

**CPSLD Newsletter**

**Spring 2017**

**Volume 28, Issue 1**

[www.cpsld.ca](http://www.cpsld.ca)



CPSLD Newsletter contains articles and photos submitted by members.

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## **CPSLD Spring Meeting at Douglas College**

Many thanks to Debbie Schachter, Director of Learning Resources at Douglas College, for hosting the spring meeting of CPSLD at the Coquitlam campus on April 19. We appreciated the hospitality and the wide-ranging discussions. Andrei Bondoreff of the Ministry of Advanced Education provided an update on projects such as Education Planner BC, the development of post-secondary Sexual Misconduct policies, the growth of ARCA content and use, and the upcoming Open Textbooks summit on May 24-25. In a related e-text project, Douglas is working with Pearson and Texidium to host nursing textbooks in the fall. Vancouver Island University continues its Integrated Library System work with 4 other institutions. A special highlight of this meeting was our 'retirement party' for Grace Makarewicz who is leaving Capilano University soon.

Thanks also to Simon Fraser University-Harbour Centre for hosting a demonstration of Ebsco's Folio library services platform on April 18 in the afternoon, much appreciated.

As always, it is a pleasure to get your reports and thanks to everyone who submitted some news to this edition of the newsletter. Happy reading and happy summer!

## Reports

### BC Institute of Technology

*submitted by James Rout, Associate Vice-President, Education Support and Innovation*

#### Highlights

##### **Technology**

The BCIT Mediaworks makerspace is growing. 20 Microsoft HoloLens, 4 Raspberry Pi, 1 Arduino, 1 Vive, a 3D printer and a new 27" iMac have been added to the collection. Instructors and students can borrow these tools and equipment enabling them to bring their innovative ideas to life.



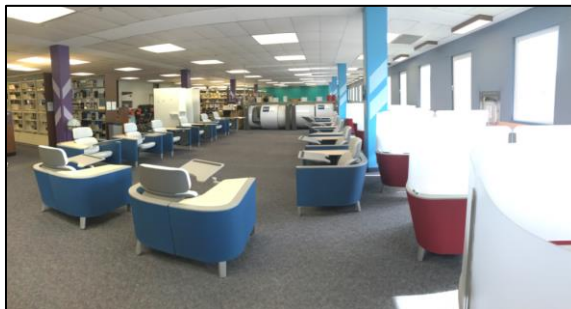
*Scott Watts from MediaWorks experimenting with Raspberry Pi*

##### **Space**

Transformation of the second floor of the Burnaby Library is still underway. Construction of the new Entrepreneurship Centre is slotted to commence this June. The centre, a project established in partnership with the BCIT Student Association will consist of 4 staff offices and 1 classroom.

Due to the popularity of the study pods, 6 more have been added to the space – 4 blue open pods and 2 red private pods. Another sectional sofa has

also been added as well as 2 sets of modular movable ottomans.



*Study pods on 2<sup>nd</sup> floor*

The Learning Commons has an updated sleek look with new chairs and tables to encourage students to collaborate and study with their peers. More mobile glass writing surfaces have been added to help them brainstorm and innovate.



*New furniture in the Learning Commons*

##### **Learning Commons and Writing Centre**

Learning Commons is winding down its first school year on the main floor of the Library, and it is clear that the increased visibility has suited us. Overall, subject tutoring and the Writing Centre saw over 5500 visits by 1335 students. That's an increase of 20% in visits over last year. On March 29<sup>th</sup>, library staff and visitors from across campus came to celebrate tutors at our annual Tutor Appreciation event. The Learning Commons team is now working on a number of projects around, for example, tutoring software, training certification, and yet another relocation, news of which we will be excited to share in the fall!



*Tutor Appreciation Event*

### **BCIT Archives – preserving BCIT web memories**

Through a partnership with the Internet Archive the BCIT Archives was able to preserve important, but now outdated, BCIT web content. BCIT finished celebrating its' 50<sup>th</sup> anniversary a couple of years ago – the website that celebrated and announced the associated events will be an important way of remembering this special time, however, the content is no longer relevant and has been deleted from BCIT websites. With the rebranding and redesign of the BCIT Marketing and Communications blog 'BCIT Update' to 'BCIT News' the blog content that went back to 2004 (13 years of content) was going to be lost. Full text searchable web Collections from both of these important BCIT web memories are available [here](#).

### **Events**

#### **Story Time**

BCIT Daycare preschoolers are finding out that it's never too early to start thinking about a post-secondary education. Twice a month staff members entertain these toddlers with interactives stories, songs, rhymes and more.



*Deirdre Grace and Cathy Hyska sharing their musical talent*

#### **Pink Shirt Day, February 22, 2017**

Library staff submitted the winning photo in response to an Institute wide challenge in support of Pink Shirt Day. The group decided to donate the prize of a \$200 Chapters gift card to the Library. Each member was able to select a favorite book for the Popular Reading collection.



*The Library's winning photo*

#### **Celebrating BCIT's 2016/17 BCIT/BCcampus Open Grant Recipients**

On March 28, during Open Education Week, the Library hosted an event to celebrate our 2016/17 open grant recipients. Each of the six beneficiaries shared information on their projects.

## Staffing Update

Elizabeth Padilla's role as Institutional Repository Librarian has become a 90% permanent position. In addition, we will be recruiting a permanent 40% Institute Repository Assistant.

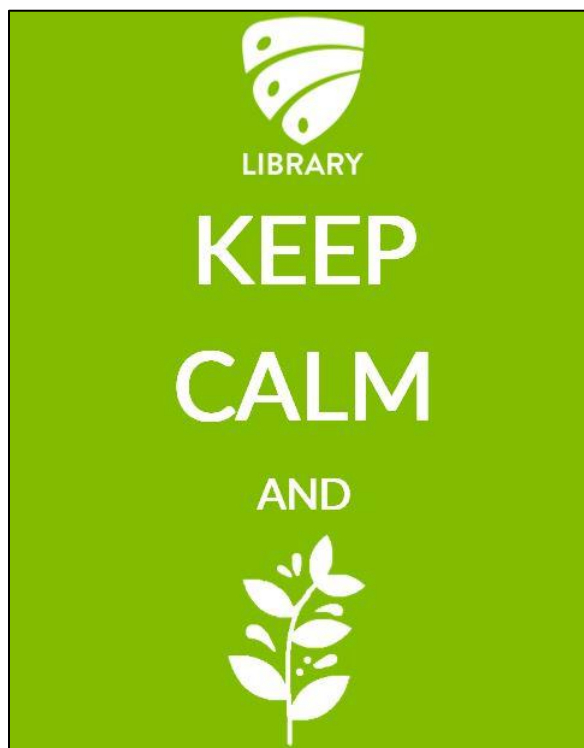
One of our Librarians, Jeff Verbeem, was the winner of the 2017 Service Excellence Award here at BCIT.

## Capilano University

*submitted by Tania Alekson, Librarian*

### Brand Renewal

The first half of 2017 has been a time of incredible renewal for Capilano University and Cap U Library. After welcoming our new president, Paul Dangerfield, in October of last year, the university kept the momentum of positive change going with the launch of a new brand. The design choices are imbued with the values articulated by the university community: confident, enduring, unified, luminous and creative. Our new logo and colours have been rolled out throughout the Cap U Library giving our physical and virtual spaces a fresh new look.



### Keep Calm

The new brand was featured prominently in our second-ever wellness campaign. Crafted by the Library Outreach Team, "Keep Calm" was an initiative patterned on the popular WWII British slogan and featuring a series of activities to help the students regroup, focus, and de-stress during the final push of the academic year. Pure wellness activities like Keep Calm and Drink Tea, Keep Calm and Plant a Seed, and Keep Calm and Colour were augmented with study tips and workshops in partnership with the campus Learning Specialist.

### New Librarians, New Roles

New year, new brand, new faces on the Library team. After George Villavicencio moved on to a new role at Douglas College, we were excited to welcome Michel Castagné in the retooled role of Digital Services Librarian. In April, Jocelyn Hallman started a maternity leave, which allowed us to bring Shawna Parlongo on board as Teaching and Learning Librarian. With four out of six librarian positions redefined in the past year, and different minds in the mix, we're looking forward to seeing how the new configuration transforms our library and impacts the university.

### Your Library Is Everywhere

Building on our strategic priority of "Library Everywhere", Cap U Library was in the spotlight across campus on more than one occasion recently. At an event in January in partnership with Creative Writing, we welcomed author Madeleine Thien who read from her award-winning novel, *Do Not Say We Have Nothing*. The inaugural Art History Spring Lecture, which featured Dr. Megan Smetzer speaking on Indigenous Women Artists in the Age of Truth and Reconciliation, provided us

an opportunity to try a pop-up library. On site after the talk with a book cart full of curated items, we checked out some great titles to participants. On the tech front, the university held its first educational technology forum in March. The library put together a booth which highlighted the amazing video options available to faculty, students and staff and sought feedback on streaming experience in the classroom.



*Author Madeleine Thien*

### ***Universal Design for Learning, Congrats Jocelyn!***

The contributions of the library to classroom design were expanded this year with the involvement of Teaching & Learning Librarian, Jocelyn Hallman in the Universal Design for Learning project. By request of the Access to Work department, she was tasked with helping faculty identify places in their curriculum or teaching practice that might pose challenges to students with barriers to learning, and redesign to support those students (and by extension, all students). This is just one of the many fantastic projects that made Jocelyn a deserving recipient of this year's BCLA Academic Librarians Section Outstanding Contribution Award. We are all very proud of her achievement and delighted to see it acknowledged by her peers!

### ***International Student Focus Group***

In addition to reaching out across campus, we invited specific members of our campus family inside the library to find out more about them. Six international students from India, Singapore and Saudi Arabia participated in a focus group designed to better understand their experience in the library and improve our ability to serve this

particular group of students. The session was doubly rewarding - not only did we get great insight into their research habits, but, in addition to a few suggested improvements, they expressed their love and appreciation for our library.

### ***Sign-on Central - Single Sign-on Arrives***

A big improvement to the user experience was implemented this month when, in partnership with IT Services, we initiated a single-sign-on environment. Previously, separate authentication was required to access account information on our ILS and to gain access to our licensed online resources. With Sign-on Central, only one set of credentials, and one log-in instance, are required to do both. Students who are part of the ePortfolio project on campus will have the added bonus of seamless transfer from the library to their online portfolio. Additional services scheduled to join Central Sign-on in the coming months include Moodle (LMS) and CapU email.

### ***Library Service Standards***

As part of our ongoing commitment to a "students first" attitude, and to provide the underpinning for excellence at our main service desk, a cross-library team of librarians and staff developed our first ever [Library Service Standards](#). Launched this year, the standards represent a promise from everyone in public service at Cap U Library to all our students: we will build an environment that prioritizes your needs, makes you feel comfortable and supports your success. In order to ensure the standards stay alive and do their work in informing our work, they will be used as the basis for service training and assessment activities.

## **College of New Caledonia**

*submitted by Kathy Plett, Director, Resource Centres*

The College has quite a few building projects on the go at the moment, including trades facilities in Prince George, Mackenzie, and Quesnel; a reno in Burns Lake; and a newly purchased building in Vanderhoof. We are looking forward to planning a library/gathering place in that building.

This spring we hosted a [Global Living Library](#) at the Prince George campus. Faculty, staff and students from 10 different countries volunteered to become "living books" and share information about their countries with "readers" who signed them out for a 10 minute conversation. It was a great

success, with 52 conversations taking place over the 2-hour period. Special thanks to the International Education Program Planner and to Leadership LPI students for helping us with this event.



### Displays

Some eye-catching displays this spring included Botanical Society, Elections, Anthropology, Study Abroad, Earth Day, the Flip Flop Challenge, and the Status of Women Committee's "Women's Marches" display which was much-shared and tweeted...



Women's Marches Display

### CNC Fine Arts Collection

13 dramatic pieces were added to the [CNC Student Art Collection](#) in May. The Library puts the art on display and departments then enter a draw to get one of the pieces for their area. The art is signed out "like a book" to a department.



### BCCampus Open Textbooks

The Library hosted an engaging session on open textbooks at our May Days PD event. Faculty talked about their experience "adopting," "adapting" and "creating" open texts. We have also placed sample print BCCampus texts on reserve, for those who are interested in seeing the book in physical form. The SFU print shop offers a nice print on demand service.

### Systems

We are in the process of converting from Cufts to the Ebsco Discovery Service. Many thanks to everyone who helped research alternatives and negotiate pricing. With this change-over, we are taking a close look at all of our existing library webpage content, a long overdue exercise! We will also soon be moving our ebrary e-book records over to desLibris.

### **Other news**

The Burns Lake campus established a new Aboriginal Resource Centre and we were happy to get funds to purchase 122 titles for that collection.

We added approx. 300 e-books to our collection in March, thanks to the fiscal year-end discount that ELN partner libraries were able to achieve.

Our [MLA 2016 style sheet](#) is now available and being used by intersession students. Thanks to all of the other libraries who offered examples and advice on this somewhat tricky new format.

## **College of the Rockies**

*submitted by Shahida Rashid, Manager of College Library Services*

### **New Trades Facility**

It was announced in January that the College of the Rockies will be building a new trades-training facility that will be 1,800 square-metres with a 3,400 square-metre trades yard and an engine lab for the heavy-duty equipment mechanic and technician, and automotive service technician programs. The project is estimated to be completed in the spring of 2018. Approximately 35 direct and 21 indirect jobs are expected to be created as a result of the project. And student capacity will be increased by 43 new full time equivalent spaces for a total of 325 full time equivalent spaced for electrical, millwright and heavy duty technician programs.



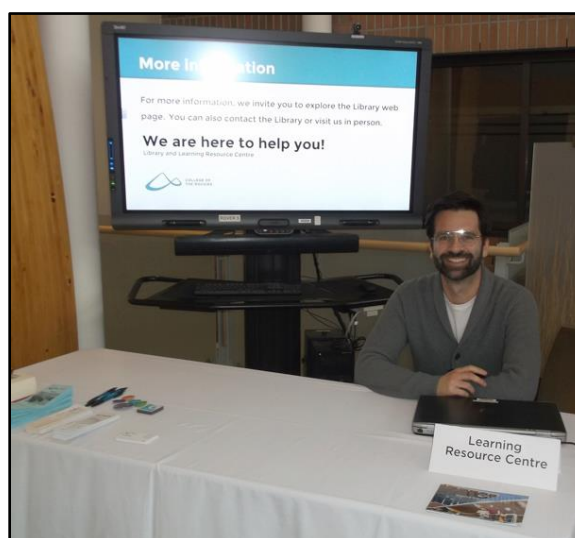
### **International Students – Numbers Continue to Rise**

The College of the Rockies is currently ranked number [#1 in the world for international experience](#), so it is no wonder the number of students coming from around the world to learn

here continues to rise. In the Winter 2017 semester, College of the Rockies has welcomed 251 international students from 40 different countries!

### **College of the Rockies Open House**

On February 8, 2017 the College of the Rockies hosted its annual open house. The open house was jammed packed with a wide variety of activities and information sessions for both perspective students and their families. The library had a booth set up where librarian Shane Neifer provided event goers with library information and goodies.

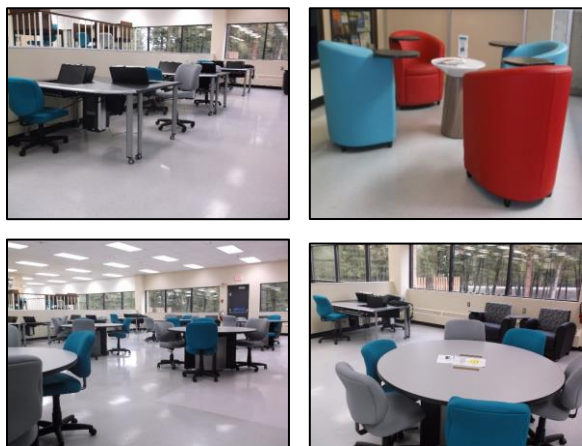


### **Institutional Repository - COTR Space**

COTRspace is our institutional repository. Our library has completed the addition of newspaper articles to COTRspace, complete with OCR text to increase searchability. New student capstones from the Fall 2016 semester have also been ingested. We are now in the process of further digitizing our archival material, which includes identifying and uploading photograph negatives and determining access levels based on privacy.

### **New Furniture**

The new library furniture has been well received and heavily used by students. This new furniture will provide a more comfortable and multi-purpose space for students. More furniture continues to arrive and in the summer electrical will be added to the group tables in the main area of the library for students using laptops or devices.



### VHS Project

The library staff are currently going through the over 2,000 VHS's within our collection. Library staff are working with instructors within their subject areas to determine if the videos should be replaced, updated, or discarded.

### Displays

Auxiliary staff at the library are charged with the task of keeping our two display cases engaging and diverse. Displays are changed out bi-weekly or as the theme requires.



## Douglas College

submitted by Debbie Schacter, Director of Learning Resources

### RIM News

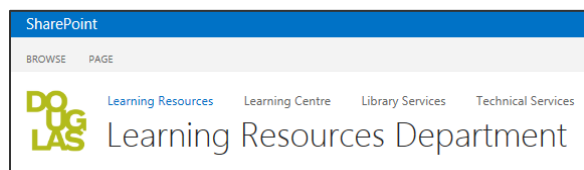
Records and Information Management (RIM)



implementation is nearly complete as we prepare to bid Maureen Cusack farewell at the end of June. While tirelessly working with groups and individuals on identifying and organizing records, Maureen has also been sourcing document management software to work with SharePoint, our next phase in document management. Maureen has been creating training videos and helping to sort out the difference between official records and working files. We wish her the very best as she travels home to Ottawa to be with family. We look forward to hiring a permanent Records and Archives Manager over the summer.

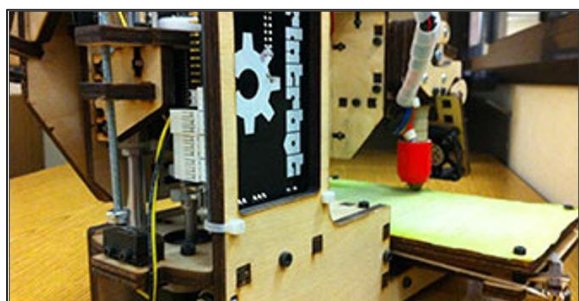


## SharePoint Pilot



As one of the first RIM adopters, Learning Resources also had the opportunity to be one of the initial SharePoint Pilot Team Sites. We've been using it almost exclusively since January with much success thanks to our design team: Amanda Michelsen, Web Design/Systems Technician, and Shelley Waldie, Administrative Officer. We continue to improve the sites to improve functionality and to prepare for the added functionality of Office365 in the cloud.

## HackerSpace



The New Westminster Library now includes a HackerSpace, a place where members of the College community can access 3D printing technology, play with an Arduino (an open-source programmable platform used for building electronics projects), a Raspberry Pi (another, more robust, open-source programmable platform used for building electronics and running multimedia), and the myriad components that attach, build on, or augment these devices. Beyond access to this equipment, the HackerSpace is there to encourage creative thinking by helping introduce people to emerging aspects of design thinking and creative design--circuit stickers, 3D rendering, and wearable technologies, to name a few.

## Employee Matters

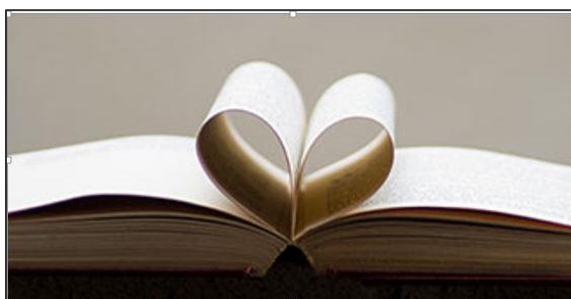


Susan Ashcroft (above left), our collections librarian, will be retiring at the end of the Summer after 30 years. Susan has worked closely with her colleagues to ensure an orderly transfer of her selection and collection management activities over the last two years. We look forward to replacing Susan during the Summer. We bid Sandra Hochstein a semi-farewell in December 2016, due to retirement but we are also very pleased to now have Sandra participating in our pool of on call librarians. We're happy to have her

expertise to available for a while longer. In January 2017, we welcomed George Villavicencio who came to us from Capilano University. George is our Web and Discovery Librarian – fondly referred to as our Web Ninja.



## Open Education @ Douglas



Open Douglas – a community of practice dedicated to raising awareness about the benefits of Open Educational Resources hosted a lunch and learn *Free Love for Open Textbooks* on Valentine's Day in the library. The event was open to the entire community and covered aspects such as available ancillary resources, how they work at

the Bookstore, using the Texidium platform and even some hands on experience.

Sponsored by Douglas' College-Wide Faculty Professional Development funds, and the efforts of our Open Education Librarian, Debra Flewelling (BCOEL Chair), we kicked off Open Education Week (OEW) 2017 with Robin DeRosa (pictured in the New Westminster Campus library) who discussed "*the promises, pitfalls, and potential of Open Education*" with a wide audience, including senior management and students. One attendee commented that Robin was "... an inspiration to become more involved in open textbooks and understanding open resources for teaching. A relevant and timely subject that appealed across disciplines."



In addition, the DSU, joined again by Debra, and using promotional materials from the library, raised further student awareness about open textbooks with an informational display in the concourse.



We wrapped up OEW with a celebration, hosted by BCcampus, to acknowledge Douglas College faculty who are early adopters and who use open textbooks – our **Open Textbook Heroes**.



## Emily Carr University of Art and Design

submitted by Suzanne Rackover, University Librarian

### **New Campus**

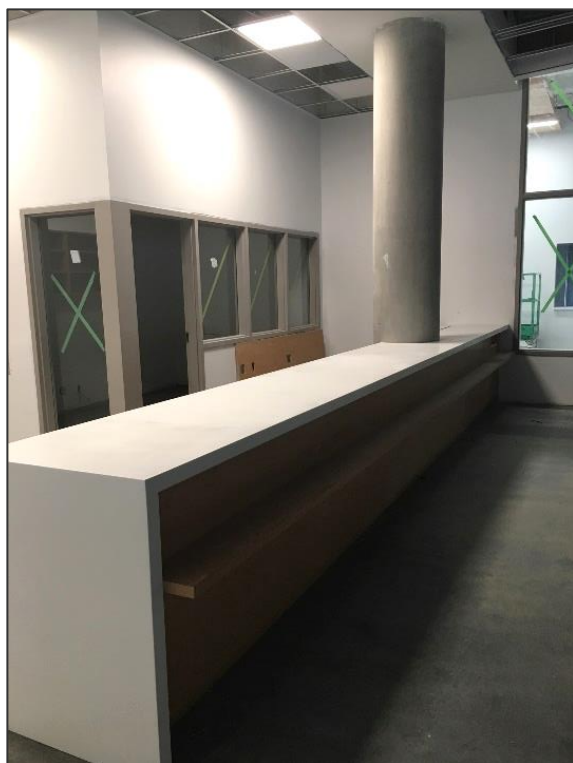
After 30 years on Granville Island, Emily Carr University is moving to a new purpose-built building on Great Northern Way, just east of Main Street. The new building will provide 285 thousand square feet of state-of-the-art learning spaces for the Emily Carr community. The new Learning Commons will see the co-location of the Library, Writing Centre, and Teaching and Learning Centre in 16,500 square feet of space.

As of June 2017 construction crews are putting final touches on the building. The last day for Library services at the Granville Island campus will be July 14. Opening day for students at the new campus will be September 5.

Details on the move can be found on the Emily Carr University move website:  
<https://thebigmove.ecuad.ca/>



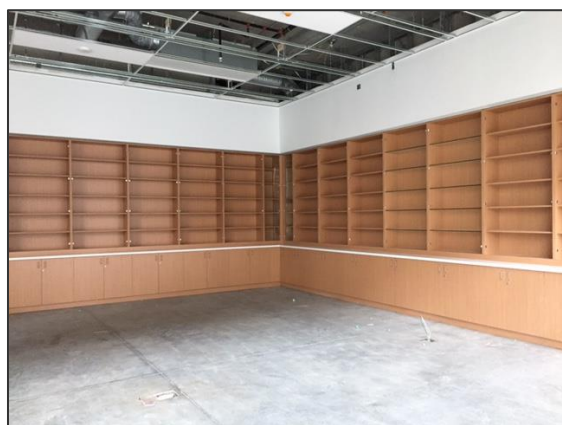
*The spectacular multi-story height south facing windows will create a bright and inspiring space for all library users.*



*Our solid surface circulation desk with custom mill-work is an inviting and organized spaced for Library users and staff.*



*New compact shelving units in the Archives and main collection will enable us to grow the collection while reducing floor space dedicated to collections.*



*A purpose built special collections room with custom cabinets (glass doors will be added to the upper cabinets) will house our artists' books and special collections, with the archives in an adjacent secure room. This space will 'wear many hats' serving as a workshop room, a display*

space, and an archives and special collections consultation room.

### **ARCA/Digital Initiatives**

Work on the student publications digitization project is wrapping up. In 2016 we received a BC History Digitization Grant to digitize our student publications, a collection that dates back to 1926. Our amazing library staff worked diligently to digitize the material, create the metadata, and upload the files to ARCA. A big shout out to Danuta Zwierciadlowski for leading the project. All materials from this project should be finally accessible in Summer 2017:

<http://ecuad.arcabc.ca/islandora/object/ecuad%3Astudentpubs>

### **Supplies Swap**



March 2017 saw the launch of the Emily Carr University Library Supplies Swap. The Supplies Swap is a space for donating and accessing usable art and design supplies. Students, faculty, and staff can donate gently used or new supplies to be reused and repurposed, or find materials to inspire and complete projects without having to purchase them new. Our first swapped item was a green plastic grasshopper and as of June 1 we've had 72 items come into the swap and 117 go out.

### **The Emily Carr Reading Room**

The Emily Carr Reading Room is a Library highlight of the annual Degree Exhibition 2017. The Reading Room features printed matter including but not restricted to: artists' books, zines, illustrated children's books, photo books, essays, magazines, design pamphlets, prints, manifestos, grocery lists, and credit card statements created by graduating students. This year the Reading Room received submissions from 29 students.



### **International Women's Day Events**

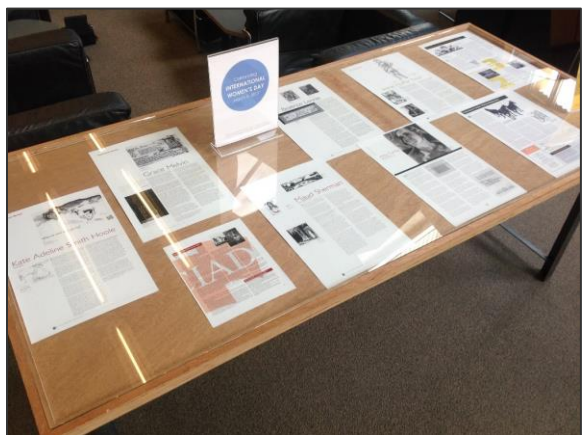
The Library was once again a node for the global Art + Feminism Wikipedia Edit-a-thon. In its fourth year the edit-a-thon is an all-day event designed to improve content on feminism and the arts on Wikipedia and encourage female editorship. The Emily Carr University Library hosted 12 editors throughout the day and with the participation of library staff their work resulted in the editing of 11 pre-existing articles and the creation of 3 new articles. Participants were encouraged to focus on Vancouver women artists. For details on the articles created or edited at Emily Carr University you can visit our outreach [dashboard](#). Alongside the edit-a-thon library staff created a display of artists' books by women creators, set up a screening area where participants could watch video art by women artists from our collection, and a display featuring biographical material on nine women instructors and students from the early days of the Vancouver School of Decorative and Applied Arts.



*Editors hard at work updating and improving Wikipedia*



Video art and artists' books by women creators



Display featuring biographies of women instructors and students from the early days of the school

### Zine Workshop

Ever popular with students at Emily Carr University, the library organized two Zine Workshops in 2017. One workshop was a featured event at the ECU Commons, which is a week-long University-wide event bringing the themes of health, wellness, and resilience to fore for the University community. Our second Zine Workshop took place in the library and featured a linocut print demonstration by printmaker Shin Minegishi.



## Justice Institute of BC

submitted by April Haddad, Institute Librarian

### Students part of Library presentation...

The Law Enforcement Studies Diploma (LESD) January Bootcamp featured three second-year students promoting the Library. They joined Marjory Jardine (*Instruction Librarian*) as she introduced 60 new students to our services. The student presenters emphasized the *friendly* Library staff, the importance of *APA Citation*, as well as promoting the Library as a *QUIET, food-free* place to study and ask questions!

The LESD Bootcamp is Day One for new students. Over the course of the day, there are presentations from the Program Manager, a Blackboard/Digital Tools expert, Financial Aid Advisor, Student Learning Supports and Disability Resources Manager, Instruction Librarian, a guest speaker (e.g. police officer specializing in social media) and one or two successful graduates of the program. Students are invited to a pizza lunch where senior students are available to answer questions.

### We broke a record!

In March 2017, the JIBC Library broke a record for visits in a single month with 7,100 visits. This continues a trend that sees a dramatic increase in demand for the library's services since 2013/2014. The number of students attending library instruction sessions has increased by 44 per cent. Students are choosing our library as the best place to study; bookings for study room sessions have jumped 85 per cent. The library is lending more laptops than ever before; in the last three years the number of laptop loans has increased by more than 800 per cent (226 to 1,878 per year).

### JIBC Library rates high in research study

The annual JIBC Applied Research Day showcases posters from student capstone projects and faculty research, and faculty and students are selected to present their research in either 3 or 15 minute sessions in the theatre. This year Marjory Jardine collaborated with a faculty member to investigate the role of the JIBC's [Student Research Skills Development Framework](#) and the role of the Library in helping students develop their research skills. Entitled *Research Skills and the Real World*, students in the graduating class of the Bachelor of Law Enforcement Studies (BLES)

were invited to complete an anonymous online survey to address how they used the *Framework* and the Library during their program. Questions ranged from what courses they found most useful, to how often they used the Library, what Library resources they found most useful, and the influence of library instruction sessions on developing their research skills. Students found e-Resources, Research Help and Study Rooms to be the top 3 Library services that helped with research. 100% of those answering the survey indicated *somewhat to definitely true* that the Library played an important role in their academic success. The poster for this research project will soon be available in Arca.

## Kwantlen Polytechnic University

*submitted by Todd M. Mundle, University Librarian*

### **KORA Platform Migration**

In December the Library joined Arca, a province-wide network of 12 BC post-secondary digital repositories. By joining Arca, the platform for KORA successfully migrated as well. Arca is built on Islandora, a Canadian-developed open-source platform currently in use at over 100 institutions worldwide, such as Simon Fraser University, University of Toronto, McMaster University, and The Smithsonian. Moving to an open-source platform hosted in Canada is both more in line with KPU's open approach as well as from a privacy perspective there is no concern that private information is being stored outside Canada. Access to KORA remains at [kora.kpu.ca](http://kora.kpu.ca) but for more information on Arca, please see <http://arcabc.ca/about>

The Library has re-allocated some of its existing human resources to help foster greater intake of scholarly resources into KORA. **Scholarly Communications Librarian Karen Meijer-Kline** (see below) will oversee KORA while **Library Assistant Beverly Whitcutt** will work on the process of getting more items into KORA.

### **Research skills class taught at North Delta Senior Secondary**

On Valentine's Day, KPU librarians **Ulrike Kestler** and **Lisa Hubick** visited North Delta Senior Secondary to teach an 80 minute research skills class to the grade 12 Justice Studies cohort. These are students interested in studying Criminology, Policing, and related fields. Part of the mandate for the course is to prepare them for

the transition from high school to post-secondary. As several students expressed an interest in attending KPU, the teacher approached KPU librarians with a request to visit the class to teach some differences between researching at university vs high school, citation styles and plagiarism. The class was well received and the teacher was keen to have the librarians return when the course is taught again next year.

### **2<sup>nd</sup> Annual "KPU Reads"**

The KPU Library participated in organizing the 2<sup>nd</sup> Annual "KPU Reads" event featuring Anosh Irani's **The Parcel**. The Library held the kickoff reading and University Librarian Todd Mundle spoke at the closing event. Several Library and Learning Centre employees read the book and attended the readings.

### **Community Reading Link Challenge**

The KPU Library successfully hosted another Community Reading Link Challenge. Reading Link is a provincial initiative working with public libraries and schools to engage students in Grades 4 & 5 to create teams which read and study 6 books selected for that year. Students then meet at quiz competitions to test their knowledge of the books. School champions go to district competitions, and winners of the school district championships go on to represent their municipality in the Community Challenge. This year we hosted the Fraser Valley Regional Library Community Challenge. Nine district teams duked it out in 3 rounds of questions. Competition went into sudden death overtime to determine the winning team: Abbotsford's Blue Jays. It was the first year the Abbotsford district won at the community challenge; the winners were ecstatic.



University Librarian Todd Mundle also brought greetings from KPU during the Reading Link Grand Challenge held at the KPU Surrey Gymnasium on May 3.

## Langara College

*submitted by Dan Slessor, Communications Librarian*

### Open Education Week at Langara

On March 21<sup>st</sup>, Langara kicked off Open Education Week with a visit from renowned open education researcher and advocate, Dr. Robin DeRosa from Plymouth State University.

Entitled *Beyond OER: The Promises, Pitfalls, and Potential of Open Education*, Robin's keynote presentation focused on three key questions:

1. How can we make college more affordable?
2. How can we improve learning?
3. How can we maximize the impact of our research?

The live stream drew attendees from Canada, the United States, the Netherlands, New Zealand, South Africa, and the United Kingdom. The event's Twitter hashtag [#RDRinYVR](#) was even trending in Vancouver!

The full recording is now available in Langara's mediaspace:

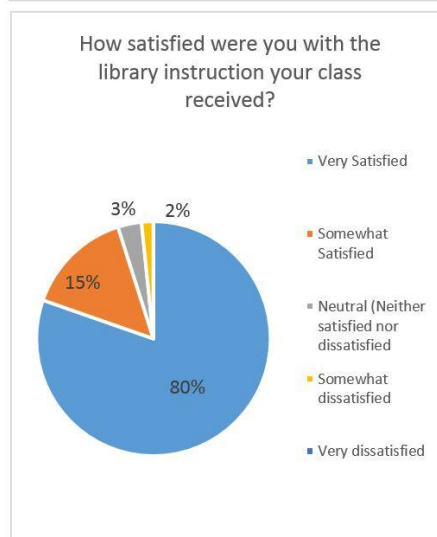
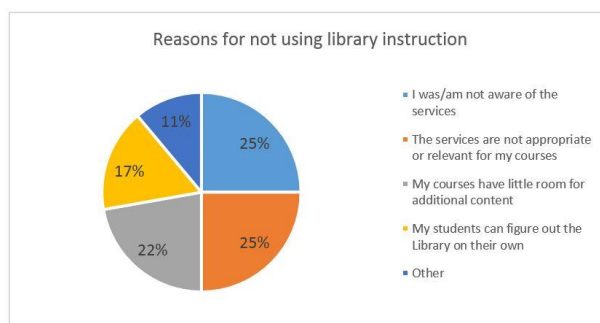
[https://stream.langara.bc.ca/media/t/0\\_lktrverk](https://stream.langara.bc.ca/media/t/0_lktrverk)



### 2017 Library Instruction Survey

The Library's instructional program continues to grow rapidly. This past year, librarians delivered almost 100 more classes that reached over 2,500

more students than in 2015-16! More statistics on the Library's instructional program can be viewed on the [Library Instruction Tableau Dashboard](#). In March, the Library launched a survey to gather feedback from Langara instructors on their experiences with the Library's instructional program. 92 instructors responded to the survey and the feedback was overwhelmingly positive. Of the 61 respondents that integrate library instruction into their classes, 95% indicated that they were either Very Satisfied or Somewhat Satisfied with the instruction that their students received from librarians.



### Introducing LaIR: The Langara Institutional Repository

The Library is in the process of developing the inaugural collections for Langara's new Arca institutional repository. To raise awareness of the institutional repository across campus, the Library held a naming contest that targeted students, staff, and faculty. We received 148 submissions for the contest, which ran for several weeks in March and April. A panel of judges consisting of representatives from the Library, Langara's Educational Technology (EdTech) department, and the Scholarly Activity Steering Committee

unanimously selected the winning entry: LaIR (Langara Institutional Repository).

### **Langara Cooks**

March was Support Our Students (SOS) month at Langara College. Across campus, departments worked to raise money to support Langara students. One of the main events this year was a Langara Cooks event, during which college departments competed in a cook-off for Langara staff.

The Library contributed with a festively decorated Mexican-themed taco station.

2017's SOS campaign raised over \$48,000, which was matched by the College. The \$96,000 will be applied to financial, academic, and experiential supports for Langara students.



### **Service Review Concludes**

On February 15, 2017, the Library team gathered for our final Service Review session with consultants from Emotus Operandi. Rooted in the agile design method, the Service Review process began in November 2015 and unfolded in four stages:

- Laying the Foundation: developing a shared understanding of next steps and a focused reason for being statement
- Structures and Supports: creating a draft of operating principles and mapping important library processes
- Developing the Prototype: identifying inefficiencies and possible improvements to key library processes and prioritizing tasks

- Review and Ongoing Design: apply learnings to the next iteration of the Aim-Act-Reflect process and identify next steps.

### **Professional Development**

Brent Searle, Systems Manager at Langara Library, accepted the [2017 Beacon Award](#) on April 3, 2017, during the 2017 [Innovative Users Group](#) (IUG) Annual Conference in Baltimore. The award honours “exceptional service to the Innovative Users Community through presentations, collaboration, selfless dedication to libraries as a whole, and sage advice to others via the IUG List.”

Allison Sullivan has been elected to the position of Chair Elect of the BC Academic Libraries Section (BCALS) for 2017-18. Alli will assume the role of Chair for 2018-19.

Lindsay Tripp has concluded her term as President of SLA's Western Canada Chapter. Lindsay will continue to serve as Past President throughout 2017.

### **Staffing Updates**

Two long-serving employees retired this semester: Judy Kornfeld (Librarian) and Zeljka Loncaric (Operations Manager). We are also preparing for the retirement of Brent Searle (Library Systems Manager) at the end of August. With the departure of these three members of the Library family, we are losing over 100 years of experience at Langara! We wish Judy, Zeljka, and Brent much happiness in their retirement.



Judy Kornfeld



Zeljka Loncaric



Brent Searle



## Nicola Valley Institute of Technology

*submitted by Linda Epps, Librarian*

### Staff News

Once again, we bid a sad farewell to our library coordinator, Sherry Garcia. She graciously came out of retirement to help the library during a transition period. Sherry's contribution to the library over the past year has been terrific. Staff, faculty and especially students will miss her.



With Sherry's departure, we will be searching for a library technician who has a talent and desire to catalogue.

### Student Assistant News

This summer I applied for and received scholarships for four students. Each student will be assigned special projects. Inventory and library skills will be at the top of their skill set learned. Each student has a special interest: Grayson, Business, Kishay, Geography and Quinn, Computers. Quinn will be learning how to install computers in the library with the I.T. Manager, Garth.



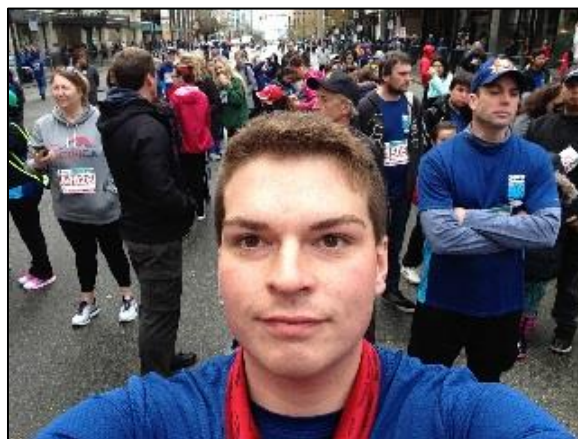
*Grayson and Kishay - Merritt Campus*



*Quinn, Merritt*

*Garth, I.T. Manager*

Kishay and Grayson have a keen interest in NVIT's extracurricular health and fitness programs. They both are runners. A few of the runs they have participated in include the Vancouver Sun Run; Turn me loose in Shulus and Lytton River Run/Walk.



*Grayson, Vancouver Sun Run*



*Kishay, fellow student with language and English instructors*

At the Burnaby campus, Tanya will be working with Tijash, the library co-ordinator. Tanya's interest is in Education.



In the past year, as an NVIT student in university transfer, Tanya was involved in the Student Society as Vice President.

### **Library Activities**

The library had two fun activities this past semester. We had a 15 minute read in. Students, faculty and staff came into the library, sat, and read quietly for 15 minutes. We also had a second activity where one would read a sample reading and a short discussion followed. This was an opportunity for me to learn about Hockey!

We had 138 participants in the read-in. Some of the classes participated. People signed in when they came into the library. We even had a visitor participate.



### **EBSCO Visit**

Jeff Arsenalut and Tamara Mobuchon came and gave faculty, staff and student an EDS demonstration. Although I do include this in my library instruction, sometimes it is heard when given by official representatives.



### **North Island College**

*submitted by Mary Anne Guenther, Coordinator, Library Services*

With the complementation of Phase 1 renovations of the Library & Learning Commons (LLC) and Phase 2 construction slated for spring 2017, the work of the Planning and Implementation Committee was completed. Governance moved to a Library & Learning Commons Steering Committee, supported by an Operations Committee of service providers.

Students were surveyed late spring about the academic supports provided in the LLC (research, writing, math, peer-tutoring and IT) and feedback was positive. While not all services were used, we

felt that the survey provided awareness about the space and technology, including online bookable group study rooms, computers, multi-media projectors and Skype facilities. EDS and Springshare room booking software both received favorable comments.

In addition to construction at the Comox Valley campus which is now underway, the Campbell River and Mount Waddington campuses are ramping up for new facilities as well. The CR campus, which was designed as a joint college-high school in the late 90's, is undergoing a major transformation to create separate identities and functional areas. The campus library plans build on existing services and spaces to advance the learning commons philosophy. The Mount Waddington campus is planning to move to a new location and the library will lean heavily to virtual services and resources.

The CV campus library piloted weekend hours this past semester and will now be scheduling regular Saturday hours in September from 10:00 – 4:00, while piloting Sunday hours in the fall semester to determine demand for extended hours.

Over the next few months, the library will complete its website migration to Libguides; the majority of our pages have already been re-formatted and created on Springshare. Another summer project is refreshing subject libguides and building additional guides, some of which are tailored to popular library classes.

The Library is partnering with the Office of Global Engagement to organize a Living Library event on June 3<sup>rd</sup> in downtown Courtenay as part of the Elevate the Arts festival. The theme is Diversity Matters and books will share their stories as an obese person, as a homeless person, as a survivor of domestic violence, as a gay woman, as an adopted child, and others, where some level of stigma, stereotyping or discrimination has been experienced.

Library staff continue to achieve high goals – one staff member just completed her MLIS online and another is enrolled in distance courses towards an undergraduate degree. Five staff attended the Vancouver Island Library Workers conference at UVic on April 28<sup>th</sup>.

## Northern Lights College

*submitted by Dawna Turcotte, Regional Librarian*

### Staff Changes

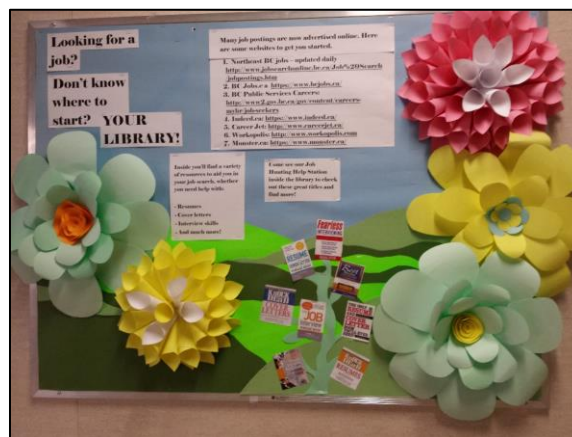
Rosanne Hoekstra, our Cataloguer in the Dawson Creek Campus, resigned in January to join the Grande Prairie Public Library to work with children. Her replacement, Britannia Hill, started work with the Library on May 8<sup>th</sup>. Britannia left Okanagan College to join NLC, and is a welcome addition to our team.

Our long-time Library Assistant in Fort Nelson, Rachel Thompson, resigned and moved to Nanaimo in January. After 3 months without staff in the rural campus library, the **College closed the Fort Nelson Campus Library**, effective April 1st. This leaves only 2 campus libraries with staff: Dawson Creek (DC) & Fort St. John (FSJ). Students at the remaining 5 locations are considered to be students at a distance, and are assisted by staff at the DC & FSJ campus libraries.

### Library News

We are excited to be moving to EBSCO's Discovery Service (EDS) & Full-text Finder in the near future. This will maximize our students' search experiences to effectively access our print and online resources simultaneously.

Our job hunting display board by Hannah Anderson, our very creative Library Assistant, in Dawson Creek.



## Northwest Community College

*submitted by Melanie Wilke, Library Coordinator*

With forward momentum, it has been a busy spring for the Northwest Community College Library. This movement began with the Library undergoing a program review. The process started with the creation of a background document on the past 5 years in the Library, moved to an amazing external review team visit and interviews and will finalize with an external team report in early June. The Library was pleased to have an opportunity to review the past 5 years in detail and looks forward to the recommendations brought forward by the external review team. Many thanks to the review team; Shailoo Bedi, Mary Anne Guenther, and Gladys Watson and to the other libraries in the province who shared program review documents with NWCC to guide the process.

Other changes in the Library were motivated by the complete renovation of the NWCC Trades Building. In order to create some “swing space” during the renovation, the bookstore moved from the Trades Building into the Library space. The Library and Book Store are both happy with how well the two are able to share space and how the similar services complement each other.

Moving forward in other ways, the Library is ready to begin adding to the digital repository (ARCA). The first items will be the art collection from the Freda Diesing School of Northwest Coast Art. Here is a photo of the art being photographed for the project! The art is stunning and the Library is looking forward to having it included in our digital content.



## Okanagan College

*submitted by Jennifer Heppner, Assistant to the Director, Library Services*

### **Library Employee News**

After five years with Okanagan College, Kathy Ewan has retired from her Library Assistant position in Penticton. We wish her all the best in her retirement. Paula Casorso will be returning in September, following her maternity leave.

In Kelowna, Sarah Stang is replacing Roën Janyk as Web Services Librarian, while Roën is on maternity leave. Britannia Hill finished her one-year contract with us and has moved on to a new position with Northern Lights College. We wish her all the best.

### **Library News and Events**

The Penticton Campus Library at Okanagan College successfully played host to the 2nd annual Long Night Against Procrastination. This event took place near the end of the semester and allowed the 69 student attendees, who had projects and assignments coming due, to gather in the library and work together into the wee hours of the morning. Faculty and staff were there to offer support and study advice, and students were fueled with hot or cold drinks and late night snacks. There were a number of stress-busting activities and breaks, including star & planet gazing through a telescope, video games, yoga, mindfulness colouring, and button making. Students and faculty were encouraged to contribute blog posts about procrastination, which can still be found on the website:

<http://oclongnight.weebly.com/blog>

## Selkirk College

*submitted by Gregg Currie, College Librarian*

Selkirk College Library has had a busy year with the boost in enrollments from international students. Gate counts and usage statistics for print and digital resources were all up over the previous year.

Selkirk College's 50<sup>th</sup> Anniversary celebrations wrapped up with the publication of a beautiful history of the College (order your copies here: <http://selkirk.ca/about-us/50-years/journeys-taken-a-commemorative-book>).



Selkirk moves into its 51<sup>st</sup> year by breaking ground on major renovations to our trades facilities at the Silver King campus. A new administration building will also be the new home for our Silver King library bookstore branch. We don't know the final details yet – being one of those projects that is still churning through the Dante/Kafka/Heller matrix of government procurement – but one certainty is that we will have a room with a view.

The College graduated its first cohort of Rural Pre-Med students, and the program will be starting its fourth cohort in September. The College is also launching a Rural Pre-Law program aimed at addressing the shortage of lawyers in rural communities. Who knew there was an actual shortage of lawyers anywhere? (insert lawyer joke here \_\_\_\_\_). The library has ordered a full run of John Grishman and Scott Turow novels in preparation for this new program.

## Simon Fraser University

*submitted by Gwen Bird, Dean of Libraries*

After 20+ years using Innovative products for its Integrated Library System, SFU will migrate to Alma/Primo from ExLibris in May 2017. Implementation has been ably led by AUL Brian Owen, and involved a steering committee made up of staff from all areas of the Library. An intensive period of training and testing has allowed us to see ahead to many of the benefits that will accrue from a system that is purpose built for managing electronic resources. No downtime is planned for end users on our May 24 launch date for the public interface.

The Library led a successful process that resulted in adoption of a university-wide Open Access policy, unanimously endorsed by Senate in

January 2017. The policy states, “As university authors at Simon Fraser University, we commit to share the products of our work with the broadest possible audience. To do so, we agree to archive and disseminate the scholarly articles we author by depositing these with the University.” University authors are defined as faculty, students and post-doctoral fellows. Endorsement of the policy has significantly increased the rate of deposit into the Institutional Repository, Summit. Additional promotion is planned for the coming months. The full policy is available at [www.lib.sfu.ca/oap](http://www.lib.sfu.ca/oap)



The SFU Library has created a new Digital Publishing Division to formally house the Public Knowledge Project (PKP) within the organizational structure of the Library. PKP Associate Director Kevin Stranack heads the unit and will work closely with Digital Scholarship Librarian Rebecca Dowson, liaison librarians, and others throughout the Library and the university. PKP is well known and widely used around the world—with this change we hope to increase its visibility and uptake at SFU.

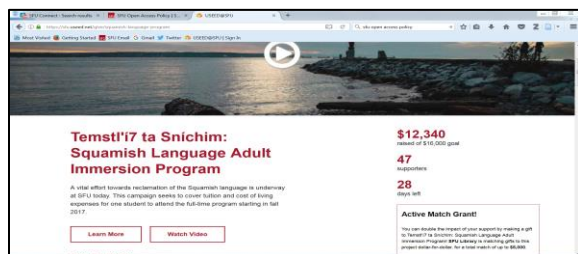
Associate University Librarian Elaine Fairey will retire in July 2017. Elaine joined SFU in 1992 and has held progressively more responsible positions at SFU since then, including Liaison Librarian, Head of Reference, AUL Public Services, and AUL Learning and Research. As well as hiring and mentoring many new librarians over the years, Elaine has led the Library's strong collaborative relationships with the Teaching and Learning Centre, Student Services, and other university partners. She oversaw development of both the Student Learning Commons and the Research Commons, and is a past chair of the AskAway advisory board for BC ELN. Elaine, we will miss you!



Elaine Fairey

SFU's Aboriginal Reconciliation Council has undertaken extensive consultations on campus and in the community. An extended Executive Summary has been released, with the final report expected in late May 2017. The Council advises the President and VP Academic on the disposition of a \$9million strategic fund to address reconciliation in the coming years. Recommendations in the report are organized in 6 clusters: Indigenizing spaces; Indigenizing curriculum and curricular processes; Building community support; Indigenizing policy and practices; Administration; Student programming.

On a related note, the Library successfully used a crowdfunding platform to raise scholarship funds to support a student in the Squamish Language Immersion Program in May 2017. Our initial goal was to raise \$16,000 to support one fulltime student in the program for a year. The enthusiastic response of the community far exceeded our expectations (final total not available at time of writing). This was a satisfying campaign that linked back to the Library's work on digitizing and preserving Indigenous language resources.



## Trinity Western University

Note from CPSLD Newsletter editor

The big news from Trinity Western is that the Fine Arts gallery will be moving to the Library soon. According to Ted Goshulak, University Librarian, they are "building the walls as we speak"! We will look forward to seeing photos of that redesigned space in the next newsletter...

## University of British Columbia

submitted by Jasmine Devonshire,  
Communications and Design Specialist

### ***Ever Austen: Literary timelessness in the Regency Period***



UBC undergraduate students curated an exhibit celebrating the work and literary influence of Jane Austen.

In January of 2017, UBC Library's Rare Books and Special Collections hosted an exhibit of newly-acquired first editions of Austen's *Northanger Abbey* and *Persuasion*, as well as thematically-diverse displays. This exhibit, curated by three UBC undergraduate students, aligned with the bicentennial of Jane Austen's death, an author who has left a literary legacy that continually influences popular culture across time.

The exhibit, *Ever Austen: Literary Timelessness in the Regency Period*, invited Austen fans old and new to experience a literary journey through the late eighteenth and early nineteenth centuries. In

addition to the new acquisitions, the exhibit included two lovely period gowns, courtesy of Mr. Ivan Sayers and Vancouver-based Society for the Museum of Original Costume.

Accompanying the exhibit, [a panel discussion](#) also took place in early March, featuring four speakers from UBC and SFU.

### **Special Collections Help Vancouver Transit Police Constable Uncover 102-year-old Murder**



*Transit police officer Constable Graham Walker utilizes UBC Library collections to aid in uncovering 102-year-old murder.*

UBC Library's Rare Books and Special Collections department provided support to local Vancouver police officer Constable Graham Walker, in his research into a 102-year-old murder. Constable Walker was part of a planning team for the Vancouver Transit Police's 10-year anniversary in 2015—he conducted research into a century-long history of transit officers, utilizing resources at B.C. Hydro's Library and Archives, and UBC Library's Rare Books and Special Collections.

During his research, he uncovered the unsolved murder of a Constable Charles Painter in 1915. With assistance from UBC librarians, Constable Walker conducted in-depth research, using resources like the BC Electronic Fonds. At the culmination of his research, Constable Walker took measures to arrange a provincial memorial for Constable Painter, including the addition of his name to a permanent Provincial Memorial, and a private gravestone. This story has also been covered by [CBC](#).

[Read the full story](#)

### **A Gift from the Past: UBC's Class of 1932 Funds Access to 343 eBooks 85 Years After Graduation**



*An endowment from the UBC graduating class from 1932 is funding current students' access to online scholarly journals.*

Years ago, UBC's class of 1932 established an endowment meant to be used towards the development of UBC Library's Collections. At the time, they likely envisioned that the funds would go towards new books or a rare acquisition at the library. It is improbable that they could have ever imagined the kinds of collections they are funding or the tremendous impact they are having on future generations of UBC students.

The endowment will fund UBC Library's annual contribution to [Knowledge Unlatched](#), an initiative that brings together libraries from all over the world via a crowdfunding platform to support Open Access scholarly ebooks in the humanities and social sciences. In 2016, 343 scholarly titles from 54 publishers were 'unlatched' with funds from over 250 supporting libraries worldwide including UBC Library. Since its inception in 2013, the Knowledge Unlatched initiative has 'unlatched' 449 frontlist and backlist ebooks, making them available to readers all over the world.

[Browse the titles available through Knowledge Unlatched.](#)

### **UBC Library First Canadian Institution to Provide Access to the South China Morning Post's Digital Archives**

UBC is proud to be the first institution in Canada providing digital access to archived publications of the *South China Post*. First published in 1903, the English-language newspaper is a premier publication known for its authoritative, influential and independent reporting on all of Asia.

"This acquisition has been a number of years in the making," says Allan Cho, Community Engagement Librarian at UBC Library, "This is

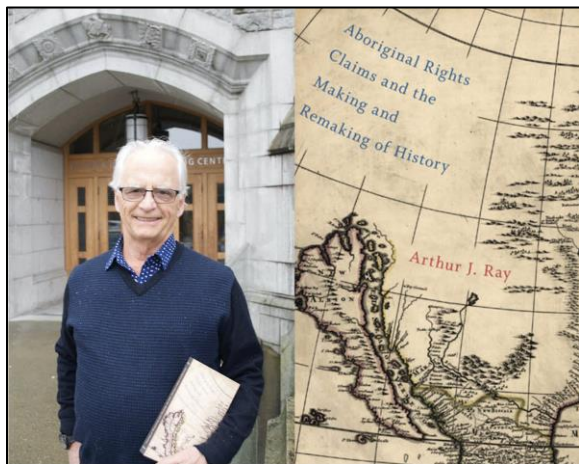
something that UBC Faculty has asked for and we're happy that after much effort at Koerner Library, we were able to make this happen."

A significant aspect about the *South China Morning Post* is its editorial perspective and balanced coverage of key events in the development of China throughout the 20<sup>th</sup> century. "This newspaper is known for upholding Freedom of the Press—it has always managed to escape official censorship," explains Cho, "It has provided objective, impartial coverage of important events in Hong Kong, China and all of Asia, from the revolution that overthrew the Qing Dynasty in 1911, to the Communist Revolution in 1949, to the Hong Kong riots in 1967."

The acquisition will have a significant impact on research in Chinese history, Hong Kong studies, British history, Imperial studies, Asian Canadian and Asian Migration studies as well as Vancouver history. "Access to the complete run of the SCMP means that scholars and students alike are now able to make use of an even wider range of first-hand materials to study Hong Kong and its surrounding regions," says Shin.

[Access the South China Morning Post archive.](#)

### **Arthur J. Ray Wins the 2017 Basil Stuart-Stubbs Prize**



*Aboriginal Rights Claims and the Making and Remaking of History* is awarded UBC Library's annual book prize

Arthur J. Ray has won the Basil Stuart-Stubbs Prize for outstanding Scholarly Book on British Columbia for his book [Aboriginal Rights Claims and the Making and Remaking of History](#). The \$1,000 prize, given by UBC Library and the Pacific

BookWorld News Society, will be awarded at UBC's Irving K. Barber Learning Centre in June.

Published by McGill-Queen's University Press, Ray's book is a masterfully-written examination of land claims litigation between indigenous peoples and the settler societies of the United States, Canada, Australia, New Zealand, and South Africa that powerfully demonstrates the important role proceedings in British Columbia played in events of global significance.

"This book is the outgrowth of my involvement in aboriginal claims in Canada as an expert on the historical geography of the economies of First Nations and Metis communities," says Dr. Ray, "Beginning with my participation in *Delgamuukw v. The Attorney General of British Columbia* (1997), I became interested in the ways extant case law and scholarship influenced claims research and, in turn, how the latter research advanced aboriginal rights law and scholarship about aboriginal people."

Arthur J. Ray is a Professor Emeritus in the Department of History at the University of British Columbia and has served as the co-editor of the *Canadian Historical Review* from 2003 to 2006. He is the author of several other books including *Telling it to the Judge*, *An Illustrated History of Canada's Native People* and *Bounty and Benevolence*.

"We are thrilled that this year's Basil Stuart-Stubbs prize has been awarded to a book written by a UBC faculty member," says Melody Burton, UBC's Interim University Librarian.

## **University of Northern British Columbia**

*submitted by James MacDonald, Acting Co-University Librarian*

Our University Librarian, Allan Wilson, retired May 11th. Allan has been an esteemed member of our University community since 2013, and he will be greatly missed by students and colleagues alike. UNBC greatly benefited from his innovative leadership in the Library including the Research Data Centre, Copyright and Open Textbook Initiatives and a Joint Borrowing Project between the Prince George Library and UNBC to name a few.



Definitive plans for the search for a new University Librarian have not yet be set. Heather Empey and James MacDonald have contracted to serve as Acting Co-University Librarians until the end of 2017.

Our long-time cataloging librarian, Eleanor Annis, has also retired effective June 2, 2017. Eleanor served faithfully for more than 15 years. She leaves behind a well cared for database and large shoes to fill.

Kealin McCabe, our Research and Learning Services Librarian, will be on academic leave beginning July 1, 2017 to June 30, 2018 as she pursues her doctorate in education at UBC. We wish her the best of luck in her educational pursuits and look forward to the insights she will return with.

UNBC's branch Research Data Centre will officially open June 20th, 2017. Cindy Hardy has been appointed its first academic director. The presence of the RDC here at UNBC is largely the result of the advocacy and work of people like Dr. Hardy as well as now retired Data Librarian Gail Curry and University Librarian Allan Wilson.

For more information on UNBC Library developments, please see our [2016 Annual Report](#).

## University of the Fraser Valley

*submitted by Kim Isaac, University Librarian*

### **Human Library Comes to Chilliwack**

In the 2016/17 academic year, the UFV library participated in the Human Library Initiative for the first time. Chilliwack campus library staff collected human "books" through the fall and winter, and portraits of these individual were featured in a display that grew through the months. The initiative culminated in a very successful event in March, where students and members of the public were able to sign out human books for one-to-one conversations.

Our purposes in presenting a human library event were to encourage diversity and understanding, and engage students, faculty, and the greater community around UFV.

A human library seeks to promote understanding and bust stereotypes. UFV's Human Library books included Sister Jessie, a Buddhist nun who,

among many activities, teaches meditation in federal prisons; Sandy Hill, a practicing Suffi, who teaches in UFV's Teacher Education department; Elaine Malloway, hereditary chief; Kulwant Gill, who spoke about leaving an arranged marriage; Christina Billingham, who talked about her experiences in the LGBTQ community; and Adria Roberts, who spoke of mental health.

To read more about our books, check our website: <http://www.ufv.ca/library/exhibits--events/human-library-display-and-event/>.



*Sister Jessie*



*Chief Elaine Malloway*

### **Renovation update**

As I write this column in mid-May, the main floor of the Abbotsford Library is being prepared for renovations this summer. The stacks are now shrink-wrapped to keep construction dust off the remaining books, periodicals and other resources that have not been weeded from the reference, journal and curriculum collections. Old furniture is being removed, and the service desks are being dismantled. The Library will remain open over the summer term, with services being provided from a temporary desk located upstairs on the second floor. All library staff are prepared for a disruptive

summer, but looking forward to the end result in the fall.

Library staff have put together an informative LibGuide, to keep the campus community up-to-date on service changes and the progress of the renovations, including photos: <http://libguides.ufv.ca/c.php?g=648847&p=4550475>



*Stacks are shrink-wrapped and old furniture is being removed from the main floor of the Abbotsford Library in preparation for renovations this summer.*

### Other Events

Library staff volunteers were enthusiastic participants in UFV's second Long Night Against Procrastination event in March. This time, LNAP took place on both the Abbotsford and Chilliwack campuses, under the general organization of UFV's Academic Success Centre. Both libraries stayed open until midnight (usual closing time in Chilliwack is 8:30, and 10:00 in Abbotsford). Library technicians and librarians were available to provide library services, including roving reference consultations. In addition, popular library activities included cupcake and cookie decorating, rock painting, jigsaw puzzles, and colouring. The ever-popular therapy dogs were on hand in Abbotsford.

The Abbotsford library continued to use its temporary event space (which will become permanent after the renovation) to host programs. Lenore Newman, UFV's Canada Research Chair in Food Security and Environment, gave a presentation and led a lively discussion on her new book, ***Speaking in Cod Tongues: Canada's Culinary Landscape***. Librarians lived up to their reputation as foodies by serving four different flavours of Nanaimo bars, including raspberry and maple bacon.

The Library collaborated with the Faculty of Applied and Technical Studies to host a demonstration of makerspace activities facilitated by local educator and [GearBots](#) founder Dereck Dirom. GearBots is a robotics engineering program for ages 9-15 that provides an engaging and innovative way to promote science, technology, engineering, arts and math skills, along with problem solving, critical thinking, leadership, teamwork, time management, organization, and design skills. On a Saturday morning in February, the Abbotsford library event space was buzzing with activity and energy as the regular GearBots participants joined UFV faculty and some of their children in a variety of hands-on activities.

## University of Victoria

*submitted by Lisa Abram, Communications Officer*

### Digital Scholarship Commons opening

The new Digital Scholarship (DS) Commons space opened in May with much campus fanfare. It's the only university makerspace in BC to offer free 3D printing and design workshops to all students, faculty and staff. The DS Commons in the Mearns Centre for Learning-McPherson Library is a dedicated facility (sometimes called a "makerspace") providing students with enhanced access to software, hardware and expertise in support of digital scholarship.

The freshly minted space is a melting pot of creativity and academia with multiple occupants - including the Electronic Textual Cultures Lab, Internet Shakespeare Editions, Humanities Computing and Media Centre, and Systems Offices - sharing a passion for all things digital.

With hands-on learning the impetus for this new space, and a series of free [workshops](#) being offered to the entire UVic campus, the possibilities for creative output are as diverse as the

technology itself. For example, computer science students recently took a 3D design class for *just-in-time* learning, preparing themselves for professional careers with skills which are not part of their formal curriculum. With *just-in-time* learning, students can acquire in-demand skills for real-life career opportunities just as they need them. It's 3D art imitating life.

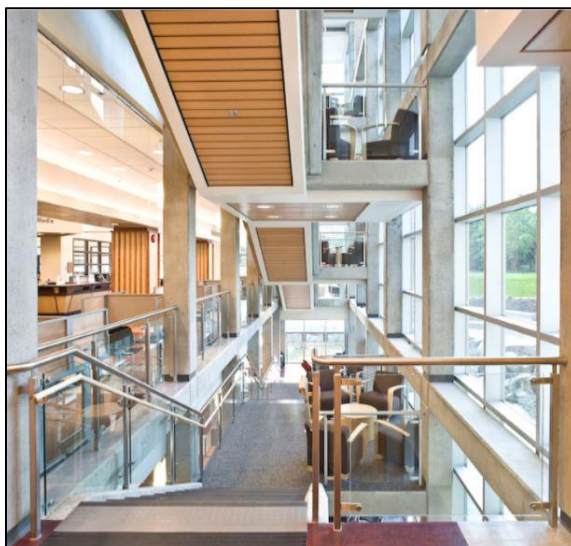


*DS Commons Coordinator Rich McCue teaches 3D printing to UVic staff and faculty. Photo credit: Lisa Abram*

### **External Review**

The UVic Libraries will undergo an external review in June. The last external review conducted of the Libraries was in 2011. An external review gives us the opportunity to receive objective and impartial feedback which highlights our achievements and offers ideas for areas we could enhance.

The 2017 review will be conducted by Gerald Beasley, Vice-Provost & Chief Librarian (University of Alberta), Donna Bourne-Tyson, University Librarian (Dalhousie University), and Dr. Andrea Walsh, Associate Professor (UVic-Anthropology). The reviewers will be on campus for a site visit from June 21-22. During the site visit, reviewers will have an opportunity to meet with Libraries staff as well as faculty, students and campus administrators. We look forward to the feedback and recommendations from the report.



*Interior photo of the Mearns Centre for Learning - McPherson Library. Photo credit: UVic Photo Services*

### **Graduate Student Space Renovation**

The Libraries undertook an extensive study of graduate student space needs in the Mearns Centre for Learning - McPherson Library. An online survey was sent to Graduate students who have a designated work area with a lockable pedestal, as well as print surveys given to student using the Graduate student study space. The results showed that Graduate students would like a lockable space, but not necessarily a pedestal, more task lighting and a Graduate student only space. We are delighted to say that we have just received minor capital funding to refresh the Graduate student space. The assessment results have been helpful in planning the redesigned space.

### **Conferences and Workshops**

#### **VILSC 3rd Annual Conference**

On Friday April 28, 2017, UVic Libraries, along with our partner institutions Camosun College and the Greater Victoria Library, co-hosted the third annual Vancouver Island Library Conference at UVic. Attended by over 230 librarians and library workers from different sectors across Victoria, Vancouver Island and the Gulf Islands, the conference theme was: "Our Island Is A Library: Open and Inclusive" and focused on libraries as centres of lifelong learning, protecting privacy, preserving and validating information, and advocating for media literacy and intellectual freedom in a post-truth era. There were 30 panels, posters, and presentations over the course of the

free, one-day event, including a keynote presentation by UBC faculty member Luciana Duranti, a Booksmack with librarians from public and academic libraries, and a closing panel of local professional and freelance journalists. In addition to the co-hosts, this year's conference was generously supported by sponsorship from local unions, booksellers, publishers, government agencies and library federations.

### **Library Management Skills Institute 1 Workshop: The Manager**

In May, UVic Libraries partnered with UBC and SFU to bring the world renowned and highly respected facilitator, DeEtta Jones to the west coast. DeEtta conducted a three-day workshop: "Library Management Skills Institute 1: The Manager." The workshop covered topics including: professional and personal behavior styles, power dynamics and influencing skills, participatory decision-making, coaching for performance and motivating others. The workshop was very well received by all participants and highly recommend DeEtta for excellent facilitation skills and knowledge of libraries.

### **Awards**



*Photo Credit: UVic Photo Services*

On March 30, 2017, the Council of Prairie and Pacific University Libraries (COPPUL) recognized Lisa Petrachenko of the University of Victoria Libraries with its 2017 Outstanding Contribution

Award. This award, which may be given annually to an individual or team working in a member library, recognizes exemplary contributions to the consortium. These contributions should enhance service in multiple COPPUL libraries and have an impact throughout the region.

Ms. Petrachenko was awarded for her contributions in the area of library collections. Ms. Petrachenko's nominators spoke of her vision, leadership and commitment to COPPUL's mission and values, as well as her role as a trusted colleague and mentor. Ms. Petrachenko has contributed to many COPPUL initiatives including the [Shared Print Archive Network](#) and e-Book Task Group. She has served on COPPUL's Collections Committee since 2008. Ms. Petrachenko has represented COPPUL on the Canadian Research Knowledge Network Content Strategy Committee since 2011. Working collaboratively with stakeholders and vendors, Ms. Petrachenko has facilitated expanded access to collections and resources through a number of innovative initiatives, enhancing teaching, learning, student experiences and research. Ms. Petrachenko was instrumental in the establishment of the "[Points to the Past](#)" agreement in 2014, which resulted in free perpetual access to almost 200 million pages of digital historical content for all British Columbia and Yukon residents and now serves as a model for similar initiatives. As a frequent presenter at meetings and conferences, Ms. Petrachenko is a champion for important projects at the local, regional and national levels.

### **Publications**

Shailoo Bedi (Director, Academic Commons and Strategic Assessment) and Christine Walde (Grants and Awards Librarian) were recently [published](#) in the March 2017 issue of *College and Research Libraries*: "*Transforming Roles: Canadian Academic Librarians Embedded in Faculty Research Projects.*"

The abstract from their research is as follows: Academic librarians have always played an important role in providing research services and research-skills development to faculty in higher education. But that role is evolving to include the academic librarian as a unique and necessary research partner, practitioner, and participant in collaborative, grant-funded research projects. This article describes how a selected sample of Canadian academic librarians became embedded in faculty research projects and describes their experiences of participating in research teams.

Conducted as a series of semi-structured interviews, this qualitative study illustrates the emerging opportunities and challenges of the librarian-researcher role and how it is transforming the Canadian university library.

### ***UVic Libraries' 2017 Distinguished Alumni Award***



*Martin Segger (right) and a guest enjoy a reception after the presentation on February 7, 2017. Photo credit: Lisa Abram*

**[Martin Segger](#)** (BA '69), UVic professor emeritus with the Department of Art History and Visual Studies, and adjunct professor of Canadian art and architecture was recently honoured with the UVic Libraries' 2017 Distinguished Alumni Award. Segger gave a presentation to a sold-out audience during Alumni Week about: "*Documenting Our Build Heritage: Glimpses into UVic's Architectural Archive of the Pacific North West.*" His fascinating talk took the audience on a digital tour through some of the materials (photographs, drawings) that illuminate the architectural history of the region.

## **Community Engagement**

### ***University Librarian's Annual Lecture, November 14, 2016***

Have you ever wondered what it would be like to be appointed by the President of the United States or to be responsible for overseeing the largest library in the world? Did you know the most unusual item in the Library of Congress came from President Lincoln's pockets on the night he was assassinated?

University of Victoria Libraries was pleased to host the 2016 University Librarian's Annual Lecture, in partnership with the Greater Victoria Public Library (GVPL) and the Belfry Theatre. Over 100 attendees enjoyed a stimulating conversation with Deputy Librarian of Congress David S. Mao from Washington, D.C., who was the acting librarian from Oct. 1, 2015 to Sept. 14, 2016, and UVic Chancellor Shelagh Rogers, host and producer of CBC Radio's "The Next Chapter."

This informal dialogue explored many themes including Mao's career path, the challenges and achievements in his current role and his favourite childhood books, among other topics.



*UVic Chancellor Shelagh Rogers (l to r) with GVPL CEO Maureen Sawa, University Librarian Jonathan Bengtson, special guest David S. Mao and Associate University Librarian Kim Nayer at the November 14, 2016 University Librarian's Annual Lecture. Photo credit: UVic Photo Services*

### ***Echo the wellness dog and UVic Law Library***

For two weeks leading up to law school exams in April, law students had a unique opportunity to "check out" Echo, the companion dog, on loan from law professor Andrew Newcombe. Associate University Librarian, Law, Kim Nayer, was

successful in getting a university exemption for this pilot project to allow Echo inside UVic buildings. The concept of having a 30-minute loan to UVic law students for exam time de-stress and paw-sitive relaxation was simply too unique to ignore and of great benefit to students.

Local TV stations enthusiastically seized the opportunity to interview law students, Prof. Newcombe and Kim Nayyer and loved the fact that Echo had a bar(k) code.

[The CTV Vancouver Island](#) story ended up being picked up by the Canada-wide CTV network; it earned thousands of likes and shares across the country; and was the #1 most-watched story on the CTV National website when it aired. In addition to Global TV BC's 800+ Facebook shares of its [interview](#) about Echo, the Twitter-verse lit up with this story being picked up across Canada, England, New Zealand and the American Association of Law Libraries, to name a few. Definitely a story with legs!



**Check out this dog!**

**Yep, we mean it:  
Check out this dog from the Law library!  
Echo, the companion dog**

Relinquish to Prof. Andrew Newcombe

30 min loan to UVic Law students for exam-time de-stress and paw-sitive relaxation



**April 10-13, 10am-3pm & April 18-21, 10am-3pm**

Ask loan desk staff for details

*Photo credit of yellow folder: Lisa Abram. Poster creation: Marisa Lousier*

## Special Events and Exhibits

### Ideafest, March 6-11



Ideafest celebrates UVic scholarship and attracts thousands of participants from both the on-campus and greater Victoria communities. In March, UVic Libraries presented three sold-out events:

#### ***Whither Plastic: Nurdles and plastics on Victoria beaches***

Pollution from plastics is a growing problem in marine environments worldwide. Plastics don't readily break down; they're known to soak up contaminants, and marine animals sometimes mistake them as food, causing plastics to move up the food chain. This session will examine nurdles (kernels or pellets used to make plastics) and plastic debris fouling the beaches of Victoria, and will wrestle with the question: How can we wean ourselves from plastics?

#### ***UVic Author Celebration***

Each year UVic faculty, staff, students and alumni produce an incredible amount of intellectual

content reflecting a diverse range of research, teaching, personal and professional interests. Come celebrate the university's community of authors with the UVic Bookstore and Libraries at this fantastic annual event.

### ***Archives in your Attic***

Do you wonder if the boxes of photos and documents in your attic contain historically noteworthy material? Would these materials be of interest to future researchers? Are there rare books in your study, and would you like to learn more about them? Have you ever wondered if you will be able to preserve your digital photos and documents for future generations? Join UVic Libraries' archivists and librarians for a lively discussion about rare and unique books and archives and their role in research, followed by an opportunity to discuss specific items from your family collection, their condition and potential significance.

TV, radio and newspaper coverage was extensive for all three events with UVic Associate University Archivist Jane Morrison featured in a two-page [Times Colonist](#) newspaper spread about the campus-wide event.

### **Exhibits**

#### ***Victoria to Vimy***

On March 28, a new virtual exhibit of First World War material—[Victoria to Vimy](#)—was officially unveiled by University of Victoria Libraries and represents the sacrifices Canadians made at the front lines and on the home front.

VictoriatoVimy.ca is a free online resource featuring over 3,700 digitized selections from the university's archival collections, some recently donated and not previously available online. It includes letters, diaries, postcards, individual photographs, photo albums, scrapbooks, war records, audio-oral histories and artifacts telling stories of Canadian wartime experiences, from Victoria and across the country, and from the front lines.

Victoria to Vimy invites us to explore personal scrapbooks, photographs and postcards or listen to never-before published interviews with over 40 local veterans of the First World War. Students and teachers also have access to guides and curriculum.

The [Time Colonist](#) prominently featured this exhibit on its front page on April 2.



*Guests peruse through the incredible display of artifacts from WWI followed by a presentation explaining the genesis of the online exhibit and powerful readings from WWI journals and letters sent home from the warfront. Photo credit: Lisa Abram*



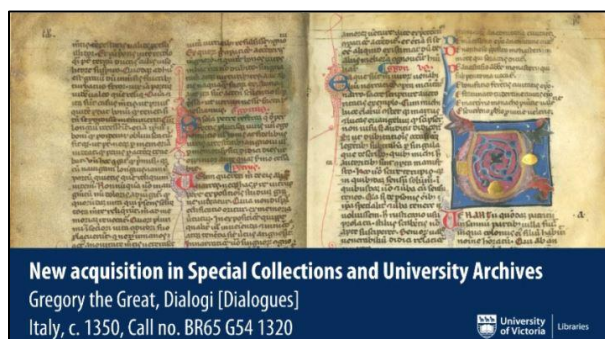
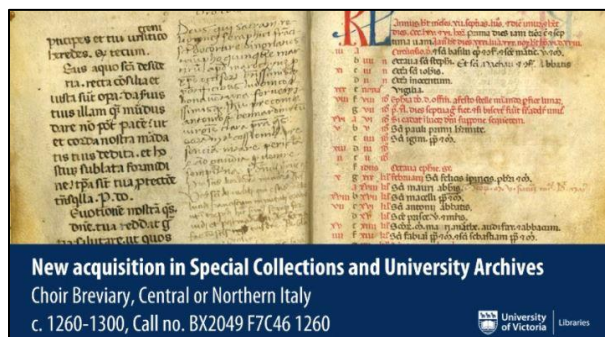
*Trench Art (engraved shells) from WWI. Photo credit: Lawrence Hong*

## Spotlight on Library Collections

### Medieval Manuscripts Purchases

Special Collections and University Archives recently purchased two medieval manuscripts: Choir Breviary, Central or Northern Italy (c. 1260-1300) and Gregory the Great, Dialogi (Dialogues), Italy (c. 1350).

University of Victoria Special Collections houses a significant number of medieval and early modern manuscripts. These include medieval and Renaissance documents from England, France, Spain and Italy, including deeds, charters, illuminated manuscript leaves, letters, letter patents, papal bulls, fragments from religious manuscripts, manuscripts on medicine and magic, a catalogue of English armorial shields, statutes of the Garter, and a manuscript of a Spanish Carmelite prioress.



## Vancouver Community College

*submitted by Ella-Fay Zalezsak, Assessment and User Experience Coordinator, for Shirley Lew, Dean, Library, Teaching and Learning Services*

It was an exciting year at Vancouver Community College starting with reorganization of academic units at the college and the joining of the Library and Learning Centre with the Centre of Instructional Development (CID) and the School of Instructor Education (SIE) to form the new Division of Library, Teaching & Learning Services. This structure provides opportunities for these departments to work together in new ways. It also enables the Division to become the driver of teaching and learning support and innovation at the college.

Using the college's content management system, the Library launched a new website bringing forward to the homepage the most popular services and links. Throughout the year there has been increased use of the Library and the Learning Centre services and through 550 tours, classes and workshops, over 11,000 students were reached.

### New Services



To support the Early Childhood Care and Education (ECCE) program at VCC, the Downtown Campus Library introduced a collection of Children's Literature to help support early literacy. The Collection includes board and tactile books, children's poetry, and indigenous and multicultural stories, all materials suitable for story time programs in childcare settings.



To support the reading interests of the library community, the Popular Reads and Graphic Novel Collections have been expanded.

To support our multicultural population at the Broadway Campus Library, International Newspapers were added to the library collection, written in Punjabi, Tagalog, Farsi, Chinese and Spanish.

To meet technological needs, the borrowing of phone chargers, laptops, iPads and wireless keyboards was introduced.

The VCC Library and Learning Centre are continuing to look at further innovations for service improvement.

### ***Records Management***

With the creation of the Records Management and Archives Coordinator position, there have been significant developments taking place at VCC. After meeting with both academic and administrative areas to determine priority needs, Mari Paz Vera has updated the Records Management Policy and developed a section on the intranet for staff and faculty. The records retention schedule has also been revised and updated.

### ***Fashion Design and Jewellery Art on Display in Library***



As of October 2016, the Downtown Campus Library has incorporated display cases and mannequins in the library to showcase the creative works of students and alumni in the Fashion, Design and Jewellery departments. It is a rotating collection with displays changing every four to eight weeks.

### ***Book Trucks Transformed!***

Students in our Automotive Collision and Refinishing Department transformed our library book trucks with a new paint job with vibrant colours and designs.



### ***Downtown Campus Library's New Look***

It is amazing what paint and new carpeting can do to revitalize the space and look of the library.



*Old Look*



*New Look*

## Vancouver Island University

submitted by Ben Hyman, University Librarian

As part of VIU's ongoing in-kind support for the development of the **BC Digital Library (BCDL)**, Dan Sifton and Dana McFarland have been given part time release to support the initiative as part of the Admin Team, while Ben continues to serve on the BCDL Steering Committee. Dan is exploring open source technologies for use in a BCDL and, in collaboration with Matt Barry of Our Digital World, has built a prototype that the Admin team demoed at the BC library conference in April. Dan and Matt will present this demo again at the Joint Conference in Digital Libraries in Toronto in June. Dana is contributing to work on communications, community engagement, and financial sustainability. Find out more about the BCDL at: <https://bclaconnect.ca/provincial-digital-library-pdl/>

**VIURR Shared Institutional Repository pilot update:** In collaboration with Royal Roads University, VIU has now migrated to a service provider where the institutional repositories of both universities, VIUSpace and DSpace@RRU, may be searched together or separately within a common DSpace instance. Now that we are on a current version we are in the process of implementing additional functionality to better support and understand the use of our scholarly and creative works and digital special collections. A new collection that the Library was excited to add to VIURR this Spring showcases papers and other information from the **BC Studies 2017 Conference: (Un)Settling British Columbia**. See it here: <https://viurrspace.ca/handle/10613/3251>

VIU Library continues to develop its **Integrated Preservation Strategy** with participation in COPPUL's Shared Print Archive Network Monograph Project and a new Archive-IT subscription. We look forward to launching web archiving as a preservation service of the Library as we join COPPUL's Archive-IT license beginning in July. As we go, we will solicit conversations with peer institutions who are engaged in web archiving, and with interested community partners, in order to understand how web archiving can best serve our region and communities. This important collaborative work represents a major strategic thrust for us going forward. This fall, we will begin implementing our **Evolution of Physical Collections 2017-2021** plan, which will guide and support collections management and strategic

space re-allocations over the next critical five years.

Since early April, the Library has overseen the installation of 12 KwikBoost **device charging stations** on VIU campuses (3 in the Nanaimo Campus Library). The stations are already in use by students and we hope they will make campus life a little easier for them. We are also piloting **Microsoft Surface Pros, Ipad Pros and Macbook Pros** for our equipment loans fleet, and working with IT to roll out "thin client" **VDI terminals** in the Nanaimo Campus Library Commons this summer.



### Student Engagement and Community Outreach

Librarian Patricia Geddes co-led a First Nations Studies field school group to Rasmuson Library at the University of Alaska - Fairbanks campus for a week-long intensive workshop on the creation, gathering, and stewardship of Indigenous oral histories and language materials. Field school participants received valuable collaborative opportunities for engaging with UAF professionals on the main aspects and ethics of working with oral history collections in Indigenous contexts.

New University Librarian **Ben Hyman** is organizing an open house for mid-island library colleagues, to be held in late June. Our hope is to explore and establish new ways of collaborating with GLAM (Galleries, Libraries, Archives, Museums) colleagues to improve services and community engagement.

Ben is also leading a strategic planning process for the Library that will help us chart a course for the next phase of our organization's development. It's an exciting and volatile time for the library sector and we look forward to envisioning our goals and priorities for next three to five years.

### Conferences & Un-conferences

- Dana McFarland and Kathleen Reed attended the Keeping it ReAL Conference: Research in Academic Libraries at UBC, November 2016 to participate in a panel on "Enabling a research culture in the Library: (Success) stories from the Island."
- Cameron Hoffman-McGaw and Luke McLeod gave a presentation at the May 2017 VIU Teaching + Learning Conference: *Make Assignments Great Again? Teaching Students to Evaluate Information*. This bullet is not fake news!
- 16 staff from VIU and Vancouver Island Regional Library took the golden chariot to the Vancouver Island Library Staff Conference and lived to tell the tale.
- We are beginning to plan **Code4LibBC** with colleagues at Vancouver Island Regional Library and elsewhere; this regular **un-conference** will be held in Nanaimo this November. Watch for more information this fall, or visit: <https://wiki.code4lib.org/BC>

### Comings & Goings

- Longtime library assistant and ILL specialist **Nelda Bonsor** has retired. We miss Nelda's skill, humour and commitment to students but wish her happiness in her next life adventure! We are thrilled to welcome **Jenn Bolstler** to our Client Services team, replacing Nelda.
- Librarian **Meg Ecclestone** welcomed twin girls, Maisie and Sadie, in November! We were fortunate to have **Luke McLeod**, VIU alumnus and librarian extraordinaire, fill in for Meg this past fall and spring.
- During the Fall 2016 and Spring 2017 exam periods, librarian Luke McLeod organized "**Stressbuster**" activities at both Cowichan and Nanaimo campus libraries. Students enjoyed the dog therapy, puzzles, colouring and button-making activities and we plan to offer Stressbusters again during the Fall 2017 exam period. Luke has landed a regular position with the Vancouver Island Regional Library, so we will be bidding him farewell shortly – but he has promised to keep in touch. Here is Luke on AskAway and cake duty, simultaneously.



## Special Reports



### CAPER-BC (Centre for Accessible Post-secondary Education Resources)

by Tara Robertson and Stephen Blaeser,  
Accessibility Librarians

Recent highlights CAPER-BC include...

#### **Annual report statistical highlights**

In 2016/17 CAPER-BC received a one-time grant of \$50,000. The previous year we received a one-time grant of \$100,000. Having additional money means we can hire more staff which lessens wait times for students at the beginning of the semester (August/September for the fall semester and December/January for the spring semester).

	2016/17	2015/16	% change
Number of students	1214	1280	-5%
Number of trades students	196	93	+111%
Number of requests	3878	3168	+22%
Number of trades requests	1973	1378	+43%
Turnaround time	4.2 days	1.9 days	+121%

#### **Student survey highlights**

Student feedback is really important to us and we survey active students twice a year. In the fall survey, 86% of students who responded said they were very happy or very happy with our service. In the spring survey, 88% of students who responded said they were very happy or very happy with our service, as compared to 96% last year and 74%

two years ago. Staff find the open response feedback to be the most meaningful:

- “CAPER-BC helped a lot with my studies, and I really appreciate that there is a service like this for people with learning disabilities.” – Okanagan College student
- “The speed with which the materials were provided, the detailed instruction as to how to access them and the ease of access was outstanding.” – Selkirk College student
- “I have received an incredible level of service from CAPER since 2011. I have no suggestions to provide in terms of the way the service is delivered from a student’s perspective and experience...I would just like to say, keep doing what you are doing, and continue to be forward-thinking in looking for continual refinements to an already excellent service.” – Langara College student
- “I am so grateful for this service. Instead of holding a heavy textbook, which would increase the chronic pain I already have in my arms and hands due to nerve damage, I am able to read and highlight passages on my lightweight mini tablet.” – University of the Fraser Valley student
- “I would just say, THANK YOU VERY MUCH for providing services to us, I don’t know what we would do without your support.” – Kwantlen Polytechnic University student

#### **Regular mp3 production will stop this August**

As of August 2017, CAPER-BC will be only be producing mp3s in exceptional circumstances. Most students will receive PDFs or etext. There are 3 reasons behind this policy change:

- assistive technology has improved and include several free or cheap text to speech options
- mp3 production is time consuming and expensive
- an environmental scan shows that we are the only organization who regularly produces mp3s as an alternative format option.

Implementing this change enables us to more logically allocate our limited resources and bring

our service in line with other organizations in Canada. This should result in less overall wait times for alternate formats and empower our students to develop skills with assistive technology that will serve them outside the classroom and in the transition to the workplace.

We sent Disability Service Offices a memo in February soliciting feedback. The only feedback we received was from Assistive Technology BC, who were very supportive of this change.

Read the whole memo:

<https://caperbc.ca/files/2017/02/CAPER-BC-mp3-PolicyChange.pdf>

### **Upcoming dates**

- May 10 – site visit to North Island College
- May 25 – presentation to Disability Articulation
- May 29 – CAPER-BC Advisory Committee meeting
- Late May - Kwantlen Polytechnic University's Disability Service Office will visit CAPER-BC for a whole department orientation



## **BC Electronic Library Network (ELN)**

*submitted by Leah Hopton, BC ELN Coordinator*

### **Licensing**

As the decommissioning phase of reSearcher nears its completion, affected BC ELN partner libraries have chosen a path forward. The BC ELN Office investigated working with TrueSerials, a hosted electronic resource management service based on reSearcher. This option was not selected by partner libraries. Instead, libraries have chosen to join the EBSCO Discovery Service license, with one library opting for the Full Text Finder option as a standalone. The good news is that with this uptake, BC ELN has reached a 25% discount!

Using parameters established at the December 2016 All Partner Meeting, the Office is moving forward identifying an approach for creating a common suite of resources that meets the needs of BC post-secondary students and the institutions where they study. To create an optimal suite, the Office has engaged vendors in discussions, brainstormed approaches with consortial peers, and gathered information to inform an analysis. The Steering Committee will be providing further direction at the May 25<sup>th</sup> virtual meeting.

This spring, BC ELN initiated its product selection process. The process involves gathering suggestions for new products by partner libraries via the Resource Forum, then inviting institutions to vote on which products they would like the Office to investigate for consortial licensing. Over 30 products were suggested via the Forum. The Ranking Survey will be conducted in May, with results broadcast shortly thereafter.

The administration of new and renewed licenses has many steps, with multiple BC ELN staff involved. To facilitate the flow, the BC ELN Office is piloting project management software called Asana. The software will help track, streamline, and standardize the licensing process.

### **Arca Collaborative Digital Repository**

Arca is now an award-winner! The shared service won the inaugural BC Library Association Eureka Award, presented at this year's BC Library Conference. The award is given to an individual or organization that has created an innovative approach to address a barrier, solve a problem, provide a powerful new insight, or introduce an original idea in the library field.



*Anita Cocchia accepting the Eureka Award at the BC Library Conference 2017*

Arca continues to grow and develop. The collaborative now counts 14 colleges and universities as participants. To improve performance, hosting has moved to Amazon Web Services Canada servers. The migration was done at no charge to Arca, a testament to the healthy partnership between BC ELN and the vendor. The move has made a noticeable difference to how fast Arca loads and displays.

### ***OutLook OnLine (OLOL)***

The OutLook OnLine Administrative Centre has released its Actions & Achievements 2016 report. Key achievements of the year include assisting a large number of sites achieve privacy-compliant Patron-Initiated Interlibrary Loans, increasing efficiencies for libraries, and providing superior support as an administrative centre. To read the full report, visit: <https://bceln.ca/about/bceln-reports/actions-achievements>

### ***BC Digital Library at the BC Library Conference***

Members of the BC Digital Library Steering Committee as well as others involved in the project presented at a well-attended session of the BC Library Conference in April. The group discussed the value of digital libraries and showcased the project's technical infrastructure. Later, the Steering Committee had a follow up meeting to begin work on an action plan for the next phase.

### ***AskAway***



*Members of the AskAway Advisory Committee and BC ELN staff at SFU Harbour Centre*

With AskAway's continuing stability, the AskAway Advisory Committee turned its attention to strategic planning at its last meeting. The group

brainstormed ideas to support and enhance the service in the coming years. The conversation was fruitful, with several potential actions identified. As a next step, the committee will select which to pursue in the upcoming year.

### ***WriteAway***

"For many of my students WriteAway is a healing experience," says Dr. Megan Otton of Langara College. Dr. Otton, among others, describes the benefits of WriteAway in the latest Actions & Achievements report, now available at <https://bceln.ca/about/bceln-reports/actions-achievements>.