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|  | **Do you allow food & drink in the library?** | **If YES, do you have a designated area of the Library where students can eat?** | **If NO to question #1, how do you enforce the policy? (front-line staff tackling users!, security monitoring floors, etc.)** | **Do you allow cell phones? Any restrictions (e.g. in hallways & stairwells only)?** | **Any creative solutions that work?** |
| Greg ParrBCIT | -do not allow food or drink in the library |  | * front line circ staff try to tell students when they see them coming in
* do not actively go looking for students eating or drinking, but will act if reported to us, or if we happen to be walking in an area and see something, we will comment to the student about the policy
 | * signs posted that cell phones are not allowed
* students do use them in stairwells, meeting room hallways and by the circ. desk. These areas are well segregated from quiet study areas so we do not enforce any noise restrictions there.
 | * some staff have suggested some very creative solutions but most of them are outlawed
 |
| Richard BaerCamosun | * drink only in sealed cups with tops
* food allowed
 | - in the library classroom which has a direct door to the outside |  | * cell phones are allowed in designated non-quiet area
* encourage ‘no cell use’ in quiet areas
 |  |
| Annette LorekCapilano | - no, we have just implemented a ‘no food or drink’ policy in the library- allow bottled water in clear, screw-top bottles | - no, they have to go outside or to the cafeteria | * signage everywhere, front-line staff and librarians asking patrons to eat/drink outside
* hourly walk-throughs
 | * signage saying ‘no cell phones’
 | * created a wonderful display on the effects of food and drink in the library, including coke on keyboards, books that were spilled on, plastic cockroaches, etc.
* held gourmet pizza lunch for the staff. We estimate we have cut our offenses by at least 50% or more and intend to do this type of campaign at the beginning of every term in the future
 |
| Nancy LevesqueCariboo | * allow covered drink containers and snacks (no pizzas, hot soups, etc.)
 | - no, but food/drink not allowed near public opacs, or in classrooms | * so far, no abuse of open food/drink policy
 | * no cell phones in the building
* ask users to move outside in warm weather, or to the closed vestibule in cold weather
 | * have signs posted throughout the library
* hope to have a designated eating area with comfy seating, and to sell coffee and snacks!
 |
| Kathy PlettCNC | * no to food
* yes to drink
 | - drink anywhere |  | * have signs saying ‘no cell phones’
* difficult to monitor
 |  |

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| Carole Compton-SmithDouglas | - no, but it seems like yes | - yes, they may eat in lobby area, i.e. inside the library, but not past the security gates | - me, librarians, security, front line staff (a losing battle, maybe) | * no, we try to be firm on this one
* cell phones allowed in lobby area
 | - no, expect that we would like to have a coffee kiosk in our lobby- should note that cell phones are not allowed in classrooms, food and drink not allowed in computer labs – I don’t know why it is such a difficult issue in the library. |
| Sheila WallaceECIAD | * yes
 | - no |  | * no, but despite signs and glares from everyone in the vicinity, they still go off
* if someone is talking loudly on the cell, we ask them to go outside
 | * we get occasional coffee spills but surprisingly rarely
 |
| Cathy MacDonaldKwantlen  | - no, working on this issue |  | - signage and anyone that sees people | - cell free zone |  |
| David PepperLangara | * drinks only in spill-proof container
* no food
 | - no  | * signs are posted at the front doors and in study areas
* users are asked by circulation staff not to bring the food in
 | * no, signs are posted and people are asked to turn off their phones
 | * still working on it
 |
| Bob FoleyMALA | * yes, allow closable containers for drinks, but no food
 |  | * post notices asking folks to refrain from bringing in food by appealing to them to help protect our collections…’Help us’ rather than ‘No XYZ allowed’
* don’t enforce unless it becomes too obvious to ignore
* generally, there is good cooperation
 | * ‘quiet’ zones in the library where talking and cell phones are discouraged through signage. The message is ‘please respect the rights of others…’ roughly half the library is quiet and the other half social. Generally, this works.
 |  |
| Mary Anne GuentherNIC | * no food and beverages
 |  | * agreed that it’s everyone’s responsibility to patrol and control – success rate varies
 | * no cell phones allowed
* have signage up about that
 |  |

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| Patti BarnesNWCC | - just started cracking down in January- only covered drink containers allowed in the library security gates. | - only in the lounge area of the library before the security gates | - when we walk around, we remind people, confiscate food, and generally try to keep it out | * a non-issue since the library is in the basement and phones don’t work down here
 | - we have one faculty member who had self-appointed himself the ‘Library Monitor’ and went around putting up signs and terrorizing students until we had to tell him to stop. But the students still remember his wrath, it seems, and don’t take the chance of having him catch them with any food or drink. |
| Laura NeameOUC | * allow drink in covered containers, except at the computer workstations where we only allow bottled water
* appropriate signs are posted, and people are pretty good at observing them
 |  | * do not consciously monitor
* staff will enforce when infractions are observed
 | * have a ‘no cell phone’ policy
* signs are posted for this
 |  |
| Dana McFarlandRoyal Roads | - yes | - no |   | * no
 | * we formally changed our policy about two years ago and haven’t had any issues
* signage reads:

 Please eat and drink considerately: \* Respect others \* Be careful of equipment and books \* Clean up using the bins provided |

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| Liz BallSelkirk | - yes | - no designated area- in olden days staff regularly patrolled the library- we don’t have enough staff to do that wasteful exercise anymore |  | * actively discourage cell phone use in the library
* signs are posted
 |  |
| Ted GoshulakTWU | * food, no
* drink, yes, in closed containers
 |  | * for food, we have signs at the entrance and on carrels
* spot checks from time to time
 | * no, we have sign on front door
* if a phone goes off, we ask the patron to exit the library and use the phone in an adjoining atrium area
 | * ‘The food we will always have with us’…the question is whether to ‘give up’ or keep up the battle.
* with the cell phones, this is part of a larger social issue of “if the technology is there, why not…’ and an insatiable desire for electronic access to others everywhere and all the time
 |
| Tim AtkinsonUBC  | - no food allowed- drinks only if in a spilled proof container | - no designated area | - front line staff monitor food use in the library and in Koerner Library- have monitor much of the day | - don’t have a cell phone policy |  |
| Kim IsaacUCFV | - no food- only water in covered bottles |  | - all library staff, public & tech services –do scheduled walkabouts during which they are supposed to enforce the policy | * no rules at present
 |  |

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| JoAnn MurphyUNBC | - yes | - no designated area- do not allow food/drinks near computer stations, computer labs, map room, or in stacks |  | - don’t have a cell phone policy | - provided more garbage receptacles when we introduced the new food and drink policy- having a more open food and drink policy has made it easier for us to control the never ending problem of people trying to sneak food in - policy is fairly open regarding the kinds of food that is or isn’t allowed- policy located on webpage- did an article in the student newspaper advertising this new initiative and promoting responsible behaviour. |
| Lila HeilbrunnVCC | - no |  |  | * ask people to be considerate of others and take their calls outside

- key is consideration because again, this is a no win situation |  |