

CPSLD Newsletter

Spring 2006

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**CPSLD**

Council of Post Secondary Library Directors

CPSLD Newsletter contains articles and photos submitted by members.

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### CPSLD Spring Meeting at UBC

Many thanks to Tim Atkinson and the staff at the University of British Columbia for hosting the Spring meeting of CPSLD. We appreciated the chance to meet Dr. Peter Ward (UBC's Interim Deputy University Librarian), visit the Irving K. Barber Learning Centre, and see the new ASRS Automated Storage and Retrieval System in action. Other highlights from the meeting included: an informative workshop on "Privacy: some implications for post-secondary libraries" delivered by Allan Carlson of the Ministry of Advanced Education; a progress report from the CPSLD Government Publications subcommittee with guests Maureen Woods (Director of the Public Library Services Branch), Anne Morgan (Library Consultant) and Carla Graebner (Chair of the BCIA Information Interest Group); and an update on the Virtual Reference project, with guests Maureen Woods, Trish Rosseel (wearing her BC Campus hat), and Anita Coochia (ELN). Libraries are involved in many new initiatives these days, as is clear from these reports. Thanks to all who contributed to this issue!

## Reports

### BCIT

submitted by Pat Cumming for Brigitte Peter-Chernoff, Institute Librarian

The BCIT Library was well represented at BCIT's annual PD day. Librarians facilitated two workshops for staff and the Library team created a Published Authors Display. We asked BCIT faculty and staff to tell us about any articles or books that they had published. The response was overwhelming and we used the information to create a bibliography and set up a display for PD Day. It was so successful that we used the same display during our biannual Open House for the public.



*Published Authors Display*

A more unfortunate event occurred in January when our ATC campus Library suffered a fire. Although the fire itself was quickly extinguished, the collection sustained some smoke and water damage. Some of the collection is being salvaged while other items will have to be replaced.

Our new online tutorials are now available on our Web site at [http://archives.bcit.ca/Catalogue\\_Tutorials/Library\\_Demo.htm](http://archives.bcit.ca/Catalogue_Tutorials/Library_Demo.htm)

These were completed by Heather Maisel, a SLAIS coop student. Another SLAIS student, Cobi Falconer, is currently working in Records Management. She will be assisting BCIT staff in implementing policies and procedures as well as delivering both online and face to face training on our new records management system.

The Library launched two blogs as part of BCIT's TEK (Technology-Enhanced Knowledge) project. *Going the Distance* is primarily aimed at Distance, Online and Part-time learners and is available at <http://libdist-bcit-ca.bryght.net/> The *Health Science Library blog* is at <http://hslibrary-bcit-ca.bryght.net/>

We said goodbye to Yu-Mei Choi, a long time staff member who retired from her post as Cataloguer and Head of Technical Services. Lin Brander will be joining us as our new Graduate Studies Librarian as BCIT moves toward offering postgraduate degrees. We also welcome Kathy Musial to the Library staff. Kathy is responsible for the operation of the Learning Commons which began as a partnership with the Library but is now part of the Library's organization.

Institute Librarian Brigitte-Peter Chernoff traveled to Australia in March. She visited several academic libraries primarily to investigate delivery of services to postgraduate students. Her experiences will guide the Library as it plans for this new student and faculty group.

The BCIT Library has embarked on a strategic planning exercise that will guide our operational planning and budgeting to 2010. BCIT staff, faculty and students participated in focus groups this spring. The focus group report along with surveys and benchmarking will be used to create the strategic plan which should be completed by this summer.

After repeated requests for "something to read" at the Reference desk, the Library has implemented a *Take a Book, Leave a Book* service. This is a collection of paperback fiction, all donated by staff and others, that are made available to borrow. They are not catalogued or barcoded, we just ask people to return them once finished or to donate their own paperbacks. It is a cheap, easy way to provide these materials without using up valuable staff time. We just had to buy a paperback rack. So far it has proven to be popular with staff and students alike.

## Camosun College

submitted by Richard Baer, Chair, Library Services

We are having a Library Review this year. Ken Haycock is coming this spring/summer to conduct a broad ranging review. Any changes that are accepted and funded would probably not take effect until fiscal 2007. There is a parallel review of the unit that we are in (Technology and Library Services) that is supposed to start at the same time.

Richard Baer is resigning as Chair of Library Services and Nancy Herwood will take over the post in September. Nancy has been at Camosun for many years so has a good grasp of the issues. I am sure the veterans of CPSLD will welcome her.

Margie Clarke has graduated from SLAIS and is working for us as a librarian from May to mid-August.

There is no budget increase so we are looking to cut services in some areas for reallocation. We did get part of our ELN database cost moved from capital to base but had the corresponding amount cut from capital so there is no net increase in collections budget.

Our Unicom system is stable, and we have gotten some new equipment for our server so we worry much less. We got funding for a test server and for an upgrade to iLink. With a test server, we can figure out how to enhance Unicom in safety.

There are a number of features we have not tried to use because of the possible impact on our production system.

We also will be buying touch-screen monitors for our circulation and info desk areas. This will help reduce the thousands of clicks a day needed on a busy circulation and info desk.

AV has requested funding for a Symposium Interactive pen display monitor for our teaching classroom. They are similar in concept to the Smart Board at Douglas but use the same functions on a 17" monitor.

## College of New Caledonia

submitted by Katherine Plett, Library and Media Services Director

### Quesnel

Sandra Chulka (Ancillary Services Librarian) and I were pleased to attend the official opening of the new CNC/UNBC Quesnel campus in January. The library is attractive and spacious, and is now networked to our SIRS system for circulation. The building itself is spectacular. If you are ever driving through Quesnel, we'd encourage you to visit the campus!



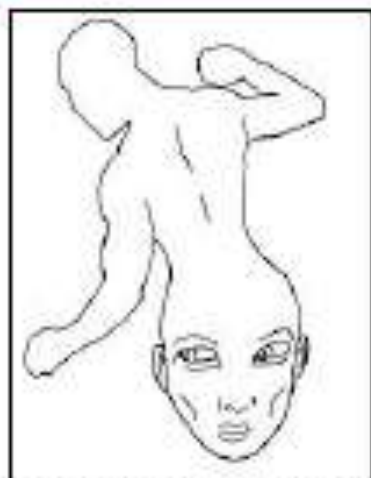
Quesnel Library Move



New Atrium in Quesnel

### "Black by Popular Demand"

During Black History Month in February, we featured the artwork of Gerald Ferguson. His display was so popular that we incorporated it into our Career Fair exhibit promoting CNC Fine Arts. Visiting secondary school students had a chance to take one of his unfinished drawings and finish it. Here is one of the winning entries from this contest. It's one of 5 winning entries posted with permission on the CNC library website.



unfinished piece by © Gerald Ferguson



finished by © C.P., College Heights

### Displays

Other displays that have attracted a lot of attention are Easter Egg Collections from a local collector, the Botanical Society's Gardening Display, and Kirk Sauer's "Multimedia Presentation on the Human Form" which includes watercolour and oil portraits of men and women, accompanied by DVD clips of them talking about the process of being painted. This is a preview of a larger exhibit, which will open in a Lower Mainland Gallery in August.



Kirk Sauer (CMC Fine Arts)

### Databases

Accounting faculty are happy that we are now subscribing to the online version of the *CICA Handbook* from the Canadian Institute of Chartered Accountants. ... Health, psychology and biology faculty are impressed with the new *Electronic Health Library of BC* databases. We have promoted at meetings and on our website. An In-depth session will be held in August.

### Collections

We have moved and expanded our Easy Reading collection, thanks to funds from our International Education department. The Small Woodlands collection is being moved, intact, into the stacks area. We are creating a special Children's collection (PZ books and movies).

### Techno News

- All of our campuses now have wireless access. In Prince George, we have been using wireless for inventories.
- The library website will be transferred into a new content management system over the summer, with improved navigation and a new look. The college has adopted a new logo and visual identity.
- I presented a blog workshop at "May Days" this year. Most library staff participate in this exciting annual 2-day PD program.

### Promoting Books

- The library, in conjunction with the CNC Status of Women Committee, hosted author Maggie deVries in April. Maggie wrote "Missing Sarah," in memory of her sister who is one of the Vancouver Missing Women (now featured in the Picton trial). Many classes attended this session.
- CNC Press has just published an impressive 500-page local history book, "From Broadaxe to Clay Chinking." Library and Printroom staff helped with the production. The book was launched on May 18, and the first 200 copies are already sold, so we will be reprinting! New Publication Announcements will be sent to BC schools and libraries in early June.

### Convocation

Congratulations to Wanda Bruvold (Library Technician-Periodicals) who received her Associate of Arts Degree at our 2006 Convocation ceremony. Tammy Barker (Library Assistant) was the volunteer coordinator for this year's event and I assisted faculty and organized the group photo as in past years. An inspiring day for all of us!



## Douglas College

submitted by Carole Compton-Smith  
Director of Learning Resources



### People and Places

Changes underway at Douglas College will have an impact for the library beginning in Fall 2006.

Firstly, a timetable matrix change will be implemented. This will mean that the library will be changing its service hours to match the matrix. Most significantly the library will now be closing at 9.30 p.m. rather than 10 p.m.

Then, the building of the new health sciences facility at the Coquitlam campus is driving the plans to move about twenty thousand print and video items to the library at that campus. Luckily there is room for stack expansion on the lower level of the Coquitlam Campus Library. This expansion and other renovations are being undertaken to accommodate the move of nursing students from the New Westminster to Coquitlam campus. It is anticipated that this new Health Sciences facility will be operational by late 2007.

- Sandra Hochstein, Information Literacy Librarian, ran two successful classes of the Library credit courses, LIBR 1111 Foundations of Information Literacy and LIBR 1113 Information Literacy for the 21st Century. Both credit courses have a revised curriculum.
- Sandra also presented a poster session at L.I.L.A.C 2006 Conference in Leeds, England. To see information on this conference and Sandra's session see <http://www.dltp.org.uk/specialinterestgroups/bysubject/informationliteracy/ilac/ilac2006/parallels.htm>
- As part of the Initiative to Increase the scope and profile of scholarly activity within the college, the library proposed that some office space could be provided for the Scholarly Activities Co-ordinator. Tom Whalley has been in this position and working out of the library since January.
- In December 2005, Laurette Walsh, our Acquisitions Technician went on maternity leave and Mariana Asan replaced her beginning in February, 2006.

- In April 2006, Julie Grellier returned from maternity leave to her regular, part-time reference librarian duties.

### Library Services

Projects that have been accomplished or are underway this past semester include a contract with MARCIVE to renew catalogue authorities and installation of an ILL XML Harvester Module. We are just at the beginning of exploring how this may enhance the catalogue. You can click through the following item to see a harvested record.

[http://innopac.douglas.bc.ca/search/the+story+of+my+life/story+of+my+life\(1%2C1%2C3%2C8/frame&t&FF=+story+of+my+life&3%2C%2C3](http://innopac.douglas.bc.ca/search/the+story+of+my+life/story+of+my+life(1%2C1%2C3%2C8/frame&t&FF=+story+of+my+life&3%2C%2C3)

The screenshot shows the Douglas College Library website interface. At the top, there is a navigation bar with the library logo and name. Below this is a search bar with a dropdown menu set to 'TITLE' and a search button. The search results show one record: 'The Story of My Life [electronic resource]'. The record details include the title, published date, and a 'Connect' button. The interface also features a 'Limit results to available items' checkbox and a 'Record 1 of 1' indicator.

## PaperWERKS

Our Learning Commons activity has become more formalized with various workshops to assist the students with their assignment research and with word processing techniques for their papers and Power Point preparation for visual presentations.

An example of a schedule follows:

## zhar's Paper Writing Editing Research Know-how for Students



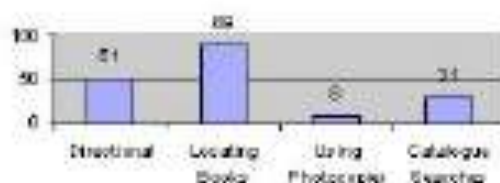
DATE / Time	TITLE	CONTENT
Mon, March 6 <sup>th</sup> 1:00 – 1:30 Mini-ELF	Introduction to PowerPoint	Title pages, bulleted slides, master slides and design templates
Thurs, March 9 <sup>th</sup> 1:00 – 1:30 Mini-ELF	Punching Up Your PowerPoint Presentations	Slide transitions and animations; insert graphics and images
Mon, March 13 <sup>th</sup> 1:00 – 1:30 Preview Room D	Power Searching with EBSCOhost Databases	Advanced search features to improve your searches
Mon, March 20 <sup>th</sup> 1:00 – 1:30 Mini-ELF	Formatting Your Term Paper in MS Word	Title pages, headers & footers, page numbers, endnotes and footnotes
Mon, March 27 <sup>th</sup> 1:00 – 1:30 Preview Room D	Introduction to APA Reference Lists	Creating citations and reference lists using APA style

## Ask Me

An Ask Me desk was set up on the second floor of the New Westminster Campus Library. This pilot service ran during the Winter Semester, Monday through Friday, from 11 am to noon and from 1 to 4 pm. The graph shown on the right demonstrates the service transactions.

This roaming support service was provided by our Circulation Staff. The assistance has been well received and will be expanded for the coming semesters.

Ask Me Service - Feb 20 to Mar 31, 2006



## Emily Carr Institute of Art and Design

submitted by Sheila Wallace, Director of Information Services, and Danuta Zwierciakowski, Librarian

This Spring we doubled our funding for electronic resources and added two full-text databases, Project Muse and Academic Search Premier, and two digital image databases, Corbis and AP Photo. We expect to subscribe to ARTstor this summer. In addition, we have been building our digital image collection through purchases from our former slide vendors and over the summer we plan to move this burgeoning collection into MDID, an open source digital image management system. Although it will take a very long time, eventually our collection of 150,000 slides, still used heavily for lectures and student presentations, will be completely replaced with digital images. Oh, wishful thinking ...

We've also been through a game of musical chairs over the last few months as Circulation Supervisor, Gill Blayney, returned from extended leave and everyone moved back to their former positions. While everyone in a small library performs a wide variety of tasks, the staff is to be especially congratulated on their flexibility and willingness to take on new duties and challenges. Emma Somers is our new Circulation Assistant and Trish Mau, formerly of Student Services and currently enrolled at SLAIS, is working with Danuta on the digital image project. Debra Gilman has left her part-time librarian position to pursue other interests so a new full-time librarian position is about to be posted, which is a rare event at Emily Carr Institute Library.

Another main focus for the summer is identifying the library support needs for the new Masters degree programs which start in September. Currently, 15 grad students have enrolled and they come from areas as diverse as Iceland and Iran. They'll add a very interesting mix of interests to the Institute environment.

## Justice Institute of BC

submitted by April Haddad, Institute Librarian

### *New campus in Kelowna*

Our new campus in Kelowna officially opened on March 3rd. The 8,000 square-foot facility is located in the former L'anse-au-sable elementary school in central Kelowna (825 Walrod Street).

### *New Critical Incident Simulation Centre (CISC) building*

On our main campus, construction of our new CISC building is underway and should be completed by late summer. CISC is a unique simulation training center, established to meet the growing training needs related to critical incident management, crisis decision-making, and public safety.

### *Library Space Planning*

The JIBC is now working on a facility space program for our main campus with RPG (Resource Planning Group). RPG has done space plans for several libraries including the new Seattle Public Library.

### *New Computer Area in the Library*

We just received funding for at least 6 more computer stations, which will increase our capacity by almost fifty percent.

### *SIRSI*

In mid December we implemented the SIRSI Booking Module for booking videos and DVDs. We now have all of our library activities on one system (no more entering borrowers and titles twice!)

### *Library Fee*

A new JIBC Learner Services Fee has been implemented. The Library will be getting \$120,000 per year from this fee, which will enable us to serve online and degree-path students, and faculty involved in applied research initiatives.



## **Buy A Book Campaign**

Our annual Buy A Book Campaign is on now for the month of May. Last year we raised \$9,500 for the purchase of new books.

## **Kwantlen University College**

submitted by Susan Bruchet, Public Services Librarian, for Cathy MacDonald, Dean of Learner Resources

A contract has been awarded for the Surrey Library expansion. A major expansion project for the Surrey Campus was approved a year ago that will see an expansion and renovation of the first and second floors of the Surrey Library and a renovation of the third floor, not currently part of the Library, to accommodate the Library.

### **Library Web Site**

Our Library Web site has been redesigned and now incorporates features such as cascading style sheets and breadcrumbs. It gives us a fresh, new look and feedback has been very positive. Visit our site at <http://www.kwantlen.ca/library>

### **Extended Reference Hours**

In response to student and faculty demand, the Library completed a pilot project to extend weekday reference hours during the fall and spring semesters. This added an extra hour in the morning and in the evening at both the Richmond and Surrey campus libraries. Langley also extended reference service by an hour in the evening. Expanding these hours allowed librarians to provide orientations for early morning and late evening classes, and provided extended reference service for all library users. This initiative is currently being evaluated.

### **Cloverdale**

The new Cloverdale campus will be opening in late Fall 2006. Ordering collection materials for the new library has begun and we are looking forward to moving into our new campus next fall.

### **Library Survey of Kwantlen Employees**

A Library Survey of Kwantlen Employees was completed this spring. We are now in the process of analyzing the results.

## **Collection Development and Degree Collection Development**

Our collection has grown, particularly in the degree program areas. All librarians have been busy adding print and non-print materials to the collection. We added over 50 new periodical subscriptions in 2005/06.

### **University 1100**

During the fall and spring semester, three Kwantlen librarians: Mirela Djokic, Sigrid Kargut and Jan Penhorwood taught the information literacy component of the credit course, University 1100 to over 200 students. The purpose of this 3 credit course is to help students with the transition to college and university studies. Teaching a credit course was a new experience for Kwantlen librarians and it has been a success.

### **Library Instruction**

Librarians conducted 344 library instruction sessions which included approximately 7906 students during 2005/06. This is up from 291 classes and 6988 students during 2004/05. It has been a busy year!

### **Electronic Resources**

We are very pleased to have access to the e-Books collection. These resources will benefit our nursing students and faculty. We are offering a PD session to our Kwantlen community in May on these resources. New subscriptions to other article indexes include: America History and Life, Business Source Premier, Garden, Landscape and Horticulture Index.

### **Surrey Library Lab Upgrade**

Forty new flat screen computers made their way to the Surrey Library Lab in December. In addition, there were new tables, increased data lines and wiring upgrades. Although student capacity in this lab has almost doubled, the lab seems more spacious due to the new furniture. Students are enjoying the new computers and increased study space at the workstations. The old lab tables were relocated to study areas behind the information desks of the Surrey and Langley libraries. These long tables were an immediate hit with students who need to collaborate with other students for group study and projects.

## Public Relations

Lisa Hubick and Joanne Caplette collaborated to produce our second annual Library Annual Report. It is an informative, attractive publication and it is featured on our library web site under *What's New*.

Lisa also coordinated, with the help of the supervisors, an open house at each campus library. Kwantlen employees and students enjoyed the cake and activities in the library.

## Library Strategic Plan

Work continues in all of the Strategic Plan committees.

## Kwantlen Turns 25!

Kwantlen is celebrating 25 years as an institution this year. There are a variety of events planned. Denise Dale is our library representative on this committee.

## Library PD Day



*Kwantlen Library PD Day, May 5, 2006*

Our annual Library PD Day was held on May 5th. The day included a trip to BCIT for a guided tour of the library. Our colleagues at BCIT were very hospitable and we appreciated the tour, particularly the opportunity to see the beautiful learning commons, interesting presentations and the treats! Back at Kwantlen, we had a useful, interactive activity on emergency procedures presented by Debbie Smith and Bevin Heath Ansley and a very interesting slide presentation by Jean McKendry on library architecture in Finland and Sweden. Nancy Smith, a longtime staff member who has been recuperating from an illness, joined us during the afternoon. We presented Nancy with a quilt made by her

friends and colleagues in the library. The PD Committee consisting of Cathy MacDonald, Adele Andrascik, Karen Archer, Lin Brander, Angela MacLean and Debbie Smith organized an interesting and informative day!

## People in the Library

- Our Dean, Cathy MacDonald and her assistant Ann McBurnie, recently moved their offices from the Langley Campus to the Surrey Campus. This move to offices in the Surrey Campus Library is beneficial for many reasons including being on site during the Surrey Library renovation.
- Jamuna Venkataraman, cataloguing technician, retired in November. Jamuna was a valuable member of the Tech Services team for so many years! She was an esteemed colleague and had a great depth of experience as well as an extensive knowledge of cataloguing. She has been keeping us up to date on her adventures post retirement, which have included a trip to India. John Alexander, the successful candidate to replace Jamuna, began his new job November.
- Joanne Caplette, a Langley based staff member was awarded a NISOD Excellence Award. Her dedicated service to students as well as her contributions in terms of creativity and professionalism in all areas of her job, make Joanne a very deserving candidate for this award.
- Janet Wong, who returned last August from her one year leave of absence as a librarian at a college in the United Arab Emirates, resigned in December. She accepted another library position in the Middle East. We wished her much success in her new position.
- Lisa Hubick was the successful candidate for the 60% regular Public Relations Librarian position. Ulrike Kestler was the successful candidate for the 60% contract Librarian position.
- Lin Brander has recently accepted a full time regular position at BCIT Library. We will be very sorry to lose Lin who has worked with us on a contract basis for almost 2 years. However, we are happy for her and wish her all the best in this new position.
- Silvana Smith, supervisor at the Richmond library will be going on maternity leave in June. Margaret Giacomello will be replacing Silvana during her maternity leave.

- Judy Isaac has replaced Nancy Smith, while Nancy is recuperating from her illness and Janet Lazare has stepped into Judy's job.
- We welcomed two new auxiliaries during the past semester: Teresa Czirjak and Diané Cslzmadia.

## Langara College

submitted by Dave Pepper, Director, Library, Media & Bookstore Services

*We have lift-off!*



Millennium, Langara's new integrated library system from Innovative Interfaces Inc, had lift-off on May 3 and is now approaching cruising altitude. This is considered a "soft launch" for Circulation. Development on the OPAC and training on other modules are underway. An official launch will be celebrated this Fall. Congratulations to Donna Hanson, Project Coordinator, and Brent Searle, Library Systems Manager, for a relatively painless implementation - and to all personnel who have so willingly embraced this change!

### *New Library wins "Canadian Architect" Award of Excellence*

[http://www.canadianarchitect.com/issues/1/article.asp?id=170967&story\\_id=120767101909&issue=12012005](http://www.canadianarchitect.com/issues/1/article.asp?id=170967&story_id=120767101909&issue=12012005)

*[excerpt]*

"This project consists of the development of a 25-year master plan for Langara College in Vancouver, and the design of a new 80,000-square-foot library and classroom building. First and foremost, the project transforms the existing campus from a sea of on-grade parking spaces into an educational precinct - a sequence of outdoor student social spaces. Parking will be relocated below grade over time, allowing a new public realm to emerge on the campus.

Each of the new spaces is conceived to have a specific role and function in the overall campus structure. A new forecourt with an immense

reflecting pool will create a significant entry court facing onto 49th Avenue. A new inner student quad will be framed by the library, and forms a new focal point of student activity on the campus. The new West Court will engage with Langara Park, creating a western front to the College.

In addressing programmatic and sustainable design concerns to accommodate 50-year campus growth, the library is designed to expand within the building shell over time to permit the integration of study spaces and classrooms. The library has been conceived as an information commons, where all of the functions of the library are integrated on the ground floor, easily accessible to staff & students. Study spaces become quieter and more introverted the further one moves up and into the facility. Wireless systems and the latest technological infrastructure are utilized in the library and the rest of the building."

### *Furniture + Equipment database*

Building a database of furniture and equipment specifications for the new library has consumed the Library Planning Team for a large part of the project. A detailed spreadsheet, delineating furniture type, quantity, dimensions, etc. for each item, is feeding the current RFQ (Request for Quotation) phase, expected to be completed by mid-summer 2006. The architect is working with the Planning Team to identify potential furnishings and fixtures for the public areas. Because it indicates the ultimate location for each item, the F+E database will also be invaluable during the relocation phase, planned for Summer 2007 - In time for the Fall 2007 CPSLD meeting!

Thanks to BCIT, Malaspina and Emily Carr Institute for hosting our rigorous site visits. We are scheduled to visit St Martin's College in Lacey, WA on June 2.

### *Aligning our goals with the President's Strategic Plan*

Our new "Key Commitments" (KC) have been rolled out for the next 3 years (2006-2009). Each KC has to be tied to a specific "chapter and verse" of the College's Strategic Plan. A few things the Library, Media & Bookstore Services group has committed to are:

- Identify & implement where feasible opportunities afforded by the new Library building and new Library software for new service delivery options, workflow improvements, etc.
- Initiate annual targeted & continuous assessment of LMBKS services. Develop or use existing survey instruments (e.g. LibQual) to complement the annual Student Survey, Outcomes Reports, etc. ... Improve LMBKS' score on the annual Student Survey
- Revisit the analysis done by the Bookstore in 2001 on implementing an e-commerce option for students to order course text materials
- Undertake a critical evaluation of the "first generation" of Enhanced Classrooms. Develop a new profile for the "next generation," and required budget (manpower + expenses)
- Evaluate the feasibility of a "capital replacement model" for the replacement/upgrading of IMS equipment
- Review & report on a "One-Card" option for Langara College as an extension of the current Photo-ID card
- Develop a web-based application for initiating, tracking, clearing and reporting on copyright/courseware activity
- Review our collection development strategy to ensure cost-effectiveness, streamlined processes - and relevance to the changing learning environment at Langara
- Implement a "Canadian Educational Media Distribution Database (CANDI)" for the post-secondary sector.

#### *Let's just do it!*

Current processes for initiating, tracking, clearing and reporting on courseware/copyright activities are not well integrated, resulting in considerable duplication of effort College-wide. Our "Copyright Business Process Improvement" project proposal calls for the design of a relational database to input, retrieve and manipulate data, to satisfy Access Copyright requirements, and to create a more streamlined and user-friendly process. The resulting database has potential application across the

post-secondary system. BCIT's Lotus Notes-based application appears to be the only solution developed so far among the CPSLD members.

#### *Enhanced Classrooms*

A minimum of four (4) additional enhanced classrooms will be activated for the Fall 2006 term, bringing our total to 18. Demand is exceeding availability, with bookings already in place for the Spring 2007 term! Kudos to the Instructional Media Services, Information & Computing Services, and Facilities team for a very successful adaptation of educational technology. Details about the specific technologies included are available on request.

#### *Newly-minted Coordinator position*

On May 1, Allison Curtis begins as Coordinator, Collections Development - a new position for the Library

Nilina Mitter moves to the Reference & Instructional Services group. Media and copyright will continue to be her primary responsibilities. Special thanks to Nilina for her leadership as Coordinator, Media & Copyright since 2002.

Joyce Wong, Library Dept Chair, takes on the additional role as Coordinator, Resource Sharing. Special thanks to Judith Neamtan for her leadership in the role since 1996.

#### *Arrivals and departures ...*

Welcome!

- Janet Whyte - Library Circulation
- Jenn Brown - Library Circulation
- Corey Davis - Library Contracts

Sorry to see you go!

- Winnie Siu - Library Contracts
- Tracy Thermen - Library Contracts

#### *After hours*

So what do our colleagues do after hours ??? Here's a glimpse ...



- **Janet Whyte** (Library Circulation), is about to have her first book published
- **Mary Danielli** (Library Circulation), was recently a contestant on the prime-time TV quiz show, "Jeopardy"
- **Mary Anne Epp** (Library Contracts), has just published an article entitled "Closing the 95 Percent Gap: Library Resource Sharing for People with Print Disabilities," in the Winter 2006 edition of *Library Trends*.
- **Robert Laaf** (Bookstore), regularly appears with his Big Road Blues Band at the Cottage Bistro on Main Street.
- **Dave Pepper** (LMBKS) & **Peter Huron** (IMS) recently appeared in the Langara Gala fund-raising event.

## Malaspina University College

submitted by Linda Leger for Bob Foley,  
Director of Libraries

### Malaspina Commons

Our most heavily used facility in the new library, the Malaspina Commons, is not even a year old, and we are already looking forward to enhancing it with additional equipment and software over the summer. The three Media Stations will be upgraded by the installation of Macromedia Studio 8 software for multimedia web authoring. In addition, we will add DVD burning capabilities to the Media Stations, and will experiment with a graphics tablet for use with Media Station applications such as Illustrator and Freehand. Lastly, the DVD/VHS viewing stations will be altered to accommodate stereo sound for one or two viewers.

### Library Instruction/English Pilot Project

Last Autumn and again in January, the reference librarians ran a pilot project where they provided standardized library instruction to

a majority of the first-year English courses in an 1.5 hour class. This involved instructing 44 classes and a total of 998 students on basic library research resources, which was immediately put to practice in researching and preparing an annotated bibliography or essay proposal. Building on the success of that project, we will be expanding this instruction to all first-year English students, thus insuring that every student in a degree program will receive basic library instruction in their first semester at Malaspina.

### Assignment Institute

Jean Blackburn, IT Librarian, in collaboration with the Educational Technology Centre and the Teaching and Learning Centre, will be co-presenting a three-day workshop to faculty in May aimed at helping faculty members design new library assignments or redesign current assignments. The aim of the "Institute for Designing Engaging Assignments" (IDEA) is to help faculty apply principles of integrative design to construct assignments that develop student skills in research, critical thinking, computer literacy, and communication.



## North Island College

submitted by Mary Anne Guenther, Coordinator,  
Library Services

- North Island College launched its new logo on April 25, 2006
- North Island College is hosting ETUG, June 1-2, 2006

### Library news

The two year pilot of ECI@NIC has been extended to year three; the Fine Arts collection has been enriched with exciting new titles; the library collaborated with the department to display original student artwork, which included homemade books and clay tablets.

The Port Alberni campus welcomed Hannah King to the library on April 24<sup>th</sup>. Hannah replaced Sarah Ogden who joined the Malaspina Technical Services staff.

We have a status quo operating budget for 2006-07; systems approval to replace a number of student use computers at two campuses was received, as well as approval for computer upgrades at circulation and research stations. Capital requests for additional shelving and chairs have also been approved.

In the fall of 2005, the Library collaborated with the Colleague department to obtain HR and student records for our patron database; loading student/employee records from Colleague into the ILS has proven really advantageous; since the load is programmed to run daily, library patron information is now current and reliable; removal of patrons is done manually from Colleague generated lists.

The library will be installing Ariel software and the scanner upon receipt from the ELN; a second workstation is being upgraded to the full version. We are optimistic that with the upgrade we will be able to bypass the store forward server and send/receive direct. Along with probably every other Canadian library over the next several weeks, we'll be modifying our mailing procedures to comply with the shipping tools software requirements (library book rate).

During the last several months, library staff attended workshops on Service Excellence, Harassment and Conflict in the Workplace.

The Comox Valley campus is hosting the annual library staff meeting on June 26<sup>th</sup>.

## Northern Lights College

submitted by Janet Beavers, Coordinator of Library Services

It has been a year since our first president retired and Jean Valgardson, formerly of Lethbridge Community College, has been here 9 months. This Spring Northern Lights is being restructured so we're in a period of great transformation (read stress!). The College administration is being realigned along program lines with 4 new Deans who have multi-campus responsibilities. All Counselor and support staff jobs are being redefined. Currently the Library is exempt from this reorganization as our duties are specialized. So we get to watch all that is happening and look forward to seeing a revitalized college.

**Dawson Creek:** The highlights of the past few months include having the Dawson Creek Library repainted in warmer shades (clay, ginger and teal). We also had our first Gallery opening with a display of the self-portraits of this year's Visual Arts students. It was well-attended and generated much TV and newspaper coverage. I wasn't here due to a family medical emergency and it was very gratifying to see how well everything went. The new budget has an allocation for a new Service Desk so hopefully we will see that in place this year.



Art Wall - Visual Arts student self-portraits

**Fort St. John:** In September 2005, Randelle Lusk, a NLC student, joined the library as the new evening clerk. The FSJ Library has had access to Ariel for several months. Although currently in the receive documents mode only, we anticipate updating to send and receive mode in the near future.

The FSJ campus is expanding... the new 100 person Residence opened its doors in April 2005 and offers 2 and 4 bedroom suites, including assisted living suites. FSJ also held a groundbreaking ceremony on April 13, for the new oil and gas Centre of Excellence. The Centre will complement existing NLC trades programs and will meet the demand for workplace training in oil and gas. It is hoped that we'll have a specialized Library in the new building.

Growth and development of the collections at several of our smaller campuses and learning centres is on hold for a while as some of the campuses are moving into other buildings, staffing changes need to settle down and current needs reassessed. These places include Chetwynd, Hudson's Hope, Tumbler Ridge and Atlin.

## Royal Roads University

submitted by Naomi Eichenlaub, Librarian & Archivist, for Rosie Croft, Associate University Librarian and Acting University Librarian

We have had a number of changes occur in our university executive recently, including the early departure of our University President, Dr. Richard Skinner. Bob Skene is now our Acting University President while the search for a new president unfolds. Our Vice President Academic & Provost has also recently accepted a presidency position at another institution.

There is also some movement within our library. Dana McFarland, our University Librarian, is away on a one-year secondment to the Hufquimnum Treaty Group in Ladysmith where she will set up their library and archives. In her absence, Rosie Croft is our Acting University Librarian. One of our acquisitions staff members, Janice Brisson, is leaving us this week for a new job with the Ministry of Economic Development. Also, and true to the tradition of our ILL/Document Delivery position, Bevin Clempson will be going on maternity leave in June.

Rosie Croft, Jessica Mussell and Naomi Eichenlaub all had the good fortune of travelling to Savannah, Georgia in April to present two papers at the 2006 Off-Campus Library Services Conference. The papers are entitled: "Designing Library Services for the PDA" and "Email Reference in a Distributed Learning Environment: Best Practices, User Satisfaction, and the Reference Services Continuum." We are also looking forward to participating in the upcoming provincial virtual reference initiative.

## Selkirk College

submitted by Judy Deon, College Librarian

The library had an excellent two-day planning retreat in May at a lodge in the Slocan Valley community of New Denver. Every staff member was there, along with our dean and two members of the Library Advisory Committee. We went over our operational plan, talked about ways the Advisory Committee could support the library, and discussed strategies to market our services and resources.

Many of the ideas coming out of the retreat are dependent on the librarians having time to

implement them. Without an increase in professional staff it will be a challenge to accomplish many of the library's goals.



Selkirk College Library Planning Retreat

I attended the ARL Library Management Skills Institute in April. It was a very full program, with great sessions on interpersonal relationships, coaching and decision making.

Liz Ball is revising the *Introduction to Library Research* workbook as an online component of the English 110 distance course. Kate Enewold is preparing to do a major upgrade to our Sirsi system at the beginning of June. Along with other College support staff, the library techs are completing detailed job evaluation forms as part of a review of job classifications.

We were very happy to provide a practicum placement for a student from the UCFV Library and Information Technology Program. She did a great job, helping with many end-of-term projects.

Public libraries in the East and West Kootenays are forming their first regional association, the Kootenay Library Federation. I was invited to attend a meeting of the new KLF board, and we hope Selkirk College Library can work with the federation on some partnership activities.

The library's bulletin board displays have featured

- the new MIR Centre for Peace at Selkirk College
- Freedom to Read Week
- World Fair Trade Day in May

For more news highlights, check out our weblog, "Silkworm" at <http://katee.wordpress.com/>

## Simon Fraser University

submitted by Todd M. Mundle, Associate University Librarian (Building, Budget & Personnel) for Lynn Copeland, University Librarian

### *Library Staff Development Day*

The Library held its 2<sup>nd</sup> Annual Staff Development Day on May 4, 2006. Over 60 staff signed up for the sessions on social networking tools (blogs, wikis and RSS), Ill Millennium "Tips and Tricks," origami, digital photography, caring for aging parents and samosa making, among other topics.

SFU Library staff presented the majority of the sessions but there was also some outside expertise brought in. The Book Truck Races were held again and lunch also featured a digital slide show of travel shots taken by Library staff.



Slalom portion of the final race between the "Sugababes" (left) and the winners "Fat Chance" (right)

### *Student Learning Commons (SLC)*

The Student Learning Commons has been busy in preparation for their September 2006 opening.

Donna McGee Thompson, Learning Services Coordinator, transferred from Health, Career

and Counselling to the SLC in April 2006. Dr. Amanda Goldrick-Jones was appointed Writing Services Coordinator as of May 2006. Selection of Peer Educators for Fall 2006 has been completed.

The SLC services web site is under development and should be launched soon.

### *Campus Appeal 2005 Update and 2006 Project*

In 2005 SFU Library staff and retirees donated money to update the tired comfortable student lounge area within the WAC Bennett Library. The carpet was replaced along with 16 new soft chairs replacing the tired ones. The table/foot stools were refinished and 6 café style counters were placed along the windows. We await the high chairs for the window seats and this phase will be done.



Student Lounge

The Campus Appeal for this year is to add power outlets for the area and add audio visual equipment to the group study rooms on Floor 2.

Information on the project can be found at [http://www.lib.sfu.ca/campus\\_appeal/](http://www.lib.sfu.ca/campus_appeal/)

### *ILL Software Replacement*

Relais was chosen as a replacement for the aging RSS ILL software package. The selection was done in collaboration with UBC, University of Victoria and UNBC. Implementation of the software is expected to happen in July 2006.



## SFU Open House, Saturday June 3



Simon Fraser University's 40th anniversary Open House on Saturday, June 3 from 11 a.m. to 4 p.m. is shaping up to be a huge community celebration. It promises to be a great way for the whole family to spend the day discovering all that SFU has to offer.

Highlights will include a CSI-style forensic show, underwater vehicle demonstrations, robotic dogs, recreation of a murder trial in ancient Athens and, from our molecular biologists, worms in space.

The day will have something for everyone, with hundreds of exhibits, interactive displays, lab demonstrations, performances and presentations featuring the university's academic programs and campus services. Visitors can also tour the campus grounds and see how several building projects around campus and the first stages of a new community on Burnaby Mountain are changing the look of the hill.

The big show will be on the Burnaby campus but SFU Surrey and SFU Vancouver will also welcome visitors. For more information see <http://www.sfu.ca/openhouse/>

### **Understanding and Avoiding Plagiarism Tutorial**

Over 30 faculty members have incorporated the "Understanding and Avoiding Plagiarism" tutorial as a WebCT module in their courses this year. It will be deposited in BCcampus Shareable Online Learning Resources (SOL'R) Repository so other libraries can access it in near future.

## Bennett Library 3<sup>rd</sup> Floor Renovations Underway



Bennett Library Renovations

Renovations finally got underway on the east end of Bennett Library's 3<sup>rd</sup> Floor. The pictured space above will be split between a new area for the Media Collection and Document Delivery Services. Timelines are always difficult to predict but we are still hopeful that it will all be completed by September.

### **Faculty Workshops - Research Tools You Can Use!**

In early May 2006 the SFU Library invited faculty to learn about two key information tools, Google Scholar and RefWorks, to help them save time and energy.

A number of faculty showed up to hear how to handle the ongoing challenge of finding an efficient way to identify the most current information that is relevant to their needs and interests, and how to store it in a way that allows easy retrieval and access when working on research proposals, publications, instructional materials, etc.

### **Lectures and Readings**

The library presented the following lectures and readings:

Dr. Andrew Feenberg (collector), March 22  
Nancy Richler (writer), March 16  
Larissa Lai (writer), March 2  
Evelyn Lau (writer), November 24  
Sue Allen (bookbinding expert), October 29  
Eden Robinson (writer), October 27  
Dr. Wallace Chung (collector), October 19

The Canada Council graciously sponsored several of these readings.

#### Personnel

Jamie Anderson, who has been working as a temporary librarian at SFU Surrey Library since fall 2005, has recently been temporarily appointed as Liaison Librarian for Computing and Engineering Science while Gordon Coleman is off on parental leave. This is a split appointment between Surrey and the W.A.C. Bennett Library in Burnaby.

Vaughan Chapman (Serials and Acquisitions) placed 2nd in the Vancouver International Writers Festival's annual poetry and short story contest with her short story, "And No One Objected." Her winning entry can be read at: <http://www.writersfest.bc.ca/news/05contest.htm>

Frances Dodd, Technical Services Librarian, has joined the Serials and Acquisitions division. A graduate of SLAIS, Frances returns to the Lower Mainland after working for Innovative Interfaces, Inc. and OCLC.

Kevin Stranack, who has been working in Library Systems since the fall of 2003 supporting GODOT, CUFTS, dbWiz, and Open Journal Systems, has resigned and is relocating with his family to Ontario at the end of May. Kevin has also worked in Reference, first as a Temporary Librarian and then briefly as Liaison Librarian for Latin American Studies and Geography. He has contributed greatly to the success of SFU's services and will be missed by colleagues here and at COPPUL and ELN libraries as well. However for at least the next 6 months he will continue to work under contract supporting the ReSearcher products.

Further news and updates are available from <http://www.lib.sfu.ca/whatsnew/>



## Thompson Rivers University

submitted by Nancy Levesque, University Library Director

1. The TRU Library launched a laptop loan program earlier this semester. The five laptops have proven very popular with students. The Library also installed ten docking stations throughout the library building.
2. The TRU Library received a donation from the Japan Foundation to support Japanese language and culture courses.
3. Three librarians offered workshops during TRU's February In-service week:
  - Kathy Gaynor, Information Services Librarian: RefWorks
  - Brenda Smith, Access Services Librarian: Current Awareness Alerts
  - Peter Peller, Public Services Librarian: Data Products/Services
4. Kathy Gaynor and Peter Peller gave presentations to the TRU Educational & Administrative Technology Advisory Committee on "Technology Use at the TRU Library," and "Library Data & GIS Services."
5. Brenda Smith, Access Services Librarian, made a presentation to the ALPS Conference: "Providing Reference Services to Diverse Populations in a Small University Library."
6. Instruction Librarian, Daniel Brendle-Moczuk, co-presented at TRU's Teaching Colloquium with two English faculty: "Integrating Diverse Research Methods and Teaching Practices in University Courses: weaning students from webpage reliance."
7. The Library designed TRU Library canvas bookbags which are now on sale at the Library and Bookstore.
8. The Williams Lake Campus Librarian introduced a faculty lecture series in the library which has attracted good audiences to hear interesting research topics.

# Trinity Western University

submitted by Ted Goshulak, University Librarian

## Highlights from the 05-06 Academic Year

- The addition of significant new online resources:
  - The CRKN 'suite' of online indexes/databases and full-text journal packages (over 2800 full-text journals added).
  - As of February, 2006, TWU patrons have access, via our Library catalogue to over 8000 e-book titles in a wide range of disciplines.
  - TWU became a founding member of the new Electronic Health Library of BC (e-HLbc) providing our Nursing faculty and students with significant new online resources.
  - There were upgrades for our Business faculty with Business Source Elite -> Premier and the addition of the Hoovers database.
  - A new version of the Library's Journal Title List was implemented early this spring.
- OpenILL (our new open source ILL management system) has improved the workflow efficiency of interlibrary loan management and a quicker fulfillment for patron requests. A 'beta' version of a user interface which allows patrons to look up the status of their own requests is just being implemented.
- Centralized printing from all public terminals in the Library was added this past fall.
- Patron outreach & promotional strategies were implemented (and are in the works): Mars Hill ad, Library PC screen saver ads, golf tournament hosting, and Library blog for promoting "what's new" as well as Library staff community involvement.
- Library faculty and staff attended a number of professional meetings, workshops and conferences this past year: AABC, ATLA, BCLA, CCCU, CLA, COPPUL, CPSLD, CRKN, MEC, and SIRS/Dynix.
- Curriculum Materials Centre: continues to add new curriculum materials to keep in step with updated IRP Grade Collections, and to develop resources for the CMC and the Library website to support the TWU Education program. There has been a marked increase in the number of students accessing the CMC for orientations and reference this year.
- TWU Archives: continues to accumulate and manage university records in all formats. Over 100 researchers were served and 2500 visitors logged onto the Archives website this past academic year.
- Reference librarians presented more information literacy/orientations this past academic year than ever before.
- The Library is working on a totally redesigned website.
- The imminent retirement of Stan Olson, our Acquisitions & Systems librarian (after 31 years of service!). However, Stan has agreed to stay on for a while as we look for his replacement.
- The birth, in March, of Erin Summer Vernetto, daughter to Maria Vernetto (and Jeff) our Cataloguing/ILL technician.
- Bill Badke, our Associate Librarian, TWU for Associated Canadian Theological Schools and Information Literacy, published *The Hitchhiker's Guide to the Meaning of Everything* (Kregel, 2005). As well his article, "Can't get no respect: Helping faculty to understand the educational power of information literacy" has been chosen as one of the Top 20 Library Instruction articles of 2005 by the ALA Library Instruction Round Table (LIRT).

## Challenges Faced this Year

- A second delay in the proposed renovations to the upper level of the Library ... the changes must be made in the Spring/Summer of 2007 or there will be no space to house our growing collections (including materials from a major donation!).
- A continued leak in the outside wall on the lower level; we have been promised that this issue will be dealt with this summer (for the 4th or 5th time!?!)

## University College of the Fraser Valley

submitted by Kim Isaac, Director of Library Services

### *Serials Migration: Year Two*

For the second year in a row, UCFV will be going through a serials "migration" process, cancelling subscriptions to print journals that are included in our electronic journal packages. Last year we cut approximately 40 print titles, mostly from the sciences. This year we are looking to cancel about the same number, primarily from the social, health and behavioural sciences.

We are hoping to have the same kind of faculty response for this as we did last year, when the few people who responded to my global message outlining the titles to be cut and our reasons for doing so were very supportive, even positive. If no doubt helped that, with a great deal of help from SFU, we developed a fairly detailed set of guidelines for the migration process. Our guidelines can be found at:

[http://www.ucfv.ca/library/services\\_policies/migration.htm](http://www.ucfv.ca/library/services_policies/migration.htm)

### *SIRSI Changes*

In early May we successfully migrated our Sirsi system from the old server, purchased back in 1996 when we moved to Sirsi, to a brand new server. We were down for three days in order to accomplish the task, but library staff rose to the occasion. (We had a good turnout for our annual shelf-reading days, and people report that their desks are clean and they are all caught up on their filing!)

Our new server is a SUN Microsystems SUNFIRE V210, with the SUN Solaris 9 operating system. Our IT staff, particularly the administrator responsible for supporting Sirsi, is breathing a sigh of relief that we are now working with new equipment.

Still to come is a Sirsi version upgrade and a change in user interface to iLink. Our estimated date for doing this is December.

### *LibQUAL Survey*

This May we are running the LibQUAL survey of library services for the second year in a row. Last year's results indicated that we were meeting or exceeding users' minimum expectations in all areas except the collection. These results were no surprise to anyone, but it was very useful to have some objective data to point to when discussing the collection inadequacy with administration. Although it's likely too soon to see much of a change in responses from the previous year, we are hoping that as we survey our faculty and students on an annual or bi-annual basis, we will see a trend toward improvement – especially if UCFV is able to commit to increasing the collections budget.

For more information on the LibQUAL survey, go to <http://www.libqual.org>

### *Library Staffing Changes*

Corinne McConchie, our Systems and Technical Services Librarian, is back from her one-year secondment to UCFV's Library and Information Technology Program. Many thanks to Myfanwy Postgate, former Systems Librarian at Okanagan University College, who filled in for Corinne during her leave.

### *Chillwack: The Continuing Saga Continues*

For an update on the status of moving the Chillwack campus of UCFV out to the former Canadian Forces Base Chillwack lands...there isn't one. The background can be found in the Fall 2005 issue of the CPSLD newsletter. As of CPSLD press time, there is still no agreement and no public details regarding what is causing the delay in these very complex negotiations.

There was some positive activity over the winter, however. UCFV undertook a planning process for a new Chillwack campus. The outcome is that three large programs, Business, Criminal Justice, and Trades and Technology, will be moving to Chillwack from their current Abbotsford location (if the final agreement gets signed and the campus moves to the former base...). The implication is that there will need to be a significant library service to support some of these programs as well as the first and second year Arts courses that will be offered. The likelihood is that we will be planning and building a new library facility. The big question is...when?

## University of British Columbia

submitted by Tim Atkinson, Assistant University Librarian (Arts, Humanities and Social Sciences)

### People

Last December the Library welcomed Dr. Peter Ward to the Senior Management Group as the Interim Deputy University Librarian. Dr. Ward has responsibility for the daily operations of the Library while Catherine Guilian continues in her role as University Librarian with responsibility for strategic initiatives, donor relations and the Irving K. Barber Learning Centre. There were other changes at the senior level as well. Bill Tee has taken over in the role of Finance and Facilities and both Lea Starr (AUL – Sciences) and Tim Atkinson (AUL – Arts, Humanities and Social Sciences) took on expanded responsibilities for the public service branches.

Brenda Peterson from the Humanities and Social Sciences Division has taken on the role of President of the UBC Faculty Association and will be on a two year leave of absence while Doug Brigham, formerly of Systems has taken on the role of E-Resources librarian.

In January the Library celebrated with the First Nations House of Learning to welcome the Xwí7xwa Library as a full branch of the UBC Library and Ann Doyle was hired into the permanent position of Xwí7xwa Librarian. Joy Kirchner started as the Science Collections Librarian in November.

### Facilities

The Koerner Library and the Xwí7xwa Library are both doing compact shelving projects this spring and summer. The Music Library has had a renovation and new furniture has been purchased for it. The Biomedical Library has been planning for their move into their new space which will happen in late summer and the Woodward library will undergo an asbestos removal project in May.

### Projects

The Asian Library hosted a delightful Open House on April 22 in celebration of Asian Heritage Month coming up in May.

The ARL Management Institute Level One was given at Robson Square from April 18-20 and feedback has been very positive from everyone.

UBC was delighted to host CPSLD at the Point Grey and Robson Square campuses in May.

### Collections & Technical Services

Thanks to the rise in value of the Canadian dollar we had funds at year end and were able to purchase the US Serial Set from LexisNexis, new titles from Nature, backfiles of China Academic Journals, Books 24x7 ITPro, our first Elsevier backfile (Nursing & Health Professions), other items, and various BC materials for Rare Books and Special Collections.

We have established a working group to identify our core resources and to develop parameters to use in evaluating the non-core resources.

We continued with microfilming the BC Directories and have now completed up through 1980--these are for sale!

Our technical services staff members are consolidating from two floors to one, and the Asian-language technical services support staff have moved from the Asian Library and have joined them. The consolidation will assist in streamlining technical services work across the languages as well as the serial/acquisition/cataloguing boundaries.

### Irving K. Barber Learning Centre at UBC

At the recent CPSLD spring meeting in May, Simon Neame of the Learning Centre gave a presentation on the development of the Learning Centre's programs and services outlined in the 2005 Learning Centre Update, available online at <http://www.ikebarberlearningcentre.ubc.ca/feedback.html>

New programs include a partnership with Telus on a Community Health Portal and an outreach program to professional physiotherapists in partnership with the Physiotherapy Association of BC. A number of new directions for the Learning Centre were also outlined, including the development of programs that will support and enhance digitization initiatives across the province and across sectors, as well as a project to explore the potential of the ASRS (Automated Storage and Retrieval System) for the storage of unique collections and materials related to BC.

Plans for 2006 include the expansion of outreach programs and the launch of a new website for the Learning Centre. The new site will include access to Learning Centre services, such as the infoDIRECT document delivery service, as well as more information regarding programs and opportunities for partnerships.

For more information, please contact Simon Neame, Coordinator for Programs and Services at 604-622-3096 or [simon.neame@ubc.ca](mailto:simon.neame@ubc.ca)

*A few photos from our visit to UBC*



*Public user stations*



*OPAC at stack end*



*View from the new Ridlington Reading Room*



*Movable furniture: chairs and tables on rollers*

## University of Northern British Columbia

submitted by Heather Empey, Education Librarian, for Alison Nussbaumer, University Librarian

### New Databases

UNBC is pleased to be providing access to a number of new databases, including JSTOR (Level 1), Project Muse and the Globe and Mail's electronic archive Canada's Heritage from 1844. We are also pleased to be involved with the e-HLbc consortium that was formed to provide province-wide access to selected e-resources. The vision of e-HLbc is to provide the entire BC academic and health care community with province-wide, consistent, high quality, cost-effective, equitable, and highly accessible health library resources that will support and improve practice, education and research.

### New Staff

We are excited to welcome Michael Purcell as our Systems Librarian. Michael started his position in January and has been a welcome addition to the library. In January, we also gained Carolyn Roberts as the Interlibrary Loans clerk. Carolyn is replacing Nicole O'Connor who is currently on maternity leave.

### Fish!

In December, the library staff participated in the Fish! seminar. The Fish! philosophy is aimed at building great organizations by inspiring its people. The main points of the Fish! philosophy are: Play, Make Their Day, Choose Your Attitude and Be There. This was a very fun event and it affirmed for us what we are already doing quite well and gave us some goals to work towards. The sessions also inspired the Fish! Award which is now given out monthly at staff meetings to the person who has most demonstrated the Fish! philosophy.

### Public Relations

The library hosted a "coffee and donuts" Open House in January to showcase our renovations as well as to increase awareness of the Library's food & drink policy (which allows snacks and liquids in the library - in spill-proof containers). We scheduled the Open House around "coffee break" and provided donuts as well as Tim Horton's and Starbucks coffee. We also gave

away library pens and travel mugs which were provided by UNBC's undergraduate student society (NUGSS). The event was very well attended and was a great opportunity for the librarians to meet informally with faculty and staff of the University.

During the semester the Library also sponsored a Canada Reads celebration. Five people from the University (including our University Librarian) reviewed the Canada Reads candidates and wrote a brief paragraph in support of their book. The University community then had the opportunity to vote for their favorite book. A *Complicated Kindness* was chosen as the winner here at UNBC as well as on CBC.

The Library also ran a Food for Fines promotion from April 3-22. \$2 was waived for each non-perishable food item donated. More than 90 students took advantage of this promotion and the Library waived \$1500 in fines. The food was donated to the Northern Undergraduate Student Society (NUGSS) Food Bank and to St. Vincent de Paul.



UNBC Food for Fines  
Pictured are: Jillian Merrick (NUGSS President), Richard Krueger, Roz Curry and Karl Verinsky (Library Assistants)

## Special Reports

### BC Electronic Library Network (ELN)

submitted by Heather Morrison

The BC ELN Progress Report, September 2005 - April 2006, is available at <http://www.eln.bc.ca/view.php?id=1320>

#### Highlights

The 2006 - 2011 BC ELN Strategic Planning Advance Work took place from January to March: *Appreciative Inquiry* interviews, and the *Electronic Brainstorm: Wild Ideas!* blog.

A lively in-person strategic planning session, held in Burnaby March 20 - 22, resulted in a new Mission, Vision, Strategic Vision Goals, and Bold Steps, which will be brought to the BC ELN Steering Committee's next meeting for endorsement. BC ELN also articulated a set of Core Values and Guiding Principles, developed from the stories of BC ELN's best emerging from the *Appreciative Inquiry* interviews. Full and summary reports of the March 20 - 22 meeting can be found at <http://eln.bc.ca/strategicplanning>

The results of the *Appreciative Inquiry* Interviews will form the basis of future BC ELN communications initiatives, including a rotating collection of stories for the BC ELN web site.

Planning for the Post-Secondary Virtual Reference initiative is well underway, thanks to special one-time funding of \$130,000 provided by the Ministry of Advanced Education. BC ELN is working closely with the Public Libraries Virtual Reference Service. With this collaboration comes opportunities for synergies, for example best pricing and sharing of expertise through joint software licensing. A Post-Secondary VR Planning Team and Virtual Reference Resource Team are up and running.

As reported in the November CPSLD Newsletter, the *Hospitality and Tourism Index* was licensed for publicly funded BC post-secondary libraries using a one-time AVED special project grant. *Hospitality and Tourism Full Text* tied for first place in the 2006 BC ELN Ranking Survey. Thanks to highly advantageous pricing from EBSCO and a little bit of BC ELN funding to supplement the AVED

funding for *Hospitality and Tourism Index*, BC ELN libraries will enjoy one free year of access to *Hospitality and Tourism Full Text*, as well as continued highly advantageous pricing the following year when the subsidy ends.

The e-HLbc initiative launched on April 1, 2006. All BC ELN libraries with health programs are part of the initiative. Participating libraries have access to OVID's *EBM Reviews* and *Total Access Collections*, *Medline* (Ovid and EBSCO), EBSCO's *Cinahl with Fulltext*, *PsycINFO*, *PsycARTICLES*, and *Biomedical Reference Collection Comprehensive*.

e-HLbc

