

CPSLD Newsletter

Fall 2011

Volume 22, Issue 2

cpsld.campusguides.com/site



CPSLD

Council of Post Secondary Library Directors

CPSLD Newsletter contains articles and photos submitted by members.

The newsletter is compiled by

Katherine Plett
Library and Media
Services Director
College of New
Caledonia
3330 – 22nd Ave.
Prince George BC
V2N 1P8

Phone
250-562-2131 x5298

Email
plett@cnc.bc.ca



CPSLD Fall Meeting at Vancouver Community College

Many thanks to Virginia Adams and everyone at VCC's Broadway Campus for hosting the fall meeting of CPSLD. The group enjoyed the transit-friendly location, great meeting facilities and wonderful hospitality provided.

We welcomed two new members, Debbie Schachter, Director of Learning Resources at Douglas College, and Tania Alekson, Library Coordinator at Capilano University, and said a fond farewell to Nancy Levesque of Thompson Rivers University, Cathy MacDonald of Kwantlen, and Marnie Swanson of the University of Victoria (who attended "in spirit!").

Above the group is pictured in front of artist Antonia Hirsch's "Double Blind," an eye-catching work comprised of domes of braille letters. Other photos from the meeting are included in the VCC entry below.

Reports

BC Institute of Technology

submitted by David Pepper, Director, Library Services



“In Step: BCIT Library Services 2011-2014”

Our new strategic plan is available on the library

web site at

http://www.bcit.ca/files/library/pdf/bcit_library_strategic_directions_2011_14.pdf

In Step: BCIT Library Services 2011-2014 will be our blueprint for the next 4 years. It represents a huge effort on the part of many individuals. Pat Cumming (Library), in particular, deserves praise for leading the planning exercise, working with a group she called the "Dream Team" - Lin Brander, Cathy Hyska, Tricia Daum, Deirdre Grace, and Dave Pepper.

Elena Underhill (MediaWorks) provided inspiration along the way - and her touch is evident in the final document. Thanks, Elena!

We also had input from the Library Services Planning Team, an expanded version of the Library Advisory Committee, an environmental scan of opinion from our students, faculty and staff, the library literature, and a variety of "library future" think tank reports. Most importantly, our new plan is "in step" with BCIT's 2009-2014 *Strategic Plan*.

Feedback from the internal and external community ... **“nicely produced”** ... **“succinct, clear and exciting”** ... **“like the user focus and creativity around spaces”** ... **“Bang on”** ... **“interesting, ambitious and forward looking”** ... **“some very innovative and progressive commitments”** ... **“been going through a similar process, so this is very timely”** ... **“highly responsive and relevant to the changing needs in libraries and library services”**

Automated Course Outline roll-out ...

Greg Parr, Public Services Supervisor, Library Services, has been seconded to provide training

and support to Technology and Trades instructors in using BCIT's newly-automated Course Outline System during 2011/13. The new System is a partnership between the Library, IT Services, and the Office of the VP, Education, International & Research.

iPads, ehPods and coffeePods ...

The same people who brought you the ehPod now bring you the “coffeePod”. Chartwells opened a new Seattle's Best boutique coffee outlet in the Library lobby, starting September 26.

One of our strategic goals is to develop “strategic teaching, learning and **social spaces** for the campus”. The coffeePod – and the aromas greeting you as you enter the building - are part of that subliminal seduction strategy!



Empowering employees

One of the objectives in our new strategic plan is to “create in-house staff training opportunities”. Over the last few months – due to a couple of leaves - we have had a surge of temporary backfill positions, giving staff the chance to gain experience that they might never have had otherwise ... marketing for the Library and Learning Commons, shadowing the Public Services Supervisor, climbing the learning curve in Interlibrary Loans, hands-on experience as a reference librarian, including teaching info literacy classes. The experience gained by the staff have created a whole new and fresh dynamic – and position us nicely from both a succession planning and strategic back-up perspective. A definite win-win all ‘round!

Capilano University

submitted by Tania Aleksn, Library Coordinator

Many changes are afoot at Capilano University Library as we continue to transition from college to university. In an effort to make the necessary adjustments with foresight and vision, we are thrilled that the position of University Librarian is being resurrected after a 15-year absence. We are extremely pleased to announce that Grace Makarewicz has accepted the position and will start in 2012. As we go forward, Grace's experience and vision will be invaluable to the successful fulfillment of our mission.

Goodbye... Hello!

Personnel changes continue to be a big part of the CapU Library story. This year we said adios to 33-year veteran George Modenesi, who headed off into the glorious (Arizona) sunset of retirement. Over the decades, whether he was serving as Library Coordinator, Reference & Instruction Librarian, or an early advocate for automation, George's calm and professional demeanour continually underlined his hard work and dedication to service. Also retiring – also after 33 years of service! – was James Kwok, our loyal Circulation Supervisor. James' big grin and intricate knowledge of our library and institution will be missed greatly. We wish both of them all the best as they enjoy their well-earned time off. We were able to temper our dismay at losing these steadfast library champions with our joy at welcoming a new face and seeing our homegrown talent rise to new challenges. Electronic Resources Management Librarian Baharak Yousefi has joined us from SFU and has already been wow-ing us with her skills, teamwork and thoughtful contributions to our Library. In addition, after five years as a positive force in the Circulation department, Janine Hodgson was promoted to Supervisor and is adapting easily to her new leadership role.

Take a seat for a spin

New faces and new roles are not the only big alterations to the CapU Library landscape. In order to meet the changing needs of our students head on, we have been working for the past year to increase work space - especially flexible, group study areas - in the Library. A hard weed of the print reference collection allowed the removal of 1/3 of our main-floor reference stacks. New mobile tables, roly chairs and comfy soft couches and

chairs have replaced dusty tomes to great effect - and much use!



Rotunda

Especially delightful is the just-christened Janet MacDonald Room, formerly the Map Room. Honouring the multiple decades of devoted service of our recently retired Capilano University Day Care Manager, the Janet MacDonald Room's first makeover included the removal of large map drawers, the addition of soft furniture and a new coat of paint, and the installation of our Early Childhood Education (ECE) collection of children's titles. Upcoming plans include consultation with the Day Care and ECE on making the space welcoming to learners of all ages, especially those who will be our future customers here at CapU!



Janet MacDonald Room

There's more of us to love, collections-wise

The move to university – and four-year – status has also made it possible to add a plethora of exciting online resources to our online offerings, including Credo Online Reference, Naxos Music Libraries, Project Muse, JSTOR and other titles that will give our collection the needed depth to

take CapU students through their undergraduate degrees. Our print resources have also seen a temporary funding lift to meet this challenge.

Tech-ing it up

Technologically speaking, CapU Library continues to push our comfort levels by adapting new tools for everyday use. This year we have moved our Librarians' scheduling onto the Google platform from a paper-based calendar. Online and available from any computer or device, Google calendar allows greater access and flexibility in entering our many schedules. A few hiccups have arisen, but overall the increased usability has outweighed the learning curve and technical glitches. We were excited to purchase a new Ill Enterprise / TSM API back-up system as the result of a capital grant last spring. We're still working with Ill and IT to get it up and running, but can't wait for the end-days of the manual tape back-up.

College of New Caledonia

submitted by Katherine Plett, Library and Media Services Director

It's been a very productive 6 months for us. Here are a few highlights:

- Established Medical Radiography Technology collection of print, media, online resources, and created MRT library web page
- Set up new CNC Student Art collection, first annual exhibition and draw held in May, artworks are now circulating to lucky winners



- Relocated Children's collection on new shelving donated by the Adey family



- Streamlined Calendars collection, moved Job Search, inventoried, weeded, shifted Stacks, Reference and related collections. Hard work! Kudos to all staff!
- Added Biology and English texts to CCP College and Career Prep Textbook collection
- Inventoried Regional campus collections, relocated Valemount materials to other campus libraries

Systems

Upgraded library system to SirsiDynix Symphony, on new virtual server with eLibrary interface. Created user help guides and videos.

Staffing

Welcomed Bev Manklow and Kathy Hilder (substitute librarians) and Carrie Stearns (circulation). Staff participated in professional development events like May Days, August Connections, and the always exciting Beyond Hope northern libraries conference which had a "Lady Gaga" theme this year!

Displays

Thanks to fundraising, we acquired new Art Display Panels (Adey family) and new Display Cabinets (Aboriginal Gathering Places funds).

Displays included: "Paul Zanette, a Master of Design" and "Shakespeare Display/Contest" (summer), "Celebrating CNC Authors" (August), Weekly "Weather" Contests (Sept-Oct), "Celebrating Aboriginal Arts and Culture" (Oct-Nov), "CNC Fine Arts Student exhibit" (Oct-Nov).



Visitors

It was a pleasure to host 6 College Administrators from China this fall, as well as a visiting Student Services Dean from Suriname in South America.



CNC Press

We issued and promoted 4 new books

- In Sight of Sinkut Mountain: celebrating diversity in the Nechako Valley
- Saik'uz and Settlers: a weave of local history: expanded play program
- Math Made Easy: essential math concepts review

- Hotels, Hoteliers and Liquor Stores: the story behind a Prince George heritage building
For details, see the CNC Press website at http://www.cnc.bc.ca/Visiting/CNC_Press.htm

College of the Rockies

submitted by Shahida Rashid, Manager of College Library Services

COTR Virtual Tour (YourCampus360)

<http://www.cotr.bc.ca/virtualTour/>

COTR went live with 360 virtual Tour in October, 2011. College of the Rockies is the first post-secondary institution in Canada to incorporate 360's walking tour technology to support its recruitment initiatives. The prospective students through narrated virtual tour can now explore the institution's communities, campus resources, schedule a campus visit and apply online. The virtual tour features links to maps and 360° views of selected locations, photo galleries, etc.

Renaissance Responders

Although COTR has been using I-clickers for a few years, we recently purchased a new classroom response system from Renaissance Learning, called Renaissance Responders. They feature a new short-answer technology which is similar to texting on a cell phone. They are being used in our Teacher Education program and well as by our Institutional Research department for conducting student surveys.

Library Workshops and Tutorials

It has been a busy fall for our reference librarian, Ben Harrison, who has been kept extremely busy providing a record number of customized Library Workshops for our students. In addition, library staff has provided tours to two cohorts of students participating in the Older Workers' program (correction, the Mature Workers program as they preferred to be called). As a result, we are experiencing a booming business at the Reference Desk as well.

We are also working on the development of some online tutorials for our distance students.

Evergreen library system

The SITKA team are continuing to make enhancements to the system. We are pleased to have a working Booking module in place. We were fortunate to have provided considerable input

to its development and continue to suggest refinements. There are now three academic libraries and a possible fourth using the Evergreen system.

Computers and computer labs

Windows 7 and Word 2010 have now been installed in both Library computer labs. We upgraded our supply of laptops available for student and staff borrowing, as well as adding three portable Casio data projectors and two mini-LCD projectors also available for student and staff borrowing.

Collection assessment and development

COTR library staff was very busy over the summer selecting resources for different programs/courses specifically for our degrees. A significant review of our collection has begun, beginning with our nursing and health care resources. We are seeking to involve faculty in both the de-selection and selection decisions which is challenging but also rewarding.

Douglas College

submitted by Debbie Schachter, Director of Learning Resources

Learning Resources



We are pleased to welcome Debbie Schachter as the new Director of Learning Resources, who comes to us from Vancouver Public Library.

Debbie has more than 20 years of experience working in a variety of library and non-profit

organization environments, and has recently been elected by the Special Libraries Association as Chapter Cabinet Chair-Elect in 2012. Welcome Debbie!

Learning Centre



The Learning Centre has refreshed their website and also added a quick question service to reach more students. Now, in addition to the well

established ongoing tutoring available, they have opened 'drop in' appointments, to help students in a 'just in time' service model.

WriteAway

Debbie Schachter joins Online Services Coordinator Kim Tomiak, on the province's WriteAway committee, which is set to implement a pilot service by early 2012.

Library



SMS messaging.

Kudos to Emerging Technologies Librarian Debra Flewelling, who has further expanded our mobile learner pathways to include



Students can now "Ask a Librarian" via their cell phones by keying 77777 and prefacing their question with the character string 'lib'. Any time, any where - it's that easy.



To provide essential resources for hybrid/online courses offered by Douglas College, Collection Development Librarian Susan Ashcroft, and Technical Services' Kathleen Peters, with help from Tim Paul, Centre for Educational and Information Technology, created streaming videos from DVDs within the collection.

Essentially, we purchased the rights to host and stream materials unavailable in that form of delivery through vendors. This successful venture was deeply appreciated by the faculty involved and will surely become more commonplace in the future.

More News

- The Access Services Policy was revised and approved.
- The Print Templates functionality was introduced in the current Millennium release 2009B, which allowed us to completely redesign the look of all circulation notices. As one of the results, sending library notices by text message to the mobile devices was introduced in April.
- Online study room booking was implemented via an open source program MRBS on the

library virtual server. At present, public services staff book rooms for students at the circulation counter. Library is working together with Centre for Educational and Information Technology (CEIT) to allow students to self-book the study rooms.

- eBook Readers started to circulate to students, staff and faculty in 2011. Currently the library offers four different types of the Readers: Kobo, Sony, Kindle and Nook.

Looking Ahead

This winter semester will see the launch of students offering technical assistance to their peers in the Library. This initiative is a precursor to the full implementation of a Douglas College Learning Commons.

Justice Institute of BC

submitted by April Haddad, Institute Librarian

PechuKucha @ the Online Student Services Forum



Student Orientation Webinar

In June 2011, JIBC Librarian, Marjory Jardine, collaborated with staff from Student Services and Educational Technology to present at the BC Campus **Online Student Services Forum**. The group presented on their experience in offering their first live online student orientation (using Adobe Connect). The student orientation webinar introduced students to Library Services and Resources, Student Financial Aid and Awards, Student Counselling and a Toolbox of Digital Resources.

One of the most challenging aspects of the presentation was to develop it in PechuKucha format in which 20 PowerPoint images are shown for 20 seconds each. The images forward automatically as the speaker talks to the images.

The result is that each presentation is exactly 6 minutes and 40 seconds – not a moment more!

Other presentations at the Forum included topics such as Student Recruitment, Social Media, Technology Trends, MyCreditsBC, Provincial Write-Away Initiative, and more.

Sins of the City (or Team Building Day)



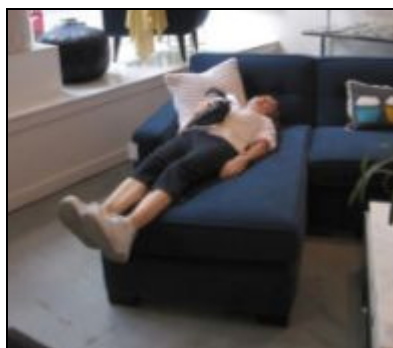
In trouble again? Liz Fletcher, Rob Hooft and Christine-Louise Dujmovich

The JIBC Library staff enjoyed a Team Building Day immersed in the world of a cop - experiencing the “sins of the city” and solving crimes, while not forgetting to enjoy a coffee break or two...

The Vancouver Police Museum regaled us with stories about Vancouver’s naughty history of brothels, bootlegging joints, gambling houses and opium dens, as we walked the beat in Gastown and Chinatown.

We also had a taste of the more contemporary side of police work as we competed to solve a crime using forensic science methods. We broke into teams and showed off our smarts, examining and testing various pieces of evidence at the Vancouver Police Museum.

It was definitely a fun-packed day!



*Being a cop is hard work
JIBC Librarian, Marjory Jardine*

The Assignment Calculator

After months of deliberation and hard work by JIBC Librarians and IT staff, students finally have a handy online tool to help them manage their research steps – The Assignment Calculator.

Released just in time for the September 2011 semester!

Check it out at: <http://affiliates.jibc.ca/library/ac/>

Welcome Back to School Party – The Library Rock! (Yes, Rock)

JIBC is attracting more and more younger students -- this September we had over 100 additional Law Enforcement Studies Diploma and Paramedic students.

So, we decided to showcase the fact that the Library is a FUN place, and hosted a “Welcome Back to School Party” for students and faculty.

It was a great success with 150 students, plus the President, coming in to the Library to enjoy door prizes, socializing, and tasty food and drink. Our cakes were a particular hit – The Library Rock! (Note: The “typo” by the bakery was the icing on the cake!)



Kwantlen Polytechnic University

submitted by Cathy MacDonald, University Librarian

Renewed in Richmond



Renovation of the Richmond Library was completed in the summer of 2011. The Library was opened up to provide a more welcoming and comfortable space for students. Expansions include much needed **increases in the number of shelving bays, computers, group study rooms, study tables and comfortable seating.** With the move of our Technical Services department from Richmond to the third floor of the

Surrey Library we were also able to welcome the Learning Centre and incorporate an IET service desk for future use into the Richmond campus Library.

Personnel - highlights

Long time Cloverdale staff supervisor **Jane Robinson** and Cloverdale campus librarian **Susan Bruchet** both retired.



Jane Robinson Susan Bruchet Donna Haider

Tough to fill those shoes but **Allison Richardson** moved over as Cloverdale librarian and **Rob Jacobsen** moved to this vacant supervisory post from Langley.

Another retirement at Langley occurred in late June – longtime staff member **Donna Haider** decided it was time for more leisure activities. **Heather Shupe** (Surrey) was returning from a leave and decided to join the Langley staff team. Staffer **Angela McLean** moved over to meet increased demand at the Surrey main library (from Langley) in May. Our serials and copier staff specialist **Karen Archer** (Surrey) also retired.

Langley campus has a new staff supervisor **Yani Mitchell**; **Celia Brinkerhoff** has become the new regular public services librarian for Langley responsible for horticulture and science collection development.



University Librarian **Cathy MacDonald** has announced her retirement effective March 31, 2012. Cathy worked first at Douglas College, starting there in 1973, and then after the split, chose to stay at

Kwantlen as a librarian and Richmond campus librarian. Then 20 years later, in 1994, she became the chief administrator for the Library.

Ann McBurnie, the library's Operations Manager, earned a Masters' degree in Leadership from Royal Roads University in June. Her organizational leadership project addressed the arena of research assistants at KPU. Her report

has been enthusiastically received by KPU's acting President John McKendry.

New Library student award

On Nov. 17, 2011 a student will be awarded the first \$1,000 Library Award for English. Library employees have been working to raise the \$20,000 which will permit the \$1,000 award to be presented annually to a student in English studies. The most recent fund raising project was a joint venture with the Fine Arts department. Copies of art tiles installed in the Surrey Library foyer were sold to raise money for the Library's award as well as for a Fine Arts award.

Enrolment

Is up 7% across the four campuses. The Langley Campus experienced the highest enrolment growth rate with a 33 percent increase followed by the Surrey campus with 10 percent growth and the Richmond campus with five percent.

Program moves

The Health Sciences program (Bachelor of Nursing and Bachelor of Psychiatric Nursing) programs, students, staff and collections will be moving from the Surrey campus to Langley in the Fall of 2012.

U-Pass

The Library was involved in testing use of Kwantlen Smart Cards and the new U-Pass dispensers. Line ups for Smart Cards were longer than usual as more students came to get a card in order to get a U-Pass but everything has gone smoothly.

Sessions

Librarians **Allison Richardson** and **Jean McKendry** have been involved in giving and facilitating sessions for a special group of Kwantlen learners: Third Age Learning at Kwantlen (TALK). Most recently Kwantlen hosted several sessions for TALK offered by Surrey Public Library's Genealogy librarian extraordinaire Laurie Cooke. Hugely popular, these sessions fill right away and waiting lists are maintained.

Librarians **Denise Dale** and **Sigrid Kargut** gave a poster session at ACRL in March entitled "Using the RefDesk Toolbox for document and

communication control in a multi-campus environment”.

Caroline Daniels and **Jan Penhorwood** offered PD sessions on new library resources and services (Library A – Z) to Kwantlen faculty throughout the summer of 2011.

Instruction

Information Literacy modules integrated into the Bachelor of Arts, Major in Policy Studies: A proposal to integrate Library Information Literacy modules into the Bachelor of Arts, Major in Policy Studies degree was accepted in spring 2011, and the Library committed to work on research skills/information literacy modules for two courses.

Starting in September 2011, Information Literacy modules will be taught over 2 weeks as part of the first year Public Policy 3-credit course, POST 1100. Librarians teaching this course are **Mirela Djokic** and **Sigrid Kargut**. In January 2012, IL modules will be taught as part of the 3rd year Public Policy course POST 3100. **Chris Burns**, **Denise Dale** and **Ulrike Kestler** will be teaching these modules.

The modules are geared towards enhancing students' academic performance by developing research, critical thinking and evaluation skills. Skills acquired in the modules will directly relate to course assignments. The Research Skills assignment is worth 10% of the final mark.

Campus Events

Langley campus library once again hosted the FVRL Reading Link Challenge on April 12, 2011. This event involved the elementary school reading finalists from the various FVRL branches.



Richmond campus library has just emerged from its extensive renovation and celebrated its new look. To celebrate the new graphic novel collection and to welcome the “Write On, Vancouver” writing conference to the campus, the library hosted “Comics and Caffeine,” a public Q&A coffee event on May 13, 2011. Graphic novel author and letterer Ed Brisson and artist Jason Copland presented to an audience of about 25 students, faculty members, and conference attendees.





Scan the code to view the graphic novel collection at Coast Capital Savings Library at Kwantlen!



Technology

SIRSI Symphony: Kwantlen successfully installed the latest upgrade to the SIRSI Symphony software. We are now at the current release of the software and our goal is to maintain this status as software releases are announced.

Summon and the ERM (Electronic Resource Management): The library has licensed Summon as their discovery layer and is close to a beta release. Early anecdotal reports from students and faculty have been very positive. We are also shifting our ERM to the Researcher product which will be released later this semester.

Interlibrary Loan: Over the summer, our ILL department shifted to Post to Web for interlibrary loan delivery. The process has been well accepted

by our interlibrary loan users. In addition, we are nearing the completion of installing our copyright compliance checks throughout our interlibrary loan processes. Kwantlen will be hosting the Relais Users Group in October.

Langara College

submitted by Grace Makarewicz, Director, Library and Library Contract Services

Staff News

Two new librarians and recent SLAIS graduates recently joined the Library. Emma Lawson is our new Electronic Resources librarian, and Annie Jensen is our new Communications librarian. Emma previously worked with UBC Library, while Annie joins us from SFU's Surrey branch.



Emma Lawson



Annie Jensen

Recently retired librarian Judy Growe passed away on October 9, 2011. Judy worked as a librarian at Langara for 18 years, and will be greatly missed both by her colleagues at Langara, and throughout the greater library community.



Judy Growe

2010/2011 Annual Report

We produced our second annual report late this summer:

http://www.langara.bc.ca/library/Report_10-11.pdf

Extended Hours and Services

We extended our hours during the Spring 2011 exam period, and for the first time in Langara's history, the Library was open every Sunday during the Fall and Spring terms. Langara Librarians also reached out to students beyond the Library

building by providing weekly research help in the Writing Centre and Nursing Lab; as part of the same initiative, the Writing Centre also offered weekly writing help in the Library.

New E-Resources

Use of electronic resources increased by 13% this past year, and our collections acquisitions have worked to support this trend. In addition to tens of thousands of e-book titles, we also licensed access to thousands of streaming videos through *Ethnographic Video Online* and the *National Film Board*, among other collections.

Learning Commons

We are currently drafting a business case proposal to submit to Langara College, which will allow us to develop a learning commons in the first floor of the Library. The proposed learning commons will feature: expanded and enhanced work spaces and study rooms (group and solo); an absolute silent study space; a flexible peer tutoring space to integrate the Writing Centre and appropriate departments; enhanced disability and teaching labs; a Learning Commons virtual site; and finally, a redesign of the Check Out and Reference desks to streamline service points while enabling more student use space. In addition to the business case proposal, an advisory committee has been formed and is comprised of representatives from departments and across campus.

Mobile Options



The library went mobile this year, launching a new mobile-friendly website and catalogue, text message reference service, and text message reminder service that notifies students when they have items due in 3 days. Students can also now download the Library's ebrary content to their computers and mobile e-reader devices.

North Island College

submitted by Mary Anne Guenther, Coordinator, Library Services

The College is now in year 2 of our Strategic Plan; the Library has identified a number of tactical plans, which align with the overarching principles of student success and responsive curriculum and services. A number of initiatives are underway, including weeding collections to re-purpose space for individual and group activities, the development of a proposal for a Learning Commons for the Comox Valley campus library and investigating online library tutorials.

In August, the Library collaborated with International Education and Faculty to provide instruction and orientation to new and returning IE students. Sessions on library research, plagiarism, time management and basic survival skills for post-secondary students were scheduled around a number of social activities over a full week.

Over the next year, the Library will be analyzing database content and usage statistics to determine fit with our programs and course offerings. The library has licensed an e-brary collection of career and technical content and two collections of streaming videos from Films on Demand.

The CV library is planning to pilot week-end study hours during exams in December.

Northern Lights College

submitted by Janet Beavers, Coordinator, Library Services

Staff: The Dawson Creek campus library staff has welcomed new member Aaron Wagner who has come from Toronto to keep our library opening evenings and weekends. Aaron is also working on the Library Technician program from Mohawk College in his "spare" time. The Fort Nelson campus is now served by Rachel Thompson who has been with us since summer.

Work continues on our libguides as Dawna Turcotte of the Fort St. John Library is editing and upgrading our old pdf guides. New ones added include Women's Studies, Anthropology, Business Management, First Nation studies, Power Engineering and Gas Processing. These can be

viewed on our website at http://libguides.nlc.bc.ca/subject_guides

Twenty two Grade 12 students recently visited the Dawson Creek campus library for an introduction to advanced library resources and database searching. After an introduction they were free to work on papers on their own topics with help from a reference librarian. While sometimes feeling overwhelmed, many of them were quite positive about the experience this year. More visits are scheduled.

On Saturday, October 15, Northern Lights College hosted grand opening celebrations for the Centre of Excellence in Clean Energy Technology (Energy House) and the Health Sciences Building in Dawson Creek. NLC was honoured by the attendance of the Right Honourable Stephen Harper, Prime Minister of Canada, and the Honourable Christy Clark, Premier of British Columbia. Also attending were Blair Lekstrom MLA for Peace River South, and Bob Zimmer, MP for Prince George-Peace River. The Library became the Prime Minister's "quiet quarters" during the visit so he and his party were able to view a display of our new books on green and alternative forms of energy. The new building will be a showpiece for the Peace region as it converts energy from biomass, geothermal and solar processes. A wind tower is planned for the campus later though we are graduating wind tower technicians already. Courses are also added periodically on the installation of solar panels. The Peace region is a great place for these two types of energy production having lots of wind and sun year round.

We recently updated the SIRSIDynix catalogue interface to e-Library and we're busy redesigning and modifying the search screens. The library webpage is also undergoing a facelift since it was "rearranged" during the last college website update.

Northwest Community College Library

submitted by Melanie Wilke, Coordinator of Library Services

The Smithers' Campus has been completed and was opened with a pole raising and feast on September 23. The Library there is now unpacked, open and ready to serve students. This is a huge relief after working out of boxes and odd locations for the past two years! Because the new

Library is such a beautiful, bright space for students to work, we have expanded our hours there to increase access.



In order to meet student needs, the Library on our Terrace Campus is also home to the NWCC Student Foodbank. The foodbank is run through generous donations and endless fundraising efforts. This past month, we were given a boost when the staff ran a “New to You” rummage sale in the Library with the profits going to the student foodbank. The student foodbank was also supported this month by the City of Terrace Youth Advisory Council who “trick or treated” for canned goods and dropped them off to help our students.



Looking for some new screen saver ideas in the Library, we decided to put up photos and brief write-ups about our Library staff, thinking that it would raise awareness of who worked here and some of the services they provided. We received some unexpected positive feedback from a deaf student who felt that having this information provided in such a visual manner helped clarify who she should approach with different library needs, and made the Library more accessible for her. It is exciting to see how such small changes help to lessen accessibility issues.

Okanagan College

submitted by Ross Tyner, Director of Library Services

New hires

- **Jessie Lampreau** has joined OC Library as a Circulation Clerk in Penticton, replacing **Joyce Duncan**, who retired in April.
- In October, **Alexandra Smith** started as Processing/Serials Clerk in Kelowna.
- **Katie Brennan** (Vernon), **Paula Casorso** (Penticton), and **Ivan Idzan** (Salmon Arm) all started in new sessional circulation clerk positions that were converted from auxiliary positions.

Ebsco Discovery Service

Thanks to the hard work of **Roën Janyk** over the summer, OC Library went live with Ebsco Discovery Service (EDS) just in time for the start of Fall classes. Students have taken to the new service with enthusiasm and are also eagerly participating in a contest to name the new search engine. One somewhat unexpected benefit of EDS is enhanced discoverability of e-books, which are clearly identified and easily accessible through direct links in the result list.

Demand-Driven E-books

Collections and Cataloguing Librarian **Eva Engman** is leading a pilot project to study the feasibility of adopting and integrating demand-driven e-book acquisition with existing collection development practices. Eva received funding from the College's Innovation Fund, which is being put toward providing access to, and potential purchase of, thousands of e-books from YBP and ebrary. The pilot will run through March 2012, after which usage and purchase data will be analyzed and the project will be evaluated.

CUFTS ERM

In the Spring, the Library began using the CUFTS Electronic Resource Management System (ERM) for the public presentation of online research resources (A-Z List). We are now in the process of entering into the ERM licensing terms and conditions data that will appear to users, at the journal title level, in our e-journals list (CJDB).

Taste of India

Library staff at the Penticton Campus ran a hugely successful **Taste of India**. All food preparation and cooking for **Taste of India** was done by library staff member **Surandar Dasanjh** with setup, serving and cleanup help from other library staff (Deborah Cutt, Jessie Lampreau, Anne Cossentine and library director Ross Tyner) as well as the campus regional dean, counsellor, support staff and teaching faculty. Students and campus staff had a chance to sample Indian food and entertainment. The event was a fundraiser for Penticton campus students in financial distress.



Library employees Surandar Dasanjh (middle left) and Jessie Lampreau (middle right)

Interlibrary Loan

The Library is rolling out changes to its interlibrary loan service and processes, thanks to the hard work of ILL unit staff members. The goal is to introduce greater automation using available tools and technology, guided by newly developed ILL policy and procedures. The Library now accepts all ILL requests online, moves all borrowed returnables (except for media) through its ILS, and tracks all interactions in Excel spreadsheets. As a result, the Library is better able to manage transactions, gather in-depth data, and provide an even more responsive service.

Strategic Planning

The Library has embarked on a strategic planning process, in an attempt to align the Library's mission and objectives with those of the College, as expressed by the *OC Strategic Plan, 2010-2015*, and by the recently completed *Long Term Education Plan*. The planning process will incorporate a variety of online and in-person approaches, including appreciative inquiry interviews and a private wiki, with the goal of encouraging the contribution of all Library employees to the creation of the strategic plan. The plan will be launched in August 2012, with implementation to begin immediately thereafter.

Library Staff In-Service

Every year, OC Library closes its doors for one day in late August or early September to permit staff to gather for a full-day training and staff development session. Campus library assistants set and develop the agenda and organize the entire day. This past year, to try to make the day more interesting and relevant to more people, OC librarians joined the staff for the morning portion of the in-service, both as presenters and as participants. Topics included the reference referral process, introduction of Ebsco Discovery Service and CUFTS ERM, a discussion of e-books, and new developments in Technical Services. Feedback received from staff via evaluation forms was largely positive (with the exception of the Director's presentation about copyright, the main value of which was soporific).

Quest University Canada

submitted by Venessa Wallsten, University Librarian

Fall has seen a huge increase in the number of people on campus at Quest - 150 new students were greeted in September, bringing the total student population to 350. Eight Cornerstone classes (the initial class each first year is required to attend) kept us hopping in the Library with orientations. We hired a new Library Technician - Heather Bourne - to keep the pace with circulation, reserves, cataloguing, and interlibrary loans. Ten Library pages were hired to keep our hours extended until midnight Sunday-Thursday, along with three student interns who help us with special projects and circulation.

The Library has undergone a minor renovation - not, as mentioned in the previous newsletter, in

Venessa's office (unfortunately). The entrance to the Library is now beautified with an automatic sliding door, further fortifying us from the noise of the bustling atrium below. Now it's really quiet in the Library, much to the students' delight! Venessa continues to work good naturedly in her cave-like office.



Sliding doors from inside the Library



Venessa basking in the radiant glow of her light therapy lamp

Speaking of light therapy, the Library now has 2 lux lamps set up on one of the study tables. A ribbon lets users know how close to sit for maximum effect. With Squamish's grey winters, these lamps are in high demand by both students and faculty.

Inspired by the *Inside Higher Ed* article "What Students Don't Know" (<http://tinyurl.com/3wez7mt>), we created a 4-part workshop series called "Research Quickies." Run weekly in October, these 20 minute sessions were designed to aid students in their need to "satisfice" by giving them tips on how to be efficient researchers here at Quest! Sessions included how to locate Google Scholar articles in our

databases, how to limit a search in Google and determine if a website is OK to use in research papers, and how to decipher the differences between Primary and Secondary sources according to the disciplines. We also aimed to take the students outside of JSTOR, since according to statistics it's the most popular database among our students. Although turnout wasn't huge, many faculty approached us for in-class workshops on the same themes!





Fall has also dropped a huge number of donations on our doorstep. David Strangway, Chancellor of Quest University Canada, has donated his personal and professional collections of maps, journals and books in geophysics. Some interesting treasures await us, including NASA documents about the moon landings, and more geology reports than you can shake a stick at. It will be a huge job to sift through the thousands of items (with more on the way!)

To get in the spirit of Hallowe'en this year, we hosted a mini "B-Grade Horror Fest" in our Library with festival producers Feet Banks and Stu Andrews as guests. The B-Grade Horror Fest just celebrated its 10th anniversary and takes place in Whistler each Halloween. This event was in collaboration with the Film & Theory class that was using the thriller genre as inspiration for their final projects. We learned all sorts of great pointers on how to effectively shoot horror flicks and viewed some entertaining short films from previous years' entries. Two tickets were given away as a door prize for students to attend this year's Horror Fest at Whistler.

Lit in the Library, a book club we host twice a semester, always has a great turnout of students, staff, and faculty (word is getting around that we serve delightful treats during our discussions!) Now that the snow has fallen and winter recreational adventures are on the minds of everyone, we will see how many are motivated to read next month's selection, *Fifth Business* by Robertson Davies.

Royal Roads University

submitted by Rosie Croft, University Librarian

RRU has three new library babies to report: Simon (Will Meredith's), Nadine (Natalia Morrison's) and Jane (Norman Macleod's). Annie Smith has joined us as Library Assistant, Copyright for the duration of Natalia's maternity leave, and we may also have a couple of paternity leaves to fill too!

We launched our mobile site in June and it looks pretty darn good - check it out on your mobile device at <http://library.royalroads.ca>

RRU librarians are also doing some pretty interesting research: Jessica Mussell and I are doing a paper and presentation at the 15th annual Distance Library Services conference called "Discovery Layers and the Distance Student: The Search Habits of Students Online". Corey Davis went to the Charleston conference a couple of weeks ago and presented "Relevancy redacted: the filter bubble problem and web-scale discovery". Corey also was a presenter on panels at CLA and ACRL on ebooks and discovery layers. He and Will Meredith are also planning on doing an analysis of our reference traffic post-Summon as well with presentation planned for the Computers in Libraries conference.

We recently implemented a Patron Driven Acquisition (PDA) pilot project that has seen a modest but steady uptake by our students. RRU Library is committed to having as much of its ebook content accessible via a multi-user model as possible, so have restricted the pilot project to titles offering MUPO access thus far. We also recently added the Business Insights database from Gale to our collection of databases.

We also survived the interrogatory process, thanks in great part to the long-time service and expertise of our Copyright Officer, Melanie Martens. For those libraries who are considering posting for a copyright officer, RRU is happy to share our manuals, role profiles, etc if they are of interest.

In other news, the RRU Bookstore, which is a closed stacks bookstore housed within the library for which library staff provide sales support, has now come under the reporting structure of the library. We look forward to working even more closely with the bookstore staff to refine workflows and procedures.

Last but not least, RRU has a new archivist: Caroline Posynick joined us in July and has

already made great strides toward creating an inventory of our holdings via AtoM and working toward a grant proposal to digitize some of our collection from the RRMC days.

Selkirk College

submitted by Gregg Currie, College Librarian

This summer, Selkirk College's Neil Coburn accepted the position of Vice President, Education and Students (formerly Academic and Student Development). Neil has worked at Selkirk College since 1997, beginning as an instructor of mathematics and computer science. He served three years as a Department Head of University Sciences from 2000 to 2003, before taking on the role of Dean of Arts & Sciences, a position he held for eight years. Prior to joining Selkirk College Neil held teaching and research positions at the University of Waterloo and Wilfrid Laurier University. Neil holds a PhD in computer science, two master's degrees in mathematics, and undergraduate degrees in education and mathematics.

It was literally down to the wire, but Selkirk College's new Tenth Street residence was ready for students on September 1 for the start of the fall semester. The remodeled former residences of Notre Dame University have added a much needed 100 rooms for Nelson students. Not quite making the wire were renovations to the Shambala Performance Studio, but the space should be ready for music students in the new year.

Library News

The Tenth Street Library/Bookshop saw the departure of Corinne Shortridge and the return of Bronwyn Krause, while at Silver King we were very fortunate to be able to hire Anne Verkerk away from being principal of a local elementary school. (The lure of a twenty hour work week, not the pay scale.)

Simon Fraser University

submitted by Todd M. Mundle, Associate University Librarian, Collections and Scholarly Communications

Txt Us

In July 2011, SFU Library launched a yearlong text reference pilot ("Txt Us") using web based software from a Vancouver company, Upside

Wireless. Students are heavy users of mobile devices, and we are attempting to meet them in their increasingly preferred mode of communication. The service allows users to contact the Library via text message and receive a text response within an average of 10 minutes (during hours of operation). Though currently staffed by librarians, Txt Us will soon integrate loans staff who will respond to informational and directional questions. To date, the Library has answered over 170 questions and has received very positive feedback from users. The service will continue to be marketed through the SFU Library website, Library instruction, and through communication to faculties & departments by liaison librarians.



Liaison Librarian Program Review

The SFU Library completed a review of its liaison librarian program over the summer. Working with consultants from Ideas Garden Inc., Gwen Bird, Associate University Librarian, Collections Services and Elaine Fairey, Associate University Librarian, Learning & Research Services, led a process which involved all members of the liaison librarian team, and included activities such as feedback from user panels, an environmental scan of liaison models, and four themed half day workshops across the summer.

The Review's major recommendations are that:

- liaison librarians continue to serve as the primary contact between academic departments and the Library, retaining responsibility for the full range of services to

their liaison areas but no longer necessarily responsible for personally delivering all services

- liaison librarians focus primarily on the specialized activities of their portfolios which require their professional and subject expertise
- the current Bennett Reference Division be renamed Library Information & Instruction (L&I) to better reflect the focus of its services and responsibilities
- the Library adopt a matrix structure for the liaison program with liaison librarians across all three branches assigned to both administrative homes and functional teams

Elaine Fairey and Todd Mundle, Associate University Librarian, Collections & Scholarly Communications, are working with the Head of Information & Instruction (formerly Reference), and the Belzberg and Fraser Branch Heads, to implement the organizational changes required to support the necessary new structures and service models.

Student Learning Commons Renovation – Belzberg Library

Belzberg Library at SFU Vancouver is under renovation to build a home for Student Learning Commons services downtown. The new glass-enclosed SLC space on the main floor will feature flexible, interactive tables, chairs and whiteboards where groups of students can collaborate on projects and assignments, as well as sit in front of a fireplace on comfortable chairs and share ideas.



Fireplace at Belzberg, photo by Larissa Hildebrandt

Student Learning Commons peers will be available to provide help with academic writing and learning skills and there will be a consultation space for librarians or SLC coordinators to meet individually with students and faculty. The main

floor of the library will provide clusters of computer workstations and new window-facing counters with power outlets for laptops. The renovation is expected to be completed this spring.

External Review and Strategic Plan

An External Review of the Library took place in January 2011. The Review Committee consisted of Marnie Swanson, Chair (University of Victoria), Karen Adams (University of Manitoba), Margaret Haines (Carleton University) and Dan Laitsch (Faculty of Education, Simon Fraser University). The Committee were on campus for a packed three days of meetings with library staff and users. They released their report of 11 recommendations and it is available from the SFU Library Reports webpage at <http://www.lib.sfu.ca/about/reports>.

After the External Review the Library embarked on a strategic planning process to produce a detailed plan for the next 5 years. The Library set for itself six strategic directions and these directions comprise the vision that will guide and define success for the Library as it moves forward. The directions include:

Direction 1: Enable a Welcoming and Successful Library Experience

The Library will focus on creating a set of inviting, intuitive, comfortable and warm physical spaces at its Burnaby, Surrey and Vancouver campus locations, and apply the same principles as it develops its virtual space.

Direction 2: Create a Vibrant Hub for Research and Learning

The Library will expand upon its record of success in supporting a positive user experience, exemplified in programs such as the Information Commons, Student Learning Commons, AskAway virtual reference service and similar initiatives.

Direction 3: Build Responsive and Enduring Collections

The Library will continue to develop general and special collection that serve the needs of the SFU community. We will also develop custodial practices that ensure long-term preservation of and access to our collections.

Direction 4: Develop and Promote User-Driven Services

The Library will practice evidence-based assessment when evaluating new and proposed service programs. Expressed user needs will guide program implementation. All Library service programs will be efficiently, consistently and

clearly communicated using all appropriate channels.

Direction 5: Establish Leading-Edge Scholarly Communications Support

The Library will develop a vibrant and holistic approach to scholarly communications support that promotes open communication of research within and beyond the SFU community.

Direction 6: Refresh and Engage Staff Competencies

The Library commits to developing its staff competencies and maintaining a respectful workplace where individual and team-based innovation, leadership and excellence is nurtured and recognized.

The report in full can be found at the same webpage as the External Review.

Thompson Rivers University

submitted by Nancy Levesque, University Library Director

The new Brown Family House of Learning officially opened on Thompson Rivers University's Kamloops campus, 26 May 2011.

The 7,000 sq. metre building is named to recognize the gift of local residents, Mark and Ellen Brown. The House of Learning includes the Irving K. Barber British Columbia Centre, the largest in-the-round lecture theatre in the province. This 300-seat centre is designed in the context of an Interior Salish pit house and features state-of-the-art technology to enable interactive dialogue onsite and at a distance.

The House of Learning was designed and built as a partnership by architects at Diamond Schmitt, Toronto and David Nairne & Associates, Vancouver. The building is Leed Gold and features a 4-storey living wall of plants, natural daylight throughout, and water efficient landscaping.

The new building is learner-centred with hundreds of study seats and areas for individual and group study. There is a 30 computer station (thin-client) learning commons with a joint library/IT service desk. Bookable project and meeting rooms encourage interaction. Fireplaces on three floors, comfortable lounge furniture and a full-service Tim Horton's provide welcome social spaces.

The House of Learning contains one-third of library collections along with staff offices and workspace, service desks, and 48 laptops available for loan. Other partners in the House of Learning include: First Nations Director and offices; Centre for Teaching & Learning; Math Centre; Writing Centre; law school offices, classroom, labs; offices of Math & Computing Science faculty; Security; Student Orientation Coordinator.

This fall semester, students are enthusiastically using the House of Learning from 7am until midnight. The building has become a gathering place for students, faculty and staff. We are grateful to the many donors including the provincial and federal governments for their support.



The Brown Family House of Learning

This summer extensive renovations took place in the (main) Library. A learning commons with 28 computer-workstations was added. A new graduate studies area was created for graduate students to meet and work. The reference and circulation desks were co-located. New group study rooms were added. Compact shelving was installed on the first floor. New carpets, furniture and paint refreshed the building.

The inaugural class of TRU's new law school began their studies this September. The law school is located in the House of Learning until their new space is completed with the addition of a third-floor to the Old Main building.

TRU has joined the Research Universities Council of BC. The TRU library welcomes the opportunity to work with RUCBC colleagues.

TRU has drafted an academic plan that will focus the University's programs and activities over the next few years. Academic themes provide the context: science, technology and applied skills in

society; power, politics and social justice; health, well-being and leisure; sustainability: environmental, economic and social. These themes are based on five academic foundations: inquiry-based and creative learning; interdisciplinary studies; global and local cultural awareness; flexible learning models; life-long learning. The TRU library is working on a library strategic plan to align with the University's new academic plan.

The library has subscribed to the discovery tool, Summon. This will be a valuable service for students, faculty and researchers.

Trinity Western University

submitted by Shawn Brouwer, Circulation Coordinator, for Ted Goshulak, University Librarian

August 18 marked the start of a new era for Alloway Library as we went "live" with SirsiDynix Symphony and eLibrary. The rollout was preceded by plenty of training, meetings and a sneak preview and followed by more training, meetings and a "Get Started" contest.

Coinciding with the introduction of the new operating system, and in response to user requests, circulation policies were overhauled increasing the number items that users can borrow, extending the loan period for media items and permitting up to four online renewals for most items. Existing user-friendly services, such as advance due-date notices and low fine rates, remain unchanged.

Building on this summer's ILS migration Alloway Library signed on to eight JSTOR collections via the Canadian Research Knowledge Network.

Over the summer, in order to better meet our users' needs, Alloway Library added over 80 hours to its summer schedule offering hours of service on Tuesdays and Thursday evenings.

Our summer book display had over 200 "books that everyone should read" based on the culmination by Information Is Beautiful (<http://www.informationisbeautiful.net/>) of over 15 notable book polls, readers' surveys and top 100 lists. We threw in a few video and audiobook versions of the "should read" titles too.

University of British Columbia

submitted by Glenn Drexhage, Communications Officer

UBC Library digitizes historical B.C. newspapers

For the first time, more than 45,000 pages chronicling B.C.'s storied past are available online following the completion of a British Columbia Historical Newspapers Project.

The University of British Columbia project, led by UBC Library's Digital Initiatives unit and generously supported by a private family foundation, features digitized versions of 24 historical papers from around the province.

The newspapers, which range from the Abbotsford Post to the Phoenix Pioneer, date from 1865 to 1924. All are available for free online viewing at <http://historicalnewspapers.library.ubc.ca>.



"UBC Library's digital collection of British Columbia newspapers makes the exciting history of the province's early development readily available to a wide reading public," says Bob McDonald, an Associate Professor in UBC's Department of History.

"These newspapers tell the story of logging at Port Alberni, farming in the Fraser Valley, silver mining in the Kootenays and social conflict at Cumberland."

The publications are fully searchable and browsable; single pages can be downloaded in the JPEG format, while entire issues are downloadable as PDFs.

Another highlight is the *Today in History* feature, which allows users to discover the news stories of small-town B.C. that correspond to the present date but took place in centuries past.

The project involved the scanning of microfilm from BC Archives. Publications were then separated into single pages and sent to UBC Library on DVDs, where they were uploaded. A student from the School of Library, Archival and Information Studies wrote descriptions of the newspapers, while members of the Library's IT team developed an innovative and user-friendly viewer that can be used for future projects.

It's likely that more titles will be added to the historical newspapers site in the future.

"This is an excellent example of UBC Library advancing its digital agenda and connecting with communities at UBC and around the province," says Allan Bell, Director of Library Digital Initiatives. "We're grateful for the support and excited about pursuing projects that bring the Library to the world."

This innovative project has received some great media coverage, including articles in the *Globe and Mail* and *Metro Vancouver* newspapers, along with interviews for CBC Radio programs.

B.C. History Digitization Program – Apply Now!

Want to bring your piece of B.C. history to the world? Then you're invited to apply for the next round of funding from the British Columbia History Digitization Program (BCHDP).

This initiative, launched by the Irving K. Barber Learning Centre in 2006, provides matching funds to help libraries, archives, museums and other organizations around the province digitize materials that tell the tale of B.C.'s history. Past projects have involved the digitization of newspapers, city directories, oral histories, plant and animal specimens, photographs, maps and more.

For the 2011/12 fiscal year, the B.C. History Digitization Program is providing about \$180,000 in total, in amounts up to \$15,000. Altogether, BCHDP funding has totalled more than \$820,000 for 98 projects throughout British Columbia.

Interested? Then make sure to find out more about the BCHDP (<http://tinyurl.com/7pjhfve>) and application process (<http://tinyurl.com/7vws26m>). Please note: the deadline for 2012 applications is December 16, 2011.

UBC starts an evolution

On September 28, 2011, UBC launched the most significant fundraising and alumni engagement campaign in Canadian history. With dual goals to raise \$1.5 billion and double the number of alumni engaged with the University by 2015, the start an evolution campaign will support student learning, research excellence and community engagement at UBC's Vancouver and Okanagan campuses.

UBC Library is a keen participant in this historic effort. As part of the start an evolution campaign, the Library aims to raise \$25 million to support a range of initiatives.

Priority projects involve new spaces for study and research based at branches including the Asian Library, Koerner Library and Woodward Library. In addition, UBC Library plans to expand its digital collections and steward existing print collections so they remain accessible to future generations.

For more on the Library's initiatives, please contact Shakeela Begum, Director of Development, at shakeela.begum@ubc.ca

UBC Library's Ingrid Parent becomes IFLA President

In August, Ingrid Parent, UBC's University Librarian, became the first Canadian to serve as the President of the International Federation of Library Associations and Institutions (IFLA). Her presidency runs for two years.

IFLA, headquartered in The Hague, is the trusted global voice of the library and information profession. It features 1,600 members from about 150 countries. More information is available at <http://www.ifla.org>

Parent has been involved with IFLA for the past 14 years, and her presidential theme is "Libraries – A force for change." IFLA's five-year strategic plan, which runs from 2010-2015, will be the focus of much of Parent's presidential term. You can read more in the press release at <http://tinyurl.com/7tcsq4w>

Other UBC Library employees also contribute to IFLA. Melody Burton, Chief Librarian at the

Okanagan Library, is a member of the Academic and Research Libraries Committee. Meanwhile, Associate University Librarian Lea Starr and Corey Sue, Director of Finance and Facilities, have been selected to participate in standing committees of Services to Multicultural Populations and Library Buildings, respectively.

UBC Library and copyright

As UBC transitions to a new copyright environment, it's encouraging users to visit the University's copyright site to understand the issues and plan accordingly.

Content for the site, found at <http://copyright.ubc.ca> is maintained by the Office of the Provost and VP Academic, UBC Library, UBC Bookstore, the Centre for Teaching, Learning and Technology (Vancouver), the Centre for Teaching and Learning (Okanagan), and the Office of the University Counsel.

Allan Bell, Director of Library Digital Initiatives at UBC, is leading and co-ordinating University-wide efforts to educate and inform the University population about the changing copyright landscape.

For further assistance, please refer to an extensive list of contacts (<http://copyright.ubc.ca/copyright-contacts/>) at UBC's Vancouver and Okanagan campuses.

Smart Business, Small Business

In October, the Small Business Accelerator (SBA) – an initiative of the Irving K. Barber Learning Centre – presented its first speaker events in Vancouver and Kelowna, respectively. The forum, entitled *Smart Business, Small Business: An SBA Speaker Session*, was held in conjunction with Small Business Week, organized by the Business Development Bank of Canada.

The SBA provides access to industry-specific resources and information for entrepreneurs and small businesses in B.C. It is curated by business librarians and offers a gateway to business information, education and assistance that is current and trustworthy. For more information, please visit <http://www.sba-bc.ca>

The Vancouver event, held October 17 at UBC Robson Square, featured two compelling speakers: Paul Cubbon, Marketing Instructor at UBC's Sauder School of Business; and George Moen, a UBC alumnus, serial entrepreneur and

President of Blenz The Canadian Coffee Company.

On October 19, three more speakers offered their insights at UBC's Okanagan campus. These included Scott Coleman, a UBC Management student and co-founder of FunCore Strength and Conditioning; Norine Webster, an Adjunct Instructor in the Faculty of Management at the Okanagan campus; and Laurel Douglas, CEO of the Women's Enterprise Centre.

Webcasts of the events will be available on YouTube. Users can also access them in the Audio, Visual and Document library (<http://www.sba-bc.ca/community/media/results>) on the SBA website.

Thank you to: our great speakers; UBC's Sauder School of Business and Okanagan Library for all of their assistance; and all who attended these inspiring events in-person and via our webcast!

We invite you to work with us to showcase how librarians support B.C. entrepreneurs. For more information, please contact Aleha McCauley, Community Engagement Librarian (Business Services), at aleha.mccauley@ubc.ca

Exhibition: 75 Years of Controversy

Since their establishment in 1936, the Governor General's Literary Awards have served as Canada's premier literary honour. Over the years, the awards often have been noted as much for their controversy as for the writing they've sought to recognize.

UBC Library will host a display highlighting some of the more contentious episodes that have taken place during the awards' first 75 years.

75 Years of Controversy takes place from January 4-January 31, 2012 in the Rare Books and Special Collections division, located on level one of the Irving K. Barber Learning Centre on UBC's Vancouver campus. The exhibition is free and open to all.

University of Northern British Columbia

*submitted on behalf of Gohar Ashoughian,
University Librarian, by the Library Promotion and
Marketing Team*

Rebuilding Slave Lake Library Project

In May 2011, the Geoffrey R. Weller Library and the UNBC community oversaw a fundraising event in support of the Rebuilding Slave Lake Library Project. Members of the university community were invited to donate books to the cause and drop them off at the library for distribution. The support of the UNBC community was overwhelming as demonstrated by 44 boxes of books collected for the cause. In addition to this, the library held a book sale with the proceeds totalling \$353.81 going directly to the Slave Lake Library. The generosity of one individual ensured the success of the project. The library owes a huge debt of gratitude to a UNBC employee, **Guy Hewton**, who out of the goodness of his heart undertook a road trip to deliver the books.

Allies and Activists Reading

September 28th, 2011, the Weller Library hosted its 3rd Allies and Activists Reading as part of the Weaving Words Celebration. The Weaving Words Celebration features writers, poets and storytellers from across North America. Five individuals were invited to read selected pieces during the Allies and Activists session including

- Rob Budde
- Lisa Haslett
- Si Transken
- Justin Foster
- Brenda Koller

The event was held in the Library's hubulhnadzuwhulnuk / Storytellers' Corner ", a new space that was launched last February.

ABC Copyright Group Conference

The Library, in collaboration with UNBC's Centre for Teaching, Learning and Technology, hosted the 2011 ABC Copyright Group Conference. The conference drew close to 70 attendees from coast-to-coast, Victoria B.C. to St. John's Newfoundland. The conference was a success due to its roster of expert speakers including

- **Howard Knopf**: Chairman of the Copyright Policy Committee of the Canadian Bar Association

- **Sam Trosow**: Associate Professor at the University of Western Ontario (Faculty of Information & Media Study and Faculty of Law)
- **Paul Stacey**: Director, Curriculum Development BC Campus
- **Robert Tiessen**: Head of Access Services at the University of Calgary Library
- **Heather Martin**: Manager, Library E-Learning and Reserve Services at the University of Guelph
- **Nancy Paradoe**: Copyright Consultant SIAST
- **Greg Halseth**: Professor in the Geography Program, UNBC
- and **Tracy Summerville**: Associate Professor in Political Science at UNBC

2011 Advancement of Information Literacy Award

2011 marked the inaugural awarding of the Advancement of Information Literacy Award to **Gloria George**, Instructor with the Northern Advancement Program. The award was presented to Gloria at the 9th Annual Teaching and Learning Conference in August. This award recognizes individuals who work to

- Foster collaborative teaching relationships with the Library
- Enable student learning and research objectives, emphasizing the acquisition of skills leading to the creation of information literate persons,
- And those who work to tirelessly promote the library and its services.

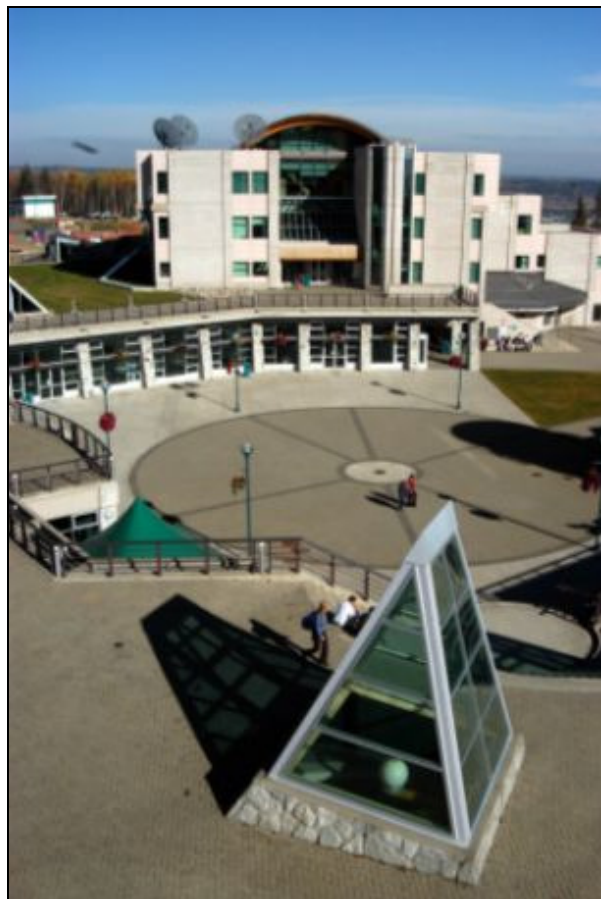
Congratulations Gloria!

Open Access Week Luncheon

2011 Open Access Week was celebrated at UNBC through a series of online and in person events. Students, staff and faculty were encouraged to attend a variety of freely available webinars put on by institutions around the world. The highlight of the week's events was the Open Access Week Lunch, sponsored by the Weller Library and UNBC's Centre for Teaching, Learning and Technology. Guest speakers and topics included

- Open Classroom: presented by Dr. William Owen (Director of Centre for Teaching, Learning and Technology)
- Open Library: presented by Gohar Ashoughian, University Librarian, Geoffrey R. Weller Library

- The Past, Present and Future of Open Data and Why You Should Care: Gail Curry, Data and Map Librarian, Geoffrey R. Weller Library.



University of the Fraser Valley

submitted by Kim Isaac, University Librarian

Heritage Collection Move

The UFV Library's Heritage Collection has moved from its longtime location in the Chilliwack campus library to a new home in Abbotsford, and on November 15th the Library held a welcome event.

The Heritage Collection is a special collection of primarily published materials about the Fraser Valley. The collection was founded in 1988 by long time UFV librarian Anne Knowlan. With the help of a financial donation from the Rotary Club of Chilliwack, a dedicated Heritage Room was built in the Chilliwack campus library, where the collection was housed for many years. Probably the most significant holding in the collection is a series of leather-bound original issues of the *Chilliwack Progress* dating back to 1891, rescued by Anne

from planned disposal from the Legislative Library in Victoria. Over the years the collection has grown, under the stewardship of Anne Knowlan until her retirement, and then more recently, Mary-Anne MacDougall, Information Services Librarian, who came to us from Vancouver Public Library's Special Collections division.

The move to Abbotsford was prompted by library concerns that these unique materials were not getting the use that they should from our upper-level student and faculty researchers, who are primarily Abbotsford based. By moving the collection to the Abbotsford library, we hope to bring these materials closer to the people who will find them most valuable.

This move of the Heritage Collection to Abbotsford also presents a good opportunity for the university community to think about expanding the mandate of our special collections. This academic year, the library will be engaging our users in a strategic planning process, and one of the questions that the community will be asked to think about is what kind of special collections UFV should have to support its mandate and goals.

More information about the collection is available from:

<http://libguides.ufv.ca/HeritageCollection>

<http://www.ufv.ca/library/exhibits/ufvabbotsfordheritagecollection.htm>



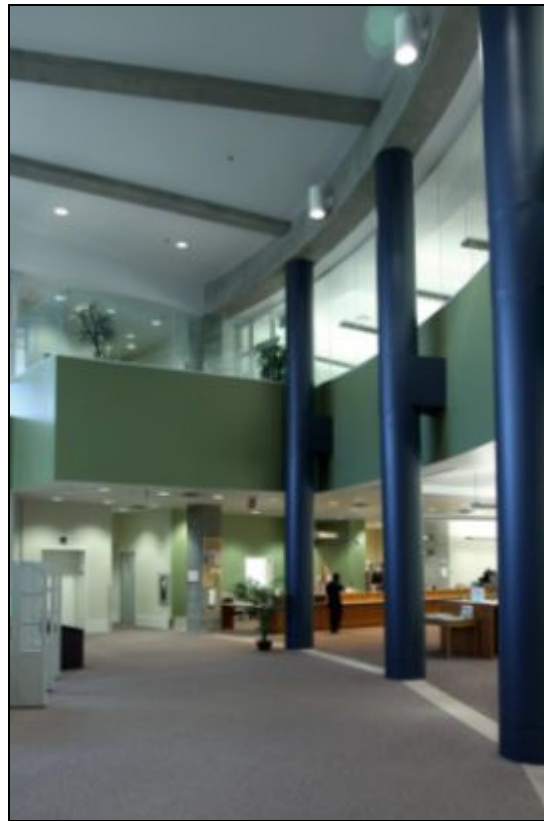
University of the Fraser Valley President Dr. Mark Evered, and Provost and Vice President, Academic, Dr. Eric Davis, speak to library technician Betty Wierda about some of the items on display from the Heritage Collection at the welcome event held November 15th



Librarian Mary-Anne MacDougall provides a guided tour of the Heritage Collection for UFV faculty members

A New Look in Abbotsford

Over the summer, the Abbotsford library got a fresh coat of paint, and for the first time since the doors of the building opening in 1995, we now have colour on our walls! After some suggestions from an interior designer, much discussion and even a vote by library staff, the stark white has been replaced by Rosemary Sprig, Eucalyptus Leaf, Blue Note, Smokestack Gray and Natural Cream. Paint isn't the only change to the Abbotsford campus library. In addition, we've added more group study tables and chairs and updated some of the soft easy chairs for students to enjoy. The pictures in this newsletter were taken in the quiet of the summer when few students were about, but frequently during this busy fall semester almost every seat is taken.



University of Victoria

submitted by Susan Henderson, Communications Officer, for Ken Cooley, Associate University Librarian

Announcements

UVicSpace, our institutional repository, was highlighted in an article by Katherine Dedyna, writing in the *Times Colonist*. Her article gives a humorous overview of this "immense intellectual grab bag." See <http://tinyurl.com/7e4odjv>

Erin Fairweather, master's student in the Department of French, made an important discovery while doing primary source research for a history of the book graduate course offered by the French Department. Her project involved 18th-century dictionaries from the Seghers Collection (<http://library.uvic.ca/spcoll/book/segthers.html>) She found slipped between the pages of one of the volumes, five marriage registrations dated from July 21, 1856. These original documents record intermarriage between men of the Hudson's Bay Company and Coast Salish women. These artifacts had been forgotten or lost until their rediscovery earlier this year.



Digitization Projects

Dr. Allan Antliff, Canada Research Chair in Modern Art, and the University of Victoria Special Collections and Archives hosted an event to debut the Anarchist Archives on-line at <http://library.uvic.ca/dig/AnarchistArchive/> Antliff was joined by Ann Hansen, anarchist activist and author, who donated her entire collection of letters, journals and pamphlets to the Archive. A public event on September 7 in the McPherson Library was followed by a reception. The Archive will be an on-site/on-line resource with select journals accessible through the World Wide Web. Links to other online resources will be also provided.

Materials not available online are housed in the McPherson Library.

New Services

Students can now Text a question to 250-514-7085 between 9am and 5pm on weekdays, and a librarian from the McPherson Library Help Desk will text back as soon as possible with an answer! Link: <http://library.uvic.ca/vref/refmail/textus.html>



People

Marnie Swanson received the 2011 Canadian Association of Research Libraries (CARL) Award for Distinguished Service to Research Librarianship for her outstanding contributions to libraries and to the library profession in Canada. As University Librarian at the University of Victoria, she has overseen a 15-year planning and development project that culminated in the expanded and renovated McPherson Library, featuring the William C. Mearns Centre for Learning. The latter expansion is a vibrant, research-oriented space. The McPherson Library's unique archives and special collections are now housed in a state-of-the-art preservation and access facility.



Special Collections and the University Archives

UVic Libraries have launched a new website to highlight the significant collection of World War 1 materials housed in the University Archives and Special Collections. Historians, researchers and members of the community with an interest in local history, military history and Canadian history can easily navigate *The World of Mary's Wedding: Reminiscences of World War 1* at <http://worldofmaryswedding.library.uvic.ca/> The website is in three sections: Personal Remembering (letters, diaries, personal photographs, scrapbooks), Collective Remembering (the military artifacts of war), and the Art of Remembering (war art, drama, poetry and music). UVic Libraries received grant funding to create the website through the National Archival Development Program of Library and Archives Canada and the Canadian Council of Archives for 2011/2012 to increase awareness and broaden use of Canada's archival heritage.



Ted Harrison has presented the personal archives that document his extraordinary artistic career to the university. His personal papers and letters, business correspondence, art supplies, some personal items, video, films and photographs will reside in the University of Victoria archives. Harrison came to Canada in 1967 and soon settled in the Yukon. For nearly 30 years he taught art all over the world and, since coming to Victoria in 1993, he's donated his art and expertise to many charities. In 1987 he received the Order of Canada and in 2008 he received the Order of British Columbia for his contributions to provincial and Canadian culture.



Special Events

In 2008, Pacific Opera Victoria commissioned composer Andrew MacDonald and playwright Stephen Massicotte to develop an opera from Stephen's award-winning play, *Mary's Wedding*. Three years later, this new Canadian opera set against the backdrop of the First World War, has made its world première. An inspired collaboration between POV and the University of Victoria Libraries has resulted in the creation of exhibits and displays which draw us into "The World of Mary's Wedding". UVic Libraries has drawn upon its extensive military collections to present the materials for these exhibits. The exhibits and displays were on view at the Maltwood Gallery at the McPherson Library at the McPherson Playhouse. The exhibit in the Archives and Special Collections Reading Room will remain on view until December 16.



The World of Mary's Wedding Exhibit

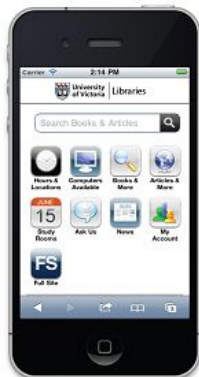
October 22 - November 17
Maltwood Gallery at the
McPherson Library

Professor E. Paul Zehr (Neuroscience) launched his latest book, *Inventing Iron Man*, on October 25th in the McPherson Library. A brief question and answer session and light refreshments followed his presentation.

UVic Libraries celebrated Open Access Week in October. A brown bag lunch series with speakers and panels occurred almost daily from October 24-28th. Topics ranged from eBooks, scholarly

editing, author rights, and many sessions were taped. To see a complete listing of speakers and topics please visit this link.

Website Updates



UVic Libraries launched its mobile website that provides access to key library content and services in a mobile-friendly format in September. Students can access a list of mobile-friendly databases, library hours and locations, computers available, study rooms, Ask a Librarian services, and more. Anyone using a mobile device to visit UVic Libraries' website is

automatically redirected to the mobile website. It can also be access directly at <http://lib.uvic.ca>

Vancouver Community College

submitted by Virginia Adams, Acting Library Head

New Director Appointed

VCC has appointed Tim Atkinson as the new Library and Learning Resources Director. Tim comes to VCC from UBC where he served on a number of regional and provincial committees, and led successful change initiatives. Tim also has experience in teaching at the post-secondary level and working with Aboriginal communities. He will join VCC on November 28, 2011.

VCC Strategic Plan

The VCC Strategic Plan 2011-2014 (<http://www.vcc.ca/strategic-plan/>) was launched at VCC Day on October 28, 2011. VCC President, Kathy Kinloch, presented the plan which has four central themes: student access and success; operational excellence; partnerships and collaboration; and building a distinctive VCC brand. To quote Board of Governors Chair, Don Fairbairn, "This Strategic Plan charts a course for VCC to become a leader in job training and education and more relevant in a rapidly-evolving job market. The planning process helped to identify our priorities, which in turn evolved into strategic themes that represent the areas of organizational focus for VCC over the next three years. The plan itself is a tool for affecting positive change by linking intentions, plans and actions."

New College Procurement Processes

The College has undertaken a comprehensive analysis and review of its procurement and purchasing processes. As a result, the Library is currently reviewing vendor contracts, agreements and licencing agreements. Over the next year, we will be developing and issuing various RFPs and RFIs to comply with new procurement protocols.

VHS/Audiocassette Replacement Project



Significant progress has been made on the VHS/audiocassette replacement project. Liaison librarians have reviewed 6000 VHS titles for replacement, reformatting or withdrawal, while Technical Services staff has demonstrated outstanding teamwork by processing orders at an unprecedented pace. Consultation with faculty to identify appropriate replacement titles continues and the project should be completed by March 31, 2012.

Library Web Site and Mobile Site



In collaboration with the VCC Marketing Department, the Library designed and launched our mobile site (m.vcc.ca/library) in July 2011. We also updated our website in response to usability testing. Highlights include a rotating Twitter feed, a functioning web site search feature, and clearer language. In keeping with the

College's objective to present a common look and feel, we changed the colour palette to reflect that of the College's main site.

Library Signage and Promotion Project

Much attention had been devoted over the last few months to eliminating unnecessary signage and to creating a standardized look for the signs that remain. Following guidelines produced by the VCC Marketing Department, all Library signage has been refreshed and replaced.

In conjunction with the signage project, promotional materials are also being redesigned to align with College design guidelines.

Welcome Carnival! - Student Orientation Day



The Library continues to be an active participant in the semi-annual Student Orientation Day festivities. The September 2011 theme was Carnival! Public Services librarians, Mari Paz Garcia and Bill Nikolai, donned jesters hats and pitched in with popcorn distribution and bean bag toss.

Here are a few extra photos from the CPSLD Fall meeting at VCC's Broadway Campus



Cathy MacDonald (Kwantlen), Nancy Levesque (Thompson Rivers) cutting their farewell cake, with CPSLD President Todd Mundle (SFU)



CPSLD members look up "to the future"!

Vancouver Island University

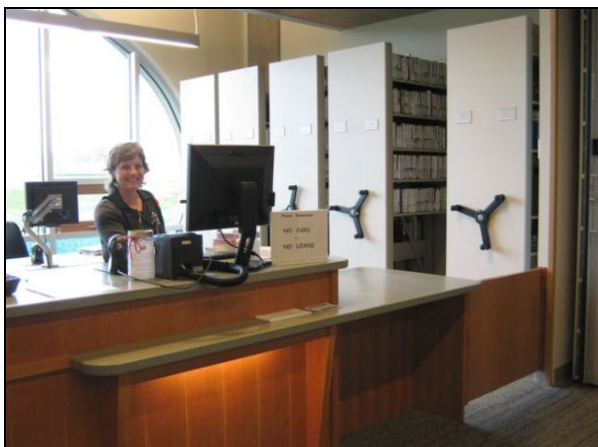
*submitted by Bob Foley, Library Director
photos by Eileen Edmunds*

The big news of the summer was the completion of our library commons in the new Cowichan Place campus in Duncan. The commons rests comfortably as the anchor of the first floor. It features a silent study room, an instructional classroom, open access compact shelving, 15 commons computing stations and two bookable spaces.





We were keen to see how electronic compact shelving system would work in the open space. Other than comments on the high tech styling of the shelving unit, there seems to be acceptance (and so far no complaints!) on this innovation that saves quite a bit of space. The collection in Cowichan is a modest 10,000 volumes.



Joanne Fulton at the circulation desk

Some major purchases of electronic back files were added to the collections recently to give the

collection much greater depth and capitalize on the discovery technologies that we installed over last winter. This is in line with our university mandate. Several more purchases will be added later this fall. Work continues to adjust our PDA and eBook resources options.

We are presently constructing four new bookable spaces for the Nanaimo library that will be available shortly before Christmas. Later in the year, we will be adding another twenty computer stations in our media commons area.

A new print card system for commons printing and photocopying was installed first thing in the fall and it has been a major challenge as the kinks are worked out on the network. Staff and students are looking forward to a smoother system down the road.

Kathleen Reed, our Data and Assessment Librarian, is gearing up to lead us through LibQual Lite this winter as a run up to the participation of the Canadian Consortium LibQual event in 2013. We have not participated since 2007, so there are many things to examine.

Finally, the budgets never seem to get better. The library is facing up to a ten percent cut between this year and next. The decline in enrolment is a large part of the problem. We are down almost seven percent this fall.

Special Reports



BC Electronic Library Network (ELN)

submitted by Anita Cocchia, Executive Director

BC ELN Strategic Plan 2011/12 to 2015/16

The BC ELN Strategic Plan 2011/12 to 2015/16 was endorsed by the Steering Committee on July 8, 2011. A one-page overview is available on the BC ELN website here:

<http://www.eln.bc.ca/view.php?id=1947> On December 2, at the BC ELN All Partner Meeting, library directors will be meeting to further articulate the strategies.

AskAway: Revised Service Continuity Plan Now Available

The AskAway Advisory Committee worked hard to complete the revision of the AskAway Service Continuity Plan. The plan was unanimously endorsed by the BC ELN Steering Committee, and is now available on the AskAway Portal:

<http://www.eln.bc.ca/askaway/documents/AskAwayContinuity201107.pdf>

The plan includes strategies for AskAway service continuity in the event of severe weather and other natural disturbances, as well as job action at one or more AskAway member institutions. Over the coming months the AskAway Administrative Centre will move forward on the preparation steps recommended in the plan.

Some of the latest feedback from AskAway users:

“Great resource!! Thank you to the quick and proficient help I received!!!”

- *Douglas College faculty member*

“This was really helpful and I like the fact that I can just hop on my computer wherever I am and get help from people who know what they are talking about. A very successful experience!”

- *Simon Fraser University learner*

“I just really appreciated the service and found the person helping me exceptionally helpful and friendly”

- *University of Victoria learner*

Feature Film Public Performance Rights Licensing

BC ELN coordinates two licenses for Feature Film Public Performance Rights (ffPPR) which cover a number of BC post-secondary institutions as well as a group of institutions in the prairie provinces. The licenses are with the two leading Canadian PPR licensing agencies, Audio Cine Films (ACF) and Criterion Pictures. Between them they cover almost all of the major US and Canadian studios and production companies and many independent producers and foreign films.

In September, 2011 BC ELN secured Entertainment Use Rights with both PPR licensing agencies. Participating institutions can opt to access broader use of films outside the ordinary classroom context. Previously, licensing was only available for strict educational use.

In October 2011, BC ELN developed branding for ffPPR, including a logo.



For more information on feature film public performance rights, please see BC ELN's PPR FAQ: <http://www.eln.bc.ca/view.php?id=1850>

WriteAway Online Writing Service

A formal role for BC ELN has been confirmed in the emerging WriteAway provincial virtual writing help service. BCcampus has confirmed that WriteAway will be funded, like AskAway, as both a Collaborative Service and Shared Service. The WriteAway Concept Committee has invited BC ELN to play a role in developing the collaborative. BC ELN will assist the WriteAway Concept Committee in development of a Collaborative Service model, processes, policies and documentation. In addition to this overview work, next steps will include initiating a pilot/proof-of-concept as soon as possible, developing Benefits & Responsibilities for participants, and creating an initial set of software requirements towards identifying a suitable platform for delivering services.

Columbia Bible College - Our Newest BC ELN Associate Member

This summer, BC ELN welcomed its newest associate member, Columbia Bible College (CBC). Located in the Fraser Valley, CBC is one of Canada's premier Christian institutions, and offers 4 year Bachelor of Arts programs as well as 2 year Diplomas and Certificates. CBC is currently subscribing to 5 BC ELN licensed resources, including the Undergraduate Foundation Collection. CBC also joined the AskAway service this fall. We welcome Columbia Bible College to the BC ELN community!



Service Statistics for Presentation to CPSLD

Langara.
THE COLLEGE OF HIGHER LEARNING.

Statistics are for all requests made to CILS for alternate formats from the period of April 2011 to Oct 21 2011 compared to the same period in 2010/11.

	Requests Fulfilled 10/11 ¹	Requests Fulfilled 11/12 ¹	Active Students Served (Over 2 Years)
BC Institute of Technology	64	98	61
Camosun College	114	111	94
Capilano University	5	21	8
College Of New Caledonia	23	31	25
College Of the Rockies	13	10	19
Douglas College	105	177	69
Emily Carr University of Art & Design	3	13	15
Justice Institute	0	18	6
Kwantlen Polytechnic University	110	77	68
Langara College	57	66	49
Nicola Valley IT	0	0	0
North Island College	76	37	67
Northern Lights College	49	21	24
Northwest Community College	17	29	17
Okanagan College	140	275	140
Selkirk College	2	42	24
Simon Fraser University*	11	26	17
Thompson Rivers University	61	46	55
University of the Fraser Valley	121	142	84
Vancouver Community College	32	16	36
Vancouver Island University	1	6	8
TOTAL	1004	1262	886

*Provides fee for service to CILS

1. Requests are fulfilled from the CILS collection or a loan from our partners or production of the material at CILS.

CILS is located at Langara College and funded by the B.C. Ministry of Advanced Education and Labour Market Development to provide information services in alternate formats for B.C. post-secondary students with print disabilities.

CILS provides accessible learning and teaching materials to students and instructors who cannot use conventional print because of disabilities in a centralized way thus saving Institutions the expense of producing or procuring the accessible materials themselves.

CILS serves those clients who cannot use conventional print due to:

- visual impairments (including blindness)
- learning disabilities
- physical limitations
- neurological impairments
- multiple disabilities

CILS can provide alternative formats for textbooks, coursepacks, journal articles, online sources, tests & syllabi and library material.

The following **productions, range of costs and estimated turn around time range** are for various alternative formats produced at CILS during the period from **April 2011 to Oct 21, 2011**:

Format	Productions	Description	Estimated Cost	Estimated Turn Around Time Range
Large Print	0	Photo-enlarged text on paper	\$100 – \$1,000	1 to 14 days
Image Only PDF	2	Image Only PDF contains only a picture of a page, not computer readable textual information. Image Only PDF is sufficient for enlargement on a computer screen	\$100 – \$500	1 to 4 days
Text Readable PDF	245	Accessible PDF includes both a picture of the page as well as the page's complete computer readable text, and is therefore suitable for text-to-speech output.	\$200 – \$2000	1 to 7 days
E-Text	124	Any computer readable text file. E-text can be easily enlarged for students with low-vision; however, it is often most useful in that it can be converted to audio for visually impaired or learning disabled individuals. Not only does e-text serve as a source for digital audio (mp3), but it may be converted to audio on-the-fly on most computers using text-to-speech software such as Text Aloud or ReadPlease, or by a screen reader such as JAWS.	\$200 – \$3000	1 to 30 days
Kurzweil	17	Kurzweil is a proprietary format that requires the Kurzweil 3000 software package. Kurzweil 3000 enables a user to use scanned printed material outputted as displayed text synchronized with a synthesized voice.	\$200 – \$3000	1 to 30 days
Digital Audio (MP3)	125	An audio recording generated with a synthesized or computer voice. Encoded and distributed in the common MP3 digital audio format, and playable by any MP3 enabled device such as an iPod or computer.	\$300 – \$4,000	2 to 31 days

Full Text Synthesized Voice DAISY	6	This talking book format allows users to navigate the text by chapters, section and page number. DAISY talking books can be played on a computer or on a portable DAISY player. These types of book are useful when full navigation and full text is required such as in different types of manuals.	\$300 – \$5,000	2 to 45 days
Human Voice DAISY	11	This talking book format allows users to navigate the text by chapters, section and page number. DAISY talking books can be played on a computer or on a portable DAISY player. Human Voice DAISY produced at CILS does not include full text.	\$500 – \$10,000	3 to 90 days
Total Productions	530			

If you have questions feel free to contact us at:

CILS

Langara College
100 West 49th Avenue
Vancouver, BC
Canada, V5Y 2Z6

Tel: 604-323-5639
Fax: 604-323-5544
Email: cils@langara.bc.ca

Ryan Vernon

MA/MLIS

Tel: 604-323-5254
Fax: 604-323-5544
Email: rvernon@langara.bc.ca

Stephen Blaeser

MAS/MLIS

Tel: 604-323-5685
Fax: 604-323-5544
Email: sblaeser@langara.bc.ca