



CPSLD

Council of Post Secondary Library Directors BC

Draft, May 7 – 8, 2009 Minutes

University of Victoria

Present/absent/regrets:

BCIT	David Pepper	Northern Lights	Janet Beavers
Camosun	Sybil Harrison	Northwest	-
Capilano U	George Modenesi	Okanagan	Laura Neame
College of the Rockies	-	Quest U	Venessa Wallsten
Douglas	Carole Compton-Smith	Royal Roads	Dana McFarland
Emily Carr U	Sheila Wallace	Selkirk	Rosie Croft
U of the Fraser Valley	Kim Isaac – Thurs.only	SFU	Greg Currie
Justice Institute	April Haddad	TRU	Todd Mundle
Kwantlen Polytechnic U	Cathy MacDonald – Thurs a.m. only	TWU	Nancy Levesque
Langara	Grace Makarewicz	UBC	Ted Goshulak
Vancouver Island U	Bob Foley	UNBC	Leonora Crema
New Caledonia	Katherine Plett	UVic	Nancy E. Black
Nicola Valley	Jim Bruce (r)	VCC	Ken Cooley
North Island	Mary Anne Guenther		Lila Heilbrunn (r)
Guests:			
AVED	Kate Cotie	ELN	Anita Cocchia
CILS/ AEMAC	Mary Anne Epp	Irving K. Barber Learning Centre	Simon Neame
SFU	Lynn Copeland		
	Marleen Morris		

May 7, 2009 – University of Victoria – Cadboro Commons, Campus View Room

Welcome to the University of Victoria Library

1.0 Introductions & welcome to new members

Dana welcomed new members Rosie Croft, Royal Roads and Leonora Crema, UBC. She reminded everyone that she chairs the meeting but maintains a non-voting presence.

Additions to the Agenda

8.2 information on the m-libraries conference – Nancy

8.3 information on the ABC conference - Janet

2.0 Approval of the Agenda

Moved: Kim Isaac. **Seconded:** Grace Makarewicz

Approved

3.0 Approval of Minutes of October 16-17, 2008

Moved: David Pepper. **Seconded:** Ted Goshulak

Approved

4.0 Treasurer Report and Budget 09/10– Janet Beavers

Janet circulated the Finance Report and also a plaque from CLA in thanks for the funding support given by CPSLD to CTCL.

The Budget document and resolution were circulated with the agenda. Janet recommended that a membership billing be sent out in the Fall.

David queried when the Virginia Chisholm Award was last presented. Janet noted that she spoke with Alane Wilson at BCLA concerning this Award. There needs to be an earlier promotion in the academic year encouraging Library Technician students to apply in time for the BCLA Conference.

Janet reported that annual membership fees bring in approximately \$2,000. However, some institutions do not pay the fee. There was some discussion about how to encourage timely payment from all members.

Action: Notify Library Technician Programs of the Award opportunity.

4.2 Budget 09/10

Motion: Janet Beavers **Seconded:** Carole Compton-Smith

Approved

5.0 Business arising from the Minutes of October 16-17, 2008

5.1 CPSLD Bylaws update and amendment – Bob

Background information and accompanying motions were circulated in advance as required by the bylaws. Bob summarized the proposed changes.

Moved to accept changes to Articles 16 and 17 as described in the background document [to permit consideration of bylaw change or financial proposals at any duly constituted meeting, with appropriate notice]

Motion: Bob Foley: **Seconded:** Carole Compton-Smith

Approved

Moved to accept changes to Article 4 as described in the background document [to remove reference to the AGM to conform to changes to Articles 16 and 17].

Motion: Bob Foley: **Seconded:** Carole Compton-Smith

Approved

Moved to accept changes to Article 30 as described in the background document [to allow the Executive to make timely financial decisions between meetings with appropriate consultation and endorsement at the subsequent meeting].

In discussion, Bob explained that this change is meant to allow the Executive to proceed on time sensitive matters that require expenditures. The Executive is expected to be aware of their accountability to members in exercising this authority, and as always to work with the support and confidence of the organization in mind. Some members expressed concern that the Executive would have extraordinary powers. An expectation was reinforced that consultation will take place with the membership as part of any decision making in these extraordinary circumstances.

Motion: Bob Foley: **Seconded:** Carole Compton-Smith

Approved

Action: Bylaw changes to be updated and posted to the website.

Dana, Todd, Carole

5.2 Secretary/President-Elect, 2011-2013

Call for nominations from the floor. None forthcoming.

Grace Makarewicz nomination moved prior to the meeting.

Motion: Laura Neame: **Seconded:** George Modenesi

Grace was acclaimed incoming Secretary/President-Elect for the term 2011-2013.

Action: Update website to reflect changes to the Executive

Dana, Todd, Carole

5.3 Library 2020 update and discussion – Guests: Lynn Copeland, Marleen Morris

Dana welcomed Lynn from SFU and Marleen Morris, consultant to the Library 2020 project and author of related reports. She explained that the purpose of this session

was to enable members to better understand the issues and to consider responses and strategies for the post-secondary library sector in the evolving provincial scene.

Marleen reported that after the first Library2020 report it was decided at the Library 2020 Interim Steering Group the development of a business case was not the most appropriate next move. What was needed, and has now been completed, was to develop and present some different consultation models to consider for adoption, with the object of more effective communication among all types of libraries forward.

Marleen began by outlining that the intent of Library2020 is to add value to the library community. Initially TAL and the Colorado Library Consortium (CLiC) were reviewed as models together with the current situation in BC. However, the situation was and remains different in each of these examples. BC has a long history of collaboration among the many organizations that support the work of libraries and this means that the starting point for a province-wide collaboration is at a different place than TAL or CLiC. Process is important and in this environment enforced cooperation could negatively impact the many collaborations that have emerged organically. E.g. it took four years before TAL became a reality. In BC everyone needs to realise there is an unequal potential benefit in collaborative initiatives – the larger players, that is the entire post-secondary sector libraries have the least to gain in a material sense.

Representatives from all sectors have been interviewed as part of Marleen's work. The Ministries of Advanced Education and Education have both said that there are no funds for new initiatives such as Library2020. However, they are interested in supporting projects such as AskAway and the multi-sector bundle of databases. These, after initial government funding, become the ongoing responsibilities of the user groups.

Marleen suggested that through her talks with the library communities the issues of maintaining autonomy - or being pressured to join in when a project does not meet the needs of the user group – creates a disconnect from the collaborative process.

The initial concept of the Library 2020 multi-type consortium came from the PLSB document **Libraries Without Walls: The World Within Your Reach A Vision for Public Libraries in British Columbia**

http://www.bclibrary.ca/home/site-files/library_strategic_plan.pdf

Instead of Phase II being the development of a business case it is now presented as offering three consultative models for discussion with the intent that by the choice of one of the models the Library2020 process may again move forward. These are:

- a) Working through existing library sector organizations to recruit a task group and to manage communications. There is some concern with this approach from the Library Trustees group.
- b) The second model looks to the individual libraries where names would be put forward to work on the task group without reference to existing associations.
- c) The third model would be through sector appointments made through the organizations to a task group which would gather and process input directly from the libraries.

For all three models the focus of the task group is the same i.e. communication and response analysis. However, there is a huge inequity between the sectors in terms of their capacity to engage in any of these models, e.g. the teacher-librarians have no

decision making authority or even a link to the decision makers.

Marleen explained that in the consortia reviewed libraries could opt to join or not e.g. in Alberta the school libraries do not participate at all.

Questions and discussion followed, with these summary points –

- Being part of the CPSLD group enables a high level overview of the process taking place in BC. ELN has always supported the work of the post-secondary libraries and could be vulnerable to changes in the collaborative environment since they get funding directly from government. ERAC is not part of the Ministry of Education but a way that school districts enable system-wide purchasing although they did get initial government funding.
- If we do not opt for one of these models then what would we do. There is concern about the lack of representative coverage at the Interim Steering Committee, which will persist if another model is not adopted. When we first started talking about this there was a lot of buzz re: benefits for the user. The lack of an agreed upon process is now blocking forward action. The teacher-librarians are in the same Ministry as PLSB and have concerns about being wiped out. A current model that is being touted is the Britannia model where the high school library is in the public library.

With the amount of information that we have on Library2020 we need to be more engaged than we currently are in this process. CPSLD needs to focus its energy to be a leader in the process and move forward on issues of importance to our group.

Lynn continued the guest presentation with a summary of SFU involvement in matters related to the Sitka project and BC Library Cooperative.

The BC Library Co-operative (BCLC) has very significant powers – one of the activities that BCLC states it may take on is licensing. It is not clear how this is meant to complement existing service to the post secondary sector from ELN.

Sitka project funding provisionally comes from 85% of any current integrated library system funds of members.

While there appear to be some ambiguities in the BCLC documents, it was noted that the post-secondary group of libraries could easily be voted down according to the governance provisions of the BCLC and that the financial power is strongly within the hands of the Board which is not directly representative of the membership.

Currently UPEI, Windsor, McMaster, and Laurentian are participating in developing the Evergreen open source systems as part of a separate project. Academic libraries may have reason to be interested in the Sitka project, but should examine the governance model of the BCLC carefully in considering how or whether to engage with Sitka. One member has informed their risk manager of the BCLC documents. He will report out to the group when he has some analysis from the manager.

It may be that the government is looking at ways to reduce funding for libraries and may have some vision for how libraries in the universities should be engaging with these broader collaborations. However it seems unlikely that the Ministry would want us to abandon current robust systems and collaborative arrangements, particularly without sector-specific cost analysis. It was noted that with respect to systems development, the Province of Saskatchewan has decided that open source

development is not the way to go and has signed with Innovative Interfaces Inc.

A few members noted that they paid the \$50.00 membership fee to join the BCLC in response to the recent call for members, admittedly without a sophisticated analysis of the proposition.

In the circumstances it is reasonable to expect that both the Ministry and our own institutional reports may have difficulty interpreting the emerging opportunities and how the diverse initiatives relate to existing arrangements or respond to our challenges. A position paper was proposed to clarify the issues and identify the preferred strategies of post secondary libraries for effective engagement with each other as well as with partners beyond our own sector.

It was noted that the governance of Sitka, and the fact this is constructed to engage three sectors, has come to the fore in a non-transparent and non-inclusive manner, whatever the intent. As significant potential partners in any cross sector collaboration, and with the interests of their users in mind, the post secondary libraries should be proactively defining and communicating a position on collaborative engagement strategies.

Marleen and Lynn were thanked for their presentations and contributions to the discussion.

Action:

A task group will prepare a position paper for the Ministry and for use in other communications by CPSLD members to promote awareness of preferred post secondary approaches to collaboration. The paper will make reference to existing successful strategies such as ELN, and to emerging strategies and organizations such as L2020 and the BCLC. The outline is to be ready by the end of July. The draft will be circulated for comment and endorsement by the members.

Task Group:

Carole Compton-Smith
Nancy Levesque
Nancy Black
Ken Cooley

Gregg Currie
Sheila Wallace
Leonora Crema
Bob Foley
Venessa Wallsten

Action:

Timeframe – 1. To state intention to develop the position paper at next L2020 Steering Committee meeting. (Carole)

Action:

To review information from local risk management when circulated. (All)

12.4 CILS Report

This report appeared early on the agenda to accommodate Mary Anne Epp's schedule.

Mary Anne reported that streaming video is still only in the pilot phase. Some discussion of NFB licensing for streamed products is underway but the costing is too high and more negotiation is needed.

K12 ERAC group will no longer attend Fast Forward.

Copyright continues to be an active issue and Mary Anne reported that she is working with Alan Carlson to keep the Ministry informed and to try to ensure that the concept of material with digital locks is rigorously rejected.

CILS is in its 25th year and there has been a 48% increase in students. This is making the service very difficult to sustain.

The annual meeting of the CILS advisory group is in June. Carole Compton-Smith sits on this committee.

5.4 Reciprocal Borrowing – Nancy L., Kim

Kim reviewed the history of this project. This was a recurring item on our agendas until ELN was asked to operationalize the project for CPSLD in 2007. Earlier this Spring members began to discuss policy refinements and local practices among themselves with reference to information posted on the project website, specifically that costs could be incurred returning books to home institutions and this caused concern among some libraries. Concurrently, ELN asked what next steps were needed to advance the project. A teleconference between Nancy, Kim, Carole, Dana, Anita and Gordon was arranged to discuss. It was decided that CPSLD should be reminded of the history of the project, and asked to reaffirm the intent that ELN handle operational aspects of the project, and on that basis endorse a task group to work on and recommend next steps.

In the discussion that followed, it was agreed that the information gathered by ELN and presented on the ELN website has proved very useful. It was proposed that moving to next steps needs buy-in from everyone and should more appropriately be decided by the CPSLD members. For example, we need to inventory our practices, should look at the COPPUL agreement, and discuss at an overview level with our circulation managers and supervisors, without getting trapped in the minutiae.

Moved that the COPPUL reciprocal borrowing agreement be reviewed and adapted as a model for CPSLD to consider at the Fall 2009 meeting. Laura Neame and Carole to work on the document. Lila, not in attendance at the meeting, has also agreed to be part of this task group.

Motion: Laura Neame

Seconded: Mary Anne Guenther

Carried with two abstentions

Leonora reported that when UBC offered free library cards eight hundred were given out. About 30% of this number did borrow materials from all branches. A limit of three books per external user is in place. She noted that she will review stats to see which materials are being borrowed.

6.4 (this agenda item was moved up to take advantage of Kim's availability.)

Kim reported that the installation of the Qwidget is now reflected in the statistics. The sustainability of the project has been supported by 25 of the post-secondary libraries. One library did not support the additional funding and one did not respond.

The license for QuestionPoint software is coming due and an RFP was placed on the BC Bid website. QuestionPoint, VRLplus, Instant Service and Liveperson are being reviewed.

The summer AskAway service is being supported by fifteen institutions.

BCcampus has again come forward with funds for the AskAway co-ordinator and to support licensing of software.

5.5 CPSLD website update – Sybil, website subcommittee

No report.

5.6 CPSLD Archive project — David

David noted that all CPSLD documents received to date are now archived at BCIT.

A summary report on the fonds provided by Deidre Brocklehurst gives a brief history of the organization and a useful overview of the CPSLD documents that have been contributed to date. Many thanks to David and to Deirdre for their work on this project

5.7 CPSLD Statistics – Lila

Unable to attend but we should expect no change re: the stats submissions process.

5.8 Statistics Trend Analysis

David provided a report of his analysis of CPSLD statistical trends over time.

6.0 Liaison Reports and Updates

6.1 ELN Steering Committee update – Dana

Highlights for CPSLD: PLSB gave an overview of the BC Library Cooperative being put in place for the Sitka project governance. Discussion ensued, with the later consequence that this and related issues were added to the agenda for the CPSLD Spring meeting.

The multi-sector bundle was discussed, specifically regarding the usefulness of this type of bundling of databases for the post-secondary library sector. It was noted that it is can be useful to have a continuum of databases for the user as they move between public libraries, school libraries and the post-secondary library.

6.2 e-HLBC – Nancy

Nancy reported on the meeting held the previous week. Grace Makarewicz has been elected to the Management Committee.

6.3 BCcampus Learner Services Committee – Nancy/Todd

The outcomes of the Learning Technologies Survey were discussed. There may be a funding opportunity through BCCampus to work further on selected areas of common interest.

Actions:

- Explore granting potential and the possibility of partner with SLAIS. Nancy Levesque
- Thanks to Randy Bruce and BCCampus for the continued support and funding of the AskAway project. Dana McFarland
- Advise Randy Bruce that CPSLD members are interested taking part in the

proposed Fall workshop as attendees or perhaps presenters, and are also interested in exploring grant funded research opportunities related to educational technologies through BCCampus.

- Recirculate survey results with responding members identified, to facilitate collaborative conversations. – Nancy Levesque

2:30 – 4:30

6.4 [AskAway Advisory Committee – Kim – moved earlier in the agenda]

6.5 MEC – Lila Heilbrunn

Lila was unable to attend the MEC AGM and Brenda Appleton from VCC sent some information from the MEC meeting to Carole. Issues related to streaming videos are still a priority.

7.0 New Business

7.1 CTCL sponsorship – Kathy Plett

A motion was circulated prior to the meeting as required by our bylaws:

Moved that the membership approve the expenditure of \$250 for sponsorship from the 2009-10 CPSLD budget to support the CTCL Annual General Meeting and CTCL-sponsored workshop at the CLA conference in Montreal in 2009.

Motion: Kathy Plett: **Seconded:** Carole Compton-Smith

In discussion a member noted that CTCL has been supported by CPSLD with sponsorship funding in the past, and she would not like funding to this one agency to become a routine activity.

It was noted that a three quarters majority of members present is required for this motion to pass. In this case 15 members must be in favour.

Approved - 18 yeas received

7.2 Langara Library Tech Advisory – academic liaison – Mary Anne Guenther

Mary Anne has been part of this group but is stepping down. On behalf of the program, she asked for volunteers for a new academic library representative for this advisory committee.

Action:

Mary Anne will advise the program that Grace Makarewicz and/or Nancy Black have offered to take on this role. If the selected representative is also a CPSLD member, there will be an opportunity to share information with CPSLD as matters of common interest arise.

7.3 Learning Commons – Grace

Grace commented on the fact that other learning services at Langara such as the Math Centre are not near the library and thus there is a gap in the implementation of a physical Learning Commons model. She is researching learning commons to identify strategies that could strengthen the model at Langara. Discussion followed. There is a Math Centre in the Learning Commons at UVic and the Instructional

librarian has the mandate to work with the different centres. It has proved a very strategic asset to the library. UBC is interested in assessment strategies for Learning Commons services now that they have implemented – this need garners a lot interest from the instructional side. RRU is interested in identifying a suite of services that will work as part of the Learning Commons. BCIT uses tracking software for Learning Commons activity.

Actions:

- Consider developing an agenda item for a future meeting – Carole, Grace.
- In the interim Carole to create a folder on the website for Learning Commons related files. Interested members will load discussion papers or related materials to the website.

7.4 Courseware/copyright – Grace

Grace asked what information and interest there was from the group concerning courseware copyright issues and other copyright issues, and what other members had these functions in their portfolio.

Conversation to take place offline among those interested or who have responsibility for copyright.

7.5 CPSLD financial guidelines – Janet/Dana

It is proposed that guidelines be developed to assist decision making with regard to expenditures. Dana called for volunteers to work with Janet to draft guidelines, together with bylaw amendments and notices of motion as required (i.e. to refer to guidelines).

Action:

Sheila and Sybil to work with Janet and present guidelines for next CPSLD meeting.

8.0 Information Items

8.1 SESAF– Carole checked with her VP, Blaine Jensen and was informed that there will be another meeting of this group.

8.2 mLibrary Conference Nancy –

Nancy encouraged everyone to attend this learning opportunities with mobile technologies conference that is being hosted by UBC and Thompson Rivers University, together with Athabasca University and the British Open Learning University –

<http://m-libraries2009.ubc.ca/welcome.html>

8.3 ABC Copyright - Janet

Janet reported about the ABC Copyright Conference in Edmonton. It appears that the Supreme Court is no longer upholding fair dealing and the educational sector needs to react strongly to this issue. There is also an increasing danger of class action suits. Recently Heather Robertson won an \$11 million dollar settlement against Globe and Mail. This points to potential issues concerning IP rights in aggregated databases.

9.0 Other Business

9.1 Discussion about access to licensed resources for diverse groups.

David reported on a former BCIT employee who was very concerned that he had no access to databases remotely upon retirement. There was general agreement that this was the same at other institutions and also applies to CE students. It was noted that professors emeriti, where it is understood that there is an ongoing relationship with the institution, do have access. Another member reported that adjunct professors do get remote access.

For alumni, University of Toronto and some other institutions have negotiated so that their alumni may have off-campus access to selected databases. Some CKRN licenses come with alumni privileges. Some members have ongoing conversations with their alumni counterparts about viability, costs and benefits of extending access to alumni. ELN is aware of this as an issue of interest to some post secondary libraries

10.0 Next Newsletter due date – Kathy

Kathy requested that all newsletter articles be submitted by May 22.

11.0 Future meeting dates/places –

- Fall 2009 – UBC Barber Centre – October 15-16 40th Anniversary
- Spring 2010 -- CNC/UNBC in Prince George scheduled before May if possible
- Fall 2010 – VCC

May 8, 2009 – University of Victoria – Cadboro Commons, Campus View Room

PD Workshop – Overview of the UVic Graduate Certificate in Library Leadership – Shailoo Bedi and Inba Kehoe

This program is run through the School of Public Administration at the University. Considerable curriculum development was done in conjunction with library personnel. Inba Kehoe is currently enrolled in the program and gave a first-hand explanation of how the Library Leadership group study as a cohort and also follow courses in the regular Public Administration stream.

Representatives to the ELN Steering Committee were selected at a meeting break:

Janet Beavers will continue for Rural College Libraries – June 2009

April Haddad will be the Urban Colleges Representative – June 2009

These appointments are for two years

12.0 Guests and partner reports:

12.1 AVED – Kate Cotie

Kate noted the emphasis in the Ministry is on day to day business vs. new initiatives until after the May 12 election.

A couple of changes to report - Aboriginal Service have become a crown agency. There has been a \$65 million investment for aboriginal learners and 11 public post-secondary institutions are taking part to enable a smoother transition for students from K12 to college. Internet access is seen as a key requirement. Band offices may have such access that may be the only access point of access on a reserve.

Basic education standards for private institutions, together with outcomes-based accreditation will be in place as of June 1. These changes, and the new EQA designation, include among other criteria, a requirement for appropriate learning resources.

Kate, in responding to a question, confirmed that Campus 2020 is still referred to when making decisions and that the PCTIA project is a direct response to Campus2020

12.2 BCcampus – Randy Bruce

Randy brought everyone up to date on projects underway at BCcampus.

The Learning Gateway has been improved.. The Sol*r repository continues as a shared service to host shared objects. The platform that this runs on is Equella from the Learning Edge in Australia.

BCcampus is scheduled to have a “shared service” day later in the spring. One such shared service is AskAway where BCcampus continues to provide funding towards the co-ordinator position.

Anything that helps patrons move between systems is seen as a plus. Projects to use Shibboleth and Cloud services are still being considered to assist with this objective.

BCcampus hopes to host a FOIPOP and Web 2.0 session in the Fall possibly at VIU.

Randy passed on the information that following a BCcampus reorganization he will likely not be the ongoing contact in the future.

BCcampus and ELN have had ongoing conversations concerning the potential for other collaborations, specifically regarding the Research Knowledge gateway.

12.3 ELN updates– Anita Cocchia

Anita referred to highlights from the Progress Report covering the time from Oct 2008 – March 31 2009.

Licensing remains the primary focus of activity for ELN. Renewals are simpler than adding a new product. There are forty-two renewals underway. The renewal for the Auto-Graphics contract that supports ILL and Outlook Online was recently completed. This has prompted conversations concerning the future of this project, particularly with Sitka planning to create a shared database for the public libraries as part of that project. The A-G renewal is for the next two years with a further two year option.

Confirmation and a signed agreement are again in place with BCcampus re: funds for AskAway.

ELN helped in the organization of the L2020 Breakfast meeting at BCLA.

The huge success of the digitization symposium in December 2008 at the UBC Xwi7xwa First Nations House of Learning is a special highlight for ELN. Work is currently underway on a

Digital Collection Builder with a metadata toolkit to bring collections online. The Archivists already use such software and there will be training sessions for this software at the end of May. Six digital collections are waiting to be loaded to West Beyond The West and these were funded through Barber Learning Centre grants.

ELN has now received its 2009-20 funding letter from the Ministry. The presentation of outcomes and project development that shows responsible fiscal management was well received by government.

The Strategic Plan will be refreshed through to 2011. A survey on priorities was issued for response by May 14, and a draft plan will be available for feedback. The plan with incorporated feedback will then go forward to the Steering Committee for endorsement to guide operations to 2011.

Following Anita's remarks, discussion returned to electronic database licensing, and the impact of the economic environment on their negotiations. Anita noted that we do not deal with many of the high end database vendors. This is usually done through COPPUL and CKRN. At ICOLC the large vendors were making no blanket statements about their pricing and renewal responses, stating that any adjustments would be case by case. For clarification the multi-sector bundle has Ministry funding for two years but the funds are being applied to three-year licenses.

With respect to sustainability of the multi-sector bundle, the Public Libraries already have some core suite funding and K12 sector has been the surprise group in this endeavour – they have embraced the multi-sector bundle and mobilized a swot team to have people going out to schools to do training. A sustainability tool kit is being created for the use of libraries with local decision makers in making the case to sustain the project.

It was noted that representatives to the ELN Steering Committee were selected at a meeting break:

Janet Beavers will continue for Rural College Libraries – June 2009

April Haddad will be the Urban Colleges Representative – June 2009

12 noon – 12:30 Lunch

12.4 [Moved to Thursday - CILS/AEMAC/copyright – Mary Anne Epp]

12.5 MEC report – Will Meredith

During this past year MEC has spent time developing their website. The ability to password protect some parts of the site is very useful since there is a list of Purolator courier codes. It is planned that the website will also be used for presentation of statistics. MEC opted to have a new logo designed at a cost of \$500.

Following consultation with CPSLD, a letter was sent by MEC to the federal government on March 16 in support of the Library Book Rate bill.

12.6 Barber Centre – Simon Neame for Sandra Singh

Simon, who is Assistant Director of the Barber Centre, gave an overview of some internal changes.

Sandra Singh, the new Director, comes to the position with a strong background in

community outreach. As well the new Advisory Committee has also been established. Nancy Levesque is on the committee as regional member, Leonora is also on that committee to represent UBC Library.

From an operational perspective the new building housing the Centre has been open for only one year and now the deficiencies list is being reviewed and completed.

Programming Highlights

BC History Digitization Program just finished 3rd year. The program has been honoured with a BCLA Merit Award this year.

Business Accelerator Program A Community Business Services Librarian has been hired for this program. Guides and resources for small business are now being produced.

Community Historical Recognition Program

A grant of \$50,000 Heritage Canada enabled a project with Dr. Henry Yu on the experiences of Chinese Canadian based on the digitization of immigration documents. Learning Commons – visits from Kwantlen, Langara and Douglas have been received.

In reviewing different concepts for the Learning Commons, staff are seeing that there is a need to install more multi-media workspace and to offer more peer to peer services – current partners in the space include writing centre and the math resource centre.

Conference services are using part of the facility for learning-related conferences over summer.

In terms of planning ...When Sandra first arrived a couple of staff retreats took place and a conscious commitment was made not to do a strategic plan for the next couple of years. This will allow time for a reconnection with outlying communities. The report that informed the establishment of the Barber Centre, conducted by Marleen Morris, has been made available to CPSLD.

24/7 during exam period.

The Barber Centre was open throughout the exam period. Student counts through the night peaking at around 3 am with over 400 students – no were no security related issues during the extended hours. It is expected that there will be an extension of this project following meeting with custodial staff, security etc. to ensure the best environment for students. David added that at BCIT the ehPod id now being asked to be open 24/7 currently open to 3 am. Library is perceived to be a safe place and students want to be there.

3 pm Adjournment, with thanks to Ken and the University of Victoria for their gracious hosting.