

CPSLD Newsletter

Fall 2015

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**CPSLD**

Council of Post Secondary Library Directors

CPSLD Newsletter contains articles and photos submitted by members.

The Newsletter is compiled by Katherine Plett, Director, Resource Centres, College of New Caledonia 3330 – 22<sup>nd</sup> Ave. Prince George BC V2N 1P8

Phone  
250-562-2131 x5298

Email  
[plett@cnc.bc.ca](mailto:plett@cnc.bc.ca)



### **CPSLD Fall Meeting at Capilano University**

Many thanks to Grace Makarewicz, Capilano University Librarian, for hosting the fall meeting of CPSLD on Nov. 5-6, 2015. Great facilities, great food, great hospitality! The group shot above was taken by Dianne Cottrell during our tour of the [Bosa Centre for Film and Animation](#), for students in film and animation courses - who seem to go on to [Academy Award](#) winning productions!

There was a packed agenda for this 2-day meeting. Capilano University Business Instructor Jorge Ocegüera led the group in a visioning session on the first day. The second day included updates on projects like the PDL Provincial Digital Library, the BC Shared Digital Resources and Institutional Repository [ARCA](#) now up in beta mode, eTextbooks, and results of the CPSLD Statistics Committee's survey. We also thanked Ministry of Advanced Education representative, Kate Cotie, for her review of Ministry priorities: Skills for Jobs, Aboriginal Strategies, Shared Services, Transitions from K-12 to post-secondary, the PDL and other initiatives.

This was the last CPSLD meeting for David Pepper (BCIT) and photos of his retirement party are included in the Capilano section of this newsletter. And thanks again to all for sending updates on what's happening at your institutions, always helpful and interesting.

## Reports

### BC Institute of Technology

*submitted by David Pepper, Director, Library Services*

#### 3D printing

Partnership between BCIT's Applied Research, Library Services & Media Works is advancing the agenda for student access to 3D printing technology. This summer, students in the Makerspace Project course built a couple of printers, one of which is now in MediaWorks located adjacent to the ehPod. Staff are ramping up their knowledge and will be launching a service this Fall.

Meanwhile, the Makerspace Club continues to have a presence in the ehPod 24 hours a day to work on 3D printer-related projects, and to show people the basics of 3D design.

#### **3D printer attracts interest during Science Literacy Week**



*credit: Sandra Matsuba/BCIT*



*credit: Sandra Matsuba/BCIT*

#### **FlexSpace@theLibrary**

BCIT Library has received one-time funding to transform an existing classroom in the Library into a vital, progressive and adaptive learning space. The goal: to promote a wide variety of learning activities - student group projects, peer tutoring, language learning & practice, research skills classes, video conferencing, online study and student presentations - and to create a comfortable and welcoming place where students can integrate their own and library-provided learning technology.

#### **Yours to discover...**



BCIT has purchased SUMMON from ProQuest as our new discovery interface. Target date for launch is January 2016.

#### **ITS "floaters" near you...**

As the result of a partnership between Library Services & Information Technology Services, Help Desk staff "float" through technology-intensive areas of the Library a few weeks into the beginning of each term, engaging with students at-the-point-of-need for login issues, wireless access, pay printing and other common problems that used be handled at the reference desk or bounced to the ITS Help Desk in another building.

The pilot has been a significant learning experience for the ITS staff – and a huge relief for reference librarians at the busiest time of the term. In fact, ITS has now expanded the visits to include some other common spaces where student congregate to study & use mobile devices: Gateway, Great Hall and Recreation Services.

#### **A "shout-out" for the United Way Silent Auction event**

For the 2nd year, Library Services' staff has provided leadership of the largest single contributor event in BCIT's annual United Way campaign.



credit: Scott McAlpine/BCIT

## Capilano University

written by Tania Aleksn, Jocelyn Hallman, and Grace Makarewicz

### Rotunda Renovation

With the warm months and reduced traffic to the Library comes the chance to improve our physical space. This past summer, thanks to generous institutional donors, we were able to renovate our popular Collaboration Zone on the main floor of the Library, specifically the round architectural feature at our north end.

The project involved the removal of outdated furniture to allow for a doubling of the student seating in the area, as well as improved electrical connectivity – more plugs for all! We've also banished the shelves that blocked the light from our gorgeous curved windows. The space now features streaming natural light, and will soon be augmented by focused fixtures of appropriate wattage. New seating ensures comfort and productivity – with privacy provided by purpose-bought movable screens.



### General Education at CapU

Jocelyn Hallman, Teaching and Learning Librarian, is working as part of a cross-faculty team that is leading a major curricular change initiative at CapU. The team is reforming the breadth component of Bachelor's degree programs, also known as General Education. In the typical university model, students select electives from a list of pre-approved courses, designed to give them disciplinary breadth. CapU is reforming this model, creating a breadth curriculum that ties these courses together in an intentional and interdisciplinary way, integrating learning across the electives and relating it back to students' primary areas of study. One of our goals is to embed information literacy into this curriculum, including the possibility of librarians teaching or co-teaching semester-long courses, as a way of transitioning away from the one-shot model and facilitating deeper learning in our students.

### EZ Proxy

CapU Library is now one of the many academic libraries using EZ Proxy for electronic resource authentication on and off-campus. Spurred by a resource compatibility issue, the project, which moved authentication from Innovative Interface's WAM service to OCLC's EZProxy, was rolled out over the spring and summer, launching with minimal mishaps just before the 2015/16 school year commenced. The move is an upgrade in usability for students, faculty and staff as they can now gain access with their institution-wide network credentials via LDAP.

### **NWCCU (Northwest Commission on Colleges & Universities)**

As part of CapU's ongoing accreditation process, we were visited in October by Dr. Steve Vander Stae, Vice Provost from Western Washington University. The focus of the visit was to ensure that we are progressing sufficiently towards readiness for our Year 7 review in the spring of 2017. Dr. Vander Stae reviewed the progress of academic and support programs in embedding assessment in our daily practice. The visit was very positive and we are now awaiting a written report.

### **New Learning Commons Service: English Language Support**

In September the library hosted a new student service in our learning commons area. English Language Support (ELS) is a service for non-native speakers of English to get support with their reading, writing, speaking, and listening skills. Students receive (by appointment) one to one tutoring from EAP (English for Academic Purposes) faculty. The new service was instantly very popular!

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*Editor's note:* Here is a selection of photos taken during our visit to Capilano.

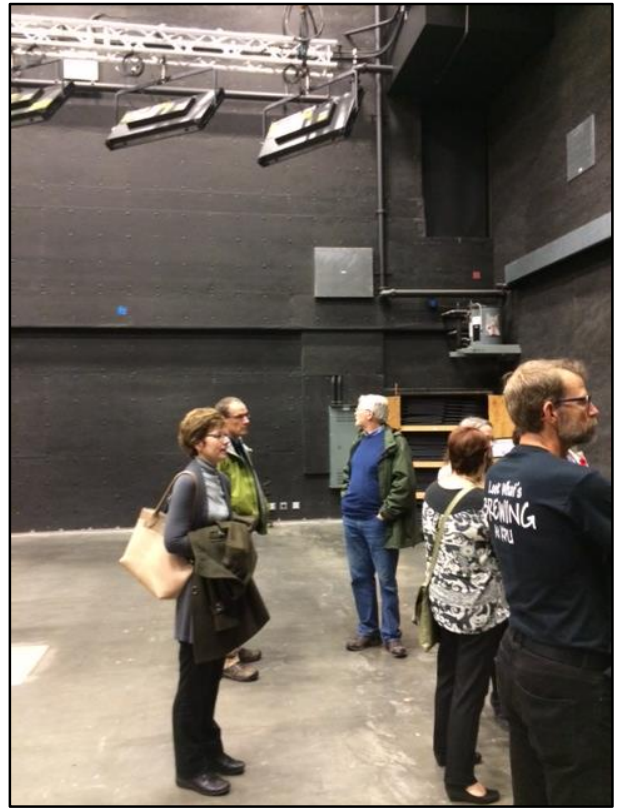
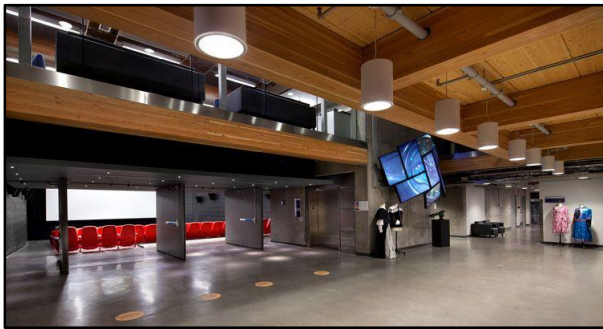
This was David Pepper's last official CPSLD meeting. It gave us a chance to thank him for everything he has contributed to our group and to the profession. We have greatly appreciated his generous help, advice and support over the years. I'm sure we will also miss those regular email alerts he has been sending from the [Academica Group](#) whenever anything related to libraries or information trends is reported. And as the editor of the CPSLD newsletter, I will add that I hope he turns his attention to writing now. His newsletter submissions have always been such a treat to read - fun, informative, student-focussed and just generally inspiring. Thanks David and Happy Retirement!



Capilano University Library



Tour of Bosa Centre for Film and Animation



## College of New Caledonia

*submitted by Kathy Plett, Director, Resource Centres*

Library use stats continue to be encouraging. Databases are in demand, and we were especially happy to see increased use of the “Complete” versions of Academic Search and Business Source (for this title we had to drop CBCA Business but it seems to have been a good decision). It’s also a real bonus to have the Associated Press video collection as part of Ebsco search results.

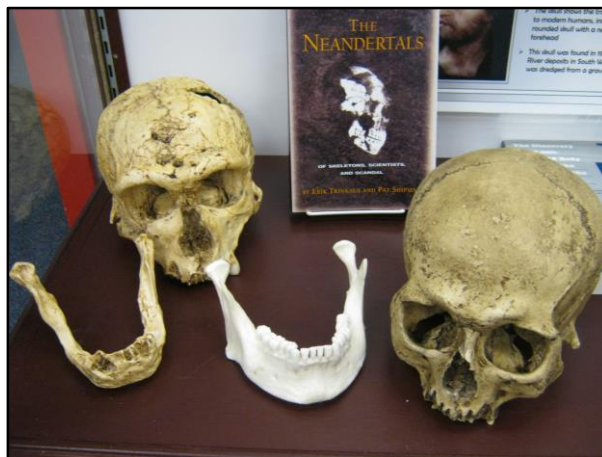
Print collections in Prince George and in regional campus libraries continue to be assessed, weeded and updated. Special thanks to Anthropology faculty for taking on that section. A tip of the hat to Technical Services for keeping up with all of the changes, including in periodicals where a great deal of work has been done. One collection that was dropped entirely was our “College Calendars” collection, as most are now only available online.

### **PaperCut printing system**

Over the summer we tested out our new PaperCut pay-for-printing system, in library labs and at our public stations and the two new photocopiers. It was great to work with IT Services on this initiative, prior to its official roll-out on August 1. Circulation staff were of critical help in ironing out all the bugs. We were expecting some negative feedback from students who had free printing in the past, but have been pleasantly surprised by student reaction. They seem to understand that it’s “good to go green.” We held two special “Paperless Tips and Tricks” sessions for faculty, who are keen to find ways to reduce the need for printing in their classes.

### **Displays**

As always, library displays have attracted a lot of attention and inspired people. This summer-fall we have featured: Anthropology; Prince George’s 100 anniversary with the CNC Press “[Remembering](#)” book and weekly fall contests; City of the Future; Remembrance Day; CNC Authors; and CNC Fine Arts student work. Seasonal displays in December included our tree for the PG Humane Society, Gingerbread Houses from the CNC Professional Cook Training Students, Food for Fines, Holiday Greeting Wall, and related exhibits.



*Anthropology display (May-Sept.)*



*City of the Future display (Sept.-Nov.)*



*CNC Fine Arts Student works (Nov.)*



CNC Professional Cook program Gingerbread Houses (Dec.)

### **Looking ahead, we are working on...**

- establishing “rotating collections” for programs that are going to be offered on a rotational basis in our region. Our first project with faculty has been to identify resources to support the HCAP Health Care Assistant Program
- creating online versions of CNC videos such as the Yinka Dene elders series, to be stored and accessed on our Ensemble server
- establishing a 3D Printing service in Media Services, in cooperation with the local MakerLab
- setting up a “Grow Box” in the library, for Applied Research to run experiments on different lighting systems for growing plants
- updating Copyright materials; we recently created a special poster for the Students’ Union office, at their request, explaining what’s legal and what’s illegal to copy. Apparently the title on the poster – “It’s illegal...” – has really helped to make the point.

## **College of the Rockies**

*submitted by Shahida Rashid, Manager of College Library Services*

### **Indigenous Education Protocol for Colleges and Institutes**

College of the Rockies Vice-President Education, Stan Chung signed the Indigenous Education Protocol for Colleges and Institutes during the Ktunaxa Nation General Assembly on July 14th.

“Through the Protocol, College of the Rockies commits to create curriculum and provide services and learning environments that respect indigenous values and cultures. Chung was joined in signing the Protocol by Kathryn Teneese from the Ktunaxa Nation, Chief Barb Cote from the Shuswap Band and Marilynn Taylor from Métis Nation British Columbia.” – Darryl Schmidt, External Communications Coordinator

<https://www.cotr.bc.ca/press/fullhdLine.asp?ID=779>



### **Dual Admission Agreement with University of Victoria**



On November 27th, Dr. Catherine Mateer, Associate Vice-President Academic Planning at University of Victoria, visited the College to make an important announcement. College of the Rockies and University of Victoria have entered into a partnership agreement that gives students a

dual admission option at the two institutions. Eligible students, who meet the admission requirements for select programs at both COTR and UVic, will be admitted to a COTR program and, upon completion, subsequently to a UVic program. Current eligible COTR students seeking future admission to UVic will be granted guaranteed admission.



College of the Rockies is pleased to be one of the early adopters of Arca – a digital repository network providing open access to materials created at post-secondary institutions in B.C. <http://arcabc.ca/> Each of the seven participating institutions has created its own repository <http://cotr.arcabc.ca/> for storing scholarly research materials and other digital assets such as newsletters, images, multimedia and more.

### **Automotive videos replaced**

We are making progress with our VHS collection weeding project. We have just replaced our previous collection of automotive videos with 59 new format titles to be used by students in our Automotive Technician program as well as students in our Mechanics programs.

### **Study Rooms**

We have experienced a steady increase in study room activity. More and more students are seeking group study space as well as quiet study space.

### **WriteAway**

This fall a new tutor, Matthew Lamb, joined the WriteAway service. We have noticed slight increases in new accounts and submissions for the month of October as compared to October 2014. Students at COTR still prefer face-to-face writing help instead of Online but value the enhanced alternative service in place.

## **Douglas College**

*submitted by Debbie Schacter, Director of Learning Resources*

### **Records Management Project**

Learning Resources has successfully lobbied for developing a records management system for the

College. Siân Madsen is our Records Manager tasked with implementing the program, over the next year and a half. Siân has been meeting with Douglas employees in every faculty and department, and has begun her work on devising a records structure.

### **Staffing Update**

Mina Sedaghat Jou is the half time faculty member replacing Nancy Squair's position in the Learning Centre, while Nancy takes on the role of the full-time acting Learning Centre Faculty Coordinator. Mina's focus has been on developing tools for assisting tutors and students in teaching maths skills, and support for the computer skills tutors.

Trevor Smith is our new Monograph Collections and Metadata Librarian, following the retirement of Dianne Hewitt in the Spring. Trevor joined us in September, and he is a welcome and energetic addition to our team.

We wish all the best to Patti Romanko as she retires this year taking with her 22 years of experience and fond memories. Patti has arranged a final Faculty PD event with Safiya Noble speaking about Algorithms of Oppression to an audience of over 150, both live and streamed, courtesy of UBC's Mark Bodnar. We are in the process of recruiting an Information Literacy and Educational Technology Librarian we hope to have in place early in the new year.



*Biao Li accepts his prize*

We ran our first Library Twitter Contest at the start of the Fall semester, and we awarded three of our new Twitter ([#douglasismylibrary](https://twitter.com/douglasismylibrary)) followers with \$50 bookstore gift cards. We plan to run this contest every semester in the hopes that tweeting news and events will become a real time option to reach our patrons.

Emerging Technology Librarian, Debra Flewelling hosted an Open Textbook event late September 2015. Over 50 participants came to hear Dr. Rajiv



Jhangiani speak and to view the display provided by BC Campus' Leva Lee, Manager, Professional Learning and Open Education Resources and Lauri Aesoph, Manager, Open Education (pictured here).



Once again the library has donated a week of fines to the Douglas College Student Union food bank. This year we raised over \$350 (this might be as high as \$500 once I've got Co-s amount).



## Justice Institute of BC

submitted by April Haddad, Institute Librarian



### *JIBC one of early adopters in Arca repository*

JIBC joined the Arca project early this year and is proud to be part of this initiative. *The Vault* is the learning and research repository for JIBC. It preserves and collects the scholarship of JIBC researchers and provides open access to their digital works. Open works that can be freely accessed from the Vault include articles, research reports, book chapters, images, videos, and theses. Have a look: <http://jibc.arcabc.ca/> (but remember, we've only just begun!) (Arca is a collaborative project of BC post-secondary institutions to provide anytime, anywhere access to research created at BC post-secondary institutions.)

### *Yvonne Lam joins JIBC library staff*

Yvonne Lam started at JIBC in July of this year in the library technician position responsible for serials and acquisitions. Yvonne is a graduate of the Langara Library Technician Program and previously worked at Kwantlen Polytechnic University.



### *ARES @ Demofest*

ARES was featured at the annual JIBC Demofest on December 3<sup>rd</sup>. Demofest is a great opportunity for faculty and staff to showcase their work, gain recognition, and get feedback from fellow faculty and staff. Examples include courses, activities or tech tools. Many faculty have now booked sessions with our Copyright Librarian to learn how to embed ARES in their courses.



### ***JIBC law enforcement degree at Camosun and Okanagan***

Beginning in September 2016, students from

Camosun College and Okanagan College will be able to complete JIBC's Bachelor of Law Enforcement Studies (BLES) at Camosun's Lansdowne campus and Okanagan's Penticton campus. JIBC librarians have met with their counterparts from Camosun and Okanagan, and look forward to this new collaboration.

### ***Library tutorial embedded in Research Methods course***

As of September 2015, the Library's Blackboard *Research Skills Tutorial* (aka Information Literacy Tutorial) became part of the 2<sup>nd</sup> year Research Methods course (RESM). It is included in the RESM Blackboard Course Menu and counts towards students' participation mark. The Tutorial is comprised of 5 modules and a Final Quiz. The development of the Tutorial was a collaborative effort between the Library and the Centre for Teaching, Learning & Innovation. The Library worked with the Office of Applied Research and Graduate Studies, and, the RESM instructors to get the tutorial into the RESM course.

## **Kwantlen Polytechnic University**

*submitted by Todd M. Mundle, University Librarian*

### ***Increased Access and Reduced Cost for Legal Reference***

After a thorough assessment and investigation of the current Library collection, student need and available products, 14 legal print subscriptions have been replaced with 2 comprehensive legal databases. This will save the Library over \$27,000 in subscription costs while providing improved remote and cross-campus access. These savings are welcome as an offset to the continued rising cost of subscription rates and the drop in value of the Canadian dollar.

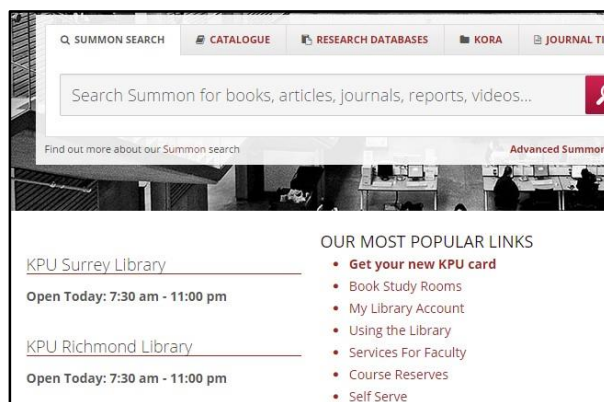
### ***New Plagiarism Badge***



There is now an open badge option for the Library's popular plagiarism tutorial. Using the badge option allows instructors to immediately see if their students have successfully completed the tutorial, while also

avoiding the need for students to repeatedly work through the tutorial for different courses. As these digital badges are open technology, student can also "backpack" them to include in their digital lives beyond KPU.

### ***Library Website Redesign***



After analyzing assessments from student usability studies, usage statistics and website heat map results, the Web & Systems Librarian implemented a redesign of the Library homepage & some landing pages over the summer. Changes include:

- Only linking high traffic pages to the homepage
- Adding a Library specific footer for quick reference links
- Shortening the length of pages reducing the need for scrolling
- Adding a prominent First Time Here link for new students
- Implementation of real-time library hours listing on the homepage

We believe this pared down design will lead our users to the information they want most, quickly and easily.

## Open Access Panel



In promotion of Open Access Week in October, the Library & Faculty of Arts organized an informational panel with Farhad Dastur and Rajiv Jhangiani, two KPU Psychology faculty who create and use Open Education Resources in their teaching. The panel also included Lauri Aesop from BC Open Textbook, who discussed the ins and outs of Open Access textbooks. Those faculty, students and members of the public who attended the session were enthused by the possibilities presented by the OA movement within education.

## Langara College

*submitted by Patricia Cia, Director, Academic Innovation and Dan Slessor, Communications Librarian*

### Library Service Review

Beginning this semester, the Library is undertaking a service review with the assistance of the Emotus Operandi consulting firm. Recommended during our strategic visioning process, we opted to wait until a Library director was in place. The review process is rooted in “agile design” - an iterative method based on collaboration, evolving development, and constant feedback and evaluation – and will result in an action plan to address the shifting priorities of our stakeholders and prepare for emerging trends in the academic library landscape. Our first all-staff service review meeting took place on November 19 and focused on “laying the foundation” for the work to be completed throughout the year-long review process.

### New Online Library Tutorial Rolls Out to Students

The Library rolled out a brand new online tutorial this semester, entitled “*Can I Use This?*” *Critically Evaluating Sources*. The new tutorial introduces the ‘The 5 Ws’, a framework that helps students determine whether a source is suitable for their research assignment, and consists of a series of videos and quizzes to ensure comprehension. The new tutorial replaces the retired *Evaluating Web Resources* tutorial and complements our two other online tutorials: *Avoiding Plagiarism* and *Introduction to Research*.

## Librarians Involved in the Program Review Process

The Library’s new position within the College’s Academic Innovation unit has created opportunities for subject librarians to utilize their unique skill set in new and exciting ways, particularly in the area of program review. Librarians now serve an integral role in the program review process by working with their liaison departments to provide research on job markets and employment trends. Subject librarians have contributed to program reviews for the Langara School of Management and the Professional Photography program and are currently working with the Aboriginal Studies, Canadian Studies, Chemistry, Classical Studies, History, and Political Science departments. Moving forward, the program review process will be a core component of liaison work with College departments. This initiative is also leading to more involvement during the program and curriculum development process.

### Makers in the Library



*Students build with LEGO at our most recent 3D Printing Showcase*

As has become customary during the Library’s start-of-term festivities, we hosted a popular 3D printing showcase in September, where students interacted with a 3D printer and tinkered with LEGO blocks. The ongoing success of our 3D printing events has resulted in the establishment of an exploratory team of two librarians and a Creative Arts faculty member, who are working on a proposal to bring a permanent makerspace to Langara College. The team has been busy conducting student surveys, visiting makerspaces throughout the lower mainland and Vancouver Island, and consulting with the Langara community to assess their interest in the initiative. A makerspace proposal is expected to be completed in 2016.

### Langara Reads over the Summer Months

Over the summer months, the Library launched the *Langara Reads* campaign, which focused on the benefits of reading for pleasure. In addition to “summer reading” book displays, featuring staff picks and fun titles from our fiction collection, we also took the Library outside as part of a “Library on the Lawn” event. Library staff provided reading recommendations, checked out books on the spot, and gave away freezies to students. The entire event was captured on the College’s Instagram account as part of a week-long “Library Instagram Takeover.”



### A Permanent IT Presence Takes Shape in the Library

In response to the high number of tech-related queries (e.g. WiFi issues, printer questions) received by Reference and Borrower Services staff, the Library has partnered with the Langara IT department to establish a permanent IT presence in the Library. During the first two weeks of September classes, we trialled a proof of concept IT service desk located in the Library lobby. The trial was very successful and the construction of a permanent IT service desk is set to begin in the New Year.



*The proof of concept IT service desk in action at the beginning of term*

### Copyright Education on Social Media

In our ongoing efforts to educate students on the ins-and-outs of Canadian copyright legislation, the Library launched a new social media campaign entitled “copyRIGHT or copyWRONG: Debunking Common Copyright Myths.” As part of this campaign, we have been posting a graphic that clarifies one copyright “myth” every month. The Facebook posts have been shared via the Library and College social accounts and have garnered high levels of audience engagement.



### Quick Hits

- Library staff have embarked on a User Experience (UX) project to identify ways that the Library’s website can be improved to reflect the research habits of the Langara student body. The initial findings of the study were presented at the annual Langara Scholarship Café.
- The Writing Centre has joined WriteAway, the online writing help service offered through BC ELN.
- In advance of the federal election in October, the Library brought Elections Canada representatives to campus to help students register to vote.
- As is tradition, we are hosting our two-week-long De-Stress Fest this December. Activities feature relaxation massages from Langara RMT students, a life-size scrabble board in the Library lobby, and a colouring lounge.

## Nicola Valley Institute of Technology

*submitted by Linda Epps, Librarian*

### ***New Orientation Process – Strategies for Success 101***

This fall was our 2nd year implementing this orientation process. There were over 80 students registered. They received library instructions in how to use the library catalogue, databases, how to do research and were given two sessions on APA citation and reference. The course also included: test-taking strategies, note-taking, time management, student responsibilities and ethics, learning styles, and setting educational goals.

### ***Library Renovation – a long process***

Early this year we were housed in the community education area. This area would be our new library home for 6 months. During this time we strived to provide students with all the library services available to us. Interlibrary loan was a lifesaver as all of our books were put in storage.



*Temporary library*

Upon completion of the renovations, we had to deal with re-shelving books. This was a fun task!



*Help, we need to re-shelve these books*

The end result, despite all the hard work, is amazing! Our old shelves are gone, the library appears open and huge. The lounge area is a favorite spot for faculty, staff, students and

community members who just want to sit, relax, or browse and read new books.

Our shelving change has dramatically changed the look of the library.



*Old shelving units*

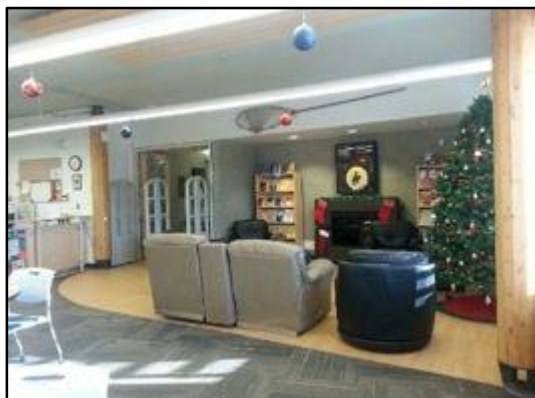


*Mobile shelving units*

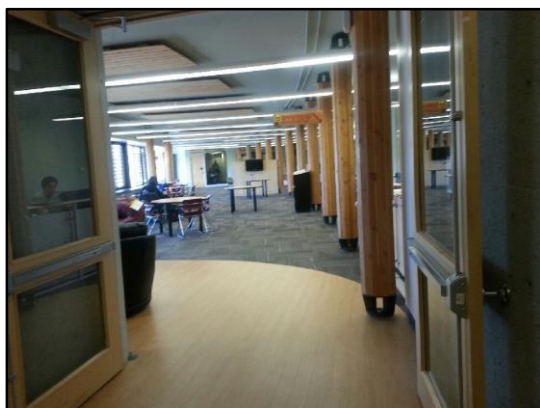
The library is now more open and inviting.



*New Open Concept*



*Lounge Area*



*View from doorway into library*

### **Scavenger Hunt for Library Information**

At the start of the fall semester, new and returning students were asked to participate in a “scavenger hunt for library information.” This provided an opportunity for new and returning students to familiarize/reacquaint themselves with some basic library resources. Participating students had their names entered in a prize draw. The winner this year was Buffy Brown and Joe Abernethy, Library Co-ordinator presented her with an NVIT backpack.



*Buffy Brown, Scavenger Hunt winner*

### **Trades Building Completed**

In November, we had an opening ceremony for NVIT’s newest addition to the campus – the trades building. Christy Clark, B.C. Premier was on hand for the ribbon cutting ceremony as were other political dignitaries. Ken Tourand, President of NVIT, NVIT Elders and the Trade Students were also present.



*Ribbon Cutting*



*Completed Trades Building*

A memorable experience was the performance of the drummers and traditional dancers.



*Traditional dancers*



*Welcome Back Sherry!*



*Youngest Dancer*

### **Staffing Changes**

Joe Abernethy, Library Co-ordinator has relocated to our Burnaby Campus. Joe will continue to do cataloging and interlibrary loans. Retired Library Co-ordinator, Sherry Garcia, graciously volunteered to come back while NVIT conducts a search for a part-time library co-ordinator for the Merritt Campus.

## **North Island College**

*submitted by Mary Anne Guenther, Coordinator, Library Services*

### **Staff update**

In June, the library had a retirement at our Campbell River campus and at the end of December, another staff member will be retiring; Katherine Percival replaced Diane Newman and the second position, vacated by Eleanor Chadwick will be advertised within the next few weeks. Both outgoing staff members will be honored at the annual college employee recognition event on November 27th.

Internal appointments at the Comox Valley campus library, one in Cataloguing and Systems and one in Public Services, left the Acquisitions/ Public Services position vacant, which was filled by Steinunn Benjaminsson. Two library staff members are currently enrolled in distance MLIS programs.

### **Facilities update**

The Campbell River campus is undergoing a consolidation and renewal project, bringing off-site trades programs to the main campus and re-defining and branding college space to differentiate it from the high school, which shares the facility. The plan incorporates a separation of a number of spaces, including the library, which will be modelled on a learning commons.

The Comox Valley campus library underwent a minor renovation over the summer and acquired an additional group study space. Space was found for most popular print periodicals and casual seating and the Reference collection was weeded and re-located to accommodate a bank of six public use computers.



Remember the era of large green chalkboards, long before whiteboards and smartboards? The library claimed a number of boards before they went to re-cycling and mounted them in the library lab for notices, library news and technology tips, provided by library student helpers. Here are two of them mounted with informal messages (note the free form lettering, which we really like).



### ***Services and Planning***

Just prior to and during exams in December, the CV campus library will have certified therapeutic dogs in residence between 11:00 and 1:00. A space for petting and visiting dogs and their handlers has been designated to provide a safe and segregated area so not to impose on those who choose not to participate. The CV campus library will be open week-ends again from 11:00 - 4:00 on December 12-13 and 19-20.

North Island College recently unveiled its strategic plan with student experiences and success the number 1 priority for the next five years. NIC Plan 2020 outlines nine key priorities and 45 goals for the College between 2016 and 2020.

NIC Plan 2020 also contains eight additional priorities, which empower students and strengthen



their foundation for success across the region. They are:

- High-quality, relevant, responsive curriculum and programs
- Access to learning and services across the region
- Aboriginal education and Indigenization
- International education and internationalization
- People, organization, culture
- Resources, investment, sustainability
- Active connections to community
- College identity brand.

## Northern Lights College

*submitted by Dawna Turcotte, Regional Librarian*

### Library News

Since August, NLC has been using Titanfile, a Canadian post-to-web service that specializes in secure document sharing services, for our ILL document delivery. Our patrons and library staff are very satisfied with the program. Our Titanfile program is based on Langara College's template. The program is quite affordable, easy to use, and satisfies copyright requirements.

### Employee News

On November 26th, Susan Hunter joined NLC as its 1st Vice President of Community Relations and Student Services. Susan comes from Sault College, Ontario, where she was Director, External Relations.

On November 30th, David Christie moved from his position of Coordinator of Aboriginal Services to become the Director of Aboriginal Education, a new position at the College.

Lorelee Mathias (Friesen), formerly the Dean of Student Services, is now known as Director of Student Services; her duties remain the same. Her portfolio includes the Library.

### Blast from the past



This is an old sign we unearthed in the Dawson Creek Campus Library in a box. We do allow snacks and drinks in the Library – except for the computer areas. However, we've never seen a “no smoking” library sign before.

The Dawson Creek Campus library staff were quite creative with this, corkboard sign during Welcome Week in September. They used book covers, a few pamphlets and handouts, and securely attached a backpack to the board.



## Northwest Community College

*submitted by Melanie Wilke, Coordinator of Library Services*

We are excited to have entered into a project with the Freda Diesing School of Northwest Coast Art. Currently, we are cataloging 400 pieces of student legacy art, as well as art pieces that were donated from the estate of Freda Diesing. Once the pieces are catalogued, we have plans to digitize the art and are looking into using ARCA to host the collection. This project will allow our students to continue using the art pieces for their studies, while both preserving it and making it available to the public. What a beautiful collection to work with!

In the summer, we moved our Learning Assistance Department into the Library with plans of turning the Library into a Learning Commons. That plan is still moving forward, but is taking a bit longer than anticipated. Our original plans were to renovate our existing Library and redistribute the space to better accommodate student needs, as well as giving a well needed update to our decor. Since the project began though, we have also started exploring the opportunity of taking over a

different space of campus and possibly renovating it to accommodate the Learning Commons. Once the feasibility study of the new space is complete, we will be able to make a decision about where the best location for the Learning Commons will be and will then move forward with renovations. Our hope is now to have everything ready for September 2016.

## Okanagan College

*submitted by Roën Janyk, Web Services Librarian & Library Department Chair*

### Employee News



**Sara Sharun** has joined the College as the new Penticton Campus Librarian, replacing Anne Cossentine who recently retired after 26 years of service. Sara received her MLIS from UBC in

2010, having previously earned a MA in History from University of Victoria. Sara had worked as a librarian at Mount Royal University since 2010.



**Jessica Gallinger** has started her new role as the Systems and Data Services Librarian at the Kelowna campus. Jessica is replacing Gilbert Bede, who is currently on an

extended study leave. Jessica obtained a Master of Information degree from the University of Toronto in 2013, and previously worked as a Social Sciences Librarian (Economics, Data & GIS) at the University of Saskatchewan.

**Jillian Sinotte** is the new term Reference and Instruction Librarian, based at the Kelowna campus. Jill earned a MLIS from Western University (2013), and is enjoying her return to the Okanagan, being that she is a graduate with a MA in English from UBC Okanagan (2012). She previously worked as a librarian at Red Deer College in Alberta.



**Sherise Martin** was welcomed on the Vernon campus as the new Sunday/Monday Library Clerk III. She is replacing Katie Brennan who is now working curating in the art field in Kelowna. Sherise is also an artist and the Library is already enjoying her creative displays.

**Joanne Shum** is the newest addition to the Kelowna Library circulation team, replacing **Fran Drummond** who retired from her position of 17 years as a Circulation Clerk at the Kelowna campus. Joanne attended the University of Alberta and MacEwan University where she studied History and obtained her Information Management and Library Technology Diploma.

At the annual Employee Recognition Ceremony, the College recently honoured a long-time library staff member for her continued commitment and milestone years of service. Forty-five years ago, in August 1970, **Erika Henfling** launched her OC Library Services career as a page, and she is now recognized as the employee with the most years of service in the College's history. What she values the most is the impact she, and the College as a whole, has on students. "It was, and is, always a pleasure going to work. I knew I was helping students accomplish great things and setting them up for their own careers. What a joy to come to work and be surrounded by such wonderful, educated people." Erika is also an alumna having earned a Diploma in Arts at the College, as well as a donor. A few years ago, as a gesture of giving back to the College, Erika's donation created the Hermann Henfling Trade Award, two annual awards given to an Automotive Service Technician student and a student from the Heavy Mechanical Foundation program. The awards are named after her father who spent his life working as a tradesperson, as well as a nod to her brother who is a millwright.



### **Learning Centre News**

**Kate Sidlar** has joined Kelowna's Learning Centre as the new Math and Science Coordinator. The Supplemental Learning Project piloted by **Paul Stephenson** (Learning Centre Coordinator for English and Writing), in coordination with the Math Department, proved successful during the last academic year. Funding was secured to continue for another academic year. **Elke Pritchard** and Paul Stephenson also continue to participate in the province-wide WriteAway service.



### **Science Literacy Week**

Okanagan College Library participated in Science Literacy Week September 21 to 27. Libraries shared the world of science with an array of books, magazines, and DVDs, on display at each campus. The Library also created a [Science Literacy library guide](#) that highlights the Library's general science resources. Science Literacy Week is a national event that promotes public awareness of science. Visit [OC Library's Facebook page](#) for photos from these events.

### **Okanagan Votes**

Collaboratively, several Okanagan College departments and the Okanagan College Students' Union organized events and provided information to increase voter turnout, and to share information about the electoral process. Systems and data

librarian, **Jessica Gallinger**, prepared an online resource webpage at [www.okanaganvotes.ca](http://www.okanaganvotes.ca), which included information on how to vote, a list of local candidates, issues for consideration, and campaign trends. Leading up to the election, Campus Libraries also had election information on display.



### **Open Access Week**

The Library participated in International Open Access Week, October 19-25. Librarians in collaboration with the Educational Technology department, shared information with faculty and students on open access to research and data, open textbooks, and open education resources in general.

### **Library Displays**

Campus Libraries featured a number of displays over the past term. During the Federal Election, campus libraries featured displays containing information about voting, the Canadian electoral system, and democracy. In light of the recent terrorist attacks on Paris, **Sherise Martin** from the Vernon Campus created a thought provoking display that generated a great deal of discussion.



### **Charleston Library Conference**

Web Services Librarian, **Roën Janyk**, presented as part of a speaker's panel at the 35<sup>th</sup> annual Charleston Conference in Charleston, SC. Oliver Pesch from EBSCO Information Services and Athena Hoepfner of the University of Central Florida discussed optimizing the management of electronic resources, while Roën specifically discussed the impact optimizing e-resources management has on library users.

### **Career Fair**

The Library shared information about careers in libraries during the 34<sup>th</sup> annual career fair, held at the Kelowna Campus November 8<sup>th</sup>. Librarians provided information on careers as librarians, library technicians, and archivists.

### **Food for Fines**



Food for Fines is an annual event that ran November 23 – December 13 at all campus libraries. Library users can lose their library fines by donating non-perishable food items, which are then donated to local food banks and charities.

## **Quest University Canada**

*submitted by Venessa Wallsten, University Librarian*

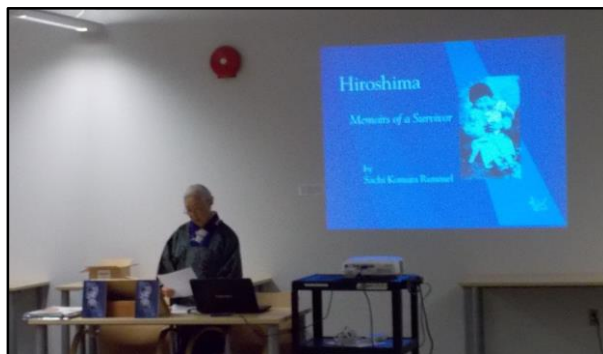
The 2015 Fall semester at the Quest University Canada Library has nearly closed, and our students are eager to finish their fourth and final block of the session. This academic year sees the university reaching its student body capacity, in addition to welcoming Dr. Peter Englert as our new President. These events have led to a very full semester, and the Library has had an eventful time since our last CPSLD update.

The Library continues to welcome student-led initiatives, and now that several have been in effect for some time it is clear that they are positively influencing our users. From a student

perspective, it is very important to be as comfortable as possible while studying, and to this end the Library has worked with students and Student Affairs to accommodate many preferences, such as standing work stations, exercise balls, book stands, and light therapy lamps. In regularly conducting an ethnographic survey of space usage we can see how students are engaging with the Library space, and can work toward making it more suited to their needs.



In addition to use by our students for studying, the Library also played host to a variety of talks and presentations throughout the semester. Every block we welcome speakers on an array of topics for a colloquium series; with the same frequency we host talks by our faculty members in the sciences who discuss their current research in order to foster conversation amongst peers and students. On 11 November we had the pleasure of hosting a talk by Sachi Komura Rummel, a Squamish resident who, as an eight year-old, survived the dropping of the atomic bomb in Hiroshima. Her book, *Hiroshima: Memories of a Survivor*, was the subject of her talk, which led to thoughtful conversation that continued through to her post-talk book signing.



We are currently preparing to welcome a small group of graduating students as they hand in their Keystone projects. This project is similar to an honours thesis, and students spend the final two years of their degrees working toward its formation and completion. The Library has the pleasure of retaining both physical and electronic versions of their documents, and they are widely consulted as their peers work toward their own Keystones. The vast majority of students still graduate in April, and this event will doubtless play an important part in our Spring update!

Happy Holidays!!

## Selkirk College

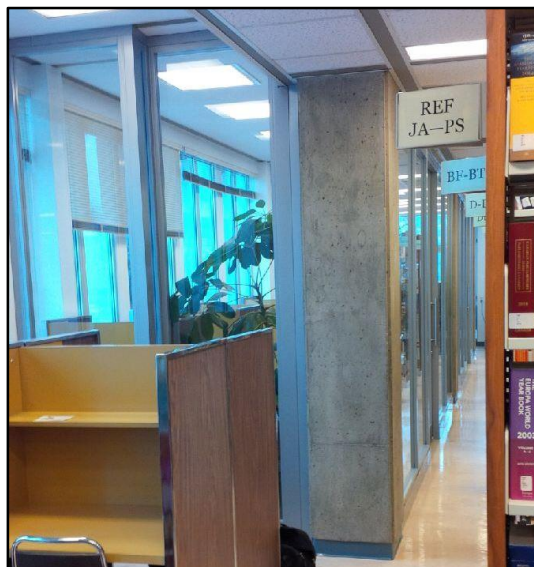
*submitted by Gregg Currie, College Librarian*

Selkirk College is having another generally good year. Our international enrollment is up a lot, and domestic enrollment is up slightly, and we ended the last fiscal year with a very small surplus.

The big news for Selkirk is the \$18.9 million investment in new trades training facilities for the Silver King Campus in Nelson. This is part of the B.C.'s Skills for Jobs Blueprint and while it was a long journey to secure funding, everyone is pleased with the announcement.

Silver King Campus opened in 1964 as the British Columbia Vocational school and became part of Selkirk College in 1975. The funding will allow Selkirk College to renew and repurpose three existing buildings, demolish an old cafeteria and administrative services building and construct a new building for the cafeteria, multi-purpose open study area and Aboriginal Gathering Place. (Alas, no new library is planned for the campus).

On the Castlegar campus, the Library's evolution into a 'Learning Commons' continues with the creation of a small quiet study area. The ten seat space is helping balance the needs of students seeking a quiet space with those who want to work together collaboratively.



Selkirk College is also coming up on its 50th anniversary, and the Library will be busy assisting

with those celebrations through mining its extensive archival collection of photographs and documents pertaining to the College's creation as the first regional community college in the province.

## Simon Fraser University

*submitted by Gwen Bird, Dean of Libraries*

The Library participated in SFU's 50th Anniversary celebrations by offering an open house for charter alumni on September 9th. A number of SFU's original students, including some who had worked in the Library, visited for tours and remarked on the considerable changes since 1965. The Library will be hosting an event on each of SFU's campuses during the coming year to mark the 50th Anniversary.

The 50th Anniversary event on the Vancouver campus was a sold-out evening in early November that was the capstone event for our inaugural *One Book, One SFU* initiative. The featured book was Teju Cole's original and superbly subtle first novel *Open City*. We were thrilled to host the distinguished writer, art historian and photographer Cole in conversation with CBC Radio's Eleanor Wachtel as part of SFU's 2015 Community Summit, *We the City*. Over 200 participants were treated to a lively exploration of Cole's work, the power of cities and the lure of literature.



*Author Teju Cole in conversation with Eleanor Wachtel*

In staffing news, SFU is delighted to welcome Leanna Jantzi as the new Head of Fraser Library at SFU Surrey, beginning January 4, 2016. Jantzi comes to SFU from Capilano University and has previously worked at Okanagan College. A design

process for the liaison librarian program at SFU has resulted in the creation of several new positions and librarian assignments. Ania Dymarz was appointed Head of Learning and Instructional Services, effective November 2. Baharak Yousefi will begin as Head of Library Communications on January 2, 2016. Earlier this year Janis McKenzie moved into a new position as eBranch Librarian, and Rebecca Dowson was appointed Digital Scholarship Librarian. The design process and new positions will equip the Library to address emerging needs and to remain relevant in the age of digital scholarship.

We celebrated with the Library's long-serving staff in October. The date was chosen to recognize the 50th anniversary of our longest serving staff member, charter employee Sue Digney. We recognized 17 staff who have worked in the Library for 30 years or more, with a collective contribution of over 600 years of service.



*Long serving staff of the SFU Library*

The Public Knowledge Project hosted its 5th International Conference at SFU Vancouver in August. With 125 participants from around the world, it featured a program on scholarly publishing, open access, Digital Humanities, as well as a software sprint and community consultations with development partners, funders, and other collaborators.

The Library has partnered with SFU's Teaching and Learning Centre to sponsor small campus grants in support of Open Educational Resources. The grants will provide funding to SFU faculty members for the redevelopment of credit courses, to adopt Open Textbooks or other OER in place of conventional textbooks. The goal of the program is to refresh courses with high quality resources at a lower (or zero) cost to students. Funding is provided by the VP Academic, and the first awards will be distributed in 2016.

The [SFU Library's Annual Report for 2014/15](#) is now online featuring more news about the SFU Library and highlights of achievements.

## Trinity Western University

*submitted by Ted Goshulak, University Librarian*

### Recent Donation

The TWU Library recently received the gift of a late 16th century Torah (the first five books of the Bible in scroll format) which originally came from Morocco. The scroll is 41 metres in length and is made of calfskin parchment. The donor also had a custom 'Torah room' built on the main level of the Library in order that Religious Studies faculty can work with students on the text of the Torah in a temperature and humidity controlled environment.



*Photo: Duncan Dixon*

### Long Time TWU Librarian retires

Ron Braid, Asst. Librarian, Reference and Circulation retired in August after 23 years at TWU. A search for his replacement is underway.



### Field Notes Two displays work of TWU Environmental Studies scholars

Recent research conducted by TWU Environmental Studies students and faculty is now on display in the form of giant posters arrayed in the upper hallway of Alloway Library. This is the second

year that the Library has hosted the work of our students.

### Library Staff Road Trip

On Wednesday 02 September the entire Library staff and faculty took a trip out to the two UFV campuses in the Fraser Valley. The UFV hosts very graciously walked us through their two library facilities. It was also a great opportunity for staff and librarians to meet their counterparts and discuss library issues of mutual interest. Thanks to Kim, Mary-Anne and all the UFV library staff!!

## University of British Columbia

*submitted by Linda Ong, Director, Communications & Marketing*

### Visit from Madeleine Lefebvre

On November 26, Madeleine Lefebvre, Chief Librarian at Ryerson University, visited UBC Library and gave an insightful [overview](#) of how Ryerson built their new [Student Learning Centre](#), a transformative space next to the old Library. The Learning Centre was designed by Snøhetta and Zeidler Partnership Architects and officially opened in February 2015. Ryerson's Learning Centre features expanded study space, video conferencing and event space, student learning services and spaces for graduate students. One of its key features is a [Digital Media Experience Lab](#) where students can explore new technologies like 3D printers and Arduino robots, and learn new software for video and photo editing and physical computing.

### Opening of Library PARC



*Library PARC officially opened in October and is the Library's second storage facility on the Vancouver campus. Photo: DGBK Architects*

UBC Library has officially opened its newest facility, [the Library Preservation and Archives](#) (Library PARC), a high-density storage building to house library collections and University records. The facility is located at 6049 Nurseries Road

within UBC Vancouver's South Campus Research precinct.

Designed to provide more than 2,200 square metres of collection storage, the facility is capable of holding about 1.6 million volumes. Library PARC also houses a campus-wide records management service, a small book cleaning station, a reading room and a staff work area.

Library PARC's careful climate-controlled environment will extend the life of collections up to seven times, ensuring their availability to current and future generations of students, scholars and lifelong learners. The building cost \$10.5 million, shared between the Library and UBC.

Library PARC is the Library's second storage facility on campus. The [Automated Storage and Retrieval System](#) (ASRS), developed in 2005 and known as the "library robot," is equipped to hold up to two million items and is now nearing full capacity, making the launch of Library PARC a much-needed solution.

Project management for this facility was provided by [UBC Properties Trust](#) and partners included [UBC Campus and Community Planning](#), [DGBK Architects](#) and [Wales McLelland Construction](#).

### **Launch of UBC Library Strategic Plan 2015 – 2017**



The Library launched its [strategic plan](#) which highlights the University Librarian's key priorities and the goals and key actions under six strategic directions: [enhancing student learning](#); [accelerating research](#); [building excellence in collections](#); [engaging with communities](#); [creating an exceptional workplace](#); and, [creating diversity and inclusion](#).

The plan builds on the six commitments set forth in the [previous 2010 – 2015 plan](#).

### **Launch of Open Collections**

UBC Library launched its one-stop web-based, open and publicly accessible digital collections portal, with more than 100,000 digital objects; 65,000 items with full-text; and, more than 7 million pages of full-text that are unique to UBC.

With a unified interface and research platform for locally created and managed open access digital collections of scholarly materials, these collections are currently managed in the Library's digital repositories: [cIRcle](#), [CONTENTdm](#), and [AtoM](#).

This new portal houses digital content ranging from photographs, maps, videos, podcasts, books and book chapters, journal articles, and more. Researchers will find advanced tools to their research skills via the Open Collections Research API, enabling them to run powerful queries, perform advanced analysis, and build custom views, apps, and widgets with full access to the Open Collections' metadata and transcripts. Explore access to the [Open Collections Research API](#) and learn more about the [API Documentation](#).

### **Inclusive Technology Lab now open at UBC Okanagan Library**

In September, UBC Okanagan Library opened the Inclusive Technology Lab (ITL) on the Library's main floor. The lab supports and facilitates learning and research through access, training and experimentation with assistive technologies. Providing the campus community with six assistive technology workstations, a distraction-reduced study space, and an accessible group study space, some of this assistive technology may also be borrowed from the central Library Service Desk. Peer and professional support are on-hand to provide orientation and instruction on how to make the most of the technology available. This new donor-funded space was developed in partnership with the UBC Okanagan Disability Resource Centre and in consultation with students, faculty and staff. An Inclusive Technology Lab Advisory Council – open to all faculty, staff and students – has been formed to ensure the ITL is serving the campus community. Learn more about the ITL in this [UBCO.tv video](#) filmed during the ITL's Open House on October 7.

### **2015 Digital Library Federation Conference Web Streaming**

UBC Library provided [live webstreaming](#) for some portions of the 2015 [Digital Library Federation \(DLF\) Forum](#), which took place in Vancouver from October 26-28. This was the first time the Forum was held outside of the United States. Recordings of streamed sessions will be held in [cIRcle](#), UBC's digital repository.



### Harry Potter Comes to UBC Library



UBC librarians dressed up in their favorite Harry Potter characters as part of the Hallowe'en at Hogwarts West event



University Librarian Ingrid Parent might be mistaken for a prisoner of Azkaban

The Library was abuzz with multiple Harry Potter events taking place during October, in support of a multi-branch exhibition, [Harry Potter and the Rain City](#). The exhibition celebrated the legacy of the Harry Potter series and Vancouver's special relationship with "the boy who lived" with a special exhibition at three library branches, featuring first editions of the books, stories and memorabilia from local businesses and people affected by the series.

Events included the interdisciplinary colloquium, "[Harry Potter, Brands of Magic](#)," hosted by UBC's Rare Books and Special Collections (RBSC), the David Lam Library and the Canaccord Learning Commons on October 29. The five panelists discussed the impact and influence of the Harry Potter series on the city and people of Vancouver. Following that, University Librarian Ingrid Parent hosted a cake-cutting for the Lam Library branch, in celebration of UBC Library's 100<sup>th</sup> anniversary. The recording of the Colloquium is available for viewing via the [Harry Potter Research guide](#).

On October 29, Library staff and the broader community came out in full force for *Hallowe'en at Hogwarts West*, the Harry Potter themed party hosted by RBSC. Guests were treated to a phenomenally decorated room – with props courtesy of Byrne Creek Community School – and a wide array of spooky and delectable treats, puzzles, a scavenger hunt, and costume contest with Potter-themed prizes.

Photos of the Harry Potter events can be found on the Library's Flickr page and fans have been sharing their own Harry Potter memories via Twitter using #harrypotterubc.

### University of Northern British Columbia

*submitted by Allan Wilson, University Librarian*

The Geoffrey Weller Library participated in the Inspiring Women Among Us (IWAW) 2015 event, an annual November to December celebration with a theme this year of celebrating women and science. The library hosted some interactive science activities, storytimes, and an interesting session by Wikimedia advocate and editor, Patrick Earley about Wikipedia's efforts to ensure balanced representation in science content and contributors, and hosted an editatón on "Women, Science and the Environment" in the second floor lab.

The library also provided a space for the Academic Planning Committee to meet on the first floor in the former interlibrary loan area which is being converted to a laboratory. Planning is underway to convert this area to the future site of a Research Data Center.

In September until January 2016, UNBC also welcomed Writer-in-Residence, Janet Rogers, a Mohawk writer from Vancouver who is an accomplished poet and radio documentarian, host of CBC One's *Tribal Clefs* and CFUV's *Native Waves Radio*.

James MacDonald has worked hard this year to improve the technical infrastructure of the library, and also worked with Mary Bertulli on restructuring interlibrary loan. It was wonderful that Mary won the President's Award for Service Excellence for this teamwork, and she also celebrated her 20th year with UNBC. She has brought a positive attitude in an environment of rapid change over

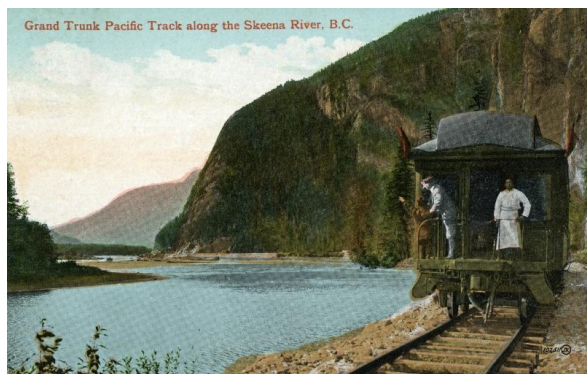
the last year, and we continue to work on providing even better service to our students. One aspect of this for all of circulation was a new book drop off in partnership with the public library. Now students who borrow from the public library can drop books at UNBC and they will “automagically” be returned downtown, saving them a bus trip and more importantly, time.

Also we extend congratulations to other employee service milestones recognized by the President who gave recognition and service pins to Gail Curry (20 years), Ramona Rose (15 years), Trina Fyfe (10 years), and Anthony Kariuki (10 years).

### **Northern BC Archives update**

by Ramona Rose, Head, Archives and Special Collections

The David Davies Railway Collection encompasses all facets of railway history specifically in the province of British Columbia and the Yukon. The collection consists of research material accumulated over the course of more than fifty years, and includes monographs, periodicals, articles, clippings, railway timetables, photographs, maps and plans, and excerpts. It includes an extensive photograph collection that documents the evolution of British Columbia railways between 1957 and 2013. These photographs depict the transportation history of British Columbia; most BC railways are represented, as well as a selection of ships, bridges, and vehicles. Along with over 2000+ photographs taken by David Davies himself, the collection includes historical postcards relating to the railway in British Columbia.



*Postcard from the collection*

In 2015 The Northern BC Archives at the Geoffrey R. Weller Library at UNBC has digitized the majority of the photographic series, with funding generously provided by a private foundation. To access the David Davies Photographic Holdings

see the Archives on-line database:

<http://search.nbca.unbc.ca/index.php/davies-railway-collection>

## **University of Victoria**

*submitted by Susan Henderson, Communications Officer*

### **Announcements**

#### **SSHRC Connections Grant Recipient**

Heather Dean, Associate Director of Special Collections, has been awarded a SSHRC Connections grant for \$17,130 for *Unravelling the Code(x): History of the Book Speaker Series and Symposium*, an interdisciplinary series that explores book history scholarship and the creation, circulation, and reception of knowledge.

Held at UVic Libraries from October 2015 to February 2016, the series will feature Canadian, American, and international faculty from across disciplinary periods, who will discuss their scholarship in book history, broadly defined to include bibliography, manuscript studies, material culture studies, media studies, and the history of printing, publishing, and libraries.

The series will culminate in a one-day symposium on medieval manuscripts on March 18<sup>th</sup>, 2016 with Erik Kwakkel (Leiden University) confirmed as the keynote. Invited speakers at the symposium also include: Siobhan Bly Calkin (Carleton University), P.J. Carefoote (Thomas Fisher Library, University of Toronto), Michael Van Dussen (McGill University), and David Watt, (University of Manitoba.)

The speakers' series and symposium builds on the growing community of book historians and bibliographical research activities at UVic and within the local community – and anticipates the Libraries and Electronic Textual Cultures Lab hosting the 2017 Society for the History of Authorship, Reading, and Publishing (SHARP) conference in 2017.

Heather is the first librarian at UVic Libraries to have been awarded the grant as a Primary Investigator, reaffirming librarians and archivists' roles in facilitating and leading research.

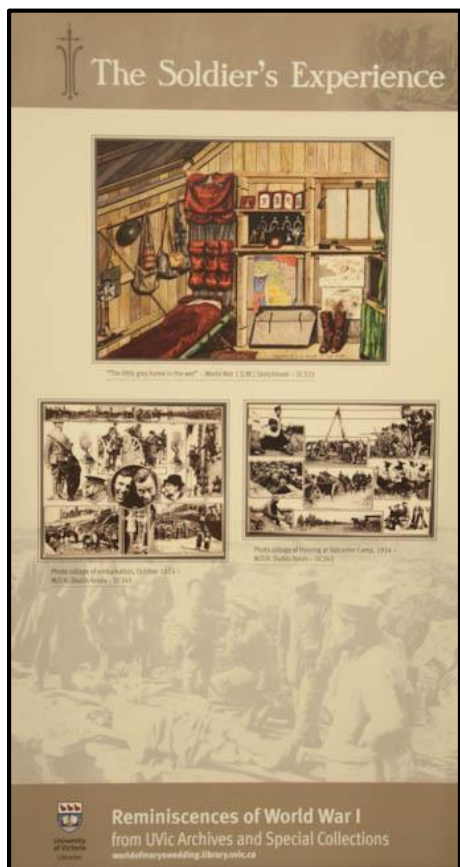
## Awards and Appointments

### *Distance Learning and Research Librarian*

The UVic Libraries are very pleased to announce the appointment of Jessica Mussell to the position of Distance Learning and Research Librarian, made effective August 14, 2015. As Instruction and Public Services Librarian at Royal Roads University, Jessica has been involved in providing distance and distributed library services for more than 10 years, and is a strong and passionate advocate for distance students.

## Community Engagement

### *World War I Professional Development Day Workshop for Teachers*



UVic Libraries in partnership with the Pacific Opera Victoria, the Greater Victoria Public Library, and the Royal BC Museum presented a day-long professional development workshop for teachers. Teachers attended a presentation by exhibit curators, toured museum and archive collections of WWI artifacts and participated in a rehearsal of Mary's Wedding. Teachers also discovered books, resources and teaching tools designed to enhance

the students experience of connecting the opera and the exhibit to WWI curriculum.

## Digitization News

### *Sitka Foundation Grant*

The University of Victoria Libraries has received a grant of \$30,000 from the Sitka Foundation to extend and enhance online access to the Ian McTaggart Cowan Research Collection.

Ian McTaggart Cowan (1910–2010) is often referred to as the “father of Canadian ecology.” A former UVic Chancellor, Cowan revolutionized the way North Americans understood the natural world. The Cowan Collection at the University of Victoria Special Collections includes Cowan’s field journals, photographs, CBC footage and correspondence from his 75-year long multi-faceted career.

The Sitka grant will enable UVic Libraries to generate 3D models of a selection of tetrapod specimens collected by Ian McTaggart Cowan during his field work. These 3D models will be made available online to enrich the existing collection of digitized field journals, images, and video from McTaggart Cowan's extensive body of work. The project will enable ongoing collaborations, focusing on the Ian McTaggart collections, between the Libraries and community partners, including the Royal BC Museum and the Beaty Biodiversity Museum in Vancouver.



The grant project will build upon the work by UVic Libraries towards providing online access to the handwritten McTaggart Cowan field journals, and providing online access to transcriptions of selected journals. The Libraries' online Ian McTaggart Cowan Field Journals collection can be viewed at <http://www.uvic.ca/library/featured/collections/bc/Cowan.php>

As a catalyst in the conservation of the environment and the promotion of biodiversity, The Sitka Foundation's mission is to support organizations that advance land and nature conservation, invest in community projects and groups globally, and provide leadership in stewardship and environmental education.

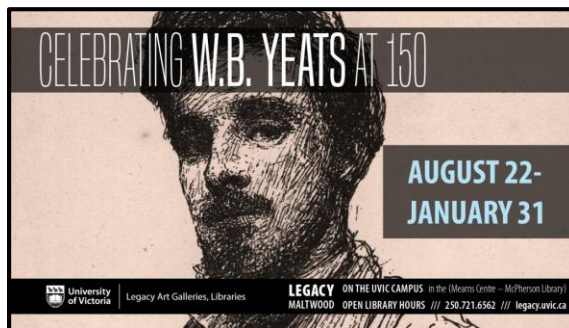
### Special Events and Exhibits

#### **University Librarian's Lecture**

Dr. Daniel De Simone, Eric Weinmann Librarian at the Folger Shakespeare Library was the invited speaker to give the University Librarian's Lecture in October. In his talk, *Learning Shakespeare at an Advanced Age: A Bibliographical Approach*, he presented the tools he learned as a bookseller and a curator to study 18th and 19th century editors of Shakespeare. He placed Henry and Emily Folger, the founders of the Folger Library, in a continuum of collectors who were passionate about making Shakespeare and his world available for generations to come. Prior to joining the Folger Shakespeare Library, Dr. De Simone was the curator of the Lessing J. Rosenwald Collection in the Rare Book and Special Collections Division at the Library of Congress and operated his own New York-based bookselling business for twenty-two years.

#### **Celebrating W.B. Yeats at 150 Exhibit – August 22, 2015 – January 31, 2016**

2015 marks 150 years since the birth of Irish poet and Nobel laureate William Butler Yeats in 1865. This exhibition explores Yeats' work as a noted poet and playwright as illuminated by artwork, rare books, and printed ephemera drawn from the University of Victoria's Legacy Gallery and Special Collections and University Archives. The exhibition also features unique items documenting the artistry of Yeats' family, including his father John Butler Yeats, brother Jack Butler Yeats, and sisters Susan Mary Yeats (Lily) and Elizabeth Corbet Yeats (Lollie), all of whom were artists of note.



### Spotlight on Library Collections

#### **Pamplona Bible Manuscript Fragment**

The age of a manuscript fragment in UVic Libraries' Special Collections - depicting Abraham about to sacrifice his son Isaac - has been re-assessed, making the fragment among the oldest manuscript fragments in the collection. UVic's fragment is now believed to have been produced in conjunction with two pictorial Bibles - one in Amiens, France, and the other in Harburg, Germany. Produced in Pamplona, Spain they are known as the Pamplona Bibles.



*Heather Dean, Associate Director, Special Collections*

Read more: *University of Victoria picture likely connected to Pamplona Bibles* [Richard Watts / Times Colonist, July 12, 2015](#)

#### **New Publication Produced in Partnership with UVic Athletics**

UVic Libraries is pleased to announce a new publication produced in partnership with UVic Athletics. *UVic Athletics: A Tradition of Excellence, The McKinnon Years* catalogues the rich history of athletics at the University of Victoria. Written by local sportswriter Tom Hawthorn, and supplemented with photographs from the

University of Victoria Libraries Archives and Special Collections and Vikes Athletics, this third publication in the Libraries' imprint outlines the forty years of award-winning athletes and facilities that define "the McKinnon Years." The publication was launched on the occasion of the annual Championship Breakfast in the new CARSA Performance Gym before an audience of over 650 guests, with former Olympian Simon Whitfield as the keynote speaker. Available in a limited edition of 2,700 print copies, *UVic Athletics: A Tradition of Excellence, The McKinnon Years* is also available in a free PDF and flip book versions through the Libraries' website at <http://www.uvic.ca/library/about/ul/publications/index.php>



## Vancouver Community College

*submitted by Shirley Lew, Director of Library and Learning Centre*

### **Announcement: Coordinator, Library Systems & Technical Services**



We are really pleased to announce that James Fournie is our new Coordinator, Library Systems & Technical Services at VCC. James has a BA (Honors) in Media, Information and Technoculture from University of Western Ontario and an MLIS from McGill University. He was Migration Coordinator and then Systems Consultant at BC

Libraries Cooperative from 2008-2013. Most recently James was QA/Tech Support Engineer at ActiveState, a high tech company in Vancouver. James joined VCC Library as of November 30, 2015.

### **Single Service Point**

We have gone through a full term with our new single service point model in the Library. Our staff have responded admirably to the change and students have adjusted to going to one desk for assistance. As we gain more experience with this model, the focus has turned to establishing a stable desk schedule with adequate desk coverage and backup and reference referral system that is both flexible and responsive. We are also focused on completing the second phase of training, building-in backup between Public Services and Technical Services departments.

### **Information Literacy Credit Courses**

We are developing two credit Information Literacy courses that will likely run in Fall 2016. One is a 1-credit course in a new Pre-Health Sciences program VCC will be offering. The program is designed to provide students with the opportunity to explore and study subjects related to various Health Sciences programs. The other is a 1-credit course as part of an Adult Upgrading program designed to support students in finishing their high school education. The librarians have met with our Centre for Instructional Development to design the course, and received curriculum development funds from the College to complete the work.

### **WriteAway**

The Learning Centre tutors joined WriteAway in September and so far our student response has exceeded expectations. In less than three months, VCC students submitted over 80 written assignments to the service. Supporting this number of student assignments in the short time frame would not be possible before joining WriteAway. Our tutors have done an amazing job preparing for this new way of tutoring and continue to incorporate best practices and techniques with every new assignment. We are committed to the service for another term and will be closely monitoring during this time.

### **e-Textbook Panel Discussion & Pilots**

In October, VCC hosted a panel discussion on e-textbooks with speakers Amanda Coolidge, BC Campus, Dr. Rajiv Jhangiani, KPU, Larry

Weatherdon, Alongquin College and James Reeve, Pearson Canada and facilitated by Dr. David Porter. It was a good discussion that brought together the open textbook initiative led by BC Campus and the emergence of e-textbook platform and delivery model developed at Alongquin in partnership with Pearson. As a result of this discussion, VCC will be developing an e-textbook strategy including two pilots on the Textidium platform this spring.

## Vancouver Island University

*submitted by Tim Atkinson, University Librarian*

It has been a very busy summer and fall at VIU. We had a retirement in our Powell River Library, Ann Trousdell retired and Brenda Paisley was hired to replace her and we hired Patricia Geddes as Student Engagement and Community Outreach Librarian based at the Nanaimo Campus.

Our AVP Research, Trevor Davis was elected to the CRKN Board and Jean Blackburn is serving on the Institutional Mobilization Task Group.

In September we celebrated the ten year anniversary of our renovated Nanaimo Library space with an evening event to celebrate the Community and the many local donors who supported that initiative. It was a lovely event and Dan Sifton and Dana McFarland set up a series of images pulled from VIUSPACE about the building construction and a set of slides on the history of Nanaimo, while Faith Takishita opened up our Special Collections and allowed donors to see some of the treasures in the vault. For the University Open House on the same date, the Library display showcased local and unexpected items from the physical collection, planned and artfully arranged by Meg Ecclestone.

Faith has also been working on new and revised Special Collections Policies and these should allow us to really focus in new and interesting ways in that particular area.

There has been a lot of activity on the conference and research front. At DLF Forum in October, Dana McFarland had a poster about scholarly metrics in a small university, and Dan Sifton was part of a panel presentation, talking about VIU's participation in COPPUL's Archivematica-as-a-Service digital preservation initiative. Dan also built a tool for ebook access verification and presented it at the Access conference in

September in Toronto, Kathleen Reed presented for CLAWS at Ryerson on Assessment with Jeremy Bulmer from UBC, Dana led two discussions on digital libraries topics at the Code4lib BC event, in late November in Vancouver, and Kathleen is also presenting at ALPS in December on "Research Methods Courses as a Site of Librarian-Disciplinary Faculty Partnerships." On the info lit front, Cameron Hoffman created a video and content for VIU's "Ready, Set, Go," an online course for students accepted to the university, for them to learn about our services.

In the budget we successfully applied to use a portion of carry forward funds to build library capacity to support scholarship. With this, we've begun a four-year pilot of PlumX Analytics from Ebsco. Set up is well underway, and a key outcome is to explore the potential for integration with our DSpace IR. The Library also hosted another series of "stressbuster" events this term, including the highly successful Dog Therapy sessions. The participation list expanded and Laura Halliday and Jennifer Franklin, both members of the Library team, brought in their certified therapy dogs for the benefit of some of our stressed students. It really was a joy to watch how popular this event was.

Client Services Supervisor Kate Challenger made a trip to VCC and Emily Carr to chat with colleagues about Ipad and laptop lending and take a look at Sitka, the ILS that Emily Carr is running. Our thanks to our colleagues at both institutions for sharing their knowledge.

We spent quite a bit of time this Fall planning on taking on the majority of Photo ID for the University. This has taken a lot of planning time and the Library takes over this responsibility in Jan. 2016. The Library also got a new digital microfilm reader printer which is giving a whole new lease on life to often over looked microform resources and we are participating in the COPPUL SPAN monograph project as part of our broader collections preservation strategy, which so far also includes participation in the COPPUL Digital Preservation Network project, and memberships in CLOCKSS and Portico, through which we are taking advantage of Post Cancellation Access provisions.

## Special Reports



### CAPER-BC (Centre for Accessible Post-secondary Education Resources)

*submitted by Stephen Blaeser and Tara Robertson, CAPER-BC Librarians*

#### Milestone Reached

This year marks the 30th anniversary of CAPER-BC with the first funding grant received in 1985. Thirty years have seen huge changes in technology, alternate formats and production workflows with demand for services steadily increasing over time.

Over 100 people attended the celebratory open house on November 4th, including former director Mary Ann Epp, Langara President Lane Trotter, Vice-President Administration & Finance Victor Sokha, and representatives from the Crane Library, Assistive Technology BC and PCAS.

#### Funding advocacy

CAPER-BC was thrilled to receive \$100,000 one-time funding for 2015-16. This grant will support the delivery of short-term training aligned with B.C.'s Skills for Jobs Blueprint by increasing CAPER-BC's capacity to produce accessible materials in trades and math, to conduct further user testing of open textbooks (alongside BCcampus) to ensure accessibility, and to produce new trade materials using the principles of universal design.

While this one-time funding will enable more to be done in the coming year, CAPER-BC will continue to advocate for ongoing sustainable funding. Langara College continues to subsidize this essential province-wide shared service. Securing adequate and sustainable funding remains one of CAPER-BC's top priorities.

#### Revitalizing Technology

CAPER-BC is in the process of replacing the existing client management system with one that will facilitate seamless communication with CAPER-BC's client base while tracking important operational statistics. The new tracking system is scheduled to go live April 1st, 2016.

*CAPER-BC is located at Langara College and funded by the BC Ministry of Advanced Education to provide information services in alternate formats for BC post-secondary students with print disabilities.*

Statistics are for all requests made to CAPER-BC for alternate formats from the period of April 2015 to Oct 15, 2015 compared to the same period in the past two years.

|                                       | Requests Fulfilled 13/14 <sup>1</sup> | Requests Fulfilled 14/15 <sup>2</sup> | Requests Fulfilled 15/16 <sup>1</sup> | Active Students Served (Over 2 Years) |
|---------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|
| BC Institute of Technology            | 150                                   | 120                                   | 143                                   | 115                                   |
| Camosun College                       | 116                                   | 146                                   | 139                                   | 124                                   |
| Capilano University                   | 53                                    | 48                                    | 80                                    | 29                                    |
| College of New Caledonia              | 27                                    | 30                                    | 17                                    | 24                                    |
| College of the Rockies                | 28                                    | 22                                    | 50                                    | 52                                    |
| Douglas College                       | 105                                   | 156                                   | 122                                   | 73                                    |
| Emily Carr University of Art + Design | 0                                     | 5                                     | 4                                     | 15                                    |
| Justice Institute                     | 2                                     | 0                                     | 5                                     | 4                                     |
| Kwantlen Polytechnic University       | 109                                   | 88                                    | 74                                    | 48                                    |
| Langara College                       | 59                                    | 81                                    | 37                                    | 40                                    |
| Nicola Valley IT                      | 4                                     | 5                                     | 2                                     | 3                                     |
| North Island College                  | 46                                    | 80                                    | 79                                    | 56                                    |
| Northern Lights College               | 57                                    | 28                                    | 58                                    | 39                                    |
| Northwest Community College           | 37                                    | 22                                    | 28                                    | 25                                    |
| Okanagan College                      | 106                                   | 120                                   | 93                                    | 109                                   |
| Royal Roads University*               | 52                                    | 73                                    | 36                                    | 37                                    |
| Selkirk College                       | 92                                    | 40                                    | 92                                    | 60                                    |
| Simon Fraser University*              | 0                                     | 7                                     | 0                                     | 7                                     |
| Thompson Rivers University            | 78                                    | 69                                    | 100                                   | 98                                    |
| University of the Fraser Valley       | 151                                   | 151                                   | 136                                   | 100                                   |
| Vancouver Community College           | 12                                    | 42                                    | 17                                    | 22                                    |
| Vancouver Island University           | 11                                    | 14                                    | 20                                    | 81                                    |
| <b>TOTAL</b>                          | <b>1295</b>                           | <b>1349</b>                           | <b>1332</b>                           | <b>1157</b>                           |

<sup>1</sup> During same time period

<sup>2</sup> Provides fee for service to CAPER-BC

For more information, see the reports section of the CAPER-BC website at <http://caperbc.ca/about-us/reports/>



## BC Electronic Library Network (ELN)

*submitted by Cristen Polley, BC ELN Librarian*

### Arca

The summer and fall brought exciting new developments for [Arca](#) (previously the BC Institutional Repository Network). Arca, Latin for “treasure chest,” with the tagline “Discover BC’s Digital Treasures” was chosen for the province-wide network of digital repositories. In mid-October, BC ELN launched a sneak peak of the Arca beta site to partner libraries. On October 28, Arca was officially launched to the provincial, national, and post-secondary library communities.

Seven early adopter sites have installed the beta version. An array of digital assets from College of the Rockies, Douglas College, Emily Carr University of Art + Design (ECUAD), Justice Institute of BC, Thompson Rivers University (TRU), University of the Fraser Valley, and University of Northern BC can now be discovered through Arca. Digital treasures include [publications](#) by TRU ecologist Dr. Lauchlan Fraser in the TRUSpace repository. ECUAD's repository houses the [Wosk Masterworks Print Collection](#) of over 500 digitized prints of works by renowned artists alongside the [Graduate Theses collection](#) that showcases student theses. A call-out for other BC post-secondary institutions interested in participating was issued recently.

Work on Phase Two of the project began with the formation of the Arca Discovery Layer Task Group. The group will work to develop a discovery layer that enables cross-repository searching of BC post-secondary digital repositories, including those using repository platforms other than Islandora. To learn more about Arca, please visit the BC ELN [website](#).

### OutLook OnLine

The OutLook OnLine (OLOL) Administrative Centre is now in full swing providing

comprehensive support, troubleshooting, and training to public and post-secondary libraries. The new OLOL Administrative Support [website](#) was launched this fall to provide open access guides, documentation, and FAQs to all OLOL libraries. With the OLOL transition to Canadian hosting complete, the Administrative Centre is now focusing on optimizing the three union databases – OutLook OnLine, BC ELN Serials, and BC ELN Media – by increased regular record uploads and developing improved best practices. Future projects include extending Patron-Initiated Interlibrary Loan to more sites, with the assistance of Auto-Graphics’ upcoming customisable patron request form and live shelf status via Z39.50 targets.

### AskAway

*AskAway “is a lifesaver! As a person with a disability, this gives me the opportunity to get help finding information and ask any questions that I have in an environment that is most comfortable for me.” SFU learner*

AskAway is enjoying a period of stability after two years of sustainability efforts. Chat activity has been busy this fall, with an average of 103 calls per day for the month of October. To encourage Askaway usage, the AskAway Administrative Centre has recently released a set of best practices for visibility: [Best Practices: Minimum Visibility Standards](#). The guide contains recommendations for how and where to place the Qwidget, AskAway buttons, and text links for effective visibility and usage. This is the first in a series of AskAway best practices documents, with more to come in the future.

### WriteAway

*The tutor “really helped me to put the finishing touches on my essay and pointed out very clear and helpful areas to make my essay more fluent. The examples she gave helped me to not only improve this paper but also aided me in the writing of future essays.” Camosun College learner*

After its busiest summer yet, WriteAway is on track for record shattering usage with more than 1,100 eWriting submissions since the service opened for the term. This fall, Langara College, North Island College, University of the Fraser Valley, and Vancouver Community College joined WriteAway. Undergraduate students at 15 institutions can now receive formative feedback on their writing from experienced tutors. WriteAway governance was streamlined through the creation



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of the new BC eTutoring Steering Committee. This committee provides oversight for WriteAway and includes constituent representation and members with specific experience in key writing and learning roles to support the ongoing success of the service.

### ***Electronic Health Library of BC (e-HLbc)***

BC ELN continues to act as e-HLbc's administrative centre. This summer, e-HLbc released its annual report [Year in Review 2014](#), which highlights e-HLbc's main achievements in the past year. In June, e-HLbc was pleased to welcome its newest member, the [First Nations Health Authority](#) (FNHA), which brings membership to 46 institutions.

### ***BC ELN Office News***

Leah Hopton is expecting a baby and will be on leave starting in the New Year. In January, we look forward to welcoming back Leigh Anne Palmer and Brandon Weigel who will both return from parental leave. BC ELN recently welcomed its newest staff member, Cristen Polley, who will provide communications and project support. The BC ELN [Contact page](#) is updated regularly to reflect these changes. As always, feel free to contact any member of the BC ELN staff if you have a question.

*Best wishes for this holiday season!*