practice Education (practicum), and a PCP faculty member. Future sessions will include a representative from the Centre for Aboriginal Programs and Services. Each presenter takes 10-15 minutes to introduce students to their particular area. In addition, a very popular part of the webinar is having two current

PCP students do a short presentation on their experiences in the program. The webinars are recorded and posted in the students’ online course. We have had up to 50 attendees at one session.

These webinars are offered a few months before the program starts so “students have months to prepare for their PCP experience financially, academically, socially, mentally and emotionally.”

Student comments:

“Very enlightening! Thank you! It was fun to hear current students talking about their typical day, it gave me a good perspective of what to really expect.”

“It was very organized and well thought out. Highly recommended!”

### ***New Criminal Justice streaming video collection***

The JIBC Library has just subscribed to the Criminal Justice & Public Safety Streaming video collection from Alexander Street Press, making it easy for faculty and students to access hundreds of streaming video titles, including many from In the Line of Duty and other producers such as BBC, A&E Television, National Sheriffs’ Association and more.

The JIBC Library has offered educational sessions on this new product to police instructors and will be holding sessions for sheriff instructors and Law Enforcement Studies Diploma instructors.

Feedback from recent attendees:

*“It was awesome. Thanks for bringing this to our library!”*

*“I just wanted to let you know that I am always streaming videos ... Thanks for the lesson....I am learning lots!”*

## Kwantlen Polytechnic University

*submitted by Todd M. Mundle, University Librarian*

### **24x7 Library Open Hours During Exams**

The December 2013 extended exam open hours at our Richmond and Surrey campus libraries was a success. As the Kwantlen Student Association and student board members had lobbied for 24x7 hours, we were not surprised by the KPU student body's enthusiastic response, quickly spreading the word through social media about the pilot. Usage numbers collected show that the spaces were used and students studied throughout the night and the entire exam period. Strong numbers continued to hold for the 24x7 hours offered for the spring semester, so the Library will continue with around the clock open hours during exam periods at Surrey and Richmond.

### **Improved Sunday and Langley Hours**

Starting this summer semester, Sunday hours have increased (12-7pm) at the Surrey, Richmond and Langley campus libraries. As summer semester course offerings have grown substantially at the Langley campus, Library summer hours at that campus have also expanded to include Saturdays (10-4pm) and later weekday hours (until 8pm Monday through Thursday).

### **The Library Goes Inside-Out**

Chris Burns (Criminology Liaison Librarian) attended the graduation ceremony for students of the Inside-Out Program, a Criminology initiative which provides KPU students the opportunity to work with inmates at the Matsqui correctional facility. She had visited the 'inside' students on four occasions for research consultations, identified appropriate materials, and arranged for their delivery. All of the students ('inside' and 'outside') spoke of this course as life-changing experience. Students wrote a poem extolling the value of the library service and referred to "librarians as gods", so it was uplifting for all involved.

### **United at KPU Open House**

For the first time, the Library and Learning Centre set up a joint booth at the recent KPU Open House. The Lego theme attracted many people to the table and fun was had by both event attendees and volunteers.



*Booth Coordinators Nancy Dhillon (Learning Centre) and Angela Ryan (Library)*

### **Grant for Learning Centre Initiative**

In December the Learning Centre was awarded a grant from the Ike Barber Foundation for \$3670 which is being used to conduct a community-based feasibility study with three student researchers for the development of Regional Learning Centres. A report of the findings will be prepared this summer.

### **Tutoring in Surrey High Schools**

KPU Learning Centre, Surrey School District and KPU Faculty representatives collaborated to arrange the provision of five Surrey School District Learning Centres with trained volunteer KPU student tutors. The pilot began in January matching identified high-need students in grades 10, 11 & 12 with KPU students to provide academic tutoring as well as motivation and encouragement.

### **Learning Centre helps develop ESL program in China**

KPU Learning Centre's Laura Aguilera (Learning Strategist) has been participating with KPU's Office of International Students, School of Business and School of Design in two projects to enhance language fluency, culture and academic integration of EAL/ESL students. One of these projects has just been approved and will be implemented at Guangdong University of Foreign Studies (GDUF) in Guangzhou, China this summer.

### ***Digital Commons selected for KPU's Institutional Repository***

The Library is currently developing the policies and workflows for KPU's first Institutional Repository (IR). Our goal is to launch the new IR at KPU's Research & Knowledge Mobilization Day in November. We are enthusiastic about this opportunity to make the works of Kwantlen scholars accessible and visible while preserving the research heritage of the institution.

### ***Open Education Resources***

Caroline Daniels (KPU Web & Systems Librarian) is a member of the recently formed BCOER, a BC Campus coordinated committee to develop Open Education Resources (OER) which can be used across institutions. After one hackfest the group has already created an informational poster and an assessment rubric for open resource repositories. Outcomes of the assessments will form the basis of subject guides by discipline for use by faculty interested in incorporating OER into their courses. We look forward to implementing OERs created by this dynamic group.

### ***Library Award Now Standing on Its Own Two Feet***

The \$1000 Library Staff Award for English became self-sustaining this past fall. The necessary \$20,000 principal was raised mainly through payroll deduction donations from employees across KPU but also through book sales, raffles and other Library fundraising initiatives. Now that this award is established, Library staff are in discussion with the KPU Foundation about establishing a second award.

### ***Library Now Participating in Science Rendezvous***

On May 10 the Library participated in Science Rendezvous, a popular annual event that takes place at several venues across Canada to promote Math and Science education. KPU's event was at the Langley campus where the Library hosted several computer science activities, including mini-lessons on building networks and computer hacking & security, as well as very popular hands-on demos of wireless robots. The venue provided the opportunity to promote several Library collections and services including streaming science videos, the Seed Library and free community borrower cards.



## **Langara College**

*submitted by Patricia Cia, Head of Library Services (Interim)*

Lane Trotter, Langara's newest president started in January. He has previously been a Dean at BCIT and VP Academic at Fanshaw College in Ontario.

Langara's Education Council has just approved our first Academic Plan. We are also initiating a process for new program development and renewals. Last May, the Library created a working group whose goal was to work closely with nascent Teaching Curriculum & Development Centre (TCDC) in order to ensure we were involved in this process. The new handbook includes a "library resources template" and has subject librarians involved at key points of the process.

The Library has been working on a brand conviction and visual identity with Langara Communications & Marketing department. Our visual identity is within the Langara brand but still shows our uniqueness. C&M presented three options with everyone in the Library choosing their favourite of the top two. It was a very close race but the "Curiosity" template "won". The social media icon is already on our Facebook page and we will be updating our templates and marketing materials over the summer.



Copyright management at Langara continues to evolve. This spring we held our first Copyright Advisory Committee meeting. This committee includes representation from across the college.

Langara started using TitanFile to manage and deliver articles to faculty and students electronically. The product allows us to monitor the pickup rate (60% of students actually accessing the article is an issue). ILL has greatly increased for us this past year and is now more formally considered part of Collection Development (budget and reporting structure).

During Langara's annual Employee Recognition Event, Patricia Cia received Langara's Leadership Excellence Award for "her outstanding contributions in a leadership role within Library Services at Langara College".



*Patricia Cia receiving Langara's Leadership Excellence Award*

### **People changes**

Susan Weber, Media Librarian, vacationed into retirement in June. Annie Jensen had earlier expressed a strong interest in media librarianship and has been working with Susan over the past months and has now taken on the role. Annie has offered to help bridge the Communications Librarian gap for the summer.

Patricia Cia has been appointed inaugural Director, Academic Innovation effective July 1st. This position is Director of Library (including CAPER-BC), Educational Technology, TCDC and Learning Commons. Although reporting directly to the VP Academic, the Library & Learning Commons will continue to work closely with Student Services.

Department Chair and Coordinator roles technically start on May 1st. This year we delayed

elections pending outcome of the DAI position. Effective July 1st,

Joyce Wong will become Library Department Chair, She will continue her role with the Learning Commons but delegate some of her website responsibilities. Ryan Vernon will be in the Library permanently, taking on the role of Coordinator of Technical Services. Alison Curtis continues as Coordinator of Collection Development and Vivian Feng continues as Coordinator of Reference Services.

## **Nicola Valley Institute of Technology**

*submitted by Linda Epps, Librarian, and Joe Abernethy, Library Coordinator*

### **AskAway**

NVIT became an AskAway subscriber for the first time in September 2013. Both Linda Epps (librarian) and Joe Abernethy (library coordinator) participate in a weekly two hour shift. Initially, both Linda and Joe took AskAway calls during the same shift. Following a cut back student worker hours - and once both were comfortable and increasingly efficient in handling AskAway calls -- Linda and Joe began alternating responsibility for two hour shift weekly.

### **Practicum Student**

Linda Epps hosted Sheena Gardner at the Nicola Valley Institute of Technology from January to April 2014 while Sheena completed the Professional Experience component of her degree (MLIS, UBC). Sheena's practicum duties included assembling research guides for NVIT programs; Sheena also created video tutorials to demonstrate navigation of NVIT Library's website and databases – to be made available to students in September of this year.



*Sheena Gardner graduated in May 2014*



## ***Summer in the Library***

### **NVIT Merritt campus**

Joe Abernethy (library coordinator) will be facilitating a bi-weekly summer book club. Excitement-tension is rising in anticipation of the first meeting on June 18; the group will initially discuss *The Tiger* by John Vaillant.

This summer, Linda Epps (librarian) and Joe Abernethy (library coordinator) will work on various “catching up” projects, including weeding, cataloguing donations, and cleaning up the storage room in preparation for a proposed renovation/reconfiguration of the library. The first visible change to the library was the addition of an electric fireplace. Students and staff, initially startled, now remark on the positive effect the fireplace has on library ambience.



*NVIT Merritt*

### **NVIT Burnaby campus**

Emily Smith (library coordinator) will be joined by a summer student worker, Kyla Barnes. Kyla will be helping with the summer weeding project.



*Kyla Barnes (summer student worker) and Emily Smith (library coordinator, NVIT Burnaby)*

Below is an example of Emily Smith’s ingenuity in working with the relatively small library space at NVIT Burnaby campus. Emily has expanded the library’s presence by featuring books on a window display viewable from a common area outside the library. Inside the library, a northwest coast motif blanket disguises the otherwise unsightly rear of the outward facing bookshelf.



*Window book display, NVIT Burnaby*



*Blanket displayed at library entrance, NVIT Burnaby*

## North Island College

*submitted by Mary Anne Guenther, Coordinator,  
Library Services*

North Island College introduced a writing service, supported by peer tutors and English department faculty in the winter semester. As a partner, the library provided dedicated space and loaned laptops. Multi-media projectors and whiteboards in two student study rooms at the Comox Valley campus library were well used and very popular this past semester.

There have been a number of staff changes in the library: we said goodbye to Leanne Bashforth who filled a maternity leave and we welcomed back Hannah LePrette. We had two new hires in Technical Services, Jennifer Evans in Acquisitions and Robin Turner as Cataloguer/Systems Support. Diane Newman, Library Technician at the Campbell Rive campus was a recipient of the 2014 National Institute for Staff and Organizational Development (NISOD) Service award and attended the annual conference in Austin, Texas in late May. The following is an excerpt from her nomination:

Diane has been a loyal member of the college community for 18 years, during which time she has proven to be a strong student advocate, dedicated to their success and supporting their learning experience. Diane's commitment to students through her participation in campus life, promotion and provision of library services is evident. Whether working with an individual student or with groups, Diane demonstrates the best in service – patience, knowledge, open mindedness. Over the years, Diane has volunteered endless hours on committees such as OH&S, graduation, orientation and Science Fairs.



*2014 NISOD awards ceremony, Austen, Texas.  
Left to right: NIC Instructors Laurie Fisher, Early  
Childhood Care and Education, Pat Corbett-  
Labatt, Adult Basic Education, Mathematics &  
Science and Library Technician, Diane Newman*

Library staff are busy working on a number of projects, including the migration of the Outlook Online interface, Sirsi/Dynix upgrade, TitanFile pilot for digital storage and delivery of interlibrary loan articles, single sign-on for Sirsi user accounts (consistent with myNIC credentials for portal, databases and BlackBoard), an information literacy tutorial, collection weeding and acquisitions.

In addition to the National Institute for Staff and Organizational Development (NISOD) conference, staff also attended CLA and the librarians will be attending the 2014 ALA conference in Las Vegas June 27-July 1. The annual library staff meeting will be held on August 25th at the Comox Valley campus.

In its commitment to strengthening and developing employee skills and enhancing employee engagement to help understand our responsibilities in promoting respect in the workplace, and in preventing discrimination, harassment, and bullying behavior, NIC launched a mandatory online training program for all employees, *Respect in the Workplace: Preventing Discrimination, Harassment and Bullying in the Workplace*.

Library displays have been fun and creative and have featured topics ranging from International Women's Day to Biking to Laughter.



Comox Valley April 2014



Comox Valley, May 2014

## Northern Lights College

*submitted by Dawna Turcotte, Regional Librarian*

### Staff Changes

Aileen Currie, our sole Cataloger & Acquisitions person in the Dawson Creek campus, left NLC in April to join the Vancouver Island Public Library system as a Community Support Technician.

Rosanne Hoekstra joined NLC in early June to replace Aileen. She is a recent graduate of the University of the Fraser Valley Library Technician program.

After 5+ years, Daphne Zimmer recently left her position of part-time Library Assistant in Fort St.

John to become Secretary to the Deans. Daphne's library position will be filled as soon as possible.

### College News

Due to recent budget cuts in April, the College's Visual Arts program was eliminated this Spring. Courses may be offered in that subject down the road, but they will be offered as Continuing Education non-credited courses.

Dr. Peter Nunoda, our VP Academic and Research, will take on his new role as the next President and CEO of Vancouver Community College, effective August 18th 2014.

## Northwest Community College

*submitted by Melanie Wilke, Coordinator of Library Services*

This spring, the NWCC Library migrated to a new Win2008, MSSQL2008 server. We are happy to say that the migration went very smoothly. The migration, as well as new computers for all Library staff have made a tremendous impact on the ease with which we work.

In support of the NWCC Student Foodbank, we hosted our fifth annual public reading of Charles Dickens' *A Christmas Carol* this winter. A beautiful evening of literature and music to raise money for a worthy cause. The foodbank serves about 30 students per month and the Library is happy to fundraise for it, as well as physically host the foodbank inside our space.

Always striving to bring Northwest Community College into our communities, we were very happy this spring to co-host a reading at the Terrace Public Library with Roy Henry Vickers. Roy Henry read from his latest book, *Cloudwalker*, as well as introducing the beautiful art and stories in his other recently released book, *Storyteller: The Art of Roy Henry Vickers*. As we have hosted Roy Henry before, we knew we would be in for a treat with his captivating storytelling, and we were not disappointed. Roy Henry told stories of his childhood, his family and his art to a room that was filled to capacity. So moved by his stories, we had a number of young Aboriginal women drum and sing for Roy Henry at the end of the afternoon.



## Okanagan College

*submitted by Ross Tyner, Director, Library Services, and Michelle Ward, Kelowna Campus Librarian*

### Employee news

**Kathy Ewan** will be replacing **Paula Casorso** as Circulation Clerk on the Penticton campus while Paula is on maternity/parental leave.

On June 30th, **Ben Harrison** begins his position as part-time term Reference & Instruction Librarian, having spent the past four years as a librarian with College of the Rockies.

**Jennifer Heppner** joined the Library in February, as Assistant to the Director, replacing Jasmine McGee, who made an internal move to become the assistant to the Director of Student Services.

Web Services Librarian **Roën Janyk** presented her findings about user behaviour in EBSCO Discovery Service at both the BC Library Conference and Electronic Resources & Libraries.

**Katherine Kasatkin** has left her position as Circulation Clerk on the Penticton campus.

**Heather McIntosh** is the newest member of the Kelowna Learning Centre staff, having started her position as Math/Science Coordinator in January.

Business Liaison Librarian **Lindsay Willson** was part of a BC Library Conference panel on answering business-related reference questions.

### Information Literacy

OC librarians formed an information literacy working group, which meets regularly to discuss,

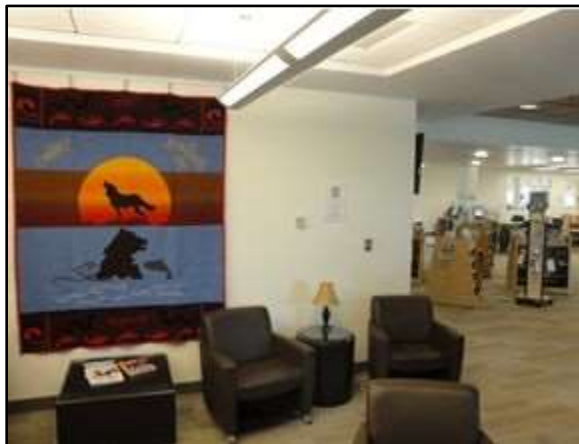
strategize and act on a variety of issues. Some of their achievements to date include a poster on scholarly vs. popular articles, development of a formal statement of the Library's information literacy philosophy and service, and increased collaboration on information literacy activities and assessment.

Spearheaded by Vernon Campus Librarian **Jennifer Sigalet**, who returned in 2013 from a year-long study leave during which she studied information literacy programs around the world, the Winter 2014 issue of the newsletter of the College's Institute for Learning & Teaching (ILT) was focused entirely on information literacy. Along with Jennifer, who contributed two articles to the issue, the OC librarians who contributed articles were **Michelle Ward** (Kelowna Campus Librarian), **Taryn Schmid** (Salmon Arm Campus Librarian), **Gilbert Bede** (Systems Librarian), and **Roën Janyk** (Web Services Librarian). The issue, available online at <http://tinyurl.com/kv4xq9o> also includes articles by members of OC faculty and staff.

### Outreach

The Kelowna Library is building collaborative ties with the newly opened Westbank First Nation Sncwewips Heritage Museum (<http://www.wfn.ca/museum.htm>). In support of events hosted by the campus Aboriginal Services Centre across National Aboriginal Month (e.g. Idle No More Teach-In), the Library is featuring collection resources on aboriginal issues. The display significantly celebrates the Syilx/Okanagan nation and promotes this new local museum. The Museum has loaned unique Pendleton blankets (pictured) which reflect imagery central to the cultural heritage of the WFN.





The Salmon Arm Campus Library is participating in the College's **Coyote Reads** (<http://tinyurl.com/q55rear>) after-school literacy program for Aboriginal elementary and middle-school students.

Led by **Karen Friesen** (pictured), Vernon Campus Library staff mounted an exhibition of books and other works authored by campus employees at Okanagan College night at a Vernon Vipers' Junior A hockey game.



## Learning Centre

The Kelowna Campus Learning Centre now reports to the Director of Library Services. It is hoped that this relationship will provide more visibility and support for the Learning Centre and also lead to increased coordination and collaboration among the four OC campus Learning/Success Centres.

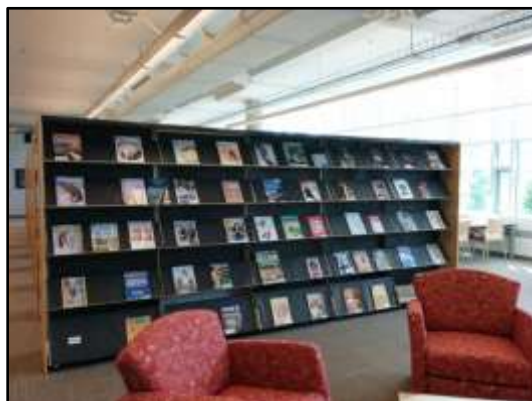
Kelowna Learning Centre Coordinators **Heather McIntosh** and **Paul Stephenson** were successful in receiving an OC Innovation Fund grant for their proposed supplemental learning pilot project, which will take place in Fall 2014 with six sections of Math 114 (Business Mathematics).

## Quest University Canada

*submitted by Kathryn Neeley, Information Services Librarian for Venessa Wallsten University Librarian*

The Quest University Canada Library just wrapped up one of our biggest years to-date. This year saw the largest incoming class, our fourth graduation (the "last of the first" of our initial four-year cohort), the most library instruction workshops taught and a new hire!

In addition to offering academic support to the Quest community, we also continue to acquire leisure materials in fiction and periodicals. Due to the increasing availability of periodical content electronically, we have reoriented our print periodical collection this winter to be more directed to students' non-academic interests. This summer we are researching and purchasing new titles to cover the very diverse array of students' interests. We also relocated our print holdings to be more easily accessible and visible, which has significantly increased usage of both current and back issues.



This year we also became a member of the Electronic Health Library of British Columbia (eHLbc), which allowed us to acquire several databases that cover areas in the Life and Social Sciences, such as PsycARTICLES and CINAHL Fulltext. Users have found these new resources to be very useful additions as they enable access to valuable content not previously obtainable. The additions of other database resources (ProjectMUSE, Philosopher's Index) have been widely used in the Humanities.

The number of library instruction workshops increased with the growth of our student population. A total of 626 students attended library workshops, and a significant number of individual research sessions were held by librarians. A library scavenger hunt was the channel through which incoming Cornerstone students were introduced to the library space and resources, with Rhetoric, Question and other blocks accounting for the remainder of the instruction. We are investigating electronic library instruction resources with an end to creating new content which will be available on the library's website in the coming year. We are also re-imagining the content and ways in which these workshops are taught. Our Information Services Librarian presented a poster at the Workshop for Instruction in Library Use (WILU) at Western University this spring outlining the new directions our instruction will take in the upcoming year. Our Senior Technician was able to attend the CLA conference in Victoria, and came back with lots of ideas that can be applied to our library setting.



With the departure of our Library Assistant we have hired another Library Technician to join our team. Alexandra Gullen comes to us fresh out of her Library Technician programme at Durham College and will be driving across the country to

join us in August. We look forward to welcoming Alexandra and engaging in a team-building trip up the new Sea to Sky Gondola!

## Royal Roads University

*submitted by Rosie Croft, University Librarian*

Our implementation of Libanswers, led by contract librarian Laura Hebert who left RRU at the end of May, helped us to reflect on various processes, particularly some of the differences in protocols between our Writing Centre and the Library. Libanswers has been very helpful in providing immediate, automated support for both the Library and the Writing Centre, and has been particularly helpful in reducing the number of citation related questions answered in person by the Writing Centre. Fewer citation questions has resulted in more time for our Writing Centre co-ordinator to have one on one appointments with students who need more in-depth, personalized assistance with their writing. Three cheers for Springshare!

Librarians Will Meredith and Jessica Mussell have a publication about to come into print about "embedding" instruction in online courses, and Jessica also just recently published another item in an "embedded" librarians' "cookbook":

Mussell, J. (2014). Don't bite off more than you can chew! Creating a sustainable embedded librarian service for academic libraries. In C. M. Kvenild & K. Calkins (Eds.), *The Embedded Librarian's Cookbook*. Chicago: Association of College and Research Libraries, a division of the American Library Association.

And due out July 1, 2014:

Meredith, W., & Mussell, J. (in press). Amazed, appreciative, or ambivalent? Student and faculty perceptions of librarians embedded in online courses. *Internet Reference Services Quarterly*.

Archivist Caroline Posynick completed the other half of our major digitization project of archival photos of the Royal Roads Military College era of the RRU site. Thanks again to IKB funding for this project. The photos were from the annual photo albums which were primarily the work of Len Watling, RRMCM staff photographer and depict the rich diversity of student life at RRMCM. All the photos can be found in our AtoM archives database at <http://tinyurl.com/mus7uk9>



At convocation this June, RRU celebrated the first three graduates from our Doctor of Social Sciences program. These students' dissertations are available in our institutional repository at <http://dspace.royalroads.ca/docs/>

After a recent lull in activity, film crews are back on campus this summer as part of a Disney production. As usual, the crews have their work cut out for them rounding up RRU's peacocks and making sure that they are out of ear shot so they don't spoil any takes. Not an easy task!

## Selkirk College

*submitted by Gregg Currie, College Librarian*

It was a relatively quiet academic year at Selkirk College Library. We finally finished our project to weed the entire collection, and after five years our A-Z weed reduced the collection by about 20,000 volumes. Space created by the reduced collection has provided room for an office for the Learning Success Centre, and coming this summer, a new group study room. Also coming this summer will be a new look for our website, and an expanded iPad lending program.

Selkirk College had a year of a slight increase in enrollments, a balanced budget and is launching its Rural Pre-Medicine program in the fall of 2014, with a full cohort of 24 students.

## Simon Fraser University

*submitted by Stuart Colcleugh, Manager-Faculty Research and Library Communications, for Elaine Fairey, Acting Dean of Library Services*

**W.A.C. Bennett Library's 'new front door'**



*Cutting the ribbon at the official opening are (l to r): Acting Library Dean Elaine Fairey, VP Research Mario Pinto, student Heather Dunbar and library renewal project managers Natalie Gick and Garth Lauer.*

The university community and friends showed up in large numbers May 7 to help the SFU Library celebrate completion of an extensive renovation of the main (third) floor of its Burnaby campus W.A.C. Bennett Library.

Every year, the W.A.C. Bennett Library receives more than a million visitors and in the fall semester almost 10,000 visits a day.

The new features on the main floor include an integrated hub combining information and checkout services with reserves within a dramatic circular space at the centre of the main floor.

The library entrance was renovated to provide better integration with Convocation Mall and space for an automated book return. The space also encompasses a new Learning and Events room, student lounge and enhanced Student Learning Commons consultation space.

"This is essentially our new front door," says Natalie Gick, the associate university librarian for administrative services who managed the project. "It's been completely revitalized to accommodate the contemporary use of library collections for teaching and research, the rapid growth in collaborative studies, SFU's primary focus on student, research and community engagement, and the central role of digital technology in all university activities."

“Spacious study lounges with modern, comfortable furniture and multiple power outlets stretch on either side of the entrance. And services—both high-tech self-serve options and from librarians and assistants—are readily available, front and centre.”

Revitalizing the W.A.C. Bennett Library is a key element of the SFU Library’s current strategic plan and a centerpiece of its fundraising priorities. For more: <http://at.sfu.ca/bfrCOK>

### ***Bird returns as library dean***



*Gwen Bird*

Gwen Bird is returning to the SFU Library as dean of libraries/university librarian after three years as executive director of the Council of Prairie and Pacific University Libraries. She replaces Chuck Eckman, who left in December 2013 to become the University of Miami’s new dean of libraries. Her appointment is effective Oct. 1, 2014, for a five-year period. Bird was selected after an international search from a list of 26 candidates. She first joined SFU in 1999 and was most recently associate university librarian for collections services, from 2005-11. For more: <http://at.sfu.ca/MuwudP>

### ***Research Commons offers inspiring new spaces, programs, services***



*Research Commons head Nicole White (left) and PhD student Julia Lane both love the RC’s new space.*



*Thesis Boot Camp attendees take a break from writing to share refreshments and inspiration. The popular multi-day workshops help graduate students make serious progress on their dissertation or master’s thesis.*

Julia Lane has a message for other grad students who haven’t yet taken advantage of the SFU Library’s Research Commons (RC): “What are you waiting for?”

The RC is located in a newly renovated access-controlled space on the seventh floor of W.A.C. Bennett Library with spectacular city and campus views.

It is being equipped with wireless access, workstations, bookable group consultation rooms and areas for discussion and relaxation. The RC also reaches the Surrey and Vancouver campuses through its programming, services and connections.

Since the RC launched in 2011, thousands of graduate students, faculty and staff members, senior undergraduates and other researchers have used the RC. In 2014 alone, more than 500 graduate students have attended workshops and presentations both in person and online, on topics ranging from time management and finding statistics to using thesis templates and citation management software.

“We’re developing the Research Commons as a physical and virtual hub that is welcoming, adaptable, technologically sophisticated, collaborative and supportive of a variety of research needs, primarily for graduate students but also welcoming others,” says librarian and Research Commons head, Nicole White. The RC also houses the Thesis Office, which provides support on the requirements for dissertations, theses, projects and extended essays for submission to the library and for publication. For more: <http://at.sfu.ca/AckWJG>



### **Brar gift an Indo-Canadian history ‘treasure’**



*Amarjit Singh Brar, with help from his son Gavin Brar, arranged the donation of his father's papers to SFU.*



*SFU President Andrew Petter (left) and Multiculturalism Minister Tim Uppal (far right) pose with the Brar family at an SFU ceremony May 24 marking the 100th anniversary of the Komagata Maru incident.*

Amarjit Singh Brar always knew his late father Arjan Singh Brar's diary, newspaper clippings and papers were important to researchers, as he was a leading figure in Vancouver's pioneer South Asian Canadian community.

But the retired accountant never realized how important the collection was until three years ago, when the SFU Library asked to borrow and digitize it for a new interactive website and archive chronicling the 1914 Komagata Maru incident. "They said you have a treasure here," he recalls, "and that's when it kicked in that I have something the whole world should see."

This year, the Brar family decided to gift the collection to the library.

Launched in 2012, the website <http://komagatamarujourney.ca> uses the incident to explore the struggles and contributions of the Indo-Canadian community. It has attracted more than 16,000 visits from 81 different countries, including the U.S., Canada, the U.K. and India.

The Komagata Maru was a Japanese steamship that arrived in Vancouver in May 1914 carrying 376 passengers from Punjab, India, most of whom were denied entry due to exclusion laws designed to keep Asian immigrants out of Canada. It was ultimately forced back to India with all but 24 still onboard where British India police in Calcutta shot dead 19 of the passengers.

The Brar collection includes day-to-day anecdotes about life in Vancouver and large portfolios full of newspaper clippings dating from 1904 to the 1930's chronicling South Asian community events, including one marked "Komagata Maru".

Says Brar, "It makes me feel very proud that I can put my father's name out in the spotlight for future generations."

### **A passion for collecting: Paul E. Baldwin book and movie collections honour longtime SFU librarian**



*SFU librarian Paul Baldwin loved books, but he also developed tools to improve online access.*

"For a collector... ownership is the most intimate relationship that one can have to things," wrote the great 20th-century literary critic and essayist, Walter Benjamin. "Not that they come alive in him; it is he who lives in them."

In that spirit, Nadine Baldwin hopes that her late husband, retired SFU librarian Paul Evered Baldwin, will live on in his collection of more than 1,500 contemporary movie DVDs, which she donated this year to the SFU Library.

It's the same wish she has for the Paul E. Baldwin Book Fund she set up at SFU after her husband died in 2007 at age 69.

The \$20,000 endowment provides funds annually for the library to purchase books on topics close to

his heart—the American Midwest and the Canadian Prairies and in particular the women of these regions.

“My main thing is I want him remembered,” says the retired UBC librarian. “I know it won’t be forever, but the books and DVDs are marked with his name so people know where they came from. SFU can more ably carry out this sort of thing than an individual and one hopes it will always be there.”

The Paul E. Baldwin DVD collection, appraised at more than \$39,000, is now catalogued and will be available to borrow in the fall, says SFU librarian Don Taylor who oversees the media resource collection.

“Outside of work and especially following his retirement, developing his film collection was one of Paul’s passions,” says Taylor. “It’s wonderful that the collection is now available at SFU as a resource for students and researchers and as a legacy for Paul.”

Baldwin was born in Lincoln, Nebraska, in 1938. He earned a BA at the University of Nebraska, an MLS at the University of California (UC), Berkeley in 1962 and an executive MBA at SFU in 1977. After Berkeley, he worked at several jobs in California before becoming head of cataloguing at UC Santa Cruz, where he met his wife.

The pair moved to Vancouver in 1971 when Baldwin joined the SFU Library as head of cataloguing, ultimately becoming the library’s first associate university librarian a decade before he retired in 2002.

Throughout his career, Baldwin was drawn to technology, particularly as it affected users, says former SFU colleague and library dean emeritus, Lynn Copeland.

“He had an abiding interest in making print catalogues and indexes more accessible and developed practical tools for providing improved online access to library users,” says Copeland. “By the time of his retirement he had achieved this goal through the exploitation of computer technology as it was constantly evolving over the roughly 40 years of his career, being for example one of the earliest users of ebooks.”

Five of those years were spent establishing the British Columbia Union Catalogue, involving 23 university, college and public libraries. It was an impressive feat of administration and coordination,

says Copeland. On Baldwin’s watch, card catalogues were closed, their contents were converted to machine readable form and computer output microform catalogues were introduced, as an interim step to online catalogues. Although most of his career was spent at SFU, Baldwin remained involved in provincial and national library affairs.

Says Copeland, “Paul’s legacy may be found every day in the ease with which libraries and their patrons can access bibliographical information and the published materials it describes.”

For more: <http://at.sfu.ca/gXdtfM>.

## University of British Columbia

*submitted by Andrea Coutts, Communications Coordinator*

### **UBC Library launches Library PARC**



*Library PARC rendering courtesy of DGBK Architects*

UBC Library is pleased to introduce Library Preservation and Archives, aka Library PARC, a new modular storage facility that is being built to accommodate the future growth of our collections.

Very low circulation items from the Library’s collections will be relocated to Library PARC, freeing up physical space at branches for other uses – including student and research services, study spaces and informal learning areas, multimedia labs, scholarly exchanges and more.

Library PARC will be located at UBC Vancouver’s South Campus (in the Research Precinct); construction is scheduled for completion by spring 2015. UBC Library recently celebrated this innovative project with a groundbreaking that included David Farrar, UBC’s Provost and Vice President Academic; Ingrid Parent, University Librarian; Melody Burton, Deputy University

Librarian; and Rue Ramirez, Associate University Librarian.

For more information, please visit Library PARC at <http://tinyurl.com/mms6p83>. If you have any questions about the project, please contact Rue Ramirez at [rue.ramirez@ubc.ca](mailto:rue.ramirez@ubc.ca)

### **Aboriginal (Un)History Month at UBC Library**

During June and July, UBC Library – in partnership with the Musqueam Indian Band, the Centre for Teaching and Learning Technology, the Museum of Anthropology and the First Nations House of Learning – celebrates its third annual Aboriginal (Un)History Month.

This year's theme is "Honouring our Journeys"; highlights include exhibits at the Irving K. Barber Learning Centre (IKBLC) and book displays at several Library branches. The aim is to celebrate Aboriginal creativity, scholarship, and intellectual traditions; cultivate conversations about relationship, representation and recognition; and inspire participants to be better informed about the Aboriginal lands and peoples of whom we are guests.

The event runs until July 18. Learn more about Aboriginal (Un)History Month and its exhibits, resources and partners at <http://tinyurl.com/mywvcgw>

### **Renowned architect Arthur Erickson bio wins book prize**

David Stouck's biography of local architect Arthur Erickson is the winner of the second annual Basil Stuart-Stubbs Prize for Outstanding Scholarly Book on British Columbia. The \$1,000 prize, given by UBC Library and the Pacific BookWorld News Society, was awarded at a June reception at UBC's Irving K. Barber Learning Centre.

Stouck was chosen for his book *Arthur Erickson: An Architect's Life* (Douglas & McIntyre). His extensive study details the manifold contrasts and contradictions of Erickson – a one-time UBC architecture professor who became internationally renowned and designed some of Vancouver's signature buildings.

"Although Arthur Erickson's career was global, the biography is first and foremost a book about British Columbia," says Stouck, who is based in North Vancouver. "Winning the Basil Stuart-Stubbs Prize is important because this will help make it known to those I consider the book's first

audience – the people of B.C." For more, please visit the press release at <http://tinyurl.com/lewcf8c>

Arthur Erickson was one of three shortlisted titles for the Basil Stuart-Stubbs Prize. The other nominees included *Inventing Stanley Park: An Environmental History* by Sean Kheraj (UBC Press) and *Charles Edenshaw* by Robin Kathleen Wright, Daina Augaitis, Robert Davidson and James Hart (Black Dog Publishing). For the full citations, please visit Shortlist 2014 at <http://tinyurl.com/nqsg3rn>

### **Outstanding photo collection donated to UBC**



*The Alexander Suspension Bridge, from the Uno Langmann Collection - <http://tinyurl.com/o4pbkty>*

A treasure trove of rare historical photos from the early days of British Columbia will be preserved, digitized and made public, thanks to a \$1.2-million gift from a Vancouver art collector to UBC.

The Uno Langmann Family Collection of B.C. Photographs, (<http://langmann.library.ubc.ca/>) donated by Uno and Dianne Langmann, consists of more than 18,000 rare and unique early photographs from the 1850s to the 1970s. It is considered the premiere private collection of early provincial photos, and an important illustrated history of early photographic methods.

Images from the collection are being digitized and will be available on the Library's website beginning summer 2014. Library users will be able to request items from the collection through UBC Library's Rare Books and Special Collections (<http://rbsc.library.ubc.ca/>)

View the photo gallery preview at <http://tinyurl.com/o36cgky>

## Sustainability at UBC Library: 2013/14 Community Report



UBC Library's fourth annual *Community Report* highlights the many different ways that the Library has supported students, faculty and community members over the past year. The latest edition focuses on sustainability – environmental, social and economic. As *UBC Sustainability* (<http://sustain.ubc.ca/>) notes, "Sustainability at UBC isn't just a word to define – it's a term that defines us and how we interact with the world."

UBC Library's efforts include contributions to Better World Books, physical and digital preservation programs, digitization projects on the Vancouver and Okanagan campuses, a technology training program for international students, and initiatives that support open and unfettered access to knowledge.

Join the sustainability conversation at <http://about.library.ubc.ca/community-report/>

## B.C. History Digitization Project recipients announced

Congratulations to the 23 recipients of this year's B.C. History Digitization Program (BCHDP) (<http://tinyurl.com/mdl7s8f>). Successful applicants include the Nikkei National Museum's Japanese Canadian Stories project; Barkerville Heritage Trust's effort to digitize Chinese language Collections; the Museum of Vancouver's Fashion Accessories Digitization; and the B.C. Dairy Historical Society's Butter-Fat Magazine Digitization Project. For more information, please visit the complete list of 2014 projects at <http://tinyurl.com/mzkmwt3>

The BCHDP promotes increased access to British Columbia's historical resources by providing matching funds for digitization projects that will result in free online access to unique provincial historical material.

## Collaborative cataloguing project wins CLIR grant

UBC Library is honoured to be a supporting partner in a collaboration led by the University of Washington that has won a grant from the Council on Library and Information Resources (CLIR). This marks one of only two international collaborative efforts funded by the Washington, D.C.-based CLIR, and the first involving a Canadian university.

The *Cataloguing Hidden Special Collections and Archives* grant, worth \$183,500, is for a project entitled "Discovering Modern China: University of Washington (UW) & University of British Columbia (UBC) Collections."

This project involves the cataloguing of special Chinese-language materials at the UW's East Asia Library and UBC's Asian Library. It is set to begin on June 1, 2014, and wrap up within 18 months; when finished, up to 2,000 special Chinese publications – including pre-modern texts and rare publications of the Chinese Republican era – will be made accessible to scholars worldwide.

For more information on this innovative project, please view the press release at <http://tinyurl.com/kpd6l9k>

## Videomatica collection launches at UBC

Videomatica's legendary film collection is now accessible for borrowing from UBC and SFU libraries.

The unparalleled collection spans more than 35,000 titles, including feature films from more than 75 countries, documentaries, cult and art films, Canadian works and selections from the Vancouver International Film Festival.

UBC and SFU acquired the \$1.7-million collection after Videomatica's 2011 closure, thanks to a donation and purchase agreement (<http://tinyurl.com/p7a6znp>) brokered by Vancouver philanthropist Yosef Wosk. UBC received about 28,000 movie DVDs, 4,000 VHS titles and 900 Blu-rays, and SFU received more than 2,500 documentaries.

See the announcement and the Videomatica site for more details on the collection at <http://tinyurl.com/ps2elg8>

## University of Northern British Columbia

prepared for Allan Wilson, University Librarian, by Erica Hernández-Read

### News from the Northern BC Archives

#### Grand Trunk Pacific Railway – 100th Anniversary of the “Last Spike”

Among the thousands of records in the Northern BC Archives at UNBC is this undoubtedly rare photograph that captures a significant moment in northern BC’s history. Monday, April 7, 2014 marked 100 years since the last spike was driven for the Grand Trunk Pacific Railway near Fort Fraser, a community 137km west of Prince George. The Grand Trunk Pacific was a 4,800km rail system that connected Winnipeg to Prince Rupert. By 1923 the GTP was merged along with other railways to become the Canadian National Railway.



*GTP driving the last spike, Fort Fraser, BC Northern BC Archives, #2003.1.2.031*

#### Bibliography of Surveyors, Guides and Explorers of British Columbia

<http://tinyurl.com/npgmwm6>

Thanks to a generous grant from a private foundation, this tremendous resource was completed by an Archives’ Student Research Assistant in June 2014. This online bibliography provides descriptions and links to online archival finding aids which pertain to the surveyors, geological explorers, and guides of Northern BC, whose exploratory work influenced the development of many town sites in the North.

## University of the Fraser Valley

submitted by Kim Isaac, University Librarian

### Staffing Updates

In January, University Librarian Kim Isaac returned from her one-year educational leave, and interim UL Patti Wilson stepped back into her regular role as Collections Librarian. The result was a reverse domino effect from the previous January, as other librarians who had taken on temporary assignments moved back into their normal positions. Many thanks to Patti, who did an excellent job of managing the library during a challenging year that included acquisition budget cuts and the reduction of one library technician position.

January also saw the resignation of our recently-hired Copyright Librarian. Auxiliary Librarian Martin Warkentin agreed to take on the duties of the copyright position on an interim basis, and quickly became knowledgeable on the file. We are very pleased to report that effective July 1st, Martin is our new, permanent Copyright Librarian. Martin has worked for the UFV Library since 2010, holding a variety of auxiliary and temporary contracts. He is an alumnus of UFV (BA, 2003) and UBC (MLIS, 2008).

Long-time UFV library technician Shawna Pierce announced her retirement in February. Over her 15+ years with the library, Shawna had worked on all three campuses in Chilliwack, Abbotsford and Mission. Most recently Shawna was Serials Technician, based in Abbotsford, a position she assumed after the Mission campus library was closed in 2013. We wish Shawna all the best in her future endeavours. The posting of the Serials Technician was delayed as part of a UFV-wide moratorium on posting staff positions, but this has now been lifted and the selection process has begun.

### Space and Service Desk Re-think in Abbotsford

The UFV Library has two campus libraries, in Abbotsford and Chilliwack. Our Chilliwack library, the smaller of the two, has had a single service desk for many years, predating the move to a new facility in 2012. All transactions – reference or circulation – are performed at this desk, which is staffed mainly by library technicians.

The Abbotsford library has separate reference and circulation desks, but librarians and library technicians there are exploring the possibility of renovating the main floor of the library and possibly bringing the two desks closer together as part of the redesign. An Abbotsford Service Model Task Group has been formed to explore a number of questions and issues around how we would like to provide face-to-face services at this campus, and these decisions will inform the design of library spaces. Issues that will be explored by the group include improving services, making better use of all staff, and lessening the footprint of our service desks.

On April 29th, all permanent library staff participated in a day-long retreat, and part of the day was spent re-thinking library space in Abbotsford. Some very creative suggestions came forward, and good ideas which will be considered in the planning process.



The Abbotsford Library also did a pilot “merge” of the circulation and reference desks in May and June, temporarily moving the reference station over to the end of the long circulation counter and placing a sign on the existing reference desk directing library users to the new location. Recognizing that the space was far from ideal for this bringing together of service points, we still learned quite a lot about what we will need to take into account in any future redesign.

### ***Journal Weeding Project***

Many libraries have undergone a reduction of print periodical holdings, based on an overlap with archival holdings in JSTOR, and the UFV Library is in a similar the process of weeding our collection and creating space for other collection areas, such as the Teacher Education, and for student learning and study spaces.

Print journal titles for possible discard were identified using the following conservative methodology:

- The UFV Journals List and JSTOR Titles List were merged and sorted by ISSN. Overlaps were identified.
- All overlap titles were checked in the JSTOR What to Withdraw Decision-Support Tool.
- Journals were selected which met the following criteria:
  - Image-to-page ratio of below 5%
  - Held in at least two dark archives in a verified complete run
  - Held by the COPPUL SPAN (Shared Print Archive Network) project. These titles are being held for preservation in our regional university library consortium.
  - Very low or no print circulation in 2011, 2012, 2013
- For all actionable titles, possible volumes to withdraw were identified, based on coverage

in JSTOR. To be conservative, an additional year was added to the moveable wall end date. For example, if JSTOR has 1995–2008, we identified keeping 2007-current.

### **The UFV Library Team, 2014**



## **University of Victoria**

*submitted by Susan Henderson, Communications Officer, for Jonathan Bengtson, University Librarian*

### **Announcements**

#### **The Victoria Native Friendship Centre Library**

The Victoria Native Friendship Centre partnered with UVic Libraries and the Greater Victoria Public Library to create the first Native Friendship Centre Library in Canada. The mandate of the Centre is: "To encourage and promote the well-being of Urban Aboriginal People, by strengthening individuals, family, and community." Developing a library with a focus on First Nations material is one of the strategies the Centre is using to support this mandate. UVic Libraries provided cataloguing for the VNFC library collection. Our staff worked with the volunteers at VNFC to develop procedures and a workflow and as a result, their entire collection is catalogued and available through UVic's catalogue, replete with a location code of the Victoria Native Friendship Centre.

#### **2014 Distinguished Alumni Awards - Jan Ross**

Jan Ross, BFA '76 (History in Art) was honoured by UVic Chancellor Murray Farmer at the 2014 Distinguished Alumni Awards Reception in February. The 12 Distinguished Alumni Award recipients are selected by each faculty, division and the UVic Libraries. Ross, nominated by UVic Libraries, is recognized for her professional achievements and community leadership. As a curator and community activist, Ross has been influencing heritage initiatives for the past 35 years

while showcasing Victoria's historic sites, museums, and heritage attractions.



*Jan Ross delivers her acceptance speech*

#### **Community University (Victoria) Engagement Conference at the University of Victoria**

The CUVIC conference was three exciting days (May 20- 22) of keynote presentations, workshops, teaching circles, poster sessions, field trips, networking receptions and a gala evening celebration. The Mearns Centre for Learning - McPherson Library hosted a Community Mapping exhibit for the conference duration.

#### **2014 ABC Copyright Conference**

The 2014 ABC Copyright Conference was held at the University of Victoria on May 26-27, 2014. The conference co-chairs were: Inba Kehoe, Copyright Officer, Scholarly Communications Librarian, University of Victoria and Sybil Harrison, Director of Learning Systems, Camosun College.

#### **2014 Canadian Library Association Conference**

The Canadian Library Association conference was held in Victoria May 28 - 31. UVic Libraries' staff who presented sessions at the conference included: Shailoo Bedi, Christine Walde, Carol Nahachewsky, Caron Rollins, Elena Romaniuk, Andrea Townsend, John Durno and Corey Davis. Aditi Gupta served as a member of the Local Arrangement Committee who worked hard to make the 69th CLA Conference a success.

#### **Student surveys**

During February and March, three locally-designed student surveys were implemented by the Libraries' Assessment Resource Office. The UVic Libraries' Undergraduate and Graduate Student Surveys was open to a sample of 3,000 undergraduate students, while the Graduate

Student Survey was open to all graduate students, numbering 3,233. The UVic Libraries' Law Student Survey also ran in February, and was open to all Law students other than Law graduate students. In June, staff information sessions will recap the results to inform us how graduate and undergraduate students perceive the resources and services the UVic Libraries provide.

### **Archives and Special Collections**

#### **WW1 Centenary Project**

UVic Libraries, Pacific Opera Victoria, the Victoria Conservatory of Music, and the Greater Victoria Public Library are collaborating on a program to commemorate the 100th anniversary of the First World War. This project when finalized would include a fully staged in-school performance of the Canadian opera *Mary's Wedding*, an in-school exhibit based on materials from our Archives and Special Collections, a Memory Project inviting students and educators to post photos, letters and reminiscences to an online forum, and a Professional Development Day opportunity for BC teachers to explore related curriculum and teaching materials.



"Farewell scene, Quebec, August 1914" – W.O.H. Dodds fonds, SC345

#### **Codex Lindstedt and Codex Pollick**

With the financial support of an alumnus, UVic Libraries had the unique opportunity recently to purchase two Latin manuscripts that will be used for teaching and research by medievalists at UVic. Locally named in honour of the donor, these manuscripts represent contrasting devotional uses. The Codex Pollick includes 3 miniatures, attributed to Florentine master illuminator, Mariano del Buono di Jacopo



*Codex Pollick*

#### **Transgender archives and symposium**

From March 21-23, 2014, an international gathering of people working to retrieve and preserve the stories and records of trans\* pioneers of the early 1960s and beyond took place at the University of Victoria. The Symposium included keynote speakers, panel presentations and workshops, a film screening of *TRANS: The Movie* and art exhibitions, and brought together scholars, activists, allies, educators and community members. Moving Trans\* History Forward was funded in part by the Social Sciences and Humanities Research Council and presented in partnership with UVic Libraries. A publication on our Trans\* archives and rare publications will be available in late spring, in paper and as a PDF.



## Awards and appointments

### President's Distinguished Service Award

Librarian Ying Liu was awarded a 2013 President's Distinguished Service Award in the category of the *First Five Years - Outstanding Service and Excellence in Service and/or Leadership Award*. The award recognizes outstanding contributions of faculty and staff in their first five years of employment at UVic. Ying was the successful candidate among ten other nominees in her nomination category, and was presented with her award by President Jamie Cassels at the President's Distinguished Service Awards celebration on February 20, 2014.



UVic President Jamie Cassels presents Ying Liu with her President's Distinguished Service Award

### Canadian Association of Research Libraries (CARL) research in librarianship grants

Three librarians received two of the three available annual research in librarianship grants from the Canadian Association of Research Libraries. The CARL Research in Librarianship Grant is intended to support projects involving structured, evidence-based research in libraries that propose answers to real-world issues.

"CARL is very pleased to support Rebecca Raworth (University of Victoria) and Lindsay Glynn (Memorial University of Newfoundland) for their project "Academic Librarians' Potential Roles in Learning Communities to Support Student Scholarship and Research Learning Outcomes / Competencies: an Exploration Within Medical Education.", and Shailoo Bedi and Christine Walde (University of Victoria) for their project exploring the roles of librarians in research teams."

### (Canadian) Law Librarian of the Year Award

Kim Nayyer, Information Services Librarian (Diana M. Priestly Law Library) received the (Canadian) Law Librarian of the Year award given by the U.K. publisher Justis: For librarians demonstrating a progressive and informed approach to the changing world of legal information. Kim was nominated by Colin Lachance, the CEO of the Canadian Legal Information Institute (CanLII), who noted how Kim's example influences and encourages other law librarians to extend their professional mandate to include serving the public interest.

### Canadian Research Knowledge Network Board of Directors Appointment

Lisa Petrachenko, Acquisitions & Electronic Resources Librarian, has been reappointed to the Content Strategy Committee (formerly the Negotiations Resource Team) for a three-year term (April 1, 2014 – March 31, 2017). Her reappointment by the Canadian Research Knowledge Network Board of Directors is in recognition of her knowledge and skills and generous contribution of time and energy to the work of CRKN.

### Canadian Health Libraries Association Conference Planning Committee Appointment

Rebecca Raworth, Learning & Research Librarian/Island Medical Services Librarian, has been appointed Chair of the Program Committee on the Canadian Health Libraries Association's Conference Planning Committee for the 2015 annual meeting. The conference will be held in Vancouver, BC, from June 19 to 22, 2015.

### Digitization Projects

#### British Colonist site relaunched

In honour of the 155th anniversary of the *Colonist* newspaper on December 11th, a relaunch of the British Colonist site at <http://britishcolonist.ca> has added ten more years of searchable content (1910-1920). The rebuilt site covers the period 1858 through 1920 and provides enhanced functionality in the form of date range limiters and issue-level as well as page-level search results, plus a new document viewer courtesy of the Internet Archive.

The new content was scanned and hosted by the Internet Archive from microfilm generously loaned by the Legislative Library, with funding provided by

the University of Victoria History Department and UVic Libraries. Other partners who have contributed to the British Colonist project include the *Times Colonist*, the Irving K. Barber Learning Centre at UBC, the Greater Victoria Public Library, the BC Electronic Library Network, and the Public Library Services Branch (now Libraries and Literacy). This project would not have been possible without permission from the *Times Colonist* to reproduce this historic B.C newspaper.

### Pacific Opera Victoria poster collection

To celebrate the milestone of the 100th production, a collection of POV's historic posters was gathered and digitized by UVic Archives. These posters form a part of Pacific Opera Victoria's archival fonds (AR485), now housed at UVic Archives & Special Collections. They advertise productions extending back to POV's earliest days as the Vancouver Island Opera Society. The posters show as much variety as the productions they advertise, drawing on local illustrators, photographers and typographers to convey the flavour of each opera.



<http://www.uvic.ca/library/featured/collections/literature/PacificOperaVictoria.php>

### Digital History Projects

The University of Victoria Libraries, Faculty of Humanities and Department of History launched two new digital history projects and updates to several more.

- A City Goes to War - <http://acitygoestowar.ca/>
- ViHistory - <http://vihistory.ca/>
- Victoria's Victoria - <http://victoriasvictoria.ca/>
- The Colonist online - <http://britishcolonist.ca/>

- Colonial Despatches - <http://bcgenesis.uvic.ca/>
- Fort Victoria Journals 1846-1850 - <http://fortvictoriajournal.ca/>

These projects benefitted by the support of Veterans Affairs Canada, the Ike Barber Foundation, the University of Victoria Libraries, the Royal British Columbia Museum – British Columbia Archives, the Canadian Council of Archives and the UVic Humanities Computing and Media Centre.

### Special events and exhibits

#### Human Book event

The Curriculum Library helped facilitate a Human Book event where the Human Books included faculty, ministry employees, district teachers and high school students who shared their unique perspectives on teacher education.

The Curriculum Library also partnered with UVic Education and Alumni Affairs to host the Winter Book Gathering. This event brought staff, faculty, graduate students and district teachers/alumni together to discuss the book *Everybody Present: Mindfulness in Education*.

#### John Willinsky talk on open access

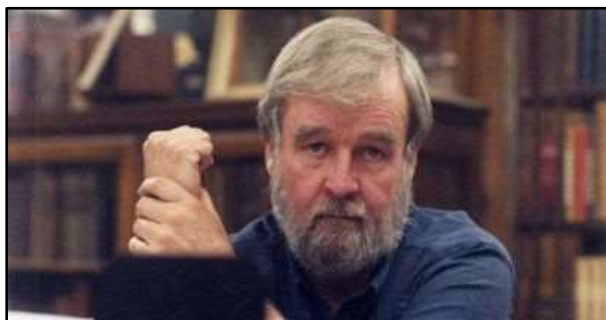
In March, UVic Libraries invited faculty, librarians and staff to a discussion about open access with John Willinsky, Khosla Family Professor of Education at Stanford University and Professor of Publishing Studies at SFU. The talk reviewed the current state of open access initiatives in Canada and abroad and examined the implications for scholarly publishing models, academic freedom, and research funding, as well as public impact and support.

#### Denise Chong public reading

UVic Libraries welcomed Denise Chong, acclaimed Chinese-Canadian author, for a public reading. Chong was one of the keynote speakers at the Provost's Diversity Research Forum held in January. Two-time Governor General's Literary Award finalist, Chong was named in 2013 as an Officer of the Order of Canada "for her contributions to Canadian culture as a writer, and for her civic engagement in social causes, notably in support of human rights and the arts."

### Come inside the world of rare books: David Mason in conversation with Paul Whitney

David Mason, veteran Toronto antiquarian bookseller and author of *The Pope's Bookbinder*, is a giant in the book trade. He shared his tales of honour and obsession in conversation with Paul Whitney, the former head of the Vancouver Public Library. A full room of book lovers came out to "share the enthusiasm".



David Mason

### Paris to Victoria: exhibit of rare James Joyce photos, June 16 to July 1, 2014

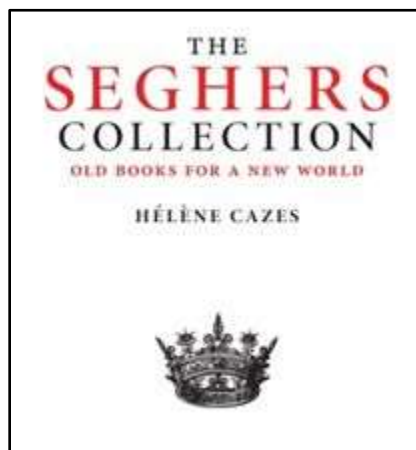
For the first time in Canada, British Columbians will have an opportunity to view a rare collection of photographs of James Joyce in Paris taken in 1938 by the young Franco-German photographer Gisèle Freund. The exhibition is a joint project of the UVic Libraries, the Department of English, the Modernist Versions Project and the Electronic Textual Cultures Lab.



James Joyce

### Spotlight on library collections

#### Library publication awarded prize in Canadian book design competition



*The Seghers Collection: Old Books for a New World* by Dr. Hélène Cazes was awarded a third prize in the prose non-fiction illustrated category for the Alcuin Society Awards for Excellence in Book Design in Canada, 2014. All the award winning books are posted to the Alcuin Society website, showcased in an awards catalogue produced by the Alcuin Society, and exhibited nationally and internationally. This is the first publication under the University Libraries' imprint. The publication explores the bibliographic history of the Seghers Collection, their spiritual and religious significance within the catholic tradition and their attributed owner, Charles John Seghers, (the second Archbishop of Victoria). The Seghers Collection consists of approximately 4,000 books on Catholic theology and church history, canon law, liturgy and ritual, canonization and monasticism on permanent loan from the Roman Catholic Diocese of Victoria at the University of Victoria Libraries in Victoria, British Columbia. The Seghers books are of interest not only for their content, but also for the light that they throw on book production, printing, illustration, and binding, especially on the European continent from 1550 through to the end of the hand-printing era.

#### Canada's Golden Age of Comic Books

As part of a project to reprint the original 1940s run of stories featuring Canada's first comic book superheroine, *Nelvana of the Northern Lights*, Archives and Special Collections contributed by providing scans from multiple issues of *Triumph-Adventure Comics*. *Triumph Comics* was one of several titles created during Canada's Golden Age of comic books--when a war-time ban on imported

goods, including comics, opened the market to Canadian creators. This project is also discussed in the recent issue of *Walrus Magazine* (Jan/Feb 2014)



<http://nelvanacomics.com/>

## Vancouver Community College

*submitted by Tim Atkinson, Director, Library and Learning Resources*

Here are some highlights from the last 6 months:

- The Library has completed ILS migration from VTLS' Virtua to Ill's Sierra in March 2014. We also implemented Encore, their discovery layer product. While the project was very difficult and had to be jump started several times the final result has been very positive.
- Art Inventory at VCC - The VCC Library is undertaking a college-wide inventory of art with the purpose of documenting items of value to the college. Over time this record will provide a history of acquisitions, artistic endeavors, and participants in this community, forming an essential part of our institutional memory which is well worth preserving. The first step in this process was identifying items of interest in public spaces of the college, offices, workspaces, classrooms and storage areas. The Library is documenting anything of artistic, cultural or historical interest, including: models, displays, prints, posters, sculptures, historical photographs, technical drawings, and paintings.
- VHS replacement - we continued focusing on replacing high priority titles and weeding obsolete titles. We developed an action plan for reformatting 112 titles that are not available in streaming or DVD format but requested frequently by instructors.
- In March, VCC Learning Centre celebrated its 40th anniversary. Anniversaries may conjure up memories of the past and remind us of how we got here, but the fundamental founding principles from 40 years ago are still the ones we operate under today. In 2013, the Learning Centre was awarded an Excellence Award in recognition for their contributions to student success, recruitment and retention. In 2014, the Learning Centre continues to thrive with a staff consisting of one coordinator, five English tutors, three Math/Science tutors and one Life Sciences tutor.
- Due to the increase in availability of streaming videos collections, and an obvious trend toward digital collections, we added Curio.ca to our family of databases. Curio.ca platform gives teachers and students streaming access to the best in educational content from CBC and Radio-Canada.
- In February, the Library offered two Learn@Lunch workshops on downloading eBooks from VCC Library eBooks collections. The Library offers access to tens of thousands of e-books that can be accessed anytime, anywhere by students, faculty, and staff. The workshop taught faculty how to find, access, and download Library e-book content to maximize research and productivity. Participants brought their preferred eReader/tablet to the session.
- In April, the Library participated in a Wellness fair with a table at the fair and a window display at the Library. Other spring displays

included: "A blind date with a book" (Books were wrapped in brown paper and students took them out without knowing what was inside – it was really popular.), "eBooks @ your Library", "Popular Reads @ your Library", and "World Braille Day" to name a few.

- We have posted our Annual Report at: <http://library.vcc.ca/downloads/AnnualReport2014.pdf>

## Vancouver Island University

*submitted by Dana McFarland, eResources Librarian*

The Library at VIU has celebrated a number of noteworthy careers in recent months as some long-time colleagues have chosen retirement. We also look forward to the arrival of new librarians over the summer term.

### Departures

*Eileen Edmunds* played several key roles in the VIU Library after joining our team in 2002: regional campus librarian, loan services librarian, reference & instruction coordinator, and liaison to International Education, Career & Academic Preparation, Trades & Applied Technology, and Arts & Humanities. Eileen was a pioneering member of the VIU Positive Space Committee and has worked tirelessly for LGBT rights at VIU. We will miss Eileen and especially her patience, humour and skill.

*Nellie Starke*, acquisitions staffer, made many quiet contributions to the technical services operations of the Library over a remarkable number of years of service. Most recently we were so impressed by the grace and enthusiasm that she brought to exploring new areas of library work in our changing environment.

This Spring we also said farewell to our Director of Libraries, *Bob Foley*, who had served us with wisdom, humour, and skill since 2003. In his rich and varied career, Bob worked in every province from Ontario west. Through those experiences he earned what might be a uniquely close understanding of our regional academic library landscape. Perhaps there is no one who is better at appreciating a place for what makes it special, noting its quirks. Bob brought that keen,

appreciative perspective to our collective work, as a friend and a guide, respecting differences, admiring strengths, amused by foibles, and always challenging us to look for opportunities to do better, together. Thanks so much, Bob. You made us better, and you leave us an example that we'll strive to live up to.

### Welcomes

*Cameron Hoffman* joined us as Learning Services Librarian on June 2. Cameron comes to us from the University of Western Ontario, where he is currently a PhD student in Library and Information Studies (with a specific focus on information literacy in higher education). Prior to Western, Cameron worked as an academic librarian at the University of Lethbridge, and more recently, at Concordia in Montreal.

*Meg Ecclestone* will join the VIU Library team as Learning Commons Librarian on August 5. Meg comes to us from the York University Library, where she works as a public service librarian, with responsibilities that include research assistance, information literacy instruction, and faculty liaison. She has delivered workshops in York University's Learning Commons, and worked on development of York's Student Papers and Academic Research Kit. She has also worked as a Management Librarian at the University of Ottawa, and in the private sector.

### In other news

Although very busy, librarians managed to fit in a considerable amount of scholarship over recent months, which we look forward to highlighting in VIU's forthcoming *Research & Scholarly Activity Report* for 2013-2014. Particularly noteworthy is a recent article published in *The Journal of Academic Librarianship*, based on our ALPS Award-winning project:

Reed, Kathleen, Jean Blackburn, and Daniel Sifton. "Putting a Sacred Cow Out to Pasture: Assessing the Removal of Fines and Reduction of Barriers at a Small Academic Library." *The Journal of Academic Librarianship* (2014).

<http://www.sciencedirect.com/science/article/pii/S0099133314000573>

## Special Reports



### BC Electronic Library Network (ELN)

*submitted by Leah Hopton, ELN Librarian*

#### **BC ELN 2014/15 Funding Confirmed**

In February BC ELN submitted its 2013 Innovation & Success report to the Ministry of Advanced Education (AVED). The report is an accountability document, describing in detail the progress that BC ELN has made towards reaching its Strategic Plan goals. In addition, the report includes information about the impact that BC ELN makes and the financial value that BC ELN delivers to the post-secondary sector. In response, AVED has confirmed BC ELN funding for 2014/15, enabling BC ELN to continue moving forward on strategic initiatives that bring significant value to the province of BC.

#### **Resource Sharing**

Throughout the spring months, considerable work has gone into supporting the migration to a new OutLook OnLine (OLOL) interface and concurrently gathering information about resource sharing processes in place at individual institutions. Sunni Nishimura, BC ELN Coordinator, has been visiting partner libraries to provide orientations to the new OLOL interface, and at the same time she has been gaining a deeper understanding of the ILL processes that are implemented "on the ground" at each institution. The latter work will inform decisions that the Interlibrary Loan Fee Review Task Group will be undertaking as they work to create greater efficiencies in the post-secondary ILL structure.

#### **Institutional Repository Network**

BC ELN has moved forward steadily on making the vision of a provincial network of institutional repositories a reality. Impelled by interest from partner libraries and the Ministry, BC ELN has been working with AVED's Administrative Services Delivery Transformation (ASDT) Steering

Committee on furthering this initiative. Based on a strong funding proposal, BC ELN was invited by the ASDT Steering Committee to deliver a funding request that outlines the costs and value of a BC Institutional Repository Network.

#### **AskAway: Chat Reference**

With news of funding cuts coming to the AskAway service in 2014/15, participating institutions worked together to cover the shortfall with contributions of additional staff time and funds. BCcampus also provided \$25,000 to the service as transition funding. The Advisory Committee will be developing a responsive funding and staffing model in the coming months to ensure AskAway's sustainability into the future. The AskAway Actions & Achievements 2013 report was released this spring; the report outlines AskAway's value and successes of the past year and is available at: <http://www.eln.bc.ca/view.php?id=1906>

#### **WriteAway: Online Writing Assistance**

BCcampus and Irving K. Barber Learning Centre, UBC have again shown strong commitment to the WriteAway service by contributing funds for the 2014/15 year. WriteAway has proven to be a viable service, with six institutions participating (Camosun College, College of the Rockies, Douglas College, Kwantlen Polytechnic University, Simon Fraser University, and University of British Columbia). Hundreds of students in the province have received valuable writing support since WriteAway began accepting submissions. The Administrative Centre has recently announced that WriteAway is now open to additional institutions joining, and a number of institutions have shown interest in bringing the collaborative's value to their own students. The WriteAway Actions & Achievements 2013 report details key accomplishments of the previous year and is available at: <http://www.eln.bc.ca/view.php?id=2094>

#### **Electronic Health Library of BC Administrative Centre**

In addition to its renewal of established licenses, the Electronic Health Library of BC (e-HLbc) recently concluded its new product selection process. The consortium is now investigating pricing for a number of products that were identified as being worth pursuit through this process. In preparation for the 2015 Core Suite renewal, e-HLbc is now busy collecting database and journal usage statistics, determining the top resources used by all member institutions, and

gathering the current head count of health professionals in the province.

### **BC ELN Office News**

This spring BC ELN wished Erin Ziegenfuss the best of luck as she moved on to new opportunities. Brandon Weigel will continue on with BC ELN to provide AskAway coordination and collaborative institutional repository support. Gordon Coleman has returned to his full time Coordinator position at BC ELN. The BC ELN Initiatives-at-a-Glance document (available at:

<http://www.eln.bc.ca/docs/view.php?id=1246>) has been updated to reflect current BC ELN distribution of tasks. As always, feel free to contact any member of the BC ELN staff if you have a question.

For more information about BC ELN's activities, please see the biannual progress reports available at: <http://www.eln.bc.ca/view.php?id=128>



### **CAPER-BC (Centre for Accessible Post-secondary Education Resources)**

*submitted by Patricia Cia, Head of Library Services (Interim), Langara College*

#### **Major initiatives**

- The renaming and rebranding project has been completed effective April 1, 2014.
- Advocating for sustainable funding continues with the strong support from Council of Senior Student Affairs Leaders (CSSAL) as well as Langara executive.

CAPER-BC provided a record number of print disabled post-secondary students their learning materials in an accessible format.

Since 2008, funding has been stagnant but this year CAPER-BC is serving 155% more individuals with 271% more requests than six years ago. The

average turnaround time to fulfill a request increased from 4.9 to 8.3 days. Contributing factors include the need for more staffing and an increase in the more labour intensive trade textbooks. This year, 55% of the requests were from students in trades programs, a priority area identified in B.C.'s Skills for Jobs Blueprint.

The full 2013/2014 Annual report is available on the new CAPER-BC website at: <http://caperbc.ca/about-us/reports/>

