

Damaged Book Survey 2005

INSTITUTION	CHARGE	HOW MUCH?	PROCESSING FEE	RETURN ITEM?	COMMENTS
BCIT	Yes	Replacement cost	\$20	Yes	If the material is outdated we may look at charging at the used book rate
Camosun	Yes	?	\$5	Yes	Treat badly damaged books the same as lost books
Capilano	Yes	Replacement cost	\$10	Yes	\$35 minimum
College of New Caledonia	Yes	\$10 (if repairable / \$45)	No	?	Patrons have the option of bringing in an exact replacement
College of the Rockies	Yes	Replacement cost	\$10	Yes	Don't have an actual policy on returning the item
Concordia U College (AB)	Maybe	ILS generates \$150 fee	\$30	?	Fee negotiated case by case
Langara	Yes	\$50	No	Yes	Treat badly damaged books the same as lost books
North Island	Yes	Original cost; otherwise \$50	\$15	Yes	Donated books are charged at \$5 (pbk) and \$10 (hbk)
Northern Lights	Yes	Replacement cost	\$15	No	If damaged book is pbk but replacement hbk, charge for hbk
SFU	Yes	Replacement cost	\$20	Yes	
Thompson Rivers U	Yes	Replacement cost	No	No	No firm policy on returning damaged book
TWU	Yes	Replacement cost	\$10	No	
UCFV	Yes	Replacement cost	No	Yes	Detailed list of charges for other non-book materials
UCalgary	Yes	Replacement cost	\$15	Yes	If damaged book is still usable charge \$5 fee
URegina	Yes	Replacement cost	No	Yes	If the book is long overdue and was declared "lost" by the system the patron would get charged the default "lost" charge and have to pay that.

