

CPSLD Newsletter

Fall 2019

Volume 30, Issue 2

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CPSLD Newsletter contains articles and photos submitted by members. The Newsletter is compiled by Katherine Plett, Director, Resource Centres, College of New Caledonia, 3330 – 22nd Ave. Prince George BC V2N 1P8. Phone 250-562-2131 ext. 5298. Email plett@cnc.bc.ca



Council of Post Secondary Library Directors, BC Fall Meeting at Capilano University

Many thanks to Debbie Schachter, Capilano University Librarian, and her team for hosting the fall meeting of CPSLD at the beautiful campus in North Vancouver.

The tour of the newly renovated University Library and environs was inspiring to us all. Photos are included in the Capilano entry in the newsletter.

Meeting topics included the CPSLD Statistics database project, which was nearing completion, new BC Electronic Library Network initiatives, and a discussion of CPSLD's advocacy roles and responsibilities.

Thanks again to all who submitted stories and photos to this edition of the newsletter.

Happy reading and best wishes for 2020!

Reports

BC Institute of Technology

submitted by Sandra Matsuba, Marketing Coordinator, for Alison Nussbaumer, Director, Library Services

Highlights

BCIT Open Education Grants

BCIT's Open Education Working Group was thrilled to be the recipient of a 2020 Open Education Sustainability Grant for Institutions from BCcampus.

The grant consists of \$32,250 from BCcampus with matching funds from BCIT to support the following initiatives:

BCIT Faculty Champion/Open Fellow Grant

This grant recipient will:

- expand open education advocacy with faculty and students
- liaise with the BCIT Student Association
- organize/participate in events and workshops
- conduct a small research project or survey focused on BCIT faculty or students and the use of OER.

Events

BMC Open House



The Marine Campus opened their doors to the public on October 18th to highlight the programs offered for a career in the marine industry. The Library participated in this successful event by showing off our AR/VR technology and offering Escape Room sessions.

Food for Thought Series



The fall semester included 5 events with over 100 attendees. Topics included:

- Motivating Young Women and Girls to Persist and Enroll in Computer Science and Technology Education | presented by Dr. Mirela Gutica
- But I'm not Good with Computers: a Millwright's Journey from 2 Finger Typing to C# Coding | presented by Blair Patterson
- BCIT Open Education Grants Projects Showcase | presented by Lin Brander and Rossario Passos
- Increase Student Enrollment Through Social Media | presented by Karl Kliparchuck
- Qho is Aft3r Me? & What Can I Do? | presented by Dr. Patrick Neal

Science Literacy Week



The week of September 16th brought on another successful Science Literacy Week. Events included Tech a Day, Escape Room II, a tour of BCIT's Energy OASIS and a recycling presentation by Maria Bushmin.

Exam Jam



Our 6th Exam Jam included: Escape Room II, Doggie De-stress, canvas painting, button making and mandala painting. Study Skills Workshops were replaced with a pop-up table where Peer Tutors gave exam prep tips and was a huge success with almost 300 interactions during 4 sessions.

Staff Changes

We recently said goodbye to Peter Walsh, the Writing Centre Coordinator and Patrick Manson, the Public Services Assistant at our ATC Campus

Library. We wish them well in their future endeavors.

Early this fall, we welcomed Charlie Kambashi to the Library. Charlie will be working at 20% as the new Archives Assistant and 40% as the Institutional Repository Assistant.

Douglas Buchanan accepted the position as our new Writing Centre Coordinator. Douglas has an M.A. (Applied Linguistics & TESOL) + Cambridge CELTA together with over 16 years of language teaching and management experience, including 3+ at a university writing & language centre. We are glad to have him with us!

Capilano University

submitted by Debbie Schachter, University Librarian

Indigenous Services

On September 30th, the Indigenous Learners Librarian, Kim Minkus, hosted an *Orange Shirt Day* Awareness campaign. University community members encountered orange footsteps on the Library floor that led them to several stations in the Library, including a question on the Learning Hub display: "What does reconciliation mean to you?"

During Truth and Reconciliation week, 45 faculty members, students, and staff attended the *Decolonizing Research* workshop hosted by Kim. The workshop was a conversation and exploration of what decolonization means for ourselves and Indigenous communities, and how this is important in an exploration of academic research practices. Accompanying the workshop in the Library was a significant book display on reconciliation and Indigenous authors, including *Calls to Action* Cards. The Indigenous Learners Librarian now also hosts an Indigenous Social Media week every 6 weeks to highlight events and issues in the University and in the wider community.

Indigenous Learners and Social Sciences Librarian Kim Minkus supported Kirsten McIlveen's Geography 100 students in the first *Walls to Bridges Canada* course to take place in British Columbia. The course gives students an "insider perspective" of the criminal justice system and was held at the Fraser Valley Institution for

Women. As part of the *Walls to Bridges* program, eight Capilano University students and eight incarcerated students participated in the course as peers. Kim was honoured to be invited to attend the graduation ceremony for the students held at the Fraser Valley Institution for women on December 3rd. In discussion with some of the students after the ceremony one student stated: “It was wonderful to take part in something like this where I felt like I was accepted and heard and not perceived as ‘just a prisoner’”.

Student Engagement

This autumn, our new Outreach Librarian, Krystyna Nowak, has been engaging with domestic and international students through teaching workshops and through individual connections. Krystyna taught a workshop for new students called *It's not all fake news: How to use the library to find the real info*, and is providing regular drop-ins at the CIE, connecting with international students to answer questions about the Library and the students' research needs, all while they are waiting to speak with an immigration advisor. Krystyna is also organizing two *Research Rescue!* sessions with the Writing Centre, that will be held on November 26 (in residence, 7-9pm) and November 27 (on campus, 5:30-7:30pm). The Research Rescue sessions will be held in spaces where students can work on their research assignments in a supportive environment, getting last-minute help from Library faculty, Writing Centre faculty, and ELS faculty at their point of need, and outside of regular service hours.

Looking to our students of the future, Krystyna conducted an orientation and lesson on the CapU Library to grade 6 students from Seymour Heights Elementary (North Vancouver). Students recreated photos from the archives and drew the library of the future, imagining what it might be like by the time they're ready to attend CapU!



External Community Engagement

For Science Literacy Week (Sept 18, 2019) we presented a workshop titled “Art Through Code” where participants received an introduction to the JavaScript programming language through P5.js, a library used to create generative, interactive designs. The workshop was included in the student co-curricular record (CCR) program.

In early October, the Library hosted copyright leads from across B.C. higher education institutions for the third Copyright Meetup. These semi-annual meetings hosted by different institutions are intended to share information about copyright developments and improve practices.

Capilano University and West Vancouver Memorial Library jointly hosted the annual library technology unconference *Code4Lib BC* over two days in late November. The event was sold out with 65 participants who engaged in a wide range of lightning talks and breakout sessions on topics such as web archiving, eBook creation, how to run podcasts and code clubs, new authentication systems, and eResource management tools.

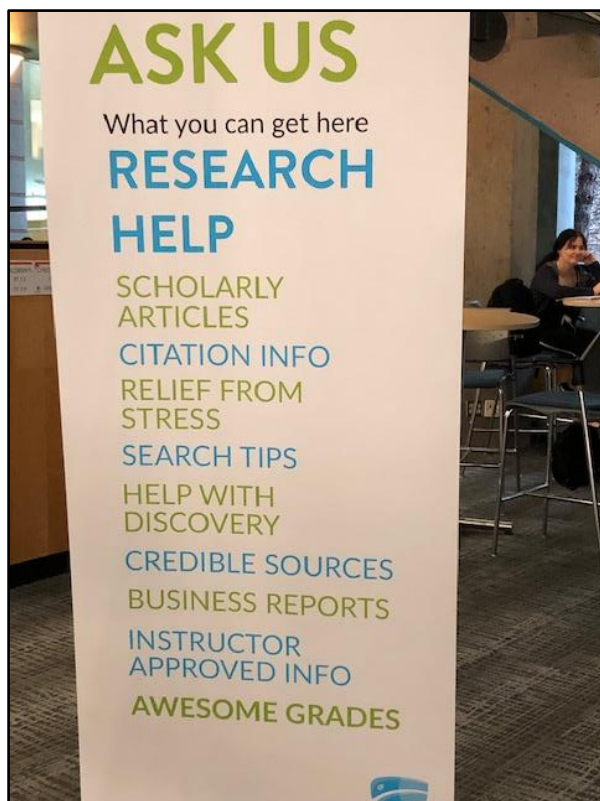
Finally, in December, CapU was pleased to host the fall meeting of CPSLD, at our North Vancouver campus.

Library Main Floor Refresh

The main floor of the Library has just completed a furniture and service points update to improve access, layout, and the nature of students' study spaces. While the work was intended to be completed in the summer, all of the changes and new furnishings were installed by late fall. The Library began the semester with new service points for the shared Library Services Desk and IT Help Desk, and a new Library Research Desk. New soft furnishings now include bean bags which have been placed in the rotunda area, and a large couch in the centre of the Library to create more social and relaxing student spaces. Following the completion of the work, the Library will engage with students for feedback on the new furniture and organization of the main floor of the Library for ongoing improvement.



Editor's note: Here are a few extra photos taken by CPSLD members on the library tour in December.



Coast Mountain College (CMTN)

submitted by Colin Elliott, Director, Applied Research, Libraries and Learning Technologies

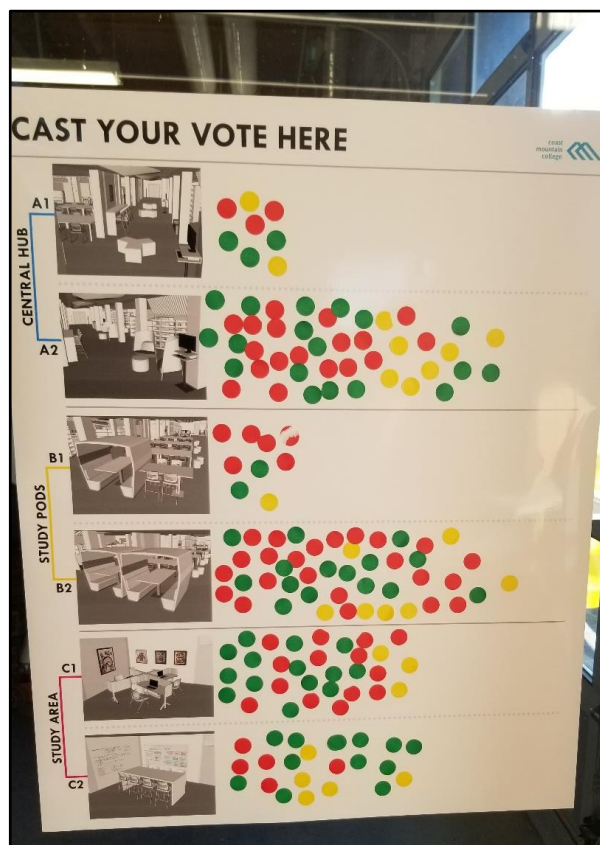
Over the past year we have undertaken extensive planning and consultation to create an ambitious strategic plan. Our new vision is “To be a library that inspires and empowers students to create, build, share and collaborate in a digital world.” The consultations included students, faculty, administration, library staff and librarians. We went through a variety of group planning and brainstorming exercises to engage our whole learning community. Our strategic plan is available online at:

<https://www.coastmountaincollege.ca/docs/default-source/student-services/library/coast-mountain-college-library-strategic-plan.pdf>

The Library has moved to embrace Coast Mountain College’s direction of experiential, place-based learning and has mountain bikes, new sets of snowshoes, Fitbits, GoPro cameras, 3D printers and scanners, and other items available to lend to our students or for use in programs.



We have also completed planning for a renovated library that also included a diverse planning group with the same spread of consultation. We are hoping to hear about funding soon and get the project underway in 2020.



Almost a year ago the CMTN Library, again with extensive consultation, created a report on textbook affordability. The Library is now delivering on all of those recommendations including purchasing copies of textbooks for short loan reserve, purchasing any available unlimited license ebooks for assigned textbooks, and, thanks to a BCcampus grant, we have now established a \$10,000 fund for faculty incentives to adopt open textbooks.

Lastly, we have had a number of staff changes in the Library. We wished Melanie Wilke well on her new adventures, and welcomed Michele Cook to the Terrace campus as Library Coordinator (she was previously the Librarian in Smithers), and Lyubov Kasum is our new Smithers Librarian. One of our long-serving Library Techs, Karen Westby, is retiring and we are actively recruiting to fill this position.

College of New Caledonia

submitted by Kathy Plett, Director, Resource Centres

In October, we welcomed our new President, Dr. Dennis Johnson, and in November we were happy to hear that the position of Vice President, Student Affairs, which includes responsibility for our services, would be filled in January by Shelley Carter-Rose. It's wonderful to have both on board.

CNC turns 50!

We have been celebrating our 50th Anniversary. In addition to the new website and rebranding, the College launched new entrance awards for students and planned a number of special events. The library contributed archives for CNC's *Historical Highlights* publication, and photos for a CNC History photo show. In November, we opened the 25 year old Time Capsule, to a packed house. What a blast!



Opening the Time Capsule: Dr. Terry Weninger, former President (left); Cyril Fortin, Welding Instructor whose students created the Time Capsule; and Dr. Dennis Johnson, current President



Unrolling the Time Capsule Scroll

Activity levels

We managed to survive the extended summer semester, and cope with an unprecedented volume of activity this fall. Use statistics continue to confirm what we already know, and we have submitted several budget requests for added support.

Displays and Events

Fall displays featured: Weekly "Welcome" contests (Sept.-Oct.), Anthropology and Study Abroad, Orange Shirt Day, Nursing Scrubs Drive, Remembrance Day, Halloween, Time Capsule Contents Display, Violence Against Women, Student Art, Student Web and Graphic Design "Sustainability" show, and Professional Cook student Gingerbread Houses. We also provided students with Therapy dogs during exam times.



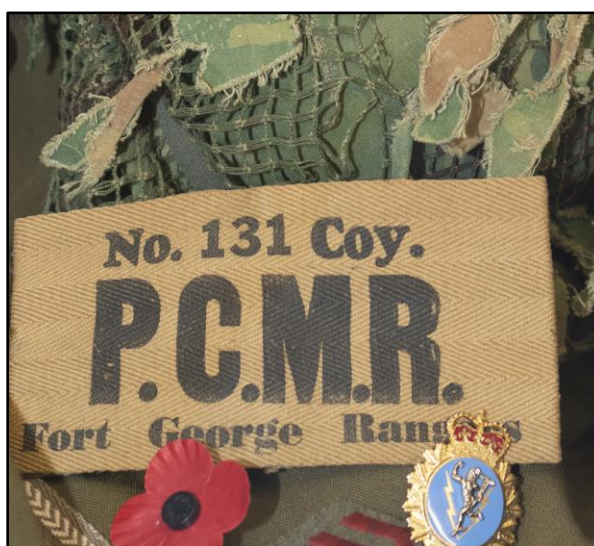
Anthropology and Study Abroad



Orange Shirt Day



Scrubs Drive for Nursing: a new 'mascot' every year



Remembrance Day: Fort George Rangers



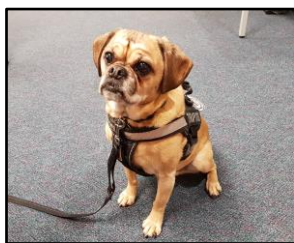
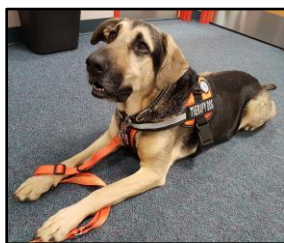
Prince George Retired Teachers Association donate their latest research on educational history in the region



Art Class exhibit



Amazing student Gingerbread creations



Therapy Dogs: Bruce and Oliver



Holiday tree donations for the Humane Society

Other highlights

- Media Services added more handycams, upgraded laptops, juggled bookings for equipment and our popular Computer Carts (20 computers per cart), and participated in the CNC Classroom Technology Committee
- The Library added a new Ebsco database, *Dentistry and Oral Sciences Source*, for dental programs
- We updated our [Plagiarism FAQ](#) for students, in line with our new Academic Conduct policy and provided workshops to all incoming International students
- The Instructional Librarian produced and posted 10 new videos on using library resources, on our [Course Resources](#) page
- We are working with faculty to support new programs such as Civil Engineering Technology and more DDI digital delivery instruction
- The new Vanderhoof campus will be opened in the spring. It includes a library resource centre
- We are looking forward to welcoming Aboriginal students in our new Aboriginal House residence in the spring.

Douglas College

submitted by Trish Rosseel, Director, Learning Resources and Records Management



Authors Celebration Event



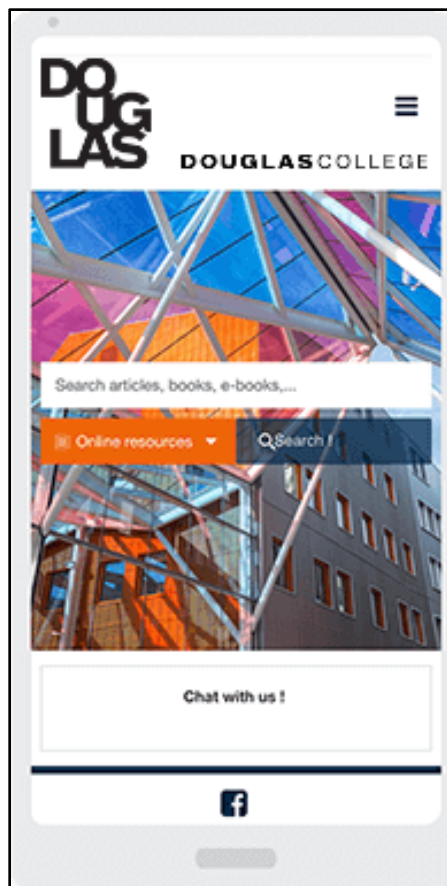
In celebration of Douglas College's 50th Anniversary, the Library is hosting an Authors' Celebration on March 5, 2020 as well as two author reading events in May and October. These will be college-wide events to celebrate and recognize faculty, student, staff, and alumni authors. We will showcase and encourage discussion of their work, and ensure they are available to our broader community through the Library's print and digital collections.

Authorities Project

Over the summer, our Technical Services team completed its first Authorities clean-up project in over a decade. All of our subject headings are now in tip-top shape and RDA compliant. Of course, there are always a few bugs that pop-up during

this kind of process, and we're actively addressing them now. So far, our "favourite" was when we could not find our 'C #' books because the pound/hash sign had been replaced with the web code for the music sharp symbol. That wasn't too...sharp.

Website Refresh



The Library is looking forward to launching our new website in April of 2020. Ebsco's Stacks, a library specific CMS, was selected as the preferred platform and our Web Migration Team is busy implementing new functionality and migrating our existing content. The new website will feature enhanced searchability, OpenAthens integration, and be fully responsive while meeting accessibility guidelines.

New Westminster Library Upgrades Completed!

After eight months in temporary service and staff locations, our NW Library Team is pleased to be back in its freshly renovated and refurbished space. In addition to new ceilings, lights, carpets,

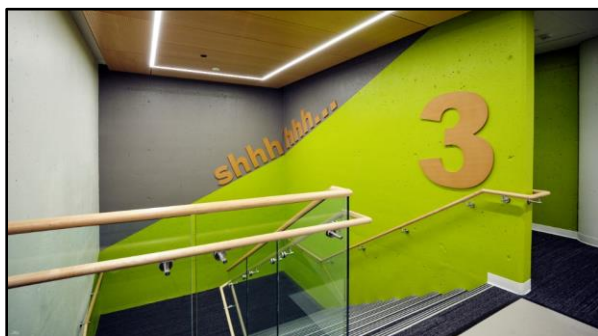
we have a shiny new service desk which integrates Library circulation and student peer support for IT. Students and staff alike are loving the fresh new look! After several months away from our home base, we feel it was worth the wait.



NW Library Foyer & Circulation Desk



NW Library Public Workstations



Stairway Up to our Quiet Study Area & Stacks

Staff Changes

There have been a lot of staff changes since last spring in the Library and Learning Resources here at Douglas. Several of our staff have moved on to exciting new roles within and beyond Douglas, a number of new colleagues have joined us, and others have transitioned into new positions in the Library.

Departures

- Young Joo, our Library Technician, Public Services, Technology Support at New

Westminster moved into the role of Copyright Advisor at Camosun College Library.

- Shelley Waldie, our Administrative Officer, moved into the role of Administrator Officer, Finance here at Douglas.
- Shawna Parlongo, our Information Literacy Librarian, completed her one-year appointment with us and returned as a contract librarian.
- Myshkaa McKeen, the College's Manager, Records and Information Management, will soon be moving on to the new role of Records and Information Management Specialist at the BC College of Physicians and Surgeons.

Arrivals

- Bonnie Grewal-Figure was hired into the position of Library Technician, Public Services at New Westminster.
- Lisa Sim returned to the Library in the role of Library, Technician, Public Services, Media & Equipment in New Westminster
- Alexis Fladmark and Vanessa Lawrence joined us as contract librarians.
- Lauren Schofield was recruited into our Administrative Officer position.

Transitions

- Cora Fanucchi moved into the position of Library Technician, Public Services, Instructional Support at our Coquitlam campus.
- Ana Lee was recruited into our Library Operations Supervisor, Public Services position in New Westminster.
- Shannon Moist, our Reference Coordinator, returned from her maternity leave.
- Ann Kuo also returned from her maternity leave to resume her role as Library Operations Supervisor, Public Services in Coquitlam.
- Kristina Long joined us at Library Technician, Public Services, Technology Support at New Westminster.
- Dean MacPherson moved from an auxiliary role into a regular ongoing role at Library Technician, Public Services at Coquitlam.

Justice Institute of BC

submitted by April Haddad, Institute Librarian

New eBooks & Audiobooks LibGuide at JIBC



Librarians created an eBooks & Audiobooks LibGuide (<http://libguides.jibc.ca/ebooks>) to assist students and staff wanting to access our eBook collections: Access Medicine, CRCnetBase (two collections from Taylor & Francis), EBSCO, JBI, RxTx, Stat!Ref and Thomson Reuters ProView. Most of these collections are easy to use and require minimal documentation – downloading available with one click.

However, special attention was given to creating EBSCO eBook downloading instructions due to complaints by students and staff who compared EBSCO's complex eBook borrowing to the public library Overdrive system. These complaints have been passed on to EBSCO.

JIBC Library staff stretching on the job...

We now have the option to stretch every day for 7 minutes when we can! JIBC recently adopted the MoveSafe program for all employees who attended a half-day workshop. Team leaders were chosen from each division and received another half-day of training. Team Leaders lead staff on daily "stretch breaks" or Interrupt Exercises, where staff are shown how to interrupt their work with the appropriate exercises to offset repetitive tasks, awkward positions, and sustained postures. Focus is on safe and proficient exercise technique, including the 'why' behind each exercise. Staff are also instructed on Safe Movement Fundamentals: movement and positioning essentials that allow staff to use their body safely, avoiding potential injury or discomfort. These skills are transferable to physical activity at home and at play. "MoveSafe® is a proven program led and supported by the Ergo Risk (Canada) team of ergonomists and designated trained JIBC MoveSafe® leaders.

Workplace Violence Prevention workshop for frontline staff at JIBC

In October, staff from the Library, Registration Office and other frontline areas attended a half-

day workshop offered at JIBC entitled: Service to Safety Workplace Violence Prevention - Practical Skills. Staff learned about Awareness and Assessment Levels, Verbal Defusing Strategies and more. This workshop was offered by ARETE safety and protection inc.

Kwantlen Polytechnic University

submitted by Todd M. Mundle, University Librarian

Science Literacy Week Display and Climate Crisis Book Display

A Science Literacy Week library display of student posters was coordinated by Librarians Karan Bola, Lisa Hubick, and Celia Brinkerhoff from Sept. 16 to 22. Students from Biology 2332 – Ecology were tasked with finding, reading, and interpreting a recent article reporting on primary field research conducted in the areas of ecology and animal ecology. Being able to read and summarize the results of primary research is a key component of science literacy. A climate crisis book display was also setup alongside this display in honour of Global Week For Future.

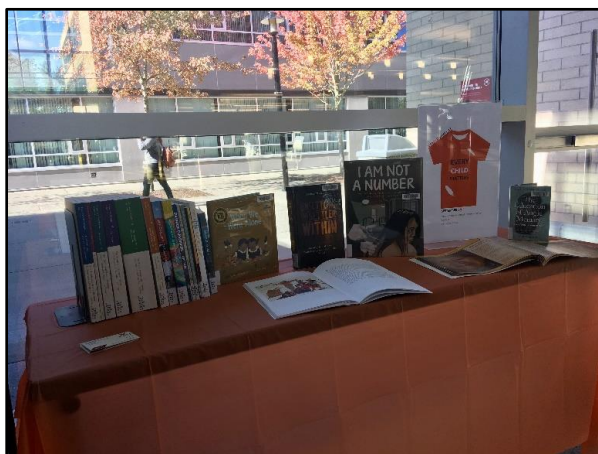


Success Over Survival Library Tour – Sept. 27

As part of KPU's Success Over Survival event, Librarian Lisa Hubick conducted a library tour orienting students on academic probation to the Surrey campus Library. Students were shown where to find the Research Help Desk, the computer labs, the printing, copying and scanning machines, the General Collection and much more.

Orange Shirt Day – Sept. 30

On Sept. 30 Rachel Chong, Indigenous Engagement Librarian, created a display of Indigenous books for the annual [Orange Shirt Day](#) event at KPU organized by Indigenous Services for Students and the Indigenous Student Council. This day is held to celebrate survivors and remember the victims of the Indian Residential School System, and provide an opportunity to engage in meaningful dialogue about the effects of the residential school system and the legacy they have left behind. To acknowledge to survivors and those that have been affected that they matter.



Circulation Changes to Library Material – Sept. 2019

Starting September 2019 the Library implemented a number of changes to the circulation of Library materials:

1. New loan period and fines policy for Employees.
 - The loan period for books has been shortened, but the Library has added more renewals and a system that automatically renews eligible material as long as it is not requested by another

user. We have also implemented late fees on all items if not returned by its due date.

- Changes in the policies mean that our users are treated equally and encourages our users to return items in a timely manner. We want students and employees alike to have access to our material rather than languish in a forgotten pile!
2. Material no longer being recalled when a hold is placed by another user.
 - If a hold is placed by another user, the current borrower must return the item by the item's due date. Previously if a hold was placed, the user may have been required to return the item before its due date.
 3. Automatic Renewals for Employees
 - Earlier in 2019 the Library implemented automatic renewals for Students. We now offer this same service to Employees. Material will be automatically renewed as long as the item has not been requested by another user, the current user has not reached their maximum number of renewals and their library account is in good standing.
 4. Increased the loan period for DVDs from 3 days to 7 days.

Sustainability Week Displays

Librarians brought the Seed Library and some books on seed saving to the Langley Sustainability Week event on Oct. 21 and 22. Librarians also created a climate crisis book display for both the Langley and Surrey events.

Business Research Workshop – Oct. 16

The Student Engagement and Community Outreach Librarian, Karan Bola taught a Business Research workshop to high school students in an Entrepreneurship class at the Langley Education Centre. Students were oriented to library services available to them as community members including the availability of Guest Express Stations, Guest Wi-Fi, Community Borrower Cards, and Research Help Desks. They were also given a broad overview to library resources available to assist them with their research including KPU Library's Summon search engine,

Library Catalogue, Research Databases, and Business Subject Guides.

Library staff provide support to Surrey International Writers' Conference – Oct. 25-27

The 27th [Surrey International Writers' Conference](#) was held on Oct. 25 to 27 at the Sheraton Hotel in Surrey. This workshop-based conference focuses on the development of skills and industry knowledge for beginner and published writers. The Library supported this event by providing AV equipment and Library Staff volunteers.

KPU Business Librarian helped organize BizInfo Day – Nov. 8

KPU Business Librarian, Andre Iwanchuk helped organize [BizInfo Day](#) at SFU along with other members of the Academic Business Librarians of BC (sometimes referred to as "BUSLIB-BC"), an informal group of college and university librarians who have business among their responsibilities. This professional development opportunity offers library staff from all types of libraries a day to share and discuss business resources research strategies, patrons, and more. KPU Library is a co-sponsor of this event along with SFU Library, Capilano University Library, and Okanagan College Library. We would like to thank Todd Mundle, University Librarian at KPU for generously donating \$250.00 towards the cost catering for this event.

GIS Day – Nov. 13

[GIS Day](#) is an annual worldwide celebration for users of Geographic Information Systems (GIS) technology. GIS technology has drastically changed how we can access, use and visualize information from using maps on our phones to playing Pokémon Go. On Nov. 13 KPU Library hosted a series of presentations and workshops for attendees to discuss and learn about GIS technology with other GIS enthusiasts.

Holiday Tree of Cans

Organized by KPU's Library, Faculty of Arts and External Affairs a "Holiday Tree of Cans" was constructed at the KPU Surrey Library. Each campus library collected and sent in donations totaling over 70 kgs of food. Donations were boxed and delivered to the Surrey Food Bank.



Congratulations!

KPU Library would like to congratulate Dr. Rajiv Jhangiani and [KPU Open Education](#) for receiving a [BCcampus Open Education Sustainability Grant](#). This grant provides an additional \$32,250 in funds over the next two years to enhance various open education initiatives at KPU such as enhancing and further professionalizing the [Open Publishing Suite \(OPUS\)](#) offered by KPU Library. For more information read the BCcampus [press release](#).

Congratulations to Elmer Flores, this year's recipient of the [Library Employees Endowed Award for English](#).

Langara College

submitted by Dan Slessor, Communications Librarian for Patricia Cia, Director, Academic Innovation

2018/19 Annual Report

The Library published the [2018/19 Annual Report](#) in the fall of 2019. Highlights from the report include:

- Record numbers of library instruction classes delivered, visitors to the library, and study room bookings
- The growth of the Open Langara initiative and increased adoption of open education resources (OER) at Langara
- Migrating a significant portion of the Library website to the LibGuides platform

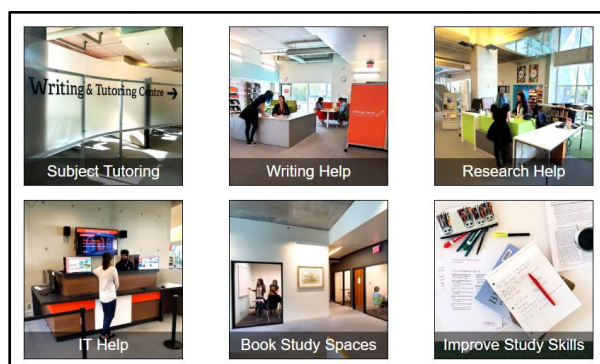
The Library created the report using LibGuides and Tableau's data visualization software.



Introducing Albert Spinestein

The Library added an articulated skeleton model to its collection in the fall. Featuring muscle origin and insertion points painted and numbered on the left side, and flexible joints with ligaments on the right side, it serves as the perfect tool for studying both skeletal and muscular systems. To raise awareness of the new addition to the collection, the Library held a skeleton naming contest on its

Instagram account from October 21 to 25, with the winning entry, Albert Spinestein, announced on Halloween.



Changes to the Learning Commons Physical and Online Space

Last year, the Library transitioned its subject, assignment, and citation guides to the LibGuides platform. This summer, the Learning Commons website migrated to the platform as well. The new intuitive interface allows students to easily access tutor schedules and identify the various service points throughout the library building.

The website refresh coincided with the development of a plan to redesign the Writing & Tutoring Centre on the 1st Floor of the Library. With a significant rise in the number of visitors to the Library, noise and other disruptions have become increasingly common in the Writing & Tutoring Centre. The proposed new configuration of the space will allow for clearer delineation between tutoring spaces and spaces designated for general student use.

Pacific Family Autism Network

Library staff members worked with the Pacific Autism Family Network to organize a two-hour job shadow for their EmploymentWorks Canada (EWC) program participants. Several staff members gave lightning talks on their job roles and participants received hands-on experience with sorting books by call number and withdrawing books from the collection. The program coordinator reported that one of the participants discovered their knack for sorting and categorization during the job shadow and found employment in the records management field shortly after the visit.



Student Outreach

The Library continues to connect with students within our library space and across campus. This summer, the Library once again hosted Library on the Lawn, during which staff take a selection of popular titles from the library collection, as well as icy treats, outside for students to enjoy on a nice sunny day. The “blind date with a book” display was particularly popular during this year’s event.



De-Stress Fest is as popular as ever. The exam-time event that originated in the Library has become a campus-wide initiative featuring diverse activities such as a smudging ceremony and cedar brushing at the Gathering Space; stress management, test anxiety, yoga, and meditation

workshops; therapy dogs; and much more. The Library contributed to this year’s festivities by hosting Langara’s Registered Massage Therapy program in the library lobby for relaxation massages, maintaining a colouring lounge in the library space, and setting up a Library Living Room with video games, board games, puzzles, and snacks in the Library classroom.

Staffing Updates

Annie Jensen returned from parental leave in October and resumed her position as Media Librarian. Mia Clarkson, Annie’s leave replacement, has transitioned to a contract position as Langara’s Open Education Librarian. Mia will be working in this position until March 2020.

Nicola Valley Institute of Technology

submitted by Rita Cavaliere, Librarian

Staff News

Linda Epps retired at the end June 2019 and Rita Cavaliere was hired as the new librarian as of Oct 1st 2019. David Leggatt the Library Co-ordinator has been instrumental in not only ensuring the library has run smoothly in the absence of a librarian but has worked well in welcoming and supporting the new hire. We wish Linda well in her retirement journey.

Learning at Lunch in the Learning Commons Wendy Wickwire

The author of “*At the Bridge: James Teit and an Anthropology of Belonging*” came and did a meet and greet for NVIT. She spoke about the story of James Teit and his role in the Nicola Valley.



The NVIT day care kids visit every year on Halloween. What a delight! Treats and books were handed out!

Culinary Arts

Executive Chef Andrew George and the Culinary Arts students presented in the Learning Commons. Not only did Andrew present his life and how he became an Executive Chef and an author, his class made clam fritters for all to enjoy.

Halloween





BASF visited the Learning Commons to provide students with opportunities for summer jobs in agriculture or a similar field.

Elder

The Indigenous Studies class and Instructor Faye Ahdemar gathered in the Learning Commons with guest speaker Elder Don Beauchesne. Don spoke about the traditional way of life. We were blessed to have Don share his wealth of knowledge.

Co/op



Instructor Margaret Hohner put on a presentation to students and faculty of the opportunities with Co/op.

BASF



North Island College

*submitted by Mary Anne Guenther, Coordinator,
Library Services*

The Comox Valley campus Library & Learning Commons (LLC) held the second Late Night Against Procrastination (LNAP) on November 13th. The Library was open until 12:00 a.m. and attendance and enthusiasm were overwhelming with 206 registrants and a gate count of 827 between 4:00 p.m. and midnight.

The LLC provided a full range of services, including research and citation help, writing and technical supports and counselling. In addition to free printing, pizza, vegetable trays, fruit, snack bars and coffee were provided. To encourage healthy breaks, therapy dogs and guided walks around campus were scheduled.

Comments from students:

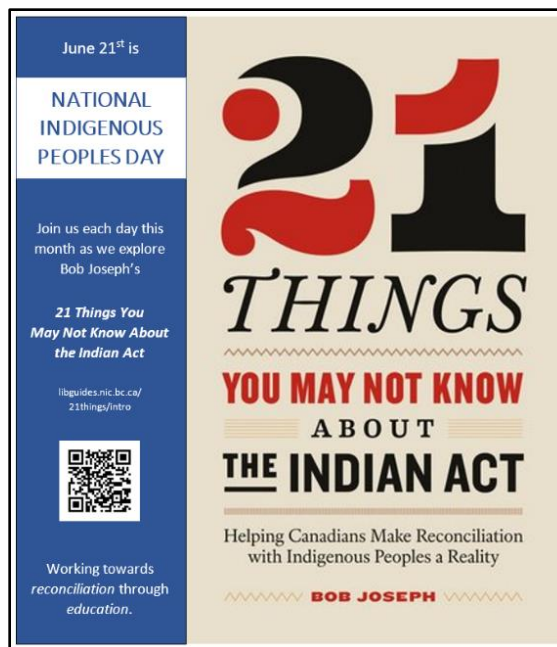
"This is really amazing seeing so many students together at a place, all studying, focused and with all the energy. It was enthusiastic, encouraging and a really fun event. I want this to be in every semester".

"Thank you for your encouragement and support for the students who are struggling with their courses. Keeps us on track and stay focused."

"It is a very useful even to catch up with assignments and relieve some stress and to stand with each other in the time of distress".

"I found this so helpful to work on assignments and catch up in my courses. Will definitely attend the next".

The Campbell River campus LLC moved into permanent new space in September; the new LLC includes a library lab, four bookable group rooms and an Academic Supports room, where Writing, Math and Student Technical Services supports are provided.



The Port Alberni campus library recently was refreshed with new furniture and space re-assignment, which created a more welcoming student environment. Next steps are planning and scheduling of construction to add a dedicated library lab and modify the lending services and staff work areas.

In recognition of Indigenous History month in June, the LLC spearheaded a "21 things" initiative to raise awareness about "The Indian Act". In collaboration with Marketing, a daily announcement spanning June 1- June 21 went out to all staff. See our libguide at: <https://library.nic.bc.ca/21things>

Northern Lights College

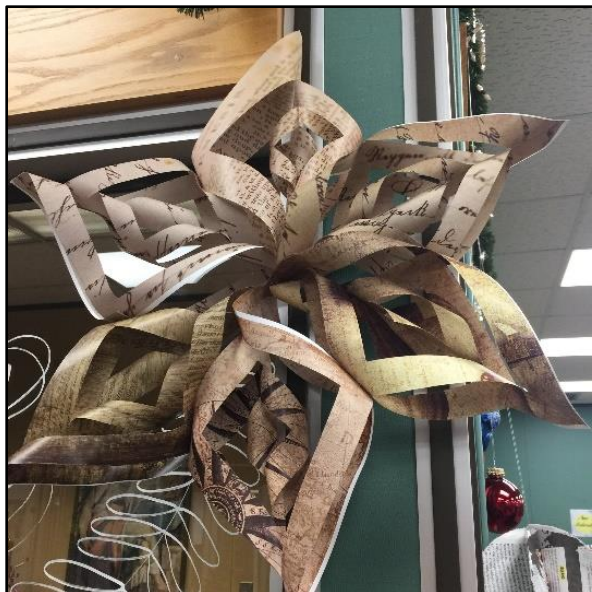
submitted by Dawna Turcotte, Regional Librarian

Library News

Lorelee Mathias, Director of Students Services, including the Library, will take an 18-month maternity leave, towards the end of February. Her replacement, as yet unknown, will have a full-time, temporary contract position, beginning on February 2nd.

The Dawson Creek Campus Library entered the Campus's Christmas decorating contest. Here are

examples of Jamie Bond & Britannia Hill's handmade paper decorations.



College News

In partnership with UNBC & Northern Health, Northern Lights College will offer a five semester, two-year Bachelor of Science in Nursing program, based in Fort St. John, starting September 2020. This is the first Nursing degree program ever offered in the northeast.

The Aircraft Maintenance program recently received a donation of a WestWind #277 jet, from Top Aces, an aerospace company in Dorval, Quebec. "The jet will provide hands-on training to students and enhance the overall program experience."

<https://www.energeticcity.ca/2019/11/northern-lights-college-receives-a-plane-as-a-donation/>

Okanagan College

submitted by Ross Tyner, Director of Library Services

Comings and Goings

Jim Harris has retired from his position as Campus Library Coordinator (Salmon Arm), after 15 years with OC Library.

The Library welcomed two new employees: Wanda Bruvold (Library Assistant, Circulation, Salmon Arm) and Conor Barnes (Library Technician, Metadata, Kelowna).

Accomplishments

Web Services Librarian, Roën Janyk, in collaboration with UBCO colleague and Collections Librarian, Arielle Lomness, presented at the annual Charleston Conference in Charleston, South Carolina. They shared research on primary and subsidiary rights associated with publishing and the limitations these rights have on libraries acquiring titles in electronic format around the world. Their research found variable e-book access rights for libraries depending on geographic location, library acquisitions platform, and purchasing models. A summary of the presentation will soon be available through the Conference Proceedings.

Collections

As the result of a renovation of the Salmon Arm campus library that saw a reduction in floor and shelf space, the Deakin Collection of children's literature has found a new home in Kelowna, where it is hoped that more relevant programming will lead to greater usage. This important collection of nearly 7,000 volumes features classics and contemporary works focusing primarily on children's literature and illustration from Canada, the United Kingdom and Australia. Every volume in the collection was hand-picked by former long-time Salmon Arm resident Andrea Deakin, who worked as an ESL teacher and children's book reviewer before retiring to Edmonton. Andrea continues to select and donate works for the collection in her retirement.

OC Library is partnering with UBC Okanagan Library to digitize hundreds of reels of microfilm containing local newspapers dating as far back as

the 1890s. The first newspapers to be digitized include the *Kelowna Courier*, *Penticton Herald*, and *Vernon News*, all up to the 1950s, with the *Armstrong Advertiser* coming soon. Pending a budget request, it is hoped that next year the same papers will be digitized through the 1970s. All of the digitized papers will reside in the *Digitized Okanagan History* collection of Arca, and will be freely accessible to researchers worldwide.

Systems

OC Library will be among the first in North America to license Talis Aspire, a reading list management system that will integrate with the College's Moodle LMS and other systems. Talis will respond to faculty demand for a more efficient and effective way to manage e-resources in their courses.

The Library is in the process of upgrading from LibGuides to LibGuides CMS and from LibAnalytics to LibInsight. We hope to use the increased flexibility of the CMS system to create more relevant guides and to integrate LibGuides content into the College's LMS. In the winter, we will be trialling WC Online and LibCal for potential adoption as appointment booking software for both librarians and learning centre coordinators.

Quest University Canada

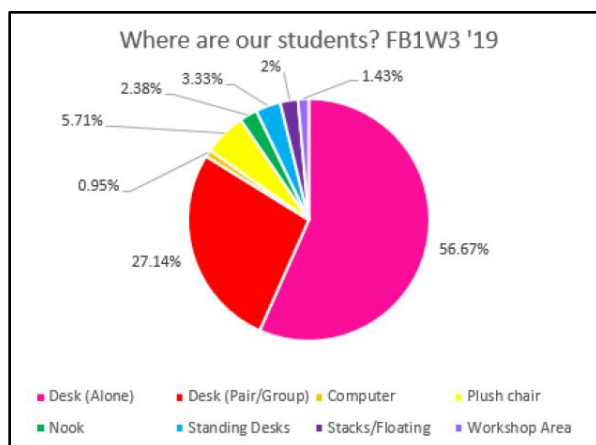
submitted by Venessa Wallsten, University Librarian

2019 has been an eventful year up at Quest University Library!

Early in the year we bid a bittersweet goodbye to Alix Gullen as she joined the team at UVic. In February, we welcomed Bri Turner as our new library technician.

Since joining our squad, Bri has taken a special interest in developing and implementing changes to the way we train, manage, and foster development in our student staff. Bri has also refined the way we collect and use statistics in the library. We look forward to sharing our findings and results on these projects in the future! At the start of the academic year, the staff embarked on a massive collection development venture that saw the purchase of hundreds of new titles for our collection between September 1st and

30th. This endeavour has left us busy but satisfied throughout the Fall term as we've worked on getting these additions on the shelves.



This year also saw the establishment of the Dr. David W. Strangway Archive. Enterprising Quest student Thea Saeterdal worked closely with Kathryn over the summer and throughout the fall on this project following an immensely generous donation of materials by Dr. Strangway prior to his passing. This project is a major development for us in the collection and preservation of our institutional history.



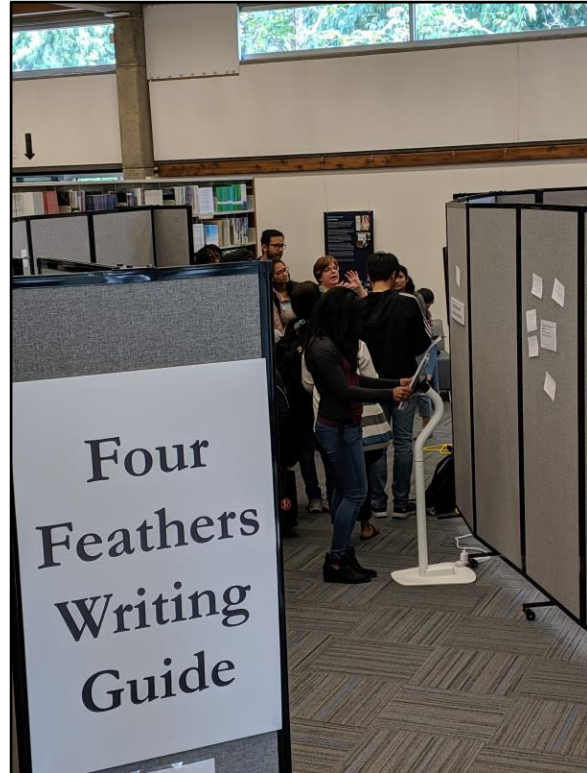
Speaking of institutional history, Quest's anonymous Rubber Duck Bandit continued the

tradition of duck-bombing the campus, and the library was no exception. Word on the street is that the bandit is graduating this year, but the mantle is set to be passed to another student. We hope so—we'd miss our little yellow visitors otherwise.

Royal Roads University

submitted by Rosie Croft, University Librarian

Over the past year and a half, the Library's Manager of Blended Learning Services, Theresa Bell, worked with one of our Heron elders, Shirley Alphonse and the late Nadine Charles to put together the [Four Feathers Writing Guide](#). The guide presents traditional Coast Salish teachings from our local communities and approaches to learning to support Indigenous students develop as academic writers. To honour all those who supported and contributed to the making of the guide, RRU Library hosted a celebration in our Showcase space, supported by an interactive display of the guide. Theresa, Shirley, and Nadine's parents were honored in a blanketing ceremony for this achievement. The guide has been enthusiastically received by the RRU community and we are grateful to work with our communities and to be able share this work.



Last January, Kate Chandler joined the Library as Records Analyst, adding records management as an area of responsibility under Archives Manager, Jenny Seaman. Kate and Jenny have been working on a classification scheme and retention schedule and are poised to start rolling out a review of records on RRU's main shared network drive – a daunting project. RRU had not had a records manager for a little over a decade prior to Kate's arrival, after the tragic passing of former records manager Debra Barr. The Library is looking forward to revitalizing institutional records management and helping to create a framework around digital preservation on an institutional scale.

In other assorted news, RRU Library is just putting the final touches on a PIA for OpenAthens and hopes to move toward implementation soon. RRU is also starting the search for a new Vice President, Academic (to which the Library reports) as one of RRU's founders - Steve Grundy - will be stepping down from the role at the end of March this year. Finally, in conjunction with UVic and Camosun, RRU has submitted a funding request to the government to develop a campus in Langford to help meet the post-secondary needs of Westshore residents. Regardless of the outcome of the funding request, RRU is expanding its undergraduate curriculum to include a

challenge based first year curriculum. RRU's first intake for the new Doctorate of Business Administration is also starting in February of this year.

Selkirk College

submitted by Greg Currie, College Librarian

New library on the Silver King campus! We finally moved into our new library/bookstore space as part of a 16 million, wait 18 million, OK 21 million dollar renovation of the Silver King campus in Nelson. The move takes us out of the basement of the old classroom block and into a room with a view in the new Student Commons building. There were a few challenges moving into a smaller space of the usual 'Look at the view! Soaring space! Why are you complaining about power outlets and no storage or workspace?' variety, but they were manageable.



We have had some staffing changes - running the new Silver King library bookshop is Andrea Arnold, and new at the Castlegar campus are librarian

Kathleen James (filling in for Sian Landis who is on leave), and library technician Elliot Robins. Selkirk Library made the move to Sitka in May 2019 along with VCC, Camosun and VIU. The transition to a new ILS went smoothly, and budget savings from that allowed us to un-cancel some subscriptions, as well as sign up for LibGuides and move our website to LibGuides CMS. Miraculously we were able to do our own new website without any pushback from IT or Marketing, which might well be a first in the history of post-secondary education.

Simon Fraser University

submitted by Leah Hopton, SFU Library Communications, for Gwen Bird, Dean of Libraries/University Librarian

SFU Library Launches a Makerspace

SFU's W.A.C. Bennett Library opened the doors on its new Media and Maker Commons (MMC) in November 2019. This is a first-of-its-kind interdisciplinary makerspace on Burnaby Campus, providing the SFU community with tools and services that support innovation, collaboration, and research. Found on the main floor of the Bennett Library, the MMC is a vibrant, creative space where SFU students, faculty, and staff can learn to use a variety of maker tools (3D printers, laser cutter, soldering tools, Dremel, embroidery machine) and media spaces (video, audio, and editing studios, a virtual reality studio).

In the fall, the Library partnered with the SFU School of Engineering to offer the first multi-disciplinary course in the new makerspace: TEKX 101. This hands-on course introduces students to the Media and Maker Commons, and teaches them about 3D printing and 3D light scanning technologies. The variety of tools available in the makerspace prompt exciting new ways SFU faculty from any department can further engage student learning. The possibilities for creation and collaboration are truly endless. From producing podcasts, to printing a 3D model of the human heart, SFU faculty, students, and staff have a supportive, technology-rich environment to bring their ideas to life. Learn more at: <https://www.lib.sfu.ca/facilities/make-create/maker-commons>

Photos of the new SFU Library Media and Maker Commons:



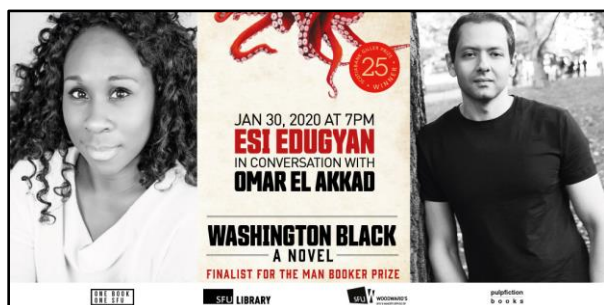
Acclaim for the Public Knowledge Project

Fall 2019 brought international acclaim and attention to the Public Knowledge Project (PKP), whose administrative home is at SFU Library. In October, PKP was awarded an Open Publishing Lifetime Contribution, part of the Open Publishing Awards at FORCE19 in Edinburgh, Scotland. Then in November, PKP held its 7th International Scholarly Publishing Conference at the Universitat Autònoma de Barcelona in Cerdanyola del Vallès, Spain. Simon Fraser University (SFU) was a Gold sponsor. Attended by more than 150 community members from around the world, PKP 2019 featured six workshops, five keynotes, and more than 30 presentations on topics related to open access, open source software (including PKP's flagship software, Open Journal Systems), and more. Last, but definitely not least, PKP was selected by the Global Sustainability Coalition for Open Science Services (SCOSS) in December to be one of three vetted services – along with the Directory of Open Access Books (DOAB)/Open Access Publishing in European Networks (OAPEN) and OpenCitations – to be presented to

the SCOSS international scholarly community for funding. SCOSS selected PKP due to its ambition to scale up its hosting and publishing services to cross-subsidise the development of its open source software and infrastructure, thereby helping sustain and develop this innovative scholarly publishing mechanism. To learn more, visit: <http://pkp.sfu.ca>.

One Book One SFU Announced

In November SFU Library announced its pick for the fifth annual One Book One SFU: *Washington Black* by Esi Edugyan. One Book One SFU is an all-SFU reading experience that is, at its core, committed to the idea that libraries have a role in fostering ideas and facilitating dialogue toward a more just society. Every Year SFU Library selects a book and makes copies available to the entire university community in Burnaby, Surrey, and Vancouver. The university-wide book club is capped off with a free public event featuring the author at our SFU Vancouver Campus. In this case, Edugyan will be in conversation with Omar El Akkad on January 30th, 2020.



Expansion of the Vancouver Punk Collection

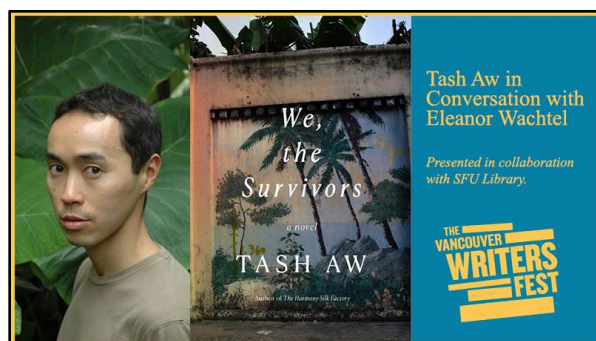
Further expanding its collection of materials from the Vancouver Punk Scene, SFU Library Special Collections recently acquired original material relating to David Spaner's work. Spaner was the manager of the Vancouver punk rock band The Subhumans, a writer and film-critic, and a participant/organizer in the Yippie movement in Vancouver and beyond. Types of material includes posters, press releases and promotional material, ephemera, album cover, newspapers and zines, correspondence and other documents.

Events: Writers Festival and Indian Summer Festival

SFU Library partnered with the Vancouver Writers Fest in October to present author Tash Aw in

conversation with Eleanor Wachtel. Tash Aw's writing has received nominations for the Whitbread First Novel Award, two Man Booker Prizes, and The LA Times Book Prize. Watching the venerable Wachtel skillfully interview Aw was a delight, and Aw's personal, heartfelt responses describing the emotions interconnected with class division were illuminating. A recording of the conversation is available at:

<https://www.cbc.ca/radio/writersandcompany/tash-aw-on-the-dark-side-of-the-modern-asian-dream-1.5344349>



The Library also partnered with Indian Summer Festival to present an evening with Arundhati Roy in November. The event was in support of Roy's latest book, *My Seditious Heart*, a collection of the prize-winning author's essays and speeches spanning two-decades. Roy's talk, prompted by questions from journalist David Barsamian, was raw, eye-opening, and unforgettable. You can view a video recording of the evening at:

https://www.youtube.com/watch?v=_obljHEIVP8&feature=youtu.be

Staff Updates

In September SFU Library welcomed Ebony Magnus, new Head, Belzberg Library (SFU Vancouver). Previously, Magnus served as User Experience & Assessment Librarian at Michigan State University and as Interim Library Manager at the Southern Alberta Institute of Technology (SAIT).



Ebony Magnus, Belzberg Library Head

The fall also saw some new positions created at the SFU Library, with fresh new faces joining our ranks:

- **Makerspace Librarian:** Mikael Kriz. The Makerspace Librarian supports SFU faculty, students, and staff in the new Media and Maker Commons. Kriz joins the Library from Saint Louis University where he was a librarian, serving on a task force to design SLU's Academic Technology Commons.
- **Knowledge Mobilization Officer:** Lupin Battersby. The KM Officer support SFU researchers in identifying and implementing best practices for mobilizing research findings through a variety of channels. Battersby brings experience in research and knowledge translation.
- **User Services and Engagement Librarian, Fraser Library:** Carolyn Caseñas. This part-time position is responsible for developing, maintaining, and growing collaborations and connections between the Library and its users. Caseñas joins us from Surrey Libraries where she worked in a variety of roles leveraging her local knowledge and community connections.

Thompson Rivers University

submitted by Kathy Gaynor, University Librarian

Library Staff Changes

Welcome!



Meg Polier - Meg is a recent graduate from Langara College and comes to us from Cranbrook Public Library. Meg is currently supporting students and faculty research needs at the Information Desk and plays a key role in Library Reserves and our social media channels.



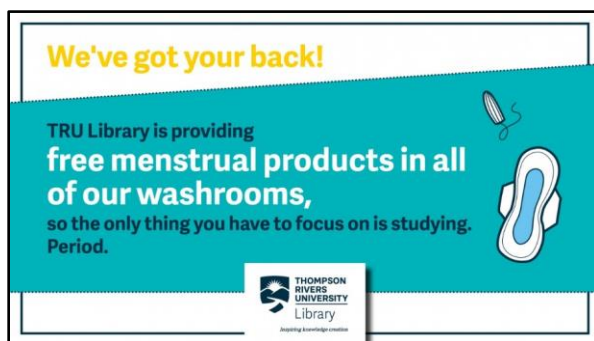
Jarred Beesley - Jarred graduated from the Red River College library technician program and holds a bachelor's degree in Classical Studies from the University of Winnipeg. Jarred worked at the Archives of Manitoba and the Hudson's Bay Company Archive, and was most recently at the Law Society of Manitoba. Jarred supports student and faculty research needs at the Information Desk, as well as working on a variety of library initiatives.



Aida Mansoori - Aida worked as a Manager of a computer store, as an IT Specialist for a large construction company working on federal government public works projects, and as a technology support expert for a larger office supplies retailer. At the library, Aida provides critical technology expertise and support to our library team so that we can serve our students and faculty better.

Events, Programming and Initiatives

Community Scholars Program: TRU has joined the Community Scholars Program, providing access for regional non-profit organizations and registered charities to the latest research. In partnership with Simon Fraser University, and funded through the McConnell Foundation, TRU will support 20 community groups, granting access to 20,000 journal titles and ebooks. An information night was held and we currently support several non-profit organizations in the region.



Free Menstrual Products: The Library's Inclusion, Diversity, and Accessibility Committee identified that a lack of accessible menstrual products in the washrooms creates several potential barriers for students. Starting in September, TRU Library began a 1 year pilot of providing free menstrual products in each washroom controlled by the

library: 3 women's, 2 men's, and 2 all-gender washrooms total across the two main branches.

Programming and Pizza: The initiative is designed to give research faculty and students help and advice on using technology (which probably already exists) to solve a frustration that can be summed up with "Gawd! There has to be an easier way to do this." This collaboration between the University Library and IT Services provides a one-on-one consult with technology experts from across campus and Kamloops to get some advice about how to get started and a slice of pizza for lunch!



Study pods: As part of an ongoing effort to create more quiet study space, the library created a study pod zone. The semi-private pods feature a backpack rack, adjustable laptop surface, comfortable seating and an individual task light. The students love the study pods! The pods have been heavily used from the moment that they were installed.



Trinity Western University

submitted by Darcy Gullacher, University Librarian

Re-Opening of the “New” Norma Marion Alloway Library & Learning Commons

Summer, 2019 saw the main floor of the Norma Marion Alloway Library transformed into collaborative working spaces shared by both the Library and Learning Commons. Highlights of the renovation include:

- Working space for the Learning Commons, which includes Academic Advising, Career & Professional Development, the Centre for Accessible Learning, Learning Community One (a cohort-based first-year experience), Success Coaching, Supplemental Instruction, and the Writing Centre.
- Accessible sliding doors at our main entrance.
- A re-designed Borrower Services and Research Help Desk.
- Creation of six open study cubbies, suitable for groups up to six.
- New flooring, lighting, paint, and study furniture.
- Moving our 16th-century Torah Scroll to a more visible location in the library.

Initial returns on investment are very positive. Between September and December 2019 we have seen:

- 13% increase in Gate Count.
- 15% increase in Research Help Desk questions.
- 14% increase in e-book usage.
- 23% increase in full-text article requests from our EBSCO resources.

The library staff express their thanks to TWU's administration for their support of the project and the Facilities department for their work bringing the project to fruition. We also welcome the Learning Commons staff into their new home, and look forward to many years of fruitful collaboration!



Re-designed Borrower Services desk



Group study cubbies



16th-century Torah Scroll



New study furniture



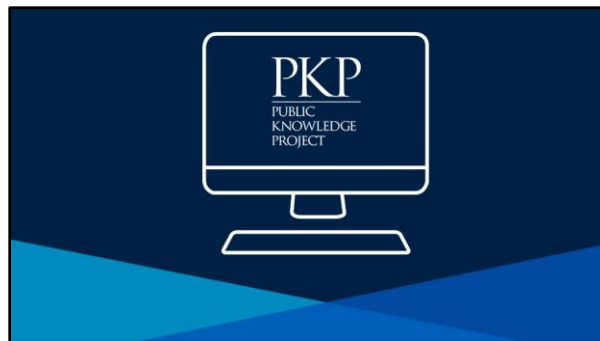
New Research Help Desk

University of British Columbia

submitted by Becky Potvin, Director of Communications and Marketing, for Susan Parker, University Librarian

UBC Library a major contributor to award-winning Public Knowledge Project

UBC Library is playing a pivotal role in improving the quality and reach of scholarly publishing, serving as one of six development partners in the Public Knowledge Project, a non-for-profit multi-university initiative that develops (free) open source software and services to make open access a viable option for journals.



The Public Knowledge Project was most recently awarded a Lifetime Achievement Award, part of the Open Publishing Awards at #Force2019.

[Read the full article](#)

Xwi7xwa Library develops a collection of music by Indigenous artists

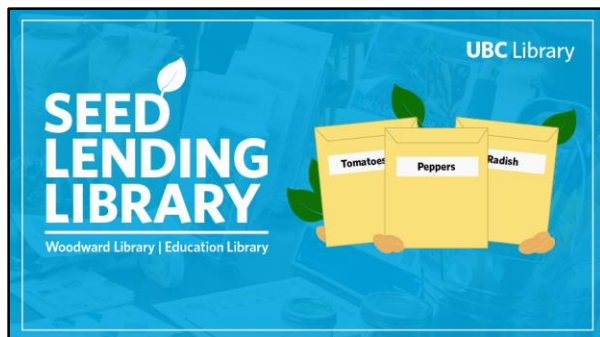


UBC's [Xwi7xwa Library](#) is developing its collection of music by Indigenous artists. Known for its extensive and unique collections that focus on Indigenous peoples in British Columbia, the library has been focusing efforts to acquire recordings made by current musicians as well as recordings of publicly available archival material or more traditional materials, such as Métis fiddle music.

The collection is meant both for enjoyment and for scholarly research, providing immense value to research in a number of fields including music, fine arts, art history, political science, and beyond.

[Read the full article](#)

UBC Seed Lending Library is building a budding community



UBC Library's Seed Lending Library is helping to build community and foster lifelong, home-grown learning both on and off campus. The Seed Lending library allows anyone to "borrow" seeds free of charge from two library locations on the Vancouver campus, Woodward and Education libraries.

Since its establishment in 2017 by Reference Librarian Helen Brown and Education Librarian Wendy Traas with the help of a UTown@UBC grant, the Seed Lending Library has seen significant growth. In 2018, the library saw a 240% increase in borrowing year-over-year and a huge increase in seed donations after the 2018 seed saving season.

[Discover more about UBC Library's Seed Lending Library](#)

UBC Library now offering syllabus service to help instructors clear copyrighted course materials



UBC Library's [Scholarly Communications & Copyright office](#) is now offering a new service to help UBC Vancouver instructors clear copyrighted course and teaching materials quickly and easily. The service was introduced to help UBC

Vancouver faculty meet Canadian copyright law and Fair Dealing Requirements.

The syllabus service allows for instructors to upload course readings/syllabi directly into the Library Online Course Reserves system (LOCR) which is integrated with the Canvas Learning Commons Management Platform and ensures that materials conform with Canadian copyright law and existing UBC license agreements and policies.

[Learn more about UBC Library's syllabus service](#)

UBC Library's Chung Collection added to the Canadian Commission for UNESCO's Canada Memory of the World Register



UBC Library's [Chung Collection](#) has been added to the Canadian Commission for UNESCO's Canada Memory of the World Register in recognition of its historical value. The [Canada Memory of the World Register](#) highlights exceptional works and documents that reflect the wealth and diversity of Canada's documentary heritage.

The collection was donated to UBC Library by the Chung Family in 1999. The collection consists of textual records, maps, artefacts, books and other materials. The three main themes that the collection focuses on are: early British Columbia history and exploration, the Canadian Pacific Railway, and early immigration and settlement, with a particular focus on the Chinese experience.

[Learn more about the Chung Collection](#)

More than 100 years of BC's provincial governmental papers now accessible online



One hundred and six years of British Columbia's governmental papers are now available to anyone with a wifi connection and device. The British Columbia *Sessional Papers*, an annual collection of selected papers tabled in the Legislative Council of British Columbia and the Legislative Assembly is now publicly accessible through UBC Library's Open Collections.

The collection is well-used with more than 17,000 item downloads and more than 860K item views since its launch and is being used by researchers globally including France, the U.S., Germany, China, Russia and the Ukraine.

[Explore the British Columbia Sessional Papers collection through UBC Library's Open Collections.](#)

UBC Library launches a new 'Maps and Landscapes' themed digital colouring book series



UBC Library's Colour Our Collections aim to inspire creativity and spark curiosity through the art found in our Rare Books and Special Collections. UBC Library joined the New York Academy of Medicine library and others to offer this unique way to engage with the library content.

UBC Library's digital colouring books were mental health resources for Thrive month, a UBC Wellbeing initiative focused on promoting mental health literacy and creating a supportive campus culture. UBC Library's Colour Our Collections was awarded first place in the 2019 IFLA PressReader International Library Marketing Awards. The award honors organizations that have implemented creative, results-oriented marketing projects or campaigns that promote the library.

[Explore UBC Library's Colour Our Collections](#)

University of the Fraser Valley

submitted by Kim Isaac, University Librarian

Welcoming New Students for Fall 2019

The library undertook a number of initiatives to welcome new students, both international and domestic, and introduce them to our services in a friendly, entertaining, and accessible way. We created a welcome video for students on the Abbotsford campus, introducing them to the physical layout of the building and to some of the information and services that will help them in their first semester:

<https://www.youtube.com/watch?v=3AAgVWK6J7A>

We also developed a LibGuide directed at new International students, including a multilingual guide to services:

<https://libguides.ufv.ca/International>

As always, the Library participated in the university's New Student Orientation welcome events. Departments were asked to come up with an activity that would fit into a midway theme, so the Library set up a fishing pond, where students caught tokens that could be traded in for various prizes that would help them in their first weeks at school. It was a beautiful day, and students responded enthusiastically.



New and Improved Search Experience

The search box on the UFV Library's Books & DVDs page now takes you to a customized version of the Ebsco Discovery Service. Previously, this box searched our Sirsi

Symphony "classic" catalogue. Results include all the holdings in our UFV Library classic catalogue, as well as 180,000 subscription e-books from EBSCO and selected open access book collections. The biggest advantage is that search results are much more relevant and known titles are much easier to find. Fans of the classic catalogue can still access it using the links provided. <https://library.ufv.ca/books-dvds/>

Extreme Makeover: Library Edition

The Chilliwack Library will be undergoing a renovation in the winter 2020 semester, resulting in more flexible learning spaces and a better-designed service point. Urban Arts is the architect for the project, and Index Construction has been chosen as the contractor. We are also working with UFV's Senior Advisor on Indigenous Affairs to explore ways to have the space visibly reflect Stó:lō culture and the unceded lands on which the campus resides.

In preparation for the renos, librarians and Chilliwack staff undertook a project to completely eliminate the print reference collection. Many items were weeded, and those selected for retention were moved into the stacks. Some became circulating copies, while others retained their non-circulating status. The now former reference space will become a flexible event and study space, with furniture that can be arranged in many different configurations.



UFV's student newspaper, the Cascade, wrote a great piece about the upcoming renovation: https://issuu.com/the-cascade/docs/thecascade_vol28_iss01

The library will remain open during construction. Chilliwack staff have developed multiple channels (displays, social media, a [LibGuide](#)) for keeping students and staff informed about the progress of the renovations, and will be providing chocolate as needed!

The Great Agitator

The Abbotsford library hosted an event with Dr Carl Peters on the Great Agitator: Charlie Chaplin in Modern Times. Dr. Peters used a form of dialogue with significant and divergent thinkers such as Kierkegaard and Oliver Stone to explore Charlie Chaplin and how he composed and explored pathos in his films.

The Great Agitator:
Charlie Chaplin's
Modern Times

A discussion
with
Dr. Carl Peters

3-4pm, October 24th
Makerspace, Abbotsford Campus Library

The Great Agitator:
Charlie Chaplin's Modern Times
(Routledge Press)

Someone said: anyone can make you cry but it takes a genius to make you laugh. Charlie Chaplin in his films points out that it is a little more complicated than that. He shows us that in laughter there are tears; in tears, immeasurable laughter. The figure of the Tramp lives to the point of tears. The manner in which pathos is composed and carried out through film is the outstanding question for Chaplin. (Poster image & painting by Graham Mears)

Everyone is welcome.
Light refreshments will be provided.

/library

UNIVERSITY
OF THE
FRASER VALLEY

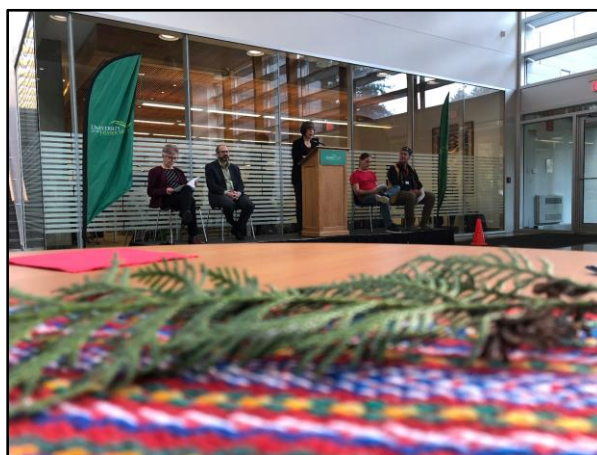
Growing Harvest!R

The Library is encouraging UFV faculty to have a scholar profile developed for them within Harvest!R, UFV's institutional repository. Scholar profiles include a brief biography, contact information, research interests, and can—where copyright permits—include links to presentations,

articles, etc. You can see examples here: <https://ufv.arcabc.ca/islandora/object/ufv%3AAscholars>

Métis Awareness

On October 22nd, UFV President Joanne MacLean accepted the gift of a small-scale Red River cart from the Chilliwack Métis Association. The cart, handmade by Métis artist and carver Pat Calihou, was designed to be included in a display at the CEP Library on Louis Riel and the Métis. Once it is no longer needed for the display, it will be a learning object for the UFV community. <https://libguides.ufv.ca/c.php?g=712548>



Recipe of the Week

To promote the Newman Western Canadian Cookbook Collection's digitized cookbooks in Harvest!R, UFV's institutional repository, the library has been posting The Recipe of the Week #UFVrecipe on Twitter. You can also explore the recipe of the week on our research guide to the

Newman Collection:

<https://libguides.ufv.ca/NewmanCollection>

Going to the Dogs

LNAP (Long Night Against Procrastination): On November 6th, UFV Libraries in Abbotsford and Chilliwack once again joined colleagues in the Academic Success Centre to offer this event. The libraries extended their evening hours and offered Makerspace and other activities, as well student supports such as the ever-popular St. John Ambulance Therapy Dogs.

Both libraries host the dogs periodically through the semester, to support student de-stressing and wellbeing. Fortunately, this has the same beneficial effects for staff!



Busy Library!

In October and November, the Abbotsford Library had a record 107,388 visitors. Anyone who came into the space likely will not be surprised by this, because many times almost every available seat was full, both downstairs and in the upstairs silent study zone. Group study rooms were booked solid from morning to late evening.

University of Victoria

submitted by Lisa Abram, Communications Officer, for Jonathan Bengtson, University Librarian

Library Space and Collections

The Vinyl Collection

Learning and Research Bill Blair was interviewed in the Vancouver Sun - Province about the library's extensive LP collection. Did you know that we have around 20,000 albums ranging from classical to world music that you can check out? "At that point, I thought this would be a good opportunity to look through the LPs and talk to the school of music and see what they needed to support the curriculum, and also to look at circulation stats and see which albums weren't circulating or hadn't circulated in a very long time," Blair said.

Read more about Bill and our vinyl collection in the [Vancouver Sun](#).

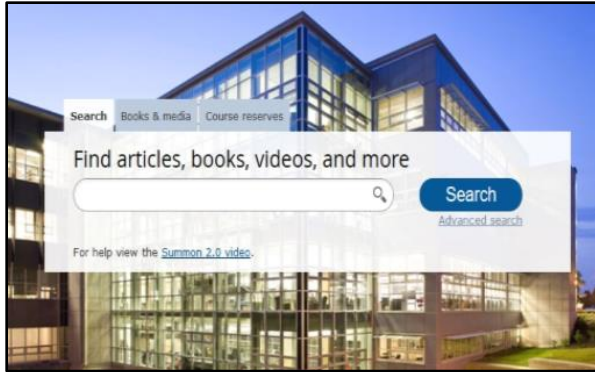


Bill Blair, music and media librarian, with some of our current vinyl collection.

All Things Digital

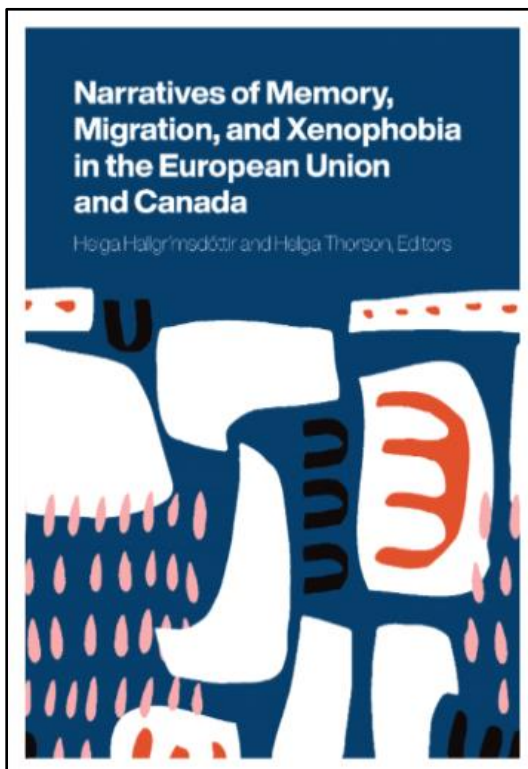
Website Redesign

UVic Libraries is pleased to welcome Adrienne Lai, our new Web Strategy Librarian. Adrienne has a strong background in web usability, and she will lead a major redesign of the [UVic Libraries website](#) over the next two years. The new site will be grounded in best practices related to accessible and mobile friendly design. Adrienne will be leading usability testing to ensure that faculty and student needs are central to the decision-making process.



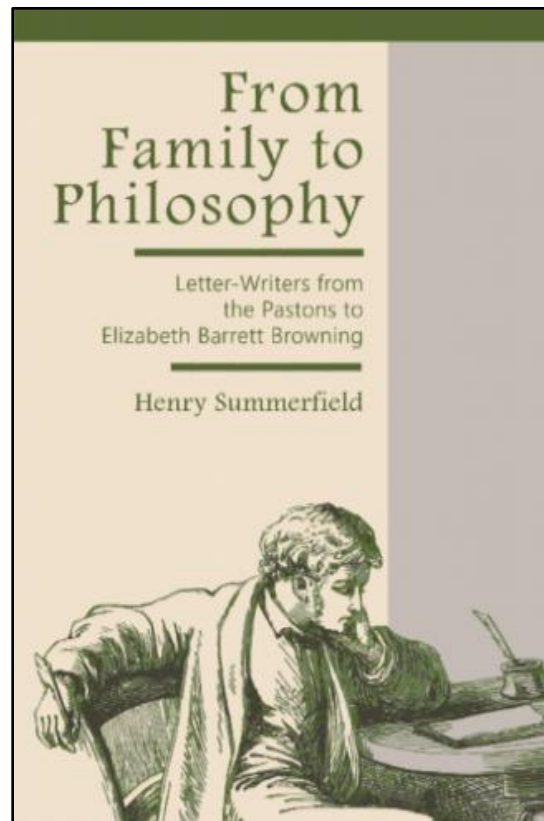
Latest Titles from UVic Libraries ePublishing Services

[Narratives of Memory, Migration, and Xenophobia in the European Union and Canada](#) is the distinct culmination of an intensive cross-cultural academic endeavour that explores how memories of the past are intricately intertwined with present-day realities and future aspirations. The book is based on a range of experiences that stem from a summer field school focusing on landscapes of memory in Hungary, Germany, France, and Canada, in the context of migration and xenophobia.



A cultural change in the Renaissance freed talented European writers to compose letters

rivaling the finest that survived from ancient Rome. [From Family to Philosophy: Letter-Writers from the Pastons to Elizabeth Barrett Browning](#) traces the lives and outlooks of distinguished Britons as revealed in their correspondence. The subjects range from the fierce satirist Jonathan Swift to the long-lived, all-observing Horace Walpole, and from the poet and freedom fighter Lord Byron to the tormented but brilliant Jane Carlyle.



Events

Science Literacy Week

[Science Literacy Week](#) is a week-long celebration of science-based activities that highlight our outstanding scientists and science communicators from coast-to-coast.

With 17 events and activities this year, Science Literacy Week at UVic Libraries was a collaborative and multi-disciplinary campus event. Held from September 17-20, the partners included: Bamfield Marine Sciences Centre, Centre for Biomedical Research, Dept. of Biology, School of Child and Youth Care, Dept. of Civil Engineering, Ocean Networks Canada, Wildlife

Conservation Society, in addition to colleagues across campus.

Over the week there were two panel discussions, six exhibits, relaxation activities, two live-streamed events, one workshop for a middle school class, a grad mixer for students across the disciplines engaged in science research, three book displays, and one Café Scientifique talk. Thank you to Science Librarian Kathleen Matthews for her dedication in making it a success!



Professor Emeritus Derek Ellis was the first Canadian biologist scuba diver, who developed techniques for researching salmon biology by the use of underwater photography. Circa 1960. UVic Archives, 2000-079_2-35.

Wellness Week

In partnership with the University of Victoria Students' Society (UVSS), The Office of Student Life presents the 6th annual [Wellness Week](#) (January 13-17, 2020), with holistic programming and information to build a more welcoming, connected and supportive university community. UVic Libraries will present [five wellness events](#) inviting students to explore different opportunities to find connection and community on campus. Activities include making a wellness journal, participating in a gratitude wall, and having complimentary mini-massages.



Podcasting Workshop

On November 20, UVic Libraries and the UVic Communications + Marketing department presented "[Podcast Curious?](#)" where campus colleagues could listen to a panel of scholars, staff, students and alumni talk about the challenges and rewards of podcasting to share knowledge and create communities of listeners.

Speakers included:

- **Hannah McGregor**, SFU publishing prof and podcaster of *Witch, Please and Secret Feminist Agenda*—the first ever peer-reviewed podcast. Hannah talked about her experiment working with Wilfred Laurier University Press to devise a new editorial methodology for the evaluation, editorial and production revision, peer review, and design and dissemination of podcasts as a unique form of scholarly communication.
- **Adam Huggins**, host of *Future Ecologies* and UVic environmental studies/biology alum (2019)
- **Julie Rémy**, producer of *Learning Transforms*, the podcast from the UVic Faculty of Education
- **Jenni Schine**, sound artist, acoustic ethnographer and UVic instructor of *Anthropology of Sound*
- **Martin Bauman**, MFA student & producer of *Story Untold*

Further, in response to requests from faculty and students, for the first time, UVic Libraries offered an introductory course on Podcasting. This course was offered on three separate occasions on November 27 and December 6 and 10. Each class was 90-minutes long and students were provided with microphones and computers and given the opportunity to work on different aspects of

podcasting including script writing, recording and editing with Audacity. Instruction was kept to a minimum with emphasis on hands-on experimentation by students, and the instructor standing by to answer questions. The feedback from students was positive, and we will continue to offer these classes in the New Year, along with sessions that will focus on specific aspects of podcasting such as script writing or advanced editing.



Applause and Awards

Music and Media Librarian Bill Blair receives CAUT award

Congratulations to Librarian [Bill Blair](#) upon receiving the Dedicated Service Award from the Canadian Association of University Teachers in recognition of an outstanding contribution to the UVic Faculty Association.



Clearihue Endowment for Indigenous Collections

In September, Dean Susan Breau, Law, announced a gift to the law school and the law library: Dr. Joyce Clearihue donated \$434K to

assist in establishing the Indigenous law collection as follows:

- \$80,000 will be used to acquire Indigenous law print resources, digital media, and additional electronic databases, as well as migrate large current print subscriptions to electronic format.
- The remaining funds will be endowed to help establish the Clearihue Endowment for Indigenous Collections.



Roger Bishop Gift Announcement

On November 1, UVic announced a \$1.6-million donation from the estate of the late Roger J. Bishop -- local scholar, avid book collector, and lifetime supporter of the arts, humanities and library at the University of Victoria. Regarded as the "father of UVic Special Collections," Bishop frequently shipped boxes of rare books to campus from his travels overseas.

The estate gift includes the creation of three new endowments in the Faculty of Fine Arts—the Ailsa and Roger Bishop Entrance Scholarship in Theatre; the Roger J. Bishop Writing Prize; and the Ailsa and Roger Bishop Travel Award in Music—and supports an existing bursary in UVic's Department of English. A further bequest directed a number of gifts-in-kind to Special Collections including Indigenous woven artwork and contemporary artifacts. A fourth bequest allowed

Special Collections to establish an endowment to purchase materials for research in English language and literature.

In honor of Professor Bishop, who [died in 2016](#) just weeks short of his 100th birthday, UVic Libraries purchased a finely bound second edition of Robert Burns' [Poems, chiefly in the Scottish dialect](#), a volume that had eluded Professor Bishop, much to his regret, during a significant book buying trip to the U.K. in 1953. "UVic Libraries has collections of international significance thanks to Roger's vision and leadership," said University Librarian Jonathan Bengtson. Read the [Ring story](#) and [news release](#).



Research Librarian Pia Russell receives fourth university degree

UVic Librarian Pia Russell was inspired by the findings from the [Truth and Reconciliation Commission](#) (TRC) to accomplish a fourth university degree, graduating in one of the first cohorts in UVic's new masters in public history program. On hearing the Honourable Justice Murray Sinclair speak about the TRC at the Woodrow Lloyd Lecture in 2016 at the University of Regina, Russell was moved by his declaration of how decades of exclusionary and biased curriculum within the Canadian school system had impaired how Indigenous and non-Indigenous Canadians relate to one another.

Since 1997, Russell's [career](#) has centred on librarianship, graduating in 2004 with a Masters of Information Studies, and working at UVic Libraries since 2006 as the education, children's literature, gender studies, and Indigenous studies librarian. Following the publication of the TRC report, Russell's professional practice has been informed by it, changing her identity in librarianship more than any other issue—including technological

innovations in the profession. Read the full [story about Pia](#) and a [tweet](#) from Senator Murray Sinclair.



Staff

Research Librarian Michael Lines publishes in the BCLA Perspectives

Learning and Research Librarian Michael Lines published an article on community outreach and bookbinding in the recent issue of [BCLA Perspectives](#). "Kids learn a lot from putting together their own book. Depending on their age and background, the messages can be in the range of foundational literacy, such as: books are made by people, and books are valuable. At higher levels, the lessons can be more conceptual, such as books have authors and other contributors, books are a technology, and books have a history," explains Michael.



New Staff

We welcome two new staff: Emily Nickerson (Law and Business Librarian) and Adrienne Lai (Web Strategy Librarian).



Retirement

We say farewell to three library staff who retired this winter and have a combined 90 years of service: Joan Peterson in Metadata (46 years), Librarian Rebecca Raworth (15 years), and Librarian Ken Cooley (29 years).



Rebecca Raworth (centre) and Ken Cooley (right)

Vancouver Community College

submitted by Mari Paz Vera, Department Head, for Shirley Lew, Dean, Library, Teaching and Learning Services

Pulling Together: A guide for Indigenization of Post-Secondary Institutions

The Library and Learning Centre launched a professional learning series around Indigenization for service staff at the Broadway and Downtown campuses in the fall. This learning series was developed in consultation with VCC's Indigenous Education and Community Engagement department.

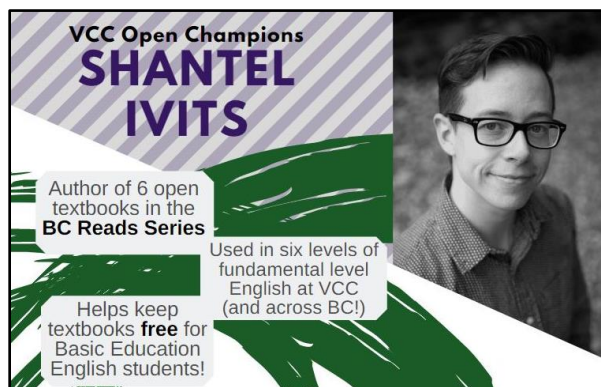
The goal of the series is to better understand our personal and professional responsibilities to reconciliation work and identify ways to improve our services for Indigenous students. Sixteen participants registered from different Student Services departments and they will journey alongside each other using the open educational resource, *Pulling Together: A Guide*

for Front-Line Staff, Student Services, and Advisors:
<https://opentextbc.ca/indigenizationfrontlineworkers/>

Participants committed to nine sessions over Sep 2019-May 2020. Each month, participants will complete required readings and activities, and then meet to discuss their experience.

VCC Open Champions

The Library launched a promotional campaign celebrating the efforts and successes of instructors working to adopt, adapt, develop and peer review open educational resources (OER). From October to December, the Library recognized an instructor as an “Open Champion” for their contribution and commitment to the open education movement. The campaign promoted the champions to faculty through MyVCC (intranet), Library Website, posters and students through social media.



Library Car

The Library at our Broadway campus now has a new student space: a library car! The students and faculty of the International Automotive Collision and Refinishing Diploma customized a Smart Car to put into the Broadway VCC library. Its library-themed features include a fabricated book and pencil in place of the steering wheel and gearshift. The Smart Car (donated from ICBC) will be used for quiet reading, meditation, working on your device, group discussion and more.



Memory BC Project

The Library has undertaken to make its archival collections discoverable online, to both the VCC community and the public at large. Descriptions of its archival holdings will soon be searchable in the MemoryBC portal. A search of VCC’s holdings through MemoryBC will provide researchers with details about the types of records and information they can find in the VCC Archives. The VCC Archives currently contains approximately 46 collections, made up of textual records, photographs, slides, negatives, CDs, cassettes, and VHS tapes, and covers the period from VCC’s establishment in 1965 to its current operations today. Discover unique materials in the Archives, such as records documenting the history of the old King Edward Campus; digitized photographs spanning from the 1940s to 1990s; various artifacts, including an old bell and a film reel from the 1960s; calendars and program content guides dating back to the 1960s and 1970s; Nursing and Pharmacology teaching materials from the 1990s; and, more recently, graduation photographs (with negatives) from the 2000s.

Vancouver Island University

submitted by Liz Laidlaw, for Ben Hyman, University Librarian

Space Changes

We are looking forward to expanding our 24/7 Library Commons to include the entire 3rd and 4th floors. We won’t be changing our staffing hours, but we’ve secured the space with card access and additional security. This is just one benefit of the evolution of our print collection; it has created

space for some new possibilities like this expansion, but also space for students with children to study, an event room, additional group study rooms, and, of course, more tables and chairs! The shelving has just been dissembled, and great things are coming soon.



Supporting Students After Hours

We held our inaugural Long Night Against Procrastination in November. We kept the building open until midnight and convinced academic supports to extend their operating hours and join us. Shout out to the fabulous folks in this cohort who have already hosted their own and posted information about it online! We totally 'borrowed' your ideas. We had enough students present at 8pm to eat 42 large pizzas, 160ish hotdogs, and 50L of coffee. Supports like the Writing Centre were busy right until midnight, and it was just great to gather academic supports into one location. The consensus on campus is that it was a success, and folks are already asking to be a part of it next semester.

Special Reports



CAPER-BC (Centre for Accessible Post-secondary Education Resources)

Prepared by Corrie Playford, Accessibility Librarian CAPER-BC

Repository Rollout

In 2019, CAPER-BC (in partnership with BC ELN) used a one-time grant provided by our funding body, the BC Ministry of Advanced Education, Skills and Training, to develop an online repository. The repository provides an access-controlled platform that reduces barriers by allowing CAPER-BC clients to more easily retrieve resources held in our centralized collection. It will also reduce the amount of time spent by Accessibility Services providers and CAPER-BC staff fulfilling requests for items already held in our collection. CAPER-BC staff has been hard at work over the past year organizing our collection and uploading resources to the repository.

In December 2019, we provided repository access to our partners in Accessibility Services offices to beta-test the platform and gather feedback. So far, the feedback we have received has been positive, with users appreciative of the ease of searching as well as the appearance of search results (which we must admit are definitely more attractive than our previous catalogue search interface!). In January 2020, the next stage of the rollout started, with new students starting to receive their requests via the repository. In the near future, our focus will be to upload our entire collection into the repository and to support students and Accessibility Services staff through the introduction of this new resource.

Proposed BC Accessibility Legislation

The province of British Columbia is currently investigating the development of provincial accessibility legislation, and conducted a public engagement process from September 16 to November 29, 2019. CAPER-BC contributed a written submission to provide feedback on the proposed framework, encompassing our unique area of insight as provincial accessibility service providers for post-secondary students. The CAPER-BC submission (as well as those of other special interest groups) is available on the BC Accessibility through Legislation website at: <https://engage.gov.bc.ca/accessibility/special-interest-group-submissions/>. We encourage everyone to follow along with the legislative process, as any accessibility legislation introduced will have significant impacts on post-secondary education (particularly library services!).

Outreach and Professional Development

In November, all CAPER-BC staff took part in virtual attendance of the Accessing Higher Ground: Accessible Media, Web, and Technology Conference (presented and hosted by AHEAD – the Association on Higher Education and Disability). Conference sessions covered a variety of topics including accessibility limitations of online learning platforms created by publishers, the growing use of the EPUB format, and improving the accessibility of complex resources such as STEM resources and graphic novels. Accessing the virtual conference stream provides an affordable way for all staff to take part in this valuable learning opportunity.

Communication and outreach efforts continue to be a high priority at CAPER-BC, with Accessibility Librarian Corrie Playford travelling frequently to meet with Accessibility Services at many of our partner schools as well as presenting to faculty groups and other interested parties on accessibility topics. Please feel free to contact Corrie if you would like to talk about how to improve accessibility at your institution. We also continue to advocate for accessible education throughout the province, including such initiatives as collaborating with the organizing committee for the upcoming BCcampus Festival of Learning in order to ensure the event is accessible for all.

Questions? Feel free to contact us:

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BC Electronic Library Network

*submitted by Leah Hopton, BC ELN
Communications*

Arca Collaborative Digital Repository

Arca membership continues to grow! The service welcomed two new members this fall: Vancouver Community College, and Mount Royal University (Calgary). The Arca Advisory Committee is carefully tracking growth, and to that end convened for a facilitated session in late 2019 to discuss potential growth scenarios for the coming years.

The technical support Arca offers its members continues to advance as well. As one example: The Administrative Centre is exploring the use of Traditional Knowledge (TK) Labels. TK Labels are a standardized vocabulary for describing specific cultural and community usage rights for objects associated with Indigenous communities.

Lastly, Arca partnerships are also bearing fruit: This fall Emily Carr University of Art + Design was Arca's first member to take advantage of [an agreement between Arca and the Council of Prairie and Pacific University Libraries \(COPPUL\)](#), which allows members of Arca to use the COPPUL WestVault services, and vice versa.

AskAway Chat Reference

AskAway opened on May 13th with its new software platform LibraryH3lp in place. Both the summer and fall terms have gone smoothly, with

AskAway seeing a healthy increase in usage. In the fall, AskAway extended its opening hours on weekday mornings. This increases overall weekly service from 67 to 73 hours, and offers more options to students seeking research help.

Illume (Resource Sharing)

This past summer Illume migrated to version 6 of the ShareIT software. The Auto-Graphics team and the Illume Administrative Centre at BC ELN continue to adjust and make improvements. With the recent migration, new and improved software features will be easily developed and implemented. As one example, a new “Borrowing Policy” feature has recently been added by Auto-Graphics. This was a frequently-requested feature that allows libraries to hide the "Request this Item" button based on the material format. The feature will be a time-saver for ILL staff who have, until lately, had to cancel patron-created requests for formats the library ILL Policy did not allow.

Licensing

BC ELN Licensing tasks were ably covered for the latter part of 2019 as the consortium searches for a candidate who will take on this work. Two new licenses were offered in this time period: Harvard Business Review (HBR) ebook collection, and Can-Core Streaming Video. The HBR Press eBook Collection includes more than 600 titles suitable for readers at the undergraduate and graduate levels, while Can-Core is a streaming platform designed for Canadian college and university faculty & students, and contains up to 25% Indigenous content.

WriteAway Online Writing Assistance

WriteAway continues to grow and deliver valuable writing support to students across the province. The service welcomed College of New Caledonia as its newest member in September, bringing the total number of participating institutions to seventeen. This fall WriteAway also completed a full year on its new, cost-effective software platform, Springshare’s LibAnswers.

All Partner Meeting

BC ELN held a successful All Partner Meeting of post-secondary library leaders in December. Forefront on the agenda were the following items: a review of the BC ELN Steering Committee Terms of Reference, a discussion about

Interlibrary Loan Transaction Fees, and a brainstorm of “back pocket pitches” for BC ELN to have at the ready should the Ministry have additional project funds available. Attendees were extremely engaged in the day’s activities, and much progress was made. Meeting outcomes and next steps will be distributed shortly with the finalized minutes.



BC ELN All Partner Meeting 2019



All Partner Meeting attendees engaged in a Terms of Reference review activity