

**CPSLD Newsletter**

**Spring 2018**

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[www.cpsld.ca](http://www.cpsld.ca)



CPSLD Newsletter contains articles and photos submitted by members.

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## **CPSLD Spring Meeting at Emily Carr University of Art & Design**

Many thanks to Suzanne Rackover, ECUAD University Librarian, for hosting the spring meeting of CPSLD at the new campus of Emily Carr in Vancouver. We appreciated the spacious meeting room, the warm hospitality and the tour of the site, surrounded by student art and design and media projects.

Meeting topics included indigenizing libraries, copyright, BC ELN and BCCampus initiatives, and updates from the Ministry of Advanced Education, Skills and Training. This was the last meeting of CPSLD for Brenda Mathenia (Thompson Rivers University), Ted Goshulak (Trinity Western University) and Shahida Rashid (College of the Rockies) and we wish them well in their future endeavours.

Thanks to everyone to submitted news and stories and photos to this edition of the newsletter. Happy reading and happy summer holidays!

## Reports

### BC Institute of Technology

*submitted by James Rout, Associate Vice-President, Education Support and Innovation*

#### Technology

MediaWorks has made the move to the 2<sup>nd</sup> floor. The new space has become the envy of not only the Institute, but to outside visitors such as: Mesa Arizona, UBC Education Technology, Humber College, Coastal Health, Riverside High School, and eCampus Ontario. New technology in MediaWorks includes:

- 3 x 3 media wall
- 5 Ultimaker 3D printers
- 60" wide large format printer
- 6 Microsoft Studio Pro touch screen computers
- 2 MacPro stations
- 2 Zotac ZBox gaming computers
- VR room/casting studio
- 2 ProWise 70" touch screen presentation monitors
- light table
- Epson Expression 12,000XL scanner



#### Space

Transformation of the second floor is still underway. Construction of the new Entrepreneurship Centre has started and the

completion date is set for the end of July. The centre, a project established in partnership with the BCIT Student Association will consist of 4 staff offices and 1 classroom.

#### New Electronic Resources

The library has recently added:

- Lynda.com, online courses and professional instruction
- Global e-Training, a library of 214 courses that covers AutoCAD, Autodesk BIM, Inventor, Revit, 3dsMax and more
- ASME Digital Library, 28 journals, 185 eBooks and hundreds of conference proceedings from the American Society of Mechanical Engineers
- Statista, infographics, statistics, consumer survey results and industry studies from over 18000 sources on over 60000 topics

#### Seed Library

Spring brought on the launch of our Seed Library. Seeds can be signed out free of charge with the aim to create greener spaces, encourage people to grow their own food, and promote local seed diversity. Thanks to a generous donation by West Coast Seeds, we were able launch a seed library to serve our community.



## Events

### ***Any Book Book Club***

February 1<sup>st</sup> marked the first meeting of the Any Book Book Club and it has met every month since then! Faculty, staff and students come to discuss books they've read, are currently reading or ones they plan to read. The idea is to get together once a month and talk about books, but not be restricted to everyone having to read the same book.



### ***GREET Open House***

On February 28<sup>th</sup>, the Burnaby Campus Library opened its doors to staff and faculty members as part of the Grassroots Employee Engagement Team's initiative to increase awareness of the work that goes on in the Library – even behind the scenes. Participants started off with an online scavenger hunt before touring the departments within the Library. This coincided with "Pink Shirt Day" so events for students, including painting, cookie decorating and a kindness wall were also going on – it was fun, hectic and full of great energy!



### ***Celebrating Open Grant Recipients***

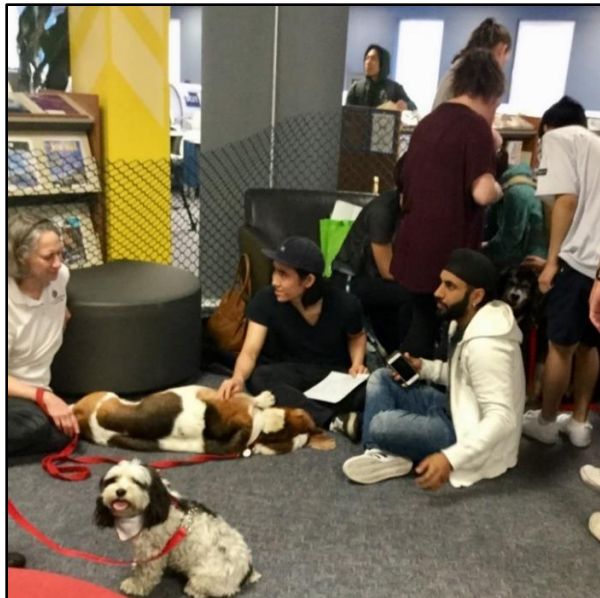
On April 10<sup>th</sup>, five BCIT Open Grant recipients showcased their work at a lunchtime celebration event in the library.

### ***Non-Conference Day***

In April we held our third annual Non-Conference on Information Literacy. Librarians and library techs involved in instruction from around the lower mainland gathered for a half day to share their teaching experiences, recommended resources, technology tools and practical tips.

### ***Exam Jam***

The week of April 30 – May 4<sup>th</sup> brought on another successful Exam Jam. In addition to our study skills seminars, paint parties and study stretches, we added a Book Club gathering and Doggy De-Stress station. A small board games collection was also created with items available for two day loan.



### ***Burnaby Festival of Learning***

For the first time, BCIT was involved in the Burnaby Festival of Learning, a weeklong series of free events to inspire, engage and promote lifelong learning. BCIT Library hosted a successful Virtual and Augmented Reality Expo where members of the community were able to drop in and try out the technology, and provided a VR/AR session for high school students as part of a BCIT experience created for the Burnaby School District during the festival.



### ***Tech Expo***

June 12<sup>th</sup> marked the Library's second annual Tech Expo which highlighted a library-themed Escape Room. Groups of 6 participants were given 45 minutes to test out their knowledge of our library services and game ready skills.



### ***BCIT Disaster Day***

On June 13<sup>th</sup>, the Learning Commons was transformed into the Convergent Volunteer Management Centre as part of BCIT's bi-annual full-scale emergency response exercise. In a real life disaster, the Convergent Team will register, train and assign volunteers to specific duties.



### Staffing Update

Shannon Holland filled a 40% Institutional Repository/20% Archives Assistant position. In April, we welcomed Jessica Gallinger as the new Systems and Technical Services Librarian.

### Coast Mountain College

*submitted by Melanie Wilke, Coordinator, Library Services*



Northwest Community College (NWCC) has been given permission by the Provincial Government to change its name to Coast Mountain College (CMTN). The new name came into effect June 18, 2018. The name change approval came after two and a half years of research, extensive community engagement and a strategic planning process that involved staff, faculty, students, alumni and community members. The name Coast Mountain College is linked to the importance of the people, places, geography and culture that are only found in this part of the country.

Other changes at the Coast Mountain College Library include the arrival of our new Director of Applied Research, Libraries, and Emerging Technologies, Colin Elliott. Colin has 12 years of academic library experience at Athabasca University, where he has worked in every aspect of the library including digitization, information literacy, and on course development teams. His latest role was that of Manager, Web Projects & Services where he supervised a team working to support websites, research projects, open access, open educational resources and student learning. We will be welcoming Colin to our team in August.

The Library is currently working on expanding our "Library of Things". The collection has grown from AV equipment, to snowshoes, bikes, fishing rods, board games, and we are currently adding our Xbox and Play Station consoles and games. These high-demand collections are seeing a lot of use from both our dorm and international students. Next up are some cricket sets!

### College of New Caledonia

*submitted by Kathy Plett, Director, Resource Centres*


Increases in the use of all our services continue, not only because of better access (e.g. Discovery search) but also because we have many more students, who are here for longer periods. Our "third semester" Intersession is running from May 7-July 27, longer than ever before, and we appreciated getting funds for extra staffing.

### Displays and events

Spring displays featured: Astronomy; Cinema CNC Film Festival; Black History Month; Freedom to Read Week; Guy Phillips Photography; A Tribute to Stephen Hawking; Earth Day; World Water Day; Nursing Scrubs sale and Flip Flop Challenge (collecting donations for a nursing trip to India); Student Art Show; Therapy Dogs; Botanical Society with free seed packs and plants; 2018 CNC Student and Faculty Art Collection draws; and our summer display of wonderful Chess sets brought in by college staff.

APRIL 23<sup>rd</sup>

FIGHT LIKE YOUR WORLD DEPENDS ON IT



an inconvenient sequel  
TRUTH TO POWER

We will be showing the sequel to Al Gore's "An Inconvenient Truth" all day in the Media Services room on **Monday, April 23<sup>rd</sup>**.  
See examples of climate change and learn what we can do about it.

*Earth Day "Inconvenient Truth" sequel shows*



*Spring Student Art Show*



*2018 Faculty Art collection*



*Botanical Society - free seeds and plants*



*Chess-Travaganza!*

### **Other highlights**

- One of our library computer labs is now a “quiet lab” and we have received thanks from quite a few students for the change
- Current periodical subscriptions have been reviewed this past year by librarians and faculty, with the goal of reducing duplication between print and online holdings. As a result we have a smaller ‘footprint’ of periodical shelving. Bound holdings will be assessed in the coming year
- In August, we will be upgrading our SirsiDynix system to the latest version
- The College will be migrating to BCNet soon, and I’m sure there will be interesting changes we will have to make, especially for off-site access for users
- The College will be re-branding in the coming months and the CNC Library website will be reconstructed using a new content management system. The goal is to have a launch of CNC’s new look in January 2019, which is also the year we celebrate our 50 year anniversary.

## College of the Rockies

*submitted by Shahida Rashid, Manager of College Library Services*

### **College of the Rockies Open House**

On February 7<sup>th</sup> the College of the Rockies hosted its annual open house. The open house welcomed over 200 people with a wide variety of activities and information sessions for both perspective students and their families. The library had a booth set up where librarian Shane Neifer provided event goers with library information and goodies.

### **New Invermere Hospitality Management Diploma Program**

One of our distance campuses has introduced a new Hospitality Management Diploma. This two year program consists of the practical, hands-on experience of working in the industry combined with academic and business courses. A new research guide has been developed and multiple library resources have been purchased to help support this new program.

### **New Staff Member**

The College of the Rockies Library welcomed Leah Phillips as a new auxiliary to our team. Along with the other two auxiliaries, Leah will work primarily evenings and weekends at the Circulation Desk.

### **Lynda.com**

The library has partnered with the College's HR department to provide 20 user licenses with Lynda.com. Ten of these licenses are for students and ten are for staff. These licenses are in high demand with wait lists for future use of the resource.

### **Many New Resources**

The library has added numerous resources in the last couple of months, many of which were requested by instructors to help support new and current programs. New resources include: online access to DSM-5, The Lion and the Unicorn, updates to our reference collection and recommended resources throughout the main collection.

### **New Trades Building Update**

Along with a brand new trades building opening this summer, trades students will have access to several new pieces of equipment, including a welding simulator and a plasma cutter thanks to funds from the Ministry of Advanced Education.



### **Congratulations to Business Students!**

A team of College of the Rockies Business Management students were big winners at the 2018 Western Canadian Business Competition held at the Okanagan College March 9-11.

The College's team of diploma students in the Business Management program competed in the Junior Division. The College's team walked away with the Top Team, Top Individual, and second place in the Strategic Plan category.



## Douglas College

*submitted by Trish Rosseel, Director of Learning Resources and Records Management*

### **Staffing Updates**

The last six months have been an exciting time of change with retirement celebrations, internal transitions, and new hires!



After twenty years at Douglas College, **Cathy Grant** has achieved what many only dream of, Freedom 55! Cathy worked in many roles at the Library before she moved into the position of Library Operations Supervisor, Public Services here at our New Westminster campus. She excelled in this role, was respected by her team, and did it all with great heart and humour. She will be greatly missed by all of us!

With Cathy's departure, we're pleased to welcome **Lisa Sim** to the Library Operations Supervisor role. She brings over ten years of experience at Douglas as our Instructional Services Support Technician.

**Nicole Sevigny**, previously one of our evening staffers, has replaced Lisa as our new Instructional Services Support Technician.



**Mary Matthews** officially retires as of June 30, 2018 after forty years of service at Douglas College Library. Mary leaves behind a legacy of collegiality that will be profoundly missed. We wish her all the best as she looks forward to lot of travel and time with family, including her new and first grandchild.

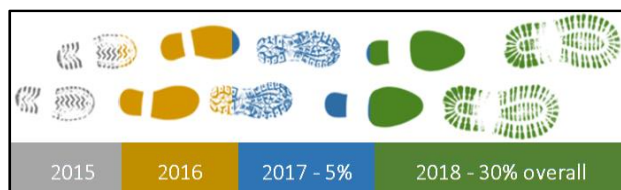
**Alexandra Dobre** has been hired into the newly configured role of Engagement and Outreach Librarian. Alex has been one of our on call librarians for the past year, and comes to us from Adler University where she has been providing reference, instruction, and outreach services as their Vancouver Campus Librarian for the past three years. We are happy to welcome her to the team!



We have also recently welcomed **Myshkaa McKeen**, our new Manager, Records and



Information Management. Myshkaa comes to us with eight years of experience at Law Society of BC. She brings an excellent working knowledge of records management principles, policies, and practices and archival processes to her new role, as well as strong management experience. Myshkaa is an avid reader and cyclist and recently disclosed that the most unusual job she ever had was working for a potter in a little cabin in the middle of a sheep field.



### Traffic Trend

Student enrolment is up at Douglas College and our public services folks have been noting how busy it seems on desk this summer. Our New West summer head count revealed a 20% increase from the previous year and 30% from four years ago. The traffic pattern is up!



### Open Education Engagement

In March, our OER Librarian Debra Flewelling collaborated with Open Douglas colleges to coordinate a range of events for faculty in celebration of Open Education Week. These included a workshop by Douglas College faculty member Jennifer Kirkey on *The Power of Pressbooks* as well as a session with UBC's Will Engle on *Teaching with Wikipedia*.

In addition, the Library hosted our 2<sup>nd</sup> Annual *Open Education Champion Reception* to recognize the almost forty faculty members here at Douglas College who have helped to reduce the cost of post-secondary education by authoring, adapting, adopting and/or promoting OERs over the past five years. This good work has resulted in an estimated \$600,000 plus dollars in cost savings to our students and has put us within the

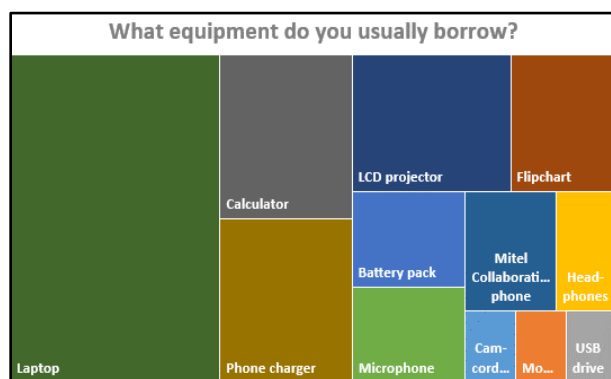
top five OER adopting post-secondary institutions in BC.

As part of the festivities, representatives from the Douglas Students' Union presented faculty using OERs with thank you cards and a banner signed by students from across the college. This was a wonderful extension of their thank you ad in the student newspaper *the otherpress*.



### Equipment Lending Service Feedback

The Library recently conducted a web poll to solicit feedback from students, faculty, and staff about our well used equipment lending service. We were keen to discover not only which equipment our users find most useful, but also what they use it for.



Results indicate that laptops are the most popular item across the board, and are being used primarily for homework and meeting purposes. Laptop circulation has increased 65% over last year. We'll be adding new PCs and Macs to our circulating collection this fall.

### ***Planning and Professional Development***

Learning Resources had a great PD day in the fall with Stacey Holloway on Collaborative Collaboration. This spring, we invited colleagues from across campus to talk with us about new development and initiatives related to international student recruitment and education, cooperative and career services, and project management support for community research initiatives. This learning will inform our work ahead. We also had a very productive planning day where we discussed some big projects on the horizon including some renovations and supporting the Douglas College 50<sup>th</sup> anniversary in 2020. More to come!

In addition to learning from our colleagues, a number of our faculty have been contributing to the profession through presentations at local, national, and international conferences. Check out the below highlights:

- Trevor Smith, Metadata and Acquisitions Librarian, presented on project management at the Innovative Users Group
- Shannon Moist, Reference Services Manager, presented on Labour in Solidarity: Librarians in Unions in Colleges and Technical Institutes at the CAPAL Conference.
- George Villavicencio, Web & Discovery Librarian, presented on topics related to the Framework for Information Literacy at the BCIT Non-Conference



## **Emily Carr**

*submitted by Suzanne Rackover, University Librarian*

*Editor's note: Thanks again to Suzanne for hosting our spring CPSLD meeting and for the great tour of the new campus. Here are two official campus photos, along with a selection taken during our tour.*





## Justice Institute of BC

submitted by April Haddad, Institute Librarian



Happy Birthday JIBC – we are now 40!

Read all about it here:

<http://www.jibc.ca/news/1978-2018-jibc-celebrates-40-years-helping-keep-communities-safe>



*Melanie Mark, Minister of Advanced Education, Skills and Training, checks out the radio on JIBC's newest fire truck at the open house held at its New Westminster campus.*



Our institutional repository The Vault (<https://jibc.arcabc.ca/>) is a showcase for JIBC scholarly output:

- JIBC was one of the first members of ARCA
- Subject guide created for faculty and student use: <http://libguides.jibc.ca/vault>
- 72 faculty publications (including articles, reports and posters)
  - 31 faculty profiles
- 308 institutional documents (annual reports and newsletters)
- Two books published by JIBC:
  - JIBC Safe & Sound: the Story of the JIBC

- Corrections in British Columbia: pre-Confederation to the millennium
- 21 student capstones (papers, posters and research guides) from three degrees
  - Check out our Capstone checklist used by faculty as a decision-making tool to decide which outstanding capstones will be entered into The Vault  
<http://libguides.jibc.ca/c.php?g=433517&p=4974197>
- Up next: Videos and photos (using our new Epson V600 photo scanner)
- Officially launched at JIBC's 40<sup>th</sup> anniversary celebration:



iPads for students ...

- We are in the midst of implementing an Apple Configurator to manage the large number of iPad Airs and mini iPads that we lend
  - Instructors can pre-book up to 25 iPads for classroom use
  - Mini iPads can be pre-booked by the Centre for Conflict Resolution for instructors to record their assessment videos for upload to Kaltura
  - A small batch of iPads are available for borrowing by students on an individual basis



Griffin MultiDock Stations used for charging and syncing iPads

## Kwantlen Polytechnic University

*submitted by Todd M. Mundle, University Librarian*

### Open Education

Continuing our commitment to Open Education, Coast Capital Savings Library at KPU has participated in numerous initiatives throughout the year to support and deepen the goals of open education at KPU.

Librarians Caroline Daniels and Karen Meijer-Kline successfully obtained a BCCampus funded internal open education resource grant to help establish a Pressbooks conversion service—a service that will encourage faculty create open resources. This is in addition to our release of an instance of the Open Journal System (OJS), which allows faculty to publish open material professionally and within the classroom.



Closing comments from Tadd on March 6

Caroline Daniels also co-presented alongside representatives from eCampus Ontario and OurDigitalWorld Ontario at the *Ontario Library Conference* in February and spoke about the library's role in KPU's support of open education and open collections.

KPU librarians were also members of the organizing team that celebrated *Open Education Week* on March 6 by hosting a day of open-themed sessions, educating and inspiring over 60 participants from across the province. Information was shared by Dr. Rajiv Jhangiani (Special Advisor to the Provost on Open Education, KPU) and other presenters about launching Canada's first Zed Cred program at KPU (a growing program comprised of courses with zero textbook costs), student perspectives on open education, understanding Indigenous practice in open education, and more.

In April, University Librarian Todd Mundle presented alongside Dr. Jhangiani and Dr. Diane Purvey (Dean of Arts, KPU) at the *2018 CIGan Conference* on the launch of Zed Cred at KPU, highlighting strategies, motivations, the importance of collaborations, and how open education resources enhance flexibility and spur pedagogical innovation.

In May, Daniels also presented with Dr. Jhangiani at the *BCLA Conference* in Richmond, B.C. They presented alongside BCCampus, BCIT and UBC on the topic of open education and its potential. This interactive panel discussed the broader aspects of open education including open pedagogy and social justice and how it could help address issues of injustice, privilege and exclusion.

### **Student Transitions**

On February 6, Librarians Lisa Hubick and Kelsey Chaban presented an interactive and informative lesson to a grade 12 class at a local secondary school. Hubick and Chaban taught students library research skills to support their transition into a post-secondary environment. Topics included the importance of academic honesty, research strategies, and citation methods.

Chaban also participated as panel member at the Surrey Teacher's Association's *2018 STA Convention* in May. She was invited to speak to Surrey teachers and teacher-librarians about the experience of first-year students in a post-

secondary environment, library and research skills needed to be a successful student, and how to prepare students for their post-secondary journey.

### **Events**

The library has been involved in a lot of exciting events since November! In addition to our usual welcoming initiatives at our open houses and orientation info fairs at the beginning of each semester, the library participated in a great variety of events.



At our welcome events we ask visitors to think of a word they associate with the library and invite them to write in on a post-it. This helps us understand our users and lets visitors know about all the services and possibilities at the library.

Alongside employees from the rest of the University, library employees participated in *Pink Shirt Day* on February 28! This year's theme was "Nice needs no filter."



Library staff on Pink Shirt Day

In March, the library participated in a student-organized “Amazing Race,” where teams of students were invited to explore campus locations and services by solving clues. Teams were given a clue upon entering the library and had to locate a section of the library or learning centre using library resources including the catalogue, staff, and directional signs. It was a fun morning of activity and a unique way to orient students to the University’s services.

On March 10, the library co-hosted *Seed Celebration 2018*, a seed swap and workshop series with several local vendors and the BC Eco-Seed Co-op, organized with the help of Horticulture Liaison Librarian Celia Brinkerhoff. Participants from the community were able to contribute and take home seeds from our seed library and attend workshops on seed saving and edible gardening.

Librarian Chris Burns sat on the planning committee for *GovInfo Day 2018* alongside librarians from SFU, UBC, VIRL, and SFU, and helped organize the event which took place on April 19 and 20. This year marked the 20<sup>th</sup> anniversary of this event, and brought together the library community to discuss issues related to government information, including access, privacy, and preservation. This free event was made possible thanks to generous support from SFU Library, UBC Library, and contributions from KPU and Stanford University Libraries.

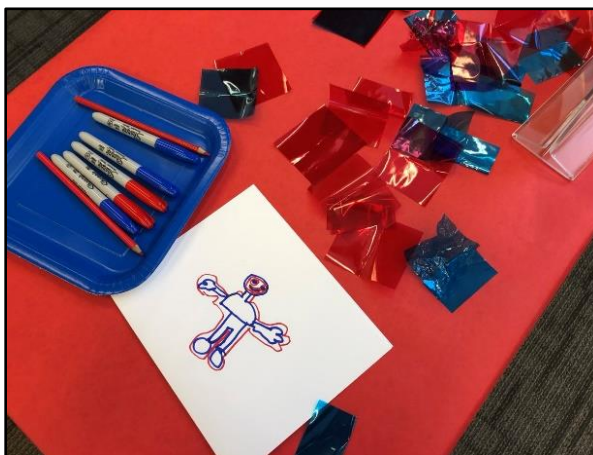
At the end of April, the library partnered with Fraser Valley Regional Library and hosted the annual *Reading Link Community Challenge* at our Langley campus auditorium. This event saw teams of grade 4 and 5 students from around the community compete in book-themed trivia. The Community Challenge was the “semi-finals” of the Reading Link program, and the top two winning teams advanced to the final Grand Challenge. It was an exciting and fun filled evening!



'Open Doors, Open Minds' library information table

The library contributed to KPU's annual *Open Doors, Open Minds* on May 2, a day of activity for Indigenous high school students to attend mock classes, learn about Indigenous services and support at KPU, and listen to speakers. Librarian Colleen van de Voort hosted a table that featured Indigenous resources from the library and was able to meet and engage with students.

Librarian Karen Meijer-Kline, in collaboration with UBC, SFU, VIU, and UVic, helped organize an event on May 9<sup>th</sup> called *Library-Based Publishing Initiatives*. It was targeted to all types of libraries who are interested in how libraries can act as publishers, sharing ideas, best practices, resources and capacities. Topics discussed also included multi-modal publishing in libraries, open textbooks, sustainability, and more. The goal of the event was to grow the local library publishing community and facilitate collaboration.



Science Rendezvous activity

*Science Rendezvous* at KPU was its biggest yet! On the second Saturday every May, members of the public are invited to celebrate all things

science across Canada. This year, with over 3000 attendees by the end of the day, our Langley campus was buzzing with STEAM-themed activity. The library participated by hosting a station called “Read in 3D.” Visitors got to learn how to create simple 3D images and text using red and blue pens. Visitors also got to learn about anaglyph images and stereographs, browse library resources on optical illusions and the eye, watch streamed science-themed videos, and view a gallery of anaglyphs.

### **Enabling Access**

We’ve had a number of exciting additions to our e-resources, including Credo Reference, Statista, and Simply Analytics. We are constantly looking for ways to enable access to relevant resources for our students and instructors, and the assessment, evaluation, and acquisition of these resources took significant time and effort.

### **Presentations, publications, and appointments**

Karen Meijer-Kline was been appointed as a *Member at Large* to the Arca Advisory Committee, which provides direction for the Arca digital repositories initiative. KPU uses the Arca software for our institutional repository of faculty and student publications.

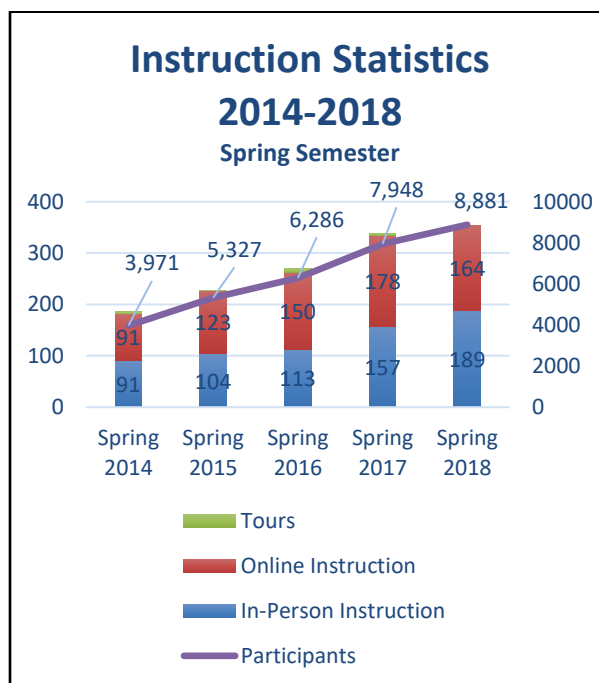
Meijer-Kline also recently co-authored an article that explores how libraries who engage with publishing and hosting activities characterize themselves, called “What’s in a Name? Exploring identity in the field of library journal publishing.” Whyte Appleby, J. et al., (2018). What’s in a Name? Exploring identity in the field of library journal publishing. *Journal of Librarianship and Scholarly Communication*. 6(1), p.None. DOI: <http://doi.org/10.7710/2162-3309.2209>

Caroline Daniels, alongside colleagues from UBC and VIU, presented an update on the BC Digital Library at the BCLA conference in May. Technical Services Librarian Linda Woodcock also presented at BCLA with a colleague from Library and Archives Canada (LAC) on the development and launch of LAC’s new National Union Catalogue.

## **Langara College**

*submitted by Patricia Cia, Director, Academic Innovation, and Dan Slessor, Communications Librarian*

Langara Library continues to deliver an increasing number of instructional sessions. While the number of classes maintains its upward trajectory, the trend in the preferred type of instruction may be shifting. Overall, 189 in-person workshops and 164 online tutorials were administered to a total of 8,881 students between January and April. For the first time since the 2014 spring semester, in-person workshops accounted for the majority of instructional sessions delivered by the Library. Librarians spent 189 hours teaching in the classroom, or 4.1 hours per teaching day in the spring semester (62).



In January, the Library launched a revamped version of its *Introduction to Research* online tutorial. Completed by over 1,000 students in the spring semester, the tutorial features interactive activities, challenging quiz questions, and updated content in alignment with the Association of College & Research Libraries’ (ACRL) Framework for Information Literacy in Higher Education. (<http://www.ala.org/acrl/standards/ilframework>)



### **Copyright for Instructors Online Tutorial**

The Copyright Office launched its first online tutorial, *Copyright for Instructors*, which outlines the copyright essentials that instructors must be aware of when creating courses at Langara. Instructors self-register within Brightspace for the course and can complete the tutorial in 60 minutes or less.



The online tutorial complements the Copyright Office's in-person workshops, including *Copyright for Educators* and *Copyright for Creators*.

### **The LaIR Generates Buzz Around Campus**

On March 29th, Langara held its annual Scholarship Café, showcasing the research efforts of students and faculty at the College. The event highlighted the Langara Institutional Repository (The LaIR) with an information booth and a presentation by The LaIR coordinator, Alli Sullivan, who encouraged attendees to contribute their research materials, presentations, posters, and publications to the repository.



Meanwhile, The LaIR continues to grow and add new digital collections from publications such as

*HiPo: The Langara Student Journal of History and Political Science* (<https://lc.arcabc.ca/islandora/object/lc:hipo>), *Pacific Rim Magazine*, (<https://lc.arcabc.ca/islandora/object/lc:prm>), and *The Voice*, (<https://lc.arcabc.ca/islandora/object/lc:2625>), as well as an archive of the My Mother's Story collection (<https://lc.arcabc.ca/islandora/object/lc:mymothersstory>). The Library welcomed Grace Cao, a Langara Library and Information Technology student, to assist with the upload of these digital objects this spring.

### **Skeletons in the Collection**



This February, the Library added a human skeleton anatomy model to its collection to support the curriculum needs of various departments, including Registered Massage Therapy, Anthropology, Biology, Kinesiology, and more. Early feedback from students has been positive, with one group reporting that they appreciated being able to physically handle the bones they had been learning about in class. So far, the cranium-mandible has proven to be the most popular bone set!

(<http://twist.langara.bc.ca/record=b1640222~S1>)

### **Follow @LangaraLibrary on Instagram**

At the beginning of January, staff surveyed visitors to the Library regarding their social media use to inform the expansion of the Library's social media presence beyond its Facebook page. The survey asked students to indicate the social media platforms they currently use and to identify their favourite platform. Of 128 respondents, 83% indicated that they currently use Instagram and

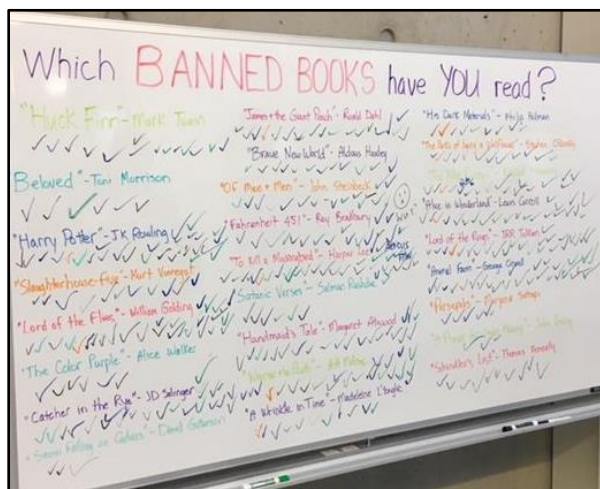
38% indicated that Instagram is their favourite social media platform (compared to Facebook at 82% and 14%, respectively). Based on this feedback, the Library launched an Instagram account for a one-year pilot.



Keep up to date with the Library's Instagram at <https://www.instagram.com/langaralibrary/>

### Freedom to Read Week

In celebration of Freedom to Read Week, the Library showcased books in the collection that have been banned or challenged in the past. As part of the event, a white board was set up in our lobby upon which students identified the banned books they have read. The white board was such a popular feature in the Library that we had to wipe it and start fresh several times through the week!



The Library also ran a social media campaign that highlighted staff members' favourite banned books. The posts received significant engagement on both Facebook and Instagram.

### Open Education Week



During Open Education Week (March 5-9), Open Langara hosted several events to raise awareness of open education on campus. Lucas Wright and Krista Lambert from BCCampus spoke to faculty and staff about the importance of open education and how open educational resources (OER) can make education more affordable and accessible for students. Following Lucas and Krista's talk, Darcy Lovsin from the Library and Julian Prior from the Langara's Educational Technology department hosted a workshop to provide instructors with hands-on experience locating, accessing, and adapting OER in their field. A social media campaign highlighted the number of Langara students that have taken courses that incorporate OER and the amount of money they saved from using open resources.

Open Langara is pleased to announce two new open textbook projects underway at the college. During the summer semester, instructors from the Chemistry and Biology departments are adapting open textbooks for their fall courses.

### **SOS: Library Takes Home Top Prize at Langara Cooks**



March is Support Our Students (SOS) month at Langara and the Library was heavily involved in several initiatives throughout the month. Notably, the Library participated in the Langara Cooks event, where staff members served salmon caught by Ryan Vernon, Library Services Department Chair. The dish was a hit and the Library was crowned 2018 Langara Cooks champions! The Library also participated in the piggy bank decorating contest with their "Ori-HAM-i" book art creation.



### **Staff Updates**

Media Librarian Annie Jensen has extended her parental leave through September 2019 and Mia Clarkson's agreed to stay on Media Librarian for another year.

Congratulations to Linda Ma and Mary Danieli, who celebrated 20 years at Langara at this year's Employee Recognition event.

### **North Island College**

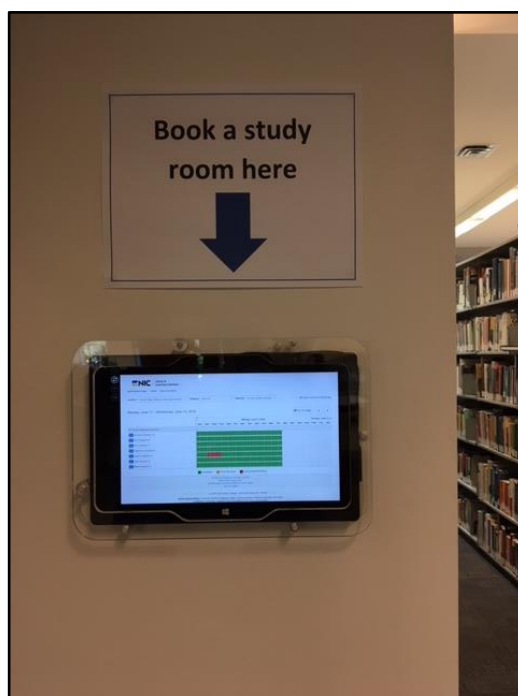
*submitted by Mary Anne Guenther, Coordinator, Library Services*

The Library & Learning Commons is hosting a professional development day on Fake News for the college community on June 14<sup>th</sup>: Mike Caufield, an education expert on digital literacy will speak about fake news and fact-checking tactics, followed by an afternoon workshop for faculty and library staff on digital literacy topics.

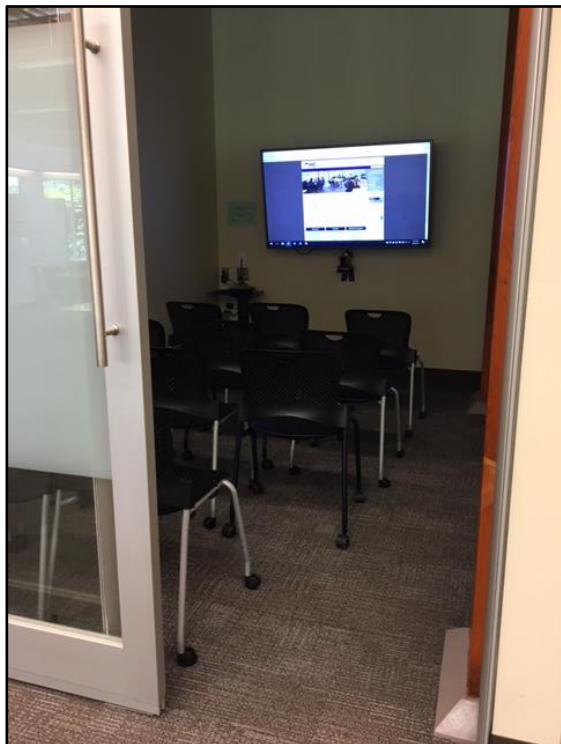
New spring and summer hours to include evenings and Saturdays at the Comox Valley campus have been posted. Several library instruction classes and Saturday citation clinics have been scheduled.

Additional staffing will be hired at the Comox Valley and Campbell River campus libraries for the fall and winter semesters with one-time funding from the Office of Global Engagement. New positions include one fulltime Librarian and two .5 Library Technicians.

In May, the library launched two new initiatives – laptop lending and digital room booking kiosks.

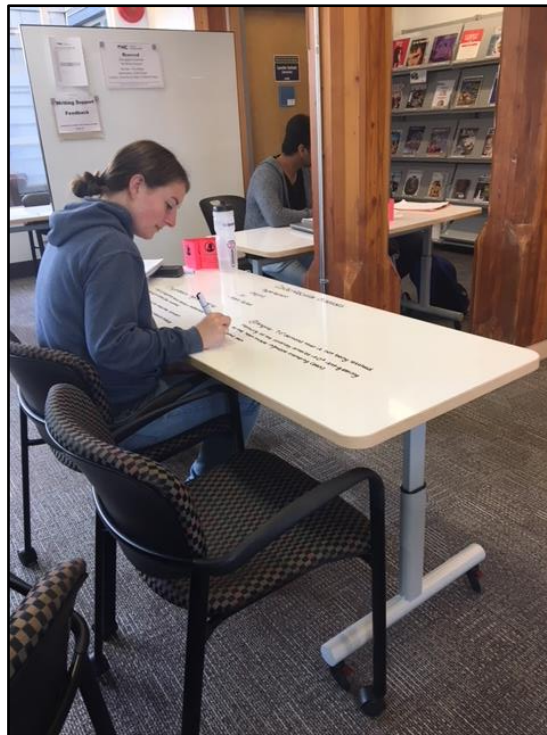


The Campbell River campus library moves to temporary space during the last two weeks of June, while demolition and campus construction continues well into 2019. The new Library & Learning Commons will include a library instruction classroom, designated space for writing and math supports and group study rooms.



The following highlights were included in the Library & Learning Commons annual report to Senior Leadership:

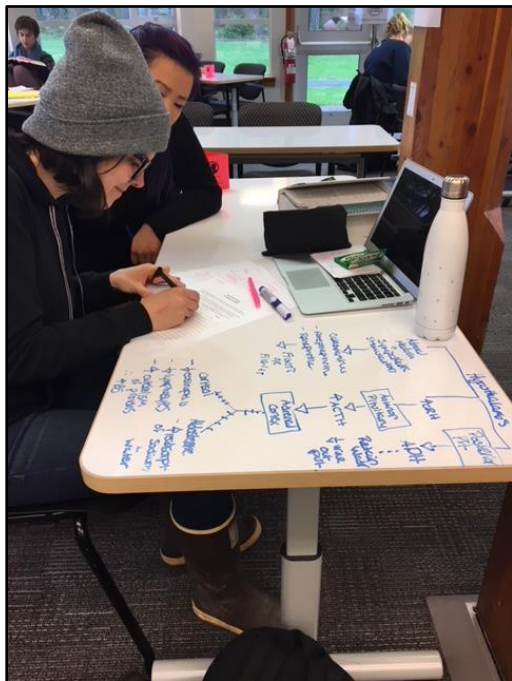
The Discovery one search interface to the library's information resources generated just under 91,000 searches between April 2017 and March 2018. While there are options to search specifically for books or journal articles, the single search tool retrieves results across all formats and information sources available at NIC, thereby streamlining search and retrieval of information.



Online room bookings for group study and student collaboration peaked in March 2018 at 1159 bookings representing 3304 students. And for the period September 2017 to March 2018, there were 5627 bookings and 16,898 students using bookable spaces.



Similarly, gate counts taken at three campus libraries peaked in March 2018 at a total of 29,707, of which 21,340 was at the CV campus library. The number of people entering the three campus libraries, as recorded on the electronic gate counter for the period September 2017 to March 2018 was 153,551 (of which 97,420 was recorded at CV).



## Northern Lights College

*submitted by Dawna Turcotte, Librarian*

### Library News

Hannah Anderson, our part-time Library Assistant in the Dawson Creek Campus, left the Library at the end of February for a permanent position in Student Services.

Jamie Bond, a Library Technology student, has replaced Hannah Anderson. She has work experience from the Dawson Creek Public Library.

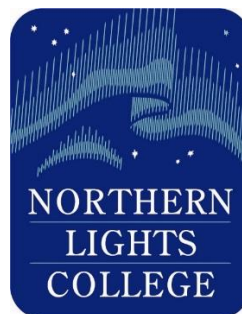
In late December, Libguides version 2.0 was finally up and running. The updated customized look and feel of the program have been well received by students & faculty.

### College News

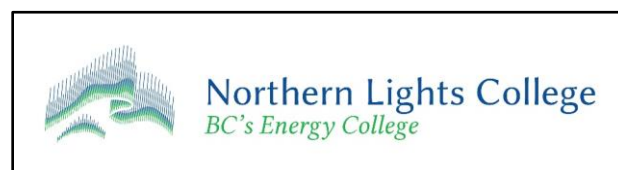
Delegates from the Linyi Advanced School of Finance and Economics in Shandong Province in China visited our Fort St. John campus April 25. The group met with College officials and toured the facilities. "Their visit followed a memorandum of understanding to cooperate on programs for students and faculty. It is the first partnership between NLC and a Chinese institution of higher learning. In 2020, the College will accept a cohort of Chinese students into the general diploma and accounting diploma business management streams." From: <http://www.nlc.bc.ca/News-Events/Latest-News/delegates-visit-nlc>

The College logo has changed and will be replacing previous branding.

#### Old Logo:



#### New Logo:



## Okanagan College

*submitted by Ross Tyner, Director of Library Services*

### People

**Eva Engman**, Collections & Cataloguing Librarian, is retiring this summer, after providing 29 years of exemplary service to the Library. Eva started her dream job – Cataloguer – with OC in 1989 but, over the years, she fearlessly took on a great deal of additional responsibility, including supervision of

Technical Services staff and, for the past thirteen years, liaison librarian to the English department.



Eva's position will be filled by **Greg Hutton**, whose first day with OC Library will be August 13<sup>th</sup>. Greg is currently Head of Collection Development for Okanagan Regional Library.

**Lindsay Willson**, currently acting as Kelowna Campus Librarian, will be taking maternity leave from her Public Services-Business Liaison Librarian position starting in July. Starting on July 23<sup>rd</sup>, and for the duration of Lindsay's leave, the Public Services-Business Liaison position will be filled by **Nick Rochlin**. Nick is currently Public Services Librarian at Vancouver Community College and previously worked at UBC Vancouver's Woodward Library and UBC Okanagan's Innovation Library. For the past two years, Lindsay has also served as Library Department Chair, a role that **Roën Janyk** will assume as of July 1<sup>st</sup>.

**Jill Sinotte**, Learning Services Librarian, is extending her maternity/parental leave for a second year. In her place, **Elise Tung** will continue to fill the Learning Services Librarian role.

**Gilbert Bede**, Systems & Data Services Librarian, is expected back from leave in mid-June, at which time we will be bidding farewell to **Sarah Stang**, who has been replacing Gilbert full-time since January. Initially hired as Web Services Librarian to replace Roën during her maternity leave, Sarah single-handedly and successfully migrated the Library from the reSearcher suite to Ebsco's Full Text Finder and related software. In both Web Services and Systems roles, Sarah worked with IT Services to modernize a number of processes, including implementing campus-wide single sign-on for both EZproxy and Voyager and completely revamping the Voyager patron load program.

In August, we will welcome back **Michelle Ward**, Kelowna Campus Librarian, from her year-long extended study leave.

After 12 years in Calgary, **Lisa Allen** recently rejoined the Library Public Services team in Kelowna.

Having worked as an on-call employee for nearly three years, **Bianca Valencia** will in the fall assume a regular part-time Library Technician position in Vernon, replacing **Lauren Bossler**. Also joining the team in Vernon is **Deanna Polson**, formerly of UBC Okanagan.

The Kelowna Learning Centre has added two new full-time Learning Centre Coordinator positions, one for Trades and one for Math & Science. The "new" Trades Coordinator is **Elke Pritchard**, who has been filling the role on a part-time temporary basis for the past two years. The Math/Science Coordinator position, the second such position in Kelowna, was created to respond to a large and unanticipated increase in student demand for assistance in this area, and is expected to be filled in the near future.

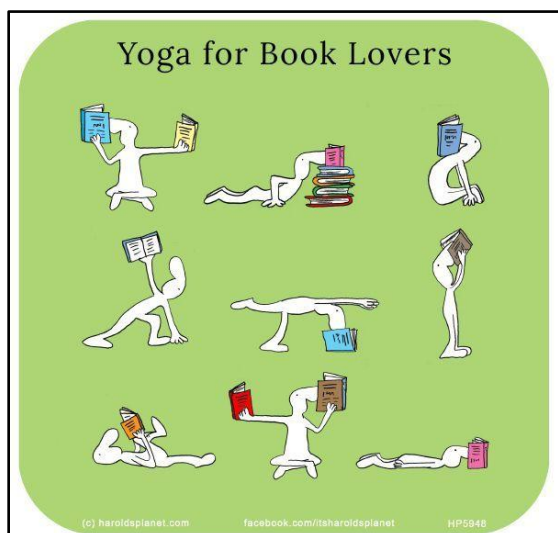
#### **Social Media** (contributed by Lisa Wakefield)

Our social media activity is currently focused on Twitter and Facebook, but we're planning to launch an Instagram account for Fall 2018. We also have our library blog on Wordpress. Over the course of 2017, we increased followers on both social media accounts by over 16% and saw increases in both Twitter impressions and

Facebook reach. The increase is linked to posting original content and posting more frequently. We highlight new additions to the collection in our #NewBookMonday posts, and use Fridays to share informal content such as word quizzes, fun library features, or library-related humour.

Three tools allow us to run social media with a minimum of staff time:

- Hootsuite: the no-charge account allows us to schedule up to 30 posts at a time (15 per channel). This is especially useful for multiple posts on the same topic.
- Canva is a free graphic design platform that allows users to quickly & easily design professional-looking content.
- Outlook: Content calendar, with planned posts and blog content.



As 2018 brings Facebook's announced changes to their algorithms, the library's social media channels will be working towards increasing engagement versus followers, adding video posts to our feed, and identifying and inviting student influencers to follow and share the library's posts.

Feel free to follow us & scoop content!

Twitter: @OC\_Lib

Facebook: <https://www.facebook.com/OkanaganCollegeLibrary/>

Wordpress: <https://oclib.wordpress.com/>

### **Local Interest Collection**

In 2016, the Library worked with Facilities to create a dedicated space on the Kelowna campus for our local interest collection, as described in the Spring 2016 *CPSLD Newsletter*. This past year, term Public Services Librarian **Erin May** took on the job of developing policy and procedure for the use of the collection, as well as print and online materials to promote the collection to potential internal and community users. Erin created a LibGuide (<http://libguides.okanagan.bc.ca/localinterest>) as a hub for information about the collection and its use, and the collection was recently featured in the Library's news blog. (<https://oclib.wordpress.com/2018/05/28/local-history-in-the-library/>)

### **FutureNow Student Learning Forum**

In early May, the Library and Arts & Foundational Programs co-hosted an evening event at which

students in a variety of programs presented some of their course work to an audience of their peers, as well as faculty, staff, administrators, friends and family members. More than 25 students participated in the event, with some presenting on stage and others showing their work through table displays and posters. Students were also involved in creating the program and promotional materials for the event.

### ***IT Services, Learning & Teaching, and the Library***

In late March, accompanied by IT Director Jordan Perrey and Director of Learning & Applied Research Beverlie Dietze, I had the great pleasure of visiting four B.C. post-secondary institutions to study how they organize support for learning & teaching and educational technology. All four institutions we visited – BCIT, Camosun, Langara and VIU – were extremely generous with their time and taught us many valuable lessons that will help OC as we move forward with our own plans. Special thanks to Patricia Cia, Sybil Harrison, James Rout, Liesel Knaack and your staff for sharing your time and expertise with us.

## **Quest University Canada**

*submitted by Kathryn Neeley, Information Services Librarian, and Venessa Wallsten, University Librarian*

At the Quest University Canada graduation ceremony this May there was a much-repeated fact: our alumni now number higher than our current student population! With the 2018 graduates joining the ranks of their peers from the previous seven years, there are now just over 700 alums spanning Quest's 10-year history.



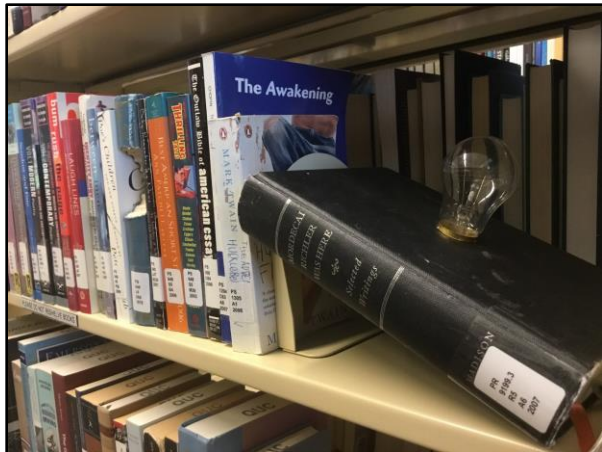
*New graduates Yassin Nayal and Library Intern Herieth Ringo delivering the graduation address.*

As part of the end of the Spring semester, the Quest Library always hosts a reception for our soon-to-be graduates to celebrate the submission of their theses, or Keystone projects. After getting to know the students and their research over the course of their degrees, the reception is a wonderful way to celebrate the finished projects and share a much-deserved toast before the hectic graduation week begins.



One of our 2018 graduates created several “books” during a recent class on sculpture. He was so detailed that he worked with the library to assign call numbers and add them to the stacks. Much to the delight of our students (and the slight confusion of our student shelvers), there are now books in the Library that are just askew enough to make you look twice.





Throughout the Spring semester we continued to hold Lit. in the Library book club meetings every other block. While we have read all sorts of different genres, lengths, authors and translations, we only just read our first board book! Our May meetings are always a stress-free BYOB (bring your own book!) theme, and our youngest-ever book club attendee shared his favourite book with the group, which also happens to be the only thing his parents have read recently.

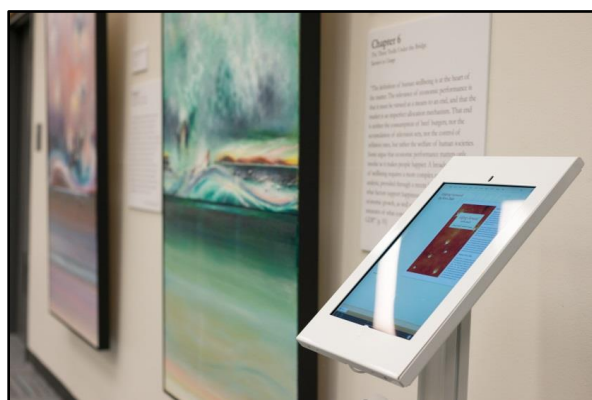
We'll look forward to our next update in the Fall, when we will have welcomed a new cohort of students, gotten to know new faculty, and made it through the worst of Squamish's rainy season.

## Royal Roads University

*submitted by Rosie Croft, University Librarian*

Fiona Dyer, RRU AUL since September 2015, is leaving RRU in mid-June to return to Alberta in a new position of Library Director at Bow Valley College. We wish Fiona well in her new position! Renovations to the library building, started in May 2015, are just now in the final phase of a project that generally updated the building overall, including new carpets, furniture, paint, lighting, additional office space, front entrance, elevator, washrooms, windows, seismic upgrading, and drainage remediation. Our forty year old building feels nicely modernized and has allowed us to have most of the Student Services staff move in to the Library building for more of a learning commons approach to the space.

The renovations also allowed us to do a grand weed of our monograph collection that enabled us to remove stacks and develop a Showcase space of rotating displays of institutional research projects. Showcase has been a particular highlight of our renovated space, with the library's collaborative button blanket project (final installed blanket pictured next page) as the first project in that space, followed by other projects such as Professor Ann Dale's Edging Forward exhibition (also pictured next page).



RRU Museum and Archives Specialist, Jenny Seeman, is also in the midst of a long overdue overhaul of the museum exhibits in Hatley Castle. The museum space with new displays and greatly enhanced interpretation of the histories of the national historic site on which RRU resides will be open in mid-July.

At the end of May, RRU also announced the signing of a framework agreement with the Songhees Nation. The lands on which RRU currently operates under a lease with the

Department of National Defence were declared surplus in 2016 and DND negotiations with Songhees and Esquimalt Nations are part of the ongoing disposition process. RRU is also in the process of a presidential recruitment as current university president Allan Cahoon is scheduled to step down this coming December.

(<http://www.royalroads.ca/news-releases/songhees-nation-and-royal-roads-university-outline-objectives-property-framework>)

## Selkirk College

*submitted by Gregg Currie, College Librarian*

Overall the College has had a good year with international students driving enrolments up, the Silver King campus renovations nearing completion, and the first 2 students from our Rural Pre-Medicine program accepted in the medical school at UBCO.

Selkirk College Library had a busy year, as the increase in international enrollments has increased demand for reference, instruction, reserves and laptops. In April the Library welcomed a new librarian, Ken Laing. Ken was previously at Emily Carr University in Vancouver.

We are also getting a new library space on the Silver King campus, with the Library / Bookshop moving into the new Student Services building and we are expecting to move in November of this year. Our excitement is tempered somewhat by the floorspace footprint being reduced by 50%. Next time I get asked how much space I need, I will know to say I need 1/3<sup>rd</sup> more when I could work with 1/3<sup>rd</sup> less.

## Simon Fraser University

*submitted by Baharak Yousefi, Head, Library Communications, for Gwen Bird, Dean of Libraries*

### **Burnaby Festival of Learning**

In collaboration with City of Burnaby, Simon Fraser University presented the Burnaby Festival of Learning. The Festival which was launched in 2016 as a part of SFU's 50<sup>th</sup> anniversary celebrations has since become an annual event that has grown year by year. It is a wonderful example of how an engaged university and enlightened community can come together to

create valuable and enduring partnerships. From May 6 to 12, the Festival of Learning featured more than 120 events that cater to all audiences – from children to young adults to seniors. Events took place at civic spaces, libraries, museums, galleries, parks, and community centres across Burnaby, and all were free to attend. On May 8th, 200+ high school students visited the Burnaby Campus for multiple programs including two sessions offered by the Library/Student Learning Commons on succeeding on exams. (<http://festival-of-learning.ca/>)



### ***Removing barriers to using library collections***

In order to minimize financial and practical barriers to using Library collections, SFU Library made the following changes to current fines and loans policies: we discontinued charging fines for library books unless they have been recalled for another borrower, and we increased loan periods for most books to a full semester for SFU borrowers. We had heard that fines create a financial barrier for some library users and are pleased to have been able to end library fines except for recalled or special items. We further remove barriers to library use by increasing our loan periods. All SFU borrowers are now given semester-long loans on most books in the collection. The feedback from our community has been overwhelmingly positive. “I just heard about the elimination of overdue fines for non-reserve books. It is good to see that there are fewer reasons for fines to accrue; thank you to whoever thought to do this. I am happy that students of the future will not have to deal with this... this is important for the quality of student experience,” an undergraduate student in the Department of Sociology and Anthropology told us in an email.

### ***Fraser Library renovations***

A renovation of SFU Surrey Campus (Fraser Valley Real Estate Board Academic) Library has created a new Research Help consultation room and increased individual group and study space. This is the first renovation of the space since opening in 2006. Work began over the term break, which saw the removal of the reference desk and other construction work, including the covering of the library’s (in)famous “hot tubs.” The new Research Help room supports SFU Library’s redesign of research help services from a frontline walk up help desk to a drop-in and appointment based consultation model. Now, rather than standing in front of a desk, students can meet with a librarian in a more comfortable and private setting. Other improvements include the addition of approximately 30 new seats throughout the library, along with some couch seating at the entrance and other locations. Reserves, holds, media and journal shelving was reduced due to shrinking physical collections while the reference collection and shelving was reduced due to relocation in stacks, moves to electronic, and withdrawal. Team rooms will also receive some upgrades with the addition of new display monitors and whiteboards. Final touches are being made with the goal of being complete by mid-summer.





### **SFU's Digital Humanities Innovation Lab open house**

SFU's Digital Humanities Innovation Lab (DHIL) hosted an Open House celebration on February 7, 2018. The event featured a brief introduction to 17 DHIL-supported projects from across the Faculty of Arts and Social Sciences, Faculty of Communication, Art, and Technology, and the Library. The event also served as an opportunity for the SFU community to connect with the DHIL and colleagues working in aligned areas of research. Projects focused on areas such as modes of digital publication, cultural data modeling and visualization, digital curation and archives, and critical software studies.

### **Improving student writing with open, online, peer-review course journals**

SFU professors looking for ways to improve student writing are working with SFU Library's Public Knowledge Project (PKP) to start open, online, peer-reviewed journals for their classes. A class journal can be set up for free by the SFU Library using its world-renowned Open Journal Systems software. The students will act as both authors and peer reviewers, uploading their draft submissions using the same software used by over 10,000 scholarly journals around the world. They will also act as peer reviewers (blind or open), providing constructive feedback to one another, and at the same time, discovering how the peer review system improves research. Based on the feedback received from their peers, and from their instructor/editor, they will revise and upload an improved version of their work. Once all of the papers are revised and re-submitted, they can be converted to PDFs by the SFU Library, and then published as a new issue of your journal, openly available to the world. Knowing that they are writing for a larger audience than just the

professor or TA, students tend to put in more effort and are prouder of their achievements. Class journals so far have been done in English, Publishing, and World Literature.



### **One Book One SFU with Ivan Coyote and Tegan Quin**

This past year, SFU Library was honored to nominate Ivan Coyote, award-winning storyteller, author, educator, and advocate for Canada's LGBTQ2S community for the degree of Doctor of Laws, *honoris causa*. The degree was conferred on October 5, 2017. In February 2018, we were thrilled to welcome Ivan back to SFU for the third installment of One Book One SFU. This in-conversation event with Tegan Quin was an intimate discussion of *Coyote's Tomboy Survival Guide* and, in the words of one of our attendees, "oozed with warmth and compassion." (<https://www.lib.sfu.ca/about/reach-us/news-events/one-book-one-sfu>)

## **Thompson Rivers University**

*submitted by Kathy Gaynor, Interim University Librarian*

### **Staff Recognition, Retirement, and Changes**

#### **Recognition**

Thompson Rivers University hosts an annual celebration of employees – recognition of those employees who excel in teaching and service. This year, the following Library staff were included in the recognition ceremony.

Penny Haggarty – 25 years of service at TRU  
Anita Penner – 30 years of service at TRU

## Hellos

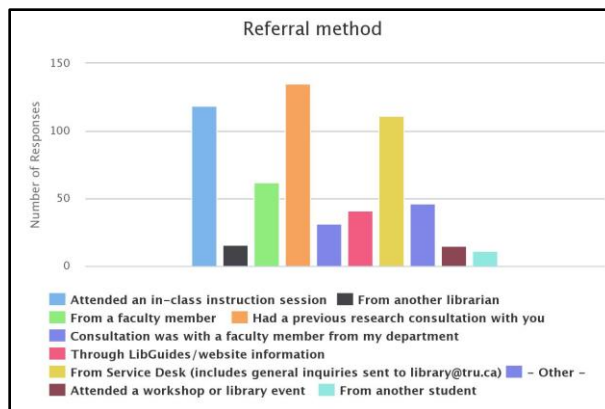
**Kathy Gaynor** – Kathy was appointed Interim University Librarian effective June 1, 2018. Kathy joined the TRU Library in 1999 and has held several roles within the University Library, including the Interim University Library Director role from 2011 to 2013. Kathy's position as Interim University Librarian ends May 2019.

## Goodbyes

- **Brenda Mathenia** – Brenda ended her term as University Librarian June 2018. Brenda has served as University Librarian since August 2013. Brenda will resume her appointment as Librarian III in the library following her administrative leave. We wish her a restful and restorative leave.
- **Peggy Lunn** – Peggy left TRU in early January to begin her position as Head of the Education Library at UBC. Peggy's absence will be sorely missed as we relied on her "can do" attitude and energy. We wish Peggy all of the best in her new position!
- **Robbie Mattu** – Robbie left TRU to pursue his passion and work on Gabriola Island! We'll miss Robbie's drive and enthusiasm in digitizing local content for our Institutional Repository, TRUSpace.

## Liaison Program Success

Our liaison program, which started in 2013, is starting to reap the benefits from all of the attention and efforts made by the librarians. TRU Librarians held 549 research consultations with the undergraduate students, graduate students and faculty. Almost a quarter (23.67%) of these came from "repeat customers" (ie. students/faculty who had at least one previous research consultation). Another 20% came from students who had learned about the service in a library instruction class (see chart). Consultations with faculty members as well as with students who had previous consultations tended to be longer, much more likely than other sources to take more than 1 hour.



Research Consultation Referral Statistics

## Events

- **Long Night Against Procrastination (LNAP)** – This unique and unorthodox event (co-sponsored by the Library and Students Services) has resonated with TRU students. This Spring we saw over 330 students in the Main Library working on their assignments and participating in a variety of wellness breaks. By 6:30 am, as we were serving *Survivor's Breakfast*, there were nearly 70 students diligently working on their assignments.



Library staff moments before LNAP begins

- **ACCOLEDs** – TRU Library hosted DLI librarians from across western Canada for a 3 day training session. Sessions looked at the Labour Force Survey, Research Data Management & Portage, Aboriginal statistics and a fascinating talk by Rob Atwood looking at how hummingbird drones are used to help researchers map wildfires.
- **Graduate Workshops** – working in collaboration with TRU's Graduate & Research Office, the library offered a series of workshops tailored to meet graduate students' research needs. Sessions were scattered throughout the semester, including in the evenings and weekends.
- **Kamloops Pride Parade** – TRU Library has always had a presence in the Pride Parade that took place on campus, but when the inaugural Pride Place took place in Kamloops... the library was there! We want it to be known loud and clear that TRU Library is for EVERYONE, regardless of ethnicity, sexuality, gender identity, income, religion or abilities.



TRU Library staff celebrating Pride Parade

### Indigenizing Efforts

- **Staff education** - Library staff are fully embracing the Truth & Reconciliation recommendations, as well as other Indigenizing efforts on campus, starting with educating ourselves on Indigenous rights, history, and the legacy of residential schools in Canada. Several staff have completed the "Indigenous Canada" MOOC from the University of Alberta and the "Reconciliation Through Indigenous Education" MOOC from UBC.

In addition to these learning opportunities, over the summer staff are gathering every Friday for a viewing and discussion of the CBC documentary "8th fire: Aboriginal peoples, Canada and the way forward".

Staff are participating in the free, hour long, Secwepemctsin classes. Staff earn the basics of Secwepemc language — introductions, greetings and pronunciation — and culture.

- **Signage in the Library** – Consulting with our local Indigenous community, TRU Library is making efforts to have our space be more welcoming and inclusive to Indigenous students.



Welcome/Come Again Soon in English and Secwepemctsin

### New initiatives and projects

#### *Open Education Resource Development grant*

The University Library in conjunction with the Center for Excellence in Learning and Teaching (CELT) and Open Learning have instituted an Open Education Resource (OER) Development Grant Program to support TRU faculty members who wish to integrate OER into their courses. Successful applicants may receive up to \$6,500 to be used for course release or financial incentive to help faculty redesign a TRU course to use OER as their primary course material, and to help them adopt and/or adapt open textbooks and other OER for that purpose. An additional \$500 may be available to support travel costs related to

dissemination of results of their efforts. This is a pilot project for what we hope to be an ongoing grant program, and we anticipate funding up to five (5) grants in the initial year of the program.



*Touch screen self-service scanner*

**Self-service student scanner** – in recognition of the overwhelming demand by students, the library purchased several touchscreen, self-service scanners. The scanners not only scan to USB and email, but will translate the scanned document into 60 different languages, including audio output!

## Trinity Western University

*submitted by Shawn Brouwer, Circulation Services*

In February, TWU Archivist Sylvia Stopforth met with other members of the BC History Digitization Program adjudication committee to allocate funding to libraries, archives, museums, and other organizations working in the province's heritage sector.

In March, Systems Librarian Shirley Lee launched our new, online Inter-library Loan request forms to make this RELAIS service better for our users. Now, they have detailed - and understandable - information on the status of their ILL request, including better tracking information, due dates, status descriptions as well as more flexibility and choice with specific request templates depending on the type of ILL material being requested.

In April, Stopforth completed a two-year project, appraising 1.8 TB of digital photographs taken by University Communications staff, and representing TWU's visual history from 2002 to 2018. Of the roughly 16,000-20,000 image files, 1800 were selected for cataloguing and permanent retention. The fully processed archival Historical Photograph Collection now numbers 8400 – all accessible via

the online database.

(<https://archivessearch.twu.ca/photograph-collection;rad>)

Assistant Librarian Qinqin Zhang has been working with Colin Madland, Manager for TWU Online, to investigate the current awareness of open textbooks and open educational resources (OERs) among TWU faculty and students. They have created two separate online surveys to understand faculty's perspectives about open textbooks and OERs as well as students' perceptions on the use of textbooks and how textbook prices impact their education. They will be analyzing the data collected from these surveys in summer 2018. The results from the study will inform the development of plans moving OER-related initiatives forward in the TWU community.

Just prior to the end of the spring term, Alloway Library staffer Abraham Brake launched an ambitious survey to find out how our users felt about the library's physical space. While the final results are not yet available, there appears to be a high level of satisfaction with many aspects, as well as opportunities for improvement.

Currently, Zhang is organizing a one-day colloquium on academic integrity. The colloquium is designed for academic colleagues in the region to share perspectives and exchange insights that will go beyond discussions related to plagiarism and correct citation of sources to cover aspects of integrity, and the principles and competencies related to academic and research activities. The colloquium will be held Friday, June 29, 2018 on campus and registration is free and open to the public. (<https://www.eventbrite.ca/e/academic-integrity-colloquium-tickets-44820537434>)

By the end of the summer library staff will have said a fond good-bye to several long-serving colleagues. University Librarian Ted Goshulak; Circulation Assistant Becky McKinley, Archivist Sylvia Stopforth and Circulation support staff Margaret Huang are all either retiring or leaving to focus on other pursuits. Those of us who remain look forward to welcoming new colleagues and partners in our work.

## University of Northern British Columbia

*submitted by Geoffrey Boyd, Web Services, for Heather Empey, Interim University Librarian*

### **Comings and Goings**

The UNBC Geoffrey R. Weller Library has continued to see staff changes since the last CPSLD newsletter.

Acting Co-University and Digital Initiatives Librarian James MacDonald accepted a position at the Church History Library in Utah this past spring. James was an integral part of the Weller Library for over 7 years – we wish him the best in his new adventure in the United States.

To focus on her interim university librarian role, Heather Empey has left the acquisitions librarian position. The Library is currently in the process of hiring for term acquisitions and access services librarian positions to fill James and Heather's previous positions. We hope to welcome these new librarians at the beginning of July.

The Library is also preparing to welcome Antonio Munoz Gomez as our new metadata librarian. Antonio is coming to Prince George from the University of Toronto and will begin at the Library on July 15. We are looking forward to Antonio applying his metadata, cataloguing, and research expertise and experience in his new librarian position. Congratulations, Antonio!

David Layton joined the Library in December 2017 as the library assistant – copyright all the way from London. Dave has brought a new perspective to the copyright role; we are looking forward to Dave continuing the great work he has accomplished in his first few months with the library.

### **Dr. Trina Fyfe**

In April 2018 our Northern Health Sciences Librarian Dr. Trina Fyfe successfully defended her dissertation entitled "Prevention of RHD Alloimmunization in Northern British Columbia" to complete the requirements for her Doctor of Philosophy in Health Sciences degree. Congratulations, Trina!



*Trina Fyfe, Northern Health Sciences Librarian*

### **UNBC Archivist Leading National Response to TRC**



*Erica Hernández-Read, NBCA Archivist, Access and Digital Initiatives*

Northern BC Archives (located in the Geoffrey R. Weller Library) Archivist, Access and Digital Initiatives Erica Hernández-Read is leading the Response to the Report of the Truth and Reconciliation Commission Taskforce with the Steering Committee on Canada's Archives to ensure an informed, culturally responsive, and empowering response from the Archives community. Erica recently received a \$182,000 Social Sciences and Humanities Research Council Insight Grant to, in part, conduct outreach with Indigenous heritage professionals from councils, centres, and territorial governments across the



county. "We want to talk to people from both a collegial perspective and a client perspective, to understand where Canadian archives have failed and how we can work together to build that bridge," says Erica.

For more information, please see <http://bit.ly/ArchivesTRCresponse>

### **Library Assistant to Library Technical Assistant**

Early this spring the Library began the process of combining six of our library assistant positions under a single job description while maintaining areas of specialization or expertise. The new library technical assistant position specializes in one of acquisitions, e-resources, interlibrary loan, copyright, cataloguing, or web services.

Part of the purpose of doing this was to allow for greater flexibility and movement among LTAs and to meet the changing needs of the Library. The move has also led to valuable cross training and a back-up plan should any LTA be away for a period of time. New perspectives and collaboration have already led to several improved and/or new processes and streamlined services.

### **Patron Driven Acquisitions**

In 2017/18 the Geoffrey R. Weller Library implemented a Patron Driven Acquisitions (PDA) model for ebooks. With this model, ebook records are loaded into the catalogue but only the titles that are accessed and used are triggered for purchase.

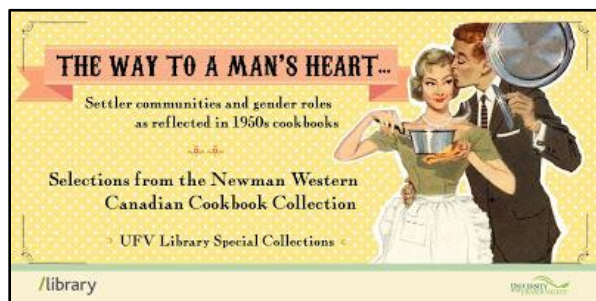
The intention of this program is to purchase fewer print books while providing access to a wider range of ebooks. Librarians still purchase print books for disciplines that traditionally have higher circulation (arts and social sciences) as well as when faculty have requested a print version. We hope that this program will provide a balance between providing access to print and electronic books.

## **University of the Fraser Valley**

*submitted by Kim Isaac, University Librarian, with contributions from Mary-Anne MacDougall and Lisa Morry*

### **Cookbook Collection on Display**

The Newman Western Canadian Cookbook Collection (<http://libguides.ufv.ca/NewmanCollection>), UFV's special collection of cookbooks published from BC to Manitoba, continues to grow. Here are two recent displays inspired by the collection:



**The Way to a Man's Heart... Settler communities and gender roles as reflected in 1950s cookbooks.** Societal norms in the post-World War II era saw proscriptive expectations for middle class women, and these are reflected in the cookbooks on display.



Titles such as *Cooking with joy! : husband tested recipes*, *The Saskatchewan homemakers' kitchen: a cookbook* or the *Coronation cook book*, celebrating Elizabeth II's ascension, give readers a glimpse into the home life of Canadian settler women.



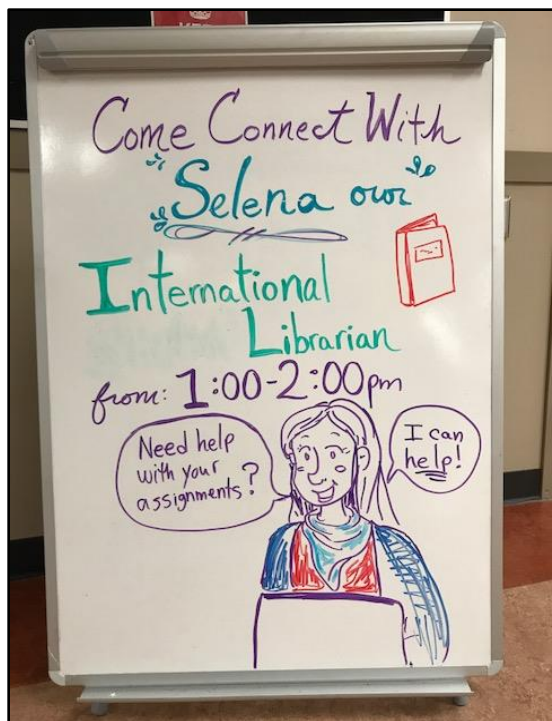
**Salmon in the Library** illustrated the complexities of the management and conservation of salmon stocks as well as the tensions between indigenous and settler groups harvesting resources from both sea and land. (<http://ufvlibrary.blogspot.com/2017/11/salmon-in-library.html>)



A variety of cookbooks from the Newman Cookbook Collection describe the preparation and cooking of salmon from the indigenous and settler communities around British Columbia.

### **Supporting International Students**

Like many BC post-secondary institutions, UFW has seen an increase in the number of international students. The library is participating in campus-wide initiatives to better support these students, and is exploring ways that we can reach out to this diverse community. We have recently published a new LibGuide: **Getting the Help You Need in the Library**. While this guide doesn't specifically mention international students and we hope will have a broader audience, it was inspired by and has been designed with them in mind: <https://libguides.ufv.ca/GettingTheHelp>



We are also trying to connect with international students where they are, rather than wait for them to come into the library. Our “International Librarian” brought her laptop and spent an hour each week in UFV’s Global Lounge. Although the number of library research questions she answered were few, she did make valuable connections with students and with the staff in UFV International, and this is helping us plan future initiatives.

### ***Craft-Making as Reconciliation***

UFV’s Indigenous Student Centre and the Chilliwack campus library collaborated on a series of drop-in craft-making workshops during the winter semester. The library provided space and support for drop-in sessions led by Indigenous Centre staff, and students and employees joined in making dreamcatchers, mini button blankets, medicine bags, and beaded dragonflies.



The Chilliwack library’s reconciliation project for the year was inspired by Joseph Boyden’s short story, *The Legend of Sugar Girl*. The major display case and a number of events were based on themes in Boyden’s story, including reliance on self, First Nations healing, physical and mental health and wellness and residential schools in Canada. Library staff, students and UFV colleagues continue to work toward folding 1,000 black ravens, to earn a wish for Reconciliation to live in every heart. See the LibGuide for the project, and learn more about raven-making, at <https://libguides.ufv.ca/c.php?g=697360&p=4948992>



### **Abbotsford library renovations - the home stretch!**

As mentioned in the last CPSLD newsletter, our summer 2017 renovation project extended into the fall semester, and it continued through the winter as new furniture and additional millwork were added. The most recent additions were five new study booths, complete with digital monitors. The booths can seat up to four people, and provide a sense of privacy while still being visible and connected to the space around.



## **University of Victoria**

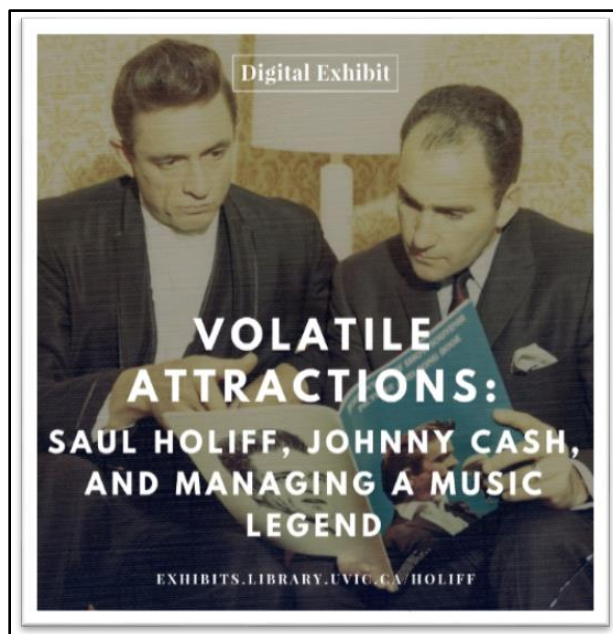
*submitted by Lisa Abram, Communications Officer, for Jonathan Bengtson, University Librarian*

### **Volatile Attractions: Saul Holiff, Johnny Cash, and Managing a Music Legend**

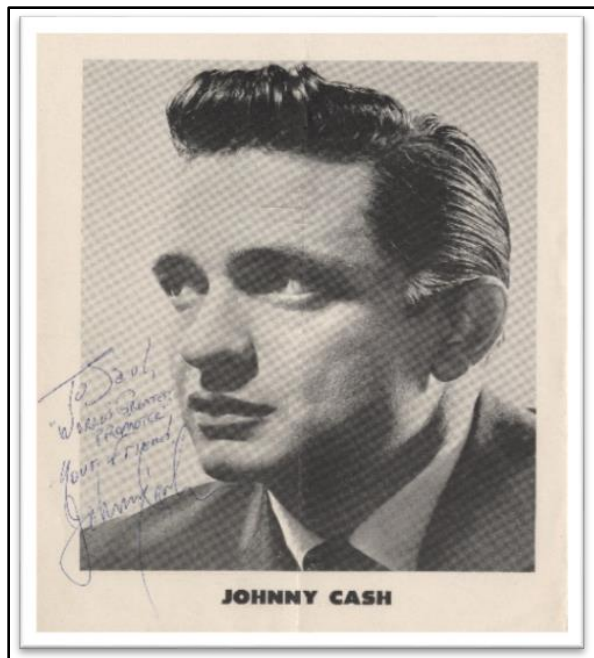
The University of Victoria Libraries has acquired the archives of Saul Holiff, the Canadian manager of Johnny Cash, one of the most iconic figures in American music history. On June 4, 2018 UVic Libraries launched a new online exhibit **Volatile Attractions: Saul Holiff, Johnny Cash, and Managing a Music Legend**, highlighting materials from the collection. Holiff, who started out as a

concert promoter in the late 1950s in London, Ontario, managed Cash from 1961-1973, by turns the most tumultuous and remarkable years of the singer's career, and resigned at the pinnacle of Cash's success. The Holiff Family fonds, held at the University of Victoria Libraries Special Collections, contains photographs, letters, audio recordings, diaries, and memorabilia that Holiff carefully accumulated during his career and preserved until the end of his life. The acquisition provided a valuable experiential learning opportunity for UVic doctoral student Samantha MacFarlane (English), who worked with archivists, librarians and libraries systems staff to develop the new online exhibit. MacFarlane found studying the material to be very rewarding given the discovery aspect of working with archives. Using an open-source digital exhibit platform, she was able to conceptualize, design, research and write an overview of Holiff's life using source material to populate the web pages.

<https://exhibits.library.uvic.ca/spotlight/holiff>



*Digital Exhibit: Volatile Attractions: Saul Holiff, Johnny Cash, and Managing a Music Legend*



Autographed photo from Johnny Cash to his manager, Canadian Saul Holiff

## Award Winners

### Inba Kehoe



Inba Kehoe, copyright and scholarly communication librarian at UVic Libraries, is the recipient of the Award for Excellence in Open Education from BCcampus. In 2007, she established UVic Libraries' ePublishing Service (<https://onlineacademiccommunity.uvic.ca/press/>), a digital open access publishing program that has supported the publication of over 30 open access journals (<http://journals.uvic.ca/>) and over a dozen open access monographs. Kehoe has worked in partnership with BCcampus to encourage the creation, adaptation, and adoption of open textbooks at UVic. The e-publishing service also

facilitates the open dissemination of UVic faculty research publications through the university's institutional repository. Kehoe is currently pursuing an interdisciplinary PhD related to open scholarship.

### Michael Lines



Michael Lines is the first UVic Libraries librarian to win a UVic Internal Research and Creative Project Grant for 2018/19 for his "UVic Graduate Student Academic Workflow Discovery Research Project." This project will help social science graduate students improve their academic workflows, and consequently their academic products. Academic workflow is defined as the arrangement and execution of tasks necessary to the completion of academic products, such as papers, posters, presentations, and theses. Through focus groups and interviews, the project will discover the important decisions graduate students unavoidably take regarding academic workflow, such as where and how they find literature, whether they prefer to read print or e-text, how they reproduce data and cite sources, etc. The result will identify the bottlenecks, options, and trade-offs in academic workflow decisions. This understanding will enable the library to develop teaching materials to support informed academic workflow decisions, and thereby empower students to fully express their academic potential.

### **Christine Walde**



Librarian Christine Walde, who specializes in grants and awards, has won the 2018 BC Academic Libraries Section (BCALS) Outstanding Contribution Award. The annual award recognizes an individual who works in an academic library whose professional achievements have made a difference to students, faculty, or colleagues in British Columbia. The selection committee noted Walde's many accomplishments during her short tenure as a librarian, and praised her ability to collaborate across professional lines; connect the libraries to opportunities in the larger community; and promote the libraries' strengths to external stakeholders. This is the first time a UVic librarian has received the award.

<https://bclaconnect.ca/bcals/als-outstanding-contribution-award/>

### **Kathleen Matthews**



Kathleen Matthews, science research data librarian and research and development librarian at UVic Libraries, was the recipient of the CAUT Dedicated Service Award. CAUT Council created the CAUT Dedicated Service Award in 2003 to recognize individuals for exceptional service to their faculty associations. Recipients are nominated by their association and the award is presented at a membership meeting. Past UVic Libraries recipients include Carol Gordon and Chris Petter.

<https://www.caut.ca/about-us/awards-scholarships/lists/awards-and-scholarships/dedicated-service-award>

### **Ying Liu**



Congratulations to Ying Liu, subject liaison librarian for the departments of Linguistics, Pacific & Asian Studies, and Religious Studies. The Pacific Rim Research Libraries Alliance (PPRLA) Steering Committee has awarded her the 2018 Karl Lo Award in support of her research and professional development endeavors to create a digital exhibition of selected articles from the World Journal newspaper to raise awareness of this crucial research resource.

[pr-rla.org](http://pr-rla.org)

### ***Malahat Review at Fifty: Canada's Iconic Literary Journal***

On Thursday, January 25, UVic Libraries and The Malahat Review, along with the University of Victoria Legacy Art Galleries, launched *The Malahat Review at Fifty: Canada's Iconic Literary Journal*, the latest publication in the libraries' award-winning series devoted to its archives and special collections. Guest edited by former *Malahat Review* editor John Barton, *The Malahat Review at Fifty* commemorates the 50th anniversary of *The Malahat Review* at the University of Victoria, and features essays, critical commentaries, and memoirs from past and present editors, contributors, and editorial board members with long associations with the journal, including Philip Kevin Paul, Derk Wynand, Eve Joseph, Jay Ruzesky, Patricia Young, Jan Zwicky and others. With additional contributions from nationally prominent writers and broadcasters such as Yann Martel and UVic Chancellor Shelagh Rogers, this special publication surveys the literary magazine's fifty-year history, and its legacy within the Canadian literary community.

[www.uvic.ca/library/malahat.pdf](http://www.uvic.ca/library/malahat.pdf)



### ***Vancouver Island Library Staff Conference***

UVic Libraries, along with the Greater Victoria Public Library and the Camosun College Library, was proud to co-host the fourth-annual Vancouver Island Library Staff Conference (VILSC) on Friday April 27, 2018 at the University of Victoria. Free and open to all library staff working on Vancouver Island, this year's conference attracted over 250 attendees across all sectors. Our theme for 2018 was 'Transformation', and focused on the role of

libraries as cultural catalysts to implement change and transform public knowledge.

<https://onlineacademiccommunity.uvic.ca/vilsc2018/>



### **Data Visualization Workshops**

The Digital Scholarship Commons at UVic Libraries offers introductory software instruction classes in a variety of advanced software tools. More than 1000 people attended our workshops last year. One of our most popular workshops has been Introduction to R Studio, a data analysis and visualization workshop taught by Graduate Assistant, Ben Liu. Ben has also developed an intermediate R Studio workshop, and is currently working on a new class to help students get started with LaTeX. For more information about our software workshops, check out the DSC site:

<https://oac.uvic.ca/dsc/workshops/>



### **Ideafest 2018**

In March 2018, UVic Libraries participated in the annual Ideafest – a campus-wide event that celebrated extraordinary thinkers, innovators and artists that explored topics ranging from fake news over the centuries, to the promise and perils of electronic media, to the hidden facets of life in a string quartet. UVic Libraries held five events that presented:

1. The depiction of women in graphic novels;
2. Student voices and their shared unique stories and experiences on themes of equity, diversity, and human rights;
3. Archives from our Special Collections on antiquarian books from China and Japan;
4. An opportunity to experience the basics of bookmaking;
5. An engaging panel discussion with authors from the UVic community on issues facing First Nations communities.

### **Curriculum Collection Relocation**

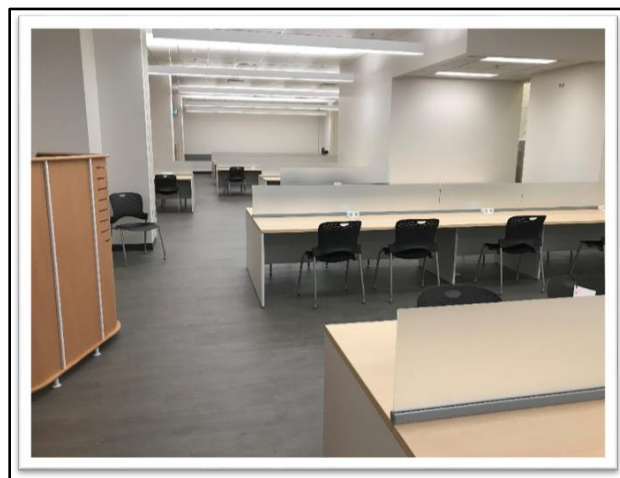
UVic Libraries has merged the Curriculum Library into the Mearns Centre for Learning - McPherson Library. Curriculum Collection books and kits can now be found on the second floor of McPherson Library; CDs and DVDs are located on the main floor in Music & Media. This merger significantly enhances access to print education resources for students and faculty.

[www.uvic.ca/library/merger](http://www.uvic.ca/library/merger)



### **Graduate Student Space Opening**

On March 5, UVic Provost Dr. Valerie Kuehne formally opened the renovated Graduate Student Study space on the third floor of the Mearns Centre for Learning – McPherson Library. Based on graduate student feedback, seating increased significantly to include 151 comfortable task chairs, long study tables, eight study pods, 114 graduate student assigned lockers, power outlets for every seat, plus better lighting, refreshed paint, and new flooring. Building on the concept of community, fluidity and well-being, the new area provides more openness to allow increased light, and a linear layout to improve visual impact of space.



### **Retirement – Tracie Smith**





### **Tracie Smith - UVic Libraries Learning and Research Librarian**

Friends and colleagues gathered to celebrate Tracie's time with UVic Libraries. Tracie held numerous positions including Education Librarian, Interlibrary Loan Librarian along with liaison librarian for Indigenous Studies, Child and Youth Care, and Social Work. Tracie was co-chair of the initial Vancouver Island Library Staff Conference, held annually and now entering into its fifth year. In her retirement, Tracie plans to continue practicing yoga and has said she hopes to take up fly-fishing.

### **Donor Appreciation Event**

On May 29, donors and friends of UVic Libraries attended an appreciation evening where they got to experience first-hand what it means to be a student in the digital age. They were invited to make and bind their own books, experience virtual reality, discover 3D printing and scanning, view a historic computing collection, play Pac-Man, and try out digital storytelling. The event showed our valued donors how the library's collections and resources, from medieval manuscripts to a tech petting zoo, inspire innovation and foster creativity. The curated collection of endowment purchases and rare gems from the special collections also illustrated how donations to the library are making a huge difference to the students, researchers and community members who access these resources.

It was a fascinating, interactive experience, and everyone enjoyed conversations with library staff and other members of the donor community over light refreshments.



*Librarian Justin Harrison explains about nurdles (small pieces of plastic) and community mapping to UVic donors.*

### **New Acquisition: A Silent Piano**

UVic Libraries recently unveiled a new Yamaha silent piano complete with headphones in the music and media department. The unique piano is available to all UVic faculty, staff and students on a first-come basis. Time to channel your inner Beethoven! The posting was very popular on social media

<https://www.facebook.com/UVicLibraries/videos/10154576724737706/>.

<https://www.uvic.ca/library/locations/home/media/silent%20piano/index.php>



*UVic music student Liam Pistor performed at the official launch on February 27.*

## UVic Law Library

### ***Law Student-Led Legal Research Day Supports Environmental Law Reform***

On Friday February 2, 2018, the UVic Environmental Law Club coordinated a full day research-o-thon involving more than 50 law students from UVic, researching “Mining Law in BC – Digging up a Dirty History,” focusing on the history of mining law in British Columbia with the goal of supporting the UVic Environmental Law Centre’s two-year project aimed at mining law reform.

The Law Library provided space for the event, access and help with print resources, and created a research guide website <https://onlineacademiccommunity.uvic.ca/envirolaw2018/>. This marks the second full day research event held at the Law School, following a 2017 event on Immigration Law.

<https://onlineacademiccommunity.uvic.ca/hearsay/2018/02/02/massive-enviro-law-research-o-thon-effort/>

<https://onlineacademiccommunity.uvic.ca/hearsay/2018/02/16/environmental-law-club-research-event-a-success/>

### ***UVic Law Library Indigenous Law***

With approvals from the government and the university in hand, UVic Law will start its new Joint Degree Program in Canadian Common Law and Indigenous Legal Orders, the JD/JID program in the Fall of 2018. The Law Library has created an online Indigenous Law Guide, and inside the main entrance to the Law Library there is a display “Indigenous Law: A Focus on Faculty publications.” See blog post for a link to the libguide and a photo of the display.

<https://onlineacademiccommunity.uvic.ca/hearsay/2018/03/06/new-law-library-display-indigenous-law-a-focus-on-faculty-publications/>

<https://onlineacademiccommunity.uvic.ca/hearsay/2018/02/23/meeting-the-growing-need-for-legal-professionals-with-indigenous-legal-knowledge-the-new-jd-jid-program/>

### ***Legislative Research Videos***

The Law Library has created a series of short video tutorials about conducting research on

Canadian federal and provincial (BC) legislation using publicly accessible resources. In addition, the videos are subject to a Creative Commons Attribution-NonCommercial-ShareAlike license.

<https://onlineacademiccommunity.uvic.ca/lrw/>  
<https://creativecommons.org/licenses/by-nc-sa/4.0/>



### ***Strategic Directions***

In June 2018, UVic Libraries launched its new 2019-2023 Strategic Directions. The library’s long-standing and trusted role in enabling access to and preserving knowledge is enhanced by a focus on opening avenues to research, systems, and structures; engaging actively with stakeholders, including local Indigenous communities; and adopting sustainable and enduring approaches to core activities. The three pillars upon which UVic Libraries will base its operational goals are Open, Engaged, and Enduring.



## Vancouver Community College

submitted by Ella-Fay Zalezsak, Assessment and User Experience Coordinator, for Shirley Lew, Dean, Library, Teaching and Learning Services

### 3DUCATIONAL T3CHNOL9GY

Library focus for this semester has been community outreach with participation by library staff in a number of committees and events. A recent major College event was **3DUCATIONAL T3CHNOL9GY: The Future Now!** Added to the roster of guest speakers were several of our librarians. Bill Nikolai gave a *lightning talk* on **Storytelling** which he describes this way:

“Stories can be told from an analog starting point, using simple everyday items and they can be enhanced by incorporating technology. A tennis ball, for example, can be brought into the classroom and used as a spark for exploration and teaching; by incorporating smart phones and augmented reality apps, stories stemming from that ball (about science, math, and social issues) can be creatively extended.”



James Fournie, Coordinator, Library Systems & Technical Services, spoke on the topic of **Data Collection, Aggregation and Analysis** at VCC Library and Learning Centre.

Librarians, Elena Kuzmina and Mari Paz Vera, presented the session, **Streaming videos in Classes: Beyond DVDs and YouTube.** Participants were able to view how using videos in the classroom could build connection with other students as well as the instructor. Moreover, by using videos, students could become more

engaged and facilitate the student's ability to retain information. Elena and Mari Paz explored with the audience how to include videos in their course content whether it was to explain a principle, narrate a historical event(s) or demonstrate a specific skill. A variety of streaming video databases were demonstrated showing the broad coverage of VCC Library's streaming video collection.



### Smart Car as Cell Phone Booth

Through the perseverance of Bill Nikolai, the Library is working closely with the Automotive Departments in repurposing the donated Smart Car from ICBC. The plan is to convert the original damaged vehicle into a quiet cell phone space for use within the library and the work has begun!





### ***Learning for Life***

VCC has launched a *Learning for Life* initiative and the library has been an active supporter of this by developing and offering workshops such as:

- Records Management 101: Guidance on Managing VCC Records
- Advanced Search Tips and Tricks for Databases
- CITATION: A View from the (Library) Trenches

### ***ABC Copyright Conference 2018***

Virginia Adams, Coordinator of Copyright & Scholarly Communications, participated in the planning and organizing of the national ABC Copyright Conference which was held at SFU Harbour Centre. Virginia was a member of the Steering and Program committees for the conference, working with copyright colleagues from several BC post-secondary institutions. The conference had a stellar list of presenters including Ariel Katz, a copyright specialist and Associate Professor at the Faculty of Law, University of Toronto, who gave the keynote address.

### ***Kairos Blanket Exercise***

Library staff were privileged to attend a Kairos Blanket exercise hosted by the Indigenous Education and Community Engagement Department. Director, Tami Pierce, and her team lead a profoundly moving workshop, which highlighted key periods in Indigenous history, and focused on the Indigenous people of British Columbia. The Kairos Blanket exercise has participants gather on a landscape of blankets representing Indigenous lands throughout history.

The physical space occupied by the blankets shrinks as the story unfolds, and participants are asked to step off the blankets as the exercise reveals the effects of contact with European settlers, small pox, residential schools and treaty settlements. This was a highly emotional and eye opening workshop which helped to create a greater understanding of Indigenous history. (<https://www.kairosblanketexercise.org/>)

## **Vancouver Island University**

*submitted by Patricia Geddes, Librarian, Administration, for Ben Hyman, University Librarian*



Gene Anne Joseph, of Wet'suwet'en - Nadleh Whut'en descent from the village of Hagwilget, was awarded an Honorary Doctorate of Laws at VIU's June 5<sup>th</sup> convocation ceremony.

As the first Indigenous librarian in BC, Joseph's professional career spans three decades. Recognition for Joseph's groundbreaking career accomplishments is well-deserved and celebrated among library and information professionals and the VIU community.

Recruited in 1984, Joseph developed and organized a progressive legal research library for the Gitksan and Wet'suwet'en First Nations in the Delgamuukw Gisday'wa Aboriginal Title court case. As a result of Delgamuukw Gisday'wa, there is legal precedent for the court's recognition of First Nations Title in British Columbia. More recently in a similar role as Senior Advisor and Director of Research and Litigation Support for White Raven Law, Joseph developed the research collection for the Haida Nation Aboriginal Title case.

In 1991, Joseph helped establish the BC Library Association First Nations Interest Group, a professional network that holds a scholarship endowment created in her name to support Aboriginal graduate students pursuing library sciences. The funding for the scholarship originally came from the successful volunteer-run workshops for First Nations community information workers. Today, there are sixteen Aboriginal Gene Joseph Scholars working as information professionals in BC, across the country, and internationally.

As the founding head librarian of UBC's X̱wi7x̱wa Library (First Nations House of Learning Library), the only post-secondary Aboriginal library in Canada, Joseph created a new classification system that applies proper terminology used by First Nations communities.

"I always felt I was working for First Nations people. When I saw the language used to describe First Nations, I found it ethnocentric and demeaning to us. It didn't describe us how we describe ourselves."

In 2005, UBC committed to protecting the unique system designed by Joseph, which is known as the First Nations House of Learning Subject Headings (FNHL-SH) and classification. That system is now authorized by the Library of Congress Standards Office as an internationally recognized thesaurus for First Nations description of library materials. Joseph's remarkable accomplishments will continue to make significant and long-standing contributions to the benefit of First Nations' peoples.

Many thanks to everyone who contributed to the success of the nomination, the ceremony and reception.

## Special Reports



### **CAPER-BC (Centre for Accessible Post-secondary Education Resources)**

*Prepared by Corrie Playford, Accessibility Librarian CAPER-BC*

#### ***CAPER-BC Impact Continues to Grow***

April 2017 through March 2018 was another year of growth for CAPER-BC. We served 1,544 students with print disabilities who made 4,764 requests for alternate format course materials. Despite these highest ever numbers of users and requests, the average turnaround time to fulfill a request was 3.1 days, our second fastest ever. Read further details on statistics and activities in the 2017/18 Annual Report, available on our website: <https://caperbc.ca/about-us/reports/>.

#### ***Additional One-Time Funding***

CAPER-BC received a one-time grant of \$125,000 for this fiscal year. We have many exciting projects planned for these funds that will improve technology, communication resources, and production efficiencies. We also plan to temporarily hire additional staff during our busiest periods.

One project we will be undertaking with these additional funds entails an environmental scan conducted by an external agency (SPARC BC) to better understand CAPER-BC's position in the larger community, assess the needs of our stakeholders, and position ourselves for upcoming challenges and opportunities

### **Outreach and Professional Development**

In May, three CAPER-BC staff members attended the BC Library Association Conference, providing opportunities to develop new skills and ideas and network with our library community. Corrie Playford continued to introduce herself to the larger community of CAPER-BC stakeholders with attendance at several events, including the annual meeting of the Canadian Association of Educational Resource Centres for Alternate Format Materials (CAER), the Canadian Vision Teachers Conference, and the Disability Rights Network of British Columbia Conference.

### **Student Survey Results**

Twice per year CAPER-BC asks students for their feedback on our services via a short online survey. In the 2018 spring survey, 87% of student respondents indicated they were either “Very Happy” or “Happy” with the services provided by CAPER-BC. Student concerns tended to focus on two main areas:

- technical difficulties related to file types, assistive tech, or devices;
- desire for faster turnaround times.

Survey results have consistently shown that the amount of time it takes to receive their alternate format materials is the number one driver of student satisfaction with our services. Faster turnaround times are largely dependent on available staff hours during times of peak demand, which cannot be increased in a sustainable way without an increase to CAPER-BC’s base funding.

**Questions? Feel free to contact us at :**

**Stephen Blaeser, MAS, MLIS** Tel: 604-323-5685

Email: [sblaeser@langara.ca](mailto:sblaeser@langara.ca)

**Corrie Playford, MSc, MIST** Tel: 604-323-5254

Email: [cplayford@langara.ca](mailto:cplayford@langara.ca)



## **BC Electronic Library Network (ELN)**

*submitted by Leah Hopton, BC ELN Coordinator*

### **BC ELN Funding**

Excellent news! the Ministry of Advanced Education, Skills & Training has confirmed BC ELN funding for 2018/19. BC ELN accounts for funding and demonstrates the added value it delivers to the province via an annual Innovation & Success report (see <https://bceln.ca/about/bceln-reports/innovation-success>). The 2017 report incorporates recent feedback from Ministry and partner libraries; it is concise, value-driven, readable online, and visually engaging. Actions & Achievements reports (see <https://bceln.ca/about/bceln-reports/actions-achievements>) have also adopted this streamlined approach.



### **Licensing**

With direction from partner libraries and the Steering Committee, the consortium is moving forward with licensing a common suite that includes Academic Search Premier, Business Source Premier, and one Complete chosen by

each institution. Libraries confirmed their upgrade choices and these have been shared via the Common Suite Web (<https://bcelnapps.ca/common-suite-final-decisions>). The new license began June 1<sup>st</sup>.

### ***Arca Collaborative Digital Repository***

This spring, Arca Administrative staff spoke at various conferences around the province promoting the new partnership between BC ELN and Irving K. Barber Learning Centre at UBC. The collaboration allows successful past and future BC History Digitization Program (BCHDP) grant recipients the option of hosting their digitized material on Arca for three years at no cost.

Arca continues to expand, now beyond the borders of BC; Brandon University, located in Manitoba, has joined Arca. Look for their new repository containing theses, journals, and faculty publications in the coming months.

### ***Collaborative Online Learning Support: AskAway and WriteAway***

BC ELN has officially welcomed WriteAway to its growing suite of online learning services. This provides stability for the service and furthers BC ELN's strategic goal of nurturing the virtual learning commons.



*Megan Robertson, WriteAway Coordinator*

AskAway continues to operate smoothly, freeing up resources to explore efficiencies. The AskAway Advisory Committee determined there has been sufficient change in the Virtual Reference environment to merit a software review, which should commence in 2018.