

CPSLD Newsletter

Spring 2011

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CPSLD

Council of Post Secondary Library Directors

CPSLD Newsletter contains articles and photos submitted by members.

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CPSLD Spring Meeting at Royal Roads University

Many thanks to Rosie Croft and everyone at Royal Roads for hosting the spring meeting of CPSLD. The group enjoyed the scenic location and wonderful hospitality provided. We welcomed a new member, Shahida Rashid, Manager of College Library Services, College of the Rockies, and said a fond farewell to Carole Compton-Smith of Douglas College (see the Douglas entry for photos).

This meeting was held in conjunction with the BC Library Association Conference in Victoria, celebrating 100 years of library service to the province.

Congratulations to Sybil Harrison (Camosun College), who chaired the Conference Planning Committee and contributed so much to its success!

Reports

BC Institute of Technology

submitted by David Pepper, Director, Library Services

New technology

BCIT Library recently purchased a number of new technologies in order to better serve our customers and ourselves ...



AirPac (Innovative Interfaces Inc)

A catalog for mobile library-users, AirPAC for SmartPhones (<http://m.innopac.lib.bcit.ca/>) brings the library catalogue to your users whether they are riding a bus, waiting for class to start, or browsing a bookstore or library stacks. AirPAC leverages smartphones' large bright screens and browser support. Accessing self-service features on-the-go is fast and easy



CIRCA (Innovative Interfaces Inc)

... Innovative's wireless circulation and inventory application allows staff to use a PDA to check out books anywhere in the library and easily update status of items (checked in, checked out, and more). Circa works with bar-coded books and requires no special hardware or wireless transmission standard. It runs on any handheld device such as a Pocket PC or a Palm™ PDA. All you need is a browser that can reach Millennium, such as the popular Windows CE platform, or a

barcode reader. Now the library is anywhere your books or patrons are.

(fyi ... during an unavoidable system downtime later in April, we will be using Circa to do check-in and check-out. Beats doing it manually!)



5 iPads ... and 5 more on order ...

5 iPads (version 1, 32G) are now available for lending at the Public Services desk. The Library is taking the lead in offering the iPad to students and faculty, providing an opportunity for them use it for academic purposes but also just to get comfortable with the technology. Let the i-Games begin!

The Library as social space



We have recently added clusters of comfortable lounge chairs & coffee tables to the Library's main floor. With the construction of a new coffee kiosk in the Library lobby slated for summer, the Library will more than ever be the "go-to" place on campus!

Spreading the message...

Lin Brander (Ref Libn) and Kathy Dutchak (Systems/Tech Svcs Libn) recently presented to the Innovative Users Group in San Francisco. An abstract of their message:

Encore, ResearchPro and WebBridge make it easy to introduce students to catalogue and basic article searching. See how we have incorporated these tools into our orientation classes. With 40,000+ students at BCIT, only a small percentage participate in research skills classes. We will also show how we use ResearchPro and WebBridge to maximize access to the products we license, giving students seamless results.

Alumni Association raises funds for ehPod

The Alumni Association has raised funds that will be used to install new screen technology into a number of our ehPod (= 24x7 extended hours Pod) project rooms. The consoles will enable students to plug in a number of peripheral devices, creating a highly collaborative environment.



Chair Academy / Mentoring

The Library Services Director had the honour of mentoring two BCIT colleagues (an Associate Dean and a librarian) currently engaged in the Chair Academy for Leadership & Development. The Academy has been a “life-altering” experience according to both participants – and a huge privilege for the Director!

Keeping our students' best interests at heart...

Through personal donations, the Library staff has created a new student academic award. The “Library Services Staff Award” will be presented to an outstanding student at June convocation.

BCIT's Marine Campus Library upgrade completed in March



BCIT Library in 1967...

Note the 2nd paragraph "... included in the new facility will be a student typing room where students can bring their own portable typewriters or rent metered machines."



Library in August

Construction was begun on BCIT's new library building in August of last year. Possession date is set for August 1st, 1968, and the construction is reported as being ahead of schedule.

The \$1.5 million dollar building will have available study space for 500 students. Included in the new facilities will be a student typing room where students can bring their own portable typewriters or rent metered machines.

Plans are in the offing for seven listening carrels, where specifically prepared audio study material can be utilized. Tapes of important lectures and special tutorials may be prepared by the staff for student use. It is hoped to develop these carrels further to include some projection equipment for visual study aids as well.



The present library has two microtext readers and a sizable amount of microfilmed material (i.e. journals). It is hoped that with the space available in the new building, both the collection and the viewing facilities can be increased as this is an excellent method for storing large amounts of information invaluable to students. There are also plans to invest in a reader-printer which will enable students to reproduce pertinent information from microfilmed data.

A further innovation will be a sizable map collection. Maps play an important part in several technologies but are not available to students at present due to the space required for storage and viewing. There will now be room for proper facilities, and our library will become a depository for the Energy Mines and Resources Survey and Mapping Branch.

The bookstore will be relocated on the ground floor of the new building, with its own entrance and covered walkway. A major part of the ground floor will be given to the Audio-Visual Department for storage of equipment and film viewing, as well as a studio for the production of experimental films and transparencies.

The Technical-Vocational Curriculum Planning Centre, a branch of the Department of Education presently located at BCVS, will also move into the library. Their library will be integrated with ours and will serve BCIT, BCVS, and the Industrial Education Group. The Curriculum Development group is composed of writers, and a technical production staff who produce the course manuals used in high schools, vocational schools and BCIT.

Library Hours will remain as they are at present (8:45a.m. to 10:00p.m.) but will be subject to change on student demand.

The new library will decidedly be an asset to each BCIT student, providing many new and varied facilities, and much more study space.

- The Link, Monday February 19th, 1968 Vol.6 No.3

Camosun College

submitted by Sybil Harrison, College Librarian

Camosun Libraries are still experiencing significant growth in demand for services since the completion of renovations. In addition to managing the increase in demands, library staff have worked hard to establish new relationships with new building partners - IT Services, Writing Centre and Learning Skills and the Learning and Teaching Centre. The Learning Commons partners meet monthly and collaboratively address building issues (security, custodial, printing and computer issues etc.) and policies (common room bookings).

Over the winter months, Visual Arts and Fine Furniture faculty hung pieces of the College art collection in both libraries. In addition to the permanent collection, both libraries have display cases for rotating displays for both pieces of fine art and pieces created by students in fine furniture and other trades programs.

In December we launched an online booking system for student study rooms. This new service was welcomed by both students and staff.

In March a new coffee shop opened within the Lansdowne Library building. The space was previously occupied by the Student Association. A contest held to name the coffee shop with the winning entry "By the Books Coffee Shop" announced on opening day.

Almost 1,500 students completed a library and learning commons survey. 49.4% strongly agreed and 43.9% agreed that they were pleased with the atmosphere of the library. Wireless access, computers, quiet individual study spaces and hours were ranked as the most important facility issues. Research help, student cards, writing centre help and help with citations were listed as the most important services provided. We were intrigued to see that many students felt that Facebook and other social uses on library computers should not be allowed. We asked students about their personal technology: 81% owned a laptop, 49% owned a smartphone and 5% owned a Kindle, Kobo or other e-reader.

The pinnacle of our busy first year in our renovated spaces was the announcement that our renovation project won the BCLA Merit Award for buildings. See "How to WOW Librarians" at

<http://camosun.ca/ccr/news/2011/apr/wow-librarians.html>

Staff

Claire Dolsen, Library Access Services Supervisor at Lansdowne retired in February. Claire worked at Camosun for 20 years. Her library career started at UBC when she was a student, and she worked in public and academic libraries in Vancouver, Calgary and Toronto. Donna Blair is the new Supervisor at Lansdowne.

Other news

The library partnered with Student Employment Services to present a Living Library event in March. This living library focused on sharing personal stories about career paths within the provincial government employees. Twelve "living books" were available to students for a 20 minute check-out over a 3 hour period. Library staff created an online catalogue of the books using LibGuides. The site had over 2000 hits in one week. Students who could not attend the event enjoyed reading the biographies of the volunteer books.

Copyright has become the emerging issue at Camosun. In January the library offered three Copyright Q & A sessions for faculty and staff and updated information on the copyright LibGuide. We are also finding that faculty are increasingly concerned about plagiarism and poor quality of citations. Librarians are working with faculty to address this concern.

On May 2 Camosun held the 5th annual Walls Optional Conference. This day-long conference for staff and faculty is a collaboration between Distributed Education, Faculty Development, Information Technology and the Library. Tony Bates was the keynote speaker and the theme was "Will technology replace the campus." Sybil Harrison co-presented with the bookstore manager (Laura Lea Berna) on e-books.

During the spring librarians Jennifer Lambert and Margie Clarke participated in the annual Arts and Sciences faculty conference, presenting a session on Information Literacy. Camosun hosted the provincial Business articulation meeting and Sybil Harrison presented a session on recent business books.

The BC Library 100th anniversary conference was held in Victoria and Sybil Harrison was the conference chair.



Capilano University

submitted by David Lambert, Library Coordinator

The Northwest Commission on Colleges and Universities (NWCCU) confirmed the continuation of Capilano University as a candidate for accreditation. In its report, the NWCCU noted the need for a full time library administrator. This was also the conclusion reached by an external review team that visited the Library in January. Subsequently, the University has made hiring a director a priority.

President Kirs Bulcroft held a series of World Cafes dealing with themes on learner centered universities. Other initiatives by the administration include membership application to the Association of Universities and Colleges of Canada (AUCC) and an organizational restructuring that sees the Library reporting to the VP Education instead of to the VP Student and Institutional Support.

In the area of space planning, we continue to move toward a learning commons model. Completion of the Bosa Film Centre will free up space in the library building to allow integration of student gathering spaces and student services. In preparation, a Learning Commons committee has been formed and a space planning consultant has been hired.

On the personnel front, George Modenesi has announced his retirement effective August 1, 2011. In his near 35 years of service at Cap, George has served as Coordinator, Reference and Instruction Services Librarian and Borrower Services Librarian. We will miss George's wisdom and humour.

College of New Caledonia

submitted by Katherine Plett, Library and Media Services Director

We had the pleasure this spring of touring the College Board and giving them a presentation on our services. Another highlight was a visit from the new Minister of Advanced Education, Naomi Yamamoto, who seemed to have a real appreciation for the work we do.

New Furniture!

Thanks to some extra capital, we were able to replace all of our student carrels, tables and chairs in April. A "Furniture Feedback" questionnaire was circulated and drew favourable responses from students: "awesome," "light colours are good," "comfortable and brighter," "my back thanks you" for the chairs.



The Students' Union were happy to get some of the older (but still serviceable) chairs for a lounge they will be setting up in our new Technology Building on campus.



Fundraising Gala

This year, we prepared a “wish list” of items for the CNC Fundraising Gala Dinner, and were thrilled with the outcome. We are getting new shelving for our ECE/Children’s collection, new Art Panels for displays, and a new IntelliGlobe Interactive Globe.

Displays

Spring displays featured the Cinema CNC Film Festival, Black History Month, new Mining programs, Fine Arts student works, a magnificent Easter Egg collection, and the local Botanical Society’s Plant Sale and heritage garden.



New CNC Art Collection

The College has established a permanent collection of student art. The 2011 collection has been entered into the library system, and in a few weeks we will start circulating artworks “just like books” to individuals and departments on longer term loan. What fun!

Lab Updates

One of our labs has been converted to Windows 7 virtual machines with Office 2010. Both labs now have duplex printers - a great saving on paper!

e-Books and Copyright

For this year’s “May Days” college-wide PD event, the library hosted sessions on e-Books and Copyright, two topics which have been attracting great interest these days! Work on Access Copyright interrogatories continues...

Collaboration with School Librarians

CNC and UNBC librarians were pleased to attend a meeting with local secondary school librarians,

to share ideas on how students could be better prepared for college and university.

Planning for the Future

Our Vice President of Student Services, Cathe Wishart, recently facilitated a planning session for all library/media services staff which was very inspirational. Information from the session will be used to develop our Departmental Plan, in line with CNC’s Strategic Plan and new Education Plan.

SIRSI Upgrade

In June, we will be migrating from Unicorn to Symphony, and from WebCat to eLibrary. Hopefully it will be a smooth transition.

Douglas College

submitted by Carole Compton-Smith, Director of Learning Resources

In the Community



Once again the Douglas College Library and Child Family and Community Studies faculty teamed up with the Coquitlam Public Library to raise funds for staffing the Busolwe Public Library in the Butaleja district of Uganda. All monies collected from fines, withdrawn book sales and the ever popular pub night ticket sales raised close to \$3000 which more than covers the cost to keep the library open to the Butaleja public for a year. Carole Compton-Smith will have the great pleasure of visiting the library in person as she joins the Douglas College Uganda Project this spring.

Learning Centre



Online Services
Coordinator Kim Tomiak,
is a contributing concept

committee member of WriteAway – which, modeled on the success of AskAway, is a collaboration by BC post-secondary institutions working together to create a seamless network of tutors and resources for learners across the province to access writing assistance when and where they need it.

Library



We've gone mobile!

Thanks to Web Design guru Amanda Michelsen and Emerging Technologies Librarian Debra

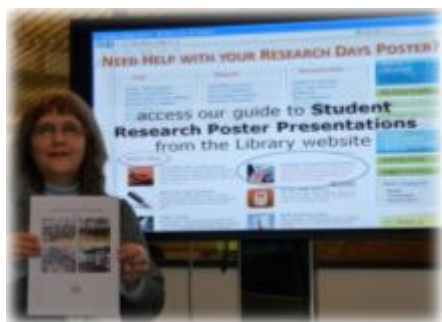
Flewelling, our mobile learner pathways include library services!



Debra Flewelling also participated as the Library's presenter in the Silver medal winning Interactive Video Tour produced by Douglas College's

Student and Enrollment Services Department – see <http://www.douglas.bc.ca/services/video-tour.html>

The award was presented to Ted James, Director of Student and Enrollment Services by the USA's National Council for Marketing and Public Relations (NCMPR) in its Paragon Awards "Online Services" category. This year more than 80 judges from around the U.S. reviewed over 1,850 entries in the annual competition, which recognizes excellence in communications exclusively among two-year colleges. The host of the video is Sarah Canero, a first year theatre student at Douglas. Congratulations to Sarah and Ted, along with all the employees who participated.



Technical Services Librarian Gretchen Goertz promotes her on line guide about how to create a research poster (<http://guides.douglas.bc.ca/ResearchPoster>) which is also showcased on our digital signs.



Web Development Librarian Dianne Hewitt, conducts a one-on-one research appointment with a student in her office. Dianne piloted this service in September 2010 and it has grown to include most of our librarians as it proves a good fit with our students. In the fall 2010 semester over fifty students booked an appointment for a specialized research interview with a Librarian.



cataloguing technicians. KUDOS! Pictured are Clive Morgan, Jean Kim, Catherine Doll and Kathleen Peters.

Technical Services team proudly demonstrates via an empty book truck that all processing for 2010-11 was complete prior to March 31. This has now become an annual "end of fiscal year" goal for our



Jacquie Ticknor who manages our 'staff picks', shows off a sample of the more than 600 books bought for the annual "summer reading" initiative. Staff comment that biographies are big favourites with students. This promotion

and the annual promotion of our feature film DVDs around Oscar time each year are ways we encourage students to see the Library as

something more than a resource for their curriculum assignments.

Looking Ahead

Szabi Stikker, who replaced Sam Cheng as our Educational Technology Librarian will be teaching our Information Literacy credit courses LIBR 1111 and 1113 this fall.

This is Carole Compton-Smith's last submission to this publication. She will be retiring from Douglas College on May 31.

Editor's note:

At the spring meeting, we said a fond farewell to Carole. As you can see here, the cake was magnificent!

Carole writes: *Many thanks to all of the CPSLD group for the support and great knowledge resource that everyone brings with them and that I have benefitted from over the ten years that I have been a member of the group. I have enjoyed being the Chair of CPSLD, and will really miss our meetings. I know that they will continue on into the future and be as vibrant as ever! Thanks and my best wishes to all.*



Justice Institute of BC

submitted by April Haddad, Institute Librarian, and Christine-Louise Dujmovich, Reference Librarian



New Librarian @ JIBC

Congratulations to our newest full-time librarian, Farrah Little. Farrah has just been hired in the newly formed position – Reference and Copyright Librarian.

Farrah had been working with us for the last three terms covering our evening hours.

After hiring Farrah, we learned that her father had been an instructor in the early days of the Police Academy. Small world, isn't it?



Virginia Chisholm Award goes to JIBC staff member!

Magda Skrypichayko, a library tech student at Langara, who works every second Saturday in the JIBC Library, received the Virginia Chisholm Award to attend the BCLA Conference in April. Here are a few of her comments:

With specific intent to support attendance and participation in the 2011 BC Library Conference, the CPSLD-BCLA Virginia Chisholm Memorial Award provided me with an educational opportunity that I would not have had without it. The extra funds eased financial concerns (registration fees + hotel accommodations + ferry

fares to Victoria – one missed work shift... oh, my!) and the support from library professionals increased my confidence and interest.

Before the conference I helped out in the BCLA office, assisting with the organization of registrants and event tickets and providing an ear for the venting of frustrations over last-minute details. Such behind-the-scenes involvement gave me much insight into the details of event planning (and even made me consider that I could be game for such a challenge!)

Having put in my volunteer hours beforehand, I was able to immerse myself in much of what the Conference had to offer. Thoughtful lectures by people I can soon consider my peers, inspiring author talks, and discussions on the sorts of topics that in the rest of my life I have to keep to myself - there was much for me to take away from the weekend.

Being a part of the BC Library Conference was an enlightening experience. I appreciate CPSLD and BCLA for their assistance and encouragement in getting me there.



New Website

We launched our new website in March 2011. Visit us @ <http://www.jibc.ca/>

Information Literacy Tutorial



The JIBC Library is very pleased that their Information Literacy Tutorial will be available for students this Spring!

Librarians Farrah Little and Marjory Jardine built on the work started by Karen Liebel. Designed with five modules, the Tutorial takes students through the Research Process, complete with self-assessments, practice activities and a feedback survey.

During the development phase, the Librarians solicited feedback from students and other JIBC faculty and staff. The tutorial will be set-up as a free course through the JIBC – open to anyone to register.

The next step is to market the tutorial to JIBC Faculty, Instructors, Course Designers and Developers. The plan is to have the tutorial included in as many online courses as possible.

Bootcamp Webinar



In April 2011, the JIBC Library facilitated a webinar for the new Primary Care Paramedic (PCP) students studying at a distance.

Students were invited to attend an Adobe Connect meeting which included presentations by JIBC staff from Educational Technology, Library, Financial Services and Counselling Services. Each presenter spent 10-15 minutes highlighting services of value to the students.

The most popular presentation was the one in which 2 existing PCP students spoke about their experiences in the PCP Program. The new students had many questions and learned a great deal about what was ahead for them!

The webinar was a learning experience for the hosts, too. A number of technical glitches reinforced the mantra: practice, practice, practice and then practice some more!

30 years at JIBC! (written by Christine-Louise)



Congratulations to our leader!! April Haddad received her 30-year service pin and certificate at the annual JIBC Excellence Awards Ceremony, held in April 2011. Upon reaching the stage, April was given a standing ovation – now that is recognition!

April inaugurated the newly formed JIBC 30-year club – she's hoping for new members soon.

Kwantlen Polytechnic University

submitted by Jean McKendry, for Cathy MacDonald, University Librarian

On 3 February, the Chinese New Year celebrations welcomed the year of the Rabbit, promising that 2011 would be much quieter than the previous year of the Tiger. So far, the year of the Rabbit has not been very quiet around Kwantlen Polytechnic University.

Just as our Chinese New Year library decorations were being put away for another year, President and Vice-Chancellor David Atkinson announced on 18 February that he would be leaving the university on the 30 of June to become the new president of Grant MacEwan University in Edmonton. In the three years that he has been president at Kwantlen Polytechnic University, he has helped to make many good things happen, and he will be missed.

Precisely at 10 am on 26 January, everyone at Kwantlen Polytechnic University participated in the province-wide Great BC Shake Out to help raise earthquake response awareness across BC, but none of us ever imagined how much earthquake and tsunami damage would be done in the equivalent few minutes that we were huddled under our desks, just weeks later, across the Pacific. The Tohoku 9.0 earthquake and tsunami in Sendai, Japan on 11 March has completely overshadowed the 6.3 earthquake in Christchurch, New Zealand on 22 February.

After Hurricane Katrina and the floods in New Orleans in August 2005, it was realized that “libraries should be considered a vital source to citizens and the disaster planning community before, during and after natural and manmade disasters” (Braquet, 2010, 2). The National Library of Medicine (2007) created a comprehensive disaster website: Disaster Information Management Resource Center <http://sis.nlm.nih.gov/dimrc.html> and Florida State University (2008) has developed a hurricane preparedness website for libraries <http://hurricanes.ii.fsu.edu>. Both these websites are discussed in “Library experiences of Hurricane Katrina and New Orleans flood survivors” published in Vol. 20, Issue 1 of the open access journal *LIBRES: Library and Information Science Research Electronic Journal* in March, 2010, submitted by Donna M. Braquet, an academic librarian at the University of Tennessee at Knoxville. Reading Braquet’s article begs the question: Are libraries in BC adequately prepared for a disaster? Is anyone interested in creating a library disaster preparedness website for BC libraries?

At Kwantlen Polytechnic University, we are very fortunate to have the expertise of Guy Corriveau, the new Manager of Emergency Planning, who has much work to do in preparation for every imaginable type of emergency, compounded by the logistical nightmare of our four campuses.

You can read more about Guy on page 11 in the April 2011 issue of *University Affairs*.

Significant happenings around our university campuses and libraries include the implementation of several new degree programs, as well as renovations and relocating programs to accommodate all the new students who will be arriving at Kwantlen in the coming years. If federal Liberal election promises come true, more students will be able to afford to attend university in the coming years.

Kwantlen libraries are supporting students too. In September 2011, students with demonstrated financial need who are English Majors with a minimum 3.0 GPA can apply for the new Library Employee Award for English. One award of \$1000 will be presented at the January 2012 Awards ceremony.

Last November, the Surrey Board of Trade released a report called *Education Today/Productivity Tomorrow*, justifying the need for considerably more provincial support for post-secondary education south of the Fraser River. The complete report can be found at <http://www.businessinsurrey.com/education> Here are some of their facts and findings:

- One third of Surrey residents are under age 19
- Twenty per cent of all the babies in BC are born at Surrey Memorial Hospital
- The Surrey School District has the largest school population in the province
- In five years [2016] one third of all the high school graduates in the province will be from a South Fraser school
- Currently there are only 100 post secondary seats per 1000 students in the South Fraser post-secondary region, compared to the provincial average of 244 post-secondary seats per thousand students. At present, Kwantlen Polytechnic University and Simon Fraser University Surrey campus serve the post-secondary needs south of the Fraser River

Some of the new Kwantlen degrees, that were recently approved by the provincial government that will be offered in September 2011 include:

- Bachelor of Arts, Major in Asian Studies [Richmond]
- Bachelor of Arts, Major in Creative Writing
- Bachelor of Arts, Major in Philosophy
- Bachelor of Arts, Major in Policy Studies

- Bachelor of Arts, Minor in Counselling
- Bachelor of Business Administration in Marketing Management
- Bachelor of Design, Product Design (soft goods) [Richmond]
- Bachelor of Fine Arts, Visual Arts
- Bachelor of Horticulture Science in Urban Ecosystems OR Plant Health [Langley]
- Bachelor of Science in Health Science [Langley]
- Bachelor of Science, Major in Biology
- Bachelor of Technology in Trades Innovation [Cloverdale]

Kwantlen librarians will be very busy over the summer selecting appropriate library collections for each of these new degree areas.

Also this summer, the Kwantlen library catalogue will be enhanced with the addition of Summon™ web-scale discovery service, “a revolutionary tool that provides instant access to the full breadth of the library’s collection through a single search.” See: <http://www.serialssolutions.com>

Kwantlen libraries recently joined CRKN. Since January 1st, we have had access to Early Canadiana Online, Sage Premiere, Wiley Online Library and Science Direct, including some backfiles.

Librarian Allison Richardson will become the new Cloverdale-based librarian in the Fall term, after we have wished both Cloverdale librarian Susan Bruchet and supervisor Jane Robinson, both very long and happy retirements. Rob Jacobson, Langley library supervisor, will become Cloverdale library supervisor.

This year, the following people were recognized for their service to the university and the library:

10 Year Recipients:

Cora Chan – Audiovisual Technician
Denise Dale – Librarian
Vicki Effertz – Library Technician
Lima Mendonca – Library Technician
Andrea Page – Audiovisual Circulation Technician/Supervisor
Jasmin Sangha – Inter-Library Loan Technician
Heather Shupe – Library Technician

15 Year Recipients:

Susan Bruchet – Librarian
Caroline Daniels – Librarian
Paula Pinter – Technical Services Assistant
Bev Boyd – Technical Services Supervisor
Joanne Caplette – Documentation Technician
Martha Hastie – Library Technician

Kathie Holloway – Audiovisual Circulation Technician

Jan Penhorwood – Librarian

Linda Rogers – Librarian

Jacinta Sterling – Library Technician

20 Year Recipient:

Debbie Smith – Library Resources Technician

29 Year Recipient:

Donna Haider- Library Technician

At the Richmond campus, the library renovation is nearly complete. The Richmond Learning Centre relocated into the Richmond library. This renovation was funded by the federal Knowledge Infrastructure Program, and Richmond MP Alice Wong toured the Richmond library with Cathy MacDonald on 15 March. More renovations are underway to update the Richmond campus. On 26 April, the in-house library professional development day will be held at the Richmond campus library. The theme this year is research at Kwantlen.

At the Langley campus, the swanky new Admissions area is nearly complete. In 2012, Community and Health Studies is moving to Langley from Surrey, along with 600 FTE nursing students. This summer the Langley library physical reorganization will begin in order to accommodate the large nursing collection from the Surrey library. New science labs are needed at the Langley campus for the School of Horticulture and for the nursing students. With all that is planned for the Langley campus, the Langley library needs to be refurbished.

Results of the *Globe and Mail 2010 Canadian University Report* graded Kwantlen libraries with a B+, which isn’t so bad, considering the amount of change we are currently experiencing, but there is still much room for improvement. An online student survey was conducted this term, with over 2000 respondents. Analysis of the survey will be useful for planning library improvements. Also, in the coming months, the new Mission and Mandate and Vision Statement for Kwantlen Polytechnic University is being used to guide the creation of a new institutional brand for the university.

If the pace of the first three months of the year of the Rabbit is any indication of what’s ahead, this year is turning out more like the year of the Energizer Bunny around Kwantlen libraries! Stay tuned!

Langara College

submitted by Grace Makarewicz, Director, Library and Library Contract Services

Staff News



Patricia Cia is the new Department Chair effective May 1st. Patricia assumes the job from Joyce Wong, who is now Coordinator of User Experience, a new position and role. Patricia was awarded Outstanding Information Professional from SLA Western Canada Chapter on November 24, 2010. Patricia also retains responsibility for Technical Services.



Judith Neamtam has retired from a 34 year career as librarian and Department Chair.

Instruction

Our Instructional group went live recently with an online library instruction tutorial. The tutorial covers basic research methods and orientation. It is linked to the Blackboard interface upon instructor request. We continue to do specialized face-to-face instruction.

Discovery Software

Under the direction of Systems Manager Brent Searle, we are beta testing Encore 4.1. We have been conducting focus groups with students to determine what students are looking for in a discovery layer, and have been comparing the performance of several products.

Professional Development

Langara staff enjoyed an off-site professional day at Douglas College in April, which included a presentation on Douglas' Learning Centre and an e-Book session with SFU's Gwen Bird.

UNBC's James MacDonald spent a day at Langara in November, presenting a workshop on Mobile Devices and Services. Innovative site colleagues from BCIT, Capilano, and Douglas joined us in the afternoon for roundtable discussions.

Dr. Michael Eisenberg from The Information School at the University of Washington gave a presentation in January about *How College Students Seek Information in the Digital Age*. He presented findings from his research and also provided practical recommendations on how we can best support and engage our students.



CILS News

Addition of Kurzweil to Alternate Format Production

Kurzweil is a software package that provides text-to-speech, writing and learning assistance to users. Kurzweil is used by K-12 students, so in order to provide a continuum of service, CILS has purchased several licenses to Kurzweil 3000, and developed new production procedures.

CAER (Canadian Association of Educational Resource Centres for Alternate Formats)

CILS conducted a survey and analysis of CAER members' cataloging and metadata practices. The findings will be shared at the May national CAER meeting.

Promotional and Educational Activities

CILS hosted Kwantlen Disability Services, met with ATBC, and conducted an online training seminar for TRU.

As a follow-up to CILS research "Building Capacity: Recommendations for the Provision of Accessible Resources to BC Trades Students," CILS librarians Ryan Vernon and Stephen Blaeser met with BC's Industry Trade Authority (ITA) to discuss accessibility of trade resource materials.

North Island College

submitted by Mary Anne Guenther, Coordinator, Library Services

The Library's Community Borrower program, currently in its third year, continues to attract new members; there were 63 registered Community Borrowers in January 2009; in January 2011, 248. The distribution of our Community Borrowers is represented in the following: 131-Comox Valley; 50-Campbell River; 63-Port Alberni; 4-Port Hardy. Community Borrowers have borrowed just under 1500 items (1494) since January 2009.

The Library has recently acquired two streaming video collections of approximately 1800 titles from Films on Demand. The Technical collection covers topics in Automotive, Building and Technical trades, Technical communication and Engineering technology; the Health and Medicine collection covers content on Diseases, Human anatomy and physiology, Health care and treatment, Personal health and wellness, Public health and Health Careers.

Work continues on developing subject guides, accessible at <http://libguides.nic.bc.ca/>; subject guides bring together relevant research information on specific subjects, including books and videos, article and research databases, websites, writing and citing resources. The most recently published subject guides are on Aboriginal Studies, Adventure Tourism, Political Science and International Relations and Sociology.

The library is holding a workshop on First Nations Resources and Services on May 2nd; invited

guests include the librarians from the Courtenay branch of Vancouver Island Regional Library and the Aboriginal Curriculum teacher from School District #71.

We held our third annual NIC Reads event on March 29th; the committee selected Maritime author Frank McDonald's book, *A forest for Calum*.

Northern Lights College

submitted by Janet Beavers, Coordinator, Library Services

Staff

The Library acquisitions clerk, Sheila Taylor, retired after being in the position for over 20 years. She is sorely missed but we have hired Debbie Mingo from another position in the College to assume this role. Gloria Rounds our cataloguer received her 25 year service award this year and we really appreciate her years of experience.

Projects

One of NLC's larger student groups is in the courses and programs offered online, especially in Early Childhood Education. From September 2010 we have been digitizing copyright-cleared published works and adding database links for over 30 courses in the D2L (Desire to Learn) course management system. Faculty and students really welcome the ease of access.

As the construction of the Centre of Excellence for Clean Energy Technologies, more familiarly known as Energy House, nears completion, we have been building a library collection of related materials as a special collection for use by our whole community. The collection will be on display during the official opening of the new building .

The Main Campus Building at NLC in Dawson Creek is undergoing extensive renovation and will include the library. We've been weeding our collections to prepare more user space, quiet study rooms, and meeting spaces. The architects have provided some preliminary drawings and we're rapidly educating ourselves on the changing needs of library users so we can aim for the best for our students. We're planning on a webpage with before, during and after pictures to keep people up-to-date amidst the confusion.

Connections have been made with ed tech folks at a local high school district to discuss technology matters of mutual interest. This is an important collaboration for us as our numbers of dual-credit students are rising. Program areas include Esthetics, Auto Maintenance, and English. Recently the Grade 11 English students visited for an introduction to the types of materials and services they can expect at post-secondary institutions, especially the research databases. They later commented that they were “overwhelmed” by the number of resources available and that they’re happy they have another year to get used to it.

Last Fall we subscribed to Libguides to handle our 40+ subject guides. While we’re busy reformatting all our guides we discovered that we can also use it to manage the research databases on our webpage. One really nice feature is the statistics report and we’re surprised by the numbers using our subject guides. We’ll see what kind of numbers we get on the databases now that the page has been up for a while

Collections

We’ve added records to our catalogue for the Canadian Publishers Collection from e-brary as well as the book titles through e-HLbc totaling about 8,000 titles. Our faculty are excited about the possibilities especially for the distance students.

Northwest Community College

submitted by Melanie Wilke, Coordinator of Library Services

Northwest Community College is pleased to welcome Denise Henning as our new President and CEO. Dr. Henning comes to NWCC from University College of the North (UCN) in Manitoba where she served as president and vice-chancellor since 2006. With a reputation for building relationships with colleagues, communities, and other post-secondary institutions, we are excited to have Dr. Henning join our college.

The Smithers campus library is once again packed and ready for moving. Happily, this will be their final shift as they are moving into their long-awaited new library space. What a relief it will be to be unpacked and ready to serve our Smithers’ students by September.

We have been working on a small-scale project to increase student awareness of research

techniques and tools. Various courses included a research assignment which included making a one-on-one meeting with a librarian to get instruction on catalogue searching, database use, inter-library loans, resource evaluation and citation formatting. Although there was no grade offered by the librarian, this step had to be completed before the assignment would be graded. The response from the students was generally very positive and they were often surprised with the amount of research material that was available. Although it was a time-consuming project (the average appointment was one hour), it was definitely a success and several new instructors have asked to be included in the project next September.

The College Library partnered with various community groups to host a reading of *A Christmas Carol* as a fundraiser for both the community food bank and the NWCC student food bank. A total of \$1600 was raised. In addition to the money raised, community awareness of the student food bank was also raised and this resulted in a several corporate donations for our students.

Okanagan College

submitted by Ross Tyner, Director of Library Services

People

Claudia Valencia was the successful candidate for the Reference/Interlibrary Loan Assistant position vacated by Faith Peyton, who retired in December. Claudia began working for OC Library as a page in 1998, having completed a Bachelor’s degree in librarianship in Chile. From 1999 to 2010, she worked as a Library Clerk.



Faith says *adios* to OC Library

Jane-Marie James replaced Claudia as Circulation Clerk in Kelowna. Jane-Marie is nearing completion of her Library Technician diploma with Langara College. She worked as a teacher before starting her library career with Okanagan Regional Library in 2008.

In Penticton, Circulation Clerk **Joyce Duncan** retires at the end of April, having worked for Okanagan College since 2004.

In response to shifting demands for library services, two Technical Services employees, **Yvonne Caldwell** and **Trish Boleen**, have taken on regular Public Services duties as part of their appointments.

Systems/Acquisitions/Data Librarian **Gilbert Bede** attended ACCOLEDS 2010 and the BCcampus workshop on privacy and cloud-based educational technology.

Leanna Jantzi, Public Services/Business Liaison Librarian, is the new editor of the *BCLA Browser*. Her years of experience as a newspaper reporter should help her in convincing contributors to meet their deadlines.

Kelowna Campus Librarian **Michelle Ward** and Web Services Librarian **Roën Janyk** gave a workshop and tour to a group of Kelowna high school teacher-librarians as part of a teachers' PD day. Roën is also part of an ad hoc committee charged with reviewing the College website.

Taryn Schmid, Salmon Arm Campus Librarian, was asked to join the Diversity Committee of the College's STARS (Sustainability Tracking, Assessment & Rating System) initiative.

Projects and Initiatives

OC Librarians win national award for innovation

The librarians of Okanagan College are the recipients of the 2011 CTCL Innovation Achievement Award, for the development and implementation of the Course Integrated Library Research Instruction program (CILRI), which was described in the Fall 2010 issue of the *CPSLD Newsletter*. CTCL is the Canadian Technical and College Libraries section of CACUL (the Canadian Association of College and University Libraries section of the Canadian Library Association). The CTCL Awards Committee noted that CILRI "is an excellent example of librarian-led, multi-campus collaboration with faculty in an academic school."

Food for Fines

In November/December, the Library ran a successful "Food for Fines" campaign, which allowed students to reduce their library fines by two dollars for each food item they contributed to local charities. The maximum fine forgiven per student was twenty dollars. The Campus Library Assistants – **Star MacGregor**, **Daniel de Groot**, **Claudia Cable**, and **Deborah Cutt** – deserve much of the credit for the program's success.



A student library employee delivers 8 boxes of food to the Kelowna Food Bank

Research Skills Survey

As part of a Grants course in the San Jose State University MLIS program, Circulation Clerk **Sherri Savage**, with the assistance of Vernon Campus Librarian **Jennifer Sigalet**, is conducting a research skills survey. The survey seeks to determine college professors' expectations of first year students' research skills. The results of the survey will assist the Library to develop and enhance its information literacy programs. The preliminary results will be presented as part of Jennifer's "Bridging the Gap" session at WILU 2011 in Regina.

Citation Realities and Expectations

Since joining OC as librarians less than a year ago, **Leanna Jantzi** and **Roën Janyk** have taken a keen interest in the Library's role in assisting students with bibliographic citations. They started by developing and delivering workshops to students on APA Style and have followed up with the creation of a research project that will study faculty expectations and practices, and student expectations and abilities vis-à-vis bibliographic citation education and assistance. The survey will be conducted in Fall 2011. As a first step in the project, librarians and reference assistants are changing the way in which they collect statistics about citation-related reference questions.

Camtasia Tutorials Style Guide

The Library's Information Literacy Working Group – **Jennifer Sigalet, Leanna Jantzi, Michelle Main** and **Taryn Schmid** – is developing a template for the creation of animated information literacy tutorials using Camtasia screencasting software.

Copyright

Since June 2010, when Access Copyright filed its post-secondary tariff with the Copyright Board, post-secondary institutions across Canada have been spending considerable time and energy contemplating and acting on the issues involved in the use of copyright materials in education. Here are some examples of recent copyright-related projects and initiatives at OC Library: **Leanna Jantzi** has developed a Copyright FAQ (<http://libguides.okanagan.bc.ca/copyright>) that attempts to answer faculty questions about copyright. It is licensed under a Creative Commons Attribution-NonCommercial-Share Alike license, so can be shared and adapted for non-commercial purposes; in Winter 2011, **Fran Drummond** was seconded from her Circulation duties to assist with a copyright compliance project that included an analysis of the use of course packs and library reserve and interlibrary loan services; in February, the Library hosted a presentation on copyright in education, by Rob Tiessen of the University of Calgary Library. You can watch a recording of Rob's presentation at <http://vimeo.com/20314778>

Electronic Resources Management

Roën Janyk, with the assistance of **Yvonne Caldwell**, is working on the implementation of the CUFTS ERM. Initially, the Library's use of the system will be confined to the public presentation of online research resources (A-Z List). Ultimately, it will be used for a number of administrative functions as well.

Web-Scale Discovery

After studying a variety of options, the Library has agreed to a 3-year contract for **Ebsco Discovery Service**. Web Services Librarian **Roën Janyk** and others will be busy implementing **EDS** from now through the summer, with the hope that the system will be available to OC Library users in the Fall.

Research Guides home page redesign

Web Services Librarian **Roën Janyk** initiated a review of the Library's research guides landing page, currently hosted on the College's IronPoint CMS, and proposed replacing it with a modified version of the Library's LibGuides home page. As

part of the redesign process, **Roën** and **Leanna Jantzi** ran a small-scale usability test, with students, of two versions of the LibGuides page. The new research guides landing page is expected to be available soon.

Library Tech Practicum Students

This April/May, the Library is hosting three Library Technician diploma practicum students, two from Langara and one from UFV. Kelowna Campus Librarian **Michelle Ward** is bravely assuming responsibility for supervising all three students.

Salmon Arm summer opening

Thanks to one-time funding, the Salmon Arm campus library will remain open throughout the summer this year, rather than closing during the campus library assistant's vacation period. The Salmon Arm library is the only OC campus library that does not regularly open Monday-Friday from May through August.

Web-based meetings

In the Winter, the Library experimented with the use of Elluminate web conferencing software for one of its bi-weekly Library Management Committee meetings. Based on the success of this trial, we plan to meet via Elluminate for every other meeting starting in the Fall. By doing so, we hope to overcome geographical barriers, reduce travel costs, and use the software's screen-sharing and document-sharing capabilities to enhance the effectiveness of our meetings.

Windows 7 / Office 2010 / Virtual desktops

All of the four campus libraries' information commons computers (approximately 150 in total) are scheduled to be replaced this summer, at the same time that the College is upgrading to Windows 7 and Office 2010. We recently learned that the Kelowna Library information commons will be one of the first implementations of virtual desktops at the College. We are crossing our fingers that this all goes smoothly and that the virtual desktops will result in improved response time from IT Services when software changes are required.

Collections

E-Books

The Library recently purchased licenses for the *Canadian Health Research Collection* (through eHLbc), the *Canadian Public Policy Collection*, and Elsevier's *Social & Behavioral Sciences College Edition*. A patron-driven e-books acquisition program is planned to begin in the near future.

Licenses

Recently licensed research databases include *Alternative Press Index*, *Passport GMID*, and *Criminal Justice Abstracts with Full Text*. The College recently purchased entertainment licenses for the showing of feature films with Criterion and Audio Cine, which the Library administers on behalf of users throughout the College.

E-journals

The Library converted more than 100 print periodical subscriptions to online, including 25 to *JSTOR Current Scholarship*.

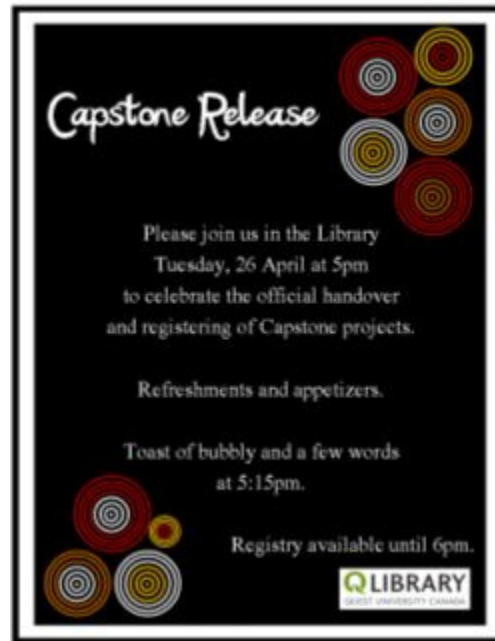
College-wide FTE and Program Growth

Since its rebirth in 2005, Okanagan College has experienced unprecedented student growth, with FTEs having increased by 70% (from 5,000 to 8,500) during the past six years. Without any additional staffing, Library employees have shown incredible dedication and stamina in coping with the additional demand being placed on them by so many students. At the same time, new courses and programs place new and increased demands on collections and services, especially when those new programs involve partnerships with other institutions, as do two recently announced programs at OC: The first two years of the BSN program is a partnership with UBC Okanagan, and the Applied Ecology and Conservation program, to be housed in the Penticton campus's new Centre of Excellence in Sustainable Building Technologies and Renewable Energy Conservation, is a partnership with the En'Owkin Centre, a post-secondary institution run by the Okanagan Indian Band.

Quest University Canada

submitted by Tina Sherlock, Public Services Librarian, for Venessa Wallsten, University Librarian

The end of April is bringing lots of excitement around Quest. The Library kicked off the graduation ceremonies with "Capstone Release," a freshly created ritual that invites graduating students to hand in their Capstone projects in style!



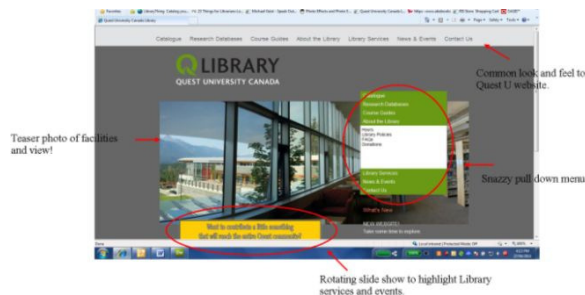
Venessa was on hand to sign the registry as students proudly handed over the results of their 2 years of hard work. No celebration would be complete without a little sparkling wine and teary-eyed speeches. We commissioned our amazing library page Gail to cook the appetizers for this event- she did a fabulous job.





The rest of graduation week was jam-packed with Capstone presentations, student showcase and awards, a public lecture (Jay Ingram from *The Daily Planet*), a panel on Innovation in Education, a banquet dinner with faculty, staff, students and families, and the main event: Commencement Ceremony. To accommodate all of the guests, a huge tent was constructed over the rolling hills of our campus - an architectural feat that has taken weeks to build! The tent also accommodated the student-run Dancing Bear Music Festival, which kicked into gear within hours after Commencement. What a wonderful way to end graduation week!

It's not all a party up here at Quest... in between event organization and "representing the Library" by attending events, we've been working hard on various projects. One such project is the redesigned Library website. The launch date has been delayed over the past few months for various reasons but is now set for the beginning of May. Here's a preview:



Please take a moment to explore the site at <http://library.questu.ca/>. We welcome any feedback.

February brought big new news about Quest's great presidential search. David Helfand, our part-time Acting President, is taking a three year leave of absence from Columbia to serve as full time

President of Quest University. We are all pleased as David is very passionate about the educational philosophy and success of Quest.

At the end of May we're saying goodbye to our Library Technician Della Nelson and starting the hiring process to replace her. In September, our Senior Library Technician Shauna Bryce is reducing her hours to accommodate part-time study at UBC's SLAIS... we have finally convinced her to pursue her master's in librarianship! We look forward to Shauna applying all of her new knowledge to our workplace.

We are also undergoing a minor renovation within the Library itself this summer. Venessa's cave-like office will be transformed into what it should have been originally: a storage space. A new office space will be built off the north-east corner of the Library, allowing Venessa a bright space (with windows!) and much needed extra storage for the rest of us. Before and after pictures will definitely be included in the Fall newsletter.

Royal Roads University

submitted by Rosie Croft, University Librarian

As always, we'll start the report with an update on our new and soon-to-be acquisitions of the human kind. Librarian Will Meredith and his wife are expecting their second baby in June, Library Assistant Norman Macleod and his wife are expecting their second child in August, and Natalia Morrison - formerly a casual Library Office Assistant and now Library Assistant, Copyright - and her husband are expecting their second child in August. Also on the staff maternity front, Erin Lacasse, Library Assistant, Interlibrary Loan did not return from maternity leave as she is already expecting her second baby. Lara Kinnear, who has previous experience at the public library in Ontario, has taken over Erin's position on a fulltime permanent basis. Plans to perhaps diversify the library revenue stream by opening a fertility clinic in the interlibrary loan office are still in development.

RRU has also 'given birth' to its first ever brand new building! The Learning and Innovation Centre was completed at the end of March and is just now opening for students after the mandatory month long period of off-gassing for LEED certification. The new building dramatically expands our classroom and student space on campus, as well as adding some fun new rooms for video conferencing.



Our big project in the library for this year was the launch of Summon and redesign of our library website in February. We implemented Summon and, with help from an IT co-op student from Camosun, we did a major redesign of our library website to highlight that new service. As with all significant changes, we have had mixed feedback, but students and faculty are settling in to the new functionality. Here's a photo of our launch.



Other new library technology includes a license for VDX as our new interlibrary loan software, though implementation is still in process. Previously we had been using OpenILL, which halted development a few years ago. We have also just upgraded our instance of DSpace to include LDAP authentication. Our ETD (electronic theses/dissertations) collection is slowly growing

and LDAP will help us with workflows around that and other planned collections. We are also just about to launch a new mobile site for the library. Rather than a mobile optimized version of our website, it will be a dedicated mobile site with simple navigation to some of our most highly used services.

RRU Library has also acquired some new collections. The Sage Handbook series as well as the Sage Research Methods Online database have been warmly received for their high quality content. We also made a significant purchase of Springer ebooks with backfiles to 2005. Springer ebooks render as simple, downloadable pdfs and have a multi-user model. They even look good on my phone, which is more than can be said for most ebooks. We are also planning on a patron driven acquisition (PDA) ebook project within the next few months. RRU's monograph collection is now about 60% electronic and growing.

Ebook acquisition and technical services workflows have as a result become an area of interest for our technical services librarian Corey Davis. Corey presented on ebooks at a number of conferences recently including BCLA, ACRL, and also the upcoming CLA conference.

In other RRU Library news, we found that 2010-11 was our busiest year ever for reference, and our stats show an increase of about 20%. The reference service that our librarians provide has always received outstanding feedback and word of mouth among students keeps our popularity growing. RRU also recently entered into an agreement with Study Group International to transition international students into an English speaking academic setting. As a further outcome of the partnership, RRU will also be offering years 1 & 2 of undergraduate learning for the first time. To this point, our undergraduate programs have only covered years 3 & 4.

Now back to working on the copyright interrogatories...

Selkirk College

submitted by Gregg Currie, College Librarian

Angus Graeme is the new President and CEO of Selkirk College. He officially started his tenure on April 15, 2011. Angus began as an instructor at the college, followed by successful service as Department Head, School Chair, Dean and Vice President, Academic and Student Development. He has a B.Sc. in Forestry from UBC and Masters

of Arts in Leadership from Royal Roads University, and worked as a professional forester before starting his academic career.

Library News

The Library has a new librarian, Danielle Cossarini. As the new Public Services/Systems Librarian she will be handling reference work, library instruction, collections development and managing aspects of the Library's system and server. She has worked in the Library since September 2010, and her full-time position started on March 15, 2011. Danielle is a recent graduate of Dalhousie's School of Information Management, and also a Selkirk College Alumnus, having completed two years of University Transfer courses in 2005. A native of Rossland, Danielle is very pleased to be back in the Kootenays.

Jill Seaborn has accepted the position of Public Services/Cataloguing Library Technician at the Library on Castlegar campus. Jill has been managing our Library/Bookstore at the Silver King campus for the past five years and works in Castlegar once a week. She expects to be working full-time in Castlegar by June. Jill is taking over the Cataloguing Technician position from Rebecca Cleaver, who left Selkirk to take a position with the University of Calgary Libraries.

Thompson Rivers University

submitted by Nancy Levesque, University Library Director

The TRU Library is on the move! After months of weekly planning meetings, library staff are working with a moving company to shift one-third of the TRU Library collections to the new House of Learning. The librarians and library Manager have planned the move to the shelf-level. This level of detail is crucial for the smooth transfer of books, journals and A-V materials. As soon as we open in the House of Learning, we shift staff and materials in the Main Library in preparation for two months of renovations. The Main Library will have a Learning Commons with 34 computer workstations, more group study rooms, a combined Reference/Checkout Desk and an area for graduate students.

Lots of changes this summer but the end result will be wonderful places for students, faculty and staff!

Trinity Western University

submitted by Shawn Brouwer, Circulation Coordinator, for Ted Goshulak, University Librarian

Got Poetry? We do!

Dr. Herbert Rosengarten and Dr. Amanda Goldrick-Jones, editors of *The Broadview Anthology of Poetry*, have recently donated their substantial collection of poetry monographs to Alloway library.



Department of English professors Holly Nelson, Lynn Szabo, and Sara Pearson (pictured, l-r.) were delighted with the collection as it will provide students with excellent resources for their studies, as well as supporting professors' research and teaching.

The donation spans the centuries from the sixteenth to the twenty-first, with generous coverage of British, Irish, American and Canadian writers. When processing is complete, over five hundred books of poetry will have been added to the library's collection.

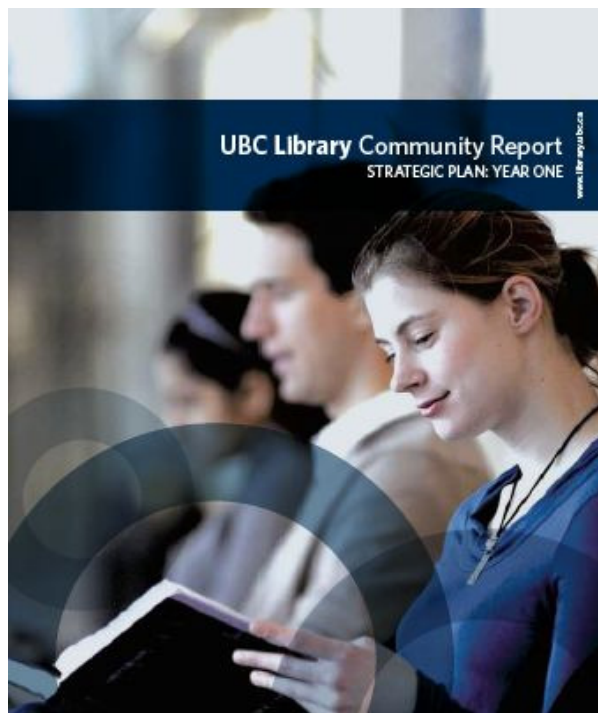
We'll Hear a Symphony

Alloway Library reached an agreement with Sirsi-Dynix to migrate our ILS from Horizon to Symphony this summer. It's a project that could inspire fear and relief at the same time for those of us who have come to know Horizon. Under the leadership of Project Manager Shirley Lee,

Library staff are undertaking training sessions and working through various charts, tables, action plans and reviews in preparation for our Go-Live date in mid-August.

University of British Columbia

submitted by Glenn Drexhage, Communications Officer



UBC Library launches inaugural Community Report

New spaces for students and researchers. An ambitious digital agenda. Engaging communities throughout British Columbia. Supporting the evolving roles of Library staff.

You can find out more about these topics in UBC Library's new *Community Report*, which highlights some milestones related to the Library's five strategic directions: Enhance Student Learning, Accelerate Research, Manage Collections in a Digital Context, Engage with Community and Create an Exceptional Work Environment. The report – available online and in hard-copy format – has been distributed to the campus community and external audiences.

As Ingrid Parent, UBC's University Librarian, notes in her introduction, "Change is no longer a consequence, but an acceptance of what we must do to remain relevant to advance research,

learning and teaching excellence by connecting communities to the world's knowledge."

UBC Library released its *Strategic Plan* in 2010 after engaging staff and stakeholders in a process that resulted in a five-year blueprint for action. The document was also developed to be in direct alignment with the initiatives of Place and Promise (<http://strategicplan.ubc.ca>), UBC's overarching plan.

We're happy to report on our progress, and excited about the opportunities ahead. To view UBC Library's *Community Report*, please visit <http://bit.ly/UBCLibrary-Community>. For more information on the Library's *Strategic Plan* please visit <http://strategicplan.library.ubc.ca>

Helping B.C. history go virtual

What do punk rock, bees and Kootenay feminism have in common? Answer: the British Columbia History Digitization Program (BCHDP). This initiative, launched by UBC's Irving K. Barber Learning Centre in 2006, provides matching funds to help libraries, archives, museums and other organizations around the province digitize an enticing array of material.

This year's proposals underline the fascinating people and places that have helped define B.C.'s rich history and culture. For example, Simon Fraser University will digitize a special collection that chronicles Vancouver's renowned punk rock scene. Meanwhile, UBC's Beaty Biodiversity Museum will digitize endangered and threatened species, including bees. And the West Kootenay Women's Digital History Project will undertake the second phase of an effort that includes the digitization of interviews with key figures in the region's feminist movement.

Other projects include the digitization of historical newspapers, photographs, maps, directories, oral histories and even pressed plant specimens. Nearly \$180,000 was awarded to 21 projects in 2011. Altogether, BCHDP funding has totalled more than \$820,000 for 98 projects throughout British Columbia. You can view a complete list of the approved 2011 projects at <http://www.ikebarberlearningcentre.ubc.ca/ps/2011Projects>

SLAIS honours UBC librarians at 50th Anniversary celebration

Ingrid Parent, UBC's University Librarian, and Dean Giustini, a Reference Librarian at the

Biomedical Branch Library, were recipients of the SLAIS 50th Anniversary Alumni Service and Leadership Awards on April 30. UBC's School of Library, Archival and Information Studies, along with the SLAIS Alumni Association, recognized 10 award recipients at the SLAIS 50th Anniversary celebration. For more information, please visit www.slais.ubc.ca/about/SLAIS-50.htm

LibFOCUS: UBC Library's new e-newsletter

UBC Library launched its new monthly e-newsletter, *LibFOCUS*, in May. The publication, produced by the Library's Communications and Marketing team, provides news and updates about UBC Library for its community subscribers. Hear about upcoming events, find out about new additions to our collections, discover which librarians are blogging and explore ways to connect with us.

You can view the May 2011 issue in PDF format at <http://support.library.ubc.ca/files/2011/05/libFOCUS-May2011.pdf> and the HTML version at <http://eepurl.com/dDVgE>

University of Northern British Columbia

submitted on behalf of Gohar Ashoughian, University Librarian, by the Library Promotion and Marketing Team

Canada's Green University Opens Bio-Energy Plant for Campus Sustainability

On March 18th, 2011, Premier Christy Clark was on hand as the University of Northern British Columbia officially opened the campus' bioenergy plant making the University a national leader in renewable energy. The plant will take wood waste from a local sawmill and convert it into enough energy to reduce the university's fossil fuel consumption by 85%. Dr. George Iwama highlights the impact of the plant, not only on the campus, but its importance "for the local forest industry and the 621 communities across Canada that are reliant on forests. This facility is a showpiece that will serve as a unique platform for education and research."

The bioenergy project plays an important role in not simply heating the campus buildings but by providing teaching and research components, as well as strengthening the connection between the university and the community. The project utilizes

wood damaged from the pine beetle which would otherwise have gone to waste and has helped create jobs in the area. Watch this video segment for more information about this project: http://www.youtube.com/watch?feature=player_embedded&v=m4a7-AhaFYg

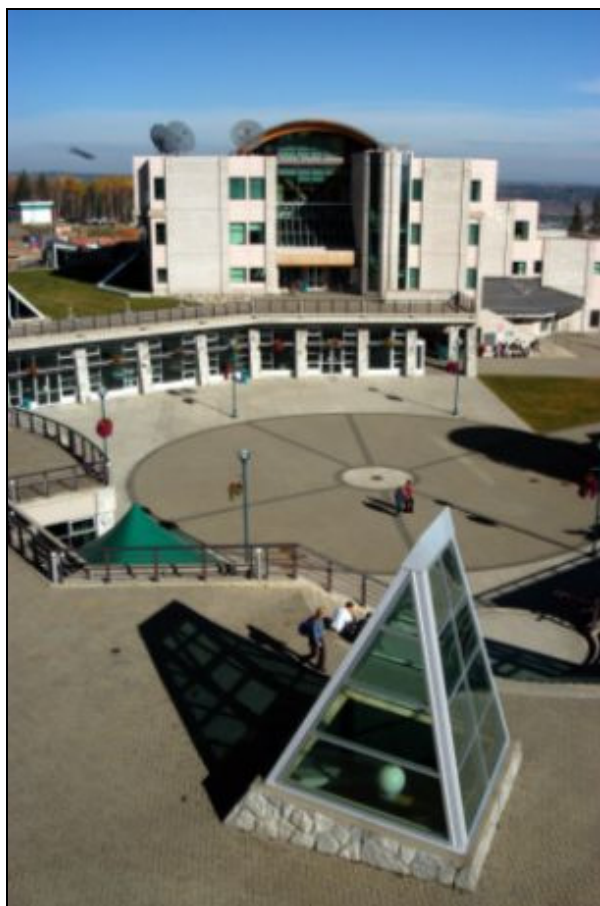
Beginnings: Storytellers' Corner/hubulhnadzuwhulnuk Inaugural Event

On February 22nd, 2011, the Library proudly introduced the hubulhnadzuwhulnuk (Lheidli word meaning "others telling stories there") / Storytellers' Corner, designed to be a welcoming and accessible space for the sharing of stories. This is a place of community connection, a venue for people from the communities of UNBC, Prince George and beyond, to meet and engage with each other through the telling of stories.

Storytellers' for the inaugural event included:

- Jeannette Kozak, Dakelh Elder from Lheidli T'enneh
- Mary Gouchie, Lheidli T'enneh Elder
- Dr. Theresa Healy, Adjunct Professor (UNBC), Northern Health's Regional Manager for Healthy Community Development
- Horst Sander, 1999 Prince George's Citizen of the Year, Past President and CEO of Northwood Forest Industries Ltd., Chair of the Implementation Planning Group of UNBC
- Paul Michel, Secwepmc Educator, Director of the First Nations Centre (UNBC), Adjunct Professor in First Nations Studies (UNBC)

The event was well received and we look forward to hosting more in the future.



ABC Copyright Conference

The Geoffrey R. Weller Library is thrilled to be hosting the 2011 ABC Copyright Group Conference, ***Access Denied: Striving for Balance***.

On June 23rd & 24th, 2011 UNBC will warmly welcome conference participants from across Canada. This year's Keynote Speaker is Howard Knopf, known for his Excess Copyright blog. The conference will include an interactive "talkshop," a panel discussion on the new era of copyright, presentations and workshops.

This timely conference promises to be interactive, relevant and informative. Click here for all the conference details
<http://resweb.res.unbc.ca/abccopyrightconference/index.htm>

See you in June!

UNBC Proudly Wins the SPREAD THE NET Student Challenge

Spread the Net is a grassroots campaign, founded by Rick Mercer and Belinda Stronach in

partnership with UNICEF Canada. The campaign is designed to motivate, educate and inspire Canadians to help end preventable malaria deaths by raising funds and awareness to support the purchase and distribution of bed nets to children and families in Africa.

This past fall Spread the Net issued a challenge to high schools and universities across Canada to raise funds for the cause. UNBC rose above and beyond the challenge by raising \$18,710, topping all other universities. The reward for the community's efforts was a visit to UNBC by Rick Mercer, where he filmed segments for his popular CBC show "The Rick Mercer Report."

The country wide campaign raised just over \$104,000 or enough for 10,426 bed nets and on March 21st UNBC gave a warm (and wild) welcome to Rick Mercer and his production team. Click here to see the video footage of the RMR visit.

<http://www.youtube.com/watch?v=wHrbYmqQ9M>

Copyright Compliance and Clearance Begins

UNBC is operating under Access Copyright's Interim Agreement until at least August 31, 2011. In the intervening time, we have implemented a new position, Library Assistant - Copyright to support the faculty with their copyright needs. In February, the Weller library undertook a pilot project, working with faculty and instructional designers of four academic courses. Course materials were reviewed, copyright cleared where necessary and we have been able to provide complete copyright compliant electronic access to all course materials. This is an important development for UNBC which incorporates a large number of online courses to reach our regional students. In addition to copyright clearance, this position has created a number of resources to support the faculty, including a website, instruction sessions and tutorials.

Congratulations to Kealin McCabe

Kealin was this year's recipient of the **ALPS (Academic Librarians in Public Service) award for Outstanding Service**. Kealin has been instrumental in a number of the library's projects, including **iRoam**, an **Embedded Librarianship** project, and reference services targeted at the student point of need. In addition, Kealin has undertaken numerous outreach projects with a variety of groups including high school students from Prince George and the surrounding areas.

University of the Fraser Valley

submitted by Kim Isaac, University Librarian

Chilliwack Library - Construction Zone!

Construction has begun on the next phase of the UFV campus at the Canada Education Park in Chilliwack. This building will be home to the new Chilliwack campus library, along with almost all the programs currently offered on the Chilliwack North campus. The expected moving date is May-June 2012, and library staff members are busily engaged in consultations around furniture and equipment, and preparations for the move.



From Abbotsford to India

In January, Collections Librarian Patti Wilson had the interesting experience of presenting a research seminar in real time to business students in Chandigarh, India, while sitting in her office in Abbotsford. Skype allowed Patti and the class to hear and see each other, while Team Viewer screen sharing software broadcast the websites Patti demonstrated on her computer. A handout, website, and PowerPoint presentation of screen

captures were prepared as additional resources. The presentation focused on doing marketing research for an Indian company.

All first-year business students at UFV complete a group project that was developed by the business program in collaboration with the library, writing centre, and student services. Librarians provide a seminar to each class, introducing students to the resources they will need to access in order to complete their project. The real-time seminar for UFV's Chandigarh students was our first effort to make their experience the same as that of our students in classrooms here.



Burning Needs Winners

UFV Librarians Patti Wilson and Diane Cruickshank were acknowledged by ALPS (Academic Librarians in Public Service, a section of BCLA) for their libguide "Integrating Search Widgets into Course Web Sites." ALPS awarded Patti and Diane a Burning Needs Runners Up prize for "All the widgets you could possibly want, in one place, saving librarians a lot of time in tinkering with our course pages." (By the way, Diane Cruickshank, who also works for Kwantlen, was a grand prize co-winner in the Burning Needs contest for "Web Evaluation Exercises Step by Step.")

See more Burning Needs winners at <http://sharelibraryresources.pbworks.com/w/page/33580946/Burning%20Needs%20%20Prize%20Winners!>

See the UFV search widget libguide and others at <http://libguides.ufv.ca/>

Mad, Bad and Dangerous to Know

The UFV Library in Chilliwack once again co-sponsored and organized a highly successful poetry slam on February 11, 2011. Students,

staff, instructors and community members enjoyed this third annual poetry slam in the theatre lobby on the Chilliwack campus. Ten poets competed, with prizes for all. Moving away from the theme "Love Hurts," this year's poets were asked to compose and deliver poems on the theme "Mad, Bad, and Dangerous to Know," a phrase used by Lady Caroline Lamb to describe George Gordon, Lord Byron.



University of Victoria

submitted by Susan Henderson, Communications Officer, for Ken Cooley, Associate University Librarian

Digitization Projects

One of UVic Libraries' digitization projects is among the twenty-one projects from around the province named as successful recipients of the 2011 B.C. History Digitization Program (BDHDP) funding awards. UVic Libraries will now digitize the Vancouver Island and British Columbia Colonies' Governor's and Colonial Office (CO) despatches for 1860 with the addition of 250 early B.C. maps from the Hudson's Bay Archives and the B.C. Lands Title & Surveys Office.

Another significant grant was announced by the Victoria Foundation at the Chinese Consolidated Benevolent Association New Year's Gala on February 6, 2011. UVic Libraries received a \$26,000 gift from the Foundation which will make it possible to share the Chinese Consolidated Benevolent Association's (CCBA) story with the community through the scanning and translation of its significant at-risk historical documents housed in the University Archives. In 2006, portions of the CCBA material were selected and digitized through a partnership project with Simon Fraser University and Multicultural Canada. 55 documents were scanned and translated and are available on the University Library website at <http://www.library.uvic.ca/site/lib/dig/Chinese-Canadian.html>. The documents are primarily letters and administrative items of value to students of history and historians at all levels.

Curious Lives, Harmonious Gardens is a new digital exhibit at <http://library.uvic.ca/site/lib/dig/abkhazi.html> that includes selections from the records of Peggy and Nicholas Abkhazi held in the University of Victoria Archives. There is material relating to the interwar period, World War II and the design and creation of the Abkhazis' internationally renowned rhododendron garden in Victoria, now owned by The Land Conservancy of BC (TLC). The material digitized includes diaries, postcards, photographs, objects and watercolours.

LibSAT Launch

Starting April 1st, there will be a new way for library users to give valuable feedback. UVic Libraries has purchased a subscription to LibSAT, a Canadian-hosted customer satisfaction survey designed particularly for libraries. This survey will give library users a chance to tell us their opinions about our services and collections at all times. This feedback mechanism is particularly important now that LibQUAL+ is run only every three years. The survey can be accessed through the libraries' website Spotlight feature.



We're listening.

Please take a minute to tell us what you think about our services and collections.



People

University Librarian Marnie Swanson is the recipient of the Helen Gordon Stewart Award presented by the British Columbia Library Association at their annual conference held April 7-9, 2011. The award is given to recognize an outstanding career in librarianship involving achievements that bring honour to the entire profession. Swanson has held the position of University Librarian since 1988 and has devoted more than three decades of her time and energy to the Canadian Library community.

CARL (The Canadian Association of Research Libraries) organized a study tour to China in March, 2011. The Asian Studies Librarian Ying Liu, recommended by UVic University Librarian Marnie Swanson, participated in the trip as the interpreter. The CARL Study Group involved eleven Canadian university library directors who visited a range of general and specialized academic and other research libraries including H.K. City University Libraries, H.K. Polytechnic University Libraries, H.K. University of Science and Technology, Shanghai Jiao Tong University Libraries, Shanghai Library, Fu Dan University Libraries, Peking University Libraries, Tsing Hua University Libraries, National Science Library, Chinese Academy of Science and the National Library of China. The study tour helps to build direct connections between Chinese libraries and Canadian university libraries. More actions on staff exchange, resource sharing, and specific projects will commence after the trip.

McPherson Library staff members Shailoo Bedi and Carlie Graham received a National Inclusive Education Award from the Canadian Association for Community Living and the British Columbia Association for Community Living. They were recognized for their leadership in making the library an inclusive learning environment and workplace for students with developmental disabilities. Bedi, director of Systems and Client Services, has been instrumental in creating a way for students with developmental disabilities to access part-time "student assistant" employment at the library.

Special Collections and the University Archives

A three-part public library lecture series dedicated to UVic Libraries' very special collections, especially the Seghers Collection, was launched this spring by a faculty member. Bishop Charles John Seghers, the second Catholic bishop of

Victoria, arrived on Vancouver Island in 1864 and was murdered in Alaska in 1886. The Seghers Collection, consisting of approximately 4,000 volumes, has been on permanent loan to the University of Victoria Libraries from the Catholic Diocese of Victoria since 1976.

A new digital exhibit at <http://library.uvic.ca/site/lib/dig/JamesJoyceinParis.html> features a series of photographs taken of James Joyce during his last years in Paris. The photographs were taken by Gisèle Freund and feature Joyce, his friends, family, and contemporaries including W. H. Auden, T. S. Eliot, Henry Miller and Virginia Woolf. More than half of the 161 photographs in the exhibit have never before been published and are presented by the University of Victoria Special Collections under an agreement with the Estate of Gisèle Freund/IMEC Images.

Special Collections and the University Archives were also profiled in a special supplement http://library.uvic.ca/site/about/documents/LIBR_SpecialCollectionsArchivesInsert20092010.pdf to the 2009/2010 UVic Libraries Annual Review that highlights many of UVic Libraries' unique research opportunities and collection areas.

Special Events

The 2010 Celebrate UVic Authors event hosted by UVic Libraries and the UVic Bookstore brought staff, faculty, alumni and members of the community to a Reception and Reading to celebrate and honour UVic Authors who published works in 2009. Four UVic authors read from their work: Susan Boyd, *Raise Shit! Social Action Saving Lives* / Lorna Crozier, *Small beneath the Sky: A Prairie Memoir* / Florin Diacu, *Megadisasters* / Jamie Dopp, *Now is the Winter: Thinking about Hockey*.

UVic Libraries and the Equity and Diversity Office joined forces to create a Human Library Event held in the McPherson Library. The event was an undeniable success with twenty-two volunteer 'human books,' coming from a diversity of ethnicities, ages, sexual orientations and belief systems, engaged in over one hundred conversations with students, staff, faculty and members of the community. This event highlighted the library's role as a place of learning, openness and inclusivity.



Over 1000 students, faculty and staff showed up on campus in the fall to film a lipdub video. The McPherson Library was one of the filming locations as students entered the building, streamed up the front staircase and along library corridors leading to the 4th floor. The film crew shot the final scenes from the roof of the library (no camera crew members were harmed in the filming of this video)! The link to the video is: <http://www.uviclipdub.com/>

The 2011 Freedom to Read Week display, *Do Caged Books Sing?*, placed a display of censored books held in a cage on view inside the entrance to the McPherson Library. *I Know Why the Caged Bird Sings* by Maya Angelou was displayed alongside other celebrated banned books. UVic Libraries also contacted two of Victoria's independent bookstores, Bolen Books and Munro's Books to put up FTRW displays in their stores. The UVic Bookstore also put up a FTRW display and all four participating locations jointly collaborated to produce a Freedom to Read Week bookmark.

Website Updates

UVic Libraries recently created a welcome page for international students.

Welcome Bienvenue مرحبا 환영합니다 欢迎 ようこそ Bienvenidos

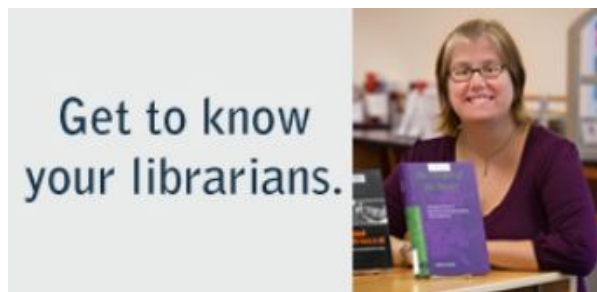
Welcome Bienvenue Bienvenidos... at the bottom of the library home page <http://library.uvic.ca> there is a "welcome" message in seven languages, each linking to one language page. The languages are French, Arabic, Chinese, Japanese, Korean and Spanish. The library welcome pages, embedded with key links to services and resources, tell students what they can do at the UVic Libraries in their mother tongue. The multilingual pages would not have

been possible without the assistance of our student translators and editors. Their work will help current international students to understand Canadian library systems and services. This friendly message to all potential international students helps increase the visibility of the University of Victoria and UVic Libraries on the Internet.

After the launch of Summon, our new search engine, a contest was held to gauge campus responses to the new interface. Winners received gift certificates from the UVic Bookstore and the winning entries were featured on the website homepage. Here is one of the comments: "I am always impressed as to how advanced UVic can be. This is just another one of the things that blows me away while making my life in university that much easier. Thank you for all the hard work!" UVic Libraries' staff also created a promotional video to promote Summon that can be viewed here:

<http://library.uvic.ca/site/research/summon/summonvideo.html>

A recent website initiative to help publicize reference services to students has successfully linked the Spotlight image from the libraries' website through to subject librarian information.



Vancouver Community College

*submitted by Virginia Adams, Department Head,
Library Public Services*



Bird's eye view of new skylights at the Downtown Campus Library

Library Review

Between December 2010 and January 2011, David Pepper, Director of Library Services at BCIT, conducted a complete review of the VCC Library and Learning Resources (LLR). During this 3 week period, David carried out over 60 interviews with staff and faculty both within LLR and in other areas of the College. These interviews were used to develop a report and set of recommendations which could be used to achieve measurable improvements in various areas of the library.

Student Survey

In tandem with the review, a student survey was also conducted. This survey, adapted from a similar one conducted at BCIT, was designed to measure student use of the library as well as perceptions of its collections and services and how these affected the overall student learning experience. An impressive participation rate was achieved and VCC was pleased to learn that 65% of all respondents rated the library as one of their top three most important information resources. In addition, almost 70% indicated that the library helped them to succeed in their studies. Leading suggestions for possible improvements were an expansion of the hours of operation and the acquisition of more computers and books!

ILS Review

An area of weakness identified in the library review was the integrated library system (ILS). A further review of the ILS has now begun. Staff have prepared a technical requirements document and have begun the process of looking at other integrated library systems that are currently available.

VHS/Audiocassette Replacement

The library has received increased capital funding to upgrade and augment its VHS/audiocassette collection. The goal of this project is to withdraw all VHS and audiocassette formatted material by the end of 2011. Librarians are working with their faculty colleagues to evaluate these items and identify titles which can be replaced with DVDs or other formats.



Members of the Library, IT and Canucks showing team spirit at Student Services Orientation

Computer Teaching Lab at the Broadway Campus

VCC is also looking at incorporating a computer teaching lab at the Broadway campus library. With the transfer of most health programs from the Downtown campus last year, there has been an exponential growth in the use of library computers. The need for more computers and a designated teaching space were clearly identified as priority items in both the student survey and the library review report.

Instructional Media Services Re-aligned

In April 2011, Instructional Media Services was re-assigned to the Information Technology and Marketing department. Distribution of media equipment however remains a service carried out

within the library by staff in the Circulation Services department.

Director Position

Finally, the Library Director position will be posted soon. The hope is to have the position filled before the beginning of the Fall term.

Vancouver Island University

submitted by Bob Foley, Library Director

It has been a big year for building at Vancouver Island University. Several projects are now nearly completed awaiting the "official" opening with politicians in attendance including the Gathering Place on the Nanaimo campus to house aboriginal student services, the International Centre for Sturgeon Studies on the Nanaimo Campus, the Deep Bay Field Station for the Centre of Shellfish Research and within weeks, the new Cowichan campus in Duncan.

The new Cowichan campus is designed by Shiv Garyali who many of you may recall designed the Nanaimo campus library. The library commons will be the centerpiece of the building. The library will also feature electronic compact shelving to house a small collection of 10,000 volumes, a 15-seat commons, a 20-seat library instruction lab and a 20-seat silent study reading room. The move begins in the first week of June and will be fully operational by September.

The library energy and ceiling upgrades to the older portion of the Nanaimo library continued over the Christmas holidays replacing about 10,000 sq. ft. of ceiling and lighting over a portion of the stacks and the study area.

More recently in Nanaimo we have been working to store our microfilm more compactly and have just installed some new storage units. We have also installed a new video conferencing suite in the library staff boardroom equipped with two screens for small-scale instruction and to host meetings between the Nanaimo, Cowichan and Powell River campuses. Shortly work will commence on a second silent study space.

In April, Kathleen Reed joined us as the new Library Assessment and Data Librarian. Kathleen is a recent graduate from the University of Alberta. Also in April, Lyn Makepeace, one of our long serving reference and liaison librarians retired. Her wit and passionate library craft will be missed on a

daily basis but she will continue to be involved with some of the library's initiatives around aboriginal culture as a researcher.

The Technology Team implemented Summon on December 23 as a soft launch and we haven't looked back. Dana McFarland presented some of our experiences at the B.C. Libraries Conference this spring and will be presenting more information at the CLA conference in Halifax.

Jean Blackburn and Dan Sifton also presented some of their work on patron-driven acquisitions at the B.C. Libraries Conference. We are continuing to develop and modify our approach to PDA work and expect to be reporting more on this project in due time.

Finally, our spring session was interrupted by a work stoppage for a month. Everyone is now back to work catching up. A silver lining of this event was the chance for librarians and library staff to meet other staff and faculty and build some new relationships moving forward.

Special Reports



BC Electronic Library Network (ELN)

submitted by Sunni Nishimura, BC ELN Project Coordinator

Premier Christy Clark's March 14th cabinet announcement assigned responsibility for post-secondary education to a single organization, the Ministry of Advanced Education, under Minister Naomi Yamamoto. BC ELN has been assigned to the Governance and Quality Assurance Branch within the Students, Institutions and Programs Division. Our **new Executive Director is Tony Loughran**, with Debbie Azaransky continuing to act as our direct contact.

We are honoured that Tony and Debbie will be joining us in-person at the **April 29th BC ELN Strategic Planning Event**. Along with our Ministry representatives, BC ELN Partner Library Directors, Steering Committee members and

invited guests will gather at the Hilton Vancouver Metrotown to plan the big stretch goals of BC ELN for 2011-2016. Following the in-person meeting, a detailed plan will be prepared for partner library discussion, with the goal of endorsing the 2011-2016 Strategic Plan at the July 2011 BC ELN Steering Committee meeting.

Innovation & Success is BC ELN's annual report to AVED. The 2010 report was submitted to AVED in February and is available on the BC ELN website at:

<http://www.eln.bc.ca/Innovation&Success2010.pdf>

In April we were delighted to receive news that **AVED has confirmed BC ELN's annual budget allocation** of \$485,417. The Ministry letter states "AVED recognizes that BC ELN's province-wide coordinated approach plays an important role in meeting post-secondary needs and ensuring that quality education is available throughout British Columbia. We look forward to working with BC ELN over the coming year to identify strategic priorities to support its role of providing high-quality services to the provincial post-secondary system." Many thanks to AVED and BC ELN partner libraries for all of your support - funding, staff time, input and feedback.

Licensing activities included 22 license renewals and completion of the 2010-11 Ranking Survey process. Based on the results of the ranking survey, for this year BC ELN will obtain additional information and where feasible, coordinate trials for the top two ranked products, *Films on Demand* and *Critical Video Editions*. The proposed timeline is the summer of 2011.

The BC ELN **Resource Sharing** Consultation 2010/11 Report is nearing completion. The Report outlines the outcomes of the resource sharing consultations undertaken in the fall with partner libraries.

AskAway activities included: coordinating a meeting of the AskAway Local Coordinators from each participating institution; facilitating the inaugural meetings of the new Emerging Technologies Committee, and submission of the 2010 BCcampus Shared Services Funding Request and Report.

e-HLbc Administrative Centre activities are outlined in the Progress Reports available here: <http://ehlbc.ca/about/documents/>



Service Statistics for Presentation to CPSLD



Statistics are for all requests made to CILS for alternate formats from the period of April 2010 to March 2011.

	Requests Fulfilled 09/10 ¹	Requests Fulfilled 10/11 ¹	Active Students Served (Over 2 Years)
BC Institute of Technology	185	517	56
Camosun College	211	138	89
Capilano University	20	14	8
College Of New Caledonia	60	47	36
College Of the Rockies	43	28	17
Douglas College	248	243	63
Emily Carr University of Art & Design	8	9	10
Justice Institute	4	2	4
Kwantlen Polytechnic University	259	160	70
Langara College	71	131	49
Nicola Valley IT	0	0	0
North Island College	245	166	65
Northern Lights College	65	53	24
Northwest Community College	21	33	16
Okanagan College	280	395	148
Selkirk College	14	17	18
Simon Fraser University*	24	24	21
Thompson Rivers University	96	115	61
University of the Fraser Valley	197	176	88
Vancouver Community College	70	70	37
Vancouver Island University	13	4	7
TOTAL	2134	2342	877

*Provides fee for service to CILS

1. Requests are fulfilled from the CILS collection or a loan from our partners or production of the material at CILS.

CILS is located at Langara College and funded by the B.C. Ministry of Advanced Education and Labour Market Development to provide information services in alternate formats for B.C. post-secondary students with print disabilities.

CILS provides accessible learning and teaching materials to students and instructors who cannot use conventional print because of disabilities in a centralized way thus saving Institutions the expense of producing or procuring the accessible materials themselves.

CILS serves those clients who cannot use conventional print due to:

- visual impairments (including blindness)
- learning disabilities
- physical limitations
- neurological impairments
- multiple disabilities

CILS can provide alternative formats for textbooks, coursepacks, journal articles, online sources, tests & syllabi and library material.

The following **productions, range of costs and estimated turn around time range** are for various alternative formats produced at CILS during the period from **April 2010 to March 2011**:

Format	Productions	Description	Estimated Cost	Estimated Turn Around Time Range
Large Print	1	Photo-enlarged text on paper	\$100 – \$1,000	1 to 14 days
Image Only PDF	3	Image Only PDF contains only a picture of a page, not computer readable textual information. Image Only PDF is sufficient for enlargement on a computer screen	\$100 – \$500	1 to 4 days
Text Readable PDF	460	Accessible PDF includes both a picture of the page as well as the page's complete computer readable text, and is therefore suitable for text-to-speech output.	\$200 – \$2000	1 to 7 days
E-Text	330	Any computer readable text file. E-text can be easily enlarged for students with low-vision; however, it is often most useful in that it can be converted to audio for visually impaired or learning disabled individuals. Not only does e-text serve as a source for digital audio (mp3), but it may be converted to audio on-the-fly on most computers using text-to-speech software such as Text Aloud or ReadPlease, or by a screen reader such as JAWS.	\$200 – \$3000	1 to 30 days
Digital Audio (MP3)	303	An audio recording generated with a synthesized or computer voice. Encoded and distributed in the common MP3 digital audio format, and playable by any MP3 enabled device such as an iPod or computer.	\$300 – \$4,000	2 to 31 days

Full Text Synthesized Voice DAISY	18	This talking book format allows users to navigate the text by chapters, section and page number. DAISY talking books can be played on a computer or on a portable DAISY player. These types of book are useful when full navigation and full text is required such as in different types of manuals.	\$300 – \$5,000	2 to 45 days
Human Voice DAISY	19	This talking book format allows users to navigate the text by chapters, section and page number. DAISY talking books can be played on a computer or on a portable DAISY player. Human Voice DAISY produced at CILS does not include full text.	\$500 – \$10,000	3 to 90 days
Total Productions	1134	(Up from 1007 productions in 2009/10)		

If you have questions feel free to contact us at:

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