

**CPSLD Newsletter**

**Spring 2015**

**Volume 26, Issue 1**

[www.cpsld.ca](http://www.cpsld.ca)



**CPSLD**

Council of Post Secondary Library Directors

CPSLD Newsletter contains articles and photos submitted by members.

The newsletter is compiled by

Katherine Plett  
Library and Media  
Services Director  
College of New  
Caledonia  
3330 – 22<sup>nd</sup> Ave.  
Prince George BC  
V2N 1P8

Phone  
250-562-2131 x5298

Email  
[plett@cnc.bc.ca](mailto:plett@cnc.bc.ca)



### **CPSLD Spring Meeting at BCLA conference in Richmond**

The spring meeting of CPSLD was held on May 20 at the Vancouver Airport Sheraton in Richmond, to coincide with the BC Library Association Conference.

Guests at the meeting included Ministry of Advanced Education and Libraries Branch representatives, discussing various aspects of Library Shared Services. Thanks to phone participants, Kate Cotie, Martin Young, and Kathy Buettner; and in-person participants, Rheannon Harriman, Bev Shaw, Mari Martin and Cindy Ralph.

The group also shared updates on projects such as the ELN Institutional Repository project and WriteAway, and discussed emerging themes such as the Provincial Digital Library, Copyright, eTextbooks and the CPSLD Statistics Committee's upcoming survey. All in all, a productive one-day meeting! Thanks to all who attended, and thanks to all who sent newsletter updates!

## Reports

### BC Institute of Technology

submitted by David Pepper, Director

#### Education Support & Innovation @ BCIT



BCIT is pleased to welcome **Dr. David Porter as Associate Vice President, Education Support and Innovation\*** starting June 15, 2015. David, who comes to the Institute from Simon Fraser University (SFU), has nearly 20 years of experience in higher education. Prior to his time at SFU, David spent 11 years at BCcampus, where he led a team that brought several innovative initiatives into the BC post-secondary sector, including Canada's first open textbook program, a shared services approach to providing instructional technologies to institutions, and a student data service initiative that provides secure and reliable transfer of digital transcripts among BC institutions.

David Porter is also an instructor in the Master of Educational Technology (MET) program at the University of British Columbia, and serves as the Chair of the Advisory Council for the School of Education and Technology at Royal Roads University. A long-time advocate for new technology tools in educational institutions, Dr. Porter will lead academic planning and quality assurance at BCIT. As a senior member of BCIT's Educational Leadership Team, he will also be responsible for driving innovation in support of educational technology at the institution.

*\* Education Support & Innovation, announced Fall 2014, includes Library Services, Learning &*

*Teaching Centre, and Academic Planning & Quality Assurance*



**BCIT Library Services wins BCIT Outstanding Department Award**



*From left: Tony O'Kelly, Mei Young, Kathy Kinloch (President), Faduma Khalaf, MJ Whitemarsh (BofG), Mari-Anne Danserau, Greg Parr, Dave Pepper, Tomi Eeckhout (VP, Human Resources)*

**Colour Your Campus**





Look who came to the Library today! Herman Ho the designer of the Library's 50th Anniversary wall. Thanks Herman for brightening up our lobby!

### ***It can't be ALL hard work!***

The Library has launched a popular reading collection. These books will go out for two weeks with no reserves and no renewals. The collection includes new fiction, graphic novels, memoirs and non-fiction. For a list of titles, check:

<http://libguides.bcit.ca/PR>

### ***Annual Peer Tutor celebration***

Success deserves a celebration, so we celebrated the contribution Peer Tutors make to student success at BCIT. Peer Tutors had over 3500 visits in the last 12 months. Thank you tutors!



### ***BCIT Librarians present***

Cindy McLellan, BCIT Archivist, with Richard Dancy & Emily Lonie, "Living Archivally in the

AtoM Age: Experiences at the SFU, City of Coquitlam and BCIT Archives." Archives Association of British Columbia Conference 2015. Coquitlam BC, April 2015

Tony O'Kelly, BCIT Ref Libn, with Tania Alekson, "Framing your Library – Creating an Assessment Plan" @ 11th Northumbria Conference [northumbria-conference@york.ac.uk](mailto:northumbria-conference@york.ac.uk)

Tony O'Kelly, presented at LIBER 43rd Annual Conference, July 2-5, 2014, Riga, Latvia "Improving Library Interaction for Patrons through User Experience (UX)" <http://liber2014.lnb.lv/programme/papers/abstracts-and-biographies/#AnthonyJamesOKelly>

## **Capilano University**

*contributed by Tania Alekson, Jocelyn Hallman, Glen Greenly, and Grace Makarewicz*

### ***Teaching & Learning***

Cap librarians taught a record number of classes in the fall and spring terms, with a 48% increase in bookings in our liaison areas over last year! We are thrilled about this growth, but we intend to shift the direction of our program away from the one-shot and toward new models for faculty collaboration that will allow us to manage our growth sustainably and facilitate deeper learning for students. We are also working to incorporate threshold concepts into our teaching; we are adopting the Framework for Information Literacy for Higher Education and have begun by hosting a very successful full-day workshop on the Framework for librarians from over a dozen BC and Alberta institutions; speaking to faculty in our core English 100 program about the changes; and presenting on the Framework to various Faculties and communities across campus. In the fall, we will begin experimenting as we incorporate the threshold concepts from the Framework into our teaching!

### ***Library Assessment Plan***

As part on an institution-wide assessment program, all programs and support units at Capilano University were required to complete assessment plans for the 2014/15 academic year. The Institutional Research Office provided the library with a Unit Assessment Template and we went to work creating our first ever comprehensive plan. Drawing primarily from our Library Goals and

Strategies document, created by the entire library at a visioning session in 2013, the plan came together under our four umbrella areas: access, academic support, assessment and library environment. Where possible, a combination of quantitative data (counting things), targeted satisfaction feedback (asking for opinions) and skills assessment (testing) were used to bring the big picture of Capilano University Library into sharper focus. Ultimately, we were looking for not just a snapshot of our library but a means of comparing our past to our present in order to have a better idea of what our future should look like.

The next step will be to complete the report based on our findings. In this inaugural year, many of the outcomes will be used as benchmarks for future findings but the process has already been very illuminating. The impetus of a comprehensive plan has thrown our many, formerly disparate, assessment projects into better alignment and has also brought the library closer to the university community, the entirety of which is going through the same or a similar process. The library participated in a recent Professional Development Days poster session on assessment, sharing our story with other departments from across campus and gaining a better understanding of what the whole of academic assessment looks like.

### ***Maker Space partnership***

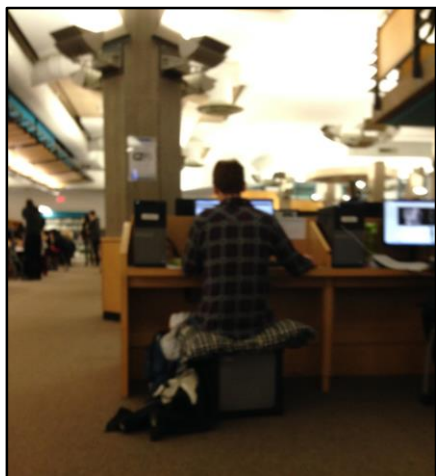
The library formed an exciting partnership with Zen Maker Lab, a Maker Space in North Vancouver. Maker Spaces are places where people can use tools (like 3D printers and Laser cutters) to create all kinds of things. The library is providing ten membership cards for student use and circulating the cards just like we would any book. The cards enable student access to a Maker Space after they receive training on the equipment, and have circulated over 20 times since being added to our collection. This partnership arose to address a direct need for resources within the university community (specifically, an Engineering class), our community (Zen Maker Lab) possessing and providing the resource, and the Library facilitating access.



### ***Library Spaces Survey***

Launching a university-wide survey is always a tricky business. There's the stress of fretting about how many responses will come in. Then, there's the even more nerve-wracking part - wondering what will come out of those answers. As part of our Library Assessment Plan, we decided to focus on Library Spaces and to reuse questions that had been queried in past surveys. This would allow us to get an indication of whether the changes we'd made in the meantime (more seats, branding areas of the library as "Conversation Zones" and "Silent Zones") had any effect on student perception.

With the help of our Institutional Research Office, we sent out the survey via email to all in March and were astounded to receive over 1250 responses – more than doubling our best response rate of the past five years. We discovered that we're a popular spot on campus as 60% of respondents reported using the CapU Library once a week or more and 40% use it multiple times a week. Only 4% of respondents said they had never used our library. The results also showed that, while our small-scale renovations and innovations made a difference – overall, more students were satisfied with their library experience – they still have some key concerns about the number of available seats at crunch times, noise levels in the designated quiet areas, and availability of computer workstations. The message is pretty clear: the direction we're going is a good one but we have to keep moving.



## College of New Caledonia

submitted by Kathy Plett, Library and Media Services Director

### Canada Winter Games, Feb. 16-March 2

In preparation for the Games, we upgraded the PA/sound system in our gym, which was the venue for Target Shooting and Trampoline competitions (awesome). The Library was on shorter 9-5 hours during the Games, and offered visitors recharge stations for mobile devices, and a fascinating display of "Showshoes through the Ages."



### Living Library at CNC

Our first-ever Living Library event on March 26 was a great success. Fourteen people volunteered to become "living books" and share their stories with "readers" who signed them out for a 15

minute conversation. The schedule was a sellout. 78 conversations took place over the 2-hour period.



### More Displays

This spring our display cases featured: Cinema CNC Film Festival; CNC Authors; Black History Month; Easter Eggs from around the World; Earth Day/Sustainability exhibits; Canada Reads; Botanical Society; Human Rights Victories; and the Art and Anthropology displays pictured below.



"Take it Easel" CNC Fine Arts student display



"Anthropology and You" summer exhibit

### Database updates

We appreciated getting access to the *Points to the Past* collection, as well as the full-text “Complete” versions of *CINAHL*, *Academic Search*, and *Business Source*. The new *Associated Press videos* in these databases will also be of interest to faculty and we look forward to showing them off.

### Professional Development

During CNC’s annual May Days event the library held sessions on *Copyright* (with a focus on the use of photos and videos) and *The Changing World of Textbooks* (from bookstore e-books and book rentals to BCcampus open textbooks). There was also a poster session on “Human Rights Victories” organized by James Lovitt (Instructional Librarian) and other members of the CNC Human Rights Committee.

Many staff also attended the *Beyond Hope “Libraries are Forever”* conference organized by the Prince George Public Library. It was jam-packed with useful sessions as always, and most enjoyable.

### CNC Press celebrates Prince George’s 100<sup>th</sup>

On March 6, we launched our new CNC Press book: [Remembering...](#) by Valerie M.E. Giles (ISBN 978-0-921087-78-6. iii, 580 p. ill. Index). The book contains over 560 newspaper articles and 270 photos about the city’s history, and is a great contribution to our 100th celebrations. Special thanks to the Prince George Citizen, Exploration Place Museum and Science Centre and the City’s 100th Anniversary Committee for their active support of this publication.

## College of the Rockies

submitted by Shahida Rashid, Manager of College Library Services

### College of the Rockies Celebrating 40 Years



College of the Rockies is celebrating 40 years of providing post-secondary education to the East Kootenay region. In honour of this big anniversary, the College is calling on graduates from the past forty years, even when we were known as East Kootenay Community College, to participate in celebrations that will take place throughout the year.

### New Strategic Plan

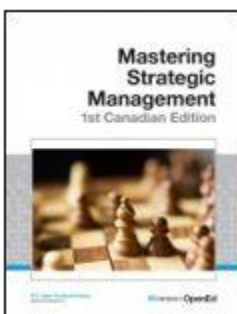
After more than a year of collaboration between internal and external stakeholders, College of the Rockies has a new Strategic Plan for 2015-2020. Our internal stakeholder sessions included over 100 students, support staff, faculty, management, and College Board members. We also held sessions with over 90 citizens in our campus regions of Fernie, Cranbrook/Kimberley, Invermere, Golden and Creston.



### Inspire Centre

Chad O’Brien has joined the staff of the Inspire Centre, Applied Research and Innovation in Teaching & Learning, as Instructional Designer. College of the Rockies has been promoting the use of Open textbooks and several of our instructors, in the areas of Marketing, Tourism and

Mathematics, have adopted them for their courses. One of our Business instructors, Janice Edwards, co-authored [\*Mastering Strategic Management\*](#)-1st Canadian Edition .



### **Information Literacy - Bridging with High School**

In early April, our Reference Librarian, Julie Kent, conducted several Information Literacy sessions for Grades 10, 11 & 12 students from our local Mt. Baker High School. The sessions, which provided an introduction to basic information literacy skills, were well-received by the students.

### **Congratulations!**

A member of our Library team, Beth Grasdal, has successfully completed Langara's online Library & Information Technology diploma program.

### **Reference Desk**

This past semester we re-arranged our Reference Desk to make it more accessible for students with disabilities and more interactive for all students. Rather than Reference staff just showing students how to use the databases, Library catalogue, etc., we provided an extra monitor and mouse and guided students as they interactively participated in conducting their own research.

The reaction from students was very positive, saying it helped a lot to reinforce their search skills.

### **Displays**

Circulation staff are charged with the task of keeping our display cases in the entrance to the Library interesting and fresh. We strive to change them monthly, displaying new and relevant resources from our collection.



*Gardening*



*Read BC*



## Catalogue

As part of a project to assess/weed our journal collection, our cataloguer has been making some changes to the way we catalogue our serials. We will now have only one item record per journal title rather than an item records for each individual issue. As fewer and fewer print journals are being circulated, we will now just do a pre-cat when an item is signed out. This will make a difference in how COTR serial records are displayed in the OUTLOOK and Evergreen catalogues. It will also make our holdings much easier to understand.

### ***VHS collection weeding***

As reported in the last newsletter, we are still working on phasing out our VHS collection. We recently removed 400+ trades videos and will be looking to replace them with updated titles in streaming format or with in-house productions. The latter is a long-range plan that our trades faculty are eager to see come to fruition.

For any of you wondering what to do with your old VHS tapes, here are a couple of suggestions.



*Christmas Tree*



*Recycle Fashion Show*

### **ROVERS**

Our IT department recently acquired two 55 inch mobile smartboards that we call "ROVERS." When not in use in the classrooms, one is located in the Library and we use it to promote our services and resources.

## **Douglas College**

*submitted by Debbie Schacter, Director of Learning Resources*

The Learning Centre's Exam Jam activities continue to offer partnership opportunities with areas such as Campus Life, Office for New Students, Douglas International and the Douglas Student Union. This initiative has been building since inception in the Fall 2013 semester to include stations like the Stress Free Zone as well as subject focused group study sessions. To the credit of Learning Resources employees, Reija Roberts, Michael Phillips, Dave Guedes, Benjamin Li and Patti Romanko and their continued commitment to this service, Douglas students are provided some much needed stress relief during exam period.





*Exam Jam Stress Free Zone Student Eunice Tanujaya thanks those who helped complete her 1500 piece puzzle*

The Research and Innovation Office (RIO) temporarily relocated a 3D printer in the New Westminster Library during the months of December and January. Students were immediately drawn to the display of printed objects and the working printer. The printer has since been moved to the College's Maker Lab, though kudos to Cora Fanucchi and Young Joo for their work supporting this collaboration with RIO.

### **Student Satisfaction Survey**



We launched our second annual service satisfaction survey in April to a sample of 500 students. Likely due to the \$25 Tim Horton gift card prizes offered as an incentive, we had a response rate of 31%. Initial review reveals students' top three draws to the library include our online resource collection, quiet and group study spaces. Further to these findings, 89% stated that library time is productive, 86% find mobile access to resources reduces study stress and 54% indicated that borrowing materials helps them manage the cost of their education.

### **Institutional Repository Project**

Douglas College is one of the early adopters for the Islandora institutional repository, as part of the BC Institutional Repository consortium project,

managed by ELN. Gretchen Goertz is the faculty member leading this project, and we are looking forward to having our initial site up later this summer.

### **Staffing Update**

We have bid fond farewell to our Vice President of Educational Services Blain Jensen, who left the college in May after receiving his ten year recognition. Also in May, Donna Stimson, Operations Supervisor in Coquitlam retired after 25 years of service. Ann Kuo, one of our Coquitlam library technicians will be replacing Donna in this role.

Web and User Experience Librarian Dianne Hewitt also retired in June. We have posted for a Monograph Collections and Metadata Librarian which we hope to fill before the end of summer.

Holly Salmon, Learning Centre Faculty Coordinator, has had a baby girl. During her maternity leave, Nancy Squair will be in the role of LC Faculty Coordinator. Nancy's position will be filled later this summer for the year, with a new half time faculty member.

Learning Resources will be taking on a records management project for the College. A Records Manager will be hired in the summer to begin the process of implementing records management at Douglas College. This position will report to the Director of Learning Resources for the duration of the project, about 18 months.

Director of Learning Resources, Debbie Schachter began a Doctorate in Education program in January, through the University of Edinburgh. Debbie anticipates completion by 2019.

## **Justice Institute of BC**

*submitted by April Haddad, Institute Librarian*



### **New Copyright Compliance and Intellectual Property Policies**

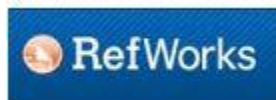
Two new policies and their related procedures, created by Library staff and reviewed by several JIBC committees are

now in force at JIBC. Curious? [Copyright Compliance Policy](#) and [Intellectual Property Policy](#)



### **ARES – full steam ahead!**

We are gaining momentum and steadily adding course readings to ARES, our course reserves and copyright management system. To date we have readings for 68 courses online in Blackboard, and more than 5,700 readings live and vetted for copyright compliance.



### **RefWorks migrated to U.S. server**

We successfully migrated from Scholar's Portal directly to the RefWorks U.S. site. This required the completion of a PIA (Privacy Impact Assessment) with our Technology Services department, and extensive communication with our faculty, researchers and students who have RefWorks accounts. Have a look at our new page: <http://www.jibc.ca/library/research-help/refworks>



### **Colleague coming to JIBC July 2015**

As of July 1st, JIBC Students will be registering for courses online via Colleague. Students and staff will also have access to the new myJIBC portal. Next modules to implement will be Finance followed by Human Resources.

## **Kwantlen Polytechnic University**

*submitted by Todd M. Mundle, University Librarian*

### **Award Winning Librarian**

Technical Services & Serials Librarian Linda Woodcock was the recipient of this year's BCCATS Technical Services Award. Linda was presented with the award at BCLA's Annual General Meeting and Awards Ceremony in May. This award is in recognition of her long-time service, dedication and leadership in BCCATS as well as her extensive RDA teaching and sharing of expertise across the province as British Columbia's technical services community continues the transition to this new standard of descriptive cataloguing.

### **Community Engagement**

The Library hosted Science World at KPU Langley's third annual Science Rendezvous event. The Library was also able to showcase streaming science videos from the collection, as well as the Langley campus Seed Library.

And this was the sixth year the Library has hosted Reading Link Challenge, an annual reading competition organized by public libraries with grades 4 & 5 teachers and teacher librarians.



*The Maple Ridge All Stars were the winners of this year's Reading Link Grand Challenge*

### **Summer Conference Contributions**

Librarians Mirela Djokic & Sigrid Kargut were invited to present at the 7th Qualitative and Quantitative Methods in Libraries International Conference (QQML2015) 26-29 May 2015 in Paris, France. Their poster session was "Enhanced Library Instruction: Using New Technologies and Teaching Techniques".

Web & Systems Librarian – and BCLA's Vice-President & President Elect – Caroline Daniels participated in panel sessions at BCLA and at the BC Campus Open Textbook Summit. The primary focus of these sessions was Open Access and OER in academic libraries.

### **Library Award Now Self Sustaining**

Since 2009 Library employees have been raising money to fund a KPU student award. The award just reached the \$20,000 mark. This total is sufficient enough to generate a \$1,000 award which will be given to a KPU English student every year in perpetuity.

### ***New Faculty for Librarians***

A proposal to create The Faculty of Educational Support and Development recently received formal approval from KPU's Board of Governors. This new Faculty includes Librarians and Counsellors as well as faculty from the Learning Centre, Co-Operative Education and Services for Students with Disabilities. The formation of this Faculty will allow members seats on Senate and Librarians anticipate it will provide opportunities for synergism among the component departments.

### ***KPU welcomes its first Elder in Residence***



On January 29, 2015, KPU installed Lekeyten of the Kwantlen First Nation as the University's first Elder in Residence.

The primary focus of KPU's Elder in Residence program is to support and encourage Aboriginal students on their educational journey. In his role, Lekeyten will share their knowledge, traditions and teachings with individual students and groups and will work with the university to encourage and promote understanding and respect for Indigenous perspectives, culture and values.

KPU President and Vice Chancellor Dr. Alan Davis described how all new students at KPU are greeted at the start of their studies at the university by Lekeyten, who has a history of welcoming every student and bringing with him a blessing. "It's a moment they never forget, I'm sure."

One of 20 Kwantlen First Nation Elders, Lekeyten grew up attending day school; similar to residential schools, day schools did not require students to stay overnight and they returned home at the end of every day. But the teachings were the same,

said Lekeyten, and he and his classmates were taught to be quiet. As a result, Lekeyten spent more time in nature than in school, and he soon found his voice.

Fast-forward to adulthood, and Lekeyten has been avidly involved for more than 20 years as a guest speaker and presenter at all levels of elementary, secondary and post-secondary education as well as trades and conferences in the Lower Mainland. His talks are about the environment, land and water use, fishing, and issues of conservation and its traditional importance.

His advice at the Elder in Residence installation ceremony: "Never shut up."

(Content from <http://www.kpu.ca/news/kpu-welcomes-first-elder-residence-lekeyten-kwantlen-first-nation>)

## **Langara College**

*submitted by Patricia Cia, Director, Academic Innovation and Dan Slessor, Communications Librarian*

### ***Interactive Events at the Langara Library***

Winter is far from dreary at the Langara Library! This past semester saw many fun, informative, and interactive events. In January, the Library and the Langara Art History department hosted the *Aboriginal Artwork @ Langara College* contest. Evolving from a project in which Art History students researched and documented the extensive body of Aboriginal work on display throughout the campus, the contest featured a display of the students' work in the Library and weekly contests highlighting a piece of art.

In celebration of Fair Dealing Week (February 23 – 27), the Library hosted *Fair Dealing is Sweet*. Our "copyright experts" served up free cupcakes and students played copyright trivia to win prizes.



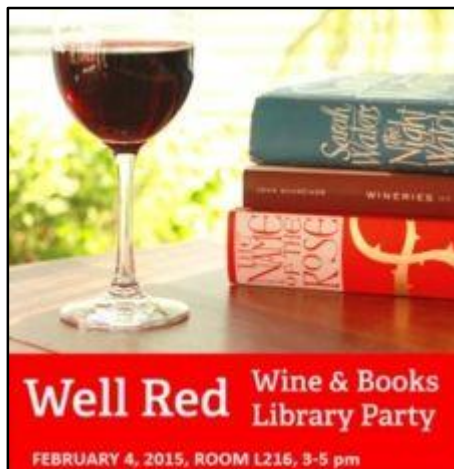
The always-popular De-Stress Fest returned during spring exams: Langara Registered Massage Therapy students delivered relaxation massages and the Langara Yoga Instructor students offered chair and mat yoga classes. The biggest hit was a visit from the Cookie Monster, who provided students with treats and a bit of levity during a stressful time.



Other highlights from the past term included live-streaming the *TED2015: Truth and Dare* talks in our pop-up “TEDlounge” and an anti-bullying film fest as part of campus-wide *Pink Shirt Day* activities.

### **Well Red: Wine & Books at the Library**

In early February, the Library hosted its annual Library party for Langara staff. Playing on this year’s “Well Red” theme, the event included a wine bar and appetizers prepared by Library staff and a visit from the College’s Bookshare initiative. Attendees were encouraged to “take a book, leave a book.” The event served as a great opportunity to connect with colleagues from around campus.



### **New Silent Study Room**

The Library’s physical space is once again evolving to better serve students. In January, we placed finishing touches on a new Silent Study Room. The Silent Study Room features sound-masking panels, study carrels, and seating for approximately 50 students. It is already a popular study spot among students.



### **Collections**

The Library collection received an upgrade, as we procured subscriptions to both the Wiley Online Library and the Taylor and Francis Social Sciences and Humanities Collection. Although selected to help support research, these collections provide content for almost every program area at Langara. Our analysis shows that they will also help satisfy a large percentage of the Library’s InterLibrary Loan requests, allowing the Library to further satisfy the immediate information needs of the Langara community.

Another exciting collection development is the addition of Young Adult (YA) resources to our popular ESL section. The YA books were purchased with Langara Writing Centre funding and will enhance an already robust ESL section that includes easy reads for English learners, graphic novels, and ESL test books. Our English liaison librarian has begun promoting the YA

collection in book talks for students developing their English language skills.

### **2013-14 Annual Report**

The Library published its [2013-14 Annual Report](#) in January 2015. Designed using the Library's new visual identity, "Curiosity," the report touches upon achievements from the April 2013-March 2014 reporting period. Highlights include:

- The creation of the Director, Academic Innovation position
- A record number of instructional sessions offered by the Library
- Implementation of Encore ES, the Library's new discovery platform
- The expansion of the Library's demand-driven acquisition program

### **The Team**



Back in October, the Library welcomed Dan Slessor as the new Communications Librarian. Dan is the former Student Services Coordinator at the iSchool@UBC: School of Library, Archival and Information Studies, and has experience in the academic and public library realms.

Instructional Services Librarian Ophelia Ma welcomed the latest addition to her family, a baby boy, in January and will be on maternity leave until January 2016.



While Ophelia is away, Allison Sullivan has joined the team as the Instructional Services Librarian. A recent graduate

of the UBC iSchool, Allison has experience at the Simon Fraser University Library and the Vancouver Public Library. Those interested in library instruction may be interested in Allison's "Trends in Library Instruction" posts on the Library Central blog.

Alison Curtis (Coordinator, Collection Development) is serving her second year on the Langara Faculty Association (LFA) Board and her

first as a steward. She is also revamping the LFA website and newsletter.

## **North Island College**

*submitted by Mary Anne Guenther, Coordinator, Library Services*

### **Staff news**

Diane Newman, Library Technician at the Campbell River campus, retired after twenty years with the College. Her replacement, Katherine Percival joined us on May 19th. Robin Turner, Cataloguing/Systems Library Technician has resigned to move to Nova Scotia with her military husband and Sonya Ternes, from Public Services has migrated to that position. We are currently advertising for her replacement and hope to fill it internally. That being the case, another position will be vacant in the near future.

### **Renovations**

In July, a renovation at the Comox Valley campus library will create another group study room; security gates will be replaced, public computers will be re-located and another counter with stools will be added. Some shelving has been removed and the fate of a collection of print reference resources is being decided.

### **Conferences and Meetings**

Lynette Gallant and I attended the Canadian Association of Professional Academic Librarians (CAPAL) conference at the University of Ottawa in May; librarians from across Canada, the UK and United States presented research papers on various topics ranging from access to information policy. CAPAL is part of the Congress of the Humanities and Social Sciences. The 2016 conference will be at the University of Calgary.

NIC held its annual day of celebration at the Campbell River campus on June 12th; the day of celebration included a re-cap of the year's successes by the college President, presentations and announcements of Emeritus titles and panel discussions.

The library has scheduled its annual staff meeting on September 4th. The day brings all staff together for professional development, sharing of campus reports and training. BC ELN staff have

been invited to present on Outlook Online developments and future enhancements.

### **Projects**

An information literacy tutorial is near completion. The tutorial builds on basic IL skills and is comprised of several modules and quizzes, intended for self-paced, standalone learning.

Annual collection inventories are planned for each campus in July.

### **Internationalization**

The library welcomes International students by providing information sessions on services and research during “Boot camp” events which introduce them to Canadian culture and educational performance. This year the library added a “Pin yourself” world map so students can mark their home location.



*International students “pinning” their home*

## **Northern Lights College**

*submitted by Dawna Turcotte, Regional Librarian*

### **Library News**

The Dawson Creek Campus Library collection underwent a vigorous weeding project to remove obsolete material. In the new available space, we set up 4 large tables with seating to accommodate both individual and group work. Students and instructors are pleased with the extra workspaces.

### **Budget News**

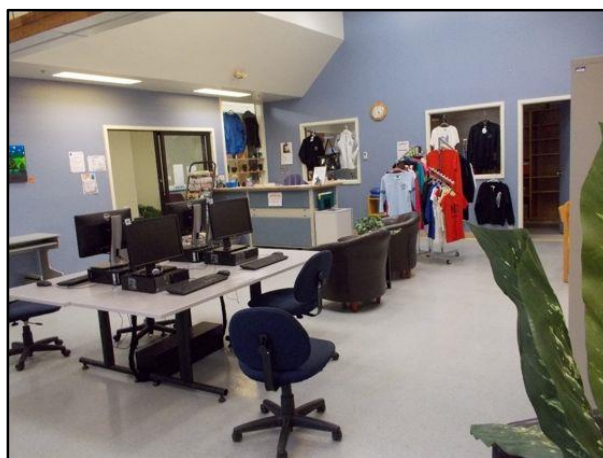
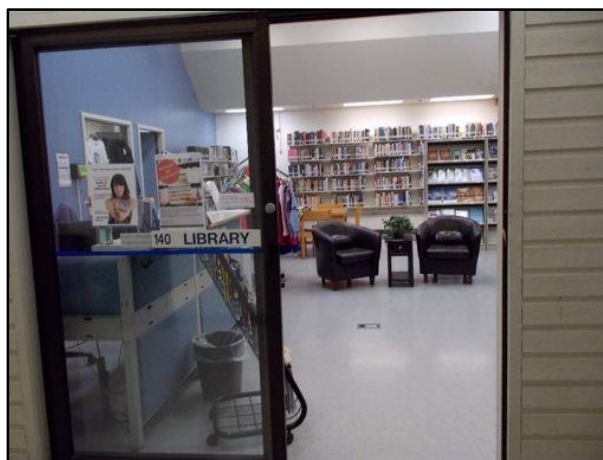
Despite a number of funding cuts, NLC has a balanced budget for 2015-2016 fiscal year. As a result, there were no layoffs in the College, and the library staff and budget have remained intact.

### **New Faces**

As of April 1, Dr. Bryn Kulmatycki, formerly the Vice President, Academic, at the College of New Caledonia (CNC) in Prince George, is the new President & CEO of Northern Lights College. He replaced Nick Rubidge, who held the position as an interim appointment.

### **Presenting...**

**Our small Fort Nelson Campus Library** (103 sq. m). This is the smallest of the 3 staffed libraries. Gate count for 2014-2015 was estimated at 679.





## Northwest Community College

*submitted by Melanie Wilke, Coordinator of Library Services*

The Northwest Community College Library continues to work towards our Learning Commons. We have been working with a consulting company to create a layout and plan that will work for all stakeholders. Although it is a big undertaking, we are hoping to have at least phase one in place for September. We are very excited about the project and can hardly wait to work hand-in-hand with our Learning Centre to better serve our students.

Our Inter-Library Loan Technician, Penny Llewellyn, has retired after 32 years of service. As the longest standing member of the Library staff, her experience, dedication and institutional memory will be sorely missed. We held a retirement social for Penny to celebrate her time with us, and to wish her well with her future plans.

NWCC Test Drive, a recruitment weekend, saw local high school students spending the weekend on our Terrace Campus taking mini-classes, playing games, eating in the cafeteria, and participating in "The Library's Amazing Race!" Watching 40 young people learn their way around the Library of Congress System, the different collection areas of the Library, and through the webpage while laughing, racing and trying to work as a team was exciting. It is always great to see learning take place completely disguised as a game. It was a wild weekend, and wildly successful!



We have changed the Library Washrooms to gender-neutral washrooms in order to have a more inclusive space. There has been very little feedback and the process seems to have gone smoothly.

## Okanagan College

*submitted by Jennifer Heppner, Assistant to the Director, Library Services*

### **Employee News - Library**

Congratulations and best wishes to **Anne Cossentine**, who retires this summer after 26 years with Okanagan College as the Penticton Campus Librarian. Anne's steadfast advocacy for the Penticton campus and all OC students will be greatly missed. **Sara Sharun** will take over that position at the beginning of August. Sara received her MLIS from UBC in 2010, having previously earned an M.A. in History from University of Victoria in 2005. Since 2010, Sara has worked as a librarian at Mount Royal University.

Earlier this summer, **Fran Drummond** retired from her position of 17 years as a Circulation Clerk at the Kelowna campus. Fran's presence, as well as her talent with restoration and preservation of the collection have been invaluable to the College and will certainly be missed. The hiring process is underway for a new circulation clerk.

**Lindsay Willson**, our Public Services / Business Liaison Librarian, is currently on maternity leave. Her replacement, **Sajni Lacey**, completed her MLIS at Western University (London, ON) in 2013 and worked as Public Services Librarian at Lakehead University (Thunder Bay) in 2014-15. Sajni will be based on the Kelowna campus for the duration of her appointment, which ends in March 2016.

**Gilbert Bede**, our Librarian, Systems and Data Services, will be on extended study leave from August of this year until July 2016. **Jessica Gallinger** will be filling that Kelowna-based position for the year. Jessica earned her Master of

Information from the University of Toronto in 2013 and worked as Social Sciences Librarian (Economics, Data & GIS) at the University of Saskatchewan in 2014-15.

**Ben Harrison**, who worked for the Library as Reference & Instruction Librarian from July 2014 to April 2015, has accepted a position at Lakeland College, in Lloydminster, Alberta, where he will be moving in August. Hiring for a replacement is currently in progress, with a new term librarian due to start in September 2015.

This spring, **Karen Friesen** of the Vernon Library was recognized with Okanagan College's Service Excellence Award. This award honours employees who have consistently exceeded their regular duties and responsibilities to meet the needs of the College.



### ***Kalamalka Seed Library***

A new Seed Library project launched by the Vernon Campus Okanagan College Library, in conjunction with Kalamalka Demonstration Garden, Patchwork Farms and the Vernon Branch of the Okanagan Regional Library (ORL) aims to preserve heirloom and native seeds. It will help promote awareness of seed preservation and sustainable gardening within the College and the greater community.



On Sunday April 19, the Seedy Sunday event was held to help kick-start the spring sowing season.

The project has received generous support from the Bauta Family Initiative on Canadian Seed Security, a project of USC Canada delivered in partnership with Seeds of Diversity Canada and supported by the W. Garfield Weston foundation. More information is available on this [website](#) or contact [Karen Friesen](#) (local 2268).

### ***College Prep @ Your Public Library***

In February 2015, OC Vernon Campus' counselor, student success coordinator, and librarian (**Jennifer Sigalet**) joined in to create the College Prep @ Your Public Library Series for high school students at the Vernon Branch of Okanagan Regional Library (ORL) on Sundays. Stephanie Vollick, the ORL Youth Services Librarian Vernon Branch, has taken up the torch to coordinate a summer sequel in August of three workshops:

- "Eight Keys to College Success" Derrick Doige, Counsellor, Vernon Campus
- "Three and a Half Steps to Building a Success Essay" Mag Evans, Success Centre Coordinator
- "Beyond Google! The inside scoop on becoming a super sleuth researcher at college and university" Jennifer Sigalet, Vernon Campus Librarian

A College Prep 101 LibGuide is under construction in preparation for the summer program, and can be viewed at <http://libguides.okanagan.bc.ca/collegeprep101>.



## Employee News – Learning Centre

**Elke Pritchard** is filling the English Coordinator position while **Karolynn Green** is on maternity leave. Elke just graduated this month with her M.Ed. from UBC-O.

In September, Math/Science Coordinator **Heather McIntosh** left the College to teach with the local school district. **Stephen Brown** took her place, but is now leaving the Learning Centre to teach with OC's Math Department. The search for a new Math/Science coordinator is underway.

The Supplemental Learning Project piloted by Heather and **Paul Stephenson** (Learning Centre Coordinator for English and Writing) in coordination with the Math Department proved successful. The program will be continued and expanded in the coming academic year.

## Quest University Canada

*submitted by Venessa Wallsten, University Librarian*

The last semester has passed quickly, and has been a time for both change and continuity at Quest University's library. With our largest yet graduating class at the end of April block, we had the opportunity to send them off in style with a reception at which they officially submit their Keystone projects (akin to Honours theses) to the library. We have hosted successively larger receptions each year that there have been graduating classes, and while we still know the vast majority of our grads, in the not-too-distant future of this growing institution it may become more difficult!

We were very pleased to see high levels of student engagement with the library space this semester, with several student-led initiatives taking place. These ranged from a display of local and student-created zines to a display highlighting women authors. These creative endeavours were most welcome, and this year we had the chance to up our creative output thanks to Alix Gullen, our newest addition to the team, who has created many fantastic book displays. Two of the best received are below, with the first highlighting selections from banned book month. The second delighted students during the month of February, when we invited them to go on a blind date with a book. While some couldn't resist unwrapping their

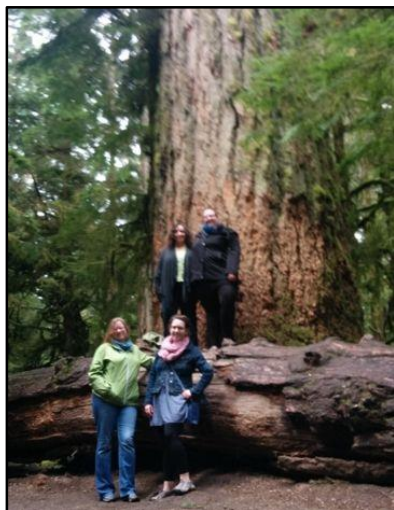
'date' right away, many showed great patience and told us they waited until Valentine's Day.



With a break between the April and May blocks, we took the opportunity to explore beyond Squamish and took to Vancouver Island to meet colleagues and discover other library spaces. Our main stop was Courtenay, where we spent time with the library team at North Island College. It is always valuable to meet with others, and a rare treat to see a space that is similar in size to our own. After much chatting and exchanging of ideas over the course of the afternoon and evening, we came away with a greater understanding of their context, and thoroughly enjoyed discussing issues relating to our complementary but unique environments. Many thanks for Mary Anne Guenther and team at NIC!

The time away still allowed for some sightseeing, and we took the chance to explore Cathedral Grove en route to Victoria. This trip was a great way to carve out time for professional development, which we try to do whenever possible. This semester saw us with a number of webinars attended, a trip to ACRL in Portland, OR,

a chance to discuss the new Information Literacy Framework at Capilano University, and an upcoming journey to Memorial University for WILU 2015.



The 2015-16 year will be the first where our incoming class is not larger than the previous group, as our student body numbers begin to stabilize. The university will also have a new President as of August, and we welcome the chance to invite him into the library and collaborate on the library's future. The Fall semester is always exciting, so there will no doubt be lots to report in the next newsletter!

## Simon Fraser University

*submitted by Gwen Bird, Dean of Libraries*

The Library was pleased to award its inaugural Undergraduate Student Award to Omeed Lakhani, a remarkable SFU Biology major who has volunteered as a peer tutor and coach in the Student Learning Commons for nine semesters, as well as being active in the community beyond SFU. Funds for the award were raised during the 2014 SFU Campus Campaign, primarily by

donations from Library staff. Our goal is to create an endowment and eventually present two students with this award each year.



*Omeed Lakhani (right) assists a student in his role as a Peer Tutor in the Student Learning Commons*

The Library commissioned a report on preservation of our physical collections to assist with setting priorities in this critical area. Consultant Jennifer Hain Teper (University of Illinois) was supplied with background information in advance of a 3-day site visit in February, and produced a comprehensive report that makes recommendations for establishing a preservation program at the Library. Funding from a university grant for strategic priorities will be used to implement the highest priority recommendations, including a comprehensive inventory of Special Collections backlogs, upgrading materials used for book repair, creation of a disaster recovery plan, and improved environmental control in some library storage areas.

The Library is conducting an internal survey on employee engagement. We are using the industry-standard Gallup 12 survey. It is an inexpensive web-based survey comprised of simple questions based on research about what motivates employee engagement across all sectors. We will use the results to target efforts to improve the experience of our workforce, and survey again after 12 or 18 months to measure effect.

Eric Swanick, Head of Special Collections, retired in May after 13 years at the SFU Library. He leaves behind a legacy of rich collections encompassing the history of the book, BC literary, social, and political materials, the Vancouver punk collection, and editorial cartoons, among others. Melanie Hardbattle has been appointed Acting Head and a search will be conducted to fill this critical position by January 2016.



*Eric Swanick*

The Copyright Office conducted a Copyright Provision Recordkeeping survey, to determine whether material posted to SFU's Learning Management System (Canvas) was infringing copyright. Two surveys were distributed, the first asking about the types of materials uploaded to Canvas and the copyright provisions relied on, and the second asking about the specific copyright provisions used to upload specific files from each selected Canvas course. The majority of instructors are not infringing copyright, but they are not clear on which provisions allow them to legally do so. The Copyright Office will use the results to inform their educational efforts on campus.

SFU featured prominently in the awards ceremony at the Annual General Meeting of the BC Library Association in May 2015. Pictured below are SFU award winners:

- **Garth Lauer** (Manager, Library Building & Equipment Operations), and **Natalie Gick** (Associate University Librarian, Administrative Services) accepted the Award of Merit for Buildings, in recognition of a substantial renovation project on the main floor of the WAC Bennett Library.
- **Mark Bodnar** (Business Librarian), received the Academic Librarians award for his work leading collaborative efforts among business librarians throughout BC.
- **Carla Graebner** (Digital Preservation Project Manager & Liaison Librarian), received BCLA's Achievement in Library Service Award in recognition of her leadership in organizing BC Gov Info Day over several years.



## University of British Columbia

*submitted by Linda Ong, Director,  
Communications & Marketing*

### ***Innovation Library in Kelowna to Open This Fall***



*The Innovation Library will be located within the Kelowna branch of the Okanagan Regional Library*

UBC's Okanagan Library and the Okanagan Regional Library are partnering to open a new Innovation Library this September. The Library will be located within the downtown Kelowna Branch of the Okanagan Regional Library and is the result of community consultation with local residents, who asked for the convenience of location paired with access to UBC Library resources, says UBC Okanagan Chief Librarian Heather Berringer. The space will provide a place for public online research and access to many UBC resources for alumni and community members, as well as students and faculty who may prefer its central location. In addition to the resources, a Community Innovation Librarian will provide in-person support and academic consultations to support students, faculty, alumni and community members.

“The Innovation Library will benefit UBC Okanagan students engaged in community-based learning and co-operative education placements,” Berringer says. “It is also equipped to support faculty members working on off-campus initiatives including regional socio-economic development projects in and with communities. And it is open for public use.” The library is expected to open in early September.

### **Aboriginal History Comes Alive**



*Casts of belongings used in at the exhibition at the Museum of Anthropology*

A new collaborative exhibit at the Library highlights the history of the Musqueam people before and since Vancouver. [čəsnaʔəm, the city before the city](#) is an unprecedented series of exhibitions about Musqueam’s ancient landscape and living culture, at [three distinct locations](#). As part of Aboriginal History Month at UBC Library, the curators of čəsnaʔəm have developed a [satellite exhibit at UBC’s Irving K. Barber Learning Centre](#) featuring belongings, replicas, images, maps and video.

The UBC exhibit looks at Musqueam ways of knowing, especially the ways they know and connect to their territory, and their ancestors’ ancient belongings. The exhibit uses the term “belonging” instead of item or artifact to show the ongoing connections to the belongings of ancestors. For example, one case features actual belongings recovered from the ancient site, while a neighboring case includes replicas made by present day Musqueam community members.

“Making belongings based on oral histories and stories in my community is really interesting and fun,” says Morgan Guerin, a Musqueam community member and Councillor who made harpoon points and antler tools to be used in the exhibit. Guerin also created a Sturgeon harpoon, the first made at Musqueam in nearly 100 years. The exhibit at the Learning Centre runs until August 26.

### **UBC Library Wins SLA Divisional Award**

UBC Library received the Special Libraries Association (SLA) annual Physics-Astronomy-Mathematics Division award, in recognition of one of its partnership programs. The Library, along with the renowned Banff International Research Station for Mathematical Innovation and Discovery (BIRS), has made accessible more than 2,000 video lectures from the [BIRS lecture series](#) via UBC’s digital repository, [cIRcle](#).

“We are proud of BIRS’ effort in recording, archiving, preserving, and disseminating its on-site scholarly proceedings to researchers worldwide through UBC’s online library service,” said Dr. Nassif Ghossoub, the Director of BIRS and a UBC Professor. The collaboration is a large-scale project to digitally preserve and disseminate extensive video content from the world’s best mathematicians. The BIRS videos launched in [cIRcle last fall](#) and have been heavily used, with more than 18,000 downloads and 40,000 views.

The Library-BIRS project was noted for its significant contribution to the exchange of information in mathematics. “This is a truly collaborative effort and involves three nations that BIRS serves,” says Eugene Barsky, Research Data Librarian at UBC. The award was presented at the annual SLA conference in Boston. To view the current inventory of BIRS videos in [cIRcle](#), visit the [BIRS community page](#).

### **Jean Barman Recipient of 2015 Basil Stuart-Stubbs Book Prize**



*Left to right: Alan Twigg (Publisher, Pacific Bookworld News Society), Ingrid Parent (University Librarian, UBC Library) and Jean Barman at the awards reception*

Jean Barman's book on the history of French Canadians in British Columbia (*French Canadians, Furs, and Indigenous Women in the Making of the Pacific Northwest*) is the winner of the third annual [Basil Stuart-Stubbs Prize for Outstanding Scholarly Book on British Columbia](#). The book examines French Canadians during BC's early fur trading and the connections made with indigenous women and families. Barman, a professor emeritus for the Faculty of Education at UBC, recasts the history of British Columbia from a French Canadian perspective, exploring how the relationship between fur trappers and indigenous peoples has shaped the Pacific Northwest.

The book offers a new perspective on the role of women and indigenous people in British Columbia's history that is truly significant to scholarly literature, noted Ingrid Parent, UBC's University Librarian at the reception. The \$1,000 prize, given by UBC Library and the Pacific BookWorld News Society, was awarded at a [June reception](#) at UBC's Vancouver campus.

#### **Dr. Frances Wood Visits UBC Campus**



*Left to right: Dr. Frances Wood with Dr. Timothy Brook (UBC Department of History) discussed their experiences as students in China during the Cultural Revolution*

At the end of May, the Library hosted former British Library curator Dr. Frances Wood, who spoke at several events as part of the Library's [centennial celebrations](#). Dr. Wood presented a lecture on [Buddhism, Christianity and the Silk Road](#), explaining the travel of religions, commodities, people and ideas along the Silk Road to an audience of more than 100 at UBC's Asian Centre Auditorium at the Vancouver campus.

While in Vancouver, Dr. Wood also participated in an informal interview/conversation with Dr. Timothy Brook, a UBC History professor and Chair in Chinese Research at the Institute of Asian Research. The pair discussed their mutual experiences as students in China during the Cultural Revolution.

For those who missed the events, the [webcast](#) is available on the Irving K. Barber Learning Centre's webcasts portal for those want to view the talk and pictures are available on the Library's [Flickr page](#).

#### **UBC Library's Medieval Acquisitions Garner Widespread Interest**



*Archbishop Michael Miller (foreground) observing the Papal Bull with UBC History Professor Richard Pollard.*

From Oscar Wilde to the Pope, the Library has added historically notable documents to its rare and special collections.

Last November, Justin O'Hearn, a PhD candidate in Victorian literature at UBC, launched a [crowdfunding campaign](#) to claim *Teleny* and *Des Grieux*, two rare texts connected to Oscar Wilde. *Teleny* was first published in 1893, with only five known sets of the two-volume publication remaining. There are only three known copies of *Des Grieux*, published in 1899. "UBC is the only collection in the world with both texts, and that is huge from a research perspective," says O'Hearn. The additions complement UBC Library's *Colbeck*

Collection of 19th-century literature, which includes a number of rare Wilde texts.

Another exciting addition is the [Papal bull](#), a medieval document written in 1245. A legal decree issued in Latin by Pope Innocent IV to the Italian convent of San Michele in Trento, it features the signatures of the Pope and 13 cardinals (including future pope Nicholas III). The bull has been viewed by a number of special guests to the Library, including the Archbishop Michael Miller of the Roman Catholic Archdiocese of Vancouver.

Both medieval acquisitions received widespread media coverage locally and nationally in print and TV, including the front page cover of MetroNews Vancouver and a 7 minute segment on Global BC's *Prime* news program. To view the news stories on the Papal Bull, visit <http://about.library.ubc.ca/2015/01/29/papal-bull/>. To view the news stories on the Wilde publications, visit <http://about.library.ubc.ca/2015/01/13/rare-wilde-book-coup-for-ubc-library/>.

## University of Northern British Columbia

*submitted by Allan Wilson, University Librarian*

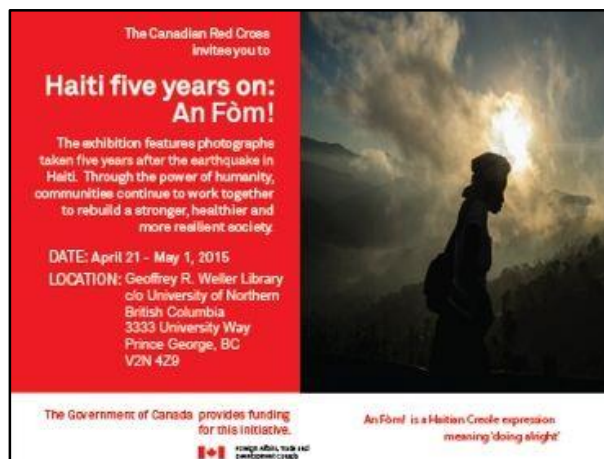


*Allan Wilson shakes hands with under-nourished guest at DiscoveryCentre at UNBC library*

The Geoffrey R. Weller library has embraced many changes this year. We've completed a

number of projects both to our physical plant and to our underlying workflows. We relocated our reference and microform collections from the first floor of the library to open up new social and study spaces for our students. Digital signage and a 38 seat laptop bar now grace a new open and welcoming design for the library. The first floor is also home to brand new open access computers. Students and community members can access our digital collections, surf the web with speed and utilize the latest desktop publishing software, and we also replaced the computers in our instruction lab moving from an aging thin-client terminal services model to new managed desktops.

A number of projects underway includes: Open Journal Systems, ACME Journal, computer Lab replacement, retrospective thesis digitization, electronic theses and dissertations software development, a new Summon subscription, Interlibrary loan department analysis, and installing digital signage. The signage in the form of TVs on the main floor were used to highlight research at UNBC during the Canada Winter Games as part of an initiative with College of Science & Management, a so-called DiscoveryCentre to entertain and inform visitors, parents and guests of the Games while they were at UNBC awaiting sporting events. It was a great success and those who heard of it want more. So in April we hosted a photo exhibit with the Red Cross "Five Years after the Haitian Earthquake" and intend to hold other events of community/university interest.



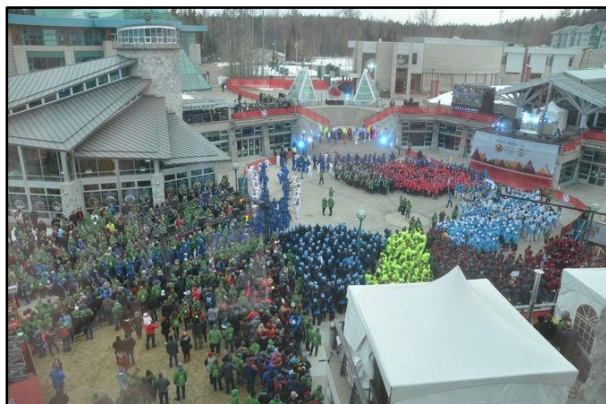
Kari Veninsky and Allan Wilson came up with the idea of an "Inuk2Book" to recycle old bound journals, and it was Kari and her partner Ron who built these items, one picture here weighing several hundred pounds (with steel reinforcing).



One of the 3 "Inuk2Book" displays

We continue to grow our Open Journal Systems. We are happy to add ACME Journal to the family of journals we already support. ACME is a highly ranked international open access journal for critical analyses of the social, the spatial and the political. The journal has published 34 issues since 2002. Their first issue through the OJS platform is scheduled for late June or early July.

Exciting things are happening in relation to theses and dissertations submissions at UNBC. We have taken up, once again, software development on a system that promises to move us from print based to digital submissions. We've also begun retrospective digitization of our print theses, dissertations and projects. We aim to have a complete digital collection by September. That collection may find itself housed in the Provincial IR spearheaded by ELN.



Outside the G. Weller Library, Canada Winter Games closing ceremonies were a wonderful sight

The BC Northern Archives at the Geoffrey Weller Library at the University of Northern British Columbia has been working particularly hard this year providing regalia, research, and displays in

support of the Anniversary activities in this 25th year, and to show the history of UNBC. Ramona Rose and her team have created new displays for regalia, the talking stick was a feature at the CWG, and they have provided research and staff time to show the best of UNBC during this celebratory year.

The UNBC library and archives has digitized over 300 newspaper issues from the company mining town of Cassiar, BC, published between 1956 and 1977 by the Cassiar Asbestos Mining Corporation. The papers detail numerous events in the town and surrounding area, including company business.

*The Asbestos Sheet* and under its subsequent title *The Cassiar Courier* documented residents' perspectives of life in a small resource town in Northern BC, including the benefits (community closeness) and challenges (lack of sufficient health and education services) of living in an isolated region. As a community newspaper, it provided accounts of the many social and community events held by its residents (i.e. Snow Daze festival in March) including events sponsored by local organizations (i.e. Cassiar's Lions Club). Also the newspaper documented visits by dignitaries including CAMC corporate executives, provincial government ministers, and others. Cassiar's newspaper also featured a written update from its Members of Parliament for the Skeena/Cassiar riding, MPs Iona Campagnolo and Jim Fulton. The newspaper also documented 'life passages' of its residents and noted the arrival of new residents/workers with CAMC and who was departing Cassiar, reflecting the town's nature as a transient community of mining workers.

These papers may assist in providing new knowledge to researchers interested in the industrial, economic, and social impacts of the creation and development of Cassiar, the town and the business. The Archives hired a UNBC Student Assistant to conduct digitization activities and assist in on-line access. Funding for this digitization and access project was provided by the Irving K. Barber Learning Centre's BC History Digitization Program. Access to the newspapers is available via the Archives on-line database; See <http://search.nbca.unbc.ca/index.php/asbestos-sheet> The newspapers are held as part of the Cassiar Asbestos Mining Corporation (CAMC) & Townsite fonds – for on-line access to the Cassiar records see <http://search.nbca.unbc.ca/index.php/cassiar-asbestos-corporation-ltd-fonds>

Library and Archives staff also contributed to the Beyond Hope Library Conference at the Prince George Public Library which hosted its conference of northern librarians and library workers under the theme “Libraries are Forever” during their 60th anniversary time for them. UNBC staff hosted sessions on predatory publishing (Heather Empey), copyright (Patrice Hall), book repair (Mandi Schwarz), and helped make this conference a wonderful success for our public library partners.

## University of Victoria

*submitted by Susan Henderson, Communications Officer, for Jonathan Bengtson, University Librarian*

### Announcements

#### **Vancouver Island Library Staff Conference**

On Friday, April 24, 2015, over 200 library staff attended the first Vancouver Island Library Staff Conference held at the University of Victoria. There was an excellent turnout with people attending from up and down the island – from as far north as Campbell River down to the Gulf Islands, including the Greater Victoria region and the Sooke and Saanich school districts. Staff came from provincial and federal government libraries, public libraries, school libraries and post-secondary libraries. Library assistants, library technicians, library school students, and librarians were in attendance throughout the day. There were 22 sessions, 5 posters and 45 presenters.



*Learning and Research Librarian **Tracie Smith** (Conference Chair) stands at the podium with members of the Vancouver Island Library Staff Conference Organizing Team, after Sybil Harrison (Camosun College), **Jonathan Bengtson**, and Maureen Sawa (Greater Victoria Public Library) finish their “A Conversation with Library Leaders” panel session.*

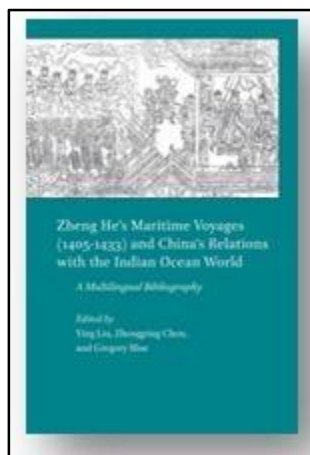
### **UVic Libraries' new student scholarships announced**

UVic Libraries is proud to be an essential and integral part of the research life cycle at UVic. Named in honor of donor David Harris Flaherty and bequest donor William Petrie, *The David Harris Flaherty Undergraduate Student Library Scholarship* and *The William Petrie Graduate Student Library Scholarship*, will each annually award one academically outstanding student in any discipline who demonstrates how they have successfully utilized library resources - including any print, archival, music, multimedia, or digital resources for a class project, assignment or research paper. Eligible students must complete a 500 word essay explaining their use of library resources in an application. Successful students will be awarded \$500 for each scholarship. In addition to the monetary award, the annual recipients will be recognized through a plaque in the library, and their winning essay will be featured on the Grants and Awards website page, with a link to their paper or project in our institutional repository.

### **Librarian Ying Liu co-edits new multilingual bibliography on the voyages of Zheng He**

Learning & Research – Asian Studies Librarian **Ying Liu** spent five years working as a co-investigator on the MCRI-Zheng He Research Project “Late Imperial China and the first global economy”. There are nine co-investigators from four Canadian universities, including from UVic, Ying Liu, Dr. Zhonping Chen, and Dr. Gregory Blue. Ying’s work focused on bibliographic research, and the result is a multilingual bibliography of which she is co-editor. Newly published by Brill publishing house, *Zheng He's Maritime Voyages (1405-1433) and China's Relations with the Indian Ocean World* lists selected sources in thirteen languages and reflects the global scholarship of Zheng He's seven maritime expeditions.





### **LGBT nonfiction Lambda Literary Award finalist announcement**

*The Transgender Archives: Foundations for the Future* publication was a finalist for the LGBT nonfiction Lambda Literary Award. Published in July 2014, by Dr. Aaron H. Devor, it is the second publication under the University Libraries' imprint. The 27th Lambda Literary Awards celebrate achievement in lesbian, gay, bisexual, and transgender (LGBT) writing for books published in 2014. The finalists were chosen from a record 818 submissions from 407 publishers. Submissions came from major mainstream publishers and from academic presses, from both long-established and new LGBT publishers, as well as from emerging publish-on-demand technologies. To download *The Transgender Archives: Foundations for the Future* publication visit the [Transgender Archives](#) website.

### **Awards and appointments**

#### **CLA/OCLC Award for Innovative Technology**

The Canadian Library Association announced that The Canadian Government Information Digital Preservation Network (CGI DPN) has been named 2015 recipient of the CLA/OCLC Award for Innovative Technology. The Canadian Government Information Digital Preservation Network is a project initiated in October 2012 by library staff at eleven member institutions: University of Victoria, University of Alberta, Simon Fraser University, University of British Columbia, University of Calgary, University of Saskatchewan, McGill University, Dalhousie University, Scholars Portal, University of Toronto, and Stanford University. The Network is an important example of librarians as proactive stewards in the realm of digital content.

### **Kim Nayyer appointed as Associate University Librarian, Law**



The University of Victoria Libraries is pleased to announce the appointment of **Kim Nayyer** as Associate University Librarian, Law effective January 1st, 2015. Kim has been with UVic Libraries since 2011, providing research help and instruction in the Diana M. Priestly Law Library, launching its social media platforms, and having had responsibility for management of the Law Library collection since 2012. Kim has a BSc from University of Alberta, an LLB from Osgoode Hall Law School, and an MLIS from University of Alberta. She is also a member of the Bars of Alberta and Ontario, and since 2013 she has taught introductory and advanced legal research and writing courses for the Faculty of Law.

### **Lisa Goddard appointed as Associate University Librarian, Digital Scholarship & Strategy**



UVic Libraries is pleased to announce the appointment of **Lisa Goddard** as Associate University Librarian, Digital Scholarship & Strategy, effective February 1, 2015. Lisa comes

to UVic from Memorial University where she has been Scholarly Communication Librarian since 2012, and has held various prior positions at Memorial including acting AUL for IT in 2010 and Head of Library Systems from 2003-2009. She holds a BA from Queen's University, an MLS from McGill University, a Graduate Diploma in Information Technology from Memorial University, and is currently completing an MA in Humanities Computing at the University of Alberta.

### ***Alexander Burdett appointed Learning and Research Librarian, Law***

UVic Libraries is pleased to announce the appointment of **Alexander Burdett** to the position of Learning and Research Librarian, Law, effective July 15, 2015. Alexander will assist with collection development, research help services and instruction in the Diana M. Priestly Law Library. He will also join Kim Nayyer, AUL, Law, in delivering the library's teaching responsibility for the Faculty of Law, beginning by handling a section of the first-year legal and writing course this September. Alexander is a 2015 graduate of McGill's School of Information Studies and a 2011 graduate of the JD program at the University of Manitoba. He is also called to the Bar of Manitoba.

### ***Dean Seeman appointed as Head, Resource Description and Discovery***

UVic Libraries is pleased to announce the appointment of **Dean Seeman** to the position of Head, Resource Description and Discovery, effective September 1, 2015. In this position, Dean will be responsible for directing the operations of the Cataloguing Unit within Collections Management Services and working across the Libraries to facilitate metadata creation for a wide variety of resources. Dean has held various prior positions in library technical services having worked as the lead cataloguer in an international digitization programme at the University of St. Michael's College in the University of Toronto; as Metadata and Cataloguing Librarian at Memorial University of Newfoundland; and, most recently as Division Head, Cataloguing & Metadata Division, Memorial University of Newfoundland.

## **Civic engagement**

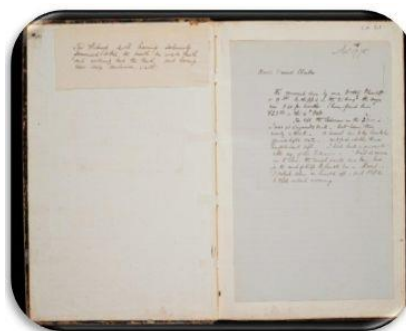
### ***Catalyst Conversation***

In May, UVic President Jamie Cassels welcomed more than 80 elected municipal officials, city managers and leaders from B.C.'s three post-secondary institutions to a Catalyst Conversation

that challenged participants to imagine how they could collaborate to address a wide range of interests that would benefit the region.

## **Digitization news**

### ***Historic Victoria Police Department charge books now online***



University of Victoria Libraries is pleased to announce the availability of the digitized [19th Century Victoria Police Department charge books](#). Loaned to UVic Libraries through a collaborative initiative between the Victoria Genealogical Society and the Victoria Police Historical Society, the volumes were scanned by UVic Libraries staff, and returned to VicPD in November 2014. This digital collection consists of five Victoria Police Department log or "charge books," compiled between April 4th 1873 and September 30th, 1876. These handwritten charge books (nearly 2000 pages) are a record of the arrests made in Victoria, British Columbia, and surrounding areas during this time.

### ***New Directions in Digital Scholarship: research symposium***

From music archives and online research tools, to gamification and digital bibliographies, "New Directions in Digital Scholarship: The Library and the University Community" offered a look at how scholarship is being challenged, transformed and expanded in the 21st century. The symposium featured a range of speakers from across campus including **Lisa Goddard**, Associate University Librarian, Digital Scholarship & Strategy.

### ***Launch of the Ian McTaggart Cowan Archive***

In June, UVic Libraries will celebrate the launch of the Ian McTaggart Cowan Archive. The Cowan Collection at the University of Victoria Archives and Special Collections includes his field journals, photographs, lecture notes, articles, books, correspondence and CBC footage, from his 75-

year long multi-faceted career in science and conservation in Canada. A digital collection of the handwritten McTaggart Cowan field journals will be available for viewing at:

[www.uvic.ca/library/featured/collections/bc/Cowan.php](http://www.uvic.ca/library/featured/collections/bc/Cowan.php).

## Special events and exhibits

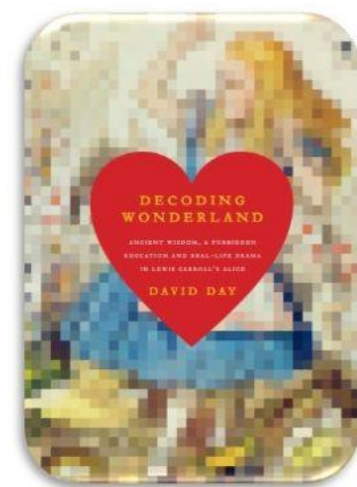
### Wikipedia Edit-A-Thon



In January, University of Victoria Libraries and the Electronic Textual Cultures Laboratory combined forces to present a Wikipedia edit-a-thon.

Participants received an orientation, attended sessions on how to contribute to Wikipedia articles on collections from Special Collections and University Archives, and heard a talk by Honorary Resident Wikipedian Dr. Christian Vandendorpe.

### Decoding Wonderland with David Day



This event, presented in partnership with the Royal BC Museum and the Greater Victoria Public Library, was held on February 5th. Author and UVic alumnus David Day presented an early insider glimpse of his forthcoming book, *Decoding Wonderland: Ancient Wisdom, a Forbidden Education and Real-Life Drama in Lewis Carroll's Alice*, which celebrates the 150th anniversary of the publication of *Alice's Adventures in Wonderland*.

### Magna Carta at 800 exhibit: June 15-August 31



As the 800th anniversary of Magna Carta is marked, the Diana M. Priestly Law Library and Special Collections will present a selection of resources to illustrate its influence and mythology in the early development of concepts of individual rights and freedoms.

## Spotlight on library collections

### Treasures and Tea series



Special Collections and the University Archives collaborated with the Pre-Digital Books Research Collective to bring together researchers, instructors, students, and community members to explore and share materials from library collections. The Treasures & Tea series (which ran from February until the end of April) under the direction of **Heather Dean**, Associate Director Special Collections, combined an informal show-and-tell presentation by a wide variety of speakers followed by discussion and refreshments. To see more details and the complete schedule for the past series, visit:

<http://www.uvic.ca/library/locations/home/spcoll/events/2015-spring.php>.

### **University of Victoria Libraries added to the Flickr Commons**



The University of Victoria Libraries is delighted to share our special collections through the Flickr Commons and looks forward to adding further images from our extensive holdings. Our holdings range in age from a Cuneiform tablet (circa 2100 BCE) to contemporary digital archives, in addition to a broad range of subjects, including anarchism, arts and culture, environmental studies, literary history and criticism, as well as political and historical affairs, transgender studies, and women's studies. Check out our [Flickr albums](#).

### **Vancouver Community College**

*submitted by Shirley Lew, Director of Library and Learning Centre*

It has been a period of transition and renewal for us at VCC. Last December, we regretfully said good bye to Tim Atkinson, our Director for the past three years. Tim's leadership had a transformative effect on the Library and Learning Centre. He introduced changes that improved operations and internal communication. He initiated a comprehensive library reorganization plan that was forward-looking, innovative, and respectful of staff. Though a challenging period at the college, Tim identified a way forward always with humour, compassion, and intelligence. Although he is greatly missed, we take solace knowing he is nearby at VIU and continuing his great work from there.

Since January, I have been the Interim Director and assumed the permanent role of Director, Library and Learning Centre as of June 2015. I'm grateful for the warm reception I've received at the CPSLD table and look forward to continuing to work with this group in future.

### **Library Reorganization and Single-Service Point**

As of July, both library campus locations will be transitioning to a single service point model and circulation staff will be operating under a new job description with a higher paygrade. The changes were completed under the Technological Change provision in the Collective Agreement. Under the new job description, circulation staff will be providing basic reference service as well as higher level project work in emerging areas such as archives, records management, and assessment. Comprehensive retraining has been an essential piece of the reorganization.

### **Learning Commons at VCC**

We are excited to be a leading part of the discussions for establishing a Learning Commons at VCC. While a Learning Commons is hardly a new concept, the exploratory discussions have been energized by the potential for creating a Commons that is unique to VCC and our students. We are in the exploratory phase so no timelines or budget established, however we do know the Commons will be located at the Broadway campus location.

### **Vice President, Academic, Students & Research**

Dr. Kathryn McNaughton has been announced as VCC's new Vice President, Academic, Students & Research. Dr. McNaughton is an experienced academic leader and administrator, having held senior positions at Thompson Rivers University, University College of the North, and most recently at Red River College. Her roles have included Dean for the Centre of Teaching Excellence, Innovation & Research and Vice President, Academic & Research. Dr. McNaughton joins VCC as of August 2015 and the Library will be reporting to her.

### **50th Anniversary**

VCC is marking its 50th year in 2015. A few themes have emerged in the planning of this milestone -- one of the strongest is our identity as a "capital C" community college. We are strongest when delivering accessible and transferrable programs that help students in our local community reach their personal and professional goals. Events planned include a gala as well as a community event that showcases the work of our students.

For more information about what we've been up to, take a look at Library and Learning Centre's 2014-15 Annual Report - <http://library.vcc.ca/downloads/AnnualReport2015.pdf>

## Vancouver Island University

*submitted by Tim Atkinson, University Librarian*

VIU Library has been actively working on a number of related things: a vision and space plan for the Learning Commons, an Information Literacy Plan, a Special Collections Plan and an expanded budget process. In addition some of the Librarians are working on a Space Use Research project and some of you may have seen a recent session at BCLA on this topic.

The Librarians have been very busy presenting at several events: Kathleen Reed was presenting at the Assessment workshop and the ACRL conference in Portland, Cameron Hoffman at BCLA and the Capilano Information Literacy event and internally Cameron Hoffman and Meg Ecclestone at a Student Success workshop, Meg Ecclestone at the International Conference on Academic Integrity, Jean Blackburn was selected to work on a National CRKN initiative, while Dan Sifton is assisting the ELN IR group with the implementation process.

There are ongoing active projects on downsizing our VHS collections, implementing an ongoing systematic inventory, taking on Photo ID for the institution, beginning a comprehensive assessment on the market value of deselected materials, active space planning activities for a potential partial renovation in 2016/2017, replacement of microfilm readers/printers, digitization projects for VIUSpace and intensive planning sessions for the coming year.

## Special Reports



### CAPER-BC (Centre for Accessible Post-secondary Education Resources)

*submitted by Tara Robertson, Accessibility Librarian, CAPER-BC*

Celebrating 30 years since CAPER-BC received their first funding grant in 1985. Over the years the Ministry of Advanced Education and CAPER-BC have both changed names a few times. The thirty years have seen huge changes in technology, alternate formats and production workflows while demand for services has steadily increased.

During 2014-15, CAPER-BC served 1168 students with print disabilities who made 3553 requests for alternate formats for course materials. On average it took 4.7 days to send out files for a request and 13.1 days if production was required.

Over the past several years supporting students in the trades has become a greater part of CAPER-BC's work. Trades materials made up 50% of the requests while 15% of the students served were trades students. Trades materials are more time consuming to produce and less likely to be already available in an accessible format.

In 2015 CAPER-BC received \$100,000 one-time funding for 2015-16. This grant will support the delivery of short-term training aligned with B.C.'s Skills for Jobs Blueprint by increasing CAPER-BC's capacity to produce accessible materials in trades and math, to conduct further user testing of open textbooks to ensure accessibility, and to produce new trade materials using the principles of universal design.

In 2015 BCcampus approached CAPER-BC to work together to make the open textbooks produced in British Columbia accessible. Open textbooks are free, open, online textbooks where the content is made available under an open

license. This project has saved B.C. students over \$700,000 since it started in 2013. Tara Robertson collaborated with the Manager, Open Education at BCcampus and an Instructional Designer from Camosun College. As a team they worked with students with print disabilities who use alternate formats and assistive technology to test five textbooks. In February they held an in-person focus group which was extremely valuable. Based on student feedback, BCcampus incorporated the changes necessary to make these textbooks accessible.

To learn more about the accomplishments of CAPER-BC in 2014-2015 please access the annual report at <http://caperbc.ca/about-us/reports/>.



## BC Electronic Library Network (ELN)

*submitted by Leah Hopton, ELN Librarian*

### ***Institutional Repository Network***

There has been a flurry of activity and progress around the BC IR Network this spring! Islandora, supported and hosted in Canada by discoverygarden, has been chosen as the platform to support the IR network. Islandora is a Canadian-developed open-source platform in use at over 100 public and private institutions worldwide (read more at:

<http://www.eln.bc.ca/docs/view.php?id=1573>).

Committees are in place and work is progressing on the development of the basic look & feel, theming, workflows and defaults for the BC IR Network repositories. Early adopter sites – College of the Rockies, Douglas College, Emily Carr University of Art + Design, Justice Institute of BC, Thompson Rivers University, University of the Fraser Valley, and University of Northern BC – are moving ever closer to the goal of having content in their IRs by September.

### ***Resource Sharing***

Early this spring, BC ELN established the OutLook

OnLine Administrative Centre in partnership with Libraries Branch (Ministry of Education) and Public Library InterLINK. The shared centre has been put in place to offer support, troubleshooting, and training for both post-secondary and public libraries. New staff member Rachel Sim, along with Sunni Nishimura, has been occupied with overseeing the OutLook OnLine transition to Canadian hosting, which was completed this May. With this major transition over, the Administrative Centre will be looking at the OLOL system as a whole to optimize processes and to ensure the system is serving libraries, and users, optimally.

### ***AskAway: Chat Reference***

With the AskAway service humming along and sustainability secured by partner libraries, this spring the Administrative Centre turned its attention to training. In particular, the goal was to offer experienced AskAway staffers sessions that would highlight up-to-date processes and advanced skills. With feedback from local coordinators, the Administrative Centre identified key areas for reinforcement and offered “Veterans’ Boot Camp” sessions to address these. 37 AskAway staffers attended the sessions – both in-person and online – and feedback was highly positive. The Administrative Centre plans to offer more boot camp sessions in the future.

### ***WriteAway: Online Writing Assistance***

WriteAway continues to grow by leaps and bounds! Two new institutions joined the service this spring: Okanagan College and Thompson Rivers University. The count of institutions offering WriteAway to their students now stands at twelve, with yet more showing interest. WriteAway was also recognized this spring by the British Columbia Library Association, which awarded WriteAway the Merit Award for Program or Service. This award recognizes outstanding achievement during the preceding year in a new or an on-going service.

### ***Electronic Health Library of BC Administrative Centre***

This spring, e-HLbc members renewed the Core Suite of resources for the fourth three-year renewal period. To support the process, the e-HLbc Administrative Centre released the *Core Suite Case for Renewal 2015-18*, which details costs and savings of licensing a core collection of resources through the consortium. As part of its negotiations for the Core Suite, e-HLbc secured an upgrade from CINAHL Full Text to CINAHL Complete, bringing members an additional 740

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unique titles. e-HLbc full members have now committed to renewing the Core Suite for a three-year term.

### ***BC ELN Office News***

It's conference season, and BC ELN staff members have been building their professional knowledge by attending conferences and workshops around British Columbia. BC ELN staffers attended the BC Library Conference, the Education Technology Users Group Spring Workshop, and Rachel Sim and Sunni Nishimura presented a session on Outlook OnLine at Beyond Hope 2015. Anita Cocchia will attend the ALA conference later this month.