

**CPSLD Newsletter**

**Spring 2009**

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[www.cpsld.ca](http://www.cpsld.ca)



**CPSLD**

Council of Post Secondary Library Directors

CPSLD Newsletter contains articles and photos submitted by members.

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### **CPSLD Spring Meeting at University of Victoria**

Many thanks to everyone at the University of Victoria for hosting the Spring meeting of CPSLD. We especially enjoyed our tour of the innovative new William C. Mearns Centre for Learning (see photos in the UVic section of the newsletter). Special thanks to visitors who attended the meeting: Kate Cotie (Ministry of Advanced Education and Labour Market Development), Randy Bruce (BCCampus), Anita Cocchia (ELN), Marleen Morris and Lynn Copeland (Library 2020 update), Simon Neame (Barber Centre), and Mary Anne Epp (CILS/AEMAC). Mary Anne will be retiring this year and she was given a special presentation for her outstanding support over the years (see photo in Langara section). We also celebrated CPSLD's 40<sup>th</sup> anniversary. The group began in October 1969, and at this meeting we had a chance to read a report on the CPSLD Archives project prepared by BCIT Archives and Special Collections, and view photos from the archives. Finally, a word of thanks to outgoing CPSLD President Dana McFarland, who has now moved from Royal Roads to a position at Vancouver Island University; and a warm welcome to incoming President Carole Compton-Smith from Douglas College.

## Reports

### BC Institute of Technology

*submitted by Pat Cumming, for David Pepper, Institute Librarian*

BCIT Library has been busy integrating social networking and Web 2.0 initiatives into our services and web site. The School of Health, School of Business and School of Construction and the Environment have all developed Facebook pages. A Netvibes page has been created for the Occupational Health and Safety program. View it at <http://www.netvibes.com/bcitohs#Welcome>. The Health Sciences Librarian has received an Instructional Development Grant to investigate further applications for this technology tool. The Library received a second Instructional Enhancement Grant which will be used to create tutorials using Jing. The Library also has a Twitter account. Find out what we are up to by following us at [www.twitter.com/bcitlib](http://www.twitter.com/bcitlib)

The Library recently launched the new Encore interface for the Library catalogue. On February 11th we had students offering demos to students and faculty. Participants were encouraged to enter a contest to describe Encore in one word. Some of the entries included Easy, Intuitive, Powerful and Swish!

The extended hours computer lab (ehPOD) continues to be a raging success. As a next step we are experimenting with 24x7 openings during the exam period. This initiative was nominated for a CLA Innovation Achievement Award.

The Library conducted a survey of faculty and staff for a 3 week period in February and May. Due to an aggressive and inclusive marketing campaign we achieved a response rate of 22% which represents a huge improvement over the 2004 survey. Analysis has been completed and a final report will be available soon.

Building on the success of the Learning Commons, the Library continues to work toward the construction of a centre of excellence for communication, writing and skills upgrading. A second set of architectural drawings has been produced for "The Bridge" project, formerly known as the "Great Space". We are optimistic about the chances of this project coming to fruition.

The Web Evaluation Game is moving closer to completion. This game is being jointly developed by the Library and BCIT's Learning and Teaching Centre. The project was presented at the BCLA conference in April and another presentation will take place at CLA in May.

The BCIT Archives has created a CPSLD archive of original documents that trace the development of post-secondary libraries in British Columbia.

A draft Library Technology Plan was presented at the April Planning Team meeting. **Always On** outlines our technological priorities for the next 3 years. In the next few months, we will identify the areas that warrant immediate action and look for funding and partnership opportunities.

BCIT Library welcomed 3 practicum students in April. Carolyn Johnson is a graduating SLAIS student while Mary Alphonso and Tim Stewart have just completed their 1st year of the Library Technology program at Langara College. We enjoyed their enthusiasm and contributions.

### Camosun College

*submitted by Sybil Harrison, Chief Librarian*

The much anticipated, and very much needed, renovations and revitalization of both Camosun College libraries will soon be underway. Late last fall, the college identified the Library and Learning Commons project as a priority and planning began on a 3-phase, \$4 million project (Lansdowne 1st floor, Lansdowne 2nd floor and Interurban). Construction is scheduled to start in October. The Lansdowne Library will gain space by the conversion of non-public AV space to student spaces. Some features of the project are:

#### Lansdowne

- 35-seat electronic classroom
- 25-seat flexible classroom space
- 7 group study/project rooms
- 2 six-seat viewing rooms
- Writing Centre
- Learning Skills Centre
- IT/AV Service Desk
- Teaching and Learning Centre (Distributed Education staff and Faculty Development staff)

- Increased number of workstations and enhanced plug-in capability

#### Interurban

- 32-seat electronic classroom
- Enclosed quiet study room
- Increased number of workstations and enhanced plug-in capability
- 5 group study/project rooms
- IT/AV Service Desk

On February 14 the Camosun Foundation's "Love your learning library" fundraising campaign was kicked-off with staff receptions at both campuses. Every Camosun faculty, staff and administration member received a personal letter asking them to support the campaign. On March 31 the college's annual fundraising dinner raised approximately \$30,000 for the library project. At this library-book themed dinner a \$120,000 lead gift from Peninsula Co-op was announced. We are well on our way to reaching the \$500,000 campaign goal. Plans for the renovation and information on the campaign can be viewed at the foundation's website. Camosun College Library continually seeks opportunities to collaborate with a number of college departments and schools. Some recent highlights of our collaborations include:

- The integrated business case is a key part of the first term curriculum for all business administration students. Students in their first semester of Business Administration form teams in September, and work together developing a business idea, applying skills learned in all their first semester business courses to plan, organize, lead, and manage their respective businesses. Margie Clarke, the Interurban Librarian, collaborated with the marketing faculty to develop a research guide specific to this project. She also provided classes interacting with each of the 300 1st year students in this program.
- On request of a Visual Art faculty member the library agreed to host a geocache, the first one on our campus. The geocache has brought many visitors to the Lansdowne library.
- As a geography class project, a team of students held a raffle for a Kona Africa Bike. The funds raised went to purchasing two bikes for a community in Africa. The bike (take a look at <http://konabiketown.com>) was displayed in the library for 6 weeks, generating lots of interest.

- Over the holiday season the library hosted a Communi-tree, making the libraries the seasonal focus for the campus. The Physical Resources department built two sturdy trees to hold donations, the college community made generous contribution of food and gifts and the Student Society distributed the donated items, delivering them to students in time for Christmas break.

- The Educational Research and Development division (library, distributed education, faculty development and program review) co-sponsored the Walls Optional conference on 1 May. This full-day faculty conference focused on using social networking to promote excellence in teaching and learning.
- Two librarians enrolled in the pilot cohort taking the online course Teltin Tte Wilnew—Understanding Indigenous People. The course, developed by the First Nations Education department for faculty and staff, uses a blended format (D2L and several face to face sessions) and aims to develop our understanding of the history, culture and current realities of Canada's indigenous peoples.

The library has been busy with a number of initiatives to improve service. Last August Camosun joined the Springshare LibGuides community. Over the fall librarians created 25 guides and launched the service in January. We now have a suite of 52 guides. The guides have been a tremendous success with lots of positive feedback from students and faculty.

The LibGuides were launched with the release of an updated web-presence for the library. The new site features the AskAway widget (which has resulted in a very significant increase in demand for this service), the LibGuides, a prominent catalogue search box, more effectively organized access to databases and other resources, feedback channels and the chief librarian's blog.

Over the summer we plan to launch the new Sirsi catalogue interface. In preparation of that initiative we moved to authenticating users via the active directory, reducing the number of login names and passwords users must remember.

Library staff issue college photo ID, which also acts as the UPass (bus pass). At the beginning of the semester long lines of students waiting to have their photos taken or bus-passed updated, snake around the library. In September we installed new digital cameras and printers and this summer we hope to upgrade the ID Works software.

Both the Interurban and Lansdowne campus libraries experienced significant increases in the number of library visits over the fall and winter semesters. New programs and increased enrollments feed this growth. However, the new food and drink policy and the placement of additional comfortable seating in each library have also contributed to this increase. The upcoming renovation will address the huge demands we have for group study rooms and computers.

Two library staff members completed the RUSA Reference Interview online course. Upon completion of the course they lead an all-library staff session that focused on approachability at service desks and open questioning techniques. They both highly recommend this course, and we hope to enroll two more staff this year.

This year there were two significant Camosun retirements. Richard Baer "retired" in September and came back on a 50% post-retirement contract. Richard has made a huge contribution over the years to the Camosun Library, CPSLD and the BC academic library community. Richard has a remarkable curiosity and aptitude for new technology. His efforts have served our college community and supported his wider library network. The College is fortunate that we still benefit from his wisdom and experience during his retirement. Upon Richard's retirement, Margie Clarke began working full-time, primarily at the Interurban campus. Dr. Liz Ashton, Camosun President since 1994, is retiring in June. The new president is Kathryn Laurin, who is currently President and Vice Chancellor of Mount Saint Vincent University in Halifax. She will be joining Camosun in August.



*Photo from annual Fund-Raising Dinner:*  
(l to r) Mel Hernblad, Peninsula Co-op Board Member; Ron Gaudet, President of Peninsula Co-op's Board; Liz Ashton, Camosun College President and Sybil Harrison, Chief Librarian

## Capilano University

*submitted by George Modenesi, Library Coordinator*

### **Transition and Governance**

Our transition to University status has moved forward in terms of Governance issues. The first New Senate meeting took place in March. Librarians, Counsellors and Special Appointees are officially considered members of direct teaching Faculties. The Library is under the Faculty of Student Services and Development. The Library Coordinator sits in the role of Head Librarian at Senate Meetings and is considered an administrator with voting rights.

### **Accreditation**

The University hosted an evaluation team from the Northwest Commission on Colleges and Universities (NWCCU) in late April. This was the second comprehensive evaluation visit since the institution began the process of seeking accreditation through NWCCU, and the first since being granted candidacy status in January 2008.

### **University Logo**



A new University Logo was approved by the Board of Governors last December. The West Coast feel and underlying First Nations influence

of the design links the logo to its namesake, Chief Joe Capilano, a respected leader of the Squamish Nation, whose name was selected by North Shore residents in 1968.

### **Film Centre Infrastructure Grant**

Capilano University's 44 million funding proposal to build a Film Centre was unsuccessful in the first round of government infrastructure spending grants recently announced. The funding would have expanded Film and Animation programs from the current 400 FTE students to 700. The University will have the opportunity to have the project reviewed by the Ministry of Advanced Education (AVED) in the second round of funding later in the year.

### **Continuing Education Students**

Library borrowing privileges for Continuing Education students have been expanded. Designated classes of Cont Ed students will now have access to the reserve collection, class instruction and the full-text databases, both on and off campus. Interlibrary and video loans are still not allowed. The Cont Ed Dept will issue student ID's without photos that will be used as library cards and include name, student number and expiry date.

### **Funding**

The University has agreed to cover, independently from the library budget, the additional funding for the 2009/2010 Askaway service as well as the 4-hour-a-week Askaway staffing provided by the library in the Spring and Fall terms.

### **Electronic Collections**

With a view to expanding access to electronic Reference resources, the library has initiated subscription to the full-text *Cambridge Histories Online* series. Concurrently, we have added the full-text version of the *Gale Literary Criticism* collection that includes access to *Contemporary Authors*, selected parts of *Contemporary Literary Criticism*, the *Dictionary of Literary Biography*, *Drama Criticism*, *Poetry Criticism*, *Short Story Criticism* and *Twentieth Century Literary Criticism*.

### **People**

David Lambert has been granted a one-year Paid Educational Leave beginning August 2009. Among other things, he will be investigating ways to integrate emerging web technologies into the Library website including RSS and Blogger and converting/integrating digital versions of the customized research assignment into Moodle.

## **College of New Caledonia**

*submitted by Katherine Plett, Library and Media Services Director*

On April 8, the federal and provincial governments announced that CNC will receive a total of \$29.6 million to fund construction of a new Technical Education Centre building in Prince George (\$19.75M) and a trades training building in Quesnel (\$9.9M).

CNC has also received funding to complete the planning phase for a new Medical Radiography Technology program. It's all very exciting!



### **40<sup>th</sup> Anniversary**

This year is CNC's 40<sup>th</sup> anniversary year, and library archives are getting

some extra attention! Newspaper clippings were used to update the "CNC Historical Highlights" brochure. Photo collections were used to create a "40 Years of CNC" flash show, which is posted on our home page. We are also partnering with the CNC Students' Union to digitize the student newspaper from 1969-present.

### **Displays and Promotions**

We have had some great displays in the library this spring. In January, we promoted the 13<sup>th</sup> annual *Cinema CNC Film festival*, and our new *Natural Resources and Environmental Technology* program. In February, we celebrated *Black History Month* in style, as usual!

In March/April, we were pleased to feature the creative talents of *CNC Fine Arts students*.



The Aboriginal Resource Centre set up a beautiful display for *Aboriginal History Month*. Visitors also enjoyed seeing “Nancie Krushelnicki’s *Fabulous Easter Eggs*.” Nancie is our Residence Manager and has a truly outstanding collection of decorated eggs from around the world.

In April, we held a public reception for the *New Media Communications and Design Class*, who were presenting their final class projects in the library and media services area. Over 80 people attended the event, and student works remained up for another week after.



In May we put up a display about the *BC Election*. At the moment we have two displays on a *gardening* theme. The David Douglas Botanical Society has one display case, and we have another devoted to northern gardens. It includes photos from our Ft. St. James campus supervisor’s garden which was featured in the Spring 2009 issue of *GardenWise* magazine, as

well as photos, cards, and wood crafts from our two talented media services staff members, Book Buksa and Donna Middlemiss.



Finally, over the summer, we are celebrating the *International Year of Astronomy*, with a display put up by the PG Astronomical Society.

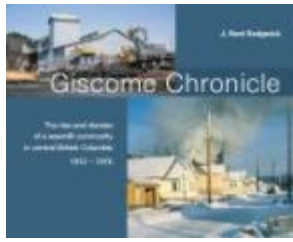


### ***New campus library***

Our campus building in Fort St. James has been renovated on a “gathering place” theme and we were pleased to visit recently to set up a small new library at the campus.



## Local History



In February one of our CNC Press books, "Giscome Chronicle" by Kent Sedgwick won the 2008 Jeanne Clarke Memorial Local History Award – a

wonderful tribute to the author. Another new book, "Sternwheelers on the Upper Fraser," is also selling fast. The local bookstore, Books and Company, have been so pleased with sales that they recently hosted a book signing at the store for three of our top selling authors.

## Prince George Newspapers Project

Another 10 years of the *Prince George Citizen* have been added to the Prince George Newspapers database, which now goes from 1909-1971. This project is a wonderful partnership of the Prince George Public Library, UNBC, CNC and the Citizen newspaper, with funding from the Barber Centre's BC History Digitization Program, and server support from SFU. In May, during our annual CNC May Days professional development event, Marc Saunders of the Public Library delivered a very useful session on searching the database.

## In Remembrance

In May, the college flag flew at half-mast in remembrance of Gary McKivett (CNC Library Technician), who passed away suddenly after a long battle with diabetes. Gary worked at the circulation desk in the library for almost 20 years. His photo is up on our Remembrance Wall and a Tribute page is posted on our website.

## College of the Rockies

*submitted by Lynn Hughes*

### **We're still growing....**

On April 8, 2009, Jim Abbott, MP for Kootenay-Columbia, and East Kootenay MLA Bill Bennett announced a \$12.7-million investment to expand and upgrade Kootenay Centre, the main building at our Cranbrook campus.

The expansion will enable the college to discontinue the use of portables, presently housing the University of Victoria Elementary Teacher Education program, and move it into the new classroom space. It will also provide a clearly-defined front entrance to the campus and create a one-stop Reception, Registration and Student Service area which will greatly improve access and service for our customers.

Work is scheduled to begin as early as the end of May 2009, with completion anticipated in the spring of 2011.

### **...and we're on National Television**



On April 22, 2009, the Aboriginal Peoples Television Network featured the successful transition of a College of the Rockies' Ktunaxa language course from face-to-face to online delivery. The project was funded by a \$100,000 grant from the BC Ministry of

Advanced Education. In an effort to preserve the Ktunaxa language for future generations, Program Developer Simon Ross (pictured) and Instructor Jesse Nicholas spent seven months developing and converting the Ktunaxa 101 course for web-based delivery.

### **We've been reviewed...**



In February of this year, our Library participated in a review process. We were fortunate to have as our consultant, Brigitte Peter-Cherneff, former Library Director at BCIT. With all her library expertise, Brigitte conducted a very insightful review, making many encouraging and exciting recommendations which we hope to implement under the leadership of a new, soon to be hired, Library Manager.

***It's migration time...***

No, we aren't flying south...but we are changing Library systems. College of the Rockies Library will be the first BC Post Secondary library to join many BC Public libraries in their conversion to the Evergreen open source Integrated Library System (<http://evergreen-ils.org/about.php>). Two of our Library Technicians have been instrumental in implementing this new system for us. Susan Fleming is co-ordinating our in-house technical end of things, while Maureen Davidson sits as chair of the provincial Sitka Advisory Committee Cataloguing Working Group for the project. Our migration is tentatively scheduled for early July 2009, so we are fervently busy preparing our catalogue and collection for a smooth transition.

***Don't Copy Wrong...Copyright!...***

Lynn Hughes, Copyright Library Technician, recently represented COTR at the annual ABC Copyright Conference held May 4 & 5 in Edmonton. There were four post secondary librarians from BC also in attendance. The theme of this year's conference was "A Focus on Fair Dealing" and presentations focussed around how this user right can be interpreted and applied in an educational setting and what the legal limitations are. Some of the other topics were "E-Subscribed Resources: Understanding Issues of Access and Use", "The Copyright Clearance Process: A Practical Approach" and "Scanning Images for Art History Classes". The guest speakers were excellent and much lively discussion and Q&A's were generated. The ABC Copyright Group has a very active listserv for discussing current copyright issues, news and legislative changes. Anyone working in copyright at post secondary institutions in Canada can join the list by contacting Rachel Conroy ([rachelc@athabascau.ca](mailto:rachelc@athabascau.ca)), Copyright Officer at Athabasca University. Lynn also recently completed her last three of seven online Copyright courses offered by Lesley Ellen Harris at <http://www.copyrightlaws.com> and highly recommends them to anyone wanting to increase their knowledge of copyright.

***Laptops...***

The Library just upgraded our collection of laptop computers available for loan to students and faculty.

Despite the number of folks buying their own laptops these days, borrowing them from the Library still proves to be a very popular activity and often keeps our Circulation Staff hopping.

***And last but not least...***

We are very pleased that Doug McLachlan, COTR Senior Instructional Officer, and the person to whom the Library staff report, has been named as the rural College member to the Irving K. Barber Advisory Committee.

IRVING K. BARBER LEARNING CENTRE

<http://www.ikebarberlearningcentre.ubc.ca/>

**Douglas College**

*submitted by Carole Compton-Smith, Director of Learning Resources*

***Professional Development***

This year the Library's professional development committee arranged a tour of UBC's Irving K Barber Learning Commons.



To arrange the outing, which included for some a guided walk through the Nitobe Memorial





Garden and for others a tour of the Museum of Anthropology, the committee used a newly acquired technology, Inter-active Web Guides to keep everyone up to date with the details of the day. Many thanks go to Patti Romanko, Clive Morgan, Lisa Sim and Donna Stimson for their efforts.

### Re-evolution



Douglas\_Library is using Twitter  
[http://twitter.com/Douglas\\_Library](http://twitter.com/Douglas_Library) Join today to start receiving Douglas\_Library's updates.

The sorting table of the circulation desk at David Lam has been reconfigured to create a tight U shape which allows for a hallway into the Audio Visual Equipment area. Further renovations are still to come.



### Projects

The very same Web Guides used to inform Library personnel about PD day activities are being used to create subject specific research guides. Watch for more on this in the future as we develop collaborative guides with our learning partners.

### Community Outreach

This year in continued partnership with the Faculty of Child, Family and Community Studies (CFCS) and the Coquitlam Public library, we raised \$4,000 which we contributed to the Library to Library fund. This fund supports a community library in Busolwe Uganda – where Douglas College CFCS students have spent time on practicum.



### Footnote

Dr. Scott McAlpine will be the new president of Douglas College effective August 17, 2009. The Library welcomes him.

## Emily Carr University of Art and Design

*submitted by Sheila Wallace, Director of Information Services*

Throughout Emily Carr University, there has been an epidemic of pregnancies (no, I don't have swine flu on the brain.) We're in the process of replacing replacements. In the Library alone, we have 3 people on maternity leave and now one of the temporary replacements is also leaving.

On a more stable note, Jonas Emmett is now the permanent library assistant in acquisitions and cataloguing, replacing Janette McConville who is pursuing her career as a professional librarian. Paul Joseph, the Systems and Technical Services librarian, has left to join UBC Library and the position is currently posted. A Langara library technician student, Beki Orr, is here doing her practicum and assisting with entering catalogue records for our Artist Files.

So in the meantime, we carry on with our digital image project, database management and website development, all under time, budget and staffing constraints.

## Justice Institute of BC

*submitted by April Haddad, Institute Librarian*

### **New COPPUL Associate member**

The JIBC Library is now an Associate member of COPPUL, able to take advantage of more consortium pricing for electronic resources.

### **SIRSI Upgrade**

On May 27th we upgraded to SIRSI Symphony. We have been looking forward to this upgrade so that staff can benefit from the new JAVA interface. On June 16th we will implement e-Library with Enhanced Content (book jackets displayed in catalogue).

### **Lending Laptops**

We will soon be starting our Laptop Lending program, having recently purchased six Dell Inspirons. We expect there will be a demand for these, especially from our police recruits who are onsite at the JIBC for much of their training. Many of the recruits are here from out-of-town municipal police departments.

### **Streaming**

The streaming of the 18 Bates Physical Diagnosis videos has been well received by our Paramedic Instructors and students. Recently some of our out-of-town emergency services instructors were visiting our Library and were shown the streamed DVDs (from our Library catalogue link) on our big-screen monitor - they were duly impressed. We are now in the midst of setting up access to our streamed "In the Line of Duty" DVD series for our police students.

### **Practicums**

It was our pleasure to have two UFV Library Techs (Lin and Brad) complete their 2-week practicum with our Library. Both students were eager to see how our Library functioned and were willing participants in all activities. In addition to library activities, they managed to view a few of the police scenarios taking place within the Institute grounds such as Break and Enters, handcuffing techniques, etc. A JIBC-wide Open House was held on their last day with us. They helped Library staff greet visitors and watched various demonstrations held just outside the Library doors such as High-angle

rope rescue (including the rescue of a golden retriever).

### **JIBC Librarians attend ACRL 14th National Conference, March 2009, Seattle, WA**

Christine-Louise Dujmovich and Marjory Jardine (along with more than 3,000 others from as far away as Japan, South Africa, Uzbekistan, Italy, Switzerland and Australia) attended this extremely well-organized conference.

**Keynote speakers** were Sherman Alexei, Native American novelist, poet and screenplay writer <http://www.fallsapart.com/> and Ira Glass, host and producer of the National Public Radio program This American Life. <http://www.thisamericanlife.org/> Both speakers were inspirational. From the autobiographical tales of contemporary American Indian life (Alexei) to the simulated radio-broadcast including snippets from past shows (Glass), the speakers illustrated the importance and richness of peoples' stories.

### **Sessions attended by JIBC Librarians:**

- Beyond the Basics: Casting a Net to Provide Customized Research Services for Faculty and Students
- Challenges for Distance Students & Distance Librarians: Taking Advantage of the Online Environment
- Collaborating to Build Digital Teaching Collections: A Library/IT Partnership
- Digital Libraries Need Digital Organizations: Identifying and Creating New Academic Library Management Structures
- If Fish Markets Can Do It, So Can We: Designing Memorable Library Experiences for Students and Faculty
- Reeling in the Faculty: Baiting the Information Literacy Hook
- Reinventing Research Guides: LibGuides at Two Academic Libraries
- Beyond the Entertainment Factor: Integrating Multimedia into Library Instruction Projects and Activities
- Great Ideas to Digital Projects in Less than a Day!

One of the most valuable formats for the exchange of information was the Cyber Zed Shed Presentation format: 20 minute back-to-back "mini-sessions" running from 9 am - 4 pm for two days. Topics included how libraries and librarians use: Blackboard & Adobe Captivate; Libstats; LibGuides; Facebook; Google Docs; Twitter to name a few!

## Langara College

submitted by Grace Makarewicz, Director,  
Library and Bookstore Services

### ALPS

The annual meeting of BCLA ALPS section was held at Langara on December 5, 2008. Participants from across the province were greeted by Kevin Paul, Dean of Support Services at Langara. The theme for the Speaker Program was Interactive Learning and Instruction Online and featured presentations by Colleen Bell from UCFV, and Joyce Leung, Communications and Design Coordinator for the Developmental Disabilities Association. Other highlights of the day included tours of the new eco-friendly and sustainable Library building.

### Activities with SLAIS

In early December 2008, Langara was pleased to host a practicum student from the School of Library, Archival and Information Studies at UBC. Special projects completed by the practicum student included an analysis of Langara's Askaway usage, and a weeding project. Joyce Wong and Alison Curtis taught LIBR 535: Instructional Role of the Librarian at SLAIS, in the January-April 2009 term. Liza Hutchison, Mary Anne Epp & Grace Makarewicz participated in the Career Expo at UBC.

### Library Poster Design Project

After hearing about Colleen Bell's poster project with UCFV students last year at ALPS Sparksfest, Kathy Wood was inspired to create a similar project with Langara students. This project took shape in January 2009 when fifteen second year Display + Design students, designed posters advertising the library's services from a student perspective. The resulting posters expressed the outstanding creativity of the Display + Design students and an interesting perspective on marketing libraries to the millennial generation. All the posters from the project were mounted in the library foyer for three months, and several of the students posters will be used as part of an on-going marketing project in the library space.



Designed by Julianna Lutz



Designed by Katrina Buckman

### Art in the Library

Langara College and the newly created Langara College Centre for Art in Public Spaces, welcomed Artist in Residence Kristina Lee Podesva, and the Vehicle project to campus from September 2008 to April 2009. The Library hosted the Vehicle Project's speakers series, which included talks about art in public spaces given by Kristina Lee Podesva, Barbara Cole and Antonia Hirsch, Marco Simic and Instant Coffee, Marianne Nicolson, and Norma, a performance collective of seven young BC artists. The Library also hosted the Vehicle Project's juried art show of student works from February 17th to March 12, 2009. More information on the Vehicle Project and Speakers Series can be found at:

<http://langara.publicart.ca/vehicle/index.php>



The annual Artsfest in April at Langara also featured many displays of student work on campus and in the Library, including a grad show from the Photo Imaging students, and a series of work by the students in the Publishing Department.

### **BCLA Awards**

Mary Anne Epp, Director of Contract Services, was awarded an Honorary Life Membership to the British Columbia Library Services at the BCLA Awards ceremony on Friday April 17th, 2009. In the awards presentation, BCLA President Lynne Jordan stated that Mary Anne "is a strong and eloquent spokesperson for college libraries and librarianship in Canada and an outstanding BCLA member." Mary Anne was also awarded the BCLA President's Award.



*Mary Anne Epp (right) receives a special thank you at the CPSLD Spring meeting in Victoria*

Stephen Blaeser and Ryan Vernon, from the BC College and Institute Library Services (CILS), received the ALPS Award for Outstanding Service and were presented with their award by Ken Cooley, the incoming BCLA President. In his speech, Ken cited Stephen and Ryan's choice by the ALPS committee as a reflection of their "innovative approach to supporting print disabled clients" and their "commitment to the principles of service, collaboration, teaching and training, and information sharing across institutions and sectors, within and beyond the library community".

### **North Island College**

*submitted by Mary Anne Guenther, Coordinator, Library Services*

North Island College unveiled its new website recently. Over the next several weeks, the library will be working with the Webteam on re-developing and updating library content, navigation and image.

North Island College has announced the appointment of our new President; Dr Jan Lindsay from Douglas College arrives September 1, 2009.

The Comox Valley library piloted extended evening hours in the fall and winter semesters; there was very clear evidence and feedback that extended hours were popular and they will continue this fall and winter 2010.

The library introduced a Community Borrower program in January; we have registered a total of 129 community borrowers in all four campus regions.

*NIC Reads*, an initiative spearheaded by Lynette Gallant, Public Services Librarian was a huge success. *The Cellist of Sarajevo* was chosen as the first *NIC Reads* book. Faculty PD provided funding for a public reading and signing by author Stephen Galloway, at which approximately 150 people attended.

On June 12th, library staff will attend the annual In-Service and business meeting at the Comox Valley Campus.

## Northern Lights College

*submitted by Janet Beavers, Coordinator,  
Library Services*

### **Staffing**

After 10+ years Lynn Ripley has retired from the cataloguing position. She is much missed! Gloria Rounds has moved from 15+ years at the Circulation Desk into the cataloguers position. Evening staffer Bev Weidman has moved into the circulation role full-time now.

### **Bachelor of Science in Nursing**

NLC has signed a partnership with UVic to offer the Bachelor of Science in Nursing starting next year. We're very excited by this new addition to our offerings. There is a great need for nurses here in the north and people here who want the training. We have also received 2.5 million dollars to upgrade our science building to a health sciences centre, see the press release at: <http://nlc.bc.ca/public.news.php?NewsActiveList=newsdetails&NewsID=306>

Our first offering this fall will be the Certificate in Pre-Nursing which will provide courses for LPN and Resident Care attendants to "bridge" into the new program.

## Northwest Community College

We were deeply saddened to learn of the passing of Patti Barnes, NWCC's Library Coordinator, on April 6, 2009. CPSLD members shared their memories in a letter sent to Patti's family. On behalf of the group, Dana McFarland, CPSLD President, noted: "We offer our sympathy for your loss, together with our celebration of Patti, and our gratitude for the gifts that she shared with us as a colleague since she first appeared as a member of this group in 1987." She will be sorely missed.

An article in the *Terrace Standard* about Patti and her contributions to Northwest and the community is posted at [http://www.bclocalnews.com/bc\\_north/terracestandard/news/42629292.html](http://www.bclocalnews.com/bc_north/terracestandard/news/42629292.html)



*Photo of Patti Barnes, courtesy of Rod Link,  
Editor, Terrace Standard*

## Okanagan College

*submitted by Laura Neame, Director of Library  
Services*

Michelle Main has joined Okanagan College Library as a term librarian in the Public Services area, Kelowna. We thank Kim Isaac and the group at University of the Fraser Valley for giving her up to the Okanagan!

The new addition to the library is moving along quickly, and is at present causing the maximum amount of inconvenience for our extremely patient students. By the end of June however, Phase One should be completed, with a new circulation area, new quarters for circ and public services staff, and an enlarged technical services and library office area. Then, on to Phase Two, which will see the third floor converted from offices and classrooms to library use, with 6 group study rooms, lots of study and reading areas, and of course, the collection shelving. Phase Three, to be finished by the summer of 2010 incorporates an enlarged information commons, with a new Reference Desk help area, a separate student work area, an information commons classroom, and a student learning centre.

The announced expansion of the Penticton Campus will add the capacity for vocational and technical programming with a sustainability emphasis. There will also be general purpose classrooms, and a gym to support OC's human

kinetics programme. After completion, it is intended that a renovation and expansion to the Penticton Campus library will take place.

## Quest University Canada

*submitted by Venessa Wallsten, University Librarian*

No new programs or projects on order for this summer at Quest Library. We'll be using the time to purchase research materials for the 15 new courses on offer starting September, expand the orientation program, update our website, and work out the last kinks in our ILS. Not to mention hiring and training 2 new part-time staff members. It will be very nice to expand our little group!

We'll also be actively planning for the Olympics – the Quest campus is closed for January and February of 2010. Students have the option to register for language or experiential learning courses offsite, so we're discussing the types and levels of services the Library can provide remotely to students and staff. It'll be the first time that a large student cohort will need research support by distance; as a residential campus, remote access hasn't been much in demand to date.

Any time left will be used to reorganize the Library space. Now that we have a better idea how students use the Library, specifically their social and study habits, we're planning some changes to furniture and equipment configurations that will ideally increase overall functionality and student use. Part of this rearrangement could involve moving the Learning Commons to a more visible location in the building.

## Royal Roads University

*submitted by Rosie Croft, Associate University Librarian, Library Operations*

There have been many changes at RRU of late and there are more to come! In staff news, Dana McFarland left her position as Director of Library and Learning Services and University Librarian at the end of January and has moved on to a new position at VIU - congratulations Dana! And RRU remains as fertile ground as ever. Librarian Jessica Mussell is on maternity leave until the beginning of July, and thanks goes to Marilyn

Hawley who has been filling in for Jessica since she left us in September. Librarian Will Meredith and his wife also welcomed a baby girl into their lives in December, and Will is going to be taking paternity leave for a couple of months in the fall. And Library assistant Tosha Tsang has been accepted into SLAIS to pursue her MLIS at the beginning of September – congratulations Tosha!

We have also now completed two significant weeding projects. Given our emphasis on applied learning and the proliferation of online backfile access, we have reduced our collection of serials backfiles accordingly. That coupled with a final weed of the legacy military collection that does not bear directly on our current or planned programming has maximized our space for future collection expansion under our current footprint, as well as revitalized our current collection.

In other RRU news, given two vacancies in senior management and the recent economic downturn, the president and the executive team are taking the opportunity to review RRU's organizational structure. A new VP Academic has been hired: Thomas Chase is coming to us from the University of Regina and will be starting at RRU informally over the summer and officially on August 1. An announcement is also pending regarding the successful candidate for the position of VP, Marketing, Recruitment, and Business Development.

Construction of the new academic building on campus, currently named the Learning & Innovation Centre, has begun with the rerouting of University drive and the closure of two parking lots. This main campus thoroughfare is being diverted to accommodate the new building, which will stretch up the hillside behind the Grant building on already disturbed ground. As RRU operates under two leases with the Department of National Defense (which still owns the site), as well as being a National Historic site, many challenges present themselves above and beyond the usual planning constrictions of such projects. This planned campus expansion has been a long time coming, and will relieve our current campus space pressures and hopefully help to expand current programming. A Learning Commons is also tentatively planned as a central feature of the new building, and talks are underway as to what role the Library will play in the commons. Updates in the fall!

## Selkirk College

*submitted by Gregg Currie, College Librarian*

### **Staffing changes**

Our long time Systems Administrator Kate Enewold is retiring on May 27, after 32 years of service in the library at Selkirk. After a bit of negotiation with HR and IT we were able to change the position from Systems Administrator to Systems Librarian, which will bring us up to 3 FTE librarian positions. Kate will be replaced by Sian Landis, currently one of our reference librarians. Sian has worked in the library since 2001 and has been training with Kate over the past year. At our 10th St. branch library technician Sarah James left on maternity leave in January (a healthy baby girl) and her position is being filled by Lonnie Saliken.

### **Outreach Programs**

Selkirk College Library in conjunction with Adult Basic Education sponsored a Continuing Education "Reading Connects" program to draw attention to local Kootenay authors. Groups selected from a list of local Kootenay authors and then compared their book of choice with another Canadian work. Presentations were made at a wrap-up social event and a prize of free tuition for a credit course was awarded through a draw. Student Development is hoping to use a modified version of "Reading Connects" as part of its outreach to local high school students.

### **Budget**

Selkirk Library went through the fall and winter under budgetary gloom and having to draw up contingency plans to deal with looming financial shortfalls (layoffs, shorter service hours, etc). Fortunately some rays of financial sunshine appeared for Selkirk College this spring and the Library will be able to go forward without any cuts to its budget for the next fiscal year.

## Simon Fraser University

*submitted by Todd M. Mundle, Associate University Librarian, Special Projects, Budget & Personnel*

### **Sustainability and the SFU Library**

As part of SFU's Sustainability program a number of projects affecting energy have taken place in the WAC Bennett Library.

- In addition to standard practices of monitors and computers shutting down when not in use for a period of time the Library has begun to do the same with photocopiers in the evening. Even in sleep mode photocopiers draw many watts of energy. We are now plugging copiers into time sensitive power bars that shutdown when the Library closes. This reduces the power draw by the copiers by 90%.
- A number of years ago more efficient fluorescent lights were put throughout the Bennett Library. This helped reduce energy consumption by about 20%.
- All washrooms in the building have had motion detectors replace the light switches. Upon entering the washroom the sensor detects motion and turns the lights on. After 20 minutes of no motion, the lights go off.
- Have you ever wondered how much energy it takes to run your tv? The Bennett Library is now lending energy meters so that patrons can take them home and measure their energy consumption at home. The meters circulate for 2 weeks.
- Two staff members have joined the University's Sustainability Ambassador program. They generate ideas and bring resources and programs from the Sustainability Office to the Library.

### **Food for Fines**

The Library ran two more successful "Food for Fines" campaigns during the fall and spring. Over the two campaigns over 2500 items were brought in. For every food item brought in \$2 in fines are waived. The items are distributed to the SFU Food Bank which serves all SFU students and community members. The Food Bank is staffed by student volunteers and offers dry

goods and non-perishable groceries as well as hygienic supplies and baby items. The campaigns run at all three campus libraries.

### ***Website goes Drupal***

To provide a more nimble web site the Library migrated to the open source software Drupal to provide better content management that was more time and staff efficient. The migration was seamless to the public and was done for these reasons: to provide better publishing tools for content maintainers; to provide better management tools for Systems; and most importantly, to make it easier to add new functionality to our website in the future.

After the migration, the new website will look the same as it currently does, with a few exceptions, mainly that the subject guides and a few other parts of our site will be reorganized to use tabs. The migration took place during the week of April 13 and was very successful. Prior to the migration several staff re-worked the webpage content so that the migration would go smoothly. There is now a group looking at how to increase the functionality of the overall site.

### ***Student Success Program becomes permanent as “Back on Track”***

The Student Success Program at SFU has been running as a pilot program for two years offering students in academic difficulty the opportunity to assess their academic choices, analyze their challenges, strengthen skills and develop strategies for future academic and personal success. The Student Learning Commons has been integral in helping the students get their scholastic lives back on course. This program has now been made continuing and relabeled at the “Back on Track” Student Success Program. While in the pilot phase it was run with students from only a few faculties. With the creation of the permanent program it is now be available to all students who find themselves in academic distress.

## **Thompson Rivers University**

*submitted by Nancy Levesque, University Library Director*

The TRU House of Learning is now under construction! The \$32 million Leed Gold building will be 65,000 square feet on four floors.

The House of Learning will include:

- New spaces for library collections and staff
- More space for individual and group study
- A Learning Commons with 50 computer workstations and a joint library – IT help desk
- The Aboriginal and First Nations Education Centre
- A 300-seat Assembly Hall – a tiered lecture theatre-in-the round, based on the concept of First Nations pit houses
- Classrooms and project rooms
- A 44-seat instructional lab with computers
- The Centre for Teaching and Learning
- The Writing Centre
- The Math Centre
- The Omega student newspaper offices
- Meeting rooms and a boardroom
- A green “living” wall, rising 4 storeys in the atrium
- A green roof
- Tim Horton’s coffee shop
- Three fireplaces
- Faculty offices
- Display and exhibits spaces for art and artifacts
- An outdoor terrace
- Xeriscape landscaping
- First Nations design elements throughout the building

The new building designed by Diamond & Schmitt in partnership with David Nairne and Associates, will be a signature building on the TRU Kamloops campus. TRU has received \$23.85 million from the BC government and we are grateful for this support. A capital campaign has been launched to raise funds for the new House of Learning. Completion is scheduled for Fall 2010. Renovations to the existing library building will then take place. Our goal is to have two buildings that offer library resources and services to the TRU community.

The library stayed open until midnight seven days/week this past academic year. The



extended hours were much appreciated by students.

The Government of British Columbia announced in the Speech from the Throne, February 2009, plans to establish a Law School at TRU. The new law school will be in partnership with the University of Calgary and is expected to start offering courses Fall 2011.



*TRU's new House of Learning scheduled for completion Fall 2010*

## Trinity Western University

*submitted on behalf of Ted Goshulak, University Librarian, by Shawn Brouwer, Circulation Coordinator*

### **October – May Highlights from Alloway Library News blog**

It was 20 years ago this January that the building we know as the Norma Marion Alloway Library was dedicated "to the glory of God." We marked the anniversary with a YouTube video that features pictures and quotes from the ground-breaking ceremony right through to the dedication reception.

Alloway Library underwent a major retrofit of its interior lighting through an innovative partnership with BC Hydro and TWU. As part of Hydro's Power Smart program, old fluorescent light tubes and ballasts were replaced with units that consume less energy without diminishing the amount of light (lumens.) In fact, most people find that the library is brighter than ever. BC Hydro provided funding for all of the materials at a cost savings of around \$10,000 and TWU provided the labour, using members of the Maintenance department to replace approximately 500 fixtures. TWU Maintenance Manager, Glenn Wallace, says "There is a potential energy savings of over 11,000 kilowatt

hours per year-- that's a potential cost savings of \$7000 off the library's hydro bill."

TWU Archivist and Assistant Librarian Sylvia Stopforth received funding from Library and Archives Canada to purchase environmental monitoring equipment for the TWU Archives. The equipment allows Stopforth to track conditions such as humidity and temperature in the archive and to document patterns, trends and anomalies.

Photocopying and scanning to email at Alloway Library are now easier thanks to some improvements to our copiers. The copiers on all three levels now handle scan-to-e-mail functions.

A new Xerox Bookmark model copier especially designed to handle books is easy to use and protects our resources from being squashed flat between the copy glass and the copier cover.

Improvements to our catalogue implemented authority control resulting in *see also* cross references as well as fuller, more descriptive and up-to-date subject headings.

We moved our RefWorks subscription from the Scholars Portal servers to RefWorks' US servers. The move will provide better access to RefWorks services for Alloway Library users including access to RefMobile.

Many high-quality donations were received and are being catalogued. Gifts included valuable collections on economics, the Brontës, and the *Septuagint*.

Many of the books from our sale shelf that do not find a buyer here, now have another chance to be sold online through Better World Books. Part of the proceeds from the sale of our consigned books goes to Books for Africa, a Better World Books literacy partner selected by Alloway Library.

TWU and Kwantlen Polytechnic University libraries agreed to a reciprocal borrowing agreement in advance of a CPSLD-wide arrangement being finalized.

Alloway Library marked Freedom to Read Week with a display of some 100 titles from the collection that have been burned, banned or challenged at some point in history. Included in the display were statements affirming the values of academic freedom at TWU.

Alloway Library's users have raised \$500 for Tahiddi, an organization working with the poor of Beirut, Lebanon. Over a third of the money comes from empty beverage containers brought by Alloway Library patrons to the blue bin in the library's foyer. The money raised will be used to send impoverished children to Tahiddi's summer camps.



*Alloway Library staff marked BC Children's Hospital Jeans Day and TWU Spirit Day with the appropriate garb.*

## University of British Columbia

*submitted by Glenn Drexhage, Communications Officer, UBC Library/Irving K. Barber Learning Centre*



*Outgoing University Librarian, Peter Ward  
Photo by Merry Meredith*

Dr. Peter Ward, University Librarian pro tem at UBC Library, is stepping down from his post at the end of June. Here, we provide a brief tribute and news of his successor.

Peter Ward joined UBC Library in December 2005, and was appointed University Librarian pro tem in March 2007. Prior to these appointments he served in many other roles at UBC, including Head of the History Department and Associate Dean in the Faculty of Arts.

During his time at the Library, Ward helped oversee the completion of the Irving K. Barber Learning Centre (<http://www.ikebarberlearningcentre.ubc.ca>), a new facility on the UBC campus that offers innovative learning support and bridges the academy with the community. The Learning Centre opened in February 2008 and instantly became a dynamic presence on the UBC campus and beyond. Its B.C. History Digitization Program, winner of a Programs and Services Merit Award from the British Columbia Library Association, is a major driver for the development of digital content in the province. Ward's leadership enabled the Library to secure added funding from the University to develop its digital library programs.

Soon after joining the Library, Ward launched a planning process that led to the establishment of cIRcle, an institutional repository (<https://circle.ubc.ca>); a new teaching and learning position to link the Library and campus teaching programs; and supports for librarians undertaking research roles.

In 2008, Ward planned and organized the first meeting of directors from the Canadian Association of Research Libraries, University press directors and provosts to discuss changes in scholarly publishing. This followed the Ithaka Report, which advocated new synergies among these groups.

Ward has worked collaboratively among B.C.'s public and post-secondary libraries. He recognized the networking spirit among librarians and has taken every opportunity to foster collaboration among UBC's peers, locally and around the globe.

Ward brought the scholar's perspective to library management, and created connections between a Library and faculties. His ground-breaking scholarship on the Chinese head tax registry, housed with Library and Archives Canada, offers

a wealth of genealogical resources to the Chinese-Canadian community and illustrates new ways that university research can connect with the community.

UBC Library employees who worked with Peter in recent years are grateful for his support. We deeply appreciate all that he has done and wish him the best in the next stages of his life and career. We will all miss him.

### ***UBC Library's new leader***



*Incoming University Librarian Ingrid Parent*

A UBC alum is returning to her alma mater to become the 14th University Librarian. Ingrid Parent begins her new job in July for a six-year term. She comes to UBC from Library and Archives Canada, where she is the Assistant Deputy Minister for the Documentary Heritage Collection Sector. She also leads the organization's digital agenda.

Parent graduated from UBC with degrees in history and library science. She began her career with the National Library of Canada, moving on to Université Laval in Quebec City. From 1994 to 2004, she was the Director General of Acquisitions and Bibliographic Services at the National Library of Canada.

Parent, who is fluent in English, French and German, has been involved with various other groups, including the International Federation of Library Associations and Institutions.

*Editor's note:* On June 23-24, 2009 UBC will be hosting the second annual **m-Libraries Conference** at the Vancouver campus. The conference is sponsored by the University of British Columbia in conjunction with Athabasca University, The Open University and Thompson Rivers University. It aims to explore and share

work carried out in libraries around the world to deliver services and resources to users 'on the move,' via a growing plethora of mobile and hand-held devices. For more details please check the website at <http://www.m-libraries2009.ubc.ca/>

## **University of Northern British Columbia**

*submitted by Nancy E. Black, Acting University Librarian*

The University of Northern British Columbia is pleased to announce the appointment of Gohar Ashoughian to the position of University Librarian for the Geoffrey R. Weller Library of UNBC.

Gohar has held a number of professional and leadership positions both in the US and Canada. Gohar Ashoughian has been the Associate University Librarian, Collection Services and Assessment at the University of Regina Library since October 2007 and since October 2008 also served as Interim Head of Research Services at the Dr. John Archer Library with wide range of responsibilities and oversight for the Library Research Services and Reference as well as Subject Liaison Services. Former positions include: Manager of Library Services, Learning Commons and Information Technology Services for the University of Guelph-Humber with overall responsibility for the strategic and operational management of the Library Services, Learning Commons and Technology Services and was the founding Managing Director, Information Resources and Digital Library, Technical University of British Columbia.

Ms. Ashoughian commences her position with UNBC Library on August 1st, 2009.

## University of the Fraser Valley

submitted by Kim Isaac, Director of Library Services

### **Welcome to New Systems & Circulation Librarian, Hongfei Li**

Hongfei Li has come to UFV from the City University of Seattle Library where he was the Systems Librarian/Circulation Manager. Prior to that, he was the Library Systems Developer at Wichita State University Libraries, and the Automation Services Librarian at the Nashville Public Library.

Hongfei has a Master of Library and Information Studies from McGill, a Certificate in Computer Science from Laval University, and a Bachelor of Engineering from the University of Science and Technology in Beijing. Through his education and work background he brings extensive experience and knowledge of library systems. He has worked closely with circulation departments and circulation systems in both systems management and supervisory capacities.

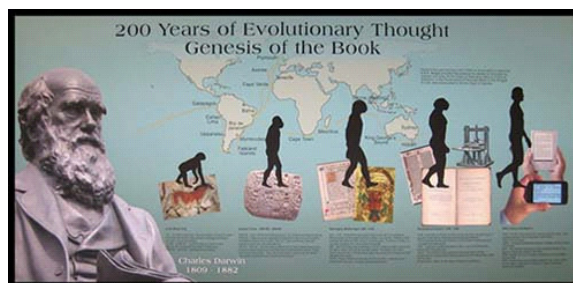
### **UFV Library Events and Displays**

**Guess the Giller Contest:** The UFV Library held a "Guess the Giller" contest in the fall. Faculty, students and staff entered their names into a draw for copies of the Scotiabank Giller short-listed books, which were donated by the Chilliwack Scotiabank branch and the UFV library. The contest culminated in events on November 13th, with refreshments, a reading, and prize draws, in the lobbies outside the Chilliwack and Abbotsford campus libraries.

**The Love Hurts Poetry Slam** was a great success with about 70 people packed into the Chilliwack campus theatre lobby on Friday, February 13th. The event attracted 13 poets from the university and the greater community and all won prizes donated by the UFV Library, Theatre Department, Bookstore, and Student Union Society. The poetry slam was co-sponsored by the Library, Theatre Department, and English Department.

In February, **Darwin's 200th birthday** was celebrated in the Abbotsford library rotunda with a birthday cake and a presentation by the Biology department. The library mounted a colourful display to commemorate the event.

For photographs, links and related bibliographies for these and other events, see our new Library Exhibits and Events page: <http://www.ufv.ca/library/exhibits.htm>



### **Reorganized Librarian Roles & Responsibilities**

The Library has undergone a reorganization of the responsibilities of the library management team. Here are the updated position titles and main areas of responsibility:

Director of Library Services  
Kim Isaac

- Governance & Administration
- Communications
- Budget
- Facilities
- Planning
- Personnel (contracts, evaluations)
- Assessment

Information Services Librarian  
Mary-Anne MacDougall

- Reference services and reference collection
- Media bookings and loans
- Reserves
- Special collections & archives
- Abbotsford campus facility
- Reference, instruction, and departmental liaison

Education Librarian (50% position in Library)  
Heather Compeau

- Curriculum laboratory
- Online student support
- Copyright
- Government publications
- Chilliwack campus facility
- Reference, instruction, and departmental liaison

Collections Librarian  
Patti Wilson

- Collection development & maintenance
- Acquisitions

- Cataloguing
- Electronic resources
- Reference, instruction, and departmental liaison

Information Literacy & Web Services Librarian  
Colleen Bell

- Information literacy & library instruction
- Library web site
- Interlibrary loans
- Marketing & outreach
- Mission campus facility
- Reference, instruction, and departmental liaison



Systems & Circulation Librarian  
Hongfei Li

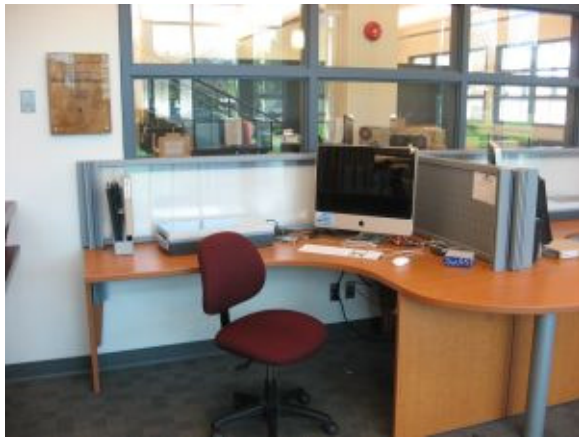
- Sirsi library system administration
- IT support
- Circulation policies on all campuses
- Circulation services on Abbotsford campus
- Data information services
- Reference, instruction, and departmental liaison



## University of Victoria

Thanks to everyone at the University for hosting our spring CPSLD meeting. Here are some photos taken during a tour of the new William C. Mearns Centre for Learning, a beautiful facility on campus which incorporates the library and learning services (not to mention a "BiblioCafe!"). The first photo is from the University's buildings page.





## Vancouver Island University

*submitted by Bob Foley, Library Director*

After designation as Vancouver Island University last fall, things have not settled down by any measure. As with many other institutions, many major projects continue to reshape our campuses and our library.

This spring it was announced that the Cowichan Campus project in Duncan would finally get underway. Some years ago the Cowichan band gave notice that they would not be renewing our lease beyond 2010, which left our programming in Duncan in jeopardy if we could not find or build a suitable facility. The Government has now announced a 27 million dollar project and now the race is on to design and build the campus in the next 18 months. It will include a branch library likely using a “commons” format. Most of the planning and design will take place over the summer. Architect selection has already begun.

In partnership with the Aboriginal Education Department and our local first nations, we are working on adding a large totem inside the main doors at the Nanaimo library. It will rise over two stories high and will become a very prominent welcoming feature of the library. James Johnny will carve it with the completion and installation scheduled late in the fall.

In order to respond to many student requests for more quiet study space in the Nanaimo library, we are busy shifting collections to build a self-contained study room on our main floor. We hope to have about 35 tables in the space. We will also be trying a new high-tech noise suppression technology to reduce ambient noise within the room. It is a bit of an experiment and if it is successful, we may try it in other areas of the library as well.

Some of you may have noticed that we are advertising for a technology and technical services position. Gwen Bailey has decided to step down and retire after 35 years on the job. Gwen has been a leader not only in our library but also within the sector with her work on automated systems and tireless troubleshooting various add-ons and upgrades. She has been one of the main foundations of library service here at Vancouver Island University and her steady hand will be missed. Until our recruitment is completed, Dana McFarland and Jean Blackburn volunteered to act as the team

to look after things in the interim. Any questions and queries should be directed their way.

## Special Reports



Advanced Education Media Acquisitions Centre

### Advanced Education Media Acquisitions Centre

Located at Langara College  
Prepared by Mary Anne Epp  
Director of Contract Administration  
Langara College

AEMAC: <http://www.langara.bc.ca/aemac>  
Fast Forward: <http://www.langara.bc.ca/ffwd>  
CANDI: <http://www.langara.bc.ca/candimedia>

AEMAC is a provincially mandated and funded procurement and information service specializing in educational media to support the equitable access, training, flexible learning and improved quality of education for students in the public post-secondary institutions in B.C. Located at Langara College, AEMAC has consistently been a “connected” service, working collaboratively with its system-wide partners to provide vital media resources for effective teaching and learning and to ensure significant savings.

This year, AEMAC focused on :

- digital media,
- promotion of media support services,
- reducing turnaround times on the nomination procedures,
- facilitating new cataloguing standards, and
- realigning services with ministry priorities.

The introduction of an innovative pilot project on streaming videos has been very popular with stakeholders. Supporting the goal of “learn where you are,” AEMAC provided equitable access in rural and urban areas to a wide range of resources in academic, vocational and literacy-related subjects. New media products

featured topics such as Nursing, Job Skills, Environmental Sustainability, Art, Autism, Aboriginal Issues, Business, Economics and Social Issues including Child Slavery.

The Feature Film licenses were renewed with additional participants from outside the province, to cover a total of 35 institutions. The common license provided a significant benefit for all institutions but particularly those in smaller communities with restricted budgets. In addition to the 27 British Columbia participants, eight post-secondary institutions in Alberta, Saskatchewan and Manitoba were added to the license, increasing the advantage to the BC system through broader participation. The Maple Software mathematics program license continued to attract the participation of twenty-one (21) post-secondary institutions and enjoyed major cost savings through the aggregated license negotiated by AEMAC.

Organized and sponsored by Langara College, the **Fast Forward Media Showcase** celebrated its 15th year in April 2008 at the Capilano University Sportsplex. In addition to the opportunities to view a wide range of topical videos/DVDs, participants also attended professional development opportunities at the Timely Topics workshops on streaming and copyright issues, consulted distributors on purchasing policies, and networked with colleagues from other institutions on a host of media issues.

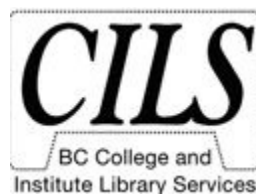
AEMAC participated in a number of training programs, supporting the two Library Technician programs in the province and the graduate program of Library and Archival Studies at UBC through participation in guest lectures, practica, mentorships, directed study and research projects, contributing to workplace training skills, diversity of learning experiences and enhancement of classroom learning.

Considerable energy has been directed to advising clients on copyright issues from BC post-secondary institutions and other partner groups. Participation in provincial and national forums on copyright has been invaluable in sharing information, advice and best practices with colleagues around the country. In addition, AEMAC has consulted with the Ministry of Advanced Education and Labour Development, the Ministry of Education, and other agencies on the implications of the major copyright issues outlined in the proposed federal amendments to the Copyright Act.

The Media Librarian initiated a review of the award-winning provincial cataloguing standards, facilitated by AEMAC in consultation with the BCCATS cataloguing group.

AEMAC has continued to demonstrate a significant level of expertise on media use and copyright, sharing information freely with stakeholders and constituents. As a value-added service, AEMAC staff provided information to assist users (faculty and media staff) in locating titles, identifying distributors, explaining distributor protocols and licensing requirements, and providing appropriate referrals on media products.

The freely available **Candi Database** of educational media distribution is continually updated and has been expanded to include new participants and distributors so as to increase awareness of media products and distributors in Canada.



## BC College and Institute Library Services (CILS)

Located at Langara College  
Serving BC's Post-Secondary Students with  
Print Disabilities  
Prepared by Mary Anne Epp  
Director of Contract Administration  
Langara College  
<http://www.langara.bc.ca/cils>

Equitable access to information in useable formats is a service that some people in the post-secondary system may take for granted but for many students as well as a growing number of instructors and employees, reading a textbook, a journal article, a Web site or accessing an online course or database is a formidable barrier. To remove barriers, CILS assists the province "to build the best system of support in Canada for persons with disabilities, those with special needs..." by providing resources in alternate formats to be used with adaptive technology.



Located at Langara College, CILS is an award-winning, coordinated service that has been recognized nationally and internationally as a leader in supporting post-secondary students with print disabilities through the development of system-wide, cost-effective, collaborative services to support student success. From its inception, CILS has been a “connected” service, not operating in a “silo”; rather, CILS strategically develops services in partnership with autonomous BC post-secondary institutions, other provincial agencies, and national and international organizations.

708 students from colleges, institutes, and the newly mandated universities that emerged from previously eligible post-secondary institutions, were registered for services through CILS in the past year. This is a 48% increase in students utilizing CILS over the previous year. An additional 36 students requested services through other BC universities and the K-12 system. The distribution of students in BC with disabilities that required accommodation through CILS is as follows:

• Learning disabilities	63%
• Blind and visually impairments	19%
• Blind and visually impairments	19%
• Multiple and other disabilities	13%
• Physical disabilities	6%

Students accessed courses in key program areas, such as aboriginal education, trades, adult literacy, nursing, business, tourism, ESL, health and human services, computer sciences, creative and applied arts, liberal arts, languages, science and technology.

Approximately 1879 transactions were completed from CILS and partner agency collections and loaned to students. These included e-texts, digital audio (MP3), DAISY digital talking books (structured digital audio) formats in synthetic and human voices, audiotapes (analogue), text readable (accessible) PDF, image PDF, large print (print), large print (PDF), and braille formats, as well as limited equipment loans.

The requests for preferred or useable formats were differentiated as follows:

• E-text	36%
• Digital audio	27%
• DAISY	13%
• Analogue audiobooks	8%

• PDF e-text	9%
• Large Print (paper)	1%
• *Braille	1%

\* This low request rate may be a “self-fulfilling prophecy,” resulting from the fact that CILS has no mandate/funding to produce braille.

Of the 1879 titles fulfilled, CILS delivered the following formats:

• E-text	39%
• Digital audio	27%
• PDF (text readable)	20%
• DAISY	9%
• Analogue audiobooks	3%
• PDF (image)	2%
• Large Print (paper)	1%
• *Braille	1%

As a result of the national partnership, the savings in production dollars reached approximately one million dollars (\$1,000,000). CILS began production on 1116 titles and completed 965 new alternate format productions, a 73% increase over last year.

A new benchmark was set with the completion of products in the following formats:

Electronic texts (accessible)	419	43%
Digital audio books in CD formats (MP3)	260	27%
Text Readable PDF	212	20%
DAISY books (Human voice)	15	2%
DAISY books (Synthetic voice)	42	4%
PDF (image)	11	1%
Large Print (Print)	6	1%

Note: Braille formats were not produced because CILS does not have a mandate/funding to produce braille. Additional sustaining funding has been requested and supported by the CILS Advisory Committee and other groups.

CILS employees responded to many questions regarding CILS services, location of resources, assistance with equipment and software, online accessibility, and reference sources. Major areas of inquiry related to:

- awareness of services in general;
- matching alternate formats with needs;
- support for adaptive technology and software;
- registration procedures for CILS services;
- transfer of files from one device to another;

- advice on most appropriate formats for specific titles;
- subject searches for alternate format materials;
- copyright issues; and
- how private colleges/universities can access CILS services.

A user survey, commissioned to poll past clients, revealed many moving success stories. In spite of these successes, students also said they need to know more about adaptive technology training, CILS' services, and access to more products and services for effective learning and teaching.

CILS librarians provided support and advice for accessibility to online course developers and librarians in BC. They also assessed the accessibility of the platform for streaming videos through a new pilot project developed by the Advanced Education Media Acquisitions Centre.

CILS staff presented a provincial workshop in February in Vancouver to an overflow audience of librarians, disability coordinators and staff, community rehabilitation staff, Ministry staff and public librarians. Site visits enhanced communication, improved understanding of client needs and delivered one-on-one training.

Copyright advocacy continued to be a major focus with government agencies, professional associations and educational groups.



## BC Electronic Library Network (ELN)

*submitted by Heather Morrison*

- **West Beyond the West:** the BC Digitization Symposium, co-organized by BC ELN. More than 170 representatives from

BC archives, education, historical societies, libraries, museums, and other affiliated organizations came together on December 1st and 2nd, 2008. Participants learned about digitization initiatives underway in British Columbia and across the country, contemplated the transformative potential for researchers of putting our collective historical resources online. Next steps for a coordinated approach to digitization were identified, to leverage local efforts and enthusiasm while avoiding duplication of efforts, and ensuring that the resulting digital collections will be cross-searchable, and preserved.

- **Learner Resources:** BC ELN licenses more than 90 databases for partner libraries at an average cost savings of 40%.
- **Communications** - BC ELN produces operational biannual *Progress Reports*, and a communiqué, *BC ELN Connect* (<http://www.eln.bc.ca/view.php?id=75>). In March 2009, BC ELN developed and released the first *Innovation and Success* (<http://www.eln.bc.ca/bcelnfinalreportmarch2009.pdf>)
- **The BC Multi-Sector Bundle (MSB)** launched August 2008, including key EBSCO databases such as Academic Search Premier, Business Source Premier, Canadian Reference Centre, and Consumer Health Complete, major reference works including World Book Advanced and the Encyclopedia of British Columbia, and more than ten other databases. Jointly negotiated by representatives from the post-secondary, public, and K-12 sectors, the Multi-Sector Bundle supports lifelong learning, as in effect all BC citizens have access to the suite of resources. The MSB is a strong example of the kind of achievement possible when the BC library community bands together in multi-sectoral collaboration projects.