

CPSLD Newsletter

Spring 2007

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CPSLD

Council of Post Secondary Library Directors

CPSLD Newsletter contains articles and photos submitted by members.

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CPSLD Spring Meeting at Kwantlen University College

Many thanks to **Cathy MacDonald, Ann McBurnie** and staff at Kwantlen for hosting the Spring meeting of CPSLD. Highlights included visiting the Horticulture Centre at the Langley Campus (above) and the new Cloverdale Trades and Technology campus. The meeting included an extensive agenda! Special thanks to guests who attended: Kate Cotie, Ministry of Advanced Education; Simon Neame and Jan Wallace, Barber Learning Centre; Randy Bruce and Trish Rosseel, BCcampus (Randy's presentation is posted at <http://present.bccampus.ca/cpsld0704>); Anita Cocchia and Sunni Nishimura, BC Electronic Library Network; Mary Anne Epp, Langara College (on Access Copyright negotiations, CILS and AEMAC); and Bill Blair and Annette Lorek (MEC). For details, check the minutes of the meeting on the CPSLD website. And thanks again, to all of you, for your submissions to this issue!

Reports

BCIT

submitted by Pat Cumming for Brigitte Peter-Cherneff, Institute Librarian

BCIT hosted a training session for the AskAway virtual reference service on December 5th. Training was provided by ELN and attended by both academic and public librarians participating in the project. BCIT became a full participant in January 2007 with 6 librarians providing 9 hours per week of chat reference service.

The Media Production Services department of the Learning and Teaching Centre recently completed a DVD presentation that will be used to market the BCIT Library and its services. Student actors were used to create a story about how the Library contributes to student success. It will be available on the web in the near future.

After successful trials, Refworks and Business Source Complete have been added to the list of databases available to the BCIT community through the Library web site.

Once again the Library actively participated in the annual BCIT PD day. Librarians presented 2 workshops, one on Google Power Searching and another on Refworks. Library staff also helped create *A Day in the Life of BCIT – Then and Now*. Materials from the Archives were used in this multimedia and photographic display showcasing BCIT in the 1960s and 1970s and the present.

BCIT's first digital archive was officially launched on February 22nd. *Aircraft Maintenance Training: the First Fifty Years* can be viewed at <http://archives.bcit.ca/project.aspx>. The launch was attended by the friends and families of the aviation maintenance pioneers whose stories form the basis of this project. It was funded by the Vancouver Foundation. The Library will host a booth and contest and the Aerospace Campus Open House on April 28th.

The Library bids farewell to Operations & Information Assistant Evelyn Woolley, as she retires in April. We are in the process of hiring staff to catalogue and process 3500 Chinese language items from the Confucius Institute collection. These items will be integrated into the Library's Innopac catalogue.

Camosun College

submitted by Nancy Henwood, Chair, Library Services

As I was not able to submit in time to the newsletter in the fall, this report will cover the whole year, which has been very exciting for us in the Camosun library world.

Camosun Library Review

The consultant, Ken Haycock and Associates, that kept us all busy in September, has the Camosun Library Review finished now, several months later than estimated. The Review was presented to Camosun management and the Library staff on April 18th, and the Camosun Vice President of Business Development (whom the library is under) is forming a college-wide committee for the implementation of the recommendations. The Camosun administration seems to be surprised at the poor evaluation of the library, and the criticism of the College in the report. This was no surprise to anyone else in the college, thanks to the yearly CPSLD statistics. However, UT student enrolment, which is a big source of revenue for Camosun, is declining, leading to expected budget shortfalls, so it will be interesting to see what we can do.

AskAway

Camosun was very happy to join AskAway from the beginning, including being featured at the "Libraries in Dialogue with Government" symposium official AskAway opening the day after the Fall CPSLD meeting at UNBC. We used librarian SD time to fund our Fall and Winter terms participation and now have received a small amount of new money to keep on with it this Spring and Summer. In the fall, we will be cutting our 4-hour Saturday afternoon librarian reference shift and skinning a few hours off other shifts during the week in order to staff 7 hours of AskAway. It is an invaluable service for our distance students and for our local students when our library is closed -- a fabulous example of levelling the service across the province for students of smaller institutions!

Research and Literacy Instruction

By faculty request, we added second-level library classes for our criminology and our nursing students this year. First level crim

research classes cover books, journals, and databases. Second level classes teach Internet searching and website evaluation for criminology. Our first level nursing classes teach books, CINAHL, and quick Internet tips. Second level nursing instruction teaches finding information for patients, searching the new EBMR Reviews from OVID (part of eHLBC) using the PICO search concept system, and evaluating health websites for patient use. Internet, or Information, Literacy is so important, and not straight-forward for students. A great opportunity for librarians, however.

Ebooks

We are venturing out into the ebook world much more boldly than before. In particular, we just subscribed to Ebrary's Academic Complete, a yearly subscription to 33,000 books in electronic format and the Canadian Public Policy Collection. Since our print book collection is about 63,000 volumes, this increases our collection by 50%, but at the cost of a \$20,000 yearly subscription. We are interested to see what the use will be.

New Fulltext Databases

We were able to subscribe to some non-ELN fulltext databases this year: Sage Criminology Fulltext, JSTOR Arts & Sciences I and II, and Science Direct College Edition - Social and Behavioural Sciences. We are very happy with the JSTOR, since it shows up so often in Google Searches. We would be happy with the great content of Science Direct, except that the GODOT links from other databases have not worked since we began subscribing, three months ago. They do not access the fulltext, instead asking for payment, so we are very frustrated and hope that Science Direct will fix this problem soon -- they promised the middle of April, and now the middle of May. If we want to cancel Science Direct we have to tell them by August 1st, so we are keeping a close watch.

Like most libraries, we are cancelling some print journal subscriptions and will be relying on databases such as SAGE and JSTOR, and some individual electronic journal subscriptions. With all the differing dates and rules for database, ejournal, and ebook subscriptions, we are looking forward to SFU's development of the ERM.

Wireless

We have had wireless access in both campus libraries for a year now, and have happy students working on their lap tops in every part of each library. The desk top computers in our Learning Commons areas (really just computer labs) are also very heavily used -- we need more. There is no college printing from laptops so far.

Increased Hours

Because we do not have money for new staff, we have been taking staff away from our Interurban campus library, which is under-used, to increase the hours at our main Lansdowne campus library. In September, we began opening one hour earlier, at 8am, responding to long-standing student requests. Extended hours during exam weeks, also at Lansdowne for now, mean that grateful students can study in the library prior to their exam time, which might be Friday at 6pm (when we normally close at 5pm) or Saturday at 9am (when we normally open at 10am), for example.

Systems

Our Systems Librarian, Catherine Winter, is hoping to finally get a test server this summer, so that SIRSI upgrades can be tested out before implementation.

People

Sheila Howard, our Interurban campus librarian for ESL, Business, Trades & Technology is retiring August 31st. She has worked with Camosun for 20 years, and we will miss her brilliantly analytical mind, her view of the big picture, her enthusiasm, friendliness, and her laugh. In her retirement, Sheila plans to watch birds and appreciate art and architecture all over the world. She also plans to read (at last), and is asking for recommendations of favourite titles. Since the library is "under review", we will be using a temporary position to continue her work for now.

Pacific Sports Institute groundbreaking March 20 <http://pacificsportsinstitute.ca/>

With financial support from the provincial government, The Bay, Thrifty Foods, Coast Capital Savings and Credit Union, and many other donors, our Camosun College president, Liz Ashton, saw her dream begin at the ground

breaking ceremony for a large training and research building being built on the edge of the Camosun Interurban campus. Camosun is already offering two new diplomas: Exercise and Wellness, and Sport Management. Many more sports and wellness related diplomas and degrees are planned, as well as elite athlete training.

Capilano College

submitted by Maureen Witney, Library Coordinator

Following the release of the Campus 2020 Report, President Greg Lee has stated that Capilano College will be pursuing Regional University status. Capilano is already fulfilling the mandate of Regional Universities as outlined in the report as we have an intensive teaching program and nearly 1,000 degree graduates from a variety of areas. "While we are fully supportive of most of the Campus 2020 report, losing our ability to grant degrees would have dire consequences for our students' future," Lee explained. "Our students need to have the kind of industry responsive degrees that we offer."

This is becoming a year of retirements in the Library. We have realized that with these retirements goes the memory of the history of our Library. With Carol Noonan, one of the very first Library employees retiring at the end of April, we set up a Library History Committee to gather together the details and anecdotes of our beginnings. AV is creating a digital history from the slides in the College archives and in personal collections. Once organized, the Library's history will be featured on the Library's web site.

Capilano College has once again supported the provincial AskAway service by providing funding to cover the Librarian hours that the Library contributes. This allows us to provide coverage during the Fall and Spring terms but not the summer.

Circulation recently invoked the ability to block students from using our databases if they owe fines over \$10. This has proven to be far more effective in getting students to pay fines than the more traditional way of blocking them from borrowing books has been. Fine payments have been full and prompt. Also, in order to simplify record keeping, we have decided to forgive all fines over 6 years old (for overdues but not for lost books). Though we realize that these older

fines often do get paid, we feel that it is not worth the effort of maintaining the records and tracking details.

The Library's web site has been redesigned and the new look and feel well received by users. Of course, changes to the individual pages are continual and the development an ongoing process.

<http://www.capcollege.bc.ca/services/learning-support/library/home.html>

This year the trend towards remote use of library resources has been strongly confirmed by our usage statistics which show that the use of the Library's databases from off campus is now almost triple that of the use on campus.

Technical Services is working on activating electronic ordering first with Coutts and then with Swets Blackwell. This will increase productivity by reducing duplicate entry in the local and remote systems.

Again this year, Capilano hosted the MEC AGM in conjunction with Fast Forward.

College of New Caledonia

submitted by Katherine Plett, Library and Media Services Director

I should start with the most recent news. On Friday May 11, the Board announced the appointment of our new President – John Bowman. John was a VP at Kwantlen before coming to CNC, first as Regional Director of our Quesnel campus, then as VP Student Services, then as Interim Acting President. John is a real advocate for student services and we are pleased to be working with him.

Black History Month

In February, the CNC Black History Month Committee wowed us again, with two beautiful displays of African art, carvings, fabrics and musical instruments. In the middle of the library, local artist Granville Johnson set up "Ghana Lore," a large exhibit of photographs and draperies from Ghana.



Career Fair

"Art in Action" was our theme at Career Fair on February 22. Visiting Grade 10 students from across the region got a chance to talk to a Fine Arts instructor, view student art, create sound-scapes, and enter an "art careers" contest.

Aboriginal History Month

In April, the College celebrated aboriginal history with displays and events at all campuses. In Prince George, we were privileged to get a loan from the museum of vestments embroidered by Rose Prince, a Dakelh woman, in the 1930s.



The inside display case had baskets, carvings and decorative pieces assembled by our First Nations Education Support Service. We also featured two special books: *Treasures of the Carrier* (a 107-page book covering

every facet of Carrier material culture from the mid-19th-century to the present day), and a 48-page colour reprint of the 2006 Vancouver Sun newspaper series, *Simon Fraser, the birth of modern British Columbia* (pricey, but worth it!).

New Media Design Show

On April 26, we hosted the New Media Communication and Design students' annual Design Show. Over 100 people attended the reception, which was great fun. Displays were kept for a week after the event, and continued to attract a lot of attention and interest.



AskAway

We joined the AskAway virtual reference service in January. Special thanks to Sunni Nishimura for the training session and for putting together such a workable schedule. CNC is "on" for 5 hours/week. Two librarians are sharing the duties and enjoying the variety of questions that are asked. This is proving to be a great service for students who need help on evenings and weekends, and for regional campus and distance/online students.

"Puzzle Place"

In January, we set up a permanent table for jigsaw puzzles. When one puzzle's finished, another starts. It's been popular with students and staff - a nice way to take a break and make new friends!

Book Wins Award

In February, the CNC Press book, "From Broadaxe to Clay Chinking" won the 2007 Jeanne Clarke Memorial History Award. Approx. 150 people attended the awards ceremony at the Prince George Public Library.

Laptop Lab

A new lab in our computer lab block has been set up, for students who want to print from their laptops. There is free printing in all of our labs.

Medical Laboratory Technology

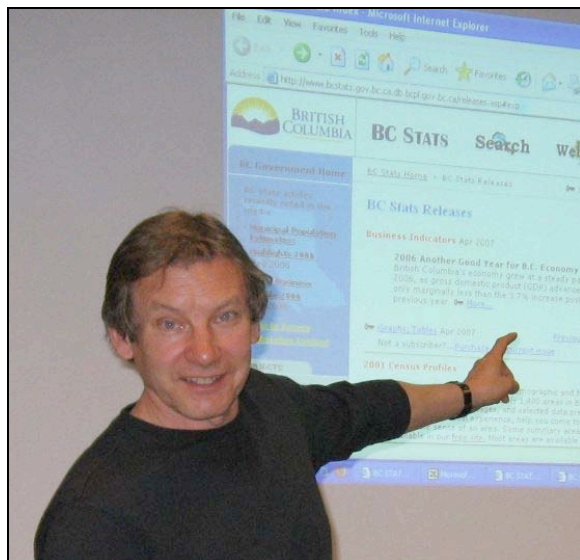
The College will be offering Med Lab Tech in January 2008 and we have been working with curriculum developers to add relevant books, journals and media to our collection to support this exciting new program.

Professional Development

CNC participated in the “Emergency Planning and Response” workshop held at UNBC (May 1-2) and the “Beyond Hope” northern libraries conference (May 3-5).

BC Stats Workshop – CACUL Grant

The “Beyond Hope” conference included a workshop on BC Stats, presented by Paul Gosh from Victoria. We were fortunate to be able to get a CACUL grant to put on this workshop, which was well attended. It was eye-opening to see how much information is actually available on the BC Stats website, including downloadable .csv files for those who wish to use the data in more selective ways.



Paul Gosh from BC Stats

Looking ahead, we are also participating in “May Days” again this year. This is an annual PD event for CNC faculty and staff. The Library is presenting a session on Copyright, and in Media Services we are hosting the launch of a new book called “Above the Falls” by John Harris, a former CNC English instructor.

Douglas College

submitted by Carole Compton-Smith
Director Learning Resources

Out and About

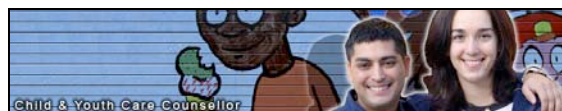
The Degree Quality Assessment Board’s (DQAB) approval of Douglas College’s new degree programs have resulted in considerable

library/faculty consultation. The Library collection assessment/development has been led by Collections Librarian Susan Ashcroft, together with Jean Cockburn, Electronic Resources, Christian Guillou, Serials and Dianne Hewitt, Web Development.

Adding to the already approved degrees in General Nursing, Psychiatric Nursing and Therapeutic Recreation is the new degree in Physical Education and Coaching, aimed at teacher specialists.



Other newly approved degrees include the Bachelor of Arts in Child and Youth Care



and a BBA with specialities in Financial Management or Applied Accounting. The breadth of resources required for these programs means expansion of existing monograph and electronic resources. This process has been well-funded by the College. Another degree moving through the DQAB process is the Bachelor of Performing Arts Collaborative. For this qualification Douglas College is working with Langara, Capilano and Vancouver Community Colleges to combine the learning/library resources required where the fourth year may, in turn, take place at any of one these partner colleges. This is an innovative concept and the libraries involved are dynamically working through the challenges to support this degree proposal.

Scholarly Activities



Douglas College Library and the Scholarly Activity Coordinator are pleased to make available a list of employee publications, including books, chapters in books, theses and journal articles. If your publication is not listed, we invite you to fill out a [submission form](#) so that it can be added to the collection. Please email an electronic copy of your article to whalleyt@douglas.bc.ca prior to filling out the form. All publications will appear in the library catalogue. We hope to make the collection as comprehensive as possible by including the works of current and retired employees.

The office of the Scholarly Activities Co-ordinator, Tom Whalley, is well-situated in the library. Much work is ongoing to enhance the teaching and learning resource collection to support instructional and research needs of faculty. Recently the library launched a new webpage in conjunction with Scholarly Activities, Douglas College Employee

Publications.

http://www.douglas.bc.ca/library/Douglas_College_Employee_Publications.html

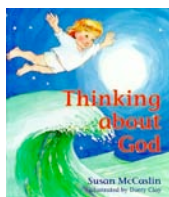
This is the access point for Douglas College faculty and employee authored articles, web sites as well as other media or published works by DC employees.

Freedom to Read Week



Susan McCaslin and Tom Whalley

Again linking with Scholarly Activities the Library promoted Freedom to Read week with a library lobby display of banned books and also celebrated the week with an author reading given by long-time Douglas College English Instructor and published poet, Susan McCaslin. Susan has many published works. The one shown here also has a library catalogue thumbnail book jacket illustration.



Douglas College Living Library



Connecting through the work done by the Douglas College Foundation to develop a Living Library, people resources may now be borrowed by checking them out through either campus library. If someone wishes to find out about porcelain or classical Chinese then they search the people resource of the Living Library and book that resource for a half hour session. Free coffee included.

<http://www.douglas.bc.ca/community/foundation/living-library.html>

The Learning Commons

PaperWERKS

PaperWriting, Editing, Research Know-how for Students



Sponsored by

The Library,
Learning
Centre and
CEIT

We have integrated sessions in the library together with the Learning Centre and with assistance from computing services. These take place under the heading of PaperWERKS. Participation in these drop-in sessions has increased from ninety participants in the first year to over three hundred students being helped this year.

People

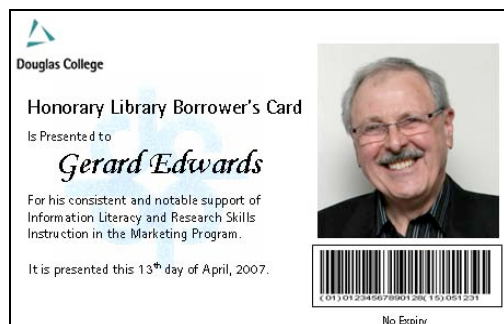
Several new staff have joined our team over the last few months. Included are Kathleen Peters, Library Operations Supervisor – Technical Services, and library technicians, Lisa Sim and Anne Kuo. Laurette Walsh, acquisitions, returned from maternity leave and Sam Catherine Cheng, Borrower Services Librarian went on maternity leave. Anne LePage is filling in the gaps during Sam's maternity leave.



Carole, Kate & Sam

Also, while these staff changes have been ongoing, new job classifications were approved for our staff supervisors, now called Library Operations Supervisors for Audio-Visual, Circulation, Technical Services and the Coquitlam Campus Library, respectively. The new job classifications and pay levels reflect the levels of functional responsibility and staff management required from the Library Operations Supervisors.

Library Salutes!



The library continues its recognition of retiring faculty with this year's honorary borrower, Gerard Edwards.

Emily Carr Institute of Art and Design

submitted by Sheila Wallace, Director of Information Services

New Initiatives

ECIAD is embarking on several new programs that will have interesting implications for the library. A joint BFA in Visual Arts and Creative Writing offered in collaboration with UNBC will get underway this Fall. To begin with, most students are likely to reside in the Prince George area. The program will offer both onsite and online courses. As well, a transfer agreement has been negotiated recently that will allow students in Capilano College's Textile program to transfer directly into the 3rd year BFA stream at ECIAD. We look forward to adding more material related to textile arts to our library collections. We'll also have our second cohort of Masters of Applied Arts students entering ECIAD in September. The Grad students definitely bring a level of higher learning and artistic practice to the Institute.

Two other projects are in the early stages of development. In recognition that the library is rapidly running out of space for housing library materials and providing adequate seating, we are beginning to investigate possibilities for expansion. This might include expanding the existing mezzanine. We shudder in horror at the thought of the chaos that would ensue. Sheila Wallace is also involved in establishing a Teaching and Learning Centre which will provide faculty and staff a variety of one-on-one and group training sessions primarily focused on new teaching technologies.

Personnel

Congratulations to ECIAD library staff who have completed their recent degrees and diplomas. Janette McConville and Trish Mau are both graduating from SLAIS this Spring and looking forward to careers as professional librarians. Claire Embley is receiving certification from the Canadian School of Natural Nutrition. It's not an easy task to juggle the demands of further education while working at busy library jobs.

Justice Institute of BC

submitted by April Haddad, Institute Librarian

New Reference/Orientation Librarian

Marjory Jardine is our new Reference/Orientation Librarian. Previously, Marjory worked at SFU Library as temporary Reference/AskAway Librarian, College of Registered Nurses of BC Library, and Vancouver Coastal Health Authority Library. This is a new position made possible by funding from the new Learner Services Fee. Plans for this position are to focus on information literacy, library orientations, AskAway, and services to online and distance students.

Website redesign

Check out our new website. As of April 2, 2007 we have a totally new look. Telus was contracted to assist with the development and project management of the website. They also worked on sites such as the Vancouver Canucks and YVR Airport! The Library develops and maintains the library section of the JIBC website, using Dreamweaver and Contribute.

New address

It's easier to contact us now! Our email addresses and our URL are now much shorter as we have dropped the ".bc"
<http://www.jibc.ca/library>

Our new email address is: library@jibc.ca and note that all staff email addresses have dropped the ".bc" too. Please update your info to reflect these changes.

More computers!

Thanks to capital money, we have installed 7 new computers and flat screen monitors, increasing our capacity by 50%. These

computers are located in what used to be our underutilized lounge area facing the atrium windows. This space has become so popular that visitors in the atrium now see a busy student computing area instead of an empty lounge. Great advertising for the Library!

GIS - Geographic Information Systems

We have just developed a bibliography to support a new JIBC course called: Introduction to GIS.

[http://www.jibc.ca/Library/Bibliographies/Geographic Information Systems \(GIS\) - JIBC Library.pdf](http://www.jibc.ca/Library/Bibliographies/Geographic Information Systems (GIS) - JIBC Library.pdf)

BCIFV – BC Institute Against Family Violence

The BCIFV has donated their entire library collection of more than 2,000 books, videos and journals to our library. You can view their catalogue at <http://www.bcifv.org>. The video titles we already owned were dispersed among MEC members.

InFire Conference: Beyond Borders, Library Co-operation

In May the JIBC Library is hosting the annual conference for inFIRE, a worldwide consortium of libraries with significant collections of fire literature. Participants attending are from as far away as Australia and Sweden. Program sessions include topics such as: RSS Feeds in Fire Libraries; Animals and Disasters; Meth Labs and Pothouses: Problems for First Responders; BC ELN: Library Cooperation in BC.

AskAway

The JIBC Library joined the post-secondary AskAway Virtual Reference initiative in January 2007, and staffs the service in one 3-hour slot per week. The AskAway service is promoted during library orientations and library instruction sessions. Because the JIBC Library is not open evenings & Sundays, AskAway provides the opportunity for students to have access to librarians' expertise after-hours. As of May 10th, we have answered 53 questions from other institutions.

Kwantlen University College

submitted by Allison Richardson, Public Services Librarian, for Cathy MacDonald, Dean of Learner Resources

New Cloverdale Library

Much planning, hard work, and creative energy came to fruition with the opening of our new Cloverdale Library, which serves Kwantlen's Trades and Technology community at the new Cloverdale campus. Some highlights of the library include complete wireless coverage, a 17 student capacity lab, 4 study rooms, abundant natural lighting, and other energy-efficient features. The collection includes both academic and a selection of recreational materials. Organizing and moving materials began well in advance, resulting in a smooth transition for both the staff and collections.

The campus can accommodate up to 900 full-time students and features spacious, high-tech, wireless enabled classrooms and workshops designed for trades programs such as millwright, automotive, welding, and carpentry. The campus is applying for LEED status, a rating that measures building energy-efficiency.

Susan Bruchet, Marjorie Coey, Judy Isaac, Chris Pfahl, and Jane Robinson make up the library's experienced staff team and are excited about reintroducing the library to our Trades and Technology community.

Surrey Library Expansion

The Surrey library expansion is continuing rapidly. The new main entrance should be completed by the middle of April, and our planning focus has now moved to space, equipment, collections, and furniture needs. The completed library's size will be increased by 72% to 5220 square meters and will incorporate a new Technical Services area, which will move to Surrey from our Richmond campus.

Technology Upgrades

The Langley library computer lab has been expanded and its capacity has increased from 17 to 26 computer workstations. New, flat LCD monitors and sleeker furniture have increased the spaciousness of the lab. The energy-efficient LCD monitors have also reduced the lab's temperature.

Wireless coverage is now complete for all of the campus libraries.

Collections

We continue to build our collections in anticipation of new degree programs, to support our non-degree programs, and to enhance the new Cloverdale collection.

Yasmin Jamal recently completed an in-depth collection analysis report which compared our psychology and history monograph collections to those of similar British Columbia post-secondary institutions (Malaspina University College, University College of the Fraser Valley, and Thompson Rivers University). The report documented our collection's strengths and provided suggestions for further improvement.

Electronic Resources

New subscriptions include ACM Digital Library, Hospitality and Tourism Index, ArtStor, and the Statistics Canada's Data Liberation Initiative. We have also upgraded our ERIC and CBCA subscriptions to increase their full-text content.

Services

Kwantlen librarians are continuing to teach a four-hour information literacy workshop as part of University 1100, a 3-credit course that helps students transition successfully to college and university studies.

Library research classes were in demand this fall – our busiest ever - with a 9.6% increase over last fall. From September through November, Kwantlen librarians taught 171 classes and a total of 4026 students!

Virtual reference service continues to complement our other reference services with Kwantlen librarians contributing 9 hours of AskAway coverage per week.

Outreach

Library marketing and promotion has been emphasized this year through displays and participation in events such as:

- New Employee Orientation Fairs
- Kwantlen's fourth annual Anthropology Conference on Culture, Community, and Well-Being
- Celebration of Scholarship Day
- Ghana Jubilee Celebrations and Conference
- Spirit Day (Student Nursing Fair)

Staff News

The opening of the new Cloverdale library and several maternity leaves have caused a rippling of staff movement.

Staff who have changed positions include: Bevin Heath Ansley, Susan Bruchet, Cora Chan, Emily Cheng, Marjorie Coey, Teresa Czirkak, Margaret Giacomello, Judy Isaac, Janet Lazare, Marc Lemieux, Andrea Page, Chris Pfahl, Allison Richardson, Jane Robinson, and Jasmin Sangha, Heather Shupe.

We are also very pleased to welcome our new staff members: Jamie Anderson, Niki Baumann, Elena Kapulnik, Lisa Peters, Lindsey Rowat, Jocelyn Stewart, and Linda Woodcock.

We are very excited to have created a new Associate Dean of Learner Resources position. Bevin Heath Ansley will be focusing on cooperative education and student employment services.

Caroline Daniels and Silvana Smith welcomed new babies to their families.

Finally, our long-time and much-loved Technical Services & Research Databases Librarian, Phyllis Liu, is retiring this month. We wish her well on her retirement ventures! However, we're very fortunate that Linda Woodcock, the Vancouver Public Library's Cataloguing Division Head, will be joining us as our new technical services manager.

Langara College

submitted by Dave Pepper, Director, Library, Media & Bookstore Services

Langara launches CANDI

On April 25, Langara launched CANDI, a web-based online database connecting educational media buyers and Canadian distributors of media products. CANDI was produced by AEMAC (Advanced Educational Media Acquisitions Centre) at Langara College for use by the BC post-secondary library and educational community.

This online resource provides a unique opportunity for Canadian librarians, educators and curriculum developers to identify and locate educational media in video & DVD formats. CANDI also identifies contact information for

Canadian media distributors of educational programs produced in Canada, the US and abroad.

Development of the database was a model in collaboration utilizing the expertise of AEMAC librarians, a library technician, a graduate student in library science, reference librarians from Langara, and the Information & Computing Services group.

Linda Holmes, President of Langara College, and Kate Cotie, representing Advanced Education Minister, Murray Coell, launched CANDI during the Fast Forward Educational Media showcase.

CILS to receive award

CNIB has announced that CILS (BC College & Institute Library Services), based at Langara College, is the 2007 recipient of the Dayton M. Forman Memorial Award.

The Forman Award is presented annually in tribute to Dr. Dayton M. Forman, an exceptional humanitarian and longstanding CNIB volunteer.

A letter from Murray Coell, Minister of Advanced Education, congratulating CILS on receiving the award, will be read at the awards ceremony at CLA AGM in St. John's, Nfld on May 25. David Pepper and Mary Anne Epp will be there to receive the award.

Patricia Cia named an SLA Fellow

Langara College Librarian, Patricia Cia, has been named a Fellow of the Special Libraries Association. "Fellow" is presented to an SLA member to recognize leadership in their career as an information professional, and in recognition of past, present and future service to the Association and to the profession of librarianship. The award will be presented to Patricia at the SLA AGM in Denver on June 3.

SLA was founded in 1909 and is now the international association representing the interests of thousands of information professionals in over 80 countries worldwide. "Special librarians" are information resource experts who collect, analyze, evaluate, package, and disseminate information in academic, corporate and government settings.

Langara's new library ... a "piece of sculpture"

Someone recently described the experience of walking into Langara's new Library/Classroom Building as akin to "being inside a piece of sculpture."

Activity both inside and outside is at a heady pace. Construction timelines are on track, major purchases (shelving, security gates, furnishings, etc.) have been made, and planning for a late July to end of August relocation from the old to the new building is underway.

The landscape is turning green once again, with the planting of numerous trees, shrubs and turf for the two large commons. A series of cascaded reflecting pools will draw people in from 49th Avenue to the building, now painted "black fox brown."

Go to <http://www.langara.bc.ca/> and click on "Construction Updates" for lots of pictures and unusual facts about the building.



Editor's notes:

Do check out the pictures! I've posted one here. The building is spectacular. Congratulations to all at Langara!

The library's sustainable design was also featured in a Vancouver Sun article: "Developers lead the way to sustainability" <http://www.canada.com/vancouver/news/westcoasthomes/story.html?id=b4e0eb75-3214-4fa1-8460-07d5e6e242d6&k=68436>

Malaspina University College

submitted by Linda Leger for Bob Foley,
Director of Libraries

On December 8, 2006, the library hosted nearly 50 librarians for the Academic Librarians in Public Service (ALPS) annual workshop. This year's theme was "Library as Space." Guest speakers Natalie Gick (SFU), Judy Neamtan (Langara), and our own Bob Foley discussed the challenges of designing library space to meet the needs of our users today and in the future. During breaks, we were able to show off our new library building together with the amazing views of the Strait of Georgia and the coastal mountains.

Gwen Bailey, Systems Librarian, reports that we successfully migrated our Unicorn system from Informix and DEC Alpha to Oracle and Linux in December. At the same time SirsiDynix migrated our database, they also upgraded the software version to GL3.1. Gwen is now working on moving from Open ILL to Relais ILL with a target implementation date of April 23. With that task done, we will be ISO ILL compliant. We will continue to use GODOT as the front end for ILL requests, with those requests going automatically into Relais ILL.

Jennifer Brownlow (Reference Coordinator) and Gwen Bailey spearheaded the LibQUAL survey of our students and staff from February 5 to March 5. In all, 1,226 undergraduate students, 46 graduates, 154 faculty, and 69 staff members returned completed surveys. We are all looking forward to the analysis of the data expected early this summer.

As part of the ongoing process of renewing our infrastructure, we were able to upgrade a number of staff workstations with new and faster computers.

The Library has recently set up an Endowment Fund for Collections to provide a mechanism for several local charities and library friends to assist us in raising money to purchase individual resources and collections that may come our way.

Due to declining enrolments and funding disappointments, our institution has had to face an 8% budget cut for fiscal 2007-2008. The library director and staff are now working through our version of this shortfall.

North Island College

submitted by Mary Anne Guenther, Coordinator,
Library Services

North Island College Library joined the provincial Virtual Reference Service in the fall of 2006. From the launch date to March 31, 2007, NIC librarians have responded to 179 patron sessions and NIC students have used the service 102 times. NIC librarians currently provide five hours of VR per week and will continue throughout May and June. The marketing tools are great – thank you BC ELN for the leadership, training and support.

Lynette Gallant, a graduate from the University of Western Ontario in 2002 joined the library in March as Interim Public Services Librarian. Nancy O'Neill, acquisitions assistant has been on leave since January and returns half time in May. Diane Newman, library supervisor at the Campbell River campus will receive her Library Technology diploma from Langara College this spring. Diane is the third NIC library staff member to pursue and graduate from the online program.

We are planning to upgrade to Sirsi's GL3, java client software in June which requires both server and workstation upgrades. Staff training, combined with the annual library staff planning day, where strategies for enhancing and promoting services are developed, has been scheduled for June 22, 2007.

NIC subscribed to and catalogued its first e-journal in March: "The international journal of nursing education scholarship."

An effort is being made to assess and process the backlog of donations and establish policies around the acceptance and timely processing of donations.

Collections work for '07-'08 has commenced with the allocation of funds to disciplines/programs and the re-convening of the Collection Development Library Advisory Committee on May 1st.

Library displays have been both fun and interesting, celebrating such events as International **IT** day, NIC's Wine Festival, Canadian Library month, Poetry month, Remembrance Day, Weedless Wednesday and Family literacy. The Comox Valley campus library continues to host and showcase Fine Arts

installations, ranging from clay tablets to photography.

While the statistics for 2006-2007 for circulation and orientations are consistent with those for 2005-2006, interlibrary loan activity showed a marked increase. Interlibrary loans for books were up 25%, for articles 26% and for videos/DVDs 76%.

The college is introducing an Associate of Arts degree in Criminology in September 2007. This along with other degree programs in Nursing and Business challenges the library in its provision of both services and resources.

Plans are being finalized for implementing photo ID for the fall semester.

Northwest Community College

submitted by Patti Barnes, Coordinator of Library Services

1. **Demise of Dynix Horizon** – we have spent the last year working intensively with our local North Coast Library Federation (of public libraries) on choosing and implementing a common ILS. Dynix Horizon was our eventual choice, after hundreds of hours of meetings, demos, RFPs, and negotiations. We were on the verge of signing the contract when the news release came out (“Sirsi/Dynix no longer supports Dynix Horizon”). Luckily, we (the College library) are on Sirsi Unicorn, so to all intents and purposes, fine and moving seamlessly into “Rome.” However, after working so long and closely with the Federation, our goal is still to have a shared ILS for the northwest, including the school libraries. Two of the public libraries (Terrace and Prince Rupert) will be “piloting” the Evergreen Open Source ILS starting this September – and who knows what the future will bring for us!
2. **North Coast Federation Service Plan** – we are still collaborating on many fronts with the public libraries, eg. Material delivery system (using the college’s internal mail system to move library materials between public libraries); marketing and promotion of the Federation, one-card, and AskAway; shared workshops planned on First Aid, BC Stats, AskAway, Yoga and Ergonomics; shared authors/poets tours; NorthWords Creative Writing camp – 5th annual!
3. **College Student ID cards** - using Identacam software and hardware, and modelled on COTR and Kwantlen systems and processes, the library will be piloting student ID cards for the college. These will initially be a student ID card, their library card and their photocopy card. Eventually we plan to move towards the “smart card” technology.
4. **Flood strikes the Library** – Early Monday morning, December 18th, the water started seeping under the fire exit door into the library. Soon it became a two inch stream running through the library! We sandbagged the fire exit door but the water just kept coming. Flooding was happening all over town and there were no water pumps to be found. Luckily, one staff member’s husband worked for Forestry and we managed to borrow two pumps. Eventually the water was removed and the clean-up began. Because of the high level of humidity, we had to move the books immediately out to an off-campus storage warehouse. Over 2000 boxes later.... When we returned after Christmas, we spent the first two weeks of January having new carpet laid, unpacking the 2000 boxes of books, and filling the shelves. The staff racked up more than 300 hours of overtime shelf-reading the collection. But all is well that ends well, and when the Ministry visited a couple of weeks ago, the Library was a college priority for a new building. They seemed to agree.
5. **Staff update** – Tim MacDonald, a library tech on the Prince Rupert campus, is currently finishing up an online Masters degree in Library Science from Scotland and Louise Chaput, library staff on Terrace campus, has just graduated from the first online Library Technician class from Langara/Fraser Valley. Congratulations to both!
6. **NW History Collection** –Within our Northwest BC History collection, we have started to create a special collection of northwest coast art, dedicated to the Freda Diesing School of Northwest Art. It will be an important component of the curriculum and hopefully an inspiring place for the students.

Okanagan College

submitted by Laura Neame, Director of Library Services

- OC Library received funding in the 07/08 budget to increase summer opening hours in the Penticton Library, and to add evening and weekend hours to summer openings on the Kelowna campus. This was done by increasing two eight-month Circ Clerk positions to full time continuing. Starting in the fall semester, the Kelowna Library will be open until 10:00 a.m. Monday to Thursday and 6:00 p.m. on Fridays. This will be done initially as a trial and use will be monitored over the fall semester.
- OC Library was funded for a continuing Librarian position, Systems and Acquisitions. Interviews will take place in June, with the position starting as soon as possible.
- Work is proceeding on the design for a new Centre for Learning building on the Kelowna Campus. This will house classrooms, offices, the Ed Tech Centre, International Ed, a student atrium, the Learning Centre, and an expanded Library. Opening date is anticipated to be January 2009 although changes to the Library will not be completed until after that date.
- Okanagan College Library is a participant in the LibQual survey this year. The purpose of the survey is to solicit, track, understand, and act upon users' opinions of service quality. While we have not yet got the full analysis of results, we have already acted upon some of the comments received in order to improve services.
- Our Library Laptop lending program has been modified to allow students to rent laptops a day at a time. If rental is for more than over 24 hours it is at \$5.00 a day. This added flexibility has been greatly appreciated. With 40 machines available to students, it is apparent that during busy periods, we could use at least ten more.
- The Library entered into an agreement whereby we mentored and provided training for an Okanagan Nations Alliance Library employee in library operations. Zena Eli received training in a number of Technical Services and Public Services tasks, and

found it to be useful and interesting. It was a pleasure to have her with us.

- OC Library has embarked on a consistent process of evaluation and job description renewal. The goal is to have all evaluations and job descriptions up to date by the end of May. This process is already well underway.
- OC Library made a special one-time purchase of enriched Table of Contents (TOC) information from Blackwells. This is loaded onto the catalogue record for an item. It means, for example, that a student can check not only for a title, but can search the table of contents of a book on line to see if it is what they are looking for.

Royal Roads University

submitted by Rosie Croft, Associate University Librarian, for Dana McFarland, University Librarian

RRU has both a new President and a new VP Academic. Allan Cahoon took over the Presidency as of April 1, and Angelo Belcastro will begin as VPA on August 1.

As part of RRU's continued implementation of the 2007-2010 strategic plan, the Library will gain back some lost ground in collections funding in the upcoming year, with a 20% increase in collections funding over last year, as well as ongoing commitments to collections funding for new programs as they are implemented. We also look forward to working with the new VPA on developing a Learning Commons within the Library.

Dana McFarland has returned from her one year leave, during which she worked with the Hul'qumi'num Treaty Group (HTG) in the mid island to set up their library and archives. In other staffing news, Nicole Aerts, formerly of the Legislative Library, will be starting as a part-time permanent Librarian at the beginning of May. Shauna Bryce, who was filling a maternity leave replacement in ILL, has left us for a permanent position at Quest University. Sheri Ostapovich is moving over to ILL to fill out the rest of Tania Johnson's maternity leave until Tania returns.

The Library has also made a successful bid for a year long trial of a Writing Centre in the Library. Theresa Bell will act as the Writing Centre Coordinator and has already begun setting up

an array of online resource materials, and is now welcoming in person appointments to help RRU learners improve their writing skills. We also have extended Marion Tustanoff's contract as Archives Coordinator for another six months, and she will continue to work on implementing Dspace and some small pilot digitization projects.

We are also looking forward to continuing our participation in the ELN consortial virtual reference initiative and are providing staffing for the service 2 days per week, including 2 hours on Saturdays.

Selkirk College

submitted by Judy Deon, College Librarian

Copyright Forum

In March the Library sponsored a very informative workshop for faculty and staff on copyright and public performance rights. Mary Anne Epp and Susan Weber presented sessions at the Castlegar and Nelson campuses. Funding was provided by the new Common Faculty PD Fund.

Partnerships

Our plans for partnering with the Kootenay Library Federation were supported by the Library Advisory Committee and the College administration. The plans are on hold, however, since Sirsi/Dynix has announced that the Horizon system will no longer be developed. (Horizon had been favoured as the integrated library system for the Federation.)

The College is also investigating partnerships with the school districts in the Kootenay-Boundary region. The goal is to facilitate the transition from high school to college by creating pathways for students, so that they can move seamlessly through a "K-16" system.

Staffing

Staffing challenges continue, but we've succeeded in replacing the partial leave of our system administrator. In hiring for a recent part-

time library tech position, we found it hard to choose among four very good candidates, all local residents. Three of them were enrolled in the Langara/UCFV online library technician program. A library technician/bookshop clerk position that was shared between the two Nelson campuses has recently been expanded to two 20-hour-a-week positions.

Facilities

A new 3M security system has been installed, and the old gates removed. In the extra space, we'd like to install display cabinets for local museum artifacts and examples of student work. The entrance doors still need to be replaced with special access doors for people with disabilities. We're also awaiting a renovation on the Tenth Street campus in Nelson for a much needed increase in the size of the library/bookshop. We've been asked to take on the responsibility for circulating audio-visual equipment, which would make this expansion even more critical.

New Databases

We've just subscribed to two new resources, **AnthroSource** and an alternative medicine database, **Natural Standard**.

College News

A college-wide job evaluation process is under way. It's been a very time-consuming effort for everyone. One library staff member is on the JE Committee.

There's also a lot of work being done to try to attract and retain students. The campaign is called "**Every Student Counts**."

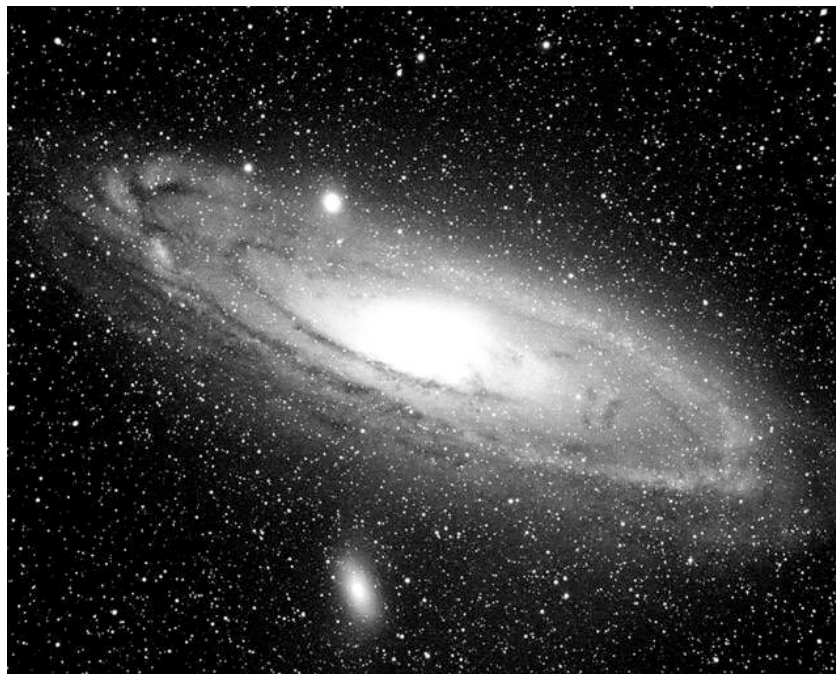
Selkirk College will be offering a bachelor's degree in Geographic Information Systems, and a new diploma program in Peace Studies. The College's Mir Centre for Peace will open in September.

Promotion of the Library

Our latest marketing project – shown on the next page - is a full-page library ad in the student handbook.

Books Internet Journals Videos Newspapers Databases

EXPLORE!



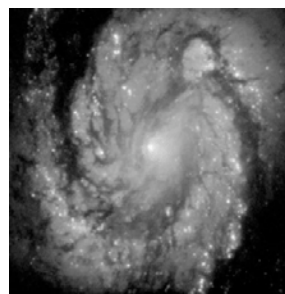
start here <http://library.selkirk.bc.ca/>



LIBRARY

The Information Confluence

Books Internet Journals Videos Newspapers Databases



Simon Fraser University

submitted by Todd M. Mundle, Associate University Librarian (Special Projects, Budget & Personnel) for Lynn Copeland, University Librarian

New phone numbers for Bennett Library

As part of SFU's telephone number changeover, the WAC Bennett Library moved to the new exchange "778.782.current local" on April 23, 2007. To dial a Bennett Library number, replace the "604.291" or "604.268" with "778.782.current local". For example, 604.291.3869 is now 778.782.3869.

This is for WAC Bennett Library ONLY at this time but does include the numbers for BC ELN. SFU's Surrey Campus including the library moved over when the new campus was completed in September 2006. SFU Vancouver and the Belzberg Library are scheduled to convert July 14/15 and the remaining buildings on the Burnaby campus will likely convert on the August long weekend.

Please update your address books to reflect this change.

New ILL Management System Launched

In December 2006, SFU moved to a new Interlibrary Loans management system, Relais Enterprise. Most Borrowing and Lending activities moved over to the new system at that time. One exception however was Interlibrary Lending with libraries using the Outlook Online system, which includes most colleges in BC. Requests to and from Outlook Online libraries are still being handled on our old system and these will be moved over to the new system in June 2007, once interoperability testing has been completed.

SFU Surrey Library Renamed

On March 13, 2007, SFU President Dr. Michael Stevenson officially dedicated the library at SFU Surrey as the Fraser Valley Real Estate Board Academic Library. The naming ceremony was attended by approximately 100 realtors, university guests and prominent community members who were awed by the library's big windows, bold colours and comfortable study areas.

Dr. Stevenson thanked the Real Estate Board for its advocacy and financial support, which was critical in establishing a SFU campus south of the Fraser River.

2nd Annual Canadian Learning Commons Conference



Simon Fraser University Student Learning Commons and Library, in partnership with the Irving K. Barber Learning Centre and University of British Columbia Library hosted the second annual Canadian Learning Commons Conference, April 29 – May 1. Over 130 administrators, librarians, writing and learning specialists, student services and computing professionals, faculty members, and others from across Canada, the US, and even Australia and Qatar attended. Among the themes and topics of interest to those engaged in developing and operating a learning commons, the following were explored:

- trends in university teaching and learning
- the challenges of creative collaboration
- the students' perspectives
- evaluating services
- designing effective space
- creating online environments

Library Study Rooms for Students with Disabilities

As of November 2006, WAC Bennett Library has made two study rooms available to eligible students registered with the SFU Centre for Students with Disabilities. These rooms can be booked online. The rooms are available during Library open hours.

A Place to Honour Scholarship

As convocation is the grand finale of the undergraduate program, thesis defense is the pinnacle of the graduate student experience. "The thesis defense is an important event in a graduate student's career, and is also an

occasion to which we invite guests from outside the university," says Dr. Jonathan Driver, Dean of Graduate Studies. "The defense should take place in a setting that is properly equipped to promote dialogue and communication, and that reflects the importance of the occasion to people who attend."

With money received from the VP Research the SFU Library has begun construction on a wood panelled thesis defense room in the Bennett Library with seating around 30 guests. It will be outfitted with appropriate technology including video conferencing capability to allow external examiners to participate.

It also provides the Library and the Student Learning Commons with another teaching facility. Most library and learning commons instruction takes place in the first half of the semester and defenses are scheduled for the latter half. The project is expected to be completed by September 2007.



An artist's rendering of the proposed Thesis Defense Room

Synergies

SFU Library is one of five national partners in the successful \$11 million CFI Synergies grant. The purpose of Synergies is to transform scholarly communication in the Humanities and Social Sciences in Canada.

The project will result in a national network for the production, storage and access to digitized knowledge produced in Canada, including peer-reviewed journal articles, datasets, theses, conference proceedings, scholarly books, and other unpublished material.

As a result of Synergies, researchers from across the country and around the world will be

able to access Canadian scholarly material using a common searching tool, including 170 journals currently receiving funding from the Social Sciences and Humanities Research Council of Canada (SSHRC).

For more information on the Synergies project, please see:

http://www.synergies.umontreal.ca/index_en.html



Recycled Materials Book Bags

The WAC Bennett Library started selling book bags made from recycled materials on April 2, 2007. The cost is \$3 per bag including GST and PST. Plastic bags are no longer distributed for patron use and the Library encourages patrons to bring their own cloth bag, use a recycled plastic bag from home, or consider purchasing a reusable SFU Library cloth bag.

Personnel

Nicole Gjertsen went on maternity leave and on March 28, 2007 had a healthy 7 lbs, 2oz boy named Callum Gordon Gjertsen White. Naturally in this day and age of social networking, Nicole and Brandon have set up a blog for those who want to keep up with the comings and going of baby Callum. Have a look at <http://babygjertsenwhite.blogspot.com/>

Hope Power was hired to replace Nicole Gjertsen during her maternity leave. Hope

received her MLIS from UBC in 2006. Since graduation she has worked as a part-time librarian at Vancouver Public Library and as a temporary reference librarian at Bennett, Belzberg and Surrey for the last eight months. Before graduation Hope worked as a co-op student at Bennett, providing reference service and working on e-journals usage analysis projects, at North Vancouver District Public Library and at the Fine Arts Library, UBC.

Further news and updates are available from <http://www.lib.sfu.ca>

Thompson Rivers University

submitted by Nancy Levesque, University Library Director

This quarter, the TRU Library's big news is the opening of the new Williams Lake Campus, including a larger library!

Congratulations and thanks go to TRU Campus Librarian, Elizabeth Rennie and the library staff of Williams Lake. They worked months with the architect hired to renovate and redesign the former Anne Stevenson High School into a University campus.

In December 2006, Elizabeth and team boxed up the old library and set up in their new quarters. The Williams Lake Campus was officially opened 5 April 2007 by the TRU Board, and President, the Minister of Advanced Education, Murray Coell, and other dignitaries, and special guest Rick Hansen who was granted an honorary degree at the ceremony. It was a very special day for the University and the whole community of Williams Lake.

The Library is centrally located on Student Street, near the bookstore, cafeteria and student services. The Library is approximately 5250 sq. ft with a collection of 10,000 items on site.

There is a computer lab with twenty PCs where Elizabeth's library research classes also are held and desk space to add six more workstations. Five PCs are located near the Library Reference desk; space is available to add five more PCs. There are two group study rooms, each seating six. One room also serves as a Writing Centre. There are study tables to seat twenty, sofas for six and study carrels for twelve users. With the lab, current seating

capacity is 86. Another nine café chairs are on-order.

The Testing Centre (a Library service) has three PCs for Accuplacer testing and seating for six. There are docking stations for laptop use and by Fall 2007, the entire campus will be wireless.

Best of all, the new Williams Lake Campus Library is the new academic and social hub of the campus!

Trinity Western University

submitted by Shawn Brouwer, Circulation Coordinator, for Ted Goshulak, University Librarian

Here are a few excerpts from Alloway Library's News Blog to let you know what we have been doing at Trinity Western University over the past twelve months. Visit <http://www.twu.ca/library> for more news.

Staff News



University Librarian, Ted Goshulak announced that Duncan Dixon will be joining Alloway Library staff as our new Assistant Librarian, Reference & Information Literacy.

Duncan's arrival coincides with other personnel changes. After 32 years of faithful service, Stan Olson, Assistant Librarian, Acquisitions is retiring and librarian Shirley Lee moves into his position. Meanwhile, Rhonda Nicholls who was a contract reference librarian last term will now be covering a virtual reference (AskAway) shift from off-campus for the semester.

On the technical support front, Hank Suderman, who formerly worked in TWU IT brings a wealth of significant technical background to the library.

Community Events

Ready to survive?

In the early weeks of the fall term, Alloway Library's Disaster Preparedness Committee created an exhibit to show what you can do to prepare and protect yourself from disaster. On the final day of the library's 72-Hour Survivor display a draw was held and several prizes were won; including a personal survival kit with rations for the first 72 hours of a disaster. Nearly 300 people entered the draw.



Empty bottles add up for Mbale

Alloway Library is a bottle drop-off point for a TWU student initiative raising funds for a hospital in Mbale, Uganda. The project has now raised over \$1000 in the 2006-7 year.

Looks a lot like Christmas

Alloway Library staff decorated a tree for The Spirit of Christmas Celebration, held on campus at the beginning of December. We didn't win a prize but I think we all agreed that it was fun

Alloway Library staffer collects books for needy grade one class

A once-empty box beneath Alloway Library's brightly coloured Christmas tree is quickly filling with books destined for a needy inner-city school here in Langley. Alloway Library's administrative assistant, Sharon Vose has organized a campaign to collect and deliver books, or cash, to encourage a class of 17 Grade One students whose parents do not have extra money for books.

... Just before Christmas, Library staffer Linda Matties delivered 24 books to the grade one class at Nicomekl Elementary School in Langley.

In the News

A Solid B

TWU was included among the 49 institutions graded in the Globe and Mail's University Report Card and is rightfully proud for being at the top of the heap for it's 'A+' for Quality of Education. TWU also aced the Student-Faculty Interaction category and the Class Size category with an "A+" in each, and scored exceptionally well in the Quality of Teaching category and the Most Satisfied Students Category, with an "A" in each.

Here at Alloway Library we have been mulling over our own grades. We too are rightfully proud of our 'A-' in Service Provided by Library Staff and an 'A' for providing quiet study space - beating out the major institutions in those categories.

Alloway Library's report card:

- Availability of quiet study space A
- Service provided by library staff A-
- Online library resources B+
- Library hours of operation B
- Library Services B
- Overall Library B
- Availability of journals/articles/periodicals B
- Total number of library holdings C+

With a mission to provide "excellent services and resources" and a commitment to excellence as a core value in pursuit of its mission, Alloway Library staff have been talking about the grades: "There's always room for improvement!" is a common comment, and most staffers would agree with a colleague who said, "I have a feeling that the lower grades on resources are at least in part linked to a lack of understanding of what we have available. We need to be rethinking how we educate our students about databases. As well, we absolutely must get going on revamping our website."

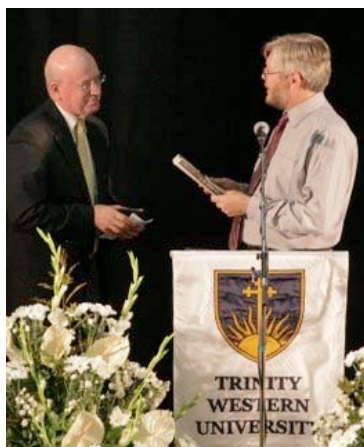
Images of Alloway Library on TV



The library was prominently featured in the new TWU commercial which introduced TWU's new president Jonathan Raymond, airing on Omni 10. I counted 4 shots in the 60 seconds that have the library in the background or are set in the library. Dr Raymond has told us he is a supporter of libraries!

Collection Development

The Inaugural Collection



University Librarian Ted Goshulak presents TWU President Jonathan Raymond with a book representing the Inauguration Collection at the Inaugural Chapel October 13, 2006. Books from the President Jonathan S. Raymond Inauguration Collection will begin to be processed by the library as they arrive over the next few weeks and months. Seventy titles nominated by members of the TWU community have been donated by departments, groups or individuals in recognition of Jonathan Raymond's inauguration this fall.

The Online Library

Library News Blog Headlines included:

- *Changes in the CINAHL database*
- *Oxford English Dictionary now online*
- Humanities E-Books added to catalogue
- Goodbye CAMIO; Hello ARTstor!
- Business index gets upgrade

Webpage changes make it easier to select article databases

Alloway Librarians have completed a major revision to the library's Article Index & Databases page...At first glance, the page for each subject, ranging alphabetically from Anthropology to Theatre, may look the same. A closer look, however, shows that within each subject heading, the various databases have been organized into three headings. The end result is a clearer answer to the question "Which index or database should I use?"...

AskAway takes off!

A month after its launch at Alloway Library, the virtual reference service, AskAway, is proving to be a hit with librarians and patrons...

One librarian's AskAway experience:

We applaud Alloway Librarian Rhonda Nicholls for the many hours that she has contributed, including the busier shifts of all the ones TWU signed up for. She has received some very complimentary feedback from patron surveys. Among the people who Rhonda helped this month was mom with a three-month old baby on her lap. (Now that's a laptop!) As well as a University of Victoria student seeking help while in Europe. Rhonda says "I find it quite amazing how far-reaching this service is. Even though I'm not always helping TWU students, I feel it somehow brings the academic community closer. As part of that, I not only enjoy getting a window into the student's life, but also working in cyberspace with other colleagues...we are all getting to know one another! It can't help but raise awareness of TWU in the larger picture."

Rhonda is also quick to acknowledge her colleagues Bill Badke, Shirley Lee and Duncan Dixon, the other librarians here who complete Alloway Library's AskAway team. "We couldn't do it without them," she adds.

Alloway Library selects Relais ILL to automate Interlibrary Loans

"Trinity Western University located in Langley, British Columbia, has selected Relais ILL to

automate their ILL and Document Delivery operations. Relais Access will interface with the library's GODOT system for user-initiated requesting and follow-up. "...The Relais ILL systems will be implemented by spring 2007."

University College of the Fraser Valley

submitted by Kim Isaac, Director of Library Services

UCFV Chilliwack Campus moving to Canada Education Park

After several years of negotiations, UCFV has become the owner of the largest single section of the new Canada Education Park, located on the lands formerly occupied by Canadian Forces Base Chilliwack. The plan is that UCFV will move its Chilliwack operations from the current site to the Education Park. Some programs currently running on the Abbotsford campus are moving to the CEP as well.

The first major move will occur this summer, and in September UCFV's new Trades and Technology facility will open. Current plans are to have all of the Chilliwack operations there for September 2009, although at this point UCFV is still in the master planning stage for the new campus.

The Chilliwack campus library will be moving to the new site. We do not yet know if it will be the major tenant in a newly constructed building, or whether it will move into renovated space in an existing building. As most readers know, the current Chilliwack campus library is located in a 30-year-old building that was built as a temporary structure. The library reached capacity in terms of shelf space long ago, and the building itself has numerous "issues." News of the move comes as a relief, and we are looking forward to starting to plan for a new library.

Flood Watch

Many communities along the Fraser River are making emergency plans in the event of possible flooding this spring. Our current Chilliwack campus is located on the flood plain, and could find itself located under several feet of water. The library is developing a plan for moving the collection to safe and secure storage space at the Canada Education Park. We are

all hoping for a cool and cloudy spring, so that these plans can just be filed away and never used!

Heather Compeau New Education Librarian

On April 1, the UCFV Library welcomed Heather Compeau as our Education Librarian, which is a new position. Heather comes to us from Queen's University in Kingston, Ontario, where she was the Continuing Teacher Education Librarian. Prior to joining Queen's she spent six years as the Training Librarian at Kingston Frontenac Public Library. She has a BA and BEd from Queen's, and an MLIS from the University of Western Ontario.

UCFV's new Teacher Education Program started classes on May 7th. The first cohort of 32 students will be taking their training in elementary education over the next 13 months.

LibQUAL+ Survey

The UCFV Library is running the LibQUAL+ survey for the third year in a row. This year, we are part of the LibQUAL+ Canadian consortium, and we are looking forward to the advantages that will come from this collaboration.

At this point, we do not intend to run LibQUAL again next year. We will be taking the results of our three years and averaging them so that we have a baseline that we can use for comparison in the future. We will likely run the survey every two or three years.

Library Poster Contest

We held our first UCFV Library Poster Contest this year. UCFV students and employees were invited to submit entries promoting the positive aspects of research. There were 23 entries overall, and the following winning entries were selected:

- Winner - Student Category: Danielle Barbeau (wins free UCFV course)
- Honourable Mention - Student Category: Kathleen A. Sahota, Linda Drake, Susan Vinnels
- Winner - Employee Category: Vicki Grieve (wins gift certificates, 2 @ \$50 each)

Colleen Bell, Information Literacy and Outreach Services Librarian, and Diane Nosaty, Media Technician, collaborated on the poster designs and produced fabulous results. Copies of the

posters are now hanging in all three of our campus libraries. You can see them yourself by going to:

http://www.ucfv.ca/library/library_posters.htm

University of British Columbia

submitted by Glenn Drexhage, Communications Officer, UBC Library

People

Peter Ward has been named the University Librarian pro tem at the request of the Vice President Academic & Provost. Near the end of January, Catherine Quinlan, the previous University Librarian, announced she would step down in mid-March, having accomplished many goals.

Prior to his latest appointment, Peter had served as the Interim Deputy University Librarian since December 2005. He obtained his BA and Master's degrees from the University of Alberta and his PhD from Queen's University. Professor Ward joined UBC's Department of History in 1973. In 1991, he was appointed as Head of the Department, and in 2003 he was appointed as Associate Dean, Strategic Initiatives in the Faculty of Arts.

Early in the New Year, **Jan Wallace** agreed to serve as an Interim Assistant University Librarian and assume the duties and responsibilities of the Director of the Irving K. Barber Learning Centre. She works closely with Learning Centre staff to develop programmes and prepare for the opening of the facility's second and final phase, set to occur in late 2007. Jan's posting lasts until June 30, 2008. She is dividing her time between her new responsibilities and her current position as Head of the David Lam Library in the Sauder School of Business.

Rue (Renolfo) Ramirez joins UBC Library on May 7 as the Assistant University Librarian – Library Systems & Information Technology. He has worked in a variety of capacities, including Assistant Head Librarian, Digital Library Services at University of Texas Libraries. Rue holds a BA in English and Art History from the University of Texas at Austin, and earned his MLIS from the same institution.

Peter James joined UBC Library near the end of April as Head of the Humanities & Social Sciences Division. Previously, he was at the University of Winnipeg for six years, and responsibilities included serving as University Archivist, Freedom of Information Coordinator and subject specialist librarian in History, Art History, Philosophy and Politics. He served a term as an Associate University Librarian and was Vice-Chair of the Senate Library Committee for two years. Peter also chaired the Library Departmental Personnel Committee. He has a BA from Trent University and Master's degrees in History and Library Science from Carleton University and the University of Toronto, respectively. He also has extensive publications and lectures to his credit.

In February, **Aleteia Greenwood** was appointed as the Head, Science and Engineering, UBC Library. She has worked with the Library since 1989 in a variety of roles, and also has held positions as an Assistant Librarian at the Baltimore Museum of Art in Maryland and as an Auxiliary Librarian with the North Vancouver District Public Library. Aleteia has a BA in English Literature and an MLIS from UBC.

Helen Kim began her position as the Korean Reference Librarian at the Asian Library in February. She came to UBC in 2003, and has worked at the Asian Library and Technical Services as a Library Assistant. She has a BA in Library Science from Ewha Women's University in Seoul, a Graduate Diploma in Library and Information Science from Concordia University and an MLS from Columbia University.

Paula Farrar was appointed as the Reference Librarian in the Fine Arts Division, with her position commencing in January. Paula has worked at UBC Library since 2000 in a variety of roles. She has a BA in Anthropology and an MLIS from UBC.

Relocation

The services and collections of MacMillan Library and the Mathematics Library will move at the end of August 2007. This was not an easy decision, but it was a necessary one, due to the budgetary reductions facing UBC Library and UBC. As with all other academic units, the Library has been asked to make permanent cuts to its expenditures, and the relocation of the MacMillan and Mathematics libraries is one way that our organization is addressing this situation.

The Library is committed to maintaining excellent services for its array of users. Discussions are being held to determine the relocation of materials, and UBC Library will continue to work with faculty to address issues and determine the best ways to communicate with users.

Collaboration

UBC Library has been working with other B.C. libraries to explore opportunities for collaboration. Two meetings have been held with the University of Victoria and Simon Fraser University, and included senior management from all institutions. A joint lecture series is being co-ordinated by Joy Kirchner and Kat McGrath of UBC Library, Shailoo Bedi from UVic, Sylvia Roberts from SFU, and Joe Tennis and Francesca Marini from UBC's School of Library, Archival and Information Studies. The intention of the series is to co-sponsor a series of lectures that will bring awareness to our respective communities on emerging issues in the information landscape.

Another upcoming partnership between UBC, UVic and SFU involves putting on an Institute on Scholarly Communication specifically directed to liaison librarians at our respective institutions. Updates will be forthcoming.

A meeting has also been held between UBC Library and the Vancouver Public Library, and areas of collaboration will be examined moving forward.

Irving K. Barber Learning Centre

It's been a busy time at the Irving K. Barber Learning Centre. The first round of successful applicants to the B.C. History Digitization Program has been notified, and details will soon be announced. This program is open to public and private organizations that include the preservation of B.C. historical material as part of their mandate. It provides matching funds, to a maximum of \$15,000 per institution, to support digitization initiatives. More details are available at <http://www.ikebarberlearningcentre.ubc.ca/ps/BCDigitInfo.html>

The Learning Centre is also developing a small business/economic development initiative. This project was recently presented to the CPSLD, and garnered a positive response. Consultations will be held around the province regarding this

program, and work begins this spring on a prototype designed to help entrepreneurs prepare business plans for small businesses in British Columbia.

Last, but certainly not least, the construction of phase two of the Learning Centre continues, and occupancy is anticipated to begin in December 2007. Plans are underway to present a special week in early 2008 that will celebrate the opening of the entire facility.

University of Northern British Columbia

submitted by Joanne Matthews, Acquisitions Librarian, for Alison Nussbaumer, University Librarian

1. Thanks to grants from the British Columbia Library Association's 250 Sunshine Grant and the Canadian Association of College and University Libraries, the Geoffrey R. Weller Library is pleased to be able to offer a two-day workshop on May 1 & 2 titled Emergency Planning & Response. This workshop will be taught by Conservator Rosaleen Hill, BC Archival Preservation Service, Conservation Coordinator for the Archives Association of British Columbia.

The Emergency Planning & Response workshop is designed for Librarians, Archivists, and Collection Managers responsible for the preservation and potential triage of paper-based materials such as textual records, monographs, maps and photographs. The workshop will be taught using mini-PowerPoint presentations followed by hands-on sessions. The hands-on sessions will cover wet salvage recovery of a range of archival and library media.

2. As a consequence of the University of Northern British Columbia restructuring its reporting system, the Weller Library is now part of the Centre for Teaching, Learning and Technology and reporting to the Dean of the Centre.
3. The Weller Library is winding up our Journal Review and is planning to submit the final report in May.
4. Library staff participated in a workshop on Appreciative Inquiry. Appreciative Inquiry is

an organizational development process for facilitating positive change in organizations.

5. The Library has restructured its internal reporting system. Staff are organized into two clusters with teams comprised of members from both clusters collaborating on projects.
6. The Library is recruiting for a 10 month term position.

Special Reports



Advanced Education Media Acquisitions Centre

Advanced Education Media Acquisitions Centre

Located at Langara College
<http://www.langara.bc.ca/aemac>
<http://www.langara.bc.ca/ffwd>

prepared by Mary Anne Epp
 Director of Contract Administration
 Langara College

Annual Report 2006-2007

In the annual report this year for AEMAC, the outcomes are stated in terms of the key functions and priorities of the AEMAC funding letter within the context of the Ministry goals of a student-centred approach, striving for excellence, innovation, creativity and continuous improvement, lifelong learning and equity of opportunity.

AEMAC is a provincially mandated and funded procurement and information service specializing in educational media to support the access, training and improved quality of education for students in the post-secondary institutions in BC.

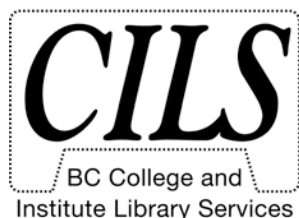
Initiatives included: purchasing closed-captioned training videos for special needs students; licensing training media for the trades;

supporting aboriginal education through media; promoting literacy through supporting a variety of learning styles; collaborating with the K-12 sector by sponsoring an evaluation venue for new educational media (Fast Forward); communicating across jurisdictions on potential cost savings for media resources to support priorities for trades training, such as ACE IT; and planning a strategy for collaborating with Alberta institutions for increased savings in educational media.

The AEMAC method of purchasing media resources also met the goals of results-based accountability and fiscal responsibility by: avoiding unnecessary duplication; ensuring system-wide cost savings (50 new titles); realizing economy of scale through layering of licenses; promoting efficiencies in the post-secondary system through centralized cataloguing; providing one-stop shopping for sourcing products; researching industry norms and trends on behalf of all constituents; collaborating extensively with stakeholders; and developing an efficient new database for finding resources, called CANDI: Canadian Database of Information on Educational Media. User rights were addressed through collaborative strategies in copyright reform and workshops on copyright issues.

AEMAC provided equitable access in rural and urban areas to a wide range of resources in adult literacy, business and management, health and human services, liberal arts and languages, creative and applied arts, sciences and technology, and trades and apprenticeship. The centralized service provided work opportunities for training librarians and library technicians in practical experiences. AEMAC also identified and promoted BC educational media productions in its annual Fast Forward Media Showcase.

AEMAC has the expertise, infrastructure, and industry connections to make a significant difference in the equity and quality of education to support and enhance government training priorities. AEMAC has identified projects that will enhance the government agenda for access, equity and quality of educational opportunities in the province. New project proposals address digital licensing, the trades, online learning, new technological delivery systems, and system-wide efficiencies in resource identification.



BC College and Institute Library Services (CILS)

Located at Langara College
Serving BC's Post-Secondary Students with
Print Disabilities

<http://www.langara.bc.ca/cils>

prepared by Mary Anne Epp
Director of Contract Administration
Langara College

Annual Report 2006-2007

This annual report on CILS activities addresses the outcomes provided to support BC government priorities, particularly to "build the best system of support in Canada for persons with disabilities." The CILS mandate for students with print disabilities includes: provision of information services, resource acquisition and sharing, production of alternate formats, research and development and new technology evaluation. Partnerships with regional and national agencies facilitated significant cost savings in production, enhanced access to resources for CILS clients, improved responsiveness and reduced turnaround times. System-wide efficiencies promoted a consistently improving service.

CILS addressed three priority areas: equity of access to information and universal design; student success and institutional effectiveness; and program diversity, contribution to literacy and economic potential. To meet the "10 by 10 challenge," CILS also provided work opportunities and practica for students in various vocational and academic programs to gain employment skills and experience, including a blind researcher who assessed the accessibility of the AskAway virtual reference services.

The learning supports provided by CILS are captured by indicators such as: the number of students participating in access (459); the range of courses and programs supported;

information activities; productions of alternate formats (a record number 434 completed); and workshops and training to increase service provider knowledge and improve student use of adaptive technology.

Key program areas included: aboriginal education, trades, literacy, business, health, liberal arts, creative arts, and science. In the trades and apprenticeship area, 215 requests for titles were processed in 2006/2007. Overall, requests were almost evenly divided between analogue audiobooks, digital audio, DAISY and E-text formats.

In addressing the Ministry of Advanced Education Strategic Plan and Campus 2020, the Industry Training Authority Plan and the "10 x 10" challenge, CILS has offered several project proposals to provide a vital strategic service to meet the goals of an accessible, diverse and quality education system for the next century.



BC Electronic Library Network (ELN)

submitted by Heather Morrison

The BC ELN Progress Report, October 2006 - March 2007, is available at:

<http://www.eln.bc.ca/view.php?id=1451>

Highlights

AskAway: the Post-Secondary Virtual Reference Initiative, has been an absolutely phenomenal success! The official launch by Minister of Advanced Education Murray Coell and Ministry of Education Shirley Bond occurred in October 2007. As of January 2007, 7 new libraries joined the service; all libraries are now participating. The AskAway Marketing Toolkit was developed, and marketing materials have been distributed. AskAway has been so successful that BC ELN has had to hire staff to accommodate the heavy demand for evening/weekend service. Over 5,300 questions have been answered for post-secondary clients. BC ELN presented a session on AskAway at the Ontario Library Association conference.

Editor's update: Here are just a few photos of the AskAway reception held at the BCLA Conference on Friday, April 20 - for more go to <http://www.flickr.com/photos/8103581@N05/>



The annual Ranking Survey was conducted and released. *Lexis Nexis Quicklaw* and *EBSCO Education Research Complete* were identified as top priorities. Details can be found at <http://www.eln.bc.ca/view.php?id=1442>

The Ariel 4.1.1 upgrade is well underway, with 12 libraries reporting successful implementations. In-depth consultation sessions were presented on the **reSearcher** suite of open source products, including training on GODOT Version 2 administration. Outlook OnLine underwent a minor upgrade, to **AGent Version 2.6**.

BC ELN completed the contract for **e-HLbc** administration until March 31, 2008; hiring of the e-HLbc Coordinator is underway.

Preliminary work has begun on two **information literacy** projects. A design guidelines document was developed to support the BCcampus Academic Resources Toolbox (ART) project, and BC ELN developed an alpha version of the web portal for the ALPS LINK project, which facilitates sharing of library instructional materials through the SOL*R learning object repository.

Strategies, Outcomes / Milestones and Yardsticks of Success for 2006-2008 were endorsed by the BC ELN Steering Committee at the December 2006 meeting. Details: <http://www.eln.bc.ca/view.php?id=1275>