

CPSLD Newsletter

Fall 2007

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CPSLD

Council of Post Secondary Library Directors

CPSLD Newsletter contains articles and photos submitted by members.

The newsletter is compiled by

Katherine Plett
Library and Media
Services Director
College of New
Caledonia
3330 – 22nd Ave.
Prince George BC
V2N 1P8

Phone
(250) 562-2131 x5298

Email
plett@cnc.bc.ca



CPSLD Fall Meeting at Langara College

Many thanks to **Joyce Wong** and staff at Langara for hosting the Fall meeting of CPSLD. We especially enjoyed the tour of the award-winning new library building, with David Pepper and architect Stephen Teeple on hand to showcase things! Photos from the tour are included in the “Langara” section of the newsletter. We also appreciated the chance to visit the CILS College and Institute Library Service. Thanks to Mary Anne Epp and CILS staff for giving us such an interesting overview of the CILS production facility! The meeting itself included an extensive agenda; minutes are now posted on the website. Special thanks to guests who attended: Kate Cotie from the Ministry of Advanced Education; Jeff Conaster from Memlink, our web hosting service; Anita Cocchia and Sunni Nishimura from the BC Electronic Library Network, who helped us celebrate the first birthday of the AskAway post-secondary library service; and Jacqueline van Dyk from the Public Library Services Branch, who provided an update on the LSB’s Open ILS project and the upcoming Library 2020 Symposium. And thanks again, to all of you, for your submissions to this issue of the newsletter!

Reports

BCIT

submitted by Pat Cumming, for David Pepper,
Institute Librarian

BCIT Library launched a marketing campaign called "Get in the Game," based on the promotional DVD that was created last spring. Water bottles with the slogan and web site address were produced and distributed to students at our fall orientation events. We ran a contest to encourage students to watch the presentation and promotional posters were placed around campus. The DVD was also distributed to selected faculty members for classroom viewing. The DVD can be viewed on the Library web site at www.bcit.ca/library. Just click on the "Get in the Game" button.

The official opening of the new \$77 million Aerospace Technology Campus took place October 12th with Premier Gordon Campbell in attendance. A grand opening celebration for the public was held the following day and more than 5,000 people toured the facility. The library and classrooms were open for the start of classes in September and minor upgrades continue.

The Library has established a Library Faculty Liaison Committee to enhance communication. The first meeting was held September 25th and each school was represented by a faculty member. The committee will meet three times a year to discuss issues of mutual interest.

The Library web site has been updated to include Customer Service Standards which can be viewed at <http://www.bcit.ca/library/standards.shtml>. All student services departments at BCIT have established and published similar standards. An FAQ has also been added to the Web site at <http://www.bcit.ca/library/faqs/>

The Library updated the Millennium catalogue to the Web Pac Pro edition this summer. Word 2007 has been installed in the Library computer labs and we are now able to offer *Quicklaw*, *BC Building Codes* and selected *CSA standards* online.

The Learning Commons continues to build on its previous success. 35 peer tutors have been hired this year and, due to high demand, the service has expanded from 3 days/week to 6.

The retirement of Brigitte Peter-Cherneff, our leader for 14 years, has brought great sadness as her professional abilities, dedication and personal qualities will be missed by the Library staff and the Institute as a whole. But we are very happy for Brigitte and her family as they start this new chapter in their lives. We are also very pleased to welcome David Pepper who assumed his new position as Director of Library Services in September. Rachele Oriente has been hired as a part-time librarian, and Jas Dosanjh and Lindsey Rowat join the Circulation staff on a part-time basis. Holly Hendrigan will replace Jim Gormican as a reference librarian while he is on leave for 6 months.

Photos of Brigitte's farewell lunch with CPSLD members





Camosun College

submitted by Nancy Henwood, Chair, Library Services

Camosun Library Review update

The report from Ken Haycock, which was presented to Camosun on April 18th, has already produced some exciting changes for the Library, all under the auspices of the Library Review Implementation Committee, which will wind up in March.

Administrative Move

The Library was moved administratively from Camosun's Technology and Library Services Division to Camosun's Educational Research and Development Division. The Technology and Library Services Division may be renamed Technology and Learning Support, or perhaps just Information Technology.

Chief Librarian

A new, exempt library head position, called the Chief Librarian, was created and advertised in

October. Interviews will happen in December, and we hope to have our Chief Librarian on board by February 1st. As well, a new half-time library secretary will come on board in December -- the first time that we have had administrative support in the library for many years. We are looking forward to having a new full time leader, who will have some of the needed time to be involved in planning and communication.

Space Planners

The architects Jackson Low and Paul Hammond from the Victoria firm of Chow Low Hammond have been hired to propose short and long-term redesign of both campus libraries to include enlarged and improved Learning Commons areas and services, along with other needed library renovations. Paul Hammond previously worked with Stephen Teeple on, among other library projects, the Loyalist College (Belleville Ontario) learning resource centre and the Queens Stauffer Library Learning Commons renovation.

The Committee is also studying library financial support, the provision of online learning (DE) support, the possibility of providing more hours of services, and many other library issues dear to our hearts.

AskAway

Camosun is still very excited to be taking part in AskAway. Because of budget and time constraints, we have only been able to staff 6 hours a week this term (down from 7 hours last winter.) We no longer have a librarian available on the Reference Desk on the weekend -- but feel that the compensation of students being able to access a librarian on AskAway on the weekend for longer hours than we offered compensates for that.

Fall Term

We feel busier than ever this fall. Despite Camosun's slight decrease in enrolment, our library gate counts, reference stats, and library research classes taught were all higher this September than last. We're waiting to see what October and November will look like.

Library Classroom used for regularly scheduled English classes

4 regularly-scheduled English classes used our Lansdowne campus library classroom this fall. This was the first time that regular classes were booked into our library classroom. Librarians had to go out to students' classrooms to teach library research classes, causing an increased workload for us, and meaning that the students were not pulled into the library as part of their research experience. We have been told that no regular classes will be booked in the January term, but suspect that the same thing will happen again next Fall. We have no Library Classroom or other dedicated teaching space at the Interurban campus, but usually teach far fewer classes there.

dbWiz

We have just put "Search All" on our library home page and are having fun trying it out. We hope that it will work better than SIRSI's Single Search that we tried out a couple of years ago.

Online Library Tutorials

Our Public Service Librarian, Richard Baer, is creating online, voice over, library tutorials, using Camtasia software. They run in Flash. These will supplement the print Library Tips that we already had available (thanks to our Systems Librarian, Catherine Winter.)

People

Our Library Services Supervisor, Devon King, has been away from work waiting for knee surgery. She will have her operation this month, and hopes to return to work before Christmas. We (and her dogs) are all wishing her an excellent recovery.

We have a new Periodicals Library Assistant at Interurban, Sheri Ostopovich, and a new Lansdowne Library Assistant, Stacey Steil, working 3 days during the week and on the weekend. New casual library assistants, Annette Hansen and Kelly Obreza, have been very busy this fall replacing staff attending committee meetings, working on union business, or having sick days, and creating excellent poster and book displays for us.

Margie Clarke continues to be our Term Librarian, currently working full-time at Interurban, with Carol Sherwood, who also does

auxiliary work for GVPL, providing many hours of Reference Desk coverage.

Capilano College

submitted by Maureen Witney, Library Coordinator

Just Desserts

The Library will be hosting our 5th annual "Just Desserts" in mid-December. "Just Desserts," initially started as a fund raiser, has evolved into a major Christmas gathering and feasting event for faculty and staff. Library employees bake up a storm of desserts - amazing variety, quantity, taste and imagination. The Library classroom is decorated in Christmas garb with hot apple cider, festive music, candles and atmosphere. By donating \$2, College faculty and staff participate in a dessert extravaganza. The highlight is when the day care children come and shyly sing Christmas carols. Last year we raised \$649 for Covenant house. Everyone who donated desserts then becomes eligible in the draw for the tax receipt from Covenant House.

Library System – Booking Module

Capilano has long used the Innovative Interfaces Booking Module for booking equipment. As the demand for our study rooms continues to increase, Circulation has developed its own parameters and begun to use the Booking Module for booking study rooms, replacing the paper system of many decades.

ESL

George Modenesi, long time Capilano College Librarian, has been granted a Paid Ed Leave to develop a database of ESL resources for teaching and studying. We are hoping to share this as an ALPS leaning object when it is completed next term.

Databases

The Library has subscribed to *LawSource* from WestlaweCARSWELL for one year initially to determine usage and applicability. *LawSource* is a legal database containing law reports, journals, indexes, digests and legislation (statutes and regulations) and includes the Canadian Abridgement, the Canadian Encyclopedic Digest and the Index to Canadian Legal Literature.

Chalk in Classrooms

Initiated by the Library AV Department's concern about the damage that chalk dust causes to AV equipment, there is a move to ban all chalk boards from classrooms on the grounds that chalk dust is harmful to both humans and equipment. There has been some fairly vocal protest from faculty members who are devoted to their chalk boards and have countered with research into the toxicity of white board dry erasers.

Petitions presented

Joan McIntyre, MLA for West Vancouver-Garibaldi, presented Capilano College's regional university designation petition with 11,711 signatures to Legislature on October 31. The petition received the support of all MLAs in Capilano's region, including Daniel Jarvis, Ralph Sultan, Katherine Whittred and Nicholas Simons.

College of New Caledonia

submitted by Katherine Plett, Library and Media Services Director

New Book

We have just launched a new CNC Press book. "Reflections on Architects and Architecture in Prince George, 1950-2000" contains an interview with local architect Trelle A. Morrow, and photographs by historical geographer Kent Sedgwick. Copies are available in local bookstores. You can also view the book online at http://www.cnc.bc.ca/Visiting/CNC_Press.htm

"Entertain Your Brain" Series

In partnership with the Institute for Learning and Teaching, the Library is hosting an "Entertain your Brain" Brown Bag Lunch Series this fall, with sessions on Skype, Facebook, Google Earth, YouTube, Second Life, Google Docs, and Blogs. It's been fun!

Caledonia Writers Series

The CNC English Department is putting on a Writers' Series and the Library is happy to be involved. We are promoting the works of the visiting authors - Elizabeth Bachinsky, Ryan Knighton, Wade Compton, Ken Belford, Carellin

Brooks, Pam Galloway, Stephen Cain, Jordan Scott, Angela Rawlings and Timothy Taylor.

Art Exhibits

Over the summer, we sponsored a native art colouring contest "for all ages" - featuring pages from a new book, *The Native Art Colouring Book*, by Fort St. James artist Francois Prince.



For Open House in October, we set up two amazing art exhibits: "Dream Story" features paintings by CNC faculty member Graham Pearce. "Nightmare Somnolence" features the photography of CNC student Adam Buhler. Both exhibits have received a lot of media attention.



Oct. 2007 - Open House - Graham Pearce exhibit



Collections

- The Early Childhood Education graduating class has established a new Library Legacy Fund, to purchase quality books for our Children's collection.
- We have begun to add streaming videos ("eideos") to our library catalogue, in response to faculty interest in series such as Rediscovering Biology from Anneberg Media, and the online WorkSafeBC videos.
- The College has a new Mobile Trades Training unit, and we have just processed two boxes of welding videos, to be kept in the trailer as it moves around the region.
- We are continuing to work with faculty on developing a collection for the new Medical Laboratory Technology Program which starts in January.
- The new Auto Repair Reference Centre database has been well received by automotive faculty, who recently brought their class over for a library orientation.

Fall Contest

This fall we ran our Weekly Word Scramble contest again, with great prizes donated by the Bookstore and Impark. This year's theme was BC Endangered Species, and generated a lot of entries, including weekly submissions from a class at our Burns Lake campus.

Lions Club Donation

On October 1, we were pleased to receive a cheque from the Spruce City Lions Club to purchase a new Victor Talking Book Reader. One of the students who will be using the reader, Jordan Kelly, was on hand for the photo.



CUFTS - Our CUFTS A-Z journal list is proving to be tremendously useful. Many thanks to SFU for creating this terrific tool for finding journals,

and for encouraging broader input through the CUFTS Open Access Collections Group.

Media Services Update

- Many more individual laptops, digital projectors, upgraded COWs, and digital cameras are now in our circulating inventory.
- In September, we opened the Media Services lab area on evenings and weekends. Students and faculty have especially appreciated having access to the two bookable rooms in the lab, which are equipped with video and computer presentation equipment.

New Phone System

The College phone system changed to VOIP Voice Over Internet Protocol in October. All of our phone locals are now longer, e.g. local 811 is now local 5811. We have updated internal web pages, and also all of the external pages we know of, including AskAway and CPSLD.

Digitization Project

We are working on an exciting project with the Prince George Public Library, UNBC and the Prince George Citizen (with Barber Centre support) to digitize early Prince George newspapers. The website is expected to be launched later this fall.

Douglas College

submitted by Carole Compton-Smith, Director Learning Resources

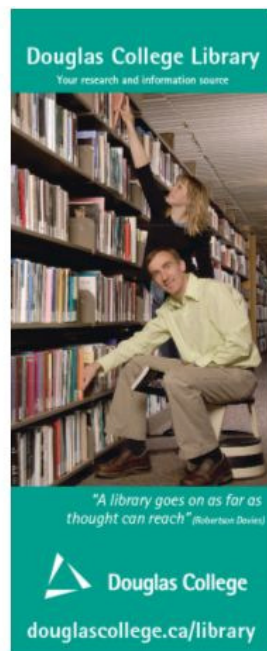
Out and About

This Fall, the Library and Student Services Open house was very well attended at both campus





locations and gave us an opportunity to showcase our new promotional banners. These banners stand six feet tall and feature librarians Dianne Hewitt and Christian Guillou, who are both joined by Instructional Services Technician Lisa Sim.



New Ideas

EDIFACT

Douglas College Library implemented the receipt of electronic invoices (aka EDIFACT invoicing) from Innovative Interfaces Inc. our ILS in 2007. This saves the time we were previously using to manually enter the invoice information. It took a few months to get EDIFACT invoicing working. We are now successfully receiving and processing electronic invoices from our major book vendor, Coutts.

Scoped Collections

We now have a scoped collection, this means that you may choose to only look for video and DVDs or only search our selection of music scores or CDs or if you are at Coquitlam you

may choose to search only the collection at that campus. This is accessed through the library catalogue.

Mobile Librarian in the Science and Technology faculty areas



Contract librarian Katherine Miller has taken her role as Science and Technology liaison librarian to the next level, travelling to the faculty areas at both campuses to raise student awareness about the resources and support offered by the library.

Moving the Health Sciences collection

A great deal of the work done on the Douglas College Library Collections over this past year has been in preparation for the move of the Health Sciences materials to the Coquitlam Library for January 2008.



The print and serials collections have been analyzed for usage and currency. The Health Sciences faculty have been involved in the review of all materials working from reports generated by Collections Librarian, Susan Ashcroft. We now have an expanded stack area at Coquitlam that was previously a closed, concrete only, storage room. The space is

ready with new stacks, lighting and flooring in preparation for the move of the collection in December and the arrival of the nursing students moving from New Westminster to Coquitlam in January 2008.



People

This year the Library will wish three long time employees well as they retire and prepare for retirement:



Robin Ripley our resident artist left her part-time position over the summer to pursue her art full time.

Eleanore Dunn, Library Operations Supervisor in the Audio Visual Department and Audio-Visual Assistant Jo-Anne Webb both plan to retire in December.



Christian Guillou, Serials and Microcomputers librarian has presented on *Second Life* to the Health Sciences Faculty and has worked in collaboration with Douglas Development to broaden the college communities' knowledge of social software.

Kathleen Peters, Library Operation Supervisor in Technical Services and Amanda Michelsen, Library Web Design technician have made Douglas College library available to Facebook users: "Douglas College Library is now on Facebook Add the Douglas College Library Catalogue to your Facebook account! This application allows the user to search the library's collection by keyword, title and author directly from Facebook."

<http://douglascollege.ca/library/whatsnew.html#Facebook>

Emily Carr Institute of Art and Design

submitted by Sheila Wallace, Director of Information Services

We welcome several new library staff members this Fall.

- Paul Joseph started in August as the Technical Services and Weekend Librarian. Paul is a graduate of SLAIS and most recently worked as an Information Architect with the BBC in London. Paul will oversee Technical Services activities and library systems as well as act as library supervisor on weekends. He has a special interest in emerging technologies and their application in libraries.
- Larissa Beringer returned from maternity leave also in August. She was hired in 2006 to coordinate Information Services and orientation. Special thanks to Marilyn Ramen who filled this position while Larissa was on leave.

- In addition, Mimi Law is working part-time in Circulation and Yolanda Koscielski, a current SLAIS student, is working on Sundays.

Starting September 30th, the library is open on Sundays during term, from 9am to 5pm. So far, we're impressed with the numbers of users who show up. However, most of them find a quiet place to work on their various projects or browse through the magazines rather than seek information assistance or check materials out of the library.

Over the summer, we finalized a major donation of artists' books to add to our existing collection. Ian Wallace is a Vancouver-based, internationally renowned painter, photographer and art historian. He taught at Emily Carr Institute for many years and during that time developed a personal collection of artists' books, many dating from the 1960s to 1980s and often produced by prominent Canadian, American and international artists. Artists' books are considered works of art in themselves. They are often unique, sometimes multiples or limited editions. Ian's particular interest has long been in the vein of conceptual art. Now Ian has donated a substantial portion of his collection (181 items) to the Emily Carr Institute Library. Following an appraisal process, we have added the bibliographic records to the library catalogue, searchable under the series title "Ian Wallace collection." All items must be viewed in the library only. This is a very exciting addition for teaching and research purposes and for students, faculty and the community to enjoy.

Justice Institute of BC

submitted by April Haddad, Institute Librarian

Happy Birthday!

The JIBC is turning 30 in 2008. To celebrate our 30th anniversary we are going to publish a book about our history. We are working with a local publisher (Tribute Books) and writer, Sean Rossiter. The Library is coordinating the research and writing phase of the project. Look for our book in the fall of 2008. Our working title is: *Safe and sound: the story of the Justice Institute of BC.*

Wireless

At long last we have wireless capability at the JIBC, with our Library being one of the first locations to be up and running. The wireless network is password protected, and users simply need to request the User ID and Password from our Library or the Central JIBC Information Desk.

Renovations

This spring our Library was re-carpeted with carpet tiles. This was accomplished over a period of three evenings with no disruption to students or staff. We have received a lot of positive feedback from our users.

SIRSI

We are preparing to implement SIRSI GL.3.1 in early January 2008. As we are implementing a new server in conjunction with this upgrade, testing and staff training will take place on this server.

New Databases

- Bibliography of Native North Americans
- British Columbia Building Code
- British Columbia Fire Code
- Business Source Elite
- Global Books in Print
- Quicklaw

Faculty Development

The JIBC has started a new Teaching & Learning Speaker Series entitled *Innovation in Education*. Lectures so far:

- *Sim City, Education on the Edge!* The many uses of simulation & experiential learning, with Dr. Mark Frein, Consulting Practice Leader, and Former Senior Associate at the Learning Strategies Group, SFU. (May 2007)
- *Teaching to make a difference! The Methods that Match How People Learn*, with Dr. Gary Poole, Director, Centre for Teaching and Academic Growth & The Institute for the Scholarship of Teaching and Learning, UBC. (September 2007)
- *Teaching and Learning with the Brain in Mind*, with Bob Aitken, Renowned expert in Brain Research, Instructor – VCC. (February 2008)

The series has been quite popular with over 100 faculty attending each session.

Kwantlen University College

submitted by Allison Richardson, Public Services Librarian, for Cathy MacDonald, Dean of Learner Resources

Surrey Library Expansion Update

The building's structure is now finished, and we are in the midst of finalizing the interior space plans! Features of the finished library will include a learning commons, a biowall (a vertical wall that supports living plants that help with air filtration!), a Special Collections and Research Room, computer labs on the first and second floors, and a collaborative study area designed for flexible use. Additionally, we are very excited that the library will house the Learning Centre and that we will be collaborating on providing programs and services with the Learning Centre staff.

As with the Cloverdale campus and library, energy efficiency and sustainability were top design priorities. We are hopeful that the expansion will obtain a gold or even platinum LEED certification.

We tentatively plan to move the collections in December and hope to open the building in January, 2008.

Student Survey Results

The 2007 Student Survey results have been tabulated and analyzed. Nine hundred and seventy-two students responded, providing feedback on four main areas: collections, facilities and services, usage patterns, and suggested changes. Hard work is paying off, as satisfaction with book, article index, and print journal collections has increased since 2005. Knowledge of our various library services is also increasing. Overall, 97% of respondents indicated that the library provides services helpful to their needs.

Technology Upgrades

- Colour printers are now available at the Langley and Richmond libraries in addition to the colour printer already available at Surrey.
- New video and DVD desensitizers are now in use at all our libraries.
- Online A/V Request, Suggested Purchase, and Library and Web Instruction Session Request forms have been instituted or upgraded.

New Services

- ILL requests for students are now being filled from libraries Canada-wide.
- Students can now borrow periodicals overnight.

Electronic Resources

We have upgraded several of our existing databases as well as subscribed to new products. Our *Oxford Reference Online*, *JSTOR*, and *Quicklaw* subscriptions have been upgraded. Our new subscriptions are the *CICA Standards and Guidance Collection*, *International Financial Reporting Standards*, *Dun & Bradstreet Million Dollar Database*, *Dun & Bradstreet Industry Norms & Key Business Ratios*, *Grove Art*, *Global Books in Print*, *Bowker Book Analyzer*, and *HeinOnline*.

Library Instruction

This summer, Kwantlen librarians taught 63 in-library research classes for a total of 1,437 students. This is a 7% increase over last summer's numbers. We have also renamed our library instruction sessions, changing their name from Library Orientations to the more descriptive Library and Web Instruction Sessions.

Kwantlen librarians are continuing to teach a four-hour information literacy workshop as part of University 1100, a 3-credit course that helps students transition successfully to college and university studies.

Outreach

We have continued to emphasize library marketing through participating in employee and student outreach events like the Employee Update Fairs, the Kwantlen Student Association Welcome Week, and the Connect @ Kwantlen student orientations.

An exciting development is our collaboration with the Learning Centre. Librarian Jan Penhorwood will be offering a total of 19.5 hours of research and citation tutoring during the fall semester at the Surrey, Richmond, and Langley learning centres.

Librarian Chris Burns organized a very well-attended Statistics Canada Data Liberation Initiative training session for faculty. The two trainers were from Statistics Canada and provided excellent and expert advice on the DLI and the Statistics Canada website.

We also hosted a librarian AskAway training session in August at our new Cloverdale library.

Employee News

- Librarian Jean McKendry presented at the CLA convention in May. Her presentation was part of the session, "The Spirit of Place" and focused on academic library design.
- Librarian Jan Penhorwood presented at the BCLA convention in April as part of the session, "Embedded Librarians: Beyond the One-Shot," which focused on seamless library skills instruction in academic libraries.
- We are very pleased to welcome our new staff members: Edna Kalfon, Fion Ko, Joe Scafe, Jessica Siemens, and Dale West.
- Finally, we have had to say goodbye to our long-time and much-loved Collection Development librarian Robert Gore, who has decided to stay in Los Angeles permanently, where he has been working for the past two years at UCLA. Linda Rogers has succeeded him in his former position, and Elaine Samwald is now in Linda's former position.

Langara College

submitted by Joyce Wong, Langara Library Dept. Chair

New Developments

Langara Library opened our new building on Sept. 4, the first day of classes. The new space has definitely attracted more students, staff as well as members of the public. Our gate count has jumped by 40% over the same time last year and headcounts on various facilities usage also reflect a strong increase. We have been very busy conducting tours for a wide range of interests that include members from other institutions. One of the first services students asked for in the new space was the availability of wireless. The Library was pleased to announce that wireless throughout the building became available ahead of schedule.

More information about our new building can be found at:

<http://www.langara.bc.ca/library/newbuilding/aboutbuilding.html>

Langara Library recently purchased Innovative's ERM module. Implementation is scheduled to be completed for March next year. Other systems products we hope to implement in 2008 are WebBridge and Pathfinder Pro.

The Library, in collaboration with the College Printshop, Bookstore and Information Computing Systems, recently launched a courseware management system for beta testing to the wider faculty group. Developed in-house, the system provides an easy way for faculty to keep track of courseware requests and streamlines much of the clerical work undertaken by library staff for copyright clearances. Congratulations to our consultant, Joe Boyd and our Library staff members, Niina Mitter, Kyra Penman, Linda Ma and Briana Fraser for bringing the project to a successful launch.

Staffing

The Library welcomes Vivian Feng, reference librarian, who replaces Suzanne Ottewell who is on leave.

In late September, we said goodbye to David Pepper who took up a position with BCIT. Langara is now in the process of hiring a new Director of Library and Bookstore Services.

CPSLD members who attended the Fall meeting at Langara were treated to a morning with the architects in the new library building. Here are some photos taken during our tour.





Malaspina University College

submitted by Bob Foley, Director of Libraries

Change is in the air at Malaspina. Earlier in the year Dr. Ralph Nilson arrived from Acadia University to assume the role of President. Over the summer Dr. Leslie King arrived from the University of Manitoba as our new Vice-president Academic and Research. The library will report to Dr. King. These new arrivals, coupled with the Campus 2020 report, have initiated a great number of planning exercises positioning Malaspina for full university status if the government accepts that recommendation in the Plante Report. The impact on the library is unknown at the moment but after an 8% cutback last spring, university status may improve our fortunes. We are hoping for the best.

Gwen Bailey and our interlibrary loan folks were able to secure funding for new RELAIS interlibrary loan software last winter. It is now up and running to everyone's satisfaction.

Over the summer we were able to start processing a large donation from Dr. William C. Wonders of Victoria. Dr. Wonders is a prominent geographer who spent most of his career at the University of Alberta. (The University of Alberta Library has named their map collection in his honour.) This donation includes over 15,000 monographs on the Arctic, western Canada and the United States, Great Britain, Ireland, and much more. This will be an ongoing project for some time.

In December we will be hosting the ACCOLEDS training conference. Jean Blackburn will be taking the lead in this project. Over 30 COPPUL Librarians and staff from StatsCanada will be taking part. ACCOLEDS is the group who make StatsCanada information available through the Data Liberation Initiative as well as other large data sets managed by COPPUL libraries.

Finally, Linda Leger retired this summer. Linda used to write our submission for this newsletter in addition to her other numerous projects. Her quiet efficiency is already greatly missed.

North Island College

submitted by Mary Anne Guenther, Coordinator, Library Services

North Island College introduced photo ID in September, 2007; photo ID is located in Registration and cards are picked up in the library. The library continues to work with the Colleague department to standardize and perfect the transfer of registration data daily, both for library circulation and proxy authentication for licensed resources.

September was an exceptionally busy month for all four campus libraries; more people were in the library, 12% increase from September '06; reference and information services tracked an increase of 130%; circulation increased by 26% and inter-center loans increased by 45%. While class orientations had a slow start, individual one-on-one sessions continue to be popular, especially now that research and essay writing is happening.

Based on faculty input, the library has created a faculty PD collection of books originating from faculty, who are willing to share their personal/departmental resources with other faculty. It will be a pilot project for one year, at which time a review will be done to determine whether the project will continue.

North Island College support staff are undertaking a joint job evaluation, with all CUPE members completing a detailed questionnaire about their respective positions, covering skill, effort, responsibility and working conditions.

Library discussions about how to better serve students and faculty continue; the most common topics are funding for collections, both print and electronic, web tutorials, e-reserves and the library web site.

The upgrade to Sirsi GL 3.1.3 in July was complicated, complex and challenging. This was a major upgrade for NIC, which resulted in numerous procedural changes.

Northern Lights College

Submitted by Janet Beavers, Coordinator,
Library Services

Staff News

Noreen Smith has left the Circulation Clerk position on our Fort St. John campus and that position is now posted. Tricia Hotchkiss joined the library in the Fall and is the evening library clerk there.

In May Janet Beavers participated in a panel at the Canadian Library Association Conference in St. John's, Newfoundland. The presentation was part of a panel in the leadership stream of the conference and the focus was on recruiting and retaining library staff in rural and remote libraries. Although placed opposite the "Great Debate," a popular session at CLA, a group of about 40 people heard about strategies including the promotion of working in these libraries. Tips centered around promoting the breadth of experience to be gained, mentorship possibilities, a greater autonomy in one's work and the promotion of the local communities and more rural lifestyle.

The Library Coordinator position has now been appointed to a permanent position on the Educational Council. This gives the Librarian chance to consult and advise on curriculum materials and also copyright issues.

Resources

Over the Summer the Online Reading Room has been gradually developed and launched. The Reading Room lists course with specific online resources and contains the materials lists with links to fulltext online materials and information about those items available on Reserve. Current courses listed are some in Early Childhood Education and Education Assistant – both distance programmes. Also, there are a couple of academic courses and a course in our Alaska Highway Consortium on Teacher Education (AHCOTE) programme. Despite struggles with proxy issues, the pages are well accessed. Many more courses will be added over time.

NLC has announced that it is joining in a consortium with UNBC, NWCC and CNC to offer a Bachelor of Science in Nursing. Support for a couple of courses will be provided by Grande Prairie Regional College in GP, Alberta so it's

not only a northern BC initiative but part of our cross-border partnership with an Alberta college in some areas. The Library is working towards developing a collection proposal to support the courses.

NLC has also launched some new programming around alternative energy sources. MP Jay Hill was recently on campus for the unveiling of plans for an energy efficient display building on campus housing a classroom, common area and engineering area for display of the many sources of energy used in the building e.g. a wind tower, solar water heater panels, solar panels for other energy production, passive solar windows and atrium. A press release is posted at <http://www.nlc.bc.ca/public.news.php?NewsActiveList=newsdetails&NewsID=177>

Meanwhile, we're developing a collection in the library around alternative energy issues that might also be attractive to our community given that the province's first major wind farm is going up on the ridge south of town. Included in that collection is our extensive group of BC Hydro reports on the proposed Site C dam (a.k.a. those dam reports!). Lots of energy things happening here in the Northeast besides oil and gas ☺

Over the Summer, the Dawson Creek campus library held two successful art shows. One was the visual arts applications for the Award of Excellence. To receive the Award of Excellence, current college students must submit a project that exemplifies excellence. The awards are selected by the Northern Lights College Foundation Board and their decision is based on the project's attention to detail, creativity, originality, and evidence of skill. The other show was the second showing of the College's "Permanent Collection" of artwork. The pieces that comprise the Permanent Collection were donated by former students of long-time NLC visual arts instructor Laine Dahlen. The students were invited to submit work that reflected how Dahlen's mentorship had inspired their creativity. The pieces were donated for a special exhibit in March at the Dawson Creek Art Gallery. That exhibit was part of a special evening held to honour Dahlen, who has been an instructor at the College since 1977. This exhibit at NLC was the second show of works that comprise the Permanent Collection, and featured nine pieces. Over the summer, many tourists came in to view the piece after a referral from the Dawson Creek Art Gallery.

Northwest Community College

submitted by Patti Barnes, Coordinator of Library Services

1. **Open Source ILS or "BC Pines"** – On November 5th, 2007, Prince Rupert Public Library successfully launched the first pilot of the Open Source Evergreen ILS (<http://catalogue.bclibrary.ca/>). They are part of the North Coast Library Federation, of which the College Library is an associate member. Down the line (within the next two years) the College Library also plans to move to this exciting new provincial ILS initiative. We'll keep you posted!
2. **Plagiarism** – The Library started offering one hour workshops on "Knowing and Avoiding Plagiarism" for students, which have proved to be very popular – both with students and faculty. We cover the college policy on "Plagiarism and Cheating," look at the SFU interactive tutorial (<http://www.lib.sfu.ca/researchhelp/tutorials/interactive/plagiarism/tutorial/>), discuss the Library's "Student Guide to Plagiarism" handout available in the library, Google some Sociology Term Paper sites and see how much they cost, how easy they are to get, etc., then we look at a term paper that an instructor donated that was 100% plagiarized and how many cut and pastes there were from 15 different websites – and how they were found – and finally, we end by playing "The Cite is Right" on the Rutgers's site (<http://library.camden.rutgers.edu/Education/Module/Plagiarism/>) The time flies and some good discussions have come out of it.
3. **College Student ID cards** - We awarded the contract for the Student ID cards to E-CARD ID Products from Delta, BC. We had hoped to have the system up and running by early November but now it looks more like early January. There has been some delay with the artwork and layout of the cards. Otherwise, there is still a high level of excitement and expectation for these new cards.
4. **Science World holds Science Fair on the College Campus** – The Library participated in the Science Fair – which drew over 3,000 community members – by holding a Science Mystery Scavenger Hunt on evolution and invasive plants. A summer student put it together for us and incorporated searching the catalogue, journal databases, the reference collection, and YouTube. Over 500 people in a 4 hour period came through the library and took the challenge!
5. **Staff update** – Tim MacDonald, previously the library tech on the Prince Rupert campus, has accepted the position of College Librarian, Western Region and Lawrie McArthur, previously the College Librarian, Western Region has accepted the Library Tech, Eastern Region position in Smithers! What goes around comes around, eh? Also, Mike Rauschenberger, Library Tech, Western Region has now joined us from the Prince Rupert Public Library. And finally, Patti Barnes, Coordinator of Library Services, is off on a six-month leave starting in January 2008. Her job posting can be accessed at <http://www.nwcc.bc.ca/HRDept/ShowDetails.cfm?Posting=351> or phone 635-6511 ex. 5259 for more details.
6. **The Library Goes Green** – The library has joined the college campaign to Go Green by launching an aggressive campaign based on "Think before you Throw." All our garbage cans have been removed and replaced with receptacles for specific purposes, eg. Good used one-side paper; Paper products to be recycled; Paper to be shredded; Organic materials; Drink containers; Freebies; Newspapers; Magazines; etc. It's early days, but so far the students seem to be embracing the concept.
7. **Library Brown Bag Lunches with Breeze** – Copying AskAway's successful Brown Bag lunch sessions, the Library launched its own internal Brown Bag sessions (45 minutes) for the college faculty and staff. Three sessions have been offered to date – (1) Introduction to the library website, (2) Power searching WebCat, (3) Exploring the Library's Journal Databases. We are still working out the technical kinks but it is a technology that is perfect for personally reaching people spread over large distances with busy schedules.

Okanagan College

submitted by Laura Neame, Director of Library Services

The Kelowna Campus of Okanagan College received **final** approval for the building of a 5 story Centre for Learning. This will include Library additions that will more than double the current size. The Learning Centre will be incorporated in to the Library main floor, and the Ed Tech Centre will be located close to the library entry. Work is due to begin before Christmas. The exterior of the Kelowna campus has also received upgrading, with a new grassy courtyard surrounded by trees. The pond is no more. This is an improvement for students, who usually only saw the pond when it was empty.

The Library is moving into the 2nd year of a Library Advisory Committee format. Each of the four campus libraries has its own Advisory Committee with the campus librarian as chair. Reports go to an overall Library Advisory Committee that meets annually and compiles a final report and recommendations for Education Council and Leadership Team. This revised format has proved helpful in getting a better quality of participation and response from faculty and students, and seems to be working well.

In September we welcomed Gilbert Bede to the newly created position of Systems & Acquisitions Librarian. Gilbert comes from the University of Calgary, where he was their Public Services Systems Librarian.

The Vernon Campus Library has added Jim Harris as a continuing sessional Library Clerk. Jim has worked for us on a non-continuing basis for several years. He replaces Mag Evans who is the new Students Success Centre Coordinator in Vernon.

The Library Director recently participated as part of a College delegation to Jamaica. The visit included trips to a number of Colleges, meeting with the Ministry of Health and Labour. Among other initiatives, OC is looking at partnerships with Jamaica Colleges in the areas of Nursing and Computer Information Systems and Networking.

Library Assistant Anne Caughlan has just received an Associate Certificate in Workplace Conflict from the Justice Institute. Anne took courses over a period of five years, and has

found what she learned and experienced to be valuable in her job as the senior library staff person on the Vernon Campus.

Gilbert Bede just returned from Access 2007, and a trip to speak at NetSpeed.

Librarian Ross Tyner attended the Canadian LibQual conference in Ottawa.

Librarian Anne Cossentine represented Okanagan College at the recent Library 2020 Symposium conference.

Librarian Garth Homer attended the DLI/ Accoeds workshop in Vancouver last year and participated as a panel member in a discussion of data provision to small libraries. Garth Homer also visited Chris Hives, the Barber Learning Centre archivist to explore issues around digitization.

Gilbert Bede is participating in the CUFTS Open Access Collections Group with other librarians in BC and Manitoba. The purpose of the group is to facilitate collaborative development of lists of open access titles not available through other open access collections.

Royal Roads University

Congratulations to Dana McFarland, University Librarian, whose work with the Hul'qumi'num Treaty Group was highlighted in a recent article in Feliciter Issue #5 2007.



Selkirk College

submitted by Judy Deon, College Librarian

Staffing

Liz Ball decided to retire effective August 31. Sian Landis has moved into a librarian position for the fall semester. Some of Sian's library tech position is being covered by adding hours to a part-time/on call position. Sian's cataloguing

duties have been replaced only minimally, and the backlog of cataloguing work is a concern. With our on-call person working almost full time, another casual/on call library tech was hired in October.

I will be giving up the Library Department Head position as soon as a new College Librarian can be hired. The search committee includes the Dean, the librarians, the library system administrator, a support staff rep, and two faculty members. The review of applications commenced on October 29.

Facilities

The library now has two beautiful new display cabinets in the entrance area.

The photo shows our first display, with historical views of the island below the College's Castlegar campus.



Databases

We've recently subscribed to *SPORTDiscus*.

Promotion of the Library

The Library sends frequent submissions to the College Communications Department's Weekly Update and to the internal Grapevine newsletter. Topics have included library hours, new databases and faculty publications.

A committee is working to coordinate special event and book displays among all the campus libraries.

College News

In September the College celebrated the opening of the Mir Centre for Peace. The Centre is housed in a restored early 20th century Doukhobor communal dwelling on what once were traditional aboriginal lands. A First Nations arbour and meeting hall and a traditional smoke house are situated nearby.

Major renovations are almost completed at the Kootenay School of the Arts at Selkirk College in Nelson.

Simon Fraser University

submitted by Todd M. Mundle, Associate University Librarian (Special Projects, Budget & Personnel)

Paul E. Baldwin Book Fund

Former SFU Librarian Paul Evered Baldwin passed away suddenly at home on Sunday, October 7, 2007, from complications of diabetes.



Paul retired from SFU Library in 2001 after a long career at SFU and in British Columbia. Paul's leading characteristic was an intelligent enthusiasm for new ideas and new ways of doing things, both in his professional and his personal life. His enthusiasm always turned into

action, and his imprint can still be felt in BC libraries today.

To honour Paul's giving spirit, the Paul E. Baldwin Book Fund has been established to provide financial support for new acquisitions for Simon Fraser University's permanent library collection in order to ensure quality and accessibility of the library resource to students and faculty. Individuals wishing to make a donation in Paul's honour can call 778.782.7665 or go to

<http://www.lib.sfu.ca/advancement/paulbaldwinbookfund.htm>

SFU Library leads multicultural history digitization project

SFU Library has received \$499,975 from the Department of Canadian Heritage's Canadian Culture Online program to lead a multi-stakeholder initiative aimed at preserving the

history and heritage of Canada's minority groups.

Multicultural Canada will collect and digitize multicultural collections of newspapers, magazines, audio tapes, photographs, local histories, speeches, letters and oral histories that currently reside in a variety of locations. Collections will be enhanced with additional content that provides context for the collections and participatory opportunities for users to interact with the content. Specific resources are being developed for K-12 teachers, students, community members and academic researchers.

Extended Hours at Belzberg Library

As of Tuesday, October 9, 2007, Belzberg Library expanded its hours of service with earlier openings and later closings. The new hours are: Monday - Thursday: 9 am - 10 pm Friday: 9 am - 7 pm Saturday: 10 am - 5 pm Sunday: 10 am - 5 pm (fall and spring semester).

Yosef Wosk makes \$75,000 gift to Learning Commons at Belzberg Library

Belzberg Library has received a generous \$75,000 gift from Dr. Yosef Wosk to help create a Student Learning Commons for SFU Vancouver. Based in the library on each of SFU's three campuses, the Student Learning Commons provides in-person and online workshops, drop-in tutorials and individualized assistance to ensure that students achieve success in their academic and professional careers.

"Academic learning is demanding. Students need to have sharp written and verbal communications skills, a high level of computer literacy and the ability to efficiently research topics using a wide range of print and electronic sources," says Wosk. "SFU's student learning commons help students achieve these skills."

Thesis Defence Room

On October 3, 2007, SFU Library officially opened the thesis defence room. The thesis defence room is a dedicated space for graduate students to present their research findings. The room enhances the defence



experience for the candidate, the examiners, and the audience by providing a high-quality venue that honours this milestone in the scholarly experience. The thesis defence room has wireless, video-conferencing, and projection capabilities to ensure graduate students have all the tools they need to present their research findings.

When not in use for thesis defences, the room will serve as additional instruction space for the Library and the Student Learning Commons. The thesis defence room is located on the 2nd floor of Bennett Library in Room 2020.

Now lending projectors

Beginning in May 2007, SFU Library now offers five projectors available for loan. The projectors are available to students, staff and faculty for 2 hour loans, non-renewable, and in library use only. The new projectors are proving popular with a circulation count of 68 with the peak in July when class presentations were paramount.



Brian Owen wins the 2007 CARL Award for Distinguished Service to Research Librarianship

The Canadian Association of Research Libraries (CARL) recognized Brian Owen, Associate University Librarian at Simon Fraser University, as the winner of the 2007 CARL Award for Distinguished Service to Research Librarianship.

The Award was made to mark Mr. Owen's technical and project leadership in a number of flagship projects that have benefited Canada's research and library communities. The Award is presented annually to an individual at a CARL-member institution who has made a substantial local, national and/or international contribution to research librarianship.

In presenting the Award CARL President Leslie Weir stated: "Brian Owen is a talented manager

and administrator; a superb team player; an innovative problem solver; and he's always quick to share his knowledge and expertise with his colleagues. It is in recognition of Mr. Owen's diverse interests and talents that the research library community of Canada honours him today."

**First International
PKP Scholarly
Publishing
Conference 2007**

PKP
PUBLIC
KNOWLEDGE
PROJECT

The first international PKP scholarly publishing conference was held at SFU Vancouver in July 2007. More than 200 software developers and technical support specialists; journal publishers and editors; and librarians and academics from around the world attended the conference.

The conference kicked off with a keynote address by John Willinsky, the founder of the Public Knowledge Project and creator of the OJS and OCS software and other modules, such as Lemon8-XML and Open Monographs System, which are currently in development. The conference addressed a range of issues including trends in scholarly communication and publishing, open access initiatives, open source software, and academic and library communities.

Selected papers will be published in a special edition of First Monday later this fall.

<http://www.firstmonday.org/>

OJS in a Day

On Tuesday, October 9, 2007, SFU Library hosted a successful workshop that provided an overview of the Open Journal Systems (OJS) online publication management software (<http://pkp.sfu.ca/ojs>), including the publishing process, peer review and editorial workflow, web site customization, and tips for increasing journal visibility. The workshop was attended by 16 new journal managers, editors, librarians, and others interested in learning about this open source software that is developed and maintained at the SFU Library and used around the world.

Thompson Rivers University

submitted by Nancy Levesque, University Library Director

In June 2007, the former BCOU located in Burnaby closed the doors and moved to Kamloops to the new (building) BC Centre for Open Learning. The TRU Library now supports TRU open learning students. Our thanks to all the former BCOU library staff who worked in Burnaby!

The librarians have set up a library facebook network where they can post information relevant to students, and chat with them.

The TRU library continues to participate in the Ask-Away project. In addition, the librarians have introduced meebo and use this to provide reference support via text messages. Very popular with students!

A position description has been drafted for a new, additional librarian, Digital Initiatives Librarian, which we hope to have approved and posted this fall. The new librarian will support new online initiatives for TRU open and distance students, as well as collaborate with faculty to establish TRU space, our proposed digital repository.

TRU has a new Strategic Plan, and the library has formed a committee to revise the library plan to align with the new goals of the University.

Work is underway to install and implement the Relais document delivery system. We believe that Relais will benefit our users and streamline service provision in inter-library loans.

We are working on conducting the LibQual user survey January 2008. The goal is to establish a benchmark for our library services and then to compare with other similar libraries so as to improve TRU library resources and services.

We are planning to extend library hours until midnight during exam (Dec. 07) weeks, using security personnel to keep open the library building once service desks are closed.

The librarians are converting our library subject and resource guides to "Lib Guides" which uses Web 2.0 to present information interactively.

The University Library Director presented a paper at the October 2007 e-learn conference, Quebec City.

The University's senior administration and Board continue to lobby government for funds for a new library building. The new V.P., Advancement at TRU also has fundraising for a new library building as his priority.

Trinity Western University

submitted by Ted Goshulak, University Librarian

Empty bottles help fill a library in Beirut

Alloway Library is once again collecting refundable beverage containers to raise funds for others. Last year the Library helped raise money for a Ugandan medical clinic. This Fall we invite library users to join with us to help the Library Resource Expansion fund at Arab Baptist Theological Seminary in Beirut, Lebanon. All it takes is to make a difference is to bring clean refundable beverage containers to the Library.



ABTS is working on extending the resources of its Finlay Graham Memorial Library. Their expansion plan seeks to add 2000-2500 volumes from a wide range of fields, among them encyclopedias, commentaries and books in Islamic Studies which will support and enhance the academic quality of the seminary's Masters program. ABTS has received a generous offer for matching funds. Should they raise a minimum of US\$ 20,000 by December 2007 that money will be tripled by a matching grant. In practical terms, that triples the value of every refundable beverage container collected at the Alloway Library in the next three months!

1000 books sold in book sale clearance

A nickel doesn't do very much, but when Alloway Library had a book sale clearance and sold discarded books for 5 cents each, the nickel's purchasing power became apparent.

The Library's supply of sale books had expanded following a weeding project and, over the summer, three large study tables and three large bookcases had been filled and refilled with material which people bought at the Library's usual rate of \$1 for hardcover items and \$.50 for softcovers.



Alloway Library staff member Ken Pearson hunting for a book bargain

With the start of the fall term it became important to regain the study tables for their designated use and so prices were slashed. In less than a week, over 1000 books were snapped up by bargain hunters and, as the word "clearance" suggest, the tables were cleared. Many of the books and other items were duplicates, outdated, worn-out or otherwise unsuitable for the collection but still appealed to buyers who felt that the price was right.

Instant Messaging at Alloway Library's Info Desk

Earlier this month, Alloway Library launched instant messaging information services. Now, users of AIM, GTalk, MSN, and Yahoo can get immediate answers to reference questions right on their desktop.



The service is available during regular Information Desk hours. It complements the more traditional ways of contacting reference librarians -- telephone, e-mail, in person and AskAway.

ILL staff and patrons running with Relais

Alloway Library's patrons have generated helpful feedback and questions stemming from recent changes to the way our interlibrary loan system works. *Relais*, the ILL interface, will continue to be a work-in-progress as we test out the various forms and its communication abilities with *Horizon*, the library's integrated operating system.

Library staff have been working with Relais staff to reduce the number of clicks needed to get to the login page and make the login pages easier to use. We are also updating the content on the Interlibrary Loan Information page. ILL Librarian Shirley Lee and her ILL coworkers, Maria Vermette and Sharon Vose, welcome patron feedback and questions and promise to do their best to explain and/or resolve them.

University College of the Fraser Valley

submitted by Kim Isaac, Director of Library Services

New Academic Organizational Structure Includes Library

Effective September 1st, the Library moved from reporting to the Vice President, Administration, to the Vice President, Academic and Provost. This was part of a complete reorganization of the academic side of UCFV, under the direction of our new VP Academic, Dianne Common.

Although our relationship with the VP Administration, Tim Segger, was an excellent one (Tim is a former member of faculty, and served for a number of years as the chair of the Library Advisory Committee), everyone agreed that an academic library is core to academic programs, and should be part of that organizational structure. This move is already demonstrating benefits, as the Director of Library Services is being included in discussions around academic (and budget) planning for the following year.

Library Advisory Committee Champions Information Literacy Across the Curriculum

The Library Advisory Committee, which consists of faculty and student representatives from across the institution, has taken on the goal of

encouraging information literacy across the curriculum. In the spring, the LAC brought forward the issue to the University College Council (UCC, our education council), and it received an animated airing. Although disappointed that UCC did not choose to endorse a formal policy of incorporating information literacy as a required learning outcome of all UCFV programs, the LAC felt that the discussion raised the level of familiarity around information literacy and garnered support for it from many quarters. The LAC is continuing its efforts this fall, and exploring ways that information literacy can be cultivated at the department level.

Renovations

This summer, a number of areas within the Abbotsford learning centre building (in which the Library is the major tenant) were renovated. Common areas in the building were redesigned to provide more student-friendly study spaces, and a new coffee shop should be open by January. Within the Library, our very generous Technical Services space was reduced to about one-third of its former footprint, to make way for administrative (not library) offices. Our former audio-visual viewing room was taken over for another purpose, so a/v equipment is now located in a pod of study carrels in the middle of the first floor. After 12 years of working in very pleasant, spacious surroundings, library staff understandably did not greet all these changes with enthusiasm, but as usual they have approached the situation with a sense of humour and commitment to continued service.

New Library Strategic Plan

The UCFV Library has a new strategic plan. I would like to thank Brigitte Peter-Cherneff, former Institute Librarian at BCIT, for her help in getting us started on the planning process, and providing helpful comments on various drafts. Unfortunately we don't have a budget that allows us to send out print copies to our CPSLD colleagues, but you can read it at: http://www.ucfv.ca/shared/assets/strat_plan11909.pdf

University of British Columbia

Irving K. Barber Learning Center Update
<http://www.ikebarberlearningcentre.ubc.ca/>

prepared by Jan Wallace, Interim Director, Irving K. Barber Learning Centre; submitted to CPSLD fall meeting by Lea Starr, Assistant University Librarian

The focus of staff in the Learning Centre continues to be on the development of Phase Two and issues surrounding the building project. Issues that have required detailed planning, and that have fallen to the staff in the Learning Centre include participation on the building's steering committee, planning signage for the building, working on room names with the donor and community groups, final planning of computer equipment for the building, planning and executing a major art work to be installed, and most recently planning the upcoming moves of all the buildings' co-locators.

Our most recent update from the construction manager indicates the Learning Centre will be ready for occupancy in late January.

At the last CPSLD meeting in April 2007 we announced the development of the **Business Plan Accelerator**, an online resource for creating a business plan for a small business with a British Columbia focus. Over the summer the Learning Centre hired a MBA student from UBC's Sauder School of Business to assist in the development of this tool and we are close to having a proto-type ready. In addition to the prototype, a number of business accelerators have been developed for specific small businesses in British Columbia. Our intension is to seek feedback from a variety of stakeholders on the proto-type, including those members of CPSLD with an interest, before making it publicly accessible.

Projects funded through the Learning Centre's **BC History Digitization** programme have now begun, and the next round of applications is set to begin. Please visit the Learning Centre's website for the list of projects underway as well as guidelines and application material for next year's grant programme. The deadline for 2008 funding is December 14, 2007.

Learning Centre staff and others at UBC are also planning the official opening of the building, set to take place in March. A weeklong celebration of learning is being planned to

surround the official opening, and we expect these events to include lectures, public forums that will be webcast, musical events, and other activities designed to capture the interest of people at UBC and within the community outside UBC.

University of Northern British Columbia

submitted by Jo Ann Murphy, Associate University Librarian, for Alison Nussbaumer, University Librarian

1. Over the course of the 2006/2007 academic year the Geoffrey R. Weller Library conducted a journal review survey to assess its print and electronic journal collection. The purpose of the survey was to determine if the present journal collection was meeting the teaching, learning and research needs of the UNBC Community. It was anticipated that the results and comments would be helpful in the decision-making process that would enable the Weller Library to maximize the benefits from UNBC's financial investments. Data was collected from September 2006 to May 2007. Respondents were asked to identify journal titles that were essential to their teaching and research. Submissions included titles that the Library already subscribed to as well as titles not currently in the collection. Approximately 90 individuals submitted a total of 2306 titles. Of that number 1151 were unique and the Weller Library had access electronically or via print to 87% of the unique titles. As a result of the survey, the Weller Library has subscribed to 120 new journal titles and cancelled approximately 250 print subscriptions.
2. The Library is expanding to the newly renovated fourth floor of the library building. It is anticipated that all library staff on the second floor will move to their new digs during the month of November. The new location offers us new space and incredible views of the McGregor Range. This move is the result of months of planning and working with architects and the University's facilities department. The vacated space on the second floor will be renovated to accommodate additional student and collection space, including a newly designed map area which includes high density archival shelving to accommodate our air

photo collection (1963-1999). The collection consists of 313,615 photos of which 198,737 are distinct.

3. The Library welcomes Pamela Dent and Michelle Yu. Pamela is with us until February on a limited contract. Pamela comes to us as a recent graduate of the UBC Library School. Michelle Yu is our new Library Assistant in Serials. Michelle comes to us from Langara College.
4. The Library has completed its second LibQual Survey. The 2007 results are similar to those from 2003 indicating that library users are more satisfied with library service and place than they are with access to resources, in particular electronic journals. Overall, the general satisfaction of library users was slightly higher than what was reported in 2003.
5. This spring the Library basement was flooded due to cracked water pipes. The basement serves as a storage area for library materials. Thanks to quick action by library and university staff, damage was held to a minimum.
6. The Northern BC Archives and the Aleza Lake Research Forest Society hosted a public presentation on the history of the Aleza Lake Experiment Station. The Ministry of Forests and Range have agreed to a long-term loan of the records from the Experiment Station at the Archives so that records can be accessible for forestry research to the academic community including the Aleza Lake Research Forest. The Aleza Lake Experiment Station Collection consists of over 4 metres of textual materials including maps, plans and photographs generated from over 40 years of research activities generated from the 1920s to the 1960s covering a wide range of topics related to forestry research and forest management practices in the Central Interior of BC. For the Archives it marks the first protocol agreement created between UNBC, the Ministry of Forests & Range, and the Aleza Lake Research Forest to preserve and provide access to government records from this region. For more information on the project see the Archives website news story at <http://library.unbc.ca/UNBCArchives/web/news/SummerProject07.asp>

Vancouver Community College

submitted by Lila Heilbrunn, Director, Library and Learning Resources

Facilities

Through VCC's 'Vision for the Future' capital campaign and with financial support from the Provincial Government, VCC is constructing a seven-storey addition at the Broadway campus. It is expected that the building will open for classes in January, 2009. It will serve more than 1,000 full-time students in health sciences programs that include nursing, home support/resident care, medical laboratory technician, medical office assistant, pharmacy technician, nursing unit clerk, occupational/physical therapist assistant and more. The building will also house state-of-the-art laboratories, simulated hospital wards, additional classrooms, an expanded bookstore, student services and study space.

In 2009, as the result of this renovation, the library will gain some much needed additional space.

Strategic Planning

Over the course of the next year, VCC will be refreshing and updating its strategic plan. The process encourages active participation by all sectors. Prior to the development of the draft plan, visioning sessions, working groups, blogs and forums have been planning to ensure that students, employees and advisory committee members will all have a voice in the strategic planning process.

Staffing changes

VCC is going through a baby boom! Melinda Baranieski, Assistant Dept. Head, Public Services is expecting twins and is away on maternity leave for the next year. Her position has been filled by Cathie Perry whose position has been filled by Todd Rowlatt. Melanie Primeau, our acting Circulation Supervisor is also pregnant and will be on maternity leave from December.

Two of our most senior librarians also have new responsibilities. Virginia Adams was elected, Department Head, Public Services, Brenda Appleton was elected Vice President of the VCC FA. Mari Paz Garcia has been hired to fill Brenda's part time leave of absence. Sandra

Jones and Annemiek Stoodley, both very long service employees have retired so there have been a lot of staff changes too. Flora Ip has been promoted to TS Supervisor and Halina Lesinska is now a Reference Assistant at the Downtown Campus.

Name changes

Our campuses have been renamed. King Edward is now referred to as Broadway, City Centre as Downtown and the International Education Centre as the Alberni Campus. This has helped students who were always confused, particularly about the King Edward Campus.

Public Services Reorganization

To provide more consistent service and to resolve problems more quickly, we have once again tried to streamline our reporting structure. Circulation and Reference Services have been combined into a public services unit reporting to a Department Head and Assistant Department Head.

This structure provides for leadership and coverage during vacation and PD periods.

We have also appointed single selector for all monograph and AV materials. This change was implemented to provide the librarians with more time to focus on liaison and teaching.

Scheduling

The library recently implemented scheduling software called Schedule 3W (Dymaxion). This software has both a web and windows interface. Through the windows interface, the schedulers can record shifts details, which greatly simplifies weekly absence reporting and also allows me to generate a wide variety of reports e.g. on classes taught, individual absences etc.

The web view allows all staff to quickly find the whereabouts of other staff members eliminating the need to phone around and then find that the staff member in question is in a meeting or teaching a class. This has been very successful and much appreciated by staff.

Special Reports



Advanced Education Media Acquisitions Centre

Advanced Education Media Acquisitions Centre

Located at Langara College
Prepared by Mary Anne Epp
Director of Contract Administration
Langara College

Interim Summary, October 2007

<http://www.langara.bc.ca/aemac>

Fast Forward

<http://www.langara.bc.ca/ffwd>

Users of the new Candi Database say:

Candi is a one-of-a-kind resource that will fill a gap in audio visual collection development. Media librarians in Canada have long dreamed about a comprehensive source for videos and DVD Distributors that can be used in educational settings. Thanks to AEMAC for undertaking this important initiative.

As featured in the *Achieve BC eNewsletter* (Spring 2007 edition), the ***Candi Canadian Database of Information on Educational Media*** was a major success in the productivity and effectiveness of searching for media products including local BC educational media productions.

Since its inception, AEMAC has been a "connected" service, working collaboratively with its system-wide partners to provide vital media resources for effective teaching and learning. As a provincially mandated and funded procurement and specialized information service specializing in educational media, AEMAC supported the access, training and improved quality of education for students in the post-secondary institutions in B.C. for both classroom and online learning. Vigilance in monitoring copyright legislation also prompted representation for user rights to government.

Specifically, AEMAC purchased closed-captioned training videos, interactive trades materials, supported diverse learning styles, feature film licenses, and other resources in a collaborative manner. All products were in digital formats.

AEMAC also met the goals of results-based accountability and fiscal responsibility by: avoiding unnecessary duplication; ensuring system-wide cost savings; promoting media cataloguing standards; providing one-stop sourcing products; and researching industry norms and trends on behalf of all constituents.

Supporting the goal of “Learn where you are,” AEMAC provided equitable access in rural and urban areas to a wide range of resources including adult literacy, aboriginal issues, learning skills, mental illness, Asia-Pacific trade, biological sciences, environmental issues, disability services, criminal justice, drug use, communications, business and marketing, health and social issues, liberal arts and languages, creative and applied arts, and automotive trades. A “group buy” of business titles rewarded participants with substantial cost savings and made expensive business titles affordable for smaller institutions as well as the big ones.

The fourteenth ***Fast Forward Media Showcase*** provided a self-sustaining collaborative venue, recognized nation-wide as the best event of its kind for evaluating new educational media products from across Canada. The event included 234 post-secondary and K-12 evaluators working with Canadian distributors to identify relevant products for nomination. The venue also provided an unique opportunity for independent Canadian film producers to market their products to educational institutions.

Considerable government funding has been focused on online learning, trades training, aboriginal education and others. Some investment in funding needs to be directed to AEMAC to maximize government expenditures by incorporating appropriate media learning tools and methodology into the success of a diverse learning environment equalized across the province. AEMAC has proposed a digital/streaming video project to the Ministry for funding as a foundation for further digital licensing and diverse learning options.

BC College and Institute Library Services (CILS)

Located at Langara College
Serving BC's Post-Secondary Students with
Print Disabilities

<http://www.langara.bc.ca/cils>

Interim Report, September 2007

prepared by Mary Anne Epp
Director of Contract Administration
Langara College

“CILS is recognized for its extraordinary service and support to post-secondary students at publicly-funded colleges and institutes in British Columbia...[and] has been especially helpful to graduating students as they transition from the educational arena to the workplace.” -- Dr. Dayton M. Forman Memorial Award media release, May 28, 2007

In the first six months of this budget year, CILS has addressed the government goals of an accessible, diverse and quality education system, focusing on services for people with print disabilities. Specifically, CILS activities assist students with print disabilities included: processing requests, loaning alternate formats from CILS and partner collections through resource acquisition and sharing, research and coordination through new technology and product evaluations and implementation of efficiency tools, provision of specialized information services, and production of accessible formats.

From its inception, CILS has been a “connected” service, working in partnership with autonomous post-secondary institutions, other provincial agencies, post-secondary libraries, disability service centres, the K-12 system services, industry training institutions, public libraries, national libraries, publishers and international agencies.

As a nationally recognized leader receiving the Dr. Dayton M. Forman Memorial Award, CILS has facilitated education by facilitating: equity of access to information and universal design; student success and institutional effectiveness; program diversity, contributions to literacy and economic potential. 521 students received services at nineteen colleges, institutes and universities within the primary mandate. Students accessed courses in key program

areas such as: aboriginal education, adult literacy, business, creative and applied arts, ESL, health and human services, liberal arts and languages, science and technology, and trades.

Responding to student needs, CILS commissioned a research report on braille users. The results showed that the continuing gap in braille service has had significant negative consequences for post-secondary students who need braille formats.

In relation to the "10 by 10 Challenge," CILS provided work opportunities for students in various vocational and academic programs. A blind student on practicum assisted in the evaluation of the CILS Web site, created manuals for the use of adaptive technology, completed quality evaluations of several alternate formats, prepared and presented an oral review of his findings to the CILS staff. With respect to the BC Progress Board report: *Working Together to Improve Performance: Preparing BC's Public Education System for the Future*, CILS actively collaborated with the K-12 system to provide better access.

In October, CILS hosted the national meeting of the Canadian DAISY Consortium in Vancouver. CILS also developed and hosted an on-site tour of CILS service operations and production processes for members of the Canadian DAISY Consortium and the Council of Post-Secondary Library Directors.

CILS also represented the educational community at the national invitational inaugural meeting of the Initiative for Equitable Library Access (IELA) in Ottawa on October 26, 2007. This initiative is a federally funded program managed by Library and Archives Canada that will plan and implement a national network of library services to provide equal access to information and reading for Canadians with print disabilities.



BC Electronic Library Network (ELN)

submitted by Heather Morrison

The April - September 2007 BC ELN Progress Report can be downloaded from:

<http://www.eln.bc.ca/view.php?id=128>

Library 2020 Symposium

Anita Cocchia announced the Library 2020 Symposium, held soon after the CPSLD meeting, on October 22nd, 2007. The Library 2020 Symposium is co-sponsored by BC ELN and Public Library Services Branch (PLSB). The one day invitational symposium, featuring leaders from the public, school, post-secondary and other library communities, and representatives of the Ministries of Advanced Education and Education, is anticipated to be an event of historic significance. The Symposium fulfills Strategy 2.1 of the BC ELN Strategic Plan, <http://www.eln.bc.ca/view.php?id=1425> "Provincial Symposium on BC Library." The Library 2020 Symposium will explore means of building on BC's history as a leader in collaboration within and across sectors towards the kind of coordinated approach that would be optimal in the BC context.

Editor's note: Outcomes of the Symposium are now posted at <http://library2020.bclibrary.ca/>

Happy Birthday AskAway!

Sunni Nishimura joined CPSLD for an anniversary presentation. It was one year ago that AskAway was launched by Minister of Advanced Education Murray Coell and Minister of Education Shirley Bond in Victoria. Since then we have handled over 10,000 questions from patrons around BC - 1 in 20 BC learners have used AskAway!

VR is of crucial importance to the future of libraries because of its ubiquity - VR is everywhere the user is, and VR is there for them when they encounter their information need. The power of VR is its potential to reach out to new audiences and give them that moment of

"Wow! I didn't know the library could do that!" That feeling of "Wow!" is the key thing that might just draw them into the library to discover all the other services we offer them. One recent quote from a BC learner that illustrates that wow moment: "I loved that I could resource what I needed from the discomfort [sic] of my own home, also I have never even "chatted" on the computer, so I unintentionally overcame a hurdle. I also know what I can access when I return to school, as far as books etc. Its [sic] so convenient."

West Beyond the West

West Beyond the West, <http://westbeyondthewest.ca/>, a portal to BC's rich history in digital form, was launched in April. BC ELN is one of the partners in West Beyond the West, in partial fulfillment of Strategy 3.1 of the BC ELN Strategic Plan, "Facilitating the Creation of Digital Collections."

Databases

BC ELN has added two new databases, *LexisNexis Quicklaw* and *Auto Repair Reference*

Centre, both ranking highly by partner libraries on the 2006 Ranking Survey.

OutLook

OutLook OnLine has been upgraded to Version 3.0, and vendor Auto-Graphics has confirmed that all BC Relais Users can participate in the network via ISO ILL under the existing contract.

CUFTS Open Access Group

Inspired by the enthusiasm of BC ELN partner libraries, the CUFTS Free! Open Access Collections Group has been formed. This group builds on the open access collections originally developed by SFU Library, *Open Access Journals* and *Free Government Serials*. Based on BC ELN partner library suggestions, a new collection was initiated, *Open Access Magazines*. Group members work together to build the open access collections, currently using Google Spreadsheets.