

Survey of Reference Activity Tracking Software Use among CPSLD libraries, September/October 2010

Method	Libraries	Comments
Paper	NLC, CNC, Camosun, Selkirk, Quest, NIC, JIBC, TWU, Douglas, Okanagan, BCIT	
DeskTracker	VIU	
SurveyMonkey	NWCC	The advantages are that it is free, each staff member can use the link to access the survey from their workstation, and the stats can be summarized quickly. The disadvantages are that you are logged out of the survey after each transaction - so if you have a number of quick directional questions, you need to log back on for each of them - time consuming.
Homegrown system	VCC	If you need details, please contact my systems librarian, Shirley Lew slew@vcc.ca

- Compiled by R. Tyner, Okanagan College Library